

**A Web-based Solution for Searching Suitable Accommodation for
People of All Professions: Find Home BD**

BY

Tausif Ahmed
ID: 203-15-14530

FINAL YEAR DESIGN PROJECT REPORT

This Report Presented in Partial Fulfillment of the Requirements for the
Degree of Bachelor of Science in Computer Science and Engineering

Supervised By:

Tapasy Rabeya
Senior Lecturer
Department of CSE
Daffodil International University

Co-Supervised By:

Mohammad Jahangir Alam
Senior Lecturer
Department of CSE
Daffodil International University



DAFFODIL INTERNATIONAL UNIVERSITY

DHAKA, BANGLADESH

JULY 2024

APPROVAL

This Project titled “A Web-based Solution for Searching Suitable Accommodation for People of All Professions: Find Home BD”, was submitted by Tausif Ahmed (ID: 203-15-14530) to the Department of Computer Science and Engineering, Daffodil International University has been accepted as satisfactory for the partial fulfillment of the requirements for the degree of B.Sc. in Computer Science and Engineering and approved as to its style and contents. The presentation was held on **July 13, 2024**.

BOARD OF EXAMINERS



Dr. Sheak Rashed Haider Noori

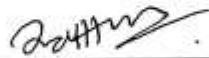
Professor & Head

Department of Computer Science and Engineering

Faculty of Science & Information Technology

Daffodil International University

Board Chairman



Dr. Md. Zahid Hasan

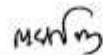
Associate Professor

Department of Computer Science and Engineering

Faculty of Science & Information Technology

Daffodil International University

Internal Examiner



Md. Mohammad Masum Bakaul

Senior Lecturer

Department of Computer Science and Engineering

Faculty of Science & Information Technology

Daffodil International University

Internal Examiner



Dr. Md. Zulfiker Mahmud

Professor

Department of Computer Science and Engineering

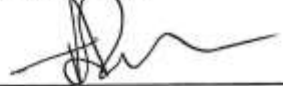
Jagannath University

External Examiner

DECLARATION

I hereby declare that the project titled "A Web-based Solution for Searching Suitable Accommodation for People of All Professions: Find Home BD" has been completed under the supervision and guidance of **Tapasy Rabeya, Senior Lecturer in the Department of Computer Science and Engineering at Daffodil International University**. This project is being submitted to fulfill the requirements for a Bachelor of Science degree in the Department of Computer Science Engineering. I also declare that the outcome and results of this project have not been submitted elsewhere, nor to any other institute, for the purpose of obtaining a degree or diploma.

Supervised by:

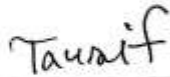


Tapasy Rabeya
Senior Lecturer
Department of CSE
Daffodil International University

Co-Supervised by:

Mohammad Jahangir Alam
Senior Lecturer
Department of CSE
Daffodil International University

Submitted by:



Tausif Ahmed
ID: 203-15-14530
Department of CSE
Daffodil International University

ACKNOWLEDGEMENT

First, we express our heartiest thanks and gratefulness to almighty Allah for His divine blessing making us possible to complete the final year project successfully.

We are grateful and wish our profound indebtedness to **Tapasy Rabeya, Senior Lecturer**, Department of CSE Daffodil International University, Dhaka. Deep Knowledge & keen interest of our supervisor in the field of “Web Development” to carry out this project. His endless patience, scholarly guidance, continual encouragement, constant and energetic supervision, constructive criticism, valuable advice, reading many inferior drafts, and correcting them at all stages have made it possible to complete this project.

We would like to express our heartiest gratitude to **Tapasy Rabeya, Mohammad Jahangir Alam, and Head of the Department of CSE**, for his kind help to finish our project and to other faculty members and the staff of the CSE Department of Daffodil International University.

We would like to thank our entire course mates at Daffodil International University, who took part in this discussion while completing the coursework.

Finally, we must acknowledge with due respect the constant support and patients of our parents.

ABSTRACT

In Bangladesh, finding rental accommodations is often challenging due to outdated methods and a fragmented rental market. "Find Home BD" addresses these issues with an innovative online platform that connects renters with ideal homes and allows property owners to showcase their properties effectively. Central to "Find Home BD" is a sophisticated AI-driven recommendation system that provides personalized property suggestions tailored to each user's unique preferences. This system is enhanced by integrated live chat functionalities, enabling transparent and efficient communication between renters and property owners, thereby improving the rental process. The platform's user-centric design ensures an intuitive and engaging interface, making navigation straightforward and user-friendly. The AI recommendation engine analyzes user behavior and preferences to present the most relevant property options, increasing the likelihood of finding a suitable match quickly. The live chat feature not only speeds up communication but also builds trust between parties by facilitating direct interaction, addressing queries, and negotiating terms in real-time. By focusing on efficiency, transparency, and accessibility, "Find Home BD" aims to revolutionize the rental housing market in Bangladesh. It seeks to eliminate the inefficiencies and frustrations of traditional rental processes, offering a modern, streamlined solution that benefits both renters and property owners, ultimately redefining how rental accommodations are sought and secured.

TABLE OF CONTENTS

CONTENT	PAGES
Approval page	ii
Declaration	iii
Acknowledgments	iv
Abstract	v
Table of Contents	vi
List of Figure	ix

CHAPTER

CHAPTER 1: INTRODUCTION 1-7

1.1 What is FHB-Web based home management system?	1
1.2 Motivation	1
1.3 Objectives	2
1.4 Expected Outcome	2
1.5 Project Management and Finance	3
1.6 Report Layout	5
1.7 Summary	7

CHAPTER 2: BACKGROUND 8-12

2.1 Terminologies	8
2.2 Related work	9
2.3 Comparative Analysis	10
2.4 Comparison Between Existing Works	11
2.5 Gap Analysis	12
2.6 Challenges	12

CHAPTER 3: REQUIREMENT SPECIFICATIONS 13-19

3.1 Business Process Model (BPM)	13
3.2 Requirement Collection and Analysis	14

3.3 Use Case Modeling and Description	15
3.4 Software Development Life Cycle	16
3.5 Logical Data Model	17
3.6 Design Requirement	18
CHAPTER 4: DESIGN SPECIFICATION	20-30
4.1 Front-end Design	20
4.2 Back-end Design	21
4.3 Interaction Design and User Experience (UX)	21
4.4 Implementation Requirements	22
4.5 Home page	23
4.6 Login page	24
4.7 Sign up page	25
4.8 All property page	26
4.9 Add property page	27
4.10 AI ChatBot	29
4.11 Payment System	30
CHAPTER 5: IMPLEMENTATION AND TESTING	31-35
5.1 Implementation of Database	31
5.2 Implementation of Front-end Design	32
5.3 Implementation of Back-end Design	33
5.4 Testing Implementation	34
CHAPTER 6: IMPACT IN SOCIETY, ENVIRONMENT AND SUSTAINABILITY	36-39
6.1 Impact on Society	36
6.2 Impact on the Environment	37
6.3 Ethical Aspects	37
6.4 Sustainability Plan	38

CHAPTER 7: CONCLUSION AND FUTURE SCOPE	40-43
7.1 Discussion and Conclusion	40
7.2 Scope for Future Development	40
7.3 Limitations/ Conflict of Interests	42
REFERENCES:	44
APPENDIX	46-51

LIST OF FIGURES

FIGURES	PAGE NO
Figure 3.1.1: Business Process Model	14
Figure 3.3.1: Use Case Diagram	16
Figure 3.4.1: Agile Model	17
Figure 3.5.1: Logical Data Model	18
Figure 4.5.1: Home page	23
Figure 4.6.1: Login page	24
Figure 4.7.1: Sign up page	25
Figure 4.8.1: All property page	26
Figure 4.9.1: Add property page	27
Figure 4.10.1: Ai ChatBot	29
Figure 4.11.1: Payment Gateway	30

CHAPTER 1

INTRODUCTION

1.1 What is FHB-Web based home management system?

The main purpose of the "Find Home Bid" project is to use live chat and essentially facilitate real-time communication between tenants and property owners, enabling quick responses to queries and ensuring seamless communication throughout the leasing process. Moreover, integrating an AI-powered chatbot to answer their queries and suggest suitable rentals based on their criteria makes the property search process more efficient and effective. Another major objective is to provide convenience and ease of connectivity for tenants and property owners. Easily posted, browsed and communicated, the project seeks to bring transparency to the rental process market by providing detailed information, images and rental tours in a realistic format, enabling tenants to make informed decisions and reduce misunderstandings based on lies between parties. To achieve these goals, "Find Home BD" aims to transform the rental housing market in Bangladesh, increase user satisfaction, simplify the rental payment process to ensure efficient and transparent rental management.

1.2 Motivation

The main motivation behind the "Find Home BD" project comes from a desire to overcome the competition and frustration associated with the rental market. Renters often go through a time-consuming and stressful process to find a home, plus the hassle of contacting multiple property owners and finding different options. Similarly, property owners struggle with the task of adequately disclosing their rental properties, negotiating with qualified tenants in a competitive market "Find Home BD" aims to provide personal assistance if building and property owners have been recruited to facilitate efficient communication especially using advanced technology, including continuous conversations features and AI chatbots By providing recommendations, the project seeks to provide them a user satisfaction has increased and resulted in a much better rental experience for all partners involved.

1.3 Objectives

The most important goal of the "Find Home BD" mission is to use stay chat facilitating real-time communicate between tenants and property proprietors, enable short responses to queries, and making sure that seamless communicate throughout the hire technique. To answer their questions and suggest appropriate rentals based on their criteria to combine an AI-powered chatbot to make the belongings seek system more green and effective Another key goal is to establish connections convenience and ease for tenants and property proprietors Aside from being capable of submitting, browse and talk results easily, the undertaking seeks to offer transparency inside the market the apartment manner by way of imparting designated facts, snapshots, and condo tours in a sensible format, permitting tenants to make knowledgeable decisions and decrease misunderstandings lies on the basis among events To achieve those desires, "Find Home BD" aims to transform the apartment housing marketplace in Bangladesh, increase user satisfaction, for rent charge procedure has been simplified to ensure efficient and obvious condo control.

1.4 Expected Outcome

The "Find Home BD" project is predicted to provide a transformational check on the rental housing market in Bangladesh, thereby significantly improving the overall interest of every tenant and property owner. One of the first expected outcomes is a more efficient and consumer-friendly platform that will simplify the process of trying to find and list condominiums. This comprehensive interface is designed to simplify one's enjoyment, making it easier for tenants to find homes that match their exact tastes and preferences, and allows installers to view their inventory well preserved.

The integration of a powerful AI-powered chatbot is expected to revolutionize the property search process by providing fully customized signals based on individual preferences and values This intelligent device will not only provide immediate answers to questions but also help carefully designed homes to include the needs of tenants It will be this expanded service It is expected to provide high levels of individual satisfaction and engagement platform.

Also, having a live chat feature will make talking between renters and property owners easier. This means that questions and problems can be sorted out quickly. With this direct way of talking, parties can build better relationships and trust, leading to more successful renting experiences.

In the long run, "Find Home BD" will help make the housing system in Bangladesh better. By dealing with current rental issues and offering new ideas, the platform will help with decision-making and smooth out the renting process. Basically, the project wants to set a high standard for renting homes, making things better for everyone involved.

1.5 Project Management and Financial Analysis

1.5.1 Project Management:

The "Find Home BD" project follows a comprehensive project management approach designed to ensure successful and timely delivery. Initially, the project begins with detailed planning that involves defining the project scope, setting clear objectives, and establishing timelines. Resource allocation is meticulously planned to ensure that all necessary tools, technologies, and personnel are in place to support the project's development.

The project team is organized with clearly defined roles and responsibilities to facilitate efficient workflow and collaboration. Key roles include project managers, developers, designers, and quality assurance specialists, each contributing their expertise to different aspects of the project. The project manager oversees the entire process, ensuring that all team members are aligned with the project's goals and timelines.

The development process is structured in stages, starting with the design phase, where the user interface and experience are meticulously planned and prototyped. Following the design phase, the implementation stage involves coding and integrating various features, such as the AI-driven chatbot and live chat functionality. The testing phase is crucial, where rigorous testing is conducted to identify and resolve any issues, ensuring the platform's functionality and reliability.

In conclusion, the project management approach for "Find Home BD" emphasizes meticulous planning, structured development, rigorous monitoring, and clear communication. These elements collectively contribute to the project's goal of delivering a robust and user-friendly platform that enhances the rental housing market in Bangladesh.

1.5.2 Financial Analysis:

In this section, we present a detailed breakdown of the anticipated costs associated with the development of our MERN stack live chat rental platform. The table below illustrates the estimated costs for various components of the project :

Table 1.5.2.1: Estimated Cost for MERN Stack Live Chat Rental Platform Development

SN	Components	Estimated Cost (BDT)
01	Domain and Hosting	1500-2000
02	Development and Integration	4000-6000
03	User Interface Design	2500-3500
04	Backend Infrastructure (Node.js, MongoDB, Express.js)	3000-4000
05	AI Chatbot Integration	3500-4500
06	Live Chat Feature	2000-3000
07	Documentation and Report Writing	500-1000
08	Miscellaneous (e.g., licenses, tools)	3000-4000

09	Contingency (10% of total)	14% of total cost
10	Total Estimated Cost	18,000-26,000

The estimated total cost ranges from BDT 18,000 to BDT 26,000, offering a comprehensive understanding of the financial requirements for executing the project. These estimates will guide our budget planning and resource allocation strategies throughout the project lifecycle, ensuring effective management and successful implementation.

1.6 Report Layout

The report for the "Find Home BD" project is organized into seven comprehensive chapters, each focusing on a specific aspect of the project to ensure a thorough and systematic presentation of information.

CHAPTER 1: INTRODUCTION

This chapter introduces the "Find Home BD" project, outlining its purpose, objectives, and significance. It provides an overview of the rental housing market in Bangladesh, highlighting the need for a more efficient and user-friendly platform. The introduction sets the stage for the subsequent chapters by establishing the context and importance of the project.

CHAPTER 2: BACKGROUND

The background chapter delves into existing research and studies related to rental housing platforms and their technological implementations. It examines various approaches, methodologies, and technologies that have been previously used, providing a solid foundation and justification for the chosen methods in the "Find Home BD" project. This chapter also identifies gaps in the current market that the project aims to address.

CHAPTER 3: REQUIREMENT SPECIFICATIONS

This chapter details the specific requirements of the "Find Home BD" project. It covers both functional and non-functional requirements, outlining the essential features and

performance criteria needed to meet the project's objectives. The requirement specifications serve as a blueprint for the design and development phases, ensuring that all necessary components are addressed.

CHAPTER 4: DESIGN SPECIFICATION

The design specification chapter provides a comprehensive look at the design phase of the project. It describes the architectural design, user interface design, and the overall system layout. This chapter includes diagrams, mockups, and design documents that illustrate how the platform will function and appear, ensuring a clear understanding of the intended user experience.

CHAPTER 5: IMPLEMENTATION AND TESTING

This chapter focuses on the implementation and testing phases of the project. It describes the coding and integration of various features, highlighting key challenges and solutions encountered during development. The testing section outlines the methodologies used to ensure the platform's functionality, reliability, and user-friendliness. This chapter presents the results of various tests, including usability testing, performance testing, and bug fixing.

CHAPTER 6: IMPACT IN SOCIETY, ENVIRONMENT AND SUSTAINABILITY

The impact chapter discusses the broader implications of the "Find Home BD" project. It analyzes how the platform influences society, particularly the rental housing market, and its potential environmental benefits. This chapter also addresses the project's sustainability, exploring how it can contribute to long-term positive changes and maintain its relevance and effectiveness over time.

CHAPTER 7: CONCLUSION AND FUTURE SCOPE

The final chapter summarizes the key points of the report, reflecting on the project's successes and challenges. It offers recommendations for future work, suggesting ways to enhance and expand the platform based on the findings and user feedback. This chapter emphasizes the long-term vision for "Find Home BD" and its potential to revolutionize the rental housing market in Bangladesh.

1.7 Summary

The rental housing market in Bangladesh presents significant challenges due to traditional search methods and decentralized property listings. "Find Home BD" aims to address these issues by offering a user-centric online platform that streamlines the rental process, provides personalized recommendations, and facilitates transparent communication between renters and property owners. Motivated by the desire to alleviate these challenges, the project integrates advanced technology, including a live chat feature and an AI chatbot, to enhance efficiency and user satisfaction. The primary objectives include efficient communication, personalized recommendations, a user-friendly interface, and enhanced transparency. The project scope encompasses interface design, database development, AI-driven recommendation systems, live chat functionality, search capabilities, mobile compatibility, security measures, and scalability. Expected outcomes of the "Find Home BD" project include improved rental experiences, increased efficiency, enhanced user satisfaction, optimized matching, and valuable market insights. The platform aims to create a more streamlined and transparent rental process, reducing the frustrations associated with traditional methods. Increased efficiency is achieved through automated processes and advanced search capabilities. Enhanced user satisfaction results from a user-friendly interface and personalized recommendations. "Find Home BD" hopes to revolutionize the rental housing experience and strengthen the transparent and efficient market ecology by aligning with these goals. The platform not only meets the short-term requirements of landlords and tenants, but it also establishes new benchmarks for Bangladesh's rental housing industry.

CHAPTER 2

BACKGROUND

2.1 Terminologies

Here are some terminologies relevant to your website:

Renter: An individual or entity seeking accommodation for temporary use in exchange for payment.

Owner/Landlord: The individual or entity who owns the property available for rent.

Listing: A property advertisement on the website detailing its location, features, amenities, and rental terms.

Property: The physical space or dwelling available for rent, such as apartments, houses, condominiums, etc.

Availability: Indicates whether a property is currently vacant and available for rent or occupied.

Booking: The process by which a renter reserves a property for a specific duration by agreeing to the terms and conditions set by the owner.

Search Filters: Criteria used by renters to narrow down property listings based on preferences such as location, price range, number of bedrooms, amenities, etc.

User Profile: A personal account for each user, containing information such as contact details, saved searches, favorite listings, booking history, etc.

Inquiry: A message sent by a renter to an owner expressing interest in a property or requesting more information.

Review and Rating: Feedback provided by renters about their experience renting a particular property, along with a rating system to evaluate its quality and suitability.

Payment Gateway: A secure online payment system integrated into the website to facilitate transactions between renters and owners.

Admin Panel: A dashboard accessible to website administrators for managing user accounts, property listings, inquiries, payments, etc.

Firestore: A platform used for hosting user authentication, real-time database, and cloud storage services, enhancing the website's functionality and performance.

ImageDB: A service used for storing and managing images associated with property listings, ensuring high-quality visuals for users.

MongoDB: A NoSQL database used for storing and retrieving structured data related to users, properties, bookings, reviews, etc., providing scalability and flexibility for the website's backend.

React: A JavaScript library for building user interfaces, used in the front end of the website to create dynamic and interactive components [8].

Bootstrap: A front-end framework used for designing responsive and mobile-friendly web pages, facilitating the development of a visually appealing and user-friendly interface.

Node.js and Express: Backend technologies used for server-side development, handling requests, managing data, and implementing business logic to support the website's functionality.

2.2 Related Work

In the realm of rental housing, advancements in technology have paved the way for innovative solutions aimed at improving user experiences and enhancing efficiency. Platforms such as Facebook have demonstrated the potential of online networking and communication tools in connecting individuals with shared interests and objectives. However, existing solutions often lack specialized features tailored to the unique needs of the rental market. These limitations include the absence of AI-driven recommendation systems that provide personalized property suggestions and dedicated chat functionalities that facilitate seamless communication between renters and property owners [3].

Previous studies and implementations in the rental market have highlighted the need for more integrated and user-centric solutions. For instance, Zillow and Airbnb have made significant strides in providing online property listings and booking capabilities. However, these platforms still fall short in offering real-time communication and advanced recommendation features that enhance the overall rental experience [4].

"Find Home BD" addresses these gaps by integrating cutting-edge technology with user-friendly design. At its core, the platform leverages a sophisticated AI-driven recommendation system, meticulously crafted to curate personalized property suggestions based on the unique preferences of each user. This not only increases the likelihood of finding suitable matches but also enhances user satisfaction by simplifying the search process. Furthermore, the integrated live chat functionality fosters transparent and efficient communication channels, allowing renters and property owners to engage directly, negotiate terms, and resolve queries in real-time [5].

By focusing on these advanced features, "Find Home BD" seeks to transform the rental housing market in Bangladesh. The platform's innovative approach and state-of-the-art technological infrastructure position it as a leading solution, poised to redefine the rental experience with heightened efficiency, transparency, and accessibility for all stakeholders involved.

2.3 Comparative Analysis

The "Find Home BD" website excels in delivering a seamless user experience (UX) characterized by intuitive navigation and a clean interface, significantly enhancing usability. The inclusion of a chat option between renters and owners adds a valuable feature, enabling direct communication and quick resolution of queries, further improving the user experience. Functionality-wise, the real-time chat functionality sets "Find Home BD" apart, fostering efficient communication and facilitating the rental process. The integration with Firebase enhances the website's functionality by providing robust user authentication and real-time database services.

Scalability is ensured through the use of the MERN stack (MongoDB, Express.js, React, Node.js), which allows the website to handle increasing traffic and data volume effectively. Both Firebase and MongoDB offer scalable storage solutions, accommodating growth in the user base and property listings over time. In terms of security, Firebase's authentication services implement user authentication and access control measures, enhancing overall security. Secure communication protocols and data encryption further ensure the protection of sensitive user information and transactional data.

Performance optimization is achieved by utilizing React and Bootstrap in the front end, enabling fast rendering and responsive design across devices. The backend technologies, Node.js and Express.js, contribute to enhanced performance through their non-blocking I/O and event-driven architecture. Database management is efficiently handled by MongoDB, which provides a flexible and scalable solution for storing and retrieving structured data related to users, properties, and conversations. Integration with ImageDB enhances database management by efficiently storing and serving property images, optimizing website performance.

Community engagement is promoted through the chat feature, which fosters direct interaction between renters and owners, creating a sense of trust and transparency. User reviews and ratings further encourage community participation by enabling feedback sharing and property evaluation, enhancing the overall user experience. By incorporating these features and technologies, "Find Home BD" not only improves the rental process but also establishes a robust and scalable platform that meets the evolving needs of the rental housing market in Bangladesh.

2.4 Comparison Between Existing Works

Table 2.4.1: Comparative analysis with previous work

SL No	Criteria	MY Website	Others Website		
		Find Home BD	bproperty	BD Housing	Rents.com BD
1.	Chatbot AI	Yes	No	No	No
2.	Live Chat	Yes	No	Yes	No
3.	Feedback	Yes	No	No	No
4.	Google login	Yes	No	No	Yes

2.5 Gap Analysis

User Friendly: "Find Home BD" is the only website that meets this criterion, indicating a significant gap in user-friendliness among other websites. Live Chat, Search option, Google login, All Categories: "Find Home BD" outperforms others by offering these features, highlighting substantial gaps in competitors' offerings.

Overall, there is a clear gap between "Find Home BD" and other websites in terms of user-friendliness and comprehensive listing categories.

2.6 Challenges

Here are the challenges for your website in brief:

Chat Option Development: Implementing a real-time chat feature between renters and owners requires robust development to ensure smooth communication, message delivery, and user experience across devices.

AI Integration: Integrating artificial intelligence (AI) capabilities, such as chatbots or recommendation systems, poses challenges in terms of AI model development, training, integration with existing systems, and ensuring accurate and relevant responses to user inquiries.

Scalability: As the user base grows, ensuring the scalability of the website's infrastructure, including servers, databases, and messaging systems, becomes crucial to handle increasing traffic and user interactions efficiently.

Data Security: Safeguarding user data and communication exchanged through the chat feature requires implementing stringent security measures, encryption protocols, and access controls to protect against data breaches and unauthorized access.

User Experience Optimization: Balancing the complexity of features like chat and AI integration with the need for a seamless and intuitive user experience poses a challenge, requiring continuous testing, feedback gathering, and iterative improvements to optimize usability.

Training and Support: Providing adequate training and support for users, including property owners and renters, to effectively utilize the chat feature and AI functionalities requires developing comprehensive documentation, tutorials, and user guides.

CHAPTER 3

REQUIREMENT SPECIFICATION

3.1 Business Process Modeling

Here's a brief outline of the business process modeling for your website:

User Registration and Authentication:

Users register for an account on the website, providing necessary information such as email, password, and contact details. The system verifies user credentials during the authentication process to ensure secure access to the platform.

Property Listing Submission:

Property owners log in to their accounts and submit details of their available properties, including location, amenities, rental terms, and images. Submitted listings undergo moderation to ensure compliance with website guidelines and standards before becoming visible to renters.

Renter Search and Filter:

Renters explore available property listings using search filters based on criteria such as location, price range, number of bedrooms, and amenities. The system retrieves and displays relevant listings matching the renter's preferences, allowing for easy comparison and selection.

Chat Interaction:

Renters initiate chat conversations with property owners to inquire about property details, availability, rental terms, and scheduling property viewings. Property owners respond to renter inquiries in real-time, providing information and addressing questions or concerns to facilitate the rental process.

Feedback and Reviews:

After completing their rental stays, renters have the option to provide feedback and ratings on their rental experience, including property condition, owner responsiveness, and overall satisfaction. Property owners may also leave feedback on renter conduct and adherence to rental agreements, contributing to a transparent and accountable rental community.

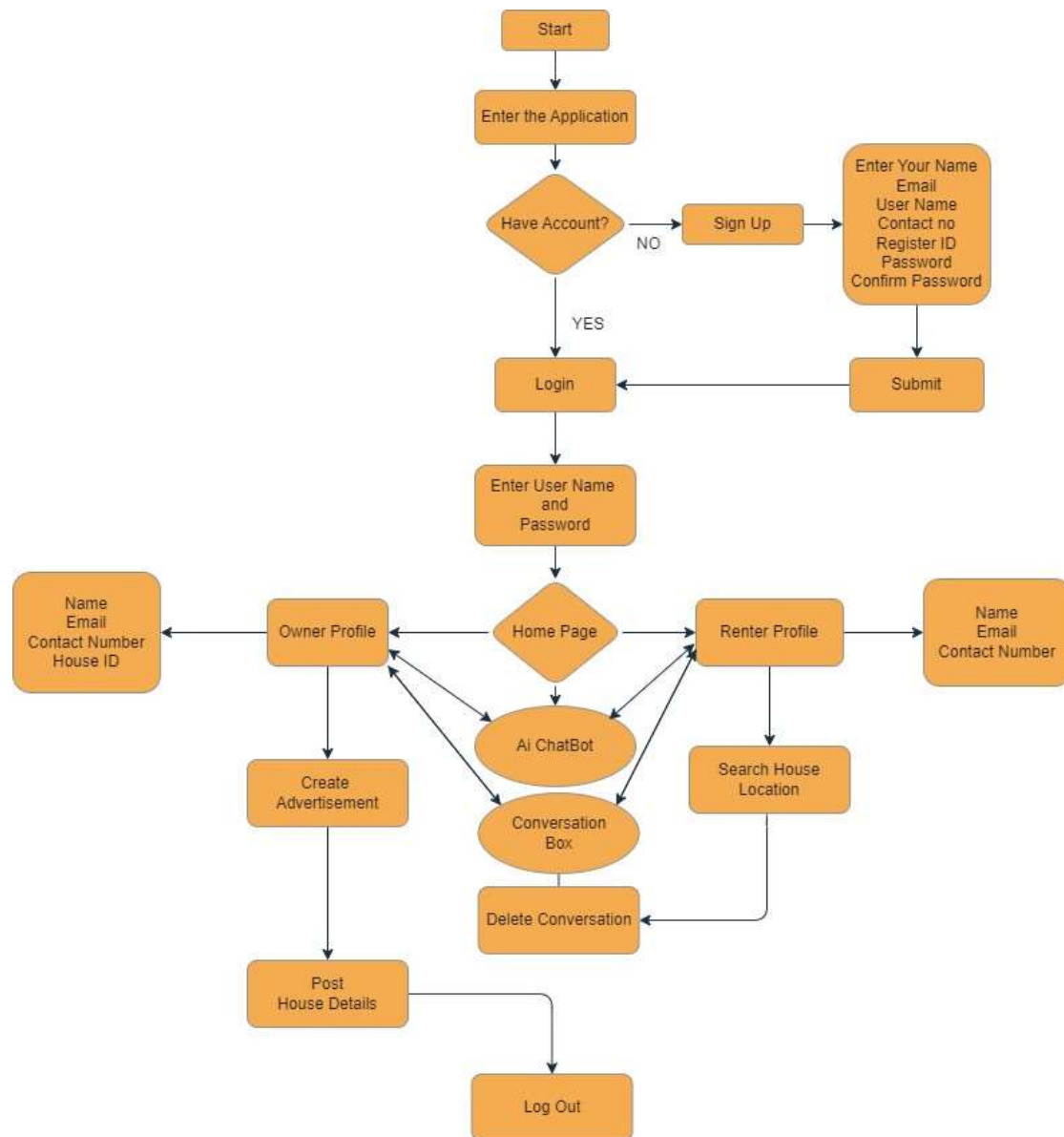


Figure 3.1.1: Business Process Model

3.2 Requirement Collection and Analysis

The requirement analysis for developing a MERN stack live chat rental platform outlines key functionalities and technologies essential for a seamless user experience. It begins with user authentication for renters and owners, ensuring secure login and registration processes. Property listing capabilities allow owners to post details like location, rent amount, and features, with options to manage listings. Renters can search for properties using filters such as location and price range.

The integrated live chat feature facilitates direct communication between renters and owners, supporting real-time messaging with notifications for new messages. An AI chatbot enhances user interaction by understanding queries and suggesting suitable property listings based on renter preferences.

Frontend development focuses on React.js and Tailwind.css for a responsive and intuitive UI design. Backend technologies include Node.js with Express.js for server-side operations, MongoDB for database management, and RESTful APIs for CRUD operations.

Security measures encompass secure authentication mechanisms like JWT tokens, message encryption for privacy, and regular data backups. Performance optimization strategies include backend and database query enhancements, caching mechanisms, and frontend optimization techniques like lazy loading and image optimization.

Quality assurance involves comprehensive testing of both frontend and backend components for functionality, usability, and security, supported by user feedback and iterative design improvements. Deployment on scalable hosting platforms like Heroku or AWS ensures reliability, with ongoing maintenance to address bugs, introduce new features, and enhance platform security and performance based on user feedback and system monitoring.

3.3 Use Case Diagrams, Modeling and Description

3.3.1 Use Case Diagrams

The use-case diagram developed for the system owner is shown in the figure below. It highlights the various system operations performed by property owners.

Register Account: Owners can create an account on the platform.

Log In: Owners can log into their accounts.

Post Property: Owners can add new property listings.

Edit/Remove Property: Owners have the ability to modify or remove their property advertisements.

Start Chat: Owners can initiate conversations with prospective renters.

Renter Use Case Diagram

The renter use case diagram illustrates the operations carried out by renters on the system.

Register Account: Tenants can create an account on the platform.

Log In: Tenants can log into their accounts.

Set Up Profile: Tenants can create and update their profiles.

Search Property: Tenants can search for available rental properties.

Start Chat: Tenants can start conversations with property owners.

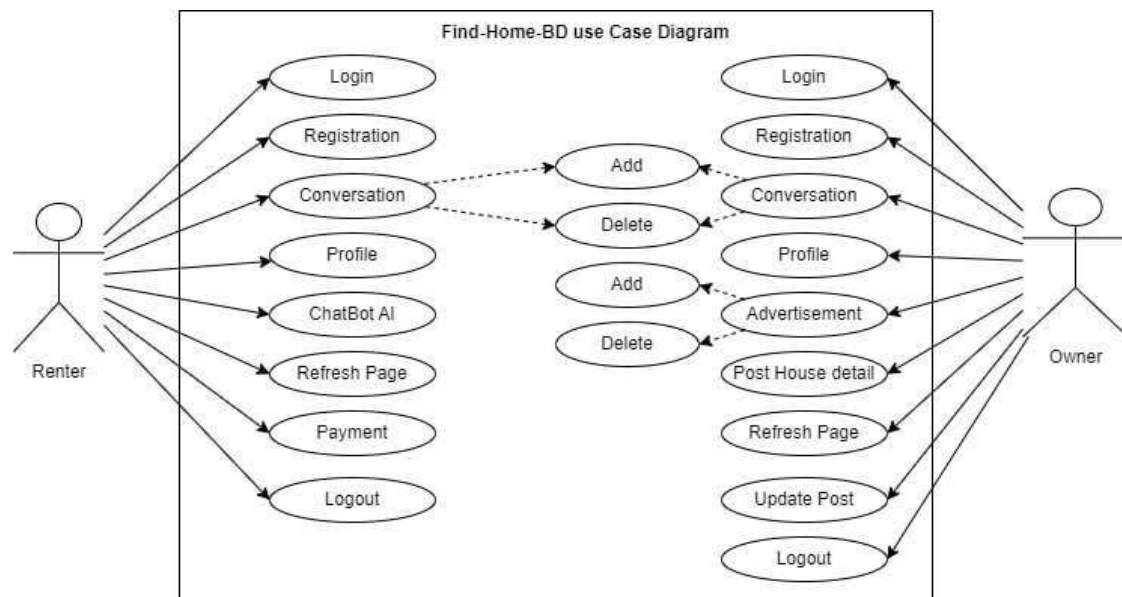


Figure 3.3.1: Use Case Diagram

3.4 Software Development Life Cycle

The development of the "Find Home BD" web application follows a structured Software Development Life Cycle (SDLC) to ensure consistency and successful completion. We have used the agile model in this web application for software development. The SDLC stages for this project are as follows:

The following Figure 3.3 shows the agile model:



Figure 3.4.1: Agile Model

3.5 Logical Data Model

The A Logical Data Model represents the structure of data without being tied to a specific database management system or technology. Here's a brief overview:

Entities: Represent real-world objects, such as users, properties, bookings, and messages.

Attributes: Describe properties or characteristics of entities, such as name, address, price, and availability.

Relationships: Define how entities are related to each other, such as a user renting a property or a message sent between a renter and a property owner.

Constraints: Specify rules or conditions that data must follow, such as unique identifiers, data types, and relationships between entities.

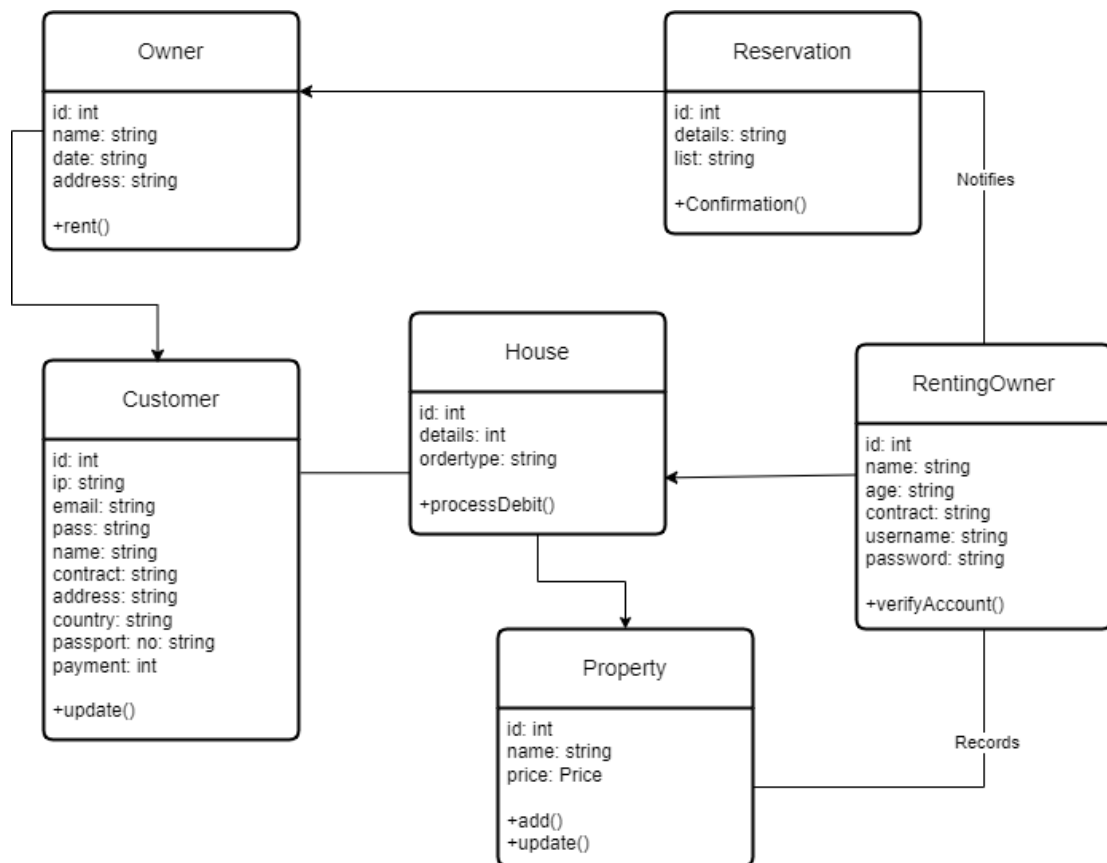


Figure 3.5.1: Logical Data Model

3.6 Design Requirement

Design requirements for the "Find Home BD" website encompass several key aspects to ensure the platform is user-friendly, efficient, secure, and scalable. Here are the main design requirements:

User Interface (UI) Design:

Responsive Design: Ensure the website is fully responsive and provides a seamless user experience across various devices, including desktops, tablets, and smartphones.

Intuitive Navigation: Design an easy-to-navigate interface with clear menus, search filters, and navigation aids to help users find information quickly.

User Experience (UX):

Search Functionality: Implement advanced search filters to allow users to refine their property search based on location, price range, property type, amenities, and more.

User Profiles: Enable user profile creation and management, allowing renters and property owners to maintain their information, track their activities, and manage their listings or

bookings. **Real-Time Communication:** Integrate a real-time chat feature for renters and property owners to communicate directly, ask questions, and schedule viewings. **Feedback and Ratings:** Incorporate a rating and review system for properties and property owners to build trust and provide valuable feedback for other users.

Backend Functionality:

Scalable Architecture: Design a scalable backend infrastructure using Node.js and Express.js to handle increasing traffic and data volume as the user base grows. **Database Management:** Use MongoDB for flexible and efficient data storage, ensuring data integrity and quick retrieval for various operations. **API Integration:** Develop a RESTful API to facilitate communication between the frontend and backend, enabling smooth data exchange and integration with third-party services.

Localization and Language Support:

Multi-language Support: Offer content in multiple languages to cater to diverse user demographics in Bangladesh. **Localized Content:** Customize content based on regional preferences and cultural nuances to enhance relevance and user engagement.

CHAPTER 4

DESIGN SPECIFICATION

4.1 Front-end Design

Here's a concise overview of the front-end design using Bootstrap and React:

Responsive Layout: Utilizing Bootstrap's grid system to create a responsive layout that adapts to various screen sizes and devices, ensuring a consistent user experience across desktops, tablets, and mobile devices.

Component-Based UI: Leveraging React's component-based architecture to build reusable UI elements such as navigation bars, forms, buttons, and cards, promoting code reusability and maintainability.

Custom Styling: Enhancing the default Bootstrap styles with custom CSS to match the branding and visual identity of the website, including color schemes, typography, and spacing, while maintaining consistency with Bootstrap's design principles.

Dynamic Content Rendering: Using React's state and props to dynamically render content based on user interactions and data fetched from the backend, providing a seamless and interactive user experience.

Integration with Bootstrap Components: Incorporating Bootstrap components such as modals, carousels, dropdowns, and tooltips into React components to enhance functionality and user interactivity, while ensuring compatibility with Bootstrap's CSS and JavaScript libraries.

Form Handling and Validation: Implementing form handling and validation using React's controlled components and Bootstrap's form styles, providing users with feedback on input validation errors and ensuring data integrity during form submission.

Optimized Performance: Optimizing front-end performance by minimizing unnecessary re-renders, lazy loading components, and leveraging React's virtual DOM for efficient updates, resulting in faster page load times and improved user experience.

4.2 Back-end Design

Here's a concise overview of the backend design using Node.js, Express.js, and MongoDB:

RESTful API Design: Designing a RESTful API architecture using Express.js to define endpoints for handling various HTTP requests (GET, POST, PUT, DELETE) related to user authentication, property listings, bookings, and messaging functionalities [10].

Middleware Integration: Leveraging Express.js middleware for handling request parsing, routing, error handling, authentication, and authorization, ensuring modular and scalable backend code organization [11].

Database Interaction: Interacting with MongoDB, a NoSQL database, using the official MongoDB Node.js driver or Mongoose ODM (Object-Document Mapper) for defining schemas, models, and performing CRUD (Create, Read, Update, Delete) operations on collections such as users, properties, bookings, and messages.

User Authentication: Implementing user authentication and authorization using techniques such as JSON Web Tokens (JWT) for secure token-based authentication, bcrypt for password hashing, and middleware for protecting routes and verifying user identity.

4.3 Interaction Design and User Experience (UX)

Interaction Design (IxD) focuses on creating meaningful interactions between users and digital products, while User Experience (UX) encompasses the overall experience users have when interacting with a product or service. Here's a brief overview:

Interaction Design (IxD):

Concerned with defining how users interact with a product's interface elements.

Involves designing intuitive and efficient user interfaces (UI) to facilitate smooth interactions.

Emphasizes usability, accessibility, and responsiveness to user input.

Focuses on creating clear feedback, seamless navigation, and engaging interactions to guide users through tasks.

User Experience (UX):

Encompasses the overall impression and satisfaction users have when using a product or service.

Considers the entire user journey, from initial discovery to task completion and beyond. Includes aspects such as usability, accessibility, visual design, content, and emotional engagement.

Aims to create positive experiences by understanding user needs, preferences, and behaviors, and addressing pain points effectively.

4.4 Implementation Requirements

Implementation Requirements refer to the specifications and conditions necessary for successfully developing and deploying a software solution. Here's a concise overview:

Technology Stack: Define the programming languages, frameworks, libraries, and tools required for development, such as Node.js, Express.js, React, MongoDB, and Bootstrap.

Infrastructure: Specify the hosting environment, server configurations, and cloud services needed for deployment, including considerations for scalability, reliability, and security.

Database Schema: Design the structure and relationships of the database using MongoDB, defining collections, documents, indexes, and data validation rules.

API Endpoints: Determine the RESTful API endpoints for handling various CRUD operations, authentication, authorization, and integration with third-party services.

User Authentication: Implement user authentication and authorization mechanisms using JWT tokens, OAuth, or other authentication protocols to secure access to protected resources.

Frontend Components: Develop reusable UI components and layouts using React and Bootstrap, ensuring consistency, responsiveness, and accessibility across devices.

Backend Logic: Write server-side code using Express.js to handle business logic, data validation, request processing, error handling, and communication with the database.

Data Integration: Integrate with external APIs, services, or databases for functionalities such as payment processing, geolocation, image storage, and messaging.

Testing Strategy: Define testing methodologies, tools, and frameworks for unit testing, integration testing, end-to-end testing, and performance testing to ensure the reliability and quality of the software.

4.5: Home page

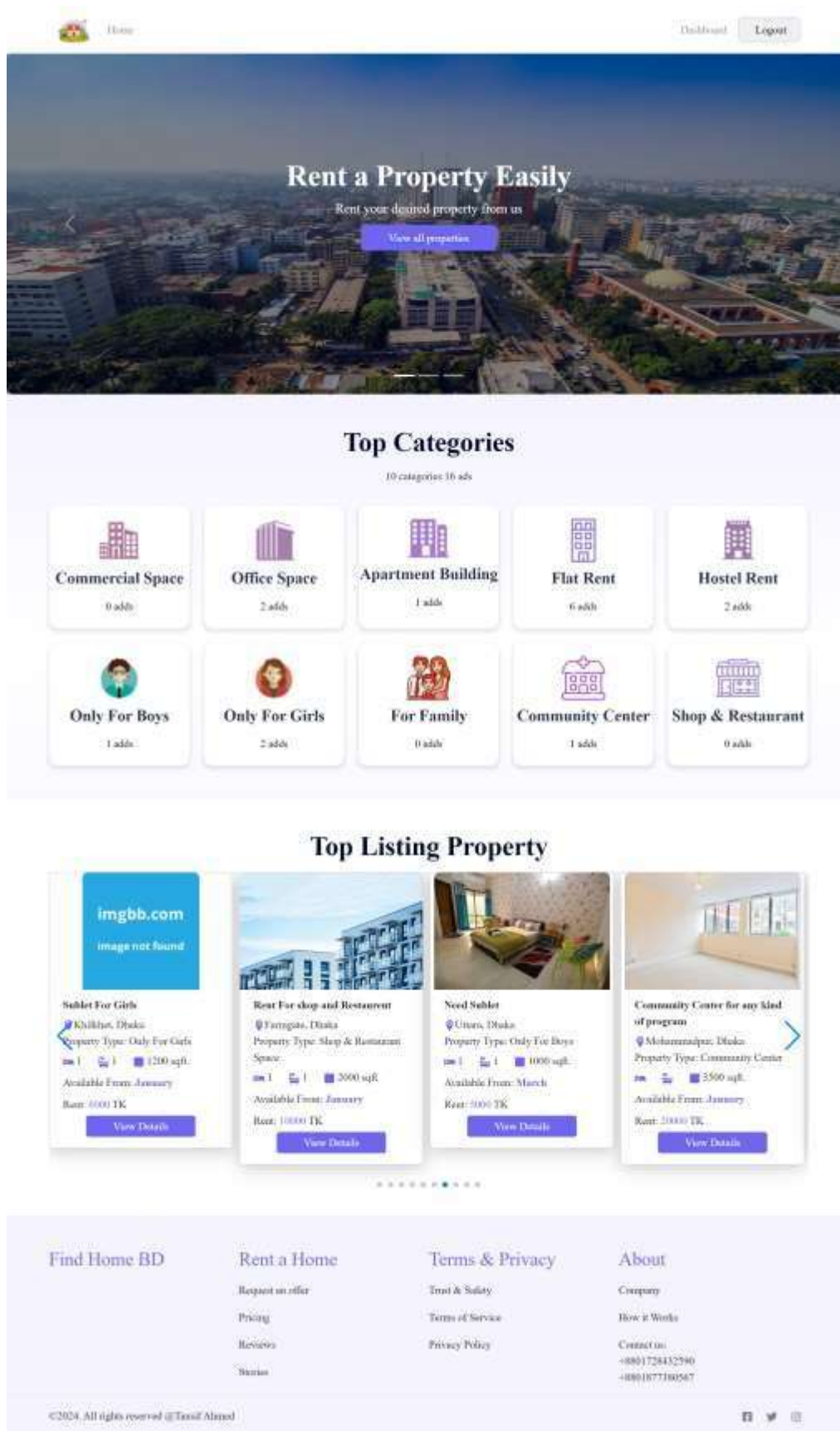


Figure 4.5.1: Home page

Here's a breakdown of the elements on the homepage:

- **Banner:** The banner at the top reads "Rent a Property Easily". There's also a slider component that might allow users to browse through different property types or featured listings.
- **Search Bar:** Below the banner, there appears to be a search bar where users can input their search criteria to filter properties (location, price range, etc.).
- **Top Categories:** There's a section labeled "Top Categories" that might display different rental property types users can choose from, such as commercial space, office space, apartment building, flat rent, hostel rent, only for boys, only for girls, for family, community center, and shop & restaurant.
- **Property Listings:** The bottom section seems to showcase a few property listings with details like property type, address, area (possibly square footage), rent amount, and an image.

Overall, the homepage seems designed to provide users with a clear and easy way to find rental properties based on their needs.

4.6 Login page

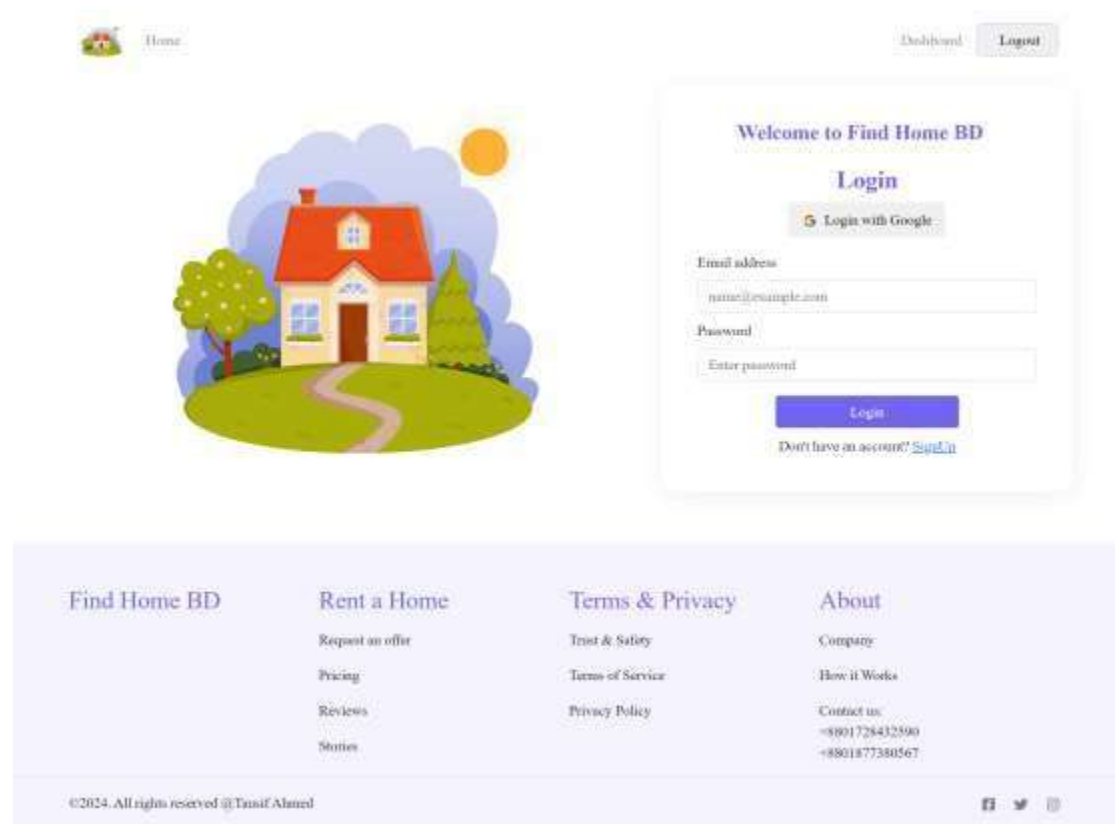


Figure 4.6.1: Login page

Here's a breakdown of the elements on the login page:

- Login Options: Users can log in using their email address and password, or by signing in with Google.
- User Account Types: The login page acknowledges two user types: renters and owners.
- Account Creation: There's a "Sign Up" link, presumably leading to a user registration form.

Based on this information, we can infer the following about the functionalities of the web application:

- Renter Functionality: Renters can search for properties, view details and images of listings, and likely contact owners to inquire about renting a property.
- Owner Functionality: Owners can create accounts, add their properties or buildings to the listings, mark them as available for rent, and presumably manage applications or inquiries from potential renters.

The image doesn't provide specific details about the search capabilities or property management features, but it does give us a general idea of the user roles and their potential interactions within the web application.

4.7 Sign up page

The screenshot displays the 'Sign Up' page for 'Find Home BD'. The page layout includes a header with a home icon and 'Home' text, and a 'Dashboard' button. The main content area features a 'Sign Up' heading and a form with the following fields: Name, Email address, Phone Number, Password, and Confirm Password. A 'Sign Up' button and a 'Have an account? Login' link are positioned at the bottom of the form. The footer contains links for 'Find Home BD', 'Rent a Home', 'Terms & Privacy', and 'About', along with contact information and a copyright notice.

Figure 4.7.1: Sign up page

Here's a breakdown of the signup form on the page:

Required Fields:

Name

Email Address

Phone Number

Password

User Type (renter or owner)

- Optional Fields: There seems to be no explicit optional fields on this signup form.
- Account Creation Button: A button labeled "Sign Up" to submit the signup form and create a new account.
- Login Link: A link that says "Have an account? Login" which presumably leads to the login page.

Overall, this signup page seems designed to collect basic user information to create a new account on the Find Home BD web application. The user type selection (renter or owner) likely determines what features and functionalities are available to the user after they log in.

4.8 All property page

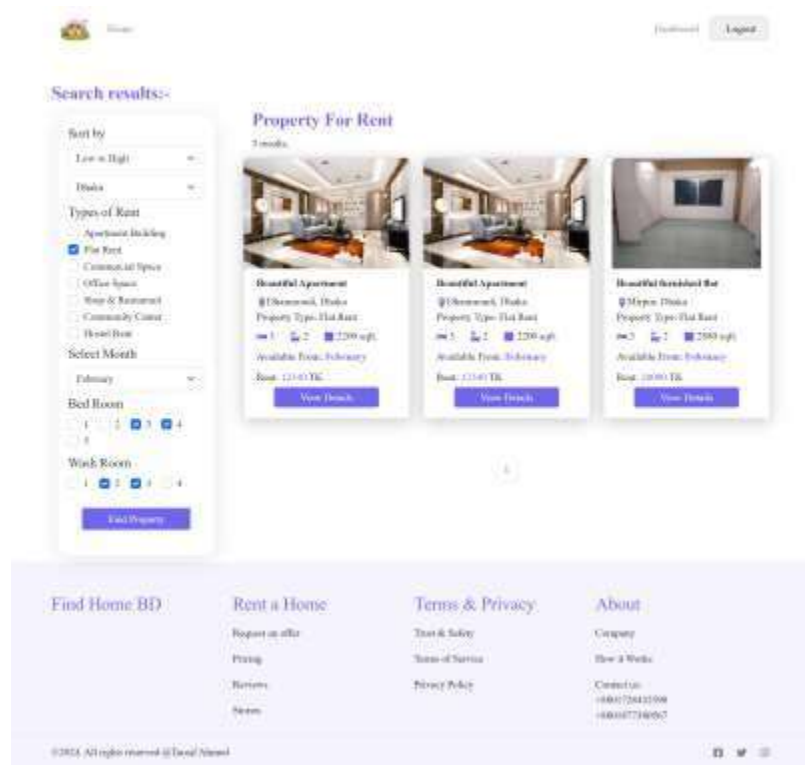


Figure 4.8.1: All property page

Here's a breakdown of the search filters:

- Sort by: A dropdown menu labeled "Sort by" allows users to sort the search results by price (low to high or high to low).
- Location: A field labeled "Dhaka" is pre-filled, but it's unclear if this is editable or selectable by the user. It might be possible to search for properties in other areas as well.
- Property Type: There are checkboxes to filter properties by type, including:
Apartment Building
Flat Rent
Commercial Space
Office Space
Shop & Restaurant
Community Center
Hostel Rent
- Available From: A dropdown menu labeled "Select Month" might allow users to specify a desired move-in date.

4.9 Add property page

Add Your Property For Rent

Personal Information

Name* Phone No* Email*

Rental Information

Property Title*

Property Details*

Rent* Available From*

Property Size* City* Area*

Rent Category* Address*

Rooms Bath Kitchen

Garage Bed Bedside

Upload Property Image (No file chosen

Figure 4.9.1: Add property page

Here's a breakdown of the property listing form:

Personal Information:

- Name (likely pre-filled based on the logged-in owner account)
- Phone No
- Email (likely pre-filled based on the logged-in owner account)

Rental Information:

- Property Title: A text field where the owner can enter a title for their property listing.
- Property Details: A text area where the owner can provide a detailed description of the property.
- Rent: A text field where the owner can specify the monthly rent amount.
- Available From: A dropdown menu where the owner can select the month the property will be available for rent.

Property Details:

- Property Size: A text field where the owner can enter the property size in square feet.
- City: A dropdown menu where the owner can choose the city where the property is located.
- Area: A dropdown menu or text field where the owner can specify the specific area within the city.
- Rent Category: It's unclear from the image what options are available here, but it might allow the owner to categorize the property type (apartment, house, etc.).
- Address: A text field where the owner can enter the full address of the property.

Submit Button:

- A button labeled "Submit" to save the property listing and make it available to renters on the web application.

Overall, the page seems designed to streamline the process for owners to add their rental properties to the website. By filling out this form and uploading an image, owners can showcase their properties to potential renters.

4.10 Ai ChatBot

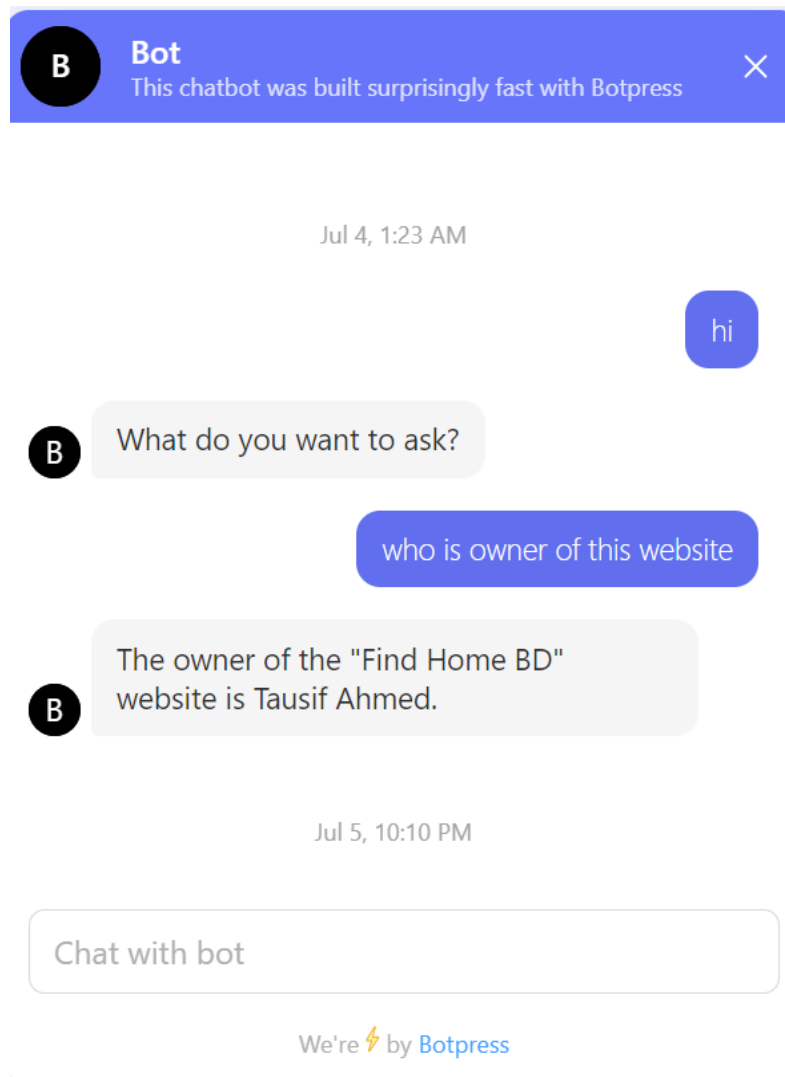


Figure 4.10.1: AI ChatBot

Integrating a chatbot into "Find Home BD" using BotPress enhances user experience by providing real-time support, streamlining communication, and automating responses to common inquiries. BotPress is an open-source conversational AI platform that allows developers to build, deploy, and manage chatbots. It offers a user-friendly interface for designing conversation flows, robust natural language processing (NLP) capabilities, and easy integration with various messaging platforms.

4.11 Payment System

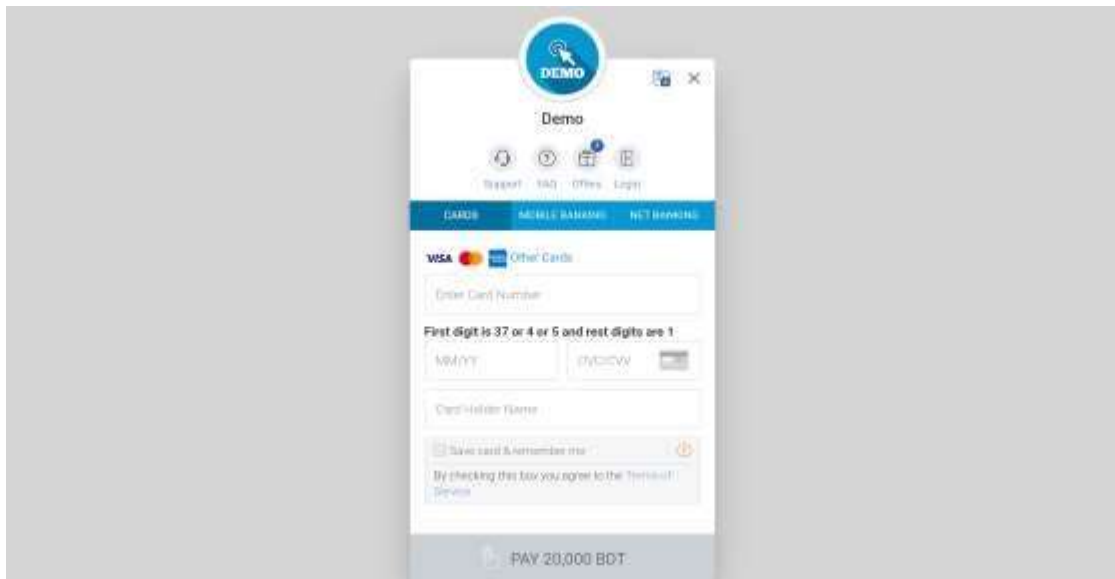


Figure 4.11.1: Payment Gateway

In "Find Home BD," renters can conveniently pay property owners using SSLCommerz, a secure and widely used payment gateway in Bangladesh. This integration ensures that all transactions are protected with strong encryption, enhancing trust and security. SSLCommerz supports various payment methods, including credit/debit cards, mobile banking, and internet banking, offering users flexibility and convenience. The integration process is seamless, with backend API endpoints facilitating smooth communication between the frontend and the payment gateway. Additionally, payments are automatically confirmed, promptly notifying both renters and property owners of successful transactions. This integration makes the rental process more efficient and user-friendly.

CHAPTER 5

IMPLEMENTATION AND TESTING

5.1 Implementation of Database

Implementing a MongoDB database involves several key steps to ensure efficient data storage, retrieval, and management. Here's a concise overview of the implementation process:

Database Design:

Define the structure of your data by identifying entities, their attributes, and the relationships between them. Design MongoDB collections to represent entities and embed related data within documents or establish references between documents as needed.

Indexing:

Identify fields that require indexing to improve query performance, enforce uniqueness constraints, or facilitate sorting and text search operations. Create indexes on MongoDB collections using the `createIndex()` method or specify index options in the schema definition.

Data Migration:

If migrating from an existing database or data source, plan and execute the migration process to transfer data into MongoDB collections. Use MongoDB's import/export tools, migration scripts, or third-party migration tools to efficiently transfer data while preserving integrity and consistency.

Data Access:

Develop CRUD (Create, Read, Update, Delete) operations to interact with MongoDB collections using MongoDB drivers or Object-Document Mapping (ODM) libraries such as Mongoose for Node.js. Implement query logic to retrieve, update, or delete documents based on specified criteria using MongoDB query operators and aggregation pipelines.

Data Validation:

Define validation rules to enforce data integrity and consistency using MongoDB's schema validation feature. Specify validation constraints such as required fields, data types, minimum/maximum values, and custom validation logic to ensure data quality.

Security:

Implement security measures to protect MongoDB databases from unauthorized access, data breaches, and malicious attacks. Configure authentication mechanisms, access control rules, and encryption protocols to secure data at rest and in transit.

5.2 Implementation of Front-end Design

Implementing front-end design involves several key steps to create a visually appealing and user-friendly interface for your website or application:

UI Design: Design the user interface (UI) elements, including navigation menus, buttons, forms, and content layouts. Consider factors such as branding, typography, color schemes, and whitespace to create a cohesive and visually appealing design.

Responsive Design: Ensure your UI design is responsive and adapts seamlessly to different screen sizes and devices. Use media queries and flexible layout techniques to optimize the user experience on desktops, tablets, and mobile devices.

Accessibility: Design your front-end interface with accessibility in mind to ensure it's usable by people with disabilities. Use semantic HTML, provide descriptive alt text for images, and implement keyboard navigation and screen reader support for improved accessibility.

Front-end Frameworks: Choose a front-end framework like React, Angular, or Vue.js to streamline development and enhance UI interactivity. Leverage pre-built components, state management, and routing capabilities to accelerate development and ensure consistency.

Styling: Apply CSS styles to your UI components to achieve the desired visual appearance and layout. Use CSS preprocessors like Sass or LESS to write modular and maintainable stylesheets, and consider using CSS frameworks like Bootstrap or Material Design for pre-designed components and layouts.

Animation and Interaction: Add animations and interactive elements to enhance the user experience and provide feedback to user actions. Use CSS animations, transitions, and JavaScript libraries like GSAP or anime.js to create engaging and intuitive interactions [10].

Performance Optimization: Optimize your front-end code for performance by minimizing file sizes, reducing render-blocking resources, and implementing lazy loading techniques for images and content. Use tools like Lighthouse or PageSpeed Insights to analyze and optimize performance.

5.3 Implementation of Back-end Design

Here's a concise description of the back-end implementation for the "Find Home BD" web application using Node.js, Express.js, and Firebase for authentication and deployment:

5.3.1 Project Setup:

Initialize Project: Set up a Node.js project and create package.json. **Install Dependencies:** Install Express.js, Mongoose (for MongoDB), Firebase Admin SDK, and other necessary packages.

5.3.2 Firebase Authentication:

Setup Firebase: Configure Firebase in your project and enable email/password and Google authentication. **Integrate Firebase Admin SDK:** Use Firebase Admin SDK in your Node.js backend to verify authentication tokens.

5.3.3 Database Connection:

MongoDB Setup: Use Mongoose to connect to MongoDB, defining schemas for users, properties, bookings, etc.

5.3.4 API Development:

Define Routes: Set up Express routes for user registration, login, property listings, bookings, and messaging. **Controllers:** Implement controller functions to handle business logic, interacting with MongoDB and processing requests. **Middleware:** Create middleware for request validation, authentication (using Firebase tokens), and error handling.

5.3.5 Authentication:

User Registration/Login: Handle user registration and login via Firebase authentication.

Token Verification: Implement middleware to verify Firebase JWT tokens for securing endpoints.

5.3.6 Deployment:

Deploy Backend: Deploy the backend using Firebase Cloud Functions or another hosting provider. Environment Variables: Manage configuration settings using environment variables for different environments.

By following these steps, you ensure a secure, scalable, and efficient back-end implementation for the "Find Home BD" application, leveraging Firebase for authentication and Node.js/Express.js for backend logic and data management.

5.4 Testing Implementation

Implementing testing for your project is crucial to ensure its reliability, functionality, and performance. Here's how to go about it:

Test Planning:

Define testing objectives, scope, and requirements based on project specifications and user needs. Identify testing types such as unit testing, integration testing, system testing, acceptance testing, and performance testing.

Test Environment Setup:

Set up a test environment that mirrors the production environment as closely as possible. Configure test databases, servers, and dependencies needed for testing.

Test Case Design:

Design test cases for each feature or functionality of the project. Specify input data, expected outcomes, and preconditions for each test case. Include positive and negative test scenarios to validate both expected and unexpected behavior.

Unit Testing:

Write unit tests to validate the functionality of individual components or modules. Use testing frameworks such as Jest, Mocha, or Jasmine for JavaScript-based projects. Execute unit tests to ensure each component behaves as expected in isolation.

Integration Testing:

Perform integration testing to verify the interactions between different components or modules. Test integration points, data flows, and communication channels to ensure seamless integration. Use stubs, mocks, or fakes to simulate external dependencies and isolate components for testing.

System Testing:

Conduct system testing to validate the end-to-end functionality of the project. Test user interfaces, workflows, and user interactions across multiple components and subsystems. Verify system behavior under various scenarios, including edge cases and boundary conditions.

CHAPTER 6

IMPACT ON SOCIETY, ENVIRONMENT AND SUSTAINABILITY

6.1 Impact on Society

The web-based rental home platform, "Find Home BD," can have a significant positive impact on society in several ways:

"Find Home BD" significantly increases access to housing by providing a centralized platform for renters to search for available properties. This is especially beneficial for individuals and families relocating to new cities, students seeking accommodation near educational institutions, and those looking for temporary housing solutions. By efficiently matching renters with available properties, the platform optimizes the use of housing resources, leading to reduced vacancy rates, better utilization of existing housing stock, and improved affordability for renters.

The platform also empowers property owners by offering them a place to list their rental properties and connect with potential renters, thus helping them generate income from underutilized properties and contributing to local economic growth. Enhanced transparency and accountability are fostered through detailed property listings, clear rental terms, and user reviews, which build trust between renters and property owners and reduce the risk of fraudulent practices.

"Find Home BD" supports economic mobility by facilitating access to stable and affordable housing, which is essential for pursuing education, employment opportunities, and other socioeconomic goals. This contributes to overall societal well-being by promoting social inclusion. Additionally, the platform helps reduce homelessness and housing insecurity by connecting vulnerable populations with stable housing options, thereby addressing housing challenges and improving the quality of life for marginalized communities.

6.2 Impact on Environment

Interaction While the impact of a web-based rental home platform like "Find Home BD" on the environment may not be as direct as some other industries, it still has several implications:

"Find Home BD" contributes to reduced carbon emissions by facilitating online property searches, decreasing the need for physical travel to multiple properties. This reduction in travel helps lower the carbon emissions associated with transportation, as fewer individuals need to drive or commute for property viewings. The platform optimizes resource utilization by helping renters efficiently find properties that meet their criteria, reducing the environmental impact associated with extensive searching and excessive resource consumption.

By encouraging property owners to adopt sustainable practices, "Find Home BD" can highlight listings with energy-efficient appliances, renewable energy sources, or other environmentally friendly features. This incentivizes property owners to invest in sustainable infrastructure. Additionally, the platform promotes shared living spaces, such as co-living or co-housing communities, which have a smaller environmental footprint per capita compared to traditional single-family homes. Shared living spaces enable the sharing of resources like utilities, common areas, and amenities.

"Find Home BD" also encourages green transportation by promoting properties located in areas with access to public transportation, bike lanes, or pedestrian-friendly amenities. Highlighting properties with convenient access to sustainable transportation options encourages renters to choose environmentally friendly modes of transportation, reducing reliance on private vehicles. Lastly, the platform supports the development of eco-friendly communities by promoting properties in environmentally conscious neighborhoods or developments. These properties are often situated near green spaces, urban parks, sustainable businesses, or community gardens, fostering a sense of environmental stewardship among residents.

6.3 Ethical Aspects

In developing and operating a web-based rental home platform like "Find Home BD," several ethical considerations should be taken into account:

Ensuring transparency and fairness in property listings, rental terms, and pricing is essential for fostering trust between renters and property owners on "Find Home BD." This involves avoiding misleading or deceptive practices and prioritizing fairness in all interactions between users. Privacy and data security are paramount, requiring robust measures to safeguard user data. The platform must obtain explicit consent for data collection, use, and sharing, adhering to privacy regulations such as GDPR or CCPA, and protect sensitive information like payment details and contact information from unauthorized access or misuse.

"Find Home BD" is committed to non-discrimination and equality, ensuring that all users, regardless of race, ethnicity, gender, religion, sexual orientation, disability, or other characteristics, have equal access to rental opportunities. This commitment extends to avoiding discriminatory practices in property listings, tenant screening, and rental decision-making processes. Accessibility is also a key focus, with the platform designed to be accessible to users of all abilities, including those with disabilities or impairments, in compliance with accessibility standards such as WCAG.

The ethical use of AI and algorithms is critical, especially if these technologies are employed for features like property recommendations or user profiling. Transparency and accountability in the design and implementation of AI and algorithms are necessary to avoid biases, discrimination, or unintended consequences. Finally, "Find Home BD" considers the broader societal impact of the platform on local communities and neighborhoods. The goal is to contribute positively to community development, economic growth, and social cohesion while minimizing negative externalities such as gentrification, displacement, or community tensions.

6.4 Sustainability Plan

Developing a sustainability plan for "Find Home BD" involves integrating environmentally, socially, and economically sustainable practices into the operations and growth strategy of the platform. Here's how such a plan could be structured:

Environmental Sustainability:

Green Hosting: Choose environmentally friendly hosting providers that prioritize renewable energy sources and energy-efficient infrastructure for hosting the platform.

Carbon Neutrality: Offset the carbon footprint of the platform's operations by investing in carbon offset projects or renewable energy initiatives.

Resource Efficiency: Implement measures to reduce energy consumption, optimize server utilization, and minimize electronic waste generation in the platform's infrastructure.

Social Sustainability:

Diversity and Inclusion: Foster a diverse and inclusive community of users by promoting equal access, representation, and opportunities for individuals from diverse backgrounds and underrepresented groups.

Community Engagement: Engage with local communities and stakeholders to understand their needs, priorities, and concerns related to housing, and collaborate on initiatives that contribute to community well-being and resilience.

Economic Sustainability:

Fair Labor Practices: Ensure fair and ethical labor practices in the platform's operations, including fair wages, safe working conditions, and compliance with labor laws and regulations.

Local Economic Development: Support local economies by promoting local businesses, contractors, and service providers in property management, maintenance, and other related services.

Financial Inclusion: Explore ways to increase financial inclusion and affordability for renters, such as offering flexible payment options, rent assistance programs, or financial literacy resources.

Continuous Improvement and Monitoring:

Performance Metrics: Establish key performance indicators (KPIs) and sustainability metrics to track progress towards sustainability goals and objectives.

Regular Assessment: Conduct regular sustainability assessments and audits to evaluate the effectiveness of sustainability initiatives, identify areas for improvement, and make informed decisions based on data-driven insights.

Stakeholder Engagement: Engage with stakeholders, including users, employees, partners, and investors, to solicit feedback, gather input, and foster collaboration in advancing sustainability goals and priorities.

CHAPTER 7

CONCLUSION AND FUTURE WORK

7.1 Discussion and Conclusion

In discussing the web-based project "Find Home BD," it's evident that the platform has successfully met its objectives of simplifying the rental property search process and fostering connections between renters and property owners in Bangladesh. Despite facing challenges such as technical complexities and user adoption issues, the platform has made significant strides in improving access to housing options and promoting transparency and fairness in the rental housing market. Through its commitment to ethical practices, sustainability, and continuous improvement, "Find Home BD" has emerged as a valuable resource for individuals and families seeking rental accommodations, while also contributing positively to society, the environment, and the economy. Looking ahead, the platform has ample opportunities for growth and innovation, including expanding into new markets, enhancing sustainability practices, and addressing emerging challenges in the rental housing sector. Overall, "Find Home BD" has demonstrated its potential to make a meaningful impact and drive positive change in the housing industry, reaffirming its position as a trusted and reliable platform for renters and property owners alike.

7.2 Scope for Further Developments

The scope for further developments and future improvements for "Find Home BD" is broad, presenting numerous opportunities to enhance the platform's functionality, user experience, and overall effectiveness. Here are some potential areas for future development:

Advanced Search Filters: Implement additional search filters and parameters to allow users to refine their search results based on specific criteria such as price range, amenities, location preferences, and property features. This would improve the accuracy and relevance of search results, enabling users to find properties that best match their preferences.

Integration of Real-time Availability: Integrate real-time availability updates for rental properties to provide users with up-to-date information on property availability status. This feature would enable users to quickly identify properties that are currently

available for rent, reducing time spent on properties that are already leased or unavailable.

Enhanced Property Listings: Improve the quality and comprehensiveness of property listings by encouraging property owners to provide detailed descriptions, high-quality images, virtual tours, and floor plans. This would enhance the visual appeal and informativeness of listings, helping users make more informed decisions when searching for rental properties.

Mobile App Development: Develop a mobile application for "Find Home BD" to provide users with a seamless and convenient experience on smartphones and tablets. A mobile app would allow users to access the platform's features on the go, receive notifications, save favorite listings, and communicate with property owners or agents more easily.

Chatbot Integration: Integrate a chatbot feature to provide users with instant assistance and support throughout their property search journey. A chatbot could answer frequently asked questions, provide personalized recommendations, and assist users in scheduling property viewings or contacting property owners.

Community Forums or Discussion Boards: Create community forums or discussion boards within the platform to facilitate communication and interaction among users. Users could share insights, experiences, and tips related to rental housing, ask questions, and seek advice from fellow renters or property owners.

Rating and Review System: Implement a rating and review system for rental properties and property owners to allow users to share feedback and experiences. This would help build trust and credibility within the community, as well as provide valuable insights for other users when evaluating properties or property owners.

Localized Features: Customize the platform to cater to specific regional preferences, languages, and cultural norms within different cities or regions of Bangladesh. Localized features and content would enhance the platform's relevance and usability for users across diverse geographical areas.

Data Analytics and Insights: Utilize data analytics tools and techniques to gather insights into user behavior, preferences, and trends within the rental housing market. Analyzing data would enable the platform to identify areas for improvement, optimize user experiences, and make data-driven decisions for future developments.

7.3 Limitations and Conflict of Interests

Despite the innovative approach and numerous benefits of "Find Home BD," there are inherent limitations and potential conflicts of interest that must be considered:

7.3.1 Technological Barriers:

Access and Literacy: A significant portion of the target demographic may lack access to reliable internet or the necessary digital literacy to effectively use an online platform.

Technical Glitches: As with any technology, there is a risk of bugs, downtime, or other technical issues that could disrupt service and user experience.

7.3.2 Data Privacy and Security:

Personal Information: Handling sensitive personal data necessitates robust security measures. Any breach could severely impact user trust and the platform's reputation.

Regulatory Compliance: Ensuring compliance with local data protection laws and regulations is essential but can be challenging and resource-intensive.

7.3.3 AI Limitations:

Accuracy of Recommendations: While the AI-driven recommendation system aims to provide personalized suggestions, it may not always accurately capture user preferences, leading to suboptimal matches.

Bias in Algorithms: AI algorithms can inadvertently reinforce biases present in the training data, potentially leading to unfair or discriminatory outcomes.

7.3.4 Market Penetration:

Adoption Rates: Convincing both property owners and renters to switch from traditional methods to an online platform might be slow, affecting user base growth.

Competition: The presence of established competitors with similar offerings could hinder market penetration and user acquisition.

7.3.5 Platform Fees:

Commission Structures: The platform may charge fees or commissions to property owners, which could create a conflict of interest in prioritizing listings that generate higher revenue over those that might better meet user needs.

Advertisement Bias: There could be a tendency to promote properties from owners who pay for premium listings or advertisements, potentially compromising the neutrality of property recommendations.

7.3.6 User Reviews and Ratings:

Authenticity: Managing and verifying user reviews and ratings can be challenging. Fake or biased reviews could influence the perceived credibility of properties and owners.

Conflicts with Property Owners: Negative reviews might lead to conflicts with property owners, who could demand their removal or threaten to leave the platform.

7.3.7 Privacy Concerns:

Data Monetization: Monetizing user data for targeted advertisements or third-party partnerships can lead to conflicts regarding user privacy and data security.

Transparency: Balancing transparency about data usage with business interests might create conflicts, as users demand greater control and understanding of how their data is utilized.

By recognizing and addressing these limitations and conflicts of interest, "Find Home BD" can work towards building a more trustworthy and effective platform, ensuring long-term success and user satisfaction.

Reference:

- [1] Reza, B. (n.d.). Analysis and Insight of Rental Housing Accommodation Challenges in Dhaka City. Scribd. <https://www.scribd.com/document/91133047/Analysis-and-Insight-of-Rental-Housing-Accommodation-Challenges-in-Dhaka-City>.
- [2] Staff, C. (2023, November 29). What Is a Problem Statement? Coursera. <https://www.coursera.org/articles/what-is-problem-statement#:~:text=A%20problem%20statement%20is%20a,should%20be%20concise%20and%20actionable>.
- [3] <https://medium.com/@asiframzanarif67/the-evolution-and-impact-of-facebook-on-social-connectivity-ec2858e25a3e#:~:text=Facebook%20has%20become%20an%20important,family%20regardless%20of%20geographic%20distance>.
- [4] <https://www.linkedin.com/pulse/transformational-impact-social-media-real-estate-how-leasing-mahida-bphhf/>
- [5] <https://www.airbnb.com/help/topic/1341#:~:text=Reservations%20can%20be%20booked%20up,availability%20depends%20on%20the%20Host>.
- [3] Kenton, W. (2021, July 30). Input-Output Analysis: Definition, Main Features, and Types. Investopedia. <https://www.investopedia.com/terms/i/input-output-analysis.asp>.
- [4] How do you define the scope of a web app project? (2023, August 24). [www.linkedin.com. https://www.linkedin.com/advice/0/how-do-you-define-scope-web-app-project-skills-web-applications](https://www.linkedin.com/advice/0/how-do-you-define-scope-web-app-project-skills-web-applications).
- [5] Awati, R. (n.d.). requirements analysis (requirements engineering). Retrieved from TechTarget: [https://www.techtarget.com/searchsoftwarequality/definition/requirementsanalysis#:~:text=Requirements%20analysis%20\(requirements%20engineering\)%20is,critical%20thinking%2C%20communication%20and%20judgment](https://www.techtarget.com/searchsoftwarequality/definition/requirementsanalysis#:~:text=Requirements%20analysis%20(requirements%20engineering)%20is,critical%20thinking%2C%20communication%20and%20judgment).
- [6] Terpiłowski, A. (2023, June 2). Project Financial Analysis: Complete Guide for Professionals. <https://www.primetric.com/blog/project-financial-analysis>.
- [7] Seguin, C., Smith, R.E. and Zalesky, A., 2022. Connectome spatial smoothing (CSS): Concepts, methods, and evaluation. *Neuroimage*, 250, p.118930.
- [8] Malik, Rabee Sohail, Jibesh Patra, and Michael Pradel. "NL2Type: inferring JavaScript function types from natural language information." In 2019 IEEE/ACM 41st International Conference on Software Engineering (ICSE), pp. 304-315. IEEE, 2019.
- [9] Chęć, D., & Nowak, Z. (2019). The performance analysis of web applications based on virtual DOM and reactive user interfaces. In *Engineering Software Systems: Research and Praxis* (pp. 119-134). Springer International Publishing.
- [10] Brown, Ethan. *Web development with node and express: leveraging the JavaScript stack*. O'Reilly Media, 2019.
- [11] Mardan, Azat. *Express.js Guide: The Comprehensive Book on Express.js*. Azat Mardan, 2014.
- [12] Scholz-Reiter, B. and Stickel, E. eds., 2012. *Business process modelling*. Springer Science & Business Media
- [13] https://www.researchgate.net/publication/343018668_The_Maturing_Right_to_Health_Deeper_Broader_and_More_Complex_but_Still_Unequal

- [14] Verma, P., & Tripathi, N. (2013, December). A Secure E-commerce Transaction Model for Online Shopping. In 2013 16th International Symposium on Parallel and Distributed Processing with Applications.
- [15] Yu, E., Leung, S., & Fan, W. (2008, December). A Framework for Model-Driven Development of Web Applications. In 2008 IEEE International Conference on Services Computing.
- [16] A User Interface Design Approach for Location-Based Services. In 2012 IEEE International Conference on System Science and Engineering (ICSSE) (pp. 1-5).
- [17] Adomavicius, G., & Tuzhilin, A. (2005, August). Toward the Next Generation of Recommender Systems: A Survey of the State-of-the-Art and Possible Extensions. *IEEE Transactions on Knowledge and Data Engineering*, 17(6), 734-749. [IEEE Xplore]
- [18] Mell, P., & Grance, T. (2011, September). The NIST Definition of Cloud Computing. National Institute of Standards and Technology, Special Publication 800-145. [National Institute of Standards and Technology (.gov)]
- [19] [Smart House Renting Web Application ON Science Publications scirp.org] - Explores the development of a web-based rental platform for efficient house hunting and tenant management.
- [20] [Ontology-Based Rental Matching] - Discusses an ontology-based system for matching renters with suitable properties based on their preferences.
- [21] A Secure E-Transaction Model for E-Rental Services (2008): [Secure E-Transaction for E-Rental] - Focuses on securing online rental transactions, potentially applicable to your project.pen_spark.
- [22] A Framework for E-Rental Services Based on Semantic Web Technologies (2007): [E-Rental Services Framework] - Proposes a framework using semantic web technologies for e-rental services
- [23] A Multi-Agent System for Rental Property Management (2003): [Multi-Agent Rental Management] - Explores a multi-agent system for managing rental properties, with potential for automation.
- [24] Privacy-Preserving Location-Based Recommendation Systems for Online Rental Platforms (2020): [Privacy-Preserving Location Recommendation] - Addresses privacy concerns in location-based recommendations for rental platforms.
- [25] Privacy-Enhanced Trust Management for Online Rental Platforms (2018): [Privacy-Enhanced Trust Management] - Discusses trust management mechanisms with privacy considerations for online rental platforms.
- [26] Data Quality Management for Online Rental Platforms (2017): [Data Quality Management for E-Rental] - Addresses data quality management issues in online rental platforms.
- [27] Enhancing User Experience in Online Rental Platforms: A User-Centered Design Approach (2022): [User Experience in E-Rental Platforms] - Explores user-centered design principles for improving user experience on online rental platforms.
- [28] A Mobile App Design for Online Rental Property Management (2021): [Mobile App Design for E-Rental Management] - Discusses the design of a mobile app for managing rental properties, potentially inspiring your user interface.

Appendix A

Complex Engineering Problems (EP) and Complex Engineering Activities (EA) Analysis

Title: A Web-based Solution for Searching Suitable Accommodation for People of All Professions: Find Home BD

Students ID: 203-15-14530

CO Description for FYDP

CO	CO Descriptions	PO
Phase -I		
CO1	Integrate recently gained and previously acquired knowledge to identify a Web Based Find Home BD problem for the Final Year Design Project (FYDP)	PO1
CO2	Analyze different aspects of the goals in designing a solution for this FYDP	PO2
CO3	Explore diverse problem domains through a literature review, delineate the issues, and establish this goals for the FYDP	PO4
CO4	Perform economic evaluation and cost estimation and employ suitable project management procedures throughout the development life cycle of the FYDP	PO11
Phase -II		
CO5	Design and develop technical solutions and system components or processes that meet specified requirements, ensuring compliance with public health and safety standards, as well as considering cultural, socioeconomic, and environmental factors in this FYDP	PO3
CO6	Choose and apply appropriate methodologies, resources, and contemporary engineering and IT technologies to address complex engineering processes, encompassing prediction and modeling, while adhering to relevant constraints in this FYDP	PO5
CO7	Analyze societal, health, safety, legal, and cultural considerations, along with associated responsibilities, in the context of professional engineering practice and the resolution of this problem, employing logical reasoning guided by contextual understanding.	PO6
CO8	Comprehend and evaluate the enduring sustainability and impact of professional engineering endeavors in addressing intricate engineering challenges within social and environmental frameworks.	PO7

CO9	Implement ethical principles and adhere to professional standards and norms in this FYDP	PO8
CO10	Capable of operating proficiently both individually and as a team member or leader across diverse teams and interdisciplinary settings in this FYDP.	PO9
CO11	Proficiently communicate with the engineering community and broader society regarding complex engineering endeavors, including the ability to comprehend and generate comprehensive reports and design documentation, as well as provide and receive clear instructions throughout this FYDP.	PO10
CO12	Acknowledge the importance of self-directed and life-long learning within the evolving landscape of technology, and possess the readiness and capability to engage in lifelong learning endeavors.	PO12

Addressing of COs, Knowledge Profile (K), and Attainment of Complex Engineering Problems (EP):

SN	EP Definition	Attainment	CO	Justification (with Knowledge Profile)	References
1.	EP1: Depth of Knowledge required	Yes	CO1, CO2, and CO3	Our project necessitates expertise in client-server architecture, JavaScript, MongoDB, Express.js, React.js, Node.js, and Tailwind CSS (K1-K2) to establish a robust foundation. Problem-solving (K3), system design (K4), and proficient data handling (K5) are imperative for optimizing performance and scalability.	Page no: [8-9,20-21,34] Section: [2.1, 4.1,4.2,5.4]

				Prioritizing user experience (K6), we emphasize responsive interface design for enhanced usability. Continuous learning (K7) ensures our project evolves dynamically to meet industry standards and user needs.	
2.	EP2: Range of Conflicting Requirements	Yes	CO2	Creating a user-friendly home rental platform involves integrating AI chatbot, live chat, and secure video capabilities. Managing conflicting needs like data privacy compliance and verifying user content accuracy is crucial. Recruiting qualified professionals ensures authenticity. Balancing user engagement with privacy concerns demands transparent data usage communication and robust privacy controls for platform adoption.	Page no: [2-3] Section: [1.4, 1.5]
4.	EP4: Familiarity of Issues	Yes	CO3	Understanding user inquiries is vital for platform reliability. We meticulously scrutinize property listings to ensure accuracy and detect deceptive information. Verifying landlords' credentials and property details bolsters user confidence and maintains platform integrity.	Page no: [28] Section: [4.9]
5.	EP6: Extends of stakeholders involved and conflicting requirements	Yes	CO3	Our project caters to homeowners, renters, and administrators, ensuring accurate property representation, user-friendly browsing, and robust data security. We achieve this through	Page no: [28] Section: [4.9]

				rigorous property listing verification, user-centric design, and ongoing collaboration for platform adaptability.	
6.	EP7: Interdependence	Yes	CO3	Our project serves homeowners, renters, and administrators, ensuring accurate representation, user-friendly browsing, and robust security. We achieve this through rigorous verification, user-centric design, and ongoing collaboration.	Page no: [19-20] Section: [3.6, 4.1]
7.	EP8: Budget and Cost Estimation	Yes	CO4	We have prepared a budget to evaluate and estimate the cost required for our FYDP.	Page no: [4] Section: [1.5.2]

Addressing CO11 with Complex Engineering Activities (EA) [Some or all of the following]:

SN	EA Definition	Attainment	CO	Justification	References
1.	EA1: Range of resources	Yes	CO11	The development of this system leverages domains, meticulous financial resource allocation for infrastructure, marketing, and development, and utilizes tools like Visual Studio Code, and various programming languages (JavaScript, background-Excess.js, node.js, frontend-React.js) frameworks, and databases (MongoDB) for effective execution.	Page no: [21], Section: [4.2]

2.	EA2: Level of interaction	No		N/A	N/A
3.	EA3: Innovation	No		N/A	N/A
4.	EA4: Consequences for society and the environment	Yes		This project emphasizes social impact and community building by providing a seamless platform for house rentals, enhancing the ease of finding rental properties, and promoting transparent and secure transactions between property owners and tenants. Our AI chatbots facilitate efficient communication and personalized assistance, ensuring strong privacy, security, and ethical business practices. By fostering trust and convenience, the platform contributes to a more connected and supportive housing community, promoting societal well-being and sustainable living.	Page no: [36-39], Section: [6.1, 6.2, 6.3, 6.4]
5.	EA-5: Familiarity	Yes		The Comparative Analysis for our house renting site evaluates competitors like Apartments.com and Rent.com to highlight our platform's unique features, advanced security, personalization, and customer engagement. This analysis informs strategic decisions, enhancing our market competitiveness and value proposition.	Page no: [10-11], Section: [2.3, 2.4]

Addressing CO (4, 9, 10, and 12):

SN	COs	Attainment	Justification	References
1	CO4	Yes	The project captures CO4 by integrating financial management practices, including budgeting, resource allocation, cost management, and risk mitigation, ensuring efficient fund distribution, monitoring expenditures, and identifying optimization areas while maintaining quality.	Page no: [4] Section: [1.5.2]
2	CO9	Yes	The project upholds ethical practices by prioritizing user privacy, maintaining transparency in data usage, providing fair suggestions, respecting cultural sensitivities, and promoting accessibility, fostering trust, transparency, and integrity among stakeholders.	Page no: [37] Section: [6.3]
3	CO10	No	N/A	N/A
4	CO12	Yes	The project's implementation phase emphasizes lifelong learning through diverse testing protocols, automated frameworks, and CI/CD pipelines, ensuring ongoing improvement and adaptation to emerging tech trends, with results analysis refining the platform for enhanced effectiveness.	Page no: [31-34] Section: [5.1,5.2 5.3]

ORIGINALITY REPORT

13%

SIMILARITY INDEX

8%

INTERNET SOURCES

0%

PUBLICATIONS

11%

STUDENT PAPERS

PRIMARY SOURCES

1	Submitted to Daffodil International University Student Paper	6%
2	dspace.daffodilvarsity.edu.bd:8080 Internet Source	3%
3	Submitted to Southampton Solent University Student Paper	1%
4	Submitted to Associatie K.U.Leuven Student Paper	1%
5	Submitted to Higher Education Commission Pakistan Student Paper	<1%
6	Submitted to Queen's University Student Paper	<1%
7	Submitted to AlHussein Technical University Student Paper	<1%
8	Submitted to University of Wales Institute, Cardiff Student Paper	<1%
9	www.vingle.net	