



**PRODUCTION AND QUALITY CONTROL SYSTEM OF
“PRAN-RFL GROUP
(AGRICULTURAL MARKETING COMPANY LTD.)”
AN INTERNSHIP REPORT
BY
MOST. FATEMA AKHTER
ID: 191-34-187**

Submitted to the Department of Nutrition and Food Engineering in the partial fulfillment
of B.Sc. in Nutrition and Food Engineering

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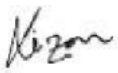
FEBRUARY 2024

APPROVAL

This Project titled "**Internship Report on Production and Quality Control of "PRAN-RFL Group (Agricultural Marketing Company Ltd.),"** submitted by **Most. Fatema Akhter** to the Department of Nutrition and Food Engineering, Daffodil International University, has been accepted as satisfactory for the partial fulfillment of the requirements for the degree of B.Sc. in Nutrition and Food Engineering and approved as to its style and contents.

EXAMINING COMMITTEE

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External Member _____
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Dr. Nizam Uddin

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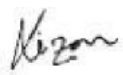
Faculty of Allied Health Sciences

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DECLARATION

We hereby declare that this project has been done by us under the supervision of **Dr. Nizam Uddin, Associate Professor & Head**, Department of Nutrition and Food Engineering, Daffodil International University. We also declare that neither this project nor any part of this project has been submitted elsewhere for award of any degree or diploma.

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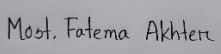
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Department of Nutrition and Food Engineering

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EXECUTIVE SUMMARY

PRAN-RFL Group is a global Bangladeshi consumer goods manufacturer based in Dhaka. It is Bangladesh's biggest producer of plastic products and agricultural goods. The business is currently active in more than 145 nations. It has more food items like Biscuit & Bakery, Beverage, Confectionery, Dairy, Frozen food, Snacks, Culinary.

Amjad Khan Chowdhury, a former major general, founded PRAN (Programme for Rural Advancement Nationally) in 1981, and it has since grown to be one of Bangladesh's most extensive food and beverage businesses.

PRAN established agribusiness in Bangladesh by offering farmers prices that were guaranteed. A division of the PRANRFL Group called PRAN Foods manufactures a variety of agricultural goods under the PRAN brand. In 2003, PRAN founded a subsidiary business in the UAE.

In March 2021, PRAN began shipping goods from Bangladesh to India via the river route.

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CHAPTER 1

INTRODUCTION

1.1 All about PRAN-RFL Group

PRAN-RFL Group is a global Bangladeshi consumer goods manufacturer based in Dhaka. It is Bangladesh's biggest producer of plastic products and agricultural goods. The business is currently active in more than 145 nations. It has more food items like Biscuit & Bakery, Beverage, Confectionery, Dairy, Frozen food, Snacks, Culinary.

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Bangladesh's biggest food and beverage businesses. PRAN established agribusiness in

Bangladesh by offering farmers prices that were guaranteed. A division of the PRANRFL Group called PRAN Foods manufactures a variety of agricultural goods under the PRAN brand. In 2003, PRAN founded a subsidiary business in the UAE.

After the Indian government abolished the ban on direct investment from Bangladesh in 2007, the company declared plans to construct a production unit there in 2008. By 2016, the PRAN group's exports had reached 10 billion takas, with India, Saudi Arabia, the United Arab Emirates, Malaysia, and Oman constituting the company's largest markets. PRAN generated more than \$500 million in revenue in the same year. In March 2016, PRAN began shipping potatoes overseas.

Cassava exports by PRAN began in April 2016, with the first shipment going to New Zealand for \$3 million. PRAN employs 2,00,000 indirect workers in addition to 80,000 direct workers. PRAN exports to more than 118 nations.

In March 2021, PRAN began shipping goods from Bangladesh to India via the river route.

Objective of the Report

In my opinion, the report objective can be viewed in two forms:

- General Objective
- Specific Objective

General Objective

This internship report aims to fulfill the Bachelor of Nutrition and Food Engineering (NFE) degree requirements at Daffodil International University's Faculty of Allied Health Science. And I'm writing this report to communicate my project report.

Specific Objective

I gained both intellectual and practical skills from this education. First and foremost, I've learned about one of the biggest consumer goods producers in the nation's business culture. Additionally, it has allowed me to network within the corporate setting.

The internship program and the study have the following purposes:

- ☐ To have an idea of the activities of the PRAN-RFL Group (AMCL)
- ☐ To observe the processing of many products in the plant
- ☐ To know the industry's rules and regulation
- ☐ To know the industry's worker union.

Mission

Poverty & hunger are cursed. We aim to generate employment and earn dignity & self-respect for our compatriots through profitable enterprises.

Vision

Improving Livelihood

Group Management

Owner	Ahsan Khan Chowdhury
Chairman	Ahsan Khan Chowdhury
CEO	Ahsan Khan Chowdhury
Executive Director	Akm Moin
General Manager, Marketing	Arunangshu Ghosh
HR Manager	Salah Uddin

1.2 PRAN-RFL Group

PRAN-RFL Group is Bangladesh's biggest producer of plastic products and agricultural goods. The business is currently active in more than 145 nations. It has more food items like Biscuit & Bakery, Beverage, Confectionery, Dairy, Frozen food, Snacks, Culinary.

COMPANY PROFILE

Head Office:

PRAN-RFL Center, 105 Pragati Sarani, Middle Badda, Dhaka-1212, Bangladesh.

Habiganj Plant:

Habiganj Industrial Park, Sayestaganj, Habiganj, Sylhet.

Narshingdi Plant:

PRAN-RFL Group (AMCL), Palash, Narshingdi.

Gazipur Plant:

RFL Industrial Park, Mulgaon, Kaliganj, Gazipur.

Dhaka Plant:

Rupganj RFL Factory, Rupganj, Dhaka.

Rangpur Plant:

Rangpur Foundry Ltd., BSCIC, Kallabong, Rangpur.

Natore Plant:

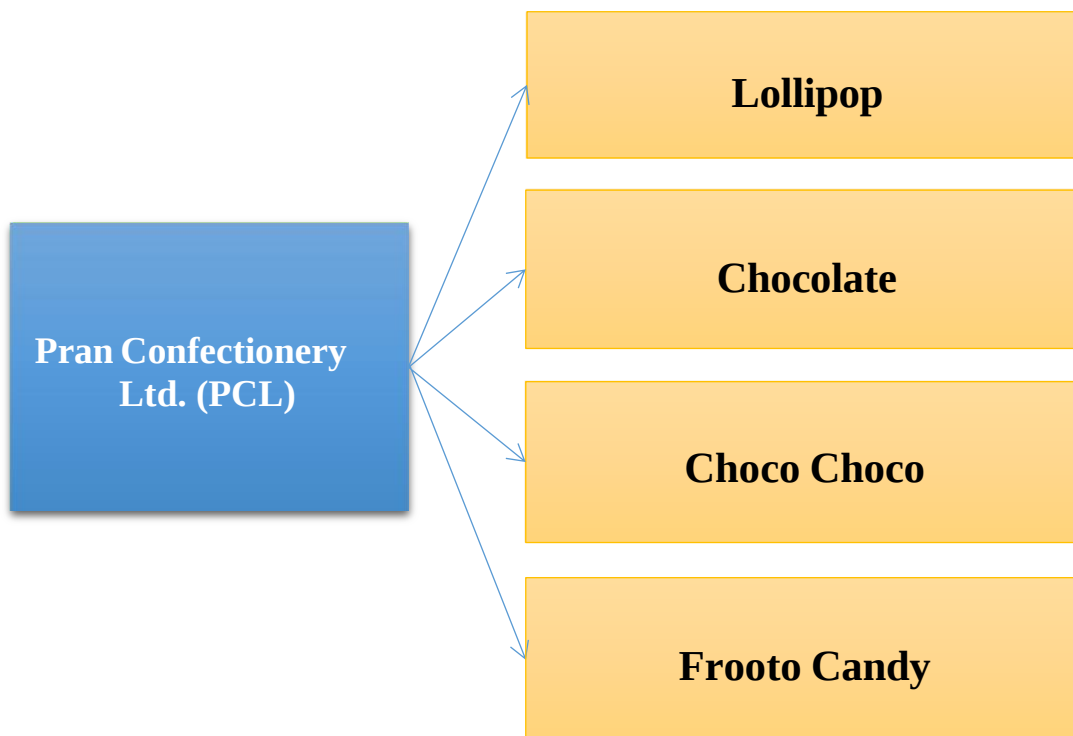
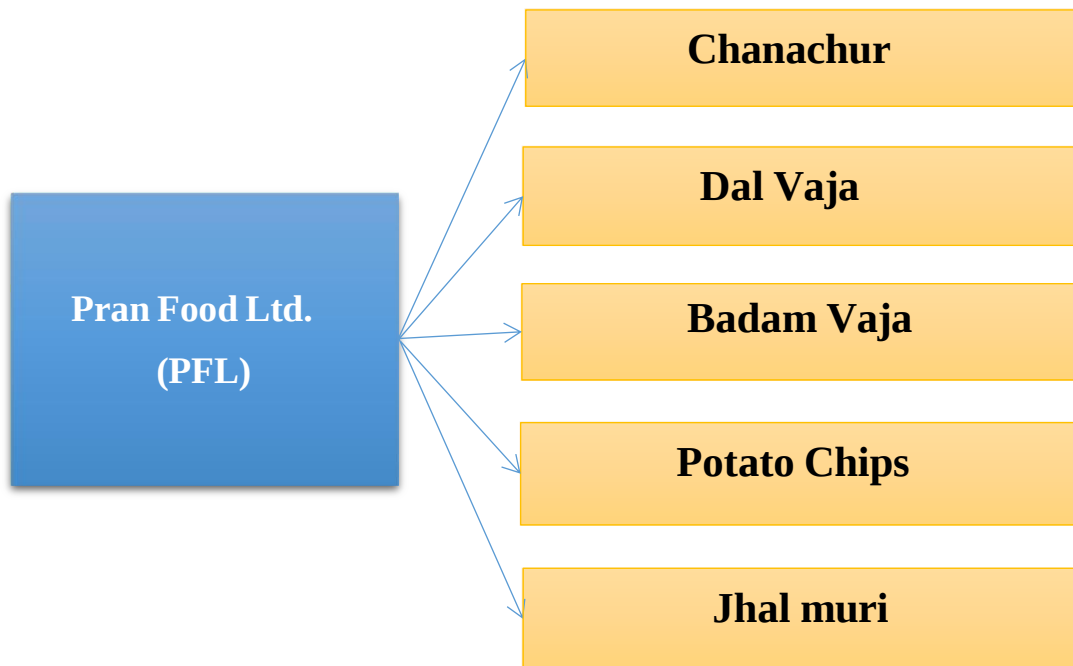
Pran Agro Ltd, Natore.

Certificate archived by PRAN-RFL Group



Products of PRAN-RFL Group (AMCL):





CHAPTER 2

2. Product's Manufacturing Process

2.1- AMCL (Agricultural Manufacturing Company Limited)

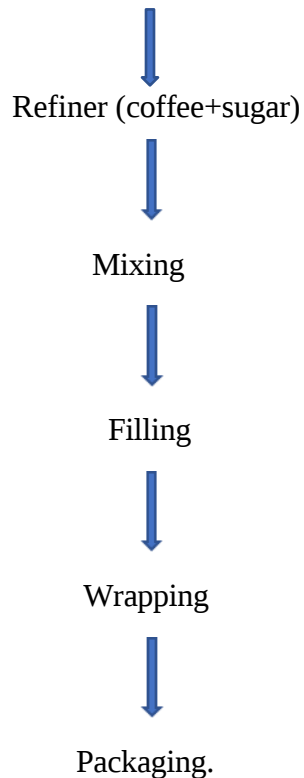
Coffee

Ingredients: Sugar, coffee powder, non-dairy creamer, GMS (chemical), anti-caking agent-SiO₂, casinate chemical.

Instant coffee: Skim milk, powder, sugar, raw coffee-14gm

Natural coffee: Roasted coffee-1gm

Process: Crushing sugar

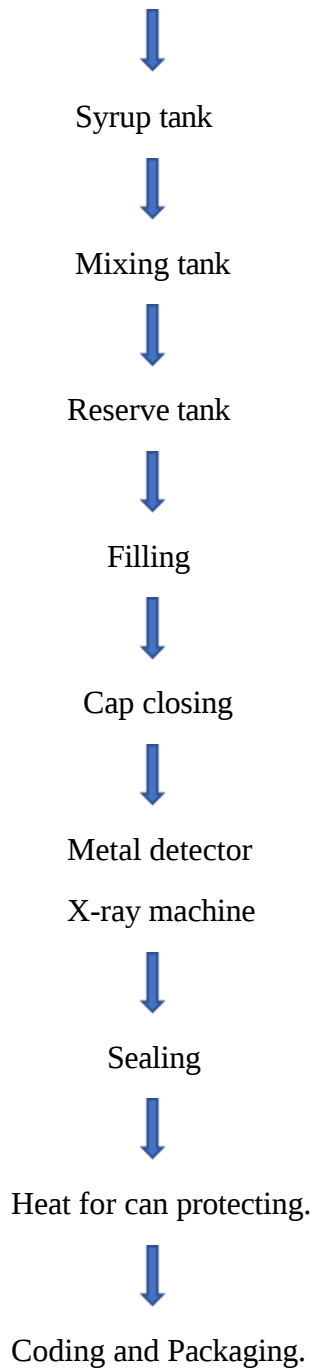


Bulldozer

Ingredients: Water, sugar, dextrose, acidity regulators, carbonating agent, preservative, food colour, artificial flavour.

Bull Dozer: Temperature: 40⁰ F, Gass volume: 16psi, Final brix: 10, Carbonate gas: 3.1

Process: Water + syrup making



Double Dozer

Ingredients: Water, sugar, dextrose, acidity regulators, carbonating agent, inositol, vitamin B1, B2, B3, B5, B6, caffeine, preservative, food colour, artificial flavour.

Double Dozer: Gass volume: 4.2-4.4, Product temperature: 3.5, Brix: 9.5-10, Pressure: 36psi.

Process: Batch making (Glysole water+

Sugar syrup+ R.O(Reverse osmosis).



Mixing raw materials (carbomixers)



Reserve tank



Hopper (CO2 line+ low-pressure line)



Filling bottle (4.2⁰ C)



Manually detecting



Warmer (48⁰ C-50⁰ C temp)



Washing (cooling)



Air dryer+ Labelling



Cooling + Wrapping + Packaging.

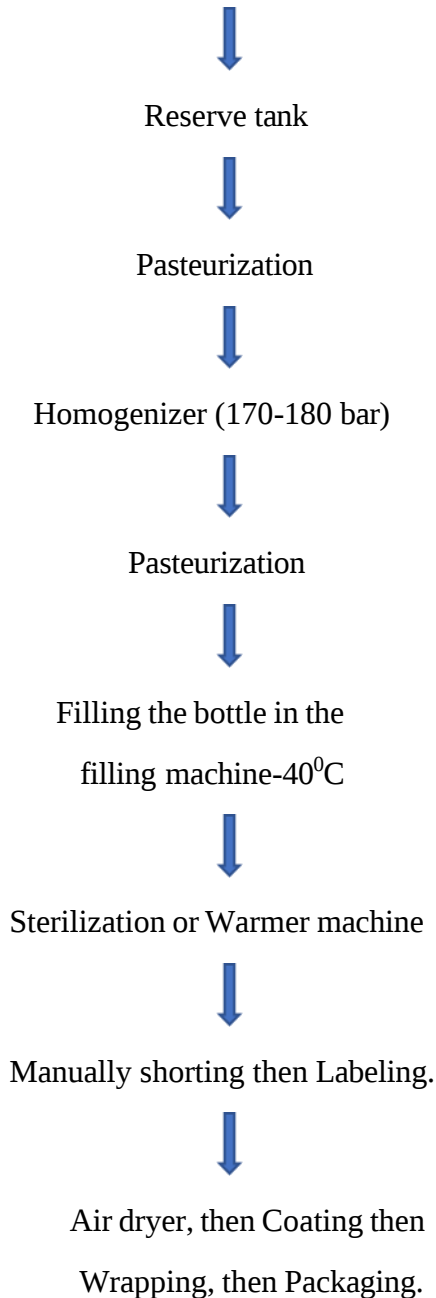


Litchi Drinks

Ingredients: Sugar, citric acid, CMC- Carboxyl methylcellulose, potassium sorbate, ascorbic acid, sodium benzoate, litchi pulp, litchi flavour, acesulfame K, water, xanthangum, aspartame.

CCP-01 (Critical control point for pasteurization): Pasteurization temperature: $\geq 86^{\circ}\text{C}$,
Holding time: 20 seconds, Frequency: every 30 minutes.

Process: Batch making (mixing all ingredients)



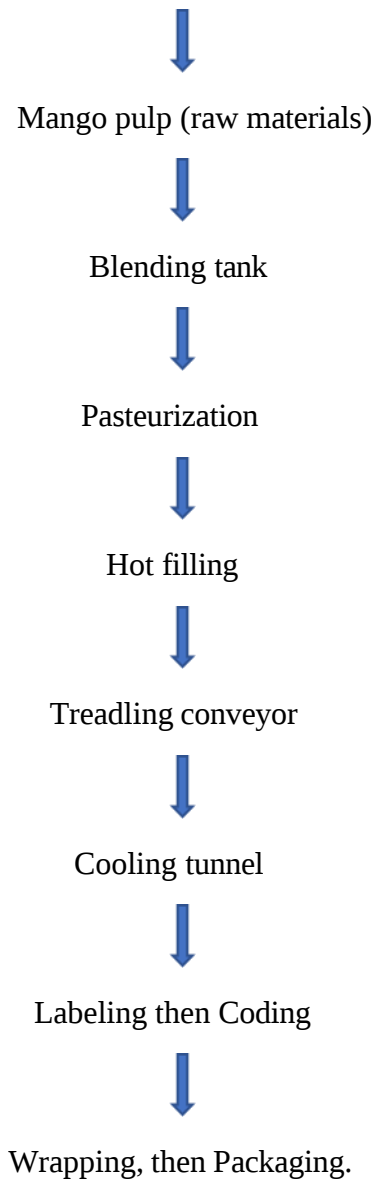
Mango Drinks(Frutix)

Ingredients: Water, mango pulp, sugar, stabilizer, xanthan gum, citric acid, ascorbic acid, sodium chloride, and preservatives.

CCP-01: (Pasteurization) - Pasteurization temperature: $\geq 96.2^{\circ}\text{C}$, Holding time: 20 seconds, Frequency: every 30 minutes.

CCP-02: (Filler) – Bottle filling temperature: $\geq 76^{\circ}\text{C}$, Frequency: every 30 minutes.

Process: Hot Filling



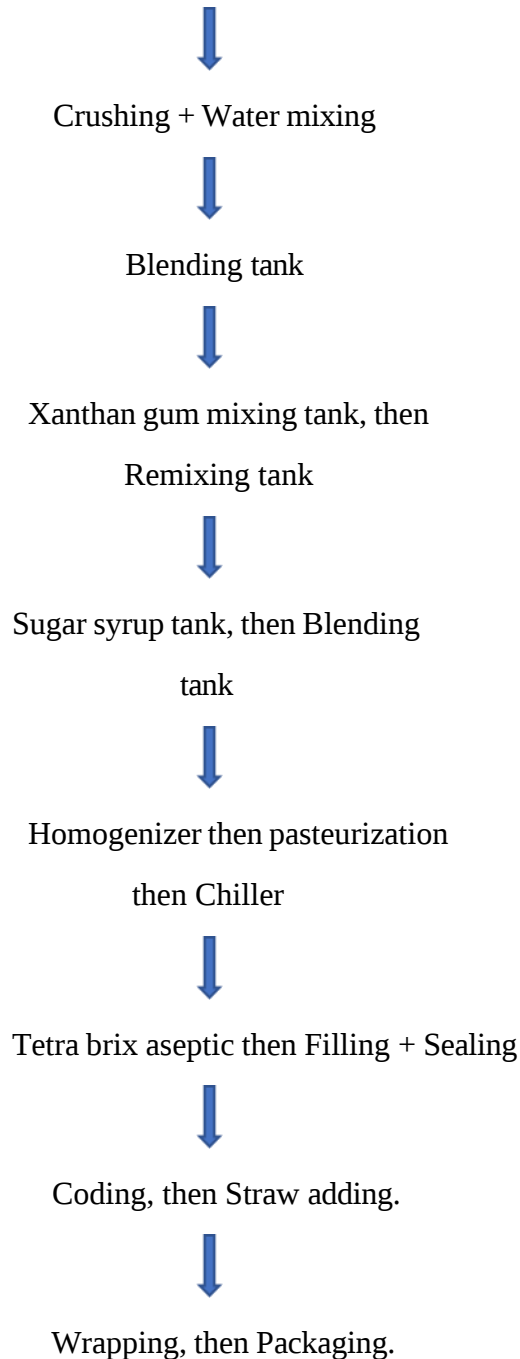
Tetra Pack

Ingredients: Water, mango pulp, sugar, stabilizer, xanthan gum, citric acid, ascorbic acid, sodium chloride, and preservatives.

CCP-03: (Air knife temperature) – Sterile air temperature: $\geq 125^{\circ}\text{C}$,

Peroxide concentration: $\geq 34\text{-}36\%$, Frequency: 8 hour.

Process: Mango pulp



Cheer Up

Ingredients: Sugar, citric acid, tri-sodium citrate, aspartame, sodium benzoate, lemon-lime, flavour, syrup volume, mixing syrup brix, taste, colour, flavour.

CCP-01: Brix: 9, Temperature: 44⁰ F, Gass volume: 4.4, Pressure: 36 (bottle).

Process: Batch Making

(Sugar syrup + Raw materials)



Reserve tank, then Hopper



Filling



Defect detecting



Warmer (48⁰ C – 50⁰ C)



Washing to reduce temperature



Air dryer



Labeling then Coding



Wrapping, then Packaging.

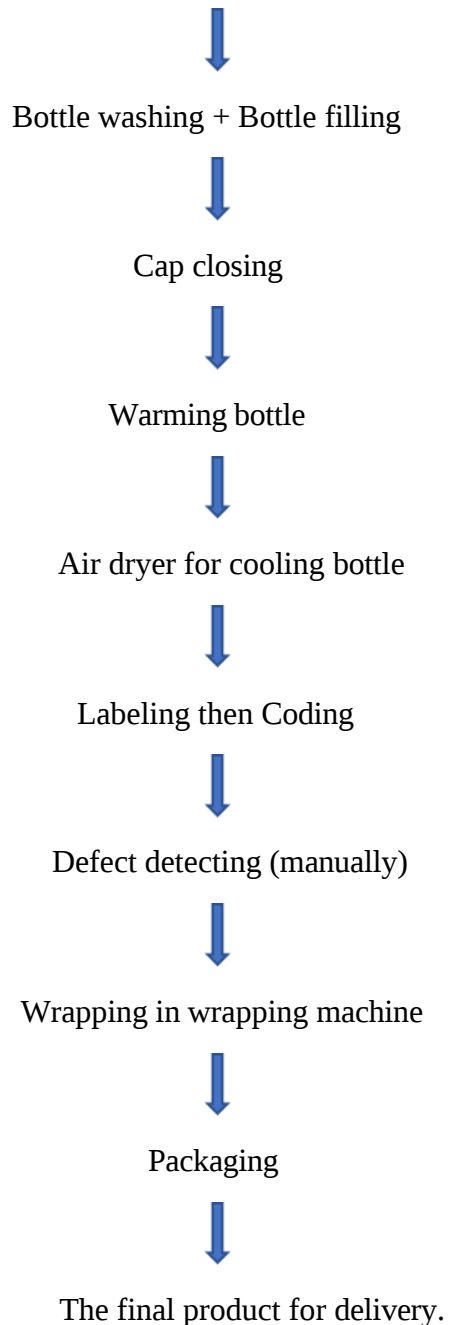


Max Cola

Ingredients: Sugar syrup, water, CO₂, color, flavour, sodium benzoate.

CCP-1: Temperature: 40⁰ F, Bottle pressure: 49, Gass volume: 4.6, Brix: 10.5

Process: Batch making



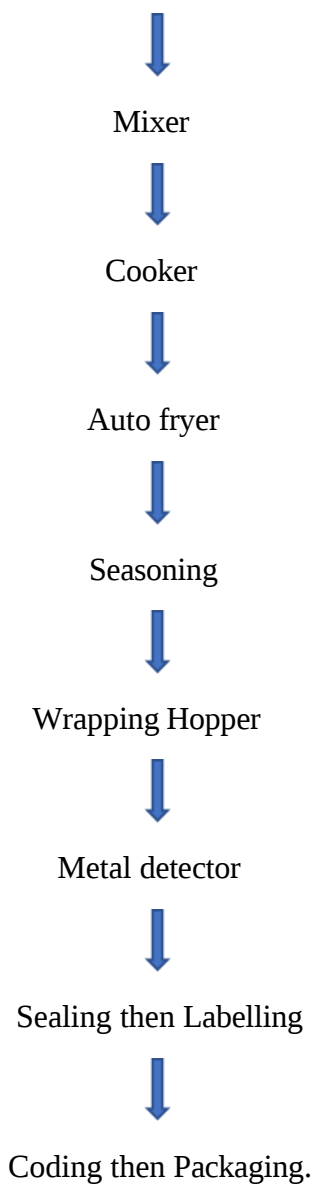
2.2- PFL (Pran Food Limited)

Chanachur

Ingredients: Chickpeas, flour, split chickpeas, lentils, peanut, flattened rice, edible vegetable oil, sodium chloride, citric acid, spice powder.

CCP-1: Temperature: $\geq 160^0$ C, Time: ≥ 1 minute.

Process: Raw materials

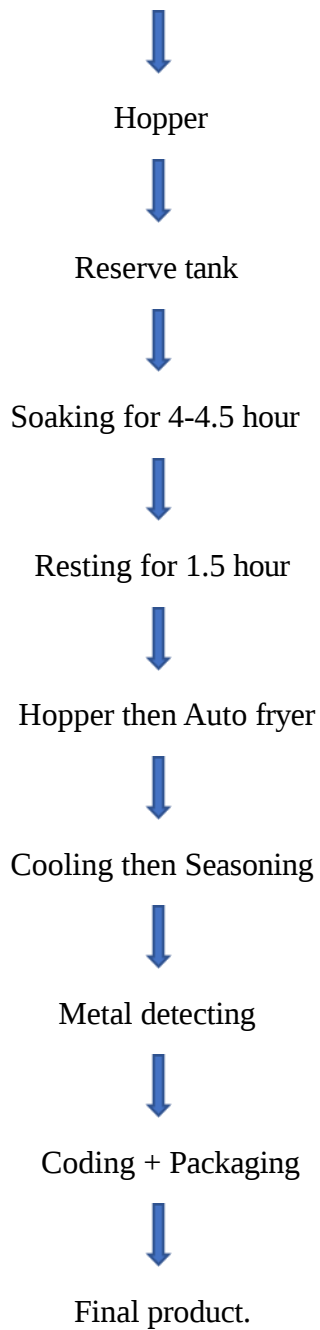


Dal Vaja

Ingredients: Pulse (mung dal), edible vegetable oil, monosodium, glutamate, monosodium, sulphate, spices powder, red chili, turmeric, and cinnamon.

CCP-1: Frying temperature: $\geq 180^{\circ}\text{C}$, Holding time: ≥ 1 min or 2 min, Frequency: after 1-hour interval.

Process: Shorting



Badam Vaja

Ingredients: Gramdal beson, maida, sugar, salt, citric acid, water, Seasoning.

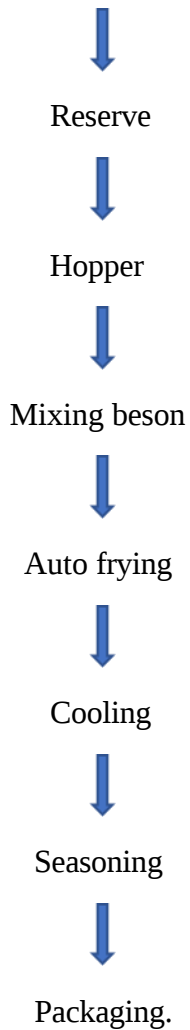
For Spicy: Turmeric, cumin seed, maida, beson, gramdal.

Peanut fry has two types: Sweet and spicy.

Export peanut: Alphatoxin-free peanut.

CCP-1: Temperature: $\geq 180^{\circ}\text{C}$, Time: ≥ 3 minutes.

Process: Color sorting



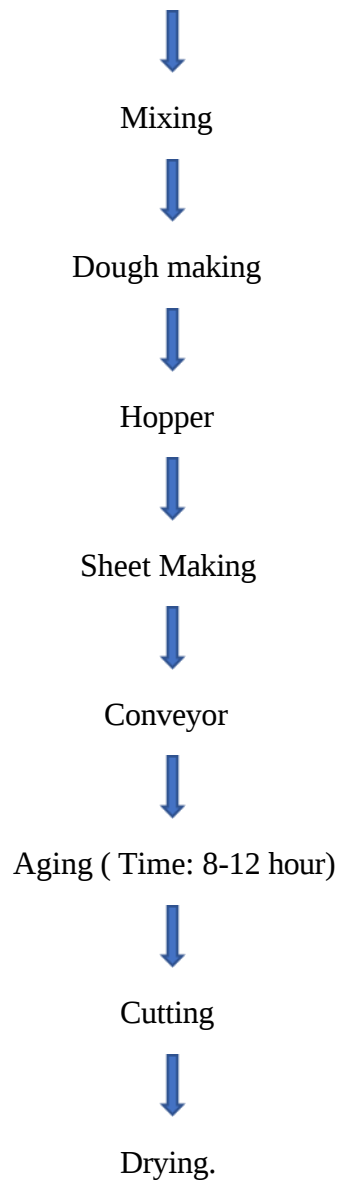
Potato Chips

Ingredients: Wheat flour, salt, water, tropical starch (from tropical fruit), potato flask.

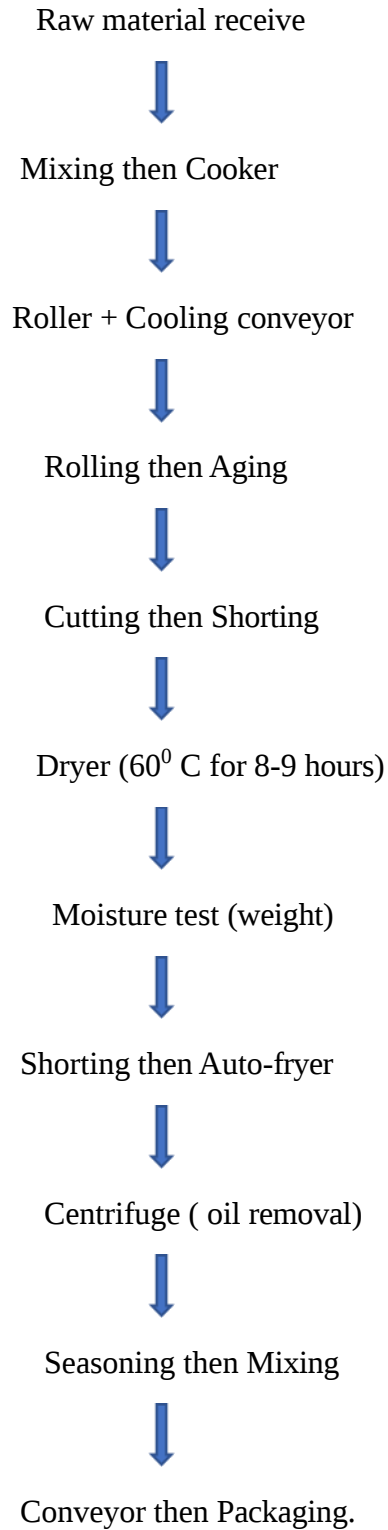
CCP-(Frying Temperature): Frying temperature: $\geq 170^0$ C, Frying time: ≥ 17 second,
Frequency: 30 minutes, Batch pressure: 2-3 kg/cm².

About palate: Palate moisture;7-8%, Stick thickness: 1.4-1.5mm, Crackers thickness: 1.1,
Standard: 1.04, Meter name: Analog thickness meter.

Palate process: Raw material weight



Potato chips process:

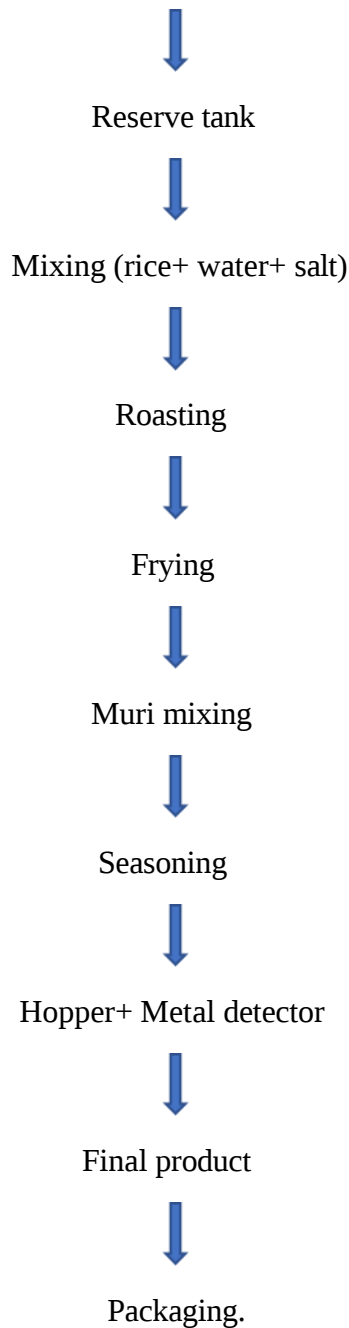


Jhal Muri

Ingredients: Puffed rice, chickpeas flour, nut, mustard oil, wasabi, Seasoning (Red chili powder, NaCl, turmeric powder, cinnamon powder, monosodium, glutamate monosodium sulphate).

CCP- (Frying temperature): Temperature: $\geq 160^{\circ}\text{C}$, Time: ≥ 1 minute, Frequency: 1 hour.

Process: Raw materials



2.2- PCL (PRAN CHOCOLATE LIMITED)

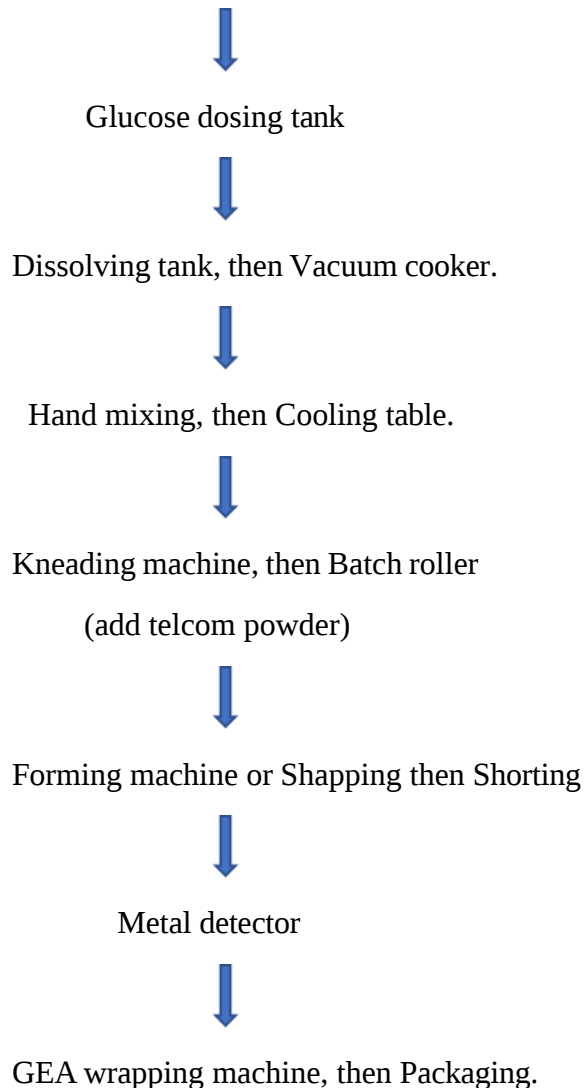
Lollipop

Ingredients: Flavour, color, sugar, soya lecithin (for test enhancement), paraffin- sometimes used, titanium, di-oxide (to prevent growing microorganisms), citric acid, telcom powder (to avoid stickiness).

CCP- (Final Cooker): Final vacuum cooking temperature: $\geq 145^{\circ}\text{C}$, Vacuum pressure: 5-6kg /cm², Holding time: 20 minutes, Frequency: every 30 minutes.

Humidity standard: 45-55%.

Process: Raw materials

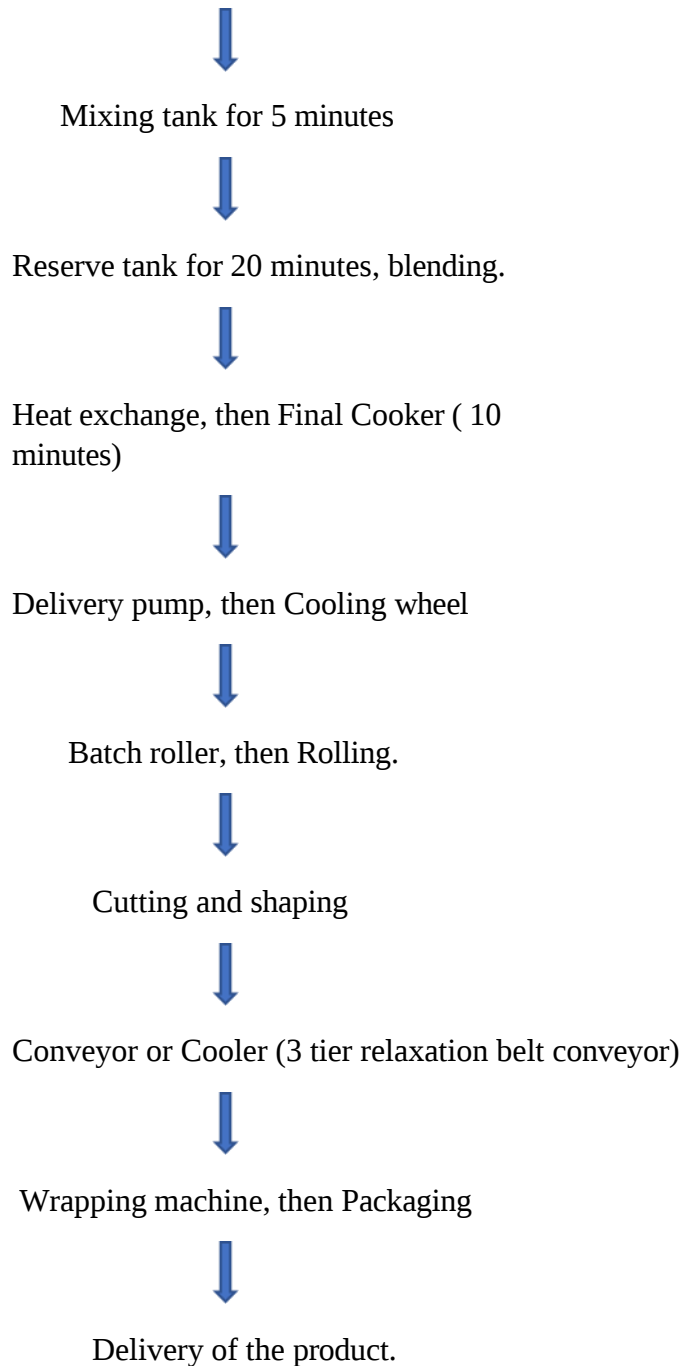


Chocolate

Ingredients: Water, condensed milk, sugar, liquid glucose, dalda (fat), lecithin (add adjustable), salt, GMS, sorbitol (manually measured).

CCP-(Final Cooker): Cooking temperature: $\geq 122^{\circ}\text{C}$, Standard time: 20 minutes, Frequency: every batch.

Process: Raw materials

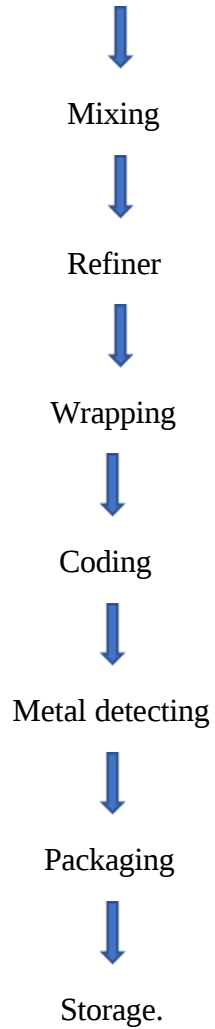


Choco-Choco

Ingredients: Non-dairy cream, sugar, colour, cocoa powder, palm oil.

CCP: Temperature: 55-65⁰ C, Time:18-20 hours.

Process: Raw materials



Frooto Candy

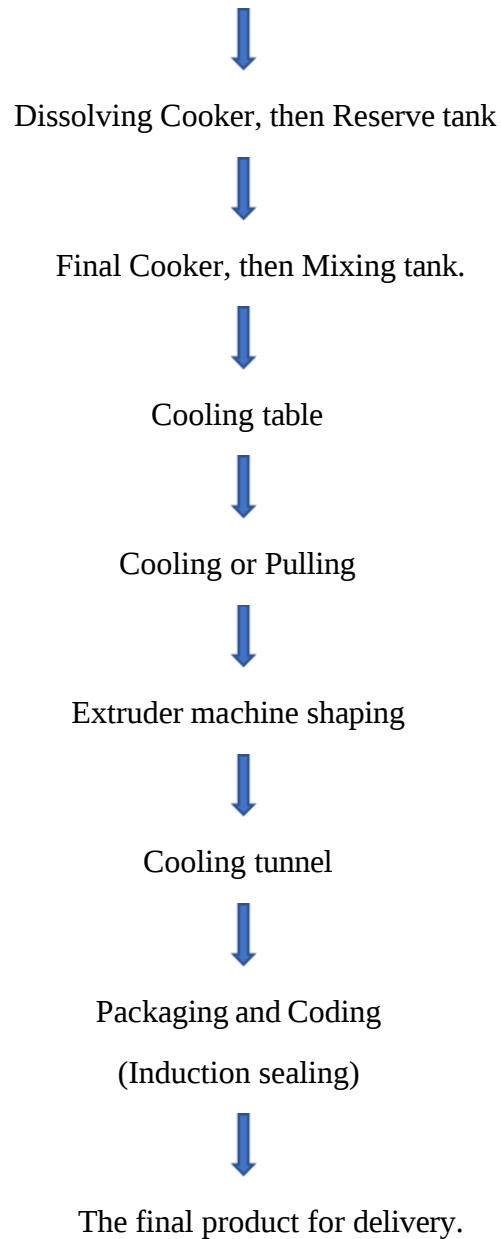
Ingredients: Sugar, water, glucose, flavour, colour.

Packaging materials have two types: Outer foil and Inner foil.

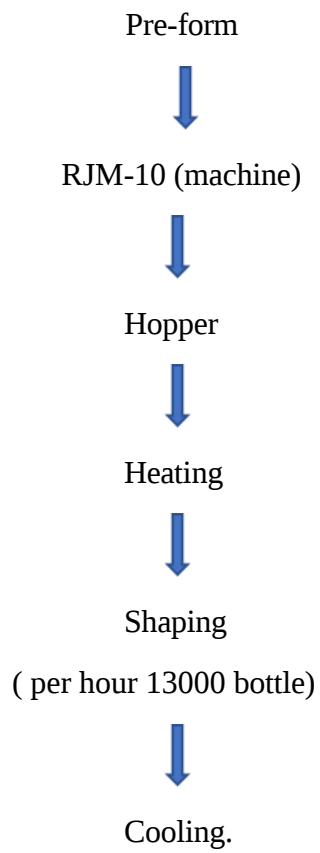
CCP-1: Temperature: 112⁰ C, Time: 14 minutes, Steam pressure: 4-5bar.

CCP-2: Temperature: 127⁰ C, Time: 20 minutes, Vacuum pressure: 110bar.

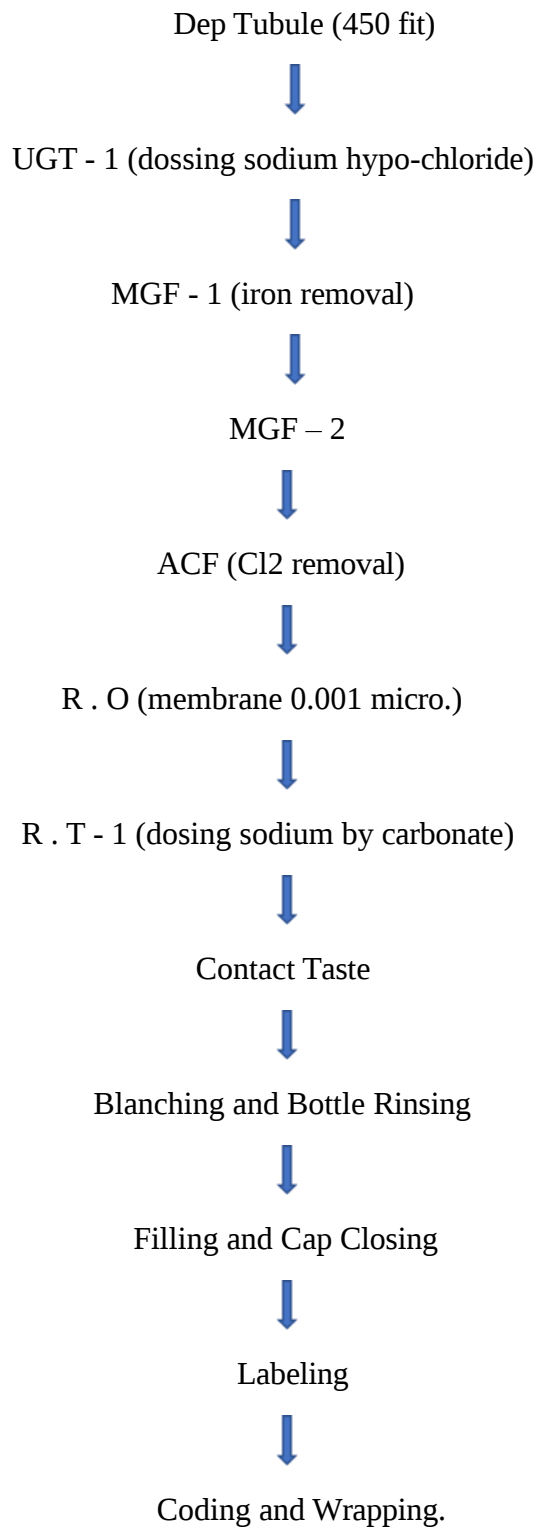
Process: Raw materials



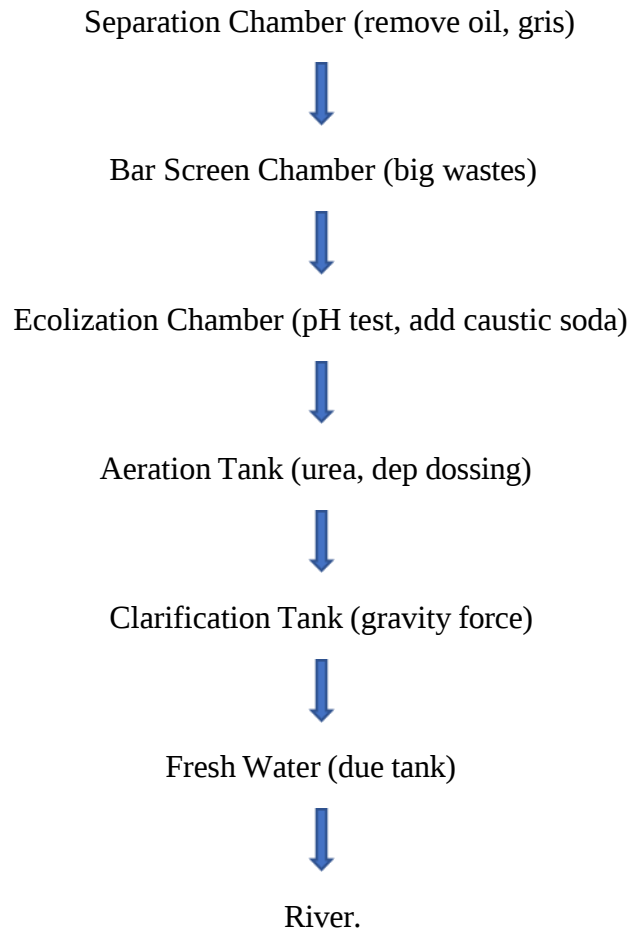
Bottle Making



Water Treatment Plant



Effluent Treatment Plant



CHAPTER 3

3. Quality Control test

3.1 Chlorine test:

- ☐ Take 10 ml of sample (water) into the seel.
- ☐ Add ACF (activated carbon filter).
- ☐ Take it into the spectrophotometer for 2 min and set the program for test 88.
- ☐ Then click the result button for the result.
- ☐ Standard chlorine = 0.01
- ☐ Wave length = 530 nm

3.2 Acidity Test:

- ☐ First take 10 ml of the sample.
- ☐ Then add distilled water.
- ☐ Add 2-3 drops phenolphthaleine.
- ☐ Then, titration with sodium hydroxide. [normality = 0.144]
- ☐ Take burette reading.

$$\text{Acidity} = [(\text{burette reading} \times \text{factor}) / \text{batch volume}] \times 100$$

- ☐ Standard acidity = 0.18
- ☐ Standard brix = 1.25o

3.3 Oil Test:

- ☐ Take 5.59 ml of sample.
- ☐ Take 30 ml of acid and chloroform.
- ☐ Take 0.5 ml potassium iodide.
- ☐ Shake properly.
- ☐ Then add 30 ml of distilled water.

- ☐ Add 1 ml of starch.
- ☐ Add Na₂S₂O₃ (sodiumthiosulfate). (0.1 N)
- ☐ Do the titration.

3.4 Total Hardness:

- ☐ At first collected, 100ml Raw water in a beaker.
- ☐ Added 2-3 ml buffer solution of Ammonia.
- ☐ Then add 2-3 drops of EBT solution. [EBT= Eriochrome Black T]
- ☐ Then titration should be done with EDTA, and the color will be blue.
- ☐ When observing the blue color, I noticed the burette reading and multiplying by 10.

3.5 Jar Test:

- ☐ At first, I took a small amount of sugar in a jar and locked the pot.
- ☐ Shacked the jar.
- ☐ Opened the jar.
- ☐ Finally checked the sugar to see whether any sour flavor or odor was present.

CHAPTER 4

4. Safety and Hygiene

4.1) Safety Equipment



4.2) Hygiene

HACCP

- ❖ Conduct hazard analysis
- ❖ Identify critical control point
- ❖ Determination of critical limit
- ❖ Define monitoring procedure
- ❖ Implement corrective action
- ❖ Establish verification procedure
- ❖ Create a keeping procedure.

CIP (Clean in place)

- ❖ Warm water + cleaning agent (NaOH, HNO₃-1%)
- ❖ Normal water - Rinsing - 5min
- ❖ Warm water – Flashing – 40° C – 10 minute
- ❖ 80 degree C NaOH – Solution – Circulation – 15-20 minutes

OPRP (Operational pre-requisite program)

- A control measure that is used to minimize the risk of food safety hazards.

Contamination

- The presence of harmful chemicals and microorganisms in food can cause consumers illness.

Cross-contamination

- The unintentional transfer of microorganisms, chemical contaminants (including allergens), or any foreign substance from food, person, or object to another food product.

Eight wastes:

- 1) Defects
- 2) Overproduction
- 3) waiting
- 4) Unutilized talent
- 5) Transportation
- 6) Inventory
- 7) Motion
- 8) Extra processing.

Learning Outcome:

- ☐ Have to learn about their management system.
- ☐ Have to learn their hygiene and safety.
- ☐ Have to learn about their source of all ingredients and materials.
- ☐ Have to learn about their production system.
- ☐ Have to learn about their quality control laboratory and every test of different products.
- ☐ I have to learn their security system.

CHAPTER 5

CONCLUSION

Pran Foods is the group's flagship company, and it is known for its popular juice and snack products. RFL Plastics is one of the largest plastic manufacturers in South Asia, producing a wide range of household goods and industrial plastic products. Apart from its core businesses, the group operates in real estate, media, and hospitality. Pran-RFL Group has joint ventures with international companies, such as PepsiCo, Danone, and Nestlé.

The group has recently focused on expanding its business in the Middle East and Africa Region. The company has also been involved in corporate social responsibility initiatives, including education, health, and environment. The Pran-RFL Group has won numerous awards and recognition for its contributions to the economy of Bangladesh. The company is one of the top employers in the country.

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