# "iDoctor" A WEB BASED SOLUTION FOR DOCTORS AND PATIENTS.

# BY

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This Project report has been submitted in fulfilment of the requirements for the Degree of Bachelor of Science in Computer Science and Engineering

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# DHAKA, BANGLADESH

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#### APPROVAL

This Project/internship titled **"iDoctor: A web-based solution for doctors and patients"**, submitted by MEHEDI HASAN (ID:191-15-2719) and Md Limon Hossen (191-15-2461) to the Department of Computer Science and Engineering, Daffodil International University has been accepted as satisfactory for the partial fulfillment of the requirements for the degree of B.Sc. in Computer Science and Engineering and approved as to its style and contents. The presentation has been held on 06/02/2023.

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#### DECLARATION

We hereby declare that this project has been done by us under the supervision of **Tania Khatun**, **Assistant Professor**, **Department of CSE** Daffodil International University. We also declare that neither this project nor any part of this project has been submitted elsewhere for the award of any degree or diploma.

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## ABSTRACT

This project offers a web-based doctor management application system (DM). The system is made to automate the office management duties that go along with running a doctor's business, such as scheduling appointments, storing patient data, and keeping track of invoices. The solution enables doctors to run their practice swiftly and effectively, freeing them time for more crucial responsibilities. Additionally, the system is made to provide speedy and secure communication between medical professionals and patients. Additionally, it has features like customisable patient forms, appointment reminders, and safe payment processing. All data is kept safe and secure because of the system's design, which prioritises security and privacy.

I'm going to show you an application called "iDoctor" that enables more effective doctor-patient communication.

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#### **CHAPTER 1: INTRODUCTION**

#### **1.1 Introduction**

The "iDoctor" Web-Based Application System is pleased to have you here. Managing doctor appointments and patient-doctor interactions will be simple and effective with this system. This approach offers a simple and effective way to handle the regular duties involved in managing a doctor's office. You can manage patient-doctor discussions, book appointments, and see appointment histories with this system. With this system, doctors can manage their office information and quickly and easily view the status of their patients while maintaining the highest standards of patient protection and privacy. The system also has a secure chat component that enables communication between patients and physicians. Managing your doctor's appointments and consultations will be easier and more effective with this approach.

#### **1.2 Motivation**

We recognize that managing a doctor's office may be a challenging and time-consuming process. We created our "iDoctor" to make things simpler because of this. Even individuals with little computer knowledge can easily handle their patients' and their office's information thanks to our system's user-friendly interface. Our solution enables doctors and their employees to provide better patient care while saving time and money.

We think that with the help of our "iDoctor," running a doctor's office will be simpler and more effective. We appreciate your decision to work with us and look forward to assisting you in effectively and confidently managing your workplace.

#### **1.3 Objectives**

1. To create a web-based doctor management application system that enables users to manage their doctors, appointments, and patient information quickly and securely.

2. To design a user-friendly and straightforward interface for administrators, administrators, and patients.

3. To offer precise and current information on doctors' availability.

4. To make it possible for patients, physicians, and administrators to communicate securely and to store data securely.

5. To make it simple for administrators to control and manage the system.

6. To offer users a full range of features and capabilities.

# **1.4 Expected Outcome**

- ♦ User/patient
  - Search doctor using name.
  - Show specialised field of doctor list.
  - Show doctor profile information.
  - Show doctors work experience list.
  - Show schedule details.
  - About organisation.
  - Discussion with doctor

#### Doctor

- Create own account.
- Login to account.
- Reset password.
- Dashboard.
- Update profile information.
- Change username.
- Add/Delete work information.
- Add/Delete educational information.
- Add/Delete public profile information.
- Interaction with the patient
- Logout from profile.

#### Administrator

- Login account.
- Reset password.
- Dashboard.
- Doctor category add, update, delete.
- Doctor and patient list, show full profile.
- Admin management.
- Own account information.
- Logout.

#### 1.5 Project management and finance

#### **Project management**

1. Project scope: The project's main objective is to develop a web application that will make it simpler for patients and doctors to communicate.

2. Project Goals: a. To develop an intuitive web application for doctors and patients.

- b. To make it simple for patients and doctors to communicate.
- c. To develop a safe platform for information exchange.

3. Project Timeline: The following is the project timeline:

Project planning takes place 10 days before development, testing, and deployment take place 30 days afterwards.

4. The following people are involved in the project: software developers, a quality assurance team, project managers, and system administrators.

5. Project Risk Management: a. Security Risks: Use encryption and other security measures to make sure the web application is secure.

b. Risks associated with integration: Make sure the web application integrates with other systems as necessary.

Risks related to performance: Verify that the web application satisfies the performance standards.

# Finance

1. Initial Investment: The project will require a 50,000tk initial investment.

2. Project Budget: The following is the project budget: Software development costs 25,000tk while quality control costs 15,000tk System administration costs 5,000tk while project management costs 5,000tk

3. Project Financing: A combination of loan and equity will be used to fund the project.

4. Project Cost Tracking: A project tracking system will be used to keep track of the project costs. This will make it possible for the project team to keep an eye on expenses and guarantee that the project is completed on schedule and within the allocated budget.

5. Project Revenue Strategy: The web application will be accessible for a recurring price thanks to a subscription-based project revenue model.

# 1.6 Goals

1. Providing safe online access to medical records and appointment scheduling will increase patient outreach, access, and efficiency.

2. Simplify administrative procedures by putting in place an automated system for handling patient data, handling insurance claims, and handling financial information.

3. Boost patient participation by giving patients access to their medical records, which may include prescriptions, test results, and medical history.

4. By enabling secure texting and video conferencing, healthcare personnel can communicate better with one another.

5. Provide automated forms and document management to lessen paperwork and the requirement for manual data entry.

6. Enhance the patient experience by offering an easy-to-use interface for scheduling appointments, patient education materials, and patient feedback.

7. Increase data accountability and accuracy by supplying audit trails and reports to monitor user activities.

8. Increase security and privacy of patient information by providing encryption and protection of sensitive data.

#### **1.7 Stakeholders**

- Patients: Patients will be using the system to access information about doctors and their services, book appointments and view their medical records.
- Doctors: Doctors will be using the system to manage their patient records, view patient data, access their schedule, and interact with patients.
- Administrators: Administrators will be responsible for managing users, overseeing the system, and ensuring compliance with the law.

#### **1.8 Project Schedule**

I must create a schedule in order to complete the project on time given the limited time.

Additionally, it refers to communicating the urgency of the task in question.

#### 1.8.1 Release Plan and Milestone

The release plan and milestones are given below:

Activities	Duration in week Total week
Research	W1, W2
Specifications	W2, W3, W4
Planning	W3, W4 2
Design	W4, W5 2
Development	W4, W5, W6, W7
Testing	W7, W8
Assessment	W9
Documentation	W10, W11, W12
Software release	W12

Table 1.1: Release Plan

#### **CHAPTER 2: BACKGROUND**

#### 2.1 Related work

1. Online scheduling solutions have been created to assist medical practitioners in managing patient appointment bookings more successfully. This kind of solution does away with human scheduling by allowing patients to make their own online appointments. In order to prevent missed appointments, the system can also send messages and reminders to both the patient and the doctor.

2. Patient Portal Systems: Patient portals are web-based tools that let patients schedule appointments and have safe access to their medical records. Patients can use these systems to see their medical records, make or cancel appointment requests, and get in touch with their doctor.

3. Automated Appointment Reminders: Patients are informed of impending appointments through automated appointment reminders. In order to prevent patients from forgetting their appointments, reminders can be issued via text message, email, or phone call.

4. Electronic Medical Records: Digital representations of patients' medical history are safely kept in a central database called electronic medical records, or EMRs. With the aid of this system, medical professionals may easily access patient records and decide on their care with greater knowledge. EMRs can also be utilised to conveniently track patient visits and other scheduling data.

#### 2.2 Scope

The goal of this project is to create a web-based application system for managing doctors. For patients to obtain information about their care and schedule appointments, as well as for doctors to run their daily business, the system will offer a comprehensive platform.

The system's capabilities will include the following:

1.Patients will be able to register on the system and supply details including their name, age, medical history, and contact information.

2. Patients would have the option of scheduling appointments with their doctors.

Doctors will have access to and the ability to update patient medical records.

3. Prescriptions: Medical professionals will have the ability to write and send prescriptions to pharmacies for pick-up.

4. Reminders: Patients will be able to receive reminders about forthcoming appointments through the system.

5. Reports: In order for clinicians to review patient data, the system will be able to provide reports.

## 2.3 Challenges:

1. Establish a mechanism to coordinate patient appointments and improve interaction between patients and medical professionals.

2. Create a safe web-based application that enables scheduling and management of appointments for both patients and medical professionals.

3. Create a system that enables users to choose the physician they want to consult with and gives them comprehensive information about the physician and their practice.

4. Create a user-friendly interface that makes it simple for patients to update their appointment information, see upcoming appointments, and reschedule existing ones.

5. Establish a mechanism for alerting the patient and the doctor of impending appointments.

6. Include a feature that enables patients to quickly reschedule appointments if necessary.

7. Create a system that makes it simple for doctors to access and manage their patient lists and upcoming appointments.

8. To enable seamless data interchange, integrate the application with current medical software platforms.

9. Introduce a safe payment mechanism that enables clients to pay for consultations online.

10. Create a reporting system that makes it possible for doctors to access pertinent data regarding their patient appointments.

# **CHAPTER 3: REQUIREMENT SPECIFICATION**

#### **3.1 Business Process Modelling (BPM)**

1. Customer Registration: When a new client registers, they first fill up their personal information (name, address, phone number, etc.) and choose a doctor who is open for business.

2. Making an Appointment: After registering, the client can choose a time and day for an appointment. After that, the system will confirm the appointment and inform the client through email.

3. Payment processing: After being forwarded to the payment page, the client can enter their credit card details and finish the transaction. The system will then confirm the payment and send the client a confirmation email that includes the payment information.

4. Appointment Confirmation: The system will email the client confirming the appointment after the payment has been received. The appointment time and date, as well as any other pertinent information, will be included in the email.

5. Appointment Reminder: A few days before the appointment, the system will email the client a reminder. The customer will receive a reminder email about their appointment and any other crucial information.

#### **3.2 Development model :**

The "iDoctor" project is being developed using an iterative enhancement strategy. This concept eliminates the flaw in the waterfall model.

1. Planning Phase:

- Gathering requirements from stakeholders
- Creating a system architecture
- Designing a user interface
- Preparing a project plan

2. Design Phase:

- Developing a database design
- Creating a system prototype
- Developing a user interface
- Establishing security protocols

3. Implementation Phase:

- Writing code for the application
- Testing the application
- Deploying the application
- Training users

4. Maintenance Phase:

- Monitoring system performance
- Updating application features
- Fixing bugs
- Responding to user feedback

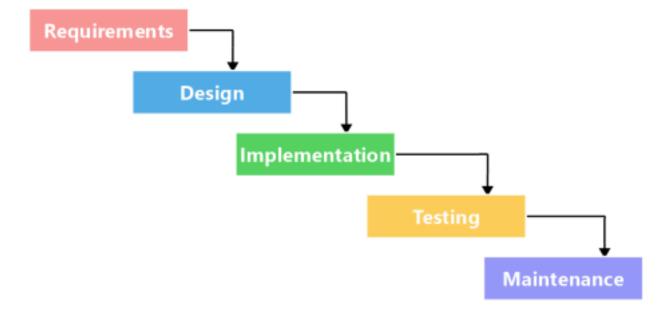


Figure 3.1: Waterfall model

## **3.2.1 Functional Requirements**

- Users should be able to register and set up password-protected accounts on the web-based application system.
- To guarantee the confidentiality of doctor-patient communications, the system should offer a secure and encrypted communication route.
- Doctors should be able to securely store and manage patient information using the system.
- The system ought to let patients book online meetings with physicians.
- The system needs to let doctors online schedule appointment times.
- The system should let doctors use an online calendar to view and manage their schedule.
- Doctors should be able to use the system to notify patients and issue appointment reminders.
- The system needs to give doctors the opportunity to upload and store records of patient visits.
- The system should provide an option for doctors to track patient progress and generate reports.
- The system should provide an option for doctors to record and store billing information.
- The system must let users manage their prescription and medication lists and generate new ones.
- Users must have access to and storage of their medical records through the system.
- The system must make it possible for users to get wellness and health advice.
- Different mobile devices must be able to access the system.
- The system must be able to work with current healthcare IT infrastructure.

# 3.2.2 Non-functional Requirement

- The system has to be accessible constantly.
- All web browsers must be able to access the system.
- Unauthorised access must be prevented and the system must be secure.
- The system needs to have a user-friendly, intuitive user interface.
- The system needs to offer thorough logs of user activity.
- In the event of a system breakdown, the system must have a backup and recovery mechanism.
- Users must be able to get notifications and alerts from the system.
- A vast amount of data must be able to be stored and retrieved by the system.
- Reports must be able to be generated by the system.
- The system needs to be able to integrate with other apps and systems.
- The system must offer a record of every action a user does.
- The system must be scalable to accommodate new feature additions in the future.
- A lot of user traffic must be supported by the system.
- The system must be consistently available at least 99.9% of the time.

# 3.2.3 Hardware specification:

Processor	1.6 GHz or faster process
RAM	4 GB
Disk space	4 GB of available hard disk

# 3.2.4 Software specification:

Operation System	Linux (preferable), Windows 10
Frontend	HTML, TailwindCSS, JS
Frontend Javascript library/framework	React.js, Next.js
Backend	Node.js, REST API
Backend Javascript library/framework	Express.js
Code Editor	Visual studio code
Database	MongoDB
Web Browser	Google Chrome
Web Server	Node server
Drawing tools	Draw.io

# 3.3 Use Case Diagram

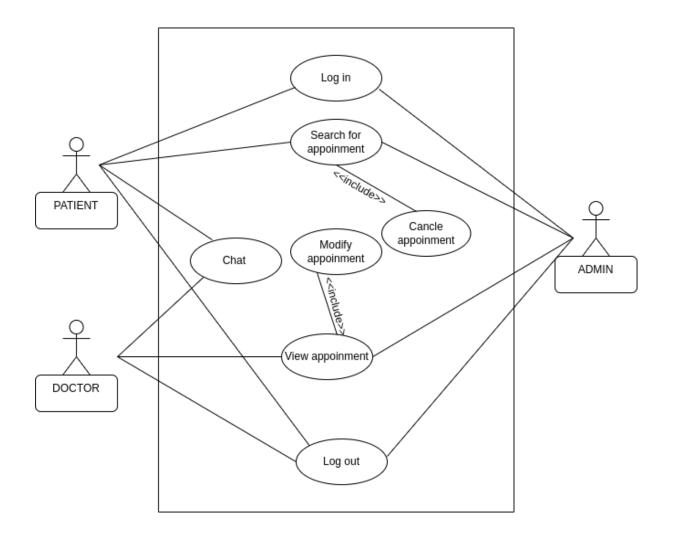


Figure 3.2: Use case diagram.

## 3.3.1 Use Case Description (Doctor)

#### 3.3.1.1 Create account

Description This system provides a registration form where doctors can register themselves.

#### 3.3.1.2 Login

Description This module is used to login/signup in the list of the doctors.

#### 3.3.1.3 Edit/Update username

Description This module will add and update a unique username for each doctor.

#### **3.3.1.4 Update profile info**

Description This module will help to add and update profile information.

#### 3.3.1.5 Add/Delete work

Description This module will help to add, update and delete work experiences.

## 3.3.1.6 Add/Delete education information

Description This module will help to add, update and delete educational information.

# 3.3.1.7 Add/Delete public profile

Description This module will help to add, update and delete public or social profiles.

## 3.3.1.9 Logout

Description This module will help to logout from account.

# 3.3.2 Use Case Description (Patient User)

#### 3.3.2.1 Search researcher

Description This module works for filter researchers from all doctors appointment lists.

# 3.3.2.2 Doctor list

Description This module is used to show all doctor lists by pagination.

#### **3.3.2.3 Show doctor profile**

Description This module is used to show specific doctor profile information.

#### 3.3.2.4 Show Work Experience

Description This module is used to show all work experience of a specific doctor

#### 3.3.2.5 Take and cancel appointment

Description This module is used to take and cancel appointment details.

#### 3.3.3 Use Case Description (Admin)

#### 3.3.3.1 Login

Description This module is used to login/signup in the list of the admin.

#### 3.3.3.2 Account details

Description This module is used to get account details of an admin.

#### 3.3.3.3 Doctor list

Description This module is used to get all doctor lists by pagination.

#### 3.3.3.4 Show doctor

Description This module is used to get specific doctor data.

#### 3.3.3.5 Doctor list

Description This module is used to get all doctors listed by admin.

#### **3.3.3.6 Approve/Denied profile**

Description This module is used to accept and deny a submitted profile from an anonymous user.

## 3.3.3.7 Add/Delete Admin

Description This module is used to create and delete an admin to admin list.

#### 3.3.3.8 Logout

Description This module will help to logout from account.

# 3.4 Activity Diagram

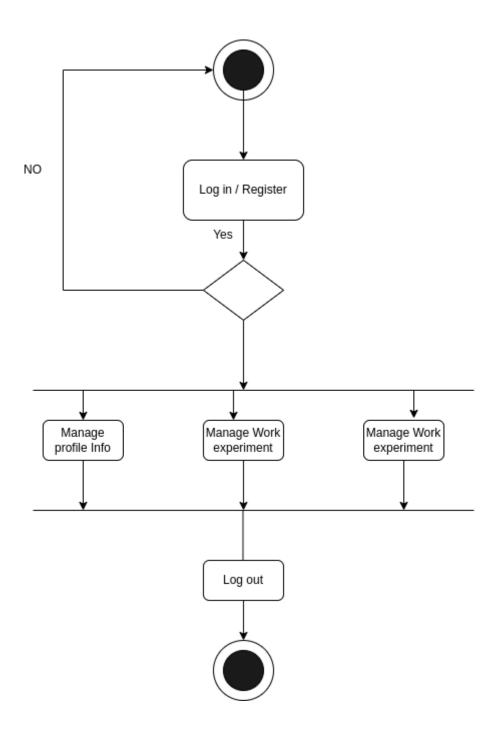


Figure 3.3: Doctor's activity Diagram

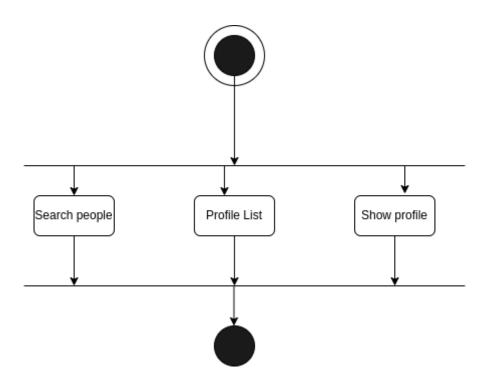


Figure 3.4: User activity Diagram

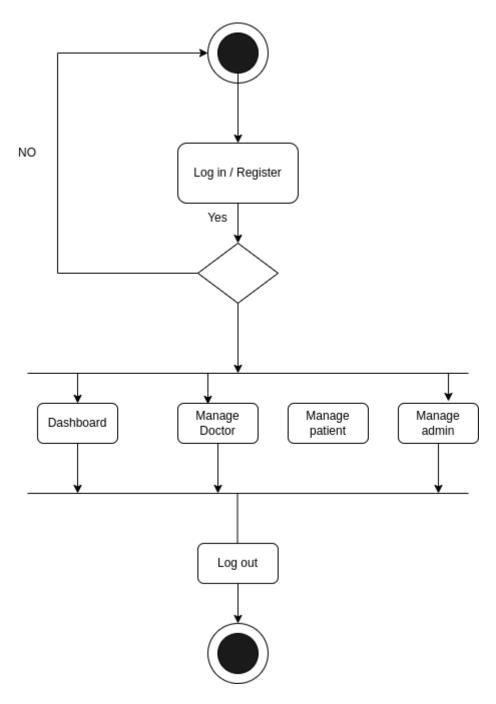


Figure 3.5: Admin activity Diagram

# **3.5 Sequence Diagram**

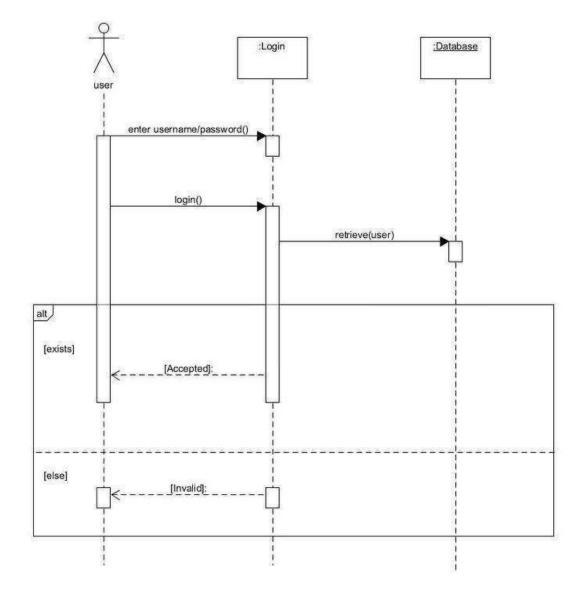


Figure 3.6 Sequence Diagram

# 3.6 Entity Relationship Diagram

-	admin					
00	_id	{ ObjectId }				
0	role	{ String }				
	image	{ String }				
	access_token	{ String }				
0	name	{ String }			patient	
00	email	{ String }	P	0	name	{ String }
0	password	{ String }		0	phone	{ String }
0	createdAt	{ Date }			age	{ String }
0	updatedAt	{ Date }			height	{ String }
					weight	{ String }
-	appointmen	ts			bloodPressure	{ String }
00	_id	{ ObjectId }			problemShortInfo	{ String }
0	schedule	{ Object }				
0	status	{ String }				
0	doctor	{ ObjectId }				
0	patientId	{ ObjectId }				
0	patient	{ Object }		-	councils	
	createdAt	{ Date }		00	day	{ String }
	updatedAt	{ Date }		0	startTime	{ String }

-	councils		-	schedule	
0 0	_id	{ ObjectId }	00	day	{ String }
0	doctor	{ ObjectId }	0	startTime	{ String }
0	schedule	{ Object }		endTime	{ Date }
-	doctors		=	patient	s
00	_id	{ ObjectId }	00	_id	{ ObjectId }
0	location	{ Object }	0	name	{ String }
	name	{ String }	00	email	{ String }
0	role	{ String }	0	role	{ String }
	image	{ String }		height	{ String }
	college	{ String }		weight	{ String }
	passingYear	{ String }		image	{ String }
	specialist	{ String }		age	{ Integer }
	currentHospital	{ String }		bloodPressure	e { Integer }
	councilHour	{ Array }		appointmentR	equests { Array }
	appointments	{ Array }		access_token	{ String }
	access_token	{ String }	•	password	{ String }
	isApproved	{ Boolean }	0	updatedAt	{ Date }
8	allSubmitted	{ Boolean }	•	createdAt	{ Date }
0	updateRange	{ Integer }			
0	updateStep	{ Integer }			
00	email	{ String }			
0	password	{ ObjectId }			
	createdAt	{ Date }			
	updatedAt	{ Date }			

Figure 3.7: Entity Relationship Diagram

#### 3.7 Class Diagram

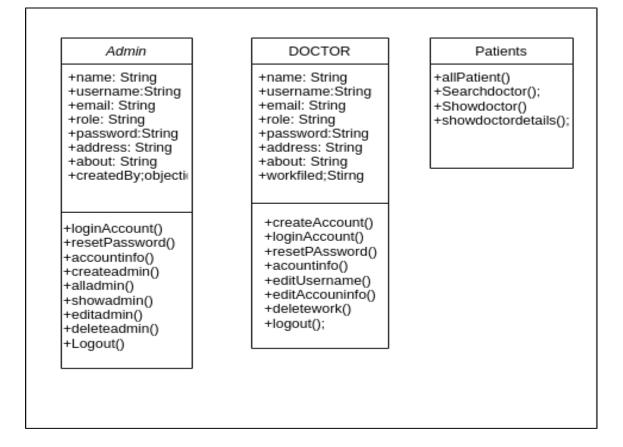


Figure 3.8: Class Diagram

# **CHAPTER 4: DESIGN SPECIFICATION**

#### **4.1 FRONT END DESIGN**

The user interacts with the front end. We were able to construct a user-friendly design because of this element. This application is simple to use for everyone. Front-end apps are ones that the user directly uses and interacts with. The data must be front-end converted to a graphical interface to allow for simple user reading and interaction. The user's audience can be found on the front end. An online application is an illustration of this endeavour. This application consists of three parts.

The front end comes first, then the database, and finally the back end. The front-end uses some language. For the front-end, we employ JavaScript, Bootstrap 5, Tailwind (DaisyUI), HTML5, CSS3, and React Js. HTML and CSS are used to structure the application.

A header and footer can be created using HTML. Moreover, how the application displays the text as well as how the media and images seem. HTML and CSS make up the main skeleton of the website. Due to JavaScript, our website now has more functionality. The user can engage with the website by clicking a button and inputting data like a name or email address once the front-end section is complete.

#### **4.2 BACK END DESIGN**

The backend of my project is a crucial element. The single frontend of our system cannot manage every part of it. The critical components are kept up to date via the backend server. The backend is built using Express.js and Node.js, and the database is MongoDB. All of the information is in the database. In MongoDB, the data is kept in a dependable sequential order. There are numerous collections in the database, including admin, product, order, payment, and others. data preserved for a particular collection. The Order collection will hold a customer's order, for instance, if they choose to purchase a mobile device from the website's previous product page. Changes, new products, and blog entries made by administrators are saved in.

#### 4.3 Admin Dashboard

- System statistic
- Doctor list
- Create and modify details of any doctor
- Appointment list
- ✤ Admin can search doctor and patient list
- Manage all settings from the admin panel
- Admin profile

- Password reset change option
- Contact information if anyone request for contact list

#### 4.4 Patient Profile

- Profile
- Password reset change option
- Appointment list page
- Appointment create and modify
- Appointment review page
- Book appointment
- Cancel appointment

# **4.5 Doctor Profile**

- User statistic
- Profile
- Password change reset options
- Working experience
- Academic profile
- Edit profile

# 4.6 Support Page

- Available doctor list
- Available times
- Booked appointments
- Different Show specialised doctors.

# 4.7 Main website

- Home page
- Doctor category list
- Searching option for a doctor
- Featured list
- Doctor list
- Appointment
- Contact information
- Contact page
- Google map location

# **CHAPTER 5: IMPLEMENTATION & TESTING**

## 5.1 Implementation

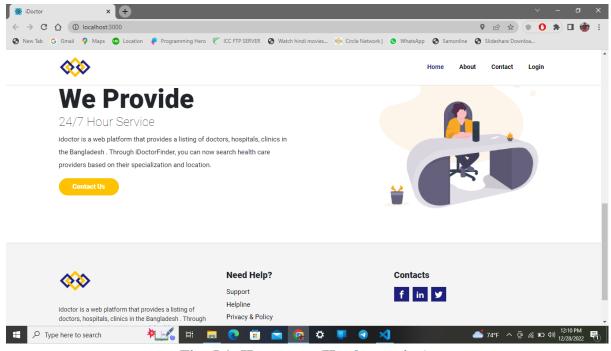


Fig :5.1: Homepage (Header section)

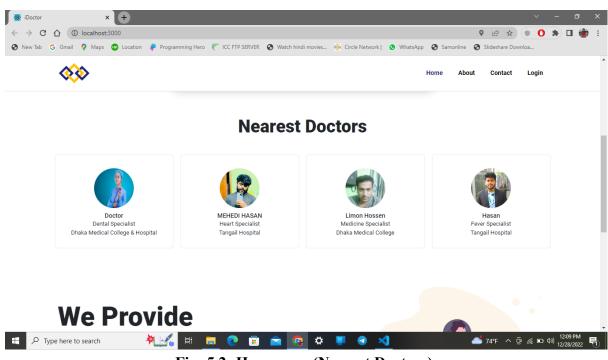
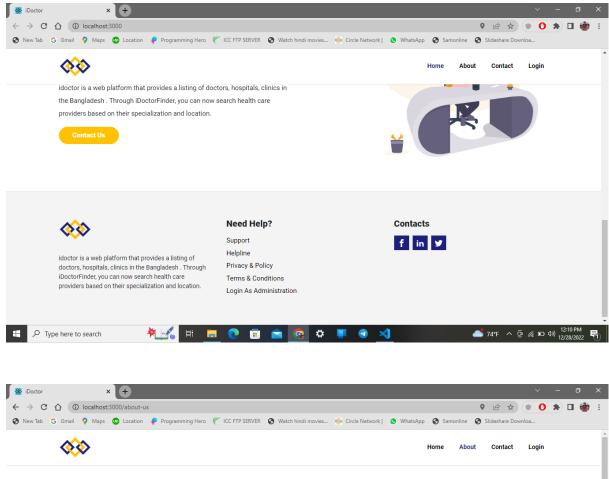
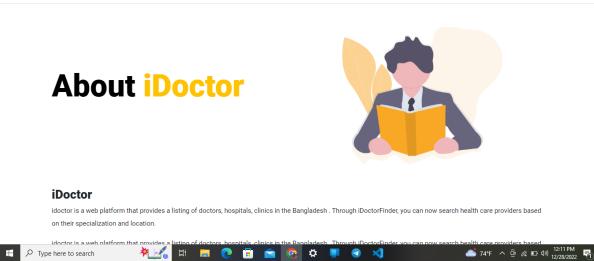
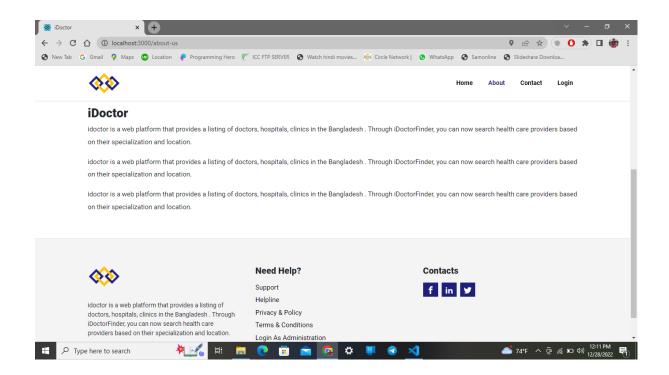


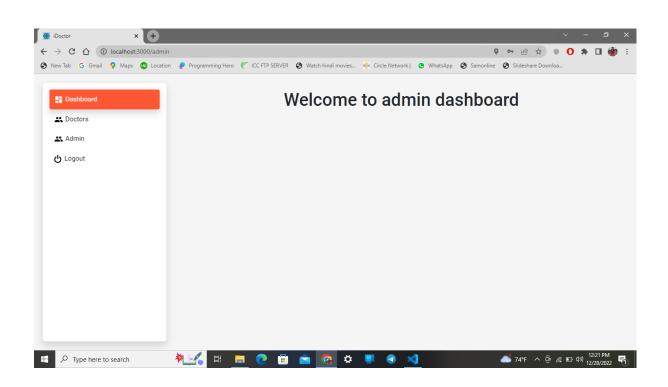
Fig: 5.2: Homepage (Nearest Doctors)







# Fig: 5.3 : About Page



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Fig: 5.4: Admin panel

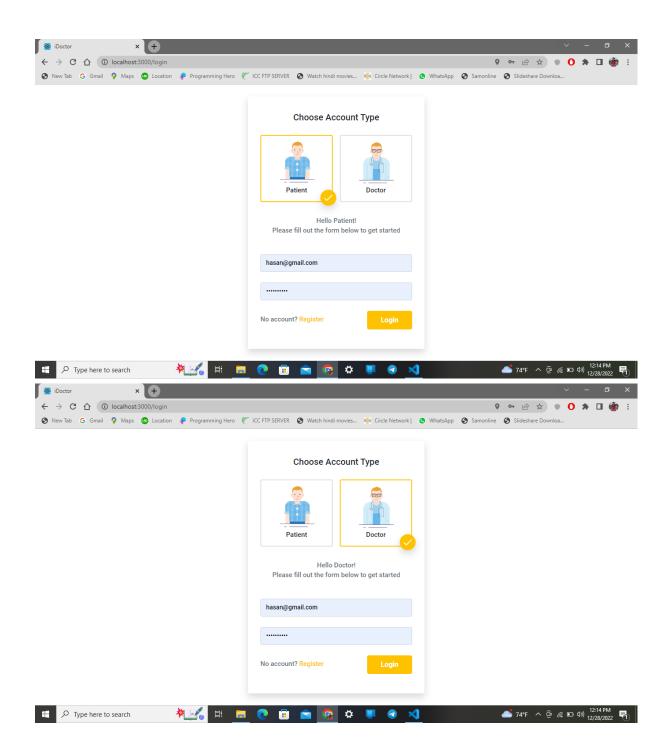


Fig: 5.5: Login page

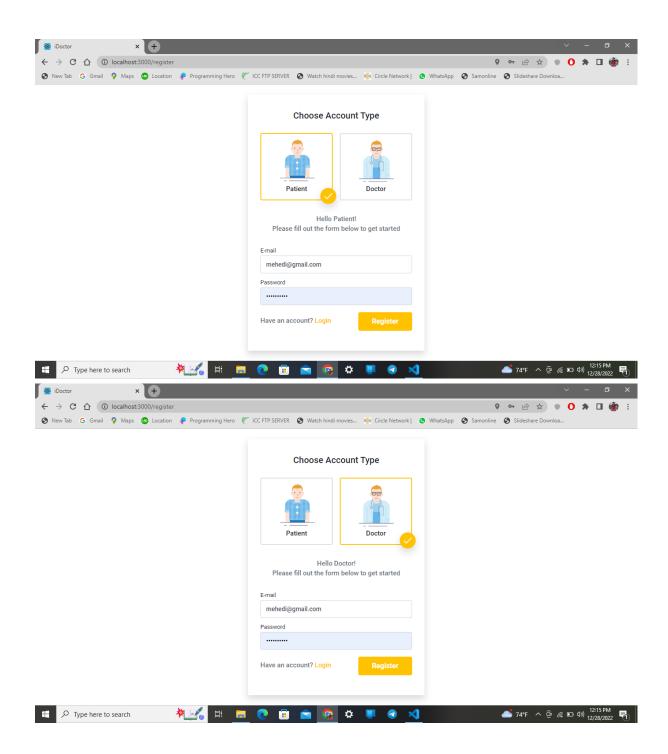


Fig: 5.6: Register page

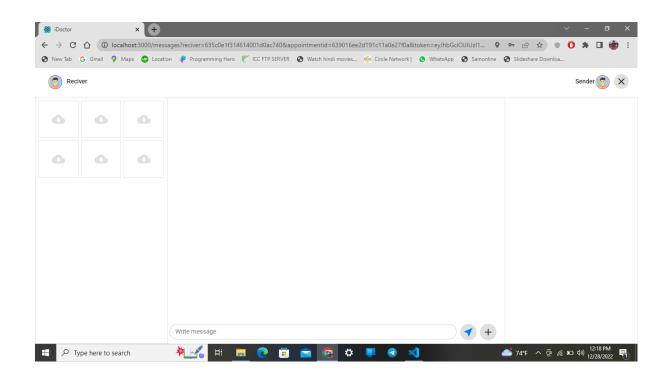


Fig: 5.7 : Chatting

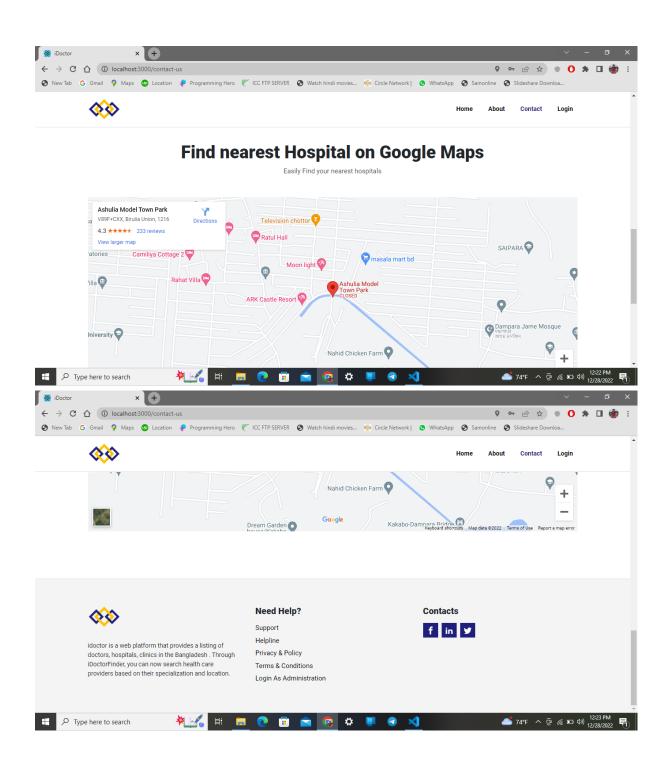


Fig: 5.8: Doctors Locations

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Fig : 5.9: Doctors profile & appointment

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Fig: 5.10 Patient Profile

#### 5.2 Feature Testing

1. Analyse Needs: The analysis of the application's requirements is the first phase in the feature testing process. This entails comprehending the function of the program, the demographic of its target audience, any unique features that the application ought to provide, and any additional requirements that the application ought to satisfy.

2. Create Test Plan: After reviewing the requirements, the following step is to draft a test strategy. A list of the features to be tested, a schedule for finishing the testing, and any resources that may be required for the testing process should all be included in this plan.

3. Create Test Cases: Creating test cases is the next step. Each of the features listed in the test plan should be tested by these test cases. Each test case needs to have specified procedures to be used in testing the functionality.

4. Execute Test Cases: The test case execution is the final stage. Running the test cases and ensuring that the functionality functions as intended are involved in this. It is important to track and report any defects or problems.

5. Analyse Test Results: The analysis of the test results is the fifth phase. Searching for any problems or flaws that might have been discovered during testing is part of this.

6. Performance testing: Test the system's performance under various loads and with various hardware and software setups.

## **5.3 Test Strategies**

## 5.3.1 Test approach

I used two distinct types of testing to make sure my system is of the highest calibre. I mainly focused on functional and structural testing.

- Black box testing, sometimes referred to as functional testing, ignores the internal operations of a system or component and solely concentrates on the results produced in response to predetermined inputs and execution conditions.
- White-box testing is testing that takes into account a system or component's internal operations (also known as structural testing and glass box testing).

## 5.3.2 Test Schedule

# **Test Phase Time**

Testing plan create 1 Week

Unit testing During development time.

Component test During development time.

Testing user interfaces 1 Week

Performance testing 1 Week

Accessibility testing 1 Week

#### CHAPTER 6: IMPACT ON SOCIETY, ENVIRONMENT AND SUSTAINABILITY

# 6.1 Impact on society

The creation of the doctor appointment web initiative has benefited society. The project has lowered appointment wait times, boosted patient convenience and satisfaction, and improved access to healthcare services.

The project's ability to provide access to healthcare services from any location is one of its main benefits. Without having to leave their homes or stand in line at a clinic, patients may quickly schedule an appointment online. This is especially useful for people who can't travel because of health problems or budgetary limitations.

The idea also gives patients the option to pick the day and time of their consultation, which improves convenience and patient satisfaction. Patients can make an appointment whenever it is convenient for them.

The project also decreased the length of time patients had to wait for appointments. Doctors may more effectively manage their patient load and cut down on wait times by enabling patients to schedule appointments online. This has enhanced patient care and happiness by enabling doctors to visit more patients in less time.

Finally, the doctor appointment web initiative has been successful in improving society. It has made healthcare services more accessible, boosted patient convenience and satisfaction, and decreased appointment wait times.

## 6.2 Impact on Environment

An important factor for a business to think about is how an online medical appointment system would affect the environment. Businesses must take into account the potential environmental effects of employing and maintaining such a system, notwithstanding how convenient it is and how much money it might save.

The amount of energy that an online medical appointment system uses has the biggest influence on the environment. Information is stored, processed, and transmitted using servers and computers, which demand energy. The system might also need specialised hardware, software, and communication networks, all of which consume energy. To reduce their environmental impact, businesses should think about the energy efficiency of the equipment they buy.

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Utilising renewable energy sources can help lessen the impact of an online medical appointment system on the environment. The system can be powered by renewable energy sources like solar, wind, and geothermal. This lessens the quantity of energy used that comes from non-renewable sources and lessens the environmental impact.

## 6.3 Ethical Aspects

When creating a web project for medical appointments, the ethical implications must be carefully considered. Developers must make sure that all ethical issues are taken into account because this kind of initiative has the potential to invade both patients' and doctors' rights to privacy.

In order to keep patient data secure and guarantee that only authorised people have access to it, privacy must first be given high attention. This covers all types of patient information, such as medical records, contact details, and appointment availability. To prevent any unwanted access to the data, a secure system should be put in place.

Second, the project needs to be created in a way that respects medical professionals' rights,

including their right to privacy and autonomy. Developers ought to The project's developers must make sure that no doctor's rights are violated in any way. This includes making sure the project does not obstruct their capacity to decide how patients are treated and cared for or how their appointments are scheduled.

Finally, the project's user-facing components should be created with accessibility and simplicity in mind. This entails creating a user-friendly user interface and offering detailed usage instructions. The project should also be planned to comply with all applicable accessibility standards and be accessible to people with impairments.

## 6.4 Sustainability Plan

A doctor appointment web project's sustainability strategy needs to incorporate a number of tactics to assist the project continue to operate successfully and efficiently while also assuring its long-term viability.

Priority one should be given to the project's financial viability. This can be accomplished by carefully planning the budget and looking into prospective funding options like grants and private contributions. Additionally, wherever practical, cost-cutting techniques should be used. Examples include utilising open source software, cloud services, and pre existing infrastructure.

The project's second priority should be scalability. This entails creating the system with the capacity to support expansion in the future, such as an increase in the user base or the addition of new services and features. A well-designed system will also be able to adapt with little disruption to changes in technology and data security standards.

Third, user experience should be a priority for the project. This includes making the user interface simple and easy to use as well as making sure the system is dependable and safe. Furthermore, giving customers a variety of ways to interact with the system, such as a voice command, mobile app, or web-based interface, can increase user engagement and satisfaction.

Finally, the project's design should take sustainability into consideration.

#### **CHAPTER 7: CONCLUSION**

#### 7.1 Project Summary

The system offers a full range of features and capabilities that are intended to maximise doctors' productivity and efficacy. Doctors may swiftly and easily access patient records, medical histories, and medical imaging because of its user-friendly layout. The system also offers a safe way to store and distribute patient data among various healthcare providers. Additionally, a large number of features and operations are supported by the system, including appointment scheduling, billing, and patient communications.

A complete system called "iDoctor" gives clinicians a quick and easy way to manage and monitor their patients' medical treatment. Doctors may swiftly and easily access patient records, medical histories, and medical imaging because of its user-friendly features and functionalities. Additionally, the system offers a safe and dependable mechanism for several healthcare providers to store and communicate patient data. Additionally, a huge selection of features and tasks are supported by the system, including appointment scheduling, billing, and patient communications. Overall, this system is a great tool for doctors to efficiently run their practices, give their patients secure, dependable access to their medical records, and facilitate communication between patients and healthcare professionals.

#### 7.2 Scope for Further Development

The "iDOCTOR" has a very broad future potential. Features like patient data analysis, appointment scheduling, automatic invoicing, and even inventory management can be added to the program. The application can also be connected with other medical software, such as Electronic Medical Records (EMR), to improve communication between medical staff members and patients. Tasks like appointment scheduling and patient data analysis can be further automated by the program by applying artificial intelligence and machine learning. Additionally, the program can be utilised for voice-based interactions with patients with the aid of voice recognition, enabling more effective doctor-patient communication. This application has the potential to completely transform the healthcare sector as technology develops.

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