



**Daffodil**  
*International*  
**University**

## **AI Proctor**

**Submitted By**

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This project report has been submitted in fulfilment of the requirements for the degree of  
**Bachelor of Science in Software Engineering**

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**Department of Software Engineering**  
**Faculty of Science and Information Technology**  
**Supervisor Approval Form**

Fall 2025	B.Sc. In SWE	Campus: DSC
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Project/Thesis Information	
Project/Thesis Title	AI Proctor – AI Powered Proctorial Service System
Type of work	Artificial Intelligence

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How many credits in this semester	9
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Supervisor Consent	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

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## APPROVAL

This thesis titled on “AI Proctor”, submitted by **Tasrif Nur Himel (ID: 221-35-1078)** to the Department of Software Engineering, Daffodil International University has been accepted as satisfactory for the partial fulfillment of the requirements for the degree of Bachelor of Science in Software Engineering and approval as to its style and contents.

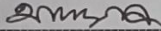
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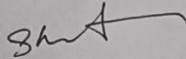
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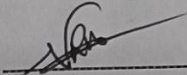
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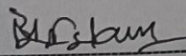
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# Accounts Clearance

**Daffodil International University**

TASRIF NUR HIMEL  
221-35-1078

**Dashboard**  
Student Portal

Total Payable	Total Paid	Total Due	Total Other
789,400.00	789,555.00	-155.00	3,900.00

**Today's Routine - Wednesday**  
No routine available for today.

**Semester Wise Result**

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# **CHAPTER -1**

## **INTRODUCTION**

So, let's try and explain what the AI Proctor is all about, shall we? Envision this, please: a virtual assistant speaking both English and Bangla, designed exclusively for Proctor Offices in universities, and the purpose of this AI Proctor is to ensure students have someone or something to fall back on regarding their security or university policies at any time of day or night. Need assistance at midnight? Don't worry, you're covered. The AI Proctor has capabilities for both text and voice assistance, assistance with locating official documents, and even allows students to schedule a meeting with the Proctor Office staff, even when the office is closed. Therefore, essentially, what this does is make the university a little bit safer and a whole lot more welcoming, considering assistance is always at your fingertips.

Why, though, is it important to establish this system? In other words, what is the large point of it? It is important to make sure students aren't left in limbo simply because it is after hours, For instance, maybe it's just a question about a guideline or maybe it's a meeting to talk to the staff member, the point is, people shouldn't need to wait until the next day to receive an answer. By answering all those guideline questions and preparing them to meet, it literally puts Proctor Offices into the twenty-first century. It is important to recognize, however, the impact it's had on campus security.

The features of the AI Proctor system that we would like to discuss are:

- It talks or chats with you/your choice and it supports both Bangla and English languages, at any time you want.
- Also, arranging a meeting with someone from the Proctor's office is possible directly through the chat function. You no longer need to wait for office hours.
- Say you are searching for information concealed within a school policy and say that this information can be retrieved directly from PDFs contained within because of a nifty thing called Retrieval-Augmented Generation (or RAG, but you don't have to remember this).
- In order to run everything smoothly in both languages, it keeps info in 'vector databases' for Bangla and English separately. It means you will receive better results, regardless of the language you prefer.
- Each institution is assigned its own space within the system, and the personnel and

students will only see what is relevant to their institution.

- The admin panel is there as well. Employees are allowed to upload and update official files in either language at any time.
- Logins are secure and protected by JWT, which is just a techie term for saying your information will stay protected whether you're a student or an administrator.

And all the things you ask and say in chat and voice? Just in case you want to go back and check, you and the admins can always look at it later. □ -One of the biggest problems that comes along with these types of systems is keeping it simple and natural. So the goal of this AI would be to make it seem more like a friend and less like a stiff computer program. If you ever need advice, the AI Proctor would love to help.

## **Scenario Writing**

When it comes to figuring out how something actually works, it's simplest for me to think about how it could possibly be used by people. Therefore, let's think about a few different situations in which the AI Proctor system actually kicks in and makes a difference. In the instance of the "AI Proctor," let's create examples:

### **Scenario 1: Student Reporting a Problem Outside Office Hours**

#### **Description**

- The student accesses the AI proctor system at 10 PM after being harassed on campus.
- The student chooses the language that is preferred, which is Bangla, and then communicates the problem through chat/voice interfaces.
- The use of the AI assistant facilitates the gathering of crucial information from the policies of the proctor office.
- The student asks for a meeting with the proctor office using the chat interface.

**Resulting Action/Effect:** The student gets immediate support and is sent an email confirming the meeting request. The admin will then check the request the next morning and set up the meeting.

## Scenario 2: Admin Manages Policy Documents

### Description

- A person with administrative privileges logs into the administrative interface and uploads a new PDF document consisting of up-to-date discipline policies in both Bangla and English.
- The system automatically updates the respective vector databases for each language.
- The admin looks into the conversation history of a particular user to monitor their recent conversations with the AI helper.

**Resulting Action/Effect:** The policies are now retrievable via the AI assistant so that the latest information is provided to the users.

## Scenario 3: Admin schedules a meeting

### Description

- A student submits a chat message requesting a meeting and throws in their preferred date and time.
- Admin receives a notification through email and then receives an email alert to which the admin reacts by jumping into the admin panel.

The admin might not be able to fix the time exactly, so they reschedule and send another email to the student meeting which is confirmed, with a new time.

**Outcome:** The student receives a confirmation email with the new details of the meeting, so there is seamless communication.

## STAKEHOLDER

The major stakeholders in the AI Proctor system will include:

- **Students:** "They are at the center of what I do." They're the ones who come to me to report a problem or ask for advice or a meeting.
- **Proctor Office Authority:** they involve themselves in discipline, review requests for meetings, and ensure adherence to college rules and regulations.
- **Admin or IT Team:** They are operating in the background to make sure that everything is running smoothly on the platform while performing the tech heavy lifting that

universities require.

## **USER PROFILE**

### User Profile-01: Student

<b>Characteristic</b>	<b>Notes on Characteristics</b>	<b>Requirement implied</b>
Type of User	Visitor/ Registered Student	User interface, verification
Age Range	18-30 years	Age verification may be required depending on regulations.
Frequency of Use	Weekly or occasional	Performance, Operation, Acceptance
Mandatory	Yes	System should prioritize ease of use
Computer Experience	Not Mandatory	User interface, documentation training
Education	Varies (Undergraduate to Postgraduate)	Language simplification for clarity
Goals	Quick resolution of issues, access to policies	Focus on a smooth interaction
Language Skills	Bangla, English	Bilingual support
Number of Users	High Volume	System should be scalable and handle concurrent user load efficiently.
Training	Not required	System should be self-explanatory
Other System Used	May need flexible to integrate with university apps	Documentation, user interface.
Ways of Working	Anywhere	Acceptance, Safety, Security, Operation, Maintenance, Portability

## User Profile-02: Proctor Office Authority

<b>Characteristic</b>	<b>Notes on Characteristics</b>	<b>Requirement implied</b>
Type of User	Proctor office Authorities and staff	Secure Admin Dashboard
Age Range	24-60 years	Accessibility for all age groups
Frequency of Use	Daily	Performance, Operation, Acceptance, Efficiency
Mandatory	Yes	Role based access control
Computer Experience	Moderate to High	Training materials for advance feature
Education	Entry is with a Bachelor's degree	Simplified but professional interface
Goals	Efficiently manage the System maintenance, policy updates.	Focus on administrative tools
Language Skills	Bangla, English	User interface in relevant language.
Number of Users	Low to moderate	Dedicated access for staff
Training	Require training for maintain system	Comprehensive training modules
Other System Used	University ERP systems	Integration capabilities
Ways of Working	Office-based	Acceptance, Safety, Security, Operation, Maintenance, Access Control

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User Profile-03: Admin or IT Person

<b>Characteristic</b>	<b>Notes on Characteristics</b>	<b>Requirement implied</b>
Type of User	System Administrator	User interface, accessibility and security
Age Range	24-60 years	Age Verification as appropriate
Frequency of Use	As Needed	Performance, Reliability
Mandatory	Yes	Role based access control
Computer Experience	Advanced	Comfortable with system administration tools and technical concepts and advanced feature
Education	Technical background preferred	Knowledge of vector database management, LLM, and security principles beneficial.
Goals	Manage system settings, tenant control, access control	Focus on monitoring and maintenance
Language Skills	Bangla, English	User interface in relevant language.
Number of Users	Limited team	System should support efficient collaboration and role delegation if applicable and dedicated access for admins
Training	May require specialized training or documentation	Comprehensive documentation and user guides available for specific functionalities.
Other System Used	Maybe needed to be flexible to use the University ERP Systems	Integration Capabilities
Ways of Working	Office-based	Acceptance, Safety, Security, Operation, Maintenance, Access Control

# **Tentative Elicitation Process**

If you want to create something that really makes a difference for others, you need to start by understanding exactly what they want and what irks them about the current state of affairs. Here's how we'll get into that information and get the story straight from the people who will use the system:

## **1. Surveys and Questionnaires**

- We will send surveys to students, just to get an idea of how things aren't working and which languages they're most comfortable with and what they would love to see happen in the new system.
- Let's check in with folks in the proctor office too—we can ask them about headaches and find out what might really help their workload, such as ways to better handle meeting invites or document organization, and so on.
- The university admins will have a say too—we will ask for their input on what they require for the system to remain secure and scalable and integrate well into the other tech they have.

## **2. Interviews and Focus Groups**

- Some are just going to require a little discussion, and we'll schedule one-on-one meetings with some of these important individuals, such as the proctors and university administration, on what their actual needs or pain points are.
- Then make sure that our assumptions are on the track and we will create groups of students for lively discussions. These focus groups help us to check our ideas and hear what is the really important thing straight from the source.

## **3. Watching How Things Work Right Now**

- On occasion, it helps simply to observe how things work. We can examine how students interact with the proctoring office, in person or through a simple phone call, in order to identify problem points in the process.
- We will also spend some time with the proctors during their normal activities to observe what causes them to slow down or makes it harder than it needs to be.

## **4. Try It Out and Ask for Feedback**

- After we have a prototype of our new AI Proctor, a few individuals will get to take it for a test run.
- Their input—what works, what doesn't, and what is confusing them—will help us make it even better before we launch it to the rest of the company.

## 5. Looking Through the Paperwork

- Peeking Behind the Documents to ensure we do not overlook anything of major significance, we will go through the existing university policies and the way things have been done up until now.
  - Also, we will focus on ensuring that the system we develop will be compatible with existing systems used by the university.
- 

## Scope

Let's see what's covered in this project—and what each of us can do, and what the system can do for us.

### Signing Up and Logging In

- Here, the objective is clear: there needs to be a simple means for students and employees to enroll and gain access to the system safely.
- So, we will have a registration form where we will enter the basics (stuff like name, email, and a password). Login will be secure, done through JWT (basically, a technology that will keep your account safe). Those who forget their password will be able to reset it through the mail.

### Admin Panel for Handling Documents

- Admins will have their dashboard where they can either upload/download official policy files (like PDFs) in Bangla & English.
- The files are uploaded in a designated upload section, which allows both language systems to be updated automatically, with administrator access required for modifications.

### Looking Up Information

- Overall concept: Answer every question promptly and in the correct language.
- The tech such as FAISS and RAG models is what assists behind the scenes to store information and provide spot-on and context-oriented responses in either Bangla or English based on what is preferred by the user.

### Scheduling Meetings

- The setup of a meeting should be super simple. One can send a request via chat.

- After the request has been sent by the student, the appropriate people get an email, and then an admin approves and everyone is looped in.

## **Multi-University Support**

- We want this system to work for more than one university in the future.
- This implies that each university has its own area with different domains and completely distinct storage for their data records. It has a subscription-based approach that allows new institutions to join as and when they are ready.

## **Security and Tracking**

- Keeping things safe and traceable is a big deal.
  - The system has secured user login processes and action tracking, as well as constant security audits.
- 

# **Project Planning and Initiation**

We began the development of the AI Proctor because the need for such a system became very apparent after realizing that there had been a major void in the provision of assistance for students beyond the usual hours that any educational organization operates, namely 8 in the morning to 4 in the afternoon. Many students end up having issues with safety and discipline that fall beyond those operating hours but almost always with no real system to offer them assistance.

Therefore, the purpose of this project has been crystal clear from the beginning, and that has been to make available assistance to students around the clock using a smart bilingual AI assistant. Whether through a late-night chat or voice message, the assistant is always there and ready, not simply spouting memorized responses but rather drawing from actual university policies and responding to requests using a safe and dynamic backend. The actual deployment of the project has, therefore, been founded on this purpose.

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# Feasibility Study

## Phase 1: Preliminary Analysis & Project Scope Definition

- Firstly, let's discuss the importance of this project. The fact is that most of the university proctor offices are only operational within business hours. But sometimes students may find themselves in very grave circumstances at night or at the weekend when harassment or safety is a concern. Further to this point, to receive assistance or gather information may take hours or days. This is just not acceptable.

So, we are going to solve all these issues with the help of an AI Proctor system. So, all said and done, it is all about providing students with instant support in Bangla or English, in both chat and voice modes, and whatever you need, whatever you require, it will all be available all day and night!

- **Scope:**

- Develop an artificial intelligence assistant capable of comprehending Bangla and English languages, using intelligent models and vector databases.
- Creation of an admin dashboard to upload files and manage meetings for authorized personnel.
- It should be easy for different universities to be part of the system, so the system can grow.
- Integration with whatever technology is in place at the universities to ensure seamless functioning.

**Stakeholders:**

- **Students:** These are the first people the system is used by, whether seeking assistance or filing complaints.
- **Proctor Office Staff:** They are responsible for managing issues, meeting requests, and updating rules.
- **University Admins:** These monitor the system and ensure it is protected and has the capacity to expand as required.

- **What's needs to Happen:**

- Secure sign-ups and logins: This ensures that the data
- Chat and voice support services in Bangla and English.
- Easy ways to upload and manage documents.
- Rapid setup of meetings and email notifications.
- A design scalable for more schools.

- **Conclusion:** This scope encompasses all the trouble spots we have highlighted, namely better access, fewer waits, and greater responsiveness from the university's proctoring

office. It should serve all parties involved well, namely the students, employees, and administrators, making it a sound project to continue to analyze in the coming period.

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## Phase 2: Market Feasibility Analysis (Market Research)

- First, let's determine whether there's demand for what we are creating. What is this for, exactly? It's for the students and faculty who need the information quickly, or those who run the proctoring office.
  
- **Target Audience:**
  1. **Primary Users:** Students and university staff who need urgent help or information about policies.
  2. **Secondary Users:** Office staff at Proctor and administrators at the university dealing with cases.
  
- **Market Need:**
  - The majority of the universities in Bangladesh are still lackround-the-clock facilities.
  - Believe it or not, there are lots of students who take advantage of the Bangla language assistance, which is why ensuring bilingual
  - Tragically, cases such as harassment and cyberbullying are only on the rise and therefore a system of reporting is much needed.
  
- **Competitive Landscape (Bangladesh Perspective):**
  1. Currently, the proctor office of Bangladesh lacks anything like an AI
  2. The majority of countries still do this by hand, and it might be a little slow and hit or miss.
  
- **User Feedback:**
  1. We have asked around, and most students find that they would like an "always on" environment that is available in both languages.
  2. The major issues here are having a desire to keep their information private, trusting the AI's recommendations, and ease of use.
  
- **Will it be adopted by individuals?**
  - The short answer is: pretty likely. In fact, for colleges near major cities or larger towns, this flexible system means that even more students will benefit, and even more schools may participate without costing a fortune.

**Conclusion:** There is definitely a need, and no one is addressing it at this point. We have a good chance with this project if we do it correctly.

---

### Phase 3: Technical Feasibility Analysis

- We want to ensure the system will mesh well within the current technical usage at universities.
- **Hardware:**
  1. It's all web based, so no need for fancy gear
  2. Whether you are on a phone, laptop, or tablet, you are set.
  3. Using the cloud means we can grow and add more schools anytime.
- **Software:**
  1. **Frontend:** The frontend is designed by using React.js, which makes it look nice and run fast, whether it is for admins or regular users.
  2. **Backend:** The backend is built using FastAPI and Node.js to keep everything agile and nimble
  3. **Database:** Database used PostgreSQL (for basic details) and FAISS (for Vector DB as search is faster and smarter in this database)
  4. In direct integration with OpenAI GPT-4o and other APIs.
- **Technical Expert:**
  1. Our team is familiar with contemporary tech and AI, so implementation and maintenance should not be a problem.
  2. Neither will persons who are "un-techies" require much training on how to use the admin panel
- **Scalability:**
  1. The system is multi-tenant, which makes it easy to add new universities.
  2. Despite the prevalence of data, the system is not overwhelmed
- **Security:**
  1. Only people with the required credentials can log in because of JWT.
  2. Data will be encrypted, and we will conduct periodical security audits to identify any issues.
- **Conclusion:** Thus, from a technical point of view, the AI Proctor system is ready for deployment because it can effectively function with the type of infrastructure largely in place at many colleges. Thus, from a technical point of view, the AI Proctor system is

ready for deployment because it can effectively function with the type of infrastructure largely in place at many colleges.

#### Phase 4: Financial Feasibility Analysis

- The actual costs associated with building and sustaining a system like AI Proctor, and whether or not those costs are sensible given what we will be able to achieve with it.
- **Development & Operational Cost Breakdown (BDT):**

Expense	Responsibility	Estimated Cost (BDT)
AI Engineer	Building the brains; managing all the AI and smart search	50,000
Junior AI Engineer	APIs ticking and helping out in the backend	25,000
Frontend Developer	Making sure it all looks and feels right for users	20,000
Backend Developer	The server-side heavy lifting	25,000
UI/UX Designer	Designing experiences that are actually nice to use	20,000
OpenAI API (1st month testing)	1st month so we can road-test the AI	3,500
OpenAI API (production monthly)	The real deal, month-to-month, once we launch	7,000
Cloud Hosting	Servers and online space (Orangesoft BD – AWS Small Plan)	5,500
Domain & SSL	Web address + security, spread over each month	1,250
<b>Total Initial Cost</b>		<b>157,250 BDT</b>

- **Monthly Cost (BDT):**

Expense	Monthly Cost (BDT)
OpenAI API Usage	7,000
Cloud Hosting	5,500
Domain & SSL	250
<b>Total Monthly</b>	<b>12,750</b>

- **Domain and SSL**

- **Domain Registration:** About Tk.1000 per year
- **SSL Certificate:** About Tk.2000 per year
  - **Total Yearly Cost will be:** TK.3000
  - **Monthly Cost will be:** TK.3000 / 12 = TK.250 per month

- **Cloud Hosting**

Given the system requirements, a good cloud hosting service will be required. Going by local companies:

- **Provider:** Orangesoft BD
- **Plan:** AWS SMALL
- **Specifications:**
  - 4 Core Processor
  - 2 GB RAM
  - 20 GB SSD Disk Space
  - 4 GB Bandwidth

**Cost:** TK.5500 per month

- **According to the projected usage:**

- **Users:** 50 users per day
- **Queries per User:** 15 queries (Prompt or question they asked for)
- **Tokens per Query:** Estimated 300-500 tokens (including both input and output)

**Total Daily Tokens:**

- $50 \text{ users} \times 15 \text{ queries/user} \times 500 \text{ tokens/query} = 375,000 \text{ tokens/day}$

**Total Monthly Tokens:**

- $375,000 \text{ tokens/day} \times 30 \text{ days} = 11,250,000 \text{ tokens/month}$

**OpenAI GPT-4o Pricing:**

1. **Input Tokens:** \$2.50 per 1 million tokens
2. **Output Tokens:** \$2.50 per 1 million tokens

- **Token Usage Estimate (OpenAI GPT-4o):**

1. Users:  $50/\text{day} \times 15 \text{ queries} = 750 \text{ queries/day}$
2. Tokens:  $\sim 500 \text{ tokens/query} = 375,000 \text{ tokens/day} = 11.25\text{M/month}$

3. Cost: Input + Output tokens @ \$2.50/1M each  $\approx$  \$60 ( $\approx$  7,000 BDT)
- **Benefits:**
    1. Issues will be resolved much quicker for students and employees.
    2. Students are never left waiting, help is always available.
    3. Having multiple languages ensures that no one is left behind.
    4. There is potential profit here with subscription sales to other universities.
  - **What About the Return on Investment (ROI)?**
    1. At this point, with these projections, we can anticipate covering costs and realizing a profit within 3 years.
    2. Specific tangible benefits: reduced manual work, and more work is done faster.
    3. Intangible: students trust their university more and feel happier about how promptly problems get resolved.
  - **Conclusion:** Things are also positive financially. There is some initial outlay of cash, but it is clearly going to pay dividends with smooth-running universities and happy students. This has every chance of building itself into a bigger platform than may initially meet the eye and has been costed for local conditions for AI, servers, and staff.
-

# Chapter – 2

## Software Requirement and Specification

### Functional SRS

#### SRS file - 01: User Registration

<b>FR01</b>	<b>Register / Login</b>
<b>Description</b>	<b>Anyone who are use this system should be able to sign up with an email or phone number, then log in securely with those details are no false or fake, no risk.</b>
<b>Stakeholder</b>	<b>Student, Admin, Proctor Authority</b>

#### SRS file - 02: User Login

<b>FR02</b>	<b>User Login</b>
<b>Description</b>	<b>After registration user able to login , it will allow to go homepage</b>
<b>Stakeholder</b>	<b>Student, Admin, Proctor Authority</b>

#### SRS file - 03: Start Chat

<b>FR03</b>	<b>Provide Chat</b>
<b>Description</b>	<b>Students should be able to chat with the assistant, either in Bangla or English. Ask questions, get help—whatever works for them.</b>
<b>Stakeholder</b>	<b>Student, Proctor Authority</b>

#### SRS file - 04: Chat Voice

<b>FR04</b>	<b>Provide Voice</b>
<b>Description</b>	<b>Users should be able to communicate with the assistant through voice in both Bangla and English language.</b>
<b>Stakeholder</b>	<b>Student, Proctor Authority</b>

#### SRS file - 05: Select Language

<b>FR05</b>	<b>Language Selection</b>
<b>Description</b>	<b>The system should allow users to select their preferred language (Bangla or English) before starting any chat or voice interaction. This setting should apply across the session.</b>
<b>Stakeholder</b>	<b>Student, Proctor Authority</b>

#### SRS file - 06: Get Subscription

<b>FR06</b>	<b>Admin Subscription</b>
<b>Description</b>	<b>University Admins must subscribe to activate and maintain access to the admin panel. Subscription should support monthly or yearly payments and generate invoice records.</b>
<b>Stakeholder</b>	<b>Admin</b>

#### SRS file - 07: Upload Document

<b>FR07</b>	<b>Admin Upload Document</b>
<b>Description</b>	<b>Admin should be able to upload Bangla and English PDFs for embedding into the system.</b>
<b>Stakeholder</b>	<b>Admin, IT Team</b>

### SRS file - 08: Meeting Scheduling

<b>FR08</b>	<b>Schedule Meeting with Proctor Office</b>
<b>Description</b>	<b>Students can request meetings by providing details. The system generates and sends a meeting document to the Proctor Office.</b>
<b>Stakeholder</b>	<b>Student, Proctor Authority</b>

### SRS file - 09: Chat and Voice History

<b>FR09</b>	<b>Save and Retrieve Chat and voice History in text format</b>
<b>Description</b>	<b>The system must save chat and voice history under selected topics for future reference.</b>
<b>Stakeholder</b>	<b>Student, Admin</b>

### SRS file - 10: Receive Notification

<b>FR10</b>	<b>Notify Users of Important Events</b>
<b>Description</b>	<b>The system should notify users upon meeting confirmation, document submission, or emergency updates.</b>
<b>Stakeholder</b>	<b>Student and Admin</b>

### SRS file - 11: Logout

<b>FR11</b>	<b>Logout</b>
<b>Description</b>	<b>Users can log out of this system by using this option. The login will be saved if the user wants to save their account.</b>
<b>Stakeholder</b>	<b>Student, Admin</b>

## Non-Functional SRS

### SRS file - 12: Performance

<b>FR12</b>	<b>Ensure High Performance</b>
<b>Description</b>	<b>The system should respond to user queries within 2 seconds and handle concurrent requests smoothly.</b>
<b>Stakeholder</b>	<b>Student, Admin, University IT Authority</b>

### SRS file - 13: Usability

<b>FR13</b>	<b>Provide Intuitive User Experience</b>
<b>Description</b>	<b>The interface should be simple and intuitive, supporting both desktop and mobile browsers.</b>
<b>Stakeholder</b>	<b>Student, Admin</b>

### SRS file - 14: Reliability

<b>FR14</b>	<b>Maintain System Reliability</b>
<b>Description</b>	<b>The system should have a minimum uptime of 99.5%, with automatic fallback in case of failures.</b>
<b>Stakeholder</b>	<b>Admin, IT Team</b>

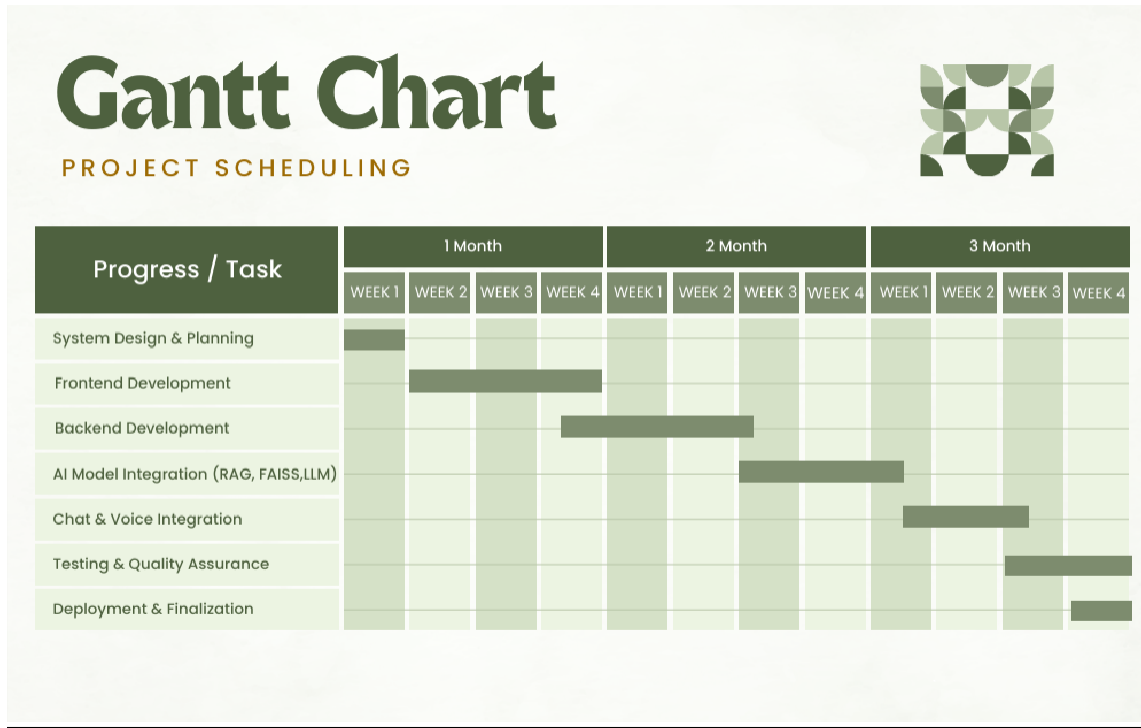
### SRS file - 15: Security

<b>FR15</b>	<b>Secure User Data</b>
<b>Description</b>	<b>All user data must be encrypted and access-controlled. Meeting requests and documents must be securely transmitted.</b>
<b>Stakeholder</b>	<b>Student, Admin, University Authority</b>

SRS file - 16: Scalability

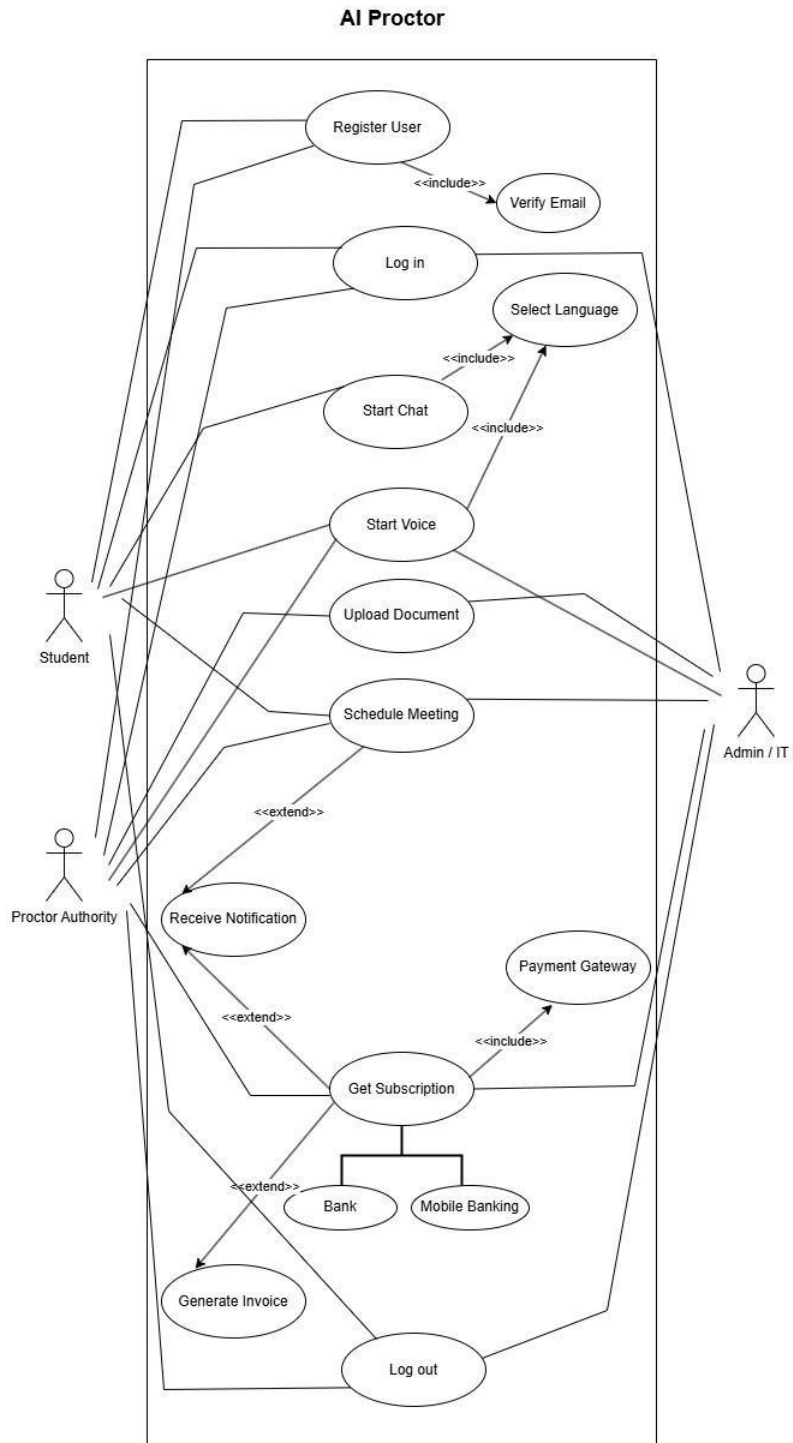
<b>FR16</b>	<b>Ensure Scalability</b>
<b>Description</b>	<b>Support 10,000+ concurrent users during peak hours</b>
<b>Stakeholder</b>	<b>Student, Admin, University Authority</b>

# Project Scheduling



Task	Duration
System Design & Planning	1 weeks
Frontend Development	3 weeks
Backend Development	3 weeks
AI Model Integration (RAG, FAISS, LLM)	3 weeks
Voice Integration	2 weeks
Testing & Quality Assurance	2 weeks
Deployment & Finalization	1 week
<b>Total Duration</b>	<b>3 months</b>

# User Case Diagram



# User Case Description

## Case Description-01: User Registration

Use Case	User Registration																
Goal	Student can register to access the AI Proctor system.																
Success End Condition	Notification: Successfully Complete Registration																
Failed End Condition	Notification: "Submission Not Submitted"																
Primary Actors:	Student / Visitor																
Secondary Actors:	System Backend, Authentication Service																
Trigger	User requests the registration form to create an account.																
Description / Main Success Scenario	<table border="1"> <tr> <td>1.</td> <td>User clicks "Sign Up" button.</td> </tr> <tr> <td>2.</td> <td>System provides the Sign Up form.</td> </tr> <tr> <td>3.</td> <td>User enters required information.</td> </tr> <tr> <td>4.</td> <td>User presses the "Submit" button.</td> </tr> <tr> <td>5.</td> <td>System validates and saves the information.</td> </tr> <tr> <td>6.</td> <td>System confirms: "Successfully Signed Up!"</td> </tr> </table>	1.	User clicks "Sign Up" button.	2.	System provides the Sign Up form.	3.	User enters required information.	4.	User presses the "Submit" button.	5.	System validates and saves the information.	6.	System confirms: "Successfully Signed Up!"				
1.	User clicks "Sign Up" button.																
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4.	User presses the "Submit" button.																
5.	System validates and saves the information.																
6.	System confirms: "Successfully Signed Up!"																
Alternative Flows	<table border="1"> <tr> <td>1.1</td> <td>System Error</td> </tr> <tr> <td>1.1.a</td> <td>Try Again!!</td> </tr> <tr> <td>2.1</td> <td>Server Doesn't Respond</td> </tr> <tr> <td>2.1.a</td> <td>Try Again Later!</td> </tr> <tr> <td>3.1</td> <td>User did not fill up required details</td> </tr> <tr> <td>3.1.a</td> <td>System checks &amp; notifies: "Please! Fill Up the Box."</td> </tr> <tr> <td>4.1</td> <td>System did not respond</td> </tr> <tr> <td>4.1.a</td> <td>Show Error Message</td> </tr> </table>	1.1	System Error	1.1.a	Try Again!!	2.1	Server Doesn't Respond	2.1.a	Try Again Later!	3.1	User did not fill up required details	3.1.a	System checks & notifies: "Please! Fill Up the Box."	4.1	System did not respond	4.1.a	Show Error Message
1.1	System Error																
1.1.a	Try Again!!																
2.1	Server Doesn't Respond																
2.1.a	Try Again Later!																
3.1	User did not fill up required details																
3.1.a	System checks & notifies: "Please! Fill Up the Box."																
4.1	System did not respond																
4.1.a	Show Error Message																

## Case Description-02: User Login

Use Case	User Login	
Goal	Registered users can log in to access the AI Proctor system.	
Success End Condition	Notification: “Login Successful”	
Failed End Condition	Notification: “Invalid Credentials / Login Failed”	
Primary Actors:	Student, Admin, Staff	
Secondary Actors:	Authentication System	
Trigger	User enters login credentials.	
Description / Main Success Scenario	1.	User clicks “Login” button.
	2.	System provides Login form.
	3.	User enters email & password.
	4.	User clicks “Sign In”.
	5.	System verifies credentials.
	6.	System logs the user in and redirects to dashboard.
	Alternative Flows	1.1
1.1.a		Try Again!!
3.1		Incorrect Password
3.1.a		Notification: “Wrong Password”
3.2		Invalid Email
3.2.a		Notification: “Invalid Email Format”
5.1		Server not responding
5.1.a		Try Again Later
6.1		Session creation failed
6.1.a		Show Error Message

## Case Description-03: Start Chat

Use Case	Start Chat																	
Goal	User can communicate with the AI assistant using text chat.																	
Success End Condition	System shows AI-generated response.																	
Failed End Condition	Notification: “Chat Could Not Be Started”																	
Primary Actors:	Student, Admin, Staff																	
Secondary Actors:	Chat Engine, LLM Service																	
Trigger	User clicks “Chat” button.																	
Description / Main Success Scenario	<table border="1"> <tr> <td>1.</td> <td>User selects “Chat” option.</td> </tr> <tr> <td>2.</td> <td>System loads chat interface.</td> </tr> <tr> <td>3.</td> <td>User types a message.</td> </tr> <tr> <td>4.</td> <td>User presses “Send”.</td> </tr> <tr> <td>5.</td> <td>System processes the message with the AI model.</td> </tr> <tr> <td>6.</td> <td>AI sends back the response and system displays it.</td> </tr> </table>		1.	User selects “Chat” option.	2.	System loads chat interface.	3.	User types a message.	4.	User presses “Send”.	5.	System processes the message with the AI model.	6.	AI sends back the response and system displays it.				
1.	User selects “Chat” option.																	
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Alternative Flows	<table border="1"> <tr> <td>1.1</td> <td>System Error</td> </tr> <tr> <td>1.1.a</td> <td>Try Again!!</td> </tr> <tr> <td>2.1</td> <td>Chat interface fails to load</td> </tr> <tr> <td>2.1.a</td> <td>Reload Suggestion</td> </tr> <tr> <td>5.1</td> <td>AI model not responding</td> </tr> <tr> <td>5.1.a</td> <td>Notification: “Service Unavailable”</td> </tr> <tr> <td>6.1</td> <td>Response cannot be displayed</td> </tr> <tr> <td>6.1.a</td> <td>Show Error Message</td> </tr> </table>		1.1	System Error	1.1.a	Try Again!!	2.1	Chat interface fails to load	2.1.a	Reload Suggestion	5.1	AI model not responding	5.1.a	Notification: “Service Unavailable”	6.1	Response cannot be displayed	6.1.a	Show Error Message
1.1	System Error																	
1.1.a	Try Again!!																	
2.1	Chat interface fails to load																	
2.1.a	Reload Suggestion																	
5.1	AI model not responding																	
5.1.a	Notification: “Service Unavailable”																	
6.1	Response cannot be displayed																	
6.1.a	Show Error Message																	

## Case Description-4: Start Voice Chat

Use Case	Start Voice Chat																			
Goal	User can speak with the AI assistant using voice input.																			
Success End Condition	System plays AI-generated voice response.																			
Failed End Condition	Notification: “Voice Chat Failed”																			
Primary Actors:	Student, Admin, Staff																			
Secondary Actors:	Speech-to-Text (STT), Text-to-Speech (TTS), LLM Engine																			
Trigger	User clicks “Voice Chat” button.																			
Description / Main Success Scenario	<table border="1"> <tr> <td>1.</td> <td>User clicks “Start Voice Chat”.</td> </tr> <tr> <td>2.</td> <td>System activates microphone permission.</td> </tr> <tr> <td>3.</td> <td>User speaks.</td> </tr> <tr> <td>4.</td> <td>STT engine converts speech to text.</td> </tr> <tr> <td>5.</td> <td>AI processes the text and generates answer.</td> </tr> <tr> <td>6.</td> <td>TTS engine converts text to audio and System plays the AI’s voice response.</td> </tr> </table>		1.	User clicks “Start Voice Chat”.	2.	System activates microphone permission.	3.	User speaks.	4.	STT engine converts speech to text.	5.	AI processes the text and generates answer.	6.	TTS engine converts text to audio and System plays the AI’s voice response.						
1.	User clicks “Start Voice Chat”.																			
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3.	User speaks.																			
4.	STT engine converts speech to text.																			
5.	AI processes the text and generates answer.																			
6.	TTS engine converts text to audio and System plays the AI’s voice response.																			
Alternative Flows	<table border="1"> <tr> <td>1.1</td> <td>Microphone not permitted</td> </tr> <tr> <td>1.1.a</td> <td>Notify: “Enable Microphone Access”</td> </tr> <tr> <td>2.1</td> <td>STT Engine Error</td> </tr> <tr> <td>2.1.a</td> <td>Try Again</td> </tr> <tr> <td>4.1</td> <td>Noise detected / Low clarity</td> </tr> <tr> <td>5.1</td> <td>AI fails to respond</td> </tr> <tr> <td>5.1.a</td> <td>Notification: “Service Unavailable”</td> </tr> <tr> <td>6.1</td> <td>Audio cannot be played</td> </tr> <tr> <td>6.1.a</td> <td>Show Error Message</td> </tr> </table>		1.1	Microphone not permitted	1.1.a	Notify: “Enable Microphone Access”	2.1	STT Engine Error	2.1.a	Try Again	4.1	Noise detected / Low clarity	5.1	AI fails to respond	5.1.a	Notification: “Service Unavailable”	6.1	Audio cannot be played	6.1.a	Show Error Message
1.1	Microphone not permitted																			
1.1.a	Notify: “Enable Microphone Access”																			
2.1	STT Engine Error																			
2.1.a	Try Again																			
4.1	Noise detected / Low clarity																			
5.1	AI fails to respond																			
5.1.a	Notification: “Service Unavailable”																			
6.1	Audio cannot be played																			
6.1.a	Show Error Message																			

## Case Description-05: Select Language

Use Case	Select Language																
Goal	User can change system language (Bangla/English).																
Success End Condition	System reloads UI & interactions in chosen language.																
Failed End Condition	Notification: “Language Change Failed”																
Primary Actors:	Student																
Secondary Actors:																	
Trigger	User selects a language from the menu.																
Description / Main Success Scenario	<table border="1"> <tr> <td>1.</td> <td>User opens Homepage</td> </tr> <tr> <td>2.</td> <td>System displays available languages.</td> </tr> <tr> <td>3.</td> <td>User selects preferred language.</td> </tr> <tr> <td>4.</td> <td>System updates interface language.</td> </tr> <tr> <td>5.</td> <td>System reloads content in new language.</td> </tr> </table>	1.	User opens Homepage	2.	System displays available languages.	3.	User selects preferred language.	4.	System updates interface language.	5.	System reloads content in new language.						
1.	User opens Homepage																
2.	System displays available languages.																
3.	User selects preferred language.																
4.	System updates interface language.																
5.	System reloads content in new language.																
Alternative Flows	<table border="1"> <tr> <td>1.1</td> <td>System cannot load languages</td> </tr> <tr> <td>1.1.a</td> <td>Try Again!!</td> </tr> <tr> <td>3.1</td> <td>Unsupported Language Selected</td> </tr> <tr> <td>3.1.a</td> <td>Show Warning Message</td> </tr> <tr> <td>4.1</td> <td>Translation Module Error</td> </tr> <tr> <td>4.1.a</td> <td>Notification: “Cannot Change Now”</td> </tr> <tr> <td>5.1</td> <td>UI fails to refresh</td> </tr> <tr> <td>5.1.a</td> <td>Reload Application</td> </tr> </table>	1.1	System cannot load languages	1.1.a	Try Again!!	3.1	Unsupported Language Selected	3.1.a	Show Warning Message	4.1	Translation Module Error	4.1.a	Notification: “Cannot Change Now”	5.1	UI fails to refresh	5.1.a	Reload Application
1.1	System cannot load languages																
1.1.a	Try Again!!																
3.1	Unsupported Language Selected																
3.1.a	Show Warning Message																
4.1	Translation Module Error																
4.1.a	Notification: “Cannot Change Now”																
5.1	UI fails to refresh																
5.1.a	Reload Application																

## Case Description-06: Admin Subscription

Use Case	Admin Subscription																			
Goal	Admin can purchase a subscription to activate and maintain access to the Admin Panel.																			
Success End Condition	Notification: “Subscription Activated Successfully”																			
Failed End Condition	Notification: “Subscription Failed / Payment Unsuccessful”																			
Primary Actors:	Admin																			
Secondary Actors:	Payment Gateway, Bank/Mobile Banking																			
Trigger	Admin selects subscription plan (monthly/yearly).																			
Description / Main Success Scenario	<table border="1"> <tr> <td>1.</td> <td>Admin selects “Get Subscription”.</td> </tr> <tr> <td>2.</td> <td>System displays available plans.</td> </tr> <tr> <td>3.</td> <td>Admin selects monthly or yearly subscription.</td> </tr> <tr> <td>4.</td> <td>System redirects to payment gateway.</td> </tr> <tr> <td>5.</td> <td>Admin completes payment via bank/mobile banking.</td> </tr> <tr> <td>6.</td> <td>System verifies payment &amp; updates subscription status and confirm “Subscription Activated Successfully”.</td> </tr> </table>		1.	Admin selects “Get Subscription”.	2.	System displays available plans.	3.	Admin selects monthly or yearly subscription.	4.	System redirects to payment gateway.	5.	Admin completes payment via bank/mobile banking.	6.	System verifies payment & updates subscription status and confirm “Subscription Activated Successfully”.						
1.	Admin selects “Get Subscription”.																			
2.	System displays available plans.																			
3.	Admin selects monthly or yearly subscription.																			
4.	System redirects to payment gateway.																			
5.	Admin completes payment via bank/mobile banking.																			
6.	System verifies payment & updates subscription status and confirm “Subscription Activated Successfully”.																			
Alternative Flows	<table border="1"> <tr> <td>1.1</td> <td>System Error</td> </tr> <tr> <td>1.1.a</td> <td>Try Again!!</td> </tr> <tr> <td>3.1</td> <td>Plan not selected</td> </tr> <tr> <td>3.1.a</td> <td>System notifies: “Please Select a Plan”</td> </tr> <tr> <td>4.1</td> <td>Payment gateway not responding</td> </tr> <tr> <td>4.1.a</td> <td>Try Again Later</td> </tr> <tr> <td>5.1</td> <td>Payment failed</td> </tr> <tr> <td>5.1.a</td> <td>Notification: “Payment Unsuccessful”</td> </tr> <tr> <td>6.1</td> <td>System cannot update subscription status and Show Error Message</td> </tr> </table>		1.1	System Error	1.1.a	Try Again!!	3.1	Plan not selected	3.1.a	System notifies: “Please Select a Plan”	4.1	Payment gateway not responding	4.1.a	Try Again Later	5.1	Payment failed	5.1.a	Notification: “Payment Unsuccessful”	6.1	System cannot update subscription status and Show Error Message
1.1	System Error																			
1.1.a	Try Again!!																			
3.1	Plan not selected																			
3.1.a	System notifies: “Please Select a Plan”																			
4.1	Payment gateway not responding																			
4.1.a	Try Again Later																			
5.1	Payment failed																			
5.1.a	Notification: “Payment Unsuccessful”																			
6.1	System cannot update subscription status and Show Error Message																			

## Case Description-07: Upload Document

Use Case	Upload Document																
Goal	Admin/IT Team uploads Bangla or English PDF files for embedding.																
Success End Condition	Notification: “Document Uploaded Successfully”																
Failed End Condition	Notification: “Upload Failed”																
Primary Actors:	Admin, IT Team																
Secondary Actors:	File Storage System																
Trigger	TriggerUser clicks “Upload Document” button.																
Description / Main Success Scenario	<table border="1"> <tr> <td>1.</td> <td>Admin opens the document upload interface.</td> </tr> <tr> <td>2.</td> <td>System displays upload options.</td> </tr> <tr> <td>3.</td> <td>Admin selects PDF file.</td> </tr> <tr> <td>4.</td> <td>Admin presses “Upload”.</td> </tr> <tr> <td>5.</td> <td>System validates file type and size.</td> </tr> <tr> <td>6.</td> <td>System uploads document to storage and processes embedding and “Document Uploaded Successfully”.</td> </tr> </table>	1.	Admin opens the document upload interface.	2.	System displays upload options.	3.	Admin selects PDF file.	4.	Admin presses “Upload”.	5.	System validates file type and size.	6.	System uploads document to storage and processes embedding and “Document Uploaded Successfully”.				
1.	Admin opens the document upload interface.																
2.	System displays upload options.																
3.	Admin selects PDF file.																
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Alternative Flows	<table border="1"> <tr> <td>1.1</td> <td>System Error</td> </tr> <tr> <td>1.1.a</td> <td>Try Again!!</td> </tr> <tr> <td>3.1</td> <td>Wrong file type selected</td> </tr> <tr> <td>3.1.a</td> <td>Notification: “Only PDF Allowed”</td> </tr> <tr> <td>5.1</td> <td>File size too large</td> </tr> <tr> <td>5.1.a</td> <td>Notification: “File Size Exceeded”</td> </tr> <tr> <td>6.1</td> <td>Upload failed due to network/storage error</td> </tr> <tr> <td>6.1.a</td> <td>Show Error Message</td> </tr> </table>	1.1	System Error	1.1.a	Try Again!!	3.1	Wrong file type selected	3.1.a	Notification: “Only PDF Allowed”	5.1	File size too large	5.1.a	Notification: “File Size Exceeded”	6.1	Upload failed due to network/storage error	6.1.a	Show Error Message
1.1	System Error																
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5.1.a	Notification: “File Size Exceeded”																
6.1	Upload failed due to network/storage error																
6.1.a	Show Error Message																

## Case Description-08: Schedule Meeting

Use Case	Schedule Meeting																
Goal	Student can request a meeting with the Proctor Office.																
Success End Condition	Notification: “Meeting Request Sent Successfully”																
Failed End Condition	Notification: “Meeting Request Failed”																
Primary Actors:	Student																
Secondary Actors:	Proctor Authority, Notification Module																
Trigger	Student selects “Schedule Meeting”.																
Description / Main Success Scenario	<table border="1"> <tr> <td>1.</td> <td>Student clicks “Schedule Meeting”.</td> </tr> <tr> <td>2.</td> <td>System displays meeting request form.</td> </tr> <tr> <td>3.</td> <td>Student fills in details (reason, date, time).</td> </tr> <tr> <td>4.</td> <td>Student presses “Submit”.</td> </tr> <tr> <td>5.</td> <td>System generates meeting request document.</td> </tr> <tr> <td>6.</td> <td>System sends request to Proctor Office and confirm “Meeting Request Sent Successfully”.</td> </tr> </table>	1.	Student clicks “Schedule Meeting”.	2.	System displays meeting request form.	3.	Student fills in details (reason, date, time).	4.	Student presses “Submit”.	5.	System generates meeting request document.	6.	System sends request to Proctor Office and confirm “Meeting Request Sent Successfully”.				
1.	Student clicks “Schedule Meeting”.																
2.	System displays meeting request form.																
3.	Student fills in details (reason, date, time).																
4.	Student presses “Submit”.																
5.	System generates meeting request document.																
6.	System sends request to Proctor Office and confirm “Meeting Request Sent Successfully”.																
Alternative Flows	<table border="1"> <tr> <td>1.1</td> <td>System Error</td> </tr> <tr> <td>1.1.a</td> <td>Try Again!!</td> </tr> <tr> <td>3.1</td> <td>Student missed required details</td> </tr> <tr> <td>3.1.a</td> <td>System notifies: “Please Fill All Required Fields”</td> </tr> <tr> <td>5.1</td> <td>Document generation failed</td> </tr> <tr> <td>5.1.a</td> <td>Show Error Message</td> </tr> <tr> <td>6.1</td> <td>System fails to send request</td> </tr> <tr> <td>6.1.a</td> <td>Notification: “Request Not Sent”</td> </tr> </table>	1.1	System Error	1.1.a	Try Again!!	3.1	Student missed required details	3.1.a	System notifies: “Please Fill All Required Fields”	5.1	Document generation failed	5.1.a	Show Error Message	6.1	System fails to send request	6.1.a	Notification: “Request Not Sent”
1.1	System Error																
1.1.a	Try Again!!																
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3.1.a	System notifies: “Please Fill All Required Fields”																
5.1	Document generation failed																
5.1.a	Show Error Message																
6.1	System fails to send request																
6.1.a	Notification: “Request Not Sent”																

## Case Description-09: Chat & Voice History

Use Case	Chat & Voice History																	
Goal	System saves and retrieves chat/voice session history for users.																	
Success End Condition	History displayed successfully.																	
Failed End Condition	Notification: “Unable to Load History”																	
Primary Actors:	Student, Admin																	
Secondary Actors:	Storage System																	
Trigger	User opens “History” section.																	
Description / Main Success Scenario	<table border="1"> <tr> <td>1.</td> <td>User selects “Chat &amp; Voice History”.</td> </tr> <tr> <td>2.</td> <td>System fetches saved text-based history.</td> </tr> <tr> <td>3.</td> <td>System loads voice-to-text converted history.</td> </tr> <tr> <td>4.</td> <td>System organizes data under topics.</td> </tr> <tr> <td>5.</td> <td>History displayed to the user.</td> </tr> <tr> <td>6.</td> <td>User reviews previous conversations.</td> </tr> </table>		1.	User selects “Chat & Voice History”.	2.	System fetches saved text-based history.	3.	System loads voice-to-text converted history.	4.	System organizes data under topics.	5.	History displayed to the user.	6.	User reviews previous conversations.				
1.	User selects “Chat & Voice History”.																	
2.	System fetches saved text-based history.																	
3.	System loads voice-to-text converted history.																	
4.	System organizes data under topics.																	
5.	History displayed to the user.																	
6.	User reviews previous conversations.																	
Alternative Flows	<table border="1"> <tr> <td>1.1</td> <td>System unavailable</td> </tr> <tr> <td>1.1.a</td> <td>Try Again!!</td> </tr> <tr> <td>2.1</td> <td>Storage response delay</td> </tr> <tr> <td>2.1.a</td> <td>Notification: “Loading...”</td> </tr> <tr> <td>4.1</td> <td>Sorting or formatting issue</td> </tr> <tr> <td>4.1.a</td> <td>System retries formatting</td> </tr> <tr> <td>5.1</td> <td>History cannot be displayed</td> </tr> <tr> <td>5.1.a</td> <td>Show Error Message</td> </tr> </table>		1.1	System unavailable	1.1.a	Try Again!!	2.1	Storage response delay	2.1.a	Notification: “Loading...”	4.1	Sorting or formatting issue	4.1.a	System retries formatting	5.1	History cannot be displayed	5.1.a	Show Error Message
1.1	System unavailable																	
1.1.a	Try Again!!																	
2.1	Storage response delay																	
2.1.a	Notification: “Loading...”																	
4.1	Sorting or formatting issue																	
4.1.a	System retries formatting																	
5.1	History cannot be displayed																	
5.1.a	Show Error Message																	

## Case Description-10: Notification

Use Case	Notifications																	
Goal	Users receive system alerts for meetings, updates, submissions, etc.																	
Success End Condition	Notification delivered successfully.																	
Failed End Condition	Notification: “Failed to Send Notification”																	
Primary Actors:	Student, Admin																	
Secondary Actors:																		
Trigger	System triggers an event requiring user alert.																	
Description / Main Success Scenario	<table border="1"> <tr> <td>1.</td> <td>An event occurs (meeting confirmation, document approval, updates).</td> </tr> <tr> <td>2.</td> <td>System detects the event.</td> </tr> <tr> <td>3.</td> <td>Notification module prepares alert message.</td> </tr> <tr> <td>4.</td> <td>System sends notification to the user.</td> </tr> <tr> <td>5.</td> <td>User receives alert in the app.</td> </tr> <tr> <td>6.</td> <td>System confirms delivery.</td> </tr> </table>		1.	An event occurs (meeting confirmation, document approval, updates).	2.	System detects the event.	3.	Notification module prepares alert message.	4.	System sends notification to the user.	5.	User receives alert in the app.	6.	System confirms delivery.				
1.	An event occurs (meeting confirmation, document approval, updates).																	
2.	System detects the event.																	
3.	Notification module prepares alert message.																	
4.	System sends notification to the user.																	
5.	User receives alert in the app.																	
6.	System confirms delivery.																	
Alternative Flows	<table border="1"> <tr> <td>1.1</td> <td>Notification module error</td> </tr> <tr> <td>1.1.a</td> <td>System retries</td> </tr> <tr> <td>4.1</td> <td>User device offline</td> </tr> <tr> <td>4.1.a</td> <td>Notification queued</td> </tr> <tr> <td>5.1</td> <td>Delivery failed</td> </tr> <tr> <td>5.1.a</td> <td>Show Error Message</td> </tr> <tr> <td>6.1</td> <td>Confirmation not received</td> </tr> <tr> <td>6.1.a</td> <td>System logs failure</td> </tr> </table>		1.1	Notification module error	1.1.a	System retries	4.1	User device offline	4.1.a	Notification queued	5.1	Delivery failed	5.1.a	Show Error Message	6.1	Confirmation not received	6.1.a	System logs failure
1.1	Notification module error																	
1.1.a	System retries																	
4.1	User device offline																	
4.1.a	Notification queued																	
5.1	Delivery failed																	
5.1.a	Show Error Message																	
6.1	Confirmation not received																	
6.1.a	System logs failure																	

## Case Description-11: Logout

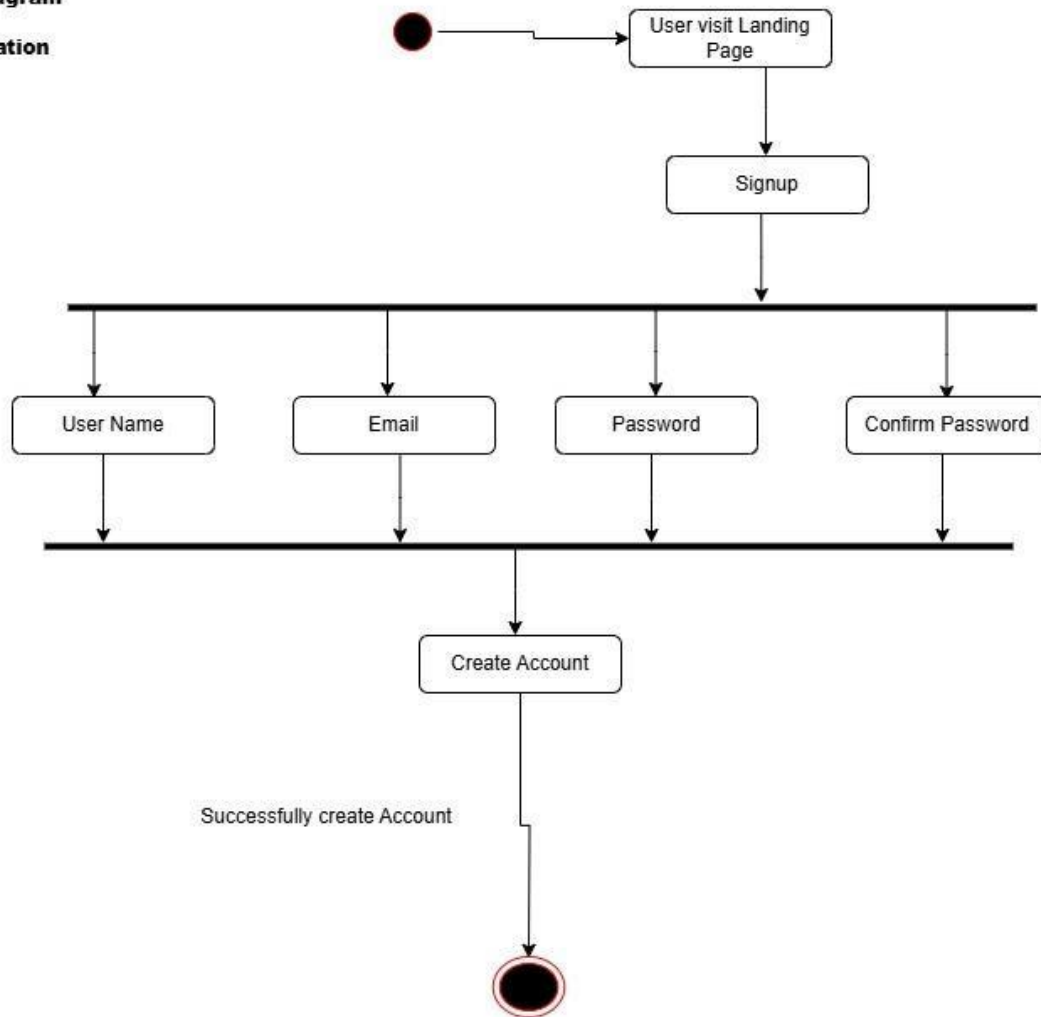
Use Case	Logout																	
Goal	User can safely log out of the AI Proctor System.																	
Success End Condition	Notification: Successfully Logged Out																	
Failed End Condition	Notification: Logout Failed																	
Primary Actors:	Student, Admin, Staff																	
Secondary Actors:																		
Trigger	User clicks the Logout button to exit the system.																	
Description / Main Success Scenario	<table border="1"> <tr> <td>1.</td> <td>User clicks on the Logout button.</td> </tr> <tr> <td>2.</td> <td>System verifies the current active session.</td> </tr> <tr> <td>3.</td> <td>System terminates the session.</td> </tr> <tr> <td>4.</td> <td>User is redirected to the login/landing page.</td> </tr> <tr> <td>5.</td> <td>System displays notification: Successfully Logged Out</td> </tr> </table>		1.	User clicks on the Logout button.	2.	System verifies the current active session.	3.	System terminates the session.	4.	User is redirected to the login/landing page.	5.	System displays notification: Successfully Logged Out						
1.	User clicks on the Logout button.																	
2.	System verifies the current active session.																	
3.	System terminates the session.																	
4.	User is redirected to the login/landing page.																	
5.	System displays notification: Successfully Logged Out																	
Alternative Flows	<table border="1"> <tr> <td>1.1</td> <td>System Error</td> </tr> <tr> <td>1.1.a</td> <td>Notify user: System Error! Please Try Again!!</td> </tr> <tr> <td>2.1</td> <td>Session Not Found / Session Expired</td> </tr> <tr> <td>2.1.a</td> <td>Notify user: Session Already Expired!</td> </tr> <tr> <td>3.1</td> <td>System failed to terminate session</td> </tr> <tr> <td>3.1.a</td> <td>Notification: Logout Failed! Please Try Again!</td> </tr> <tr> <td>4.1</td> <td>Redirection not working</td> </tr> <tr> <td>4.1.a</td> <td>Show Error Message: Unable to Redirect</td> </tr> </table>		1.1	System Error	1.1.a	Notify user: System Error! Please Try Again!!	2.1	Session Not Found / Session Expired	2.1.a	Notify user: Session Already Expired!	3.1	System failed to terminate session	3.1.a	Notification: Logout Failed! Please Try Again!	4.1	Redirection not working	4.1.a	Show Error Message: Unable to Redirect
1.1	System Error																	
1.1.a	Notify user: System Error! Please Try Again!!																	
2.1	Session Not Found / Session Expired																	
2.1.a	Notify user: Session Already Expired!																	
3.1	System failed to terminate session																	
3.1.a	Notification: Logout Failed! Please Try Again!																	
4.1	Redirection not working																	
4.1.a	Show Error Message: Unable to Redirect																	

# Activity Diagram

## Activity Diagram-1: Registration

### AI Proctor

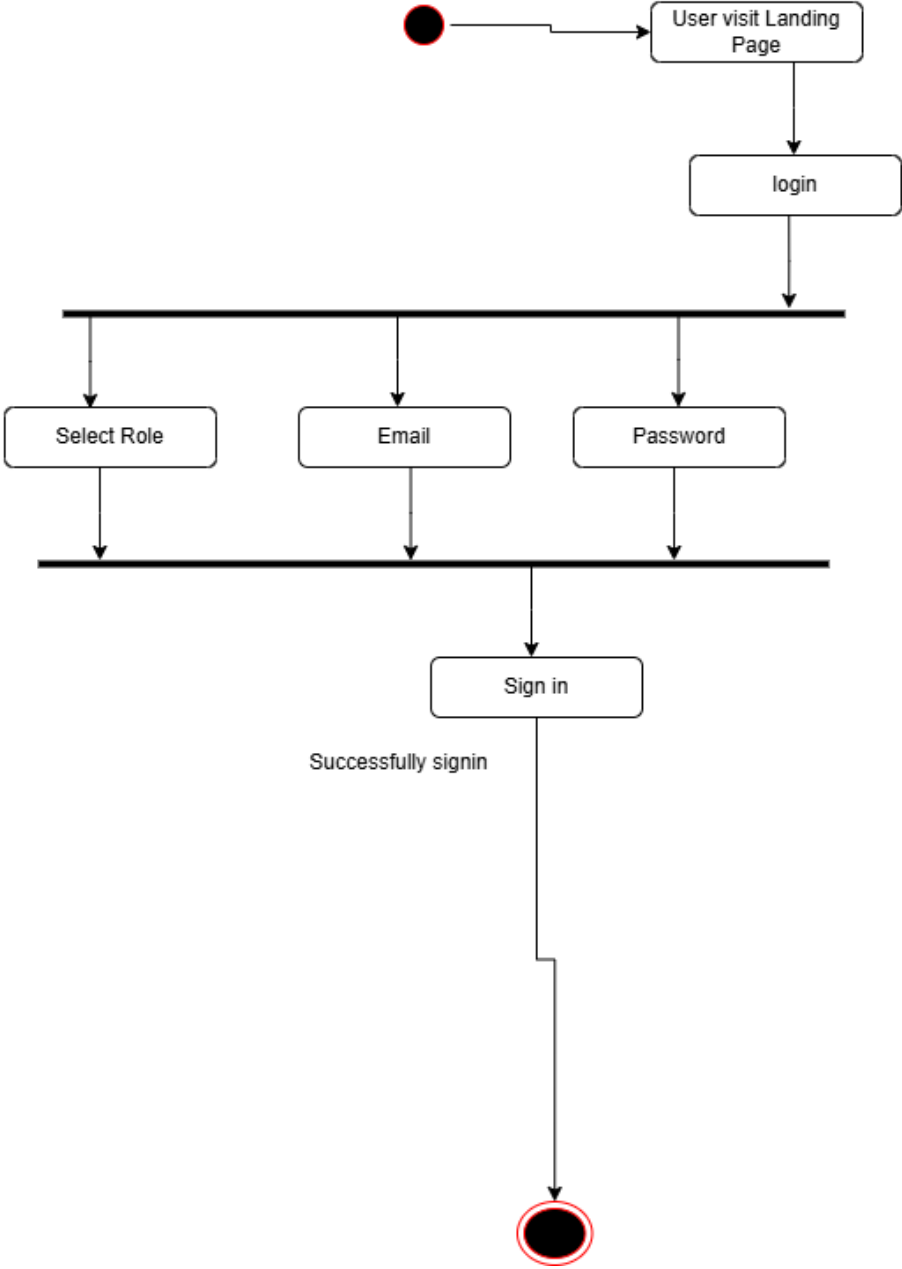
#### Activity Diagram for Registration



# Activity Diagram-2: Login

## AI Proctor

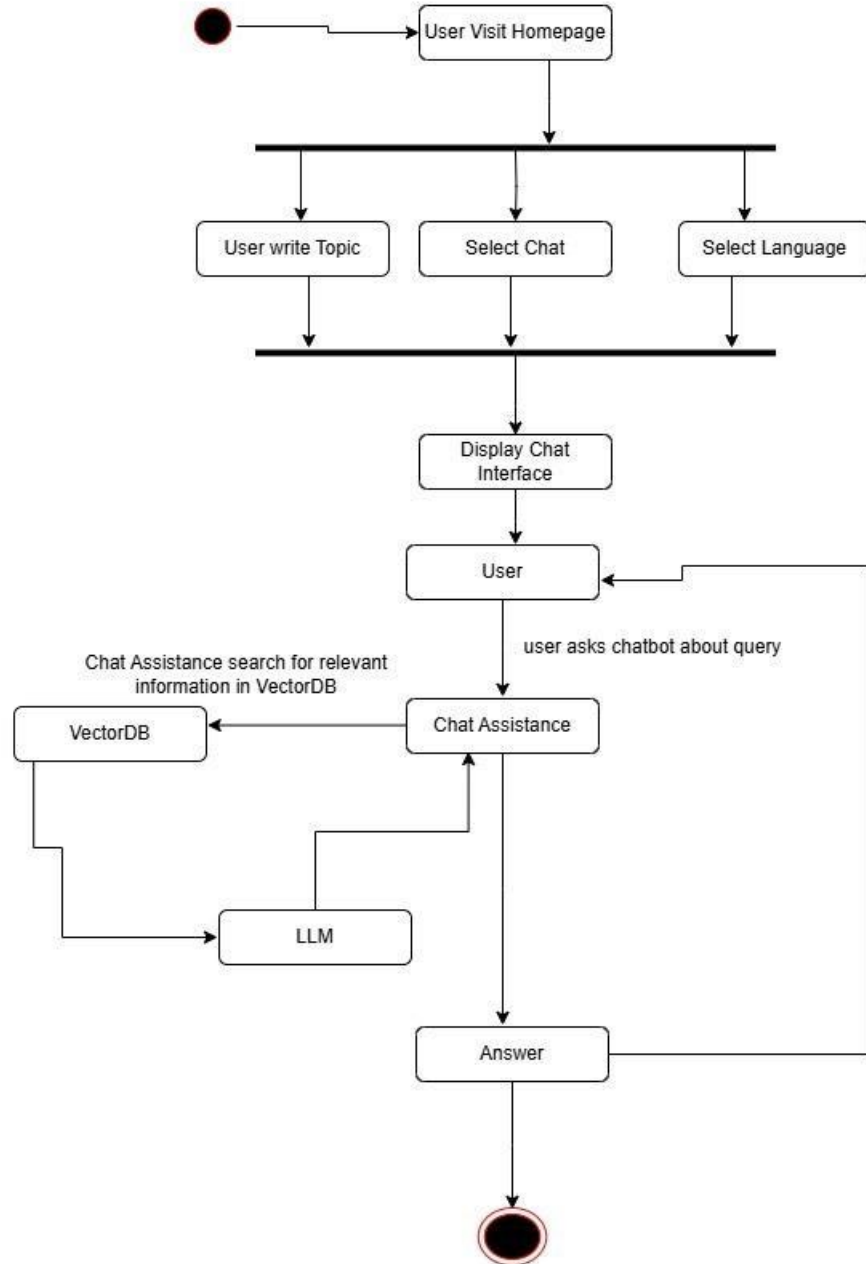
Activity Diagram  
for login



## Activity Diagram-3: Chat

### AI Proctor

#### Activity Diagram for AI Chat Assistant

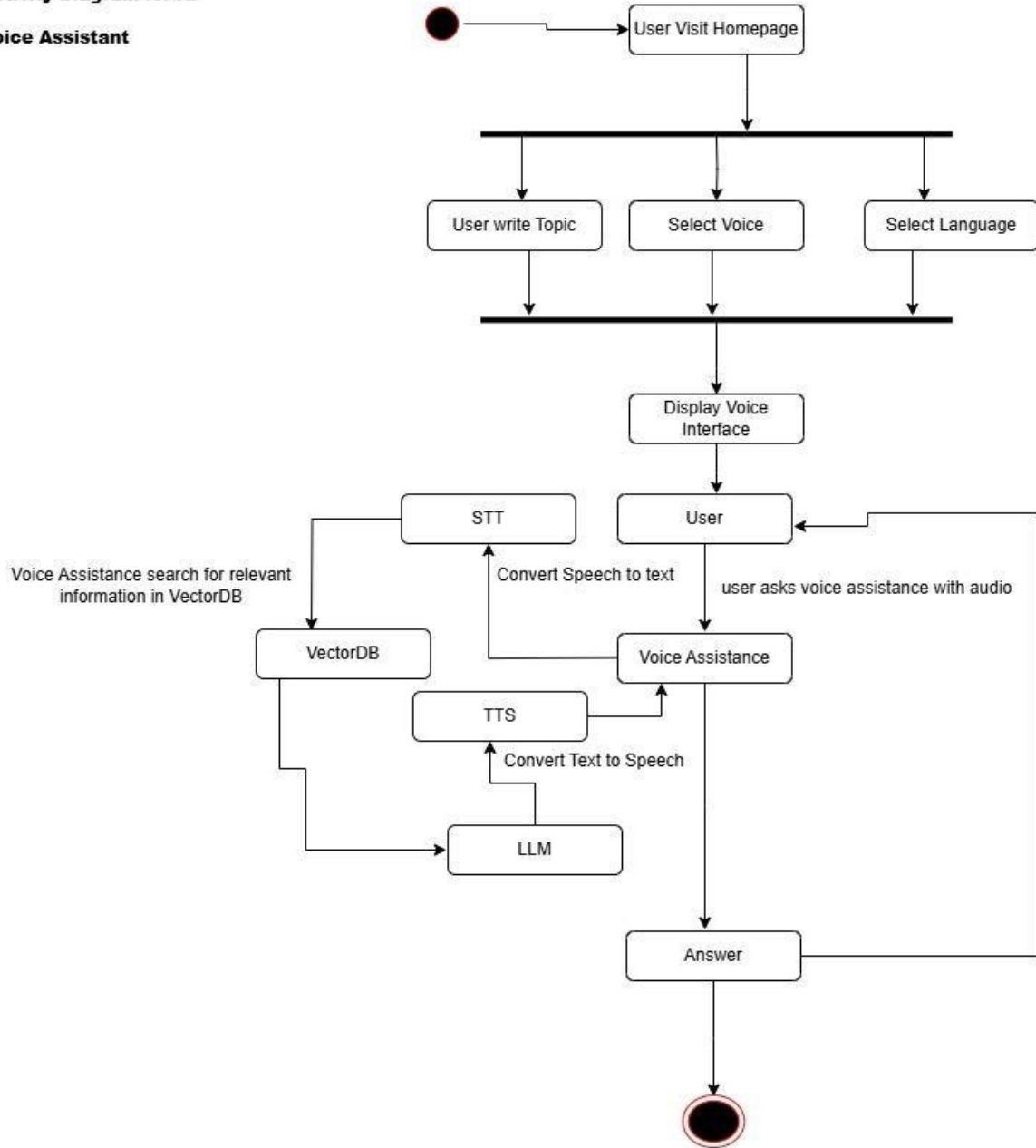


# Activity Diagram-4: Voice Chat

## AI Proctor

Activity Diagram for AI

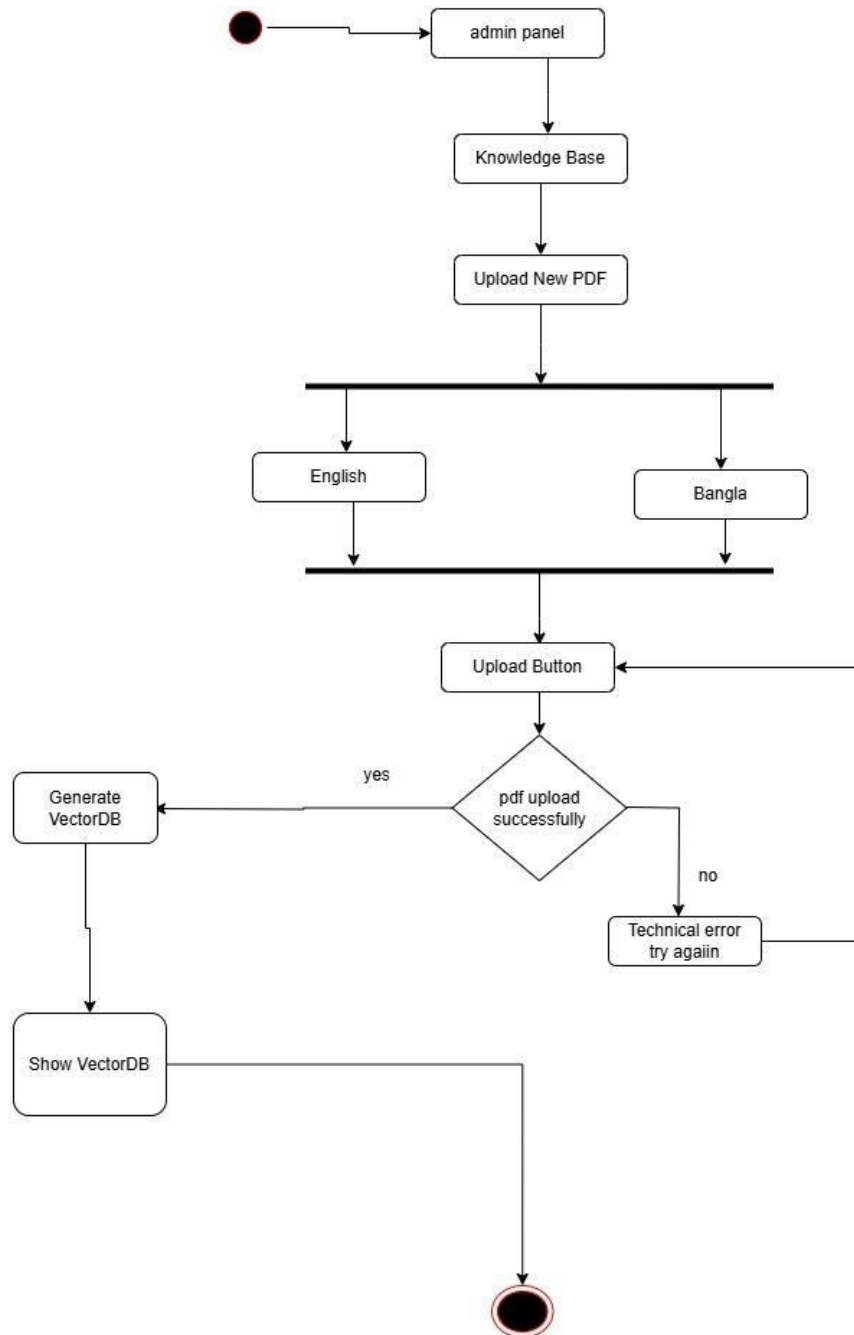
Voice Assistant



## Activity Diagram-5: Upload document

### AI Proctor

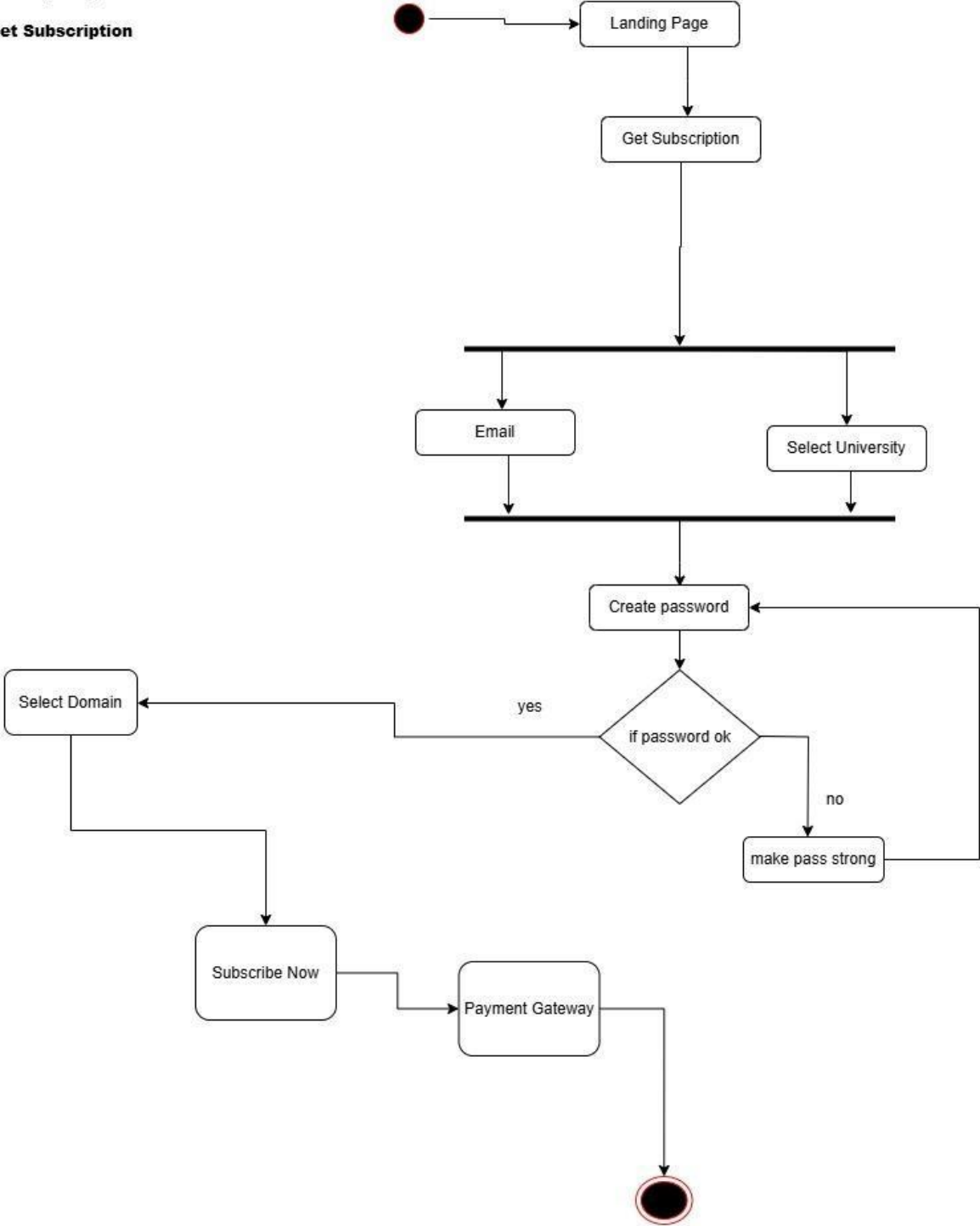
Activity Diagram for  
Upload document



# Activity Diagram-6: Get Subscription

## AI Proctor

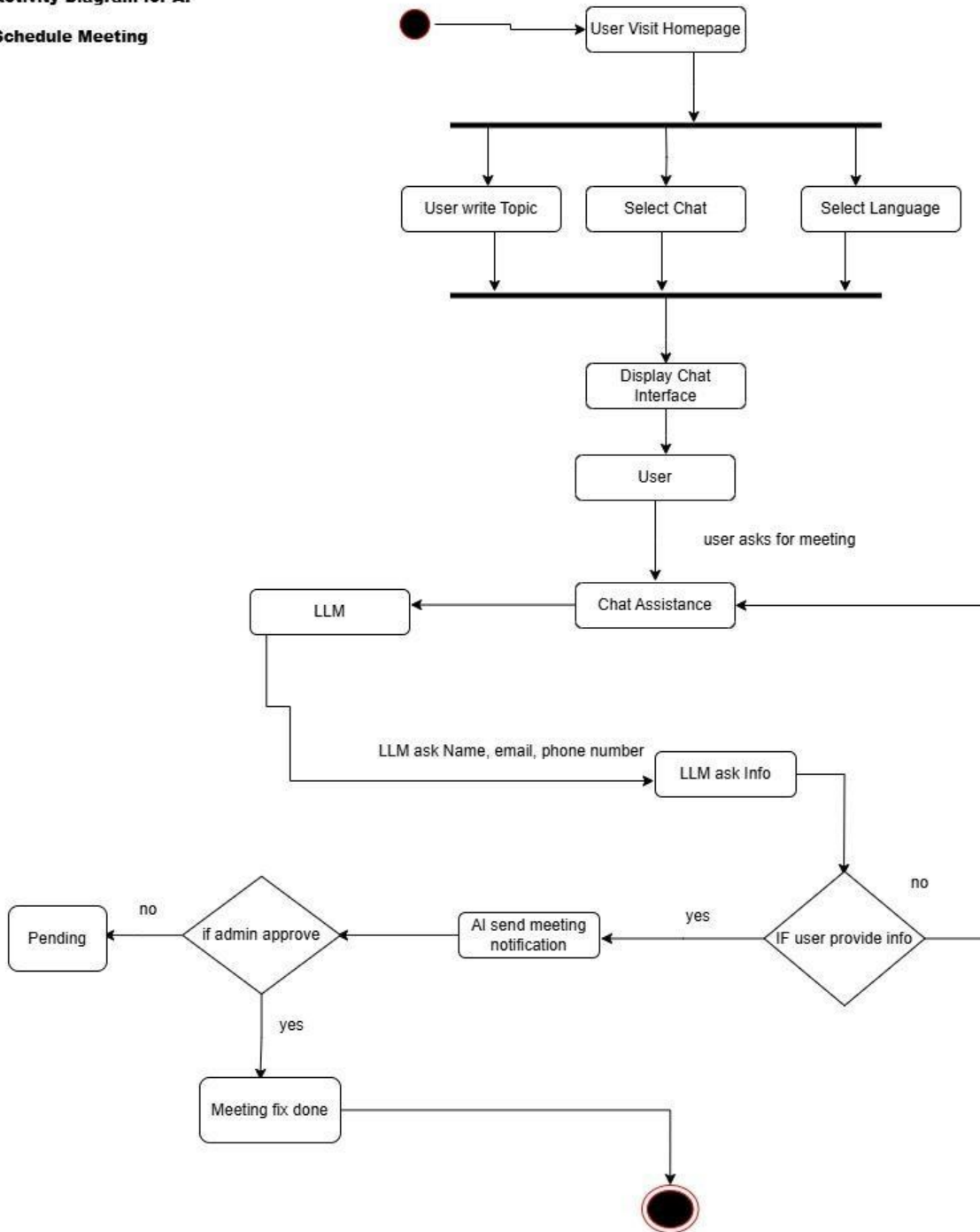
Activity Diagram for  
Get Subscription



# Activity Diagram-7: Meeting Fix

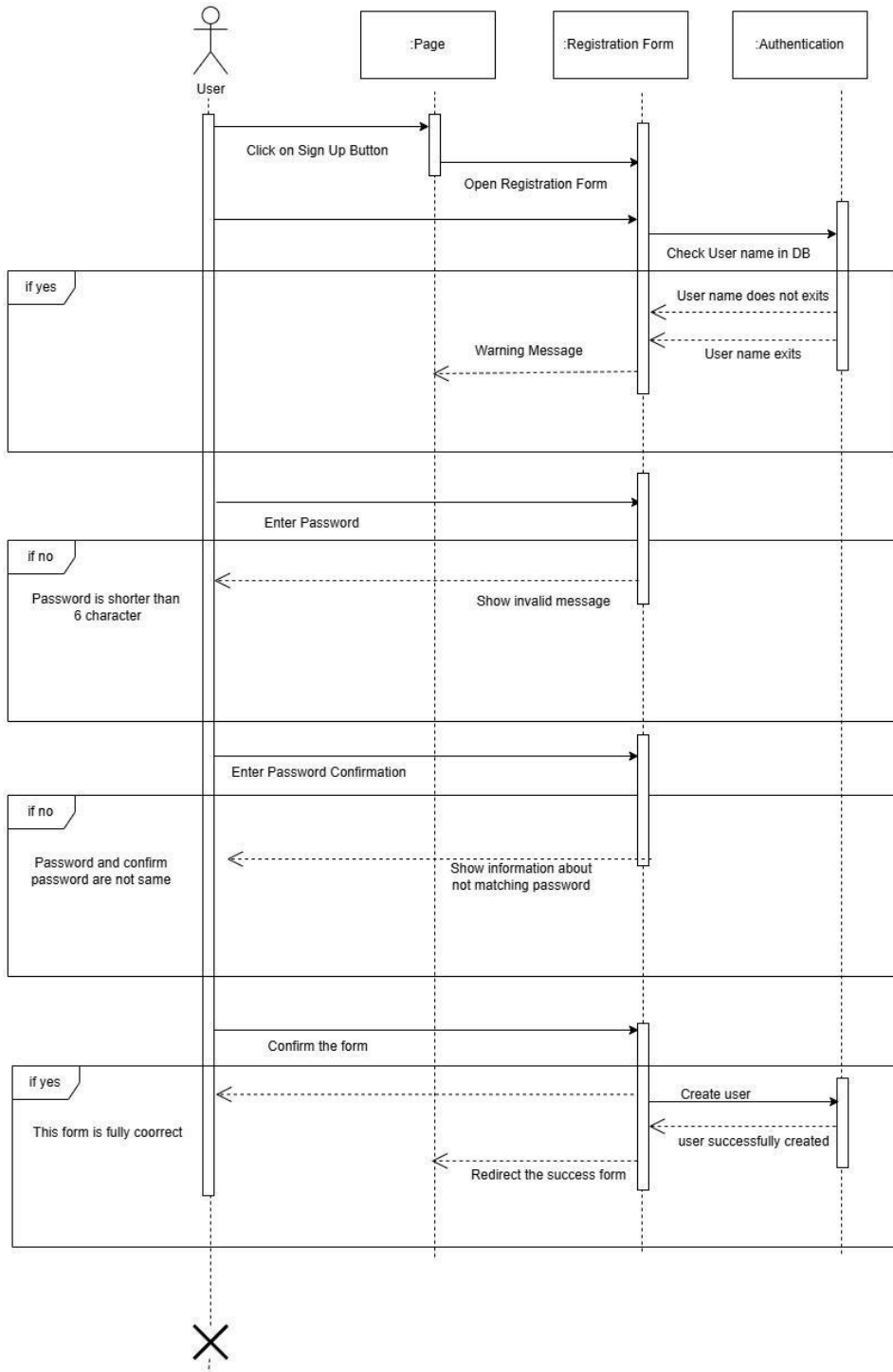
## AI Proctor

Activity Diagram for AI  
Schedule Meeting

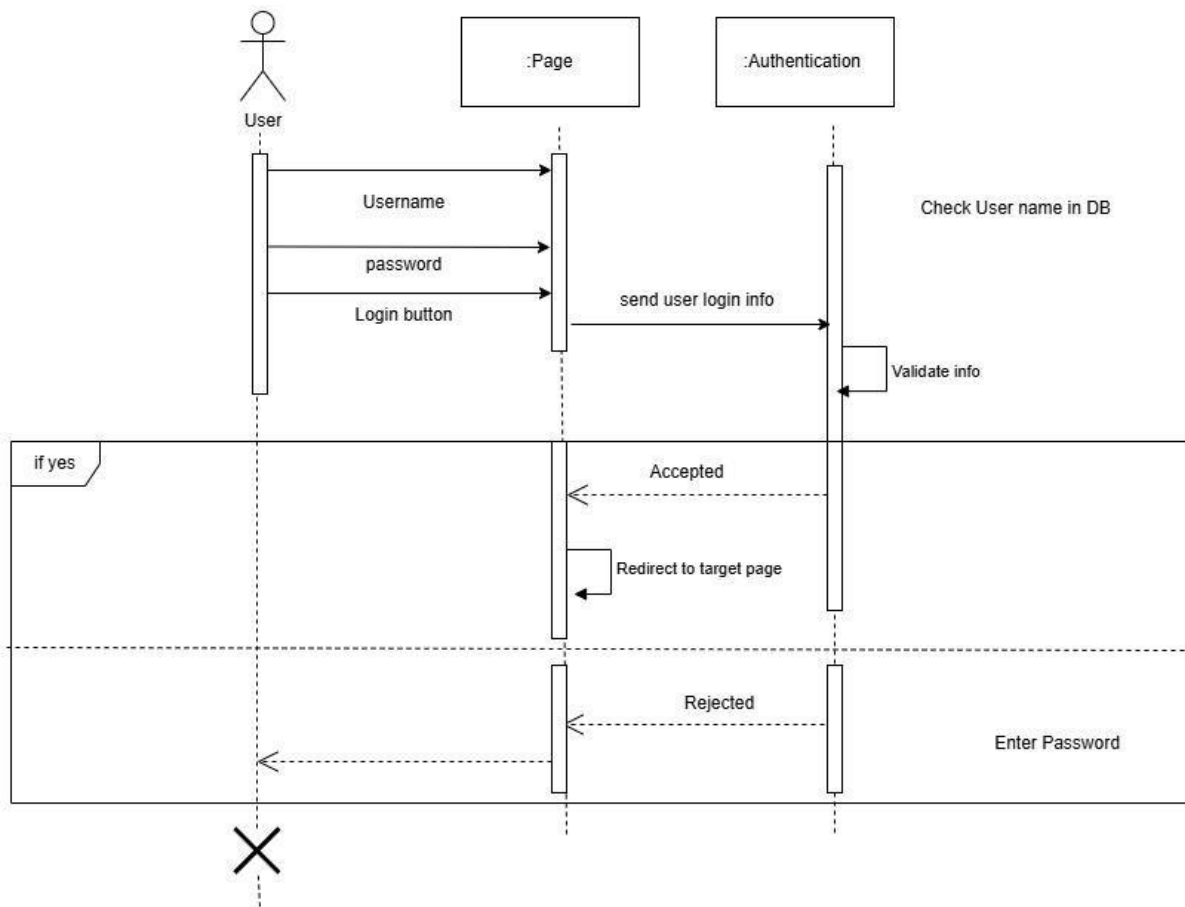


# Sequence Diagram

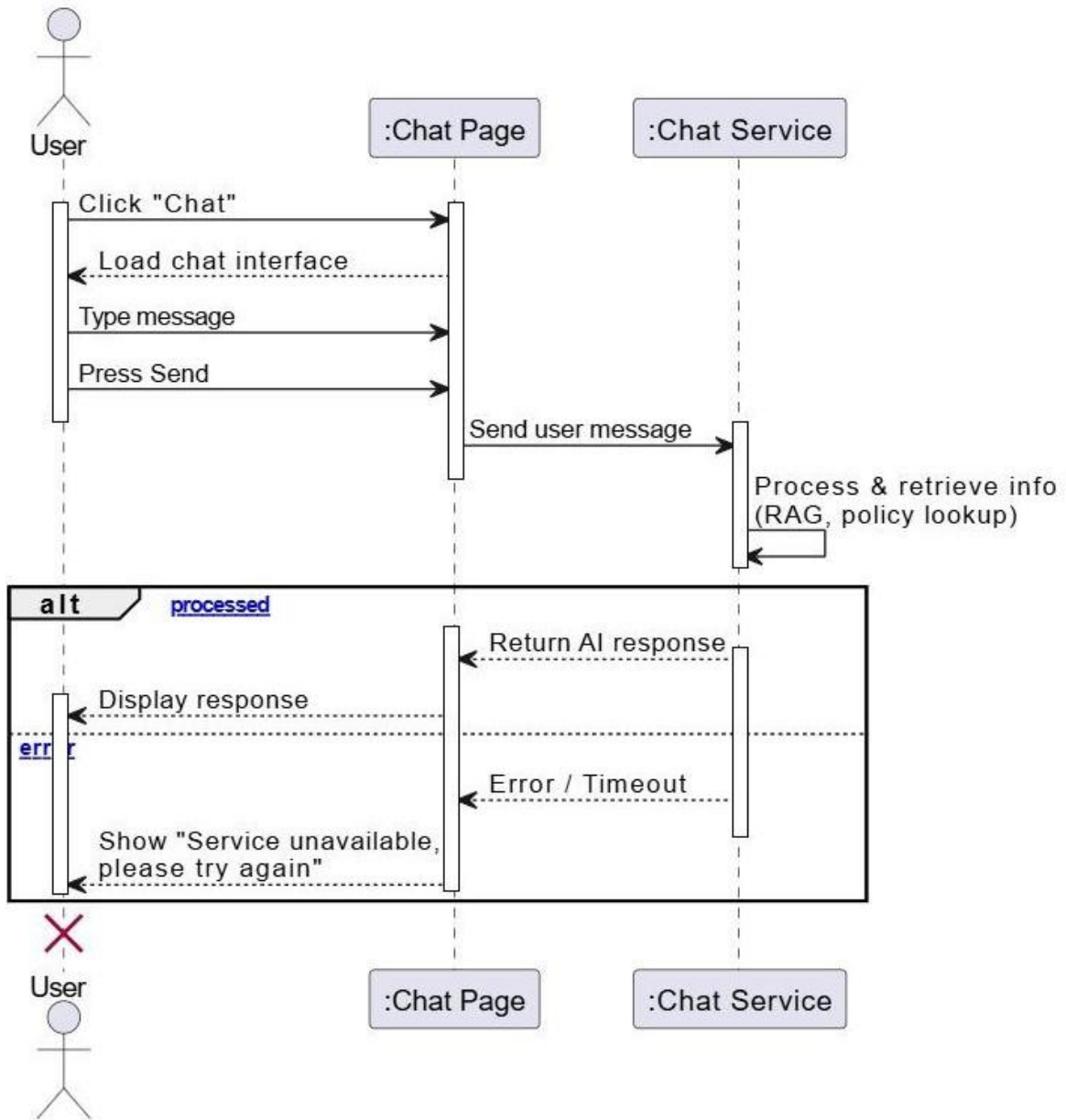
## Sequence Diagram - 01: User Registration



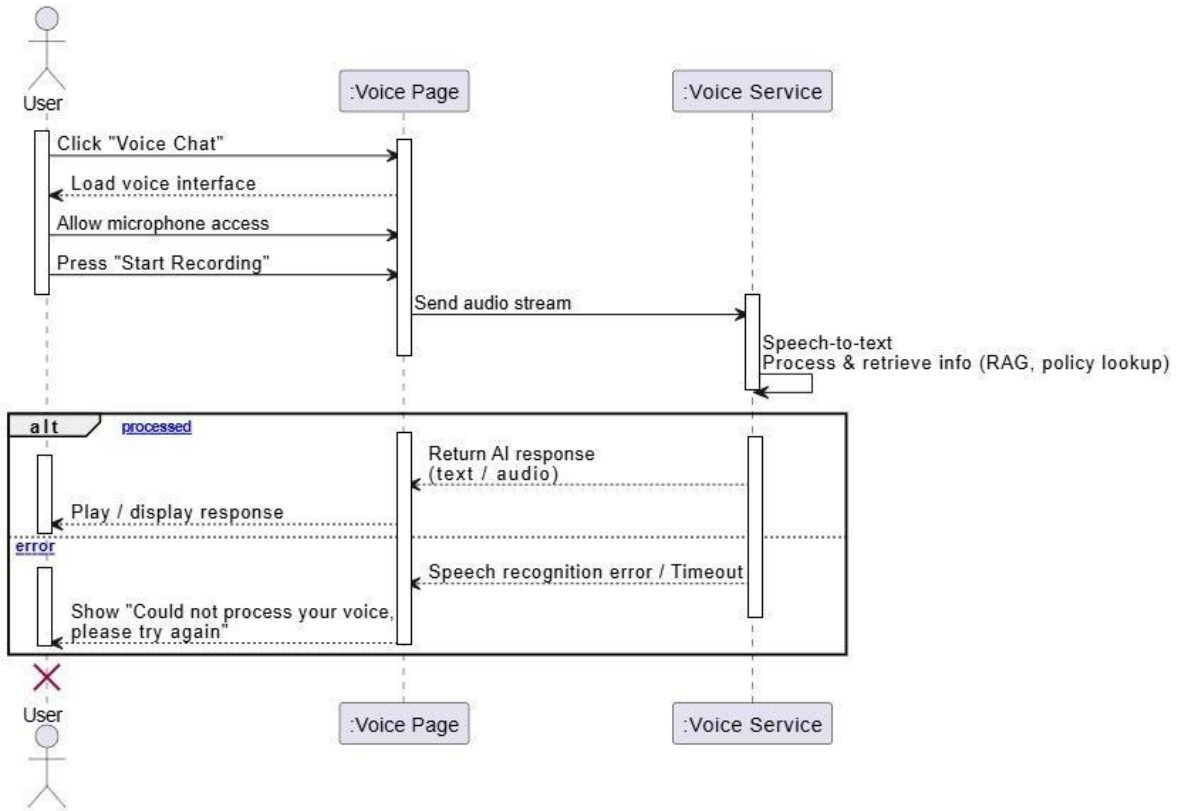
## Sequence Diagram - 02: User Login



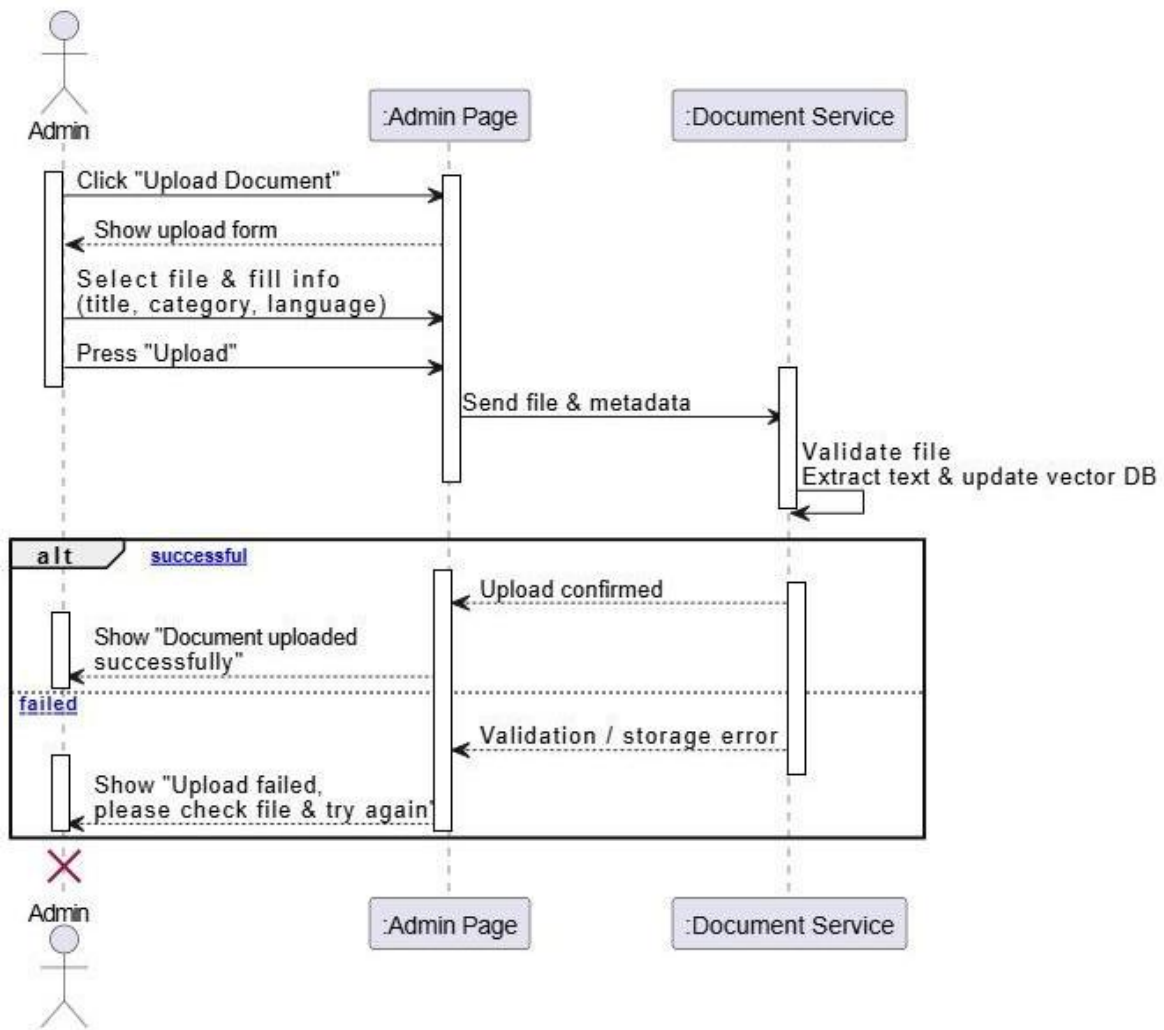
### Sequence Diagram - 03: User Chat



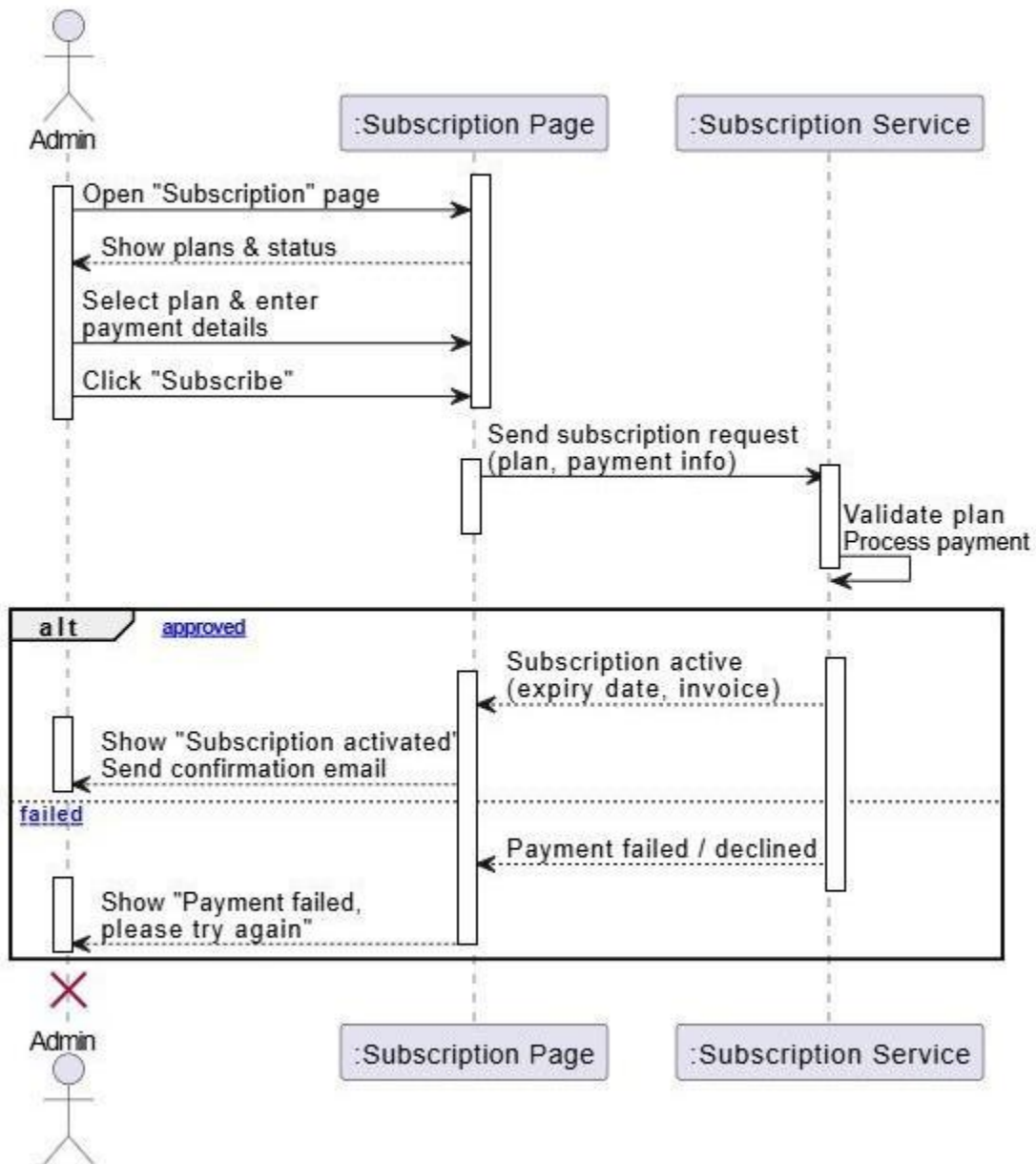
## Sequence Diagram - 04: User Voice Chat



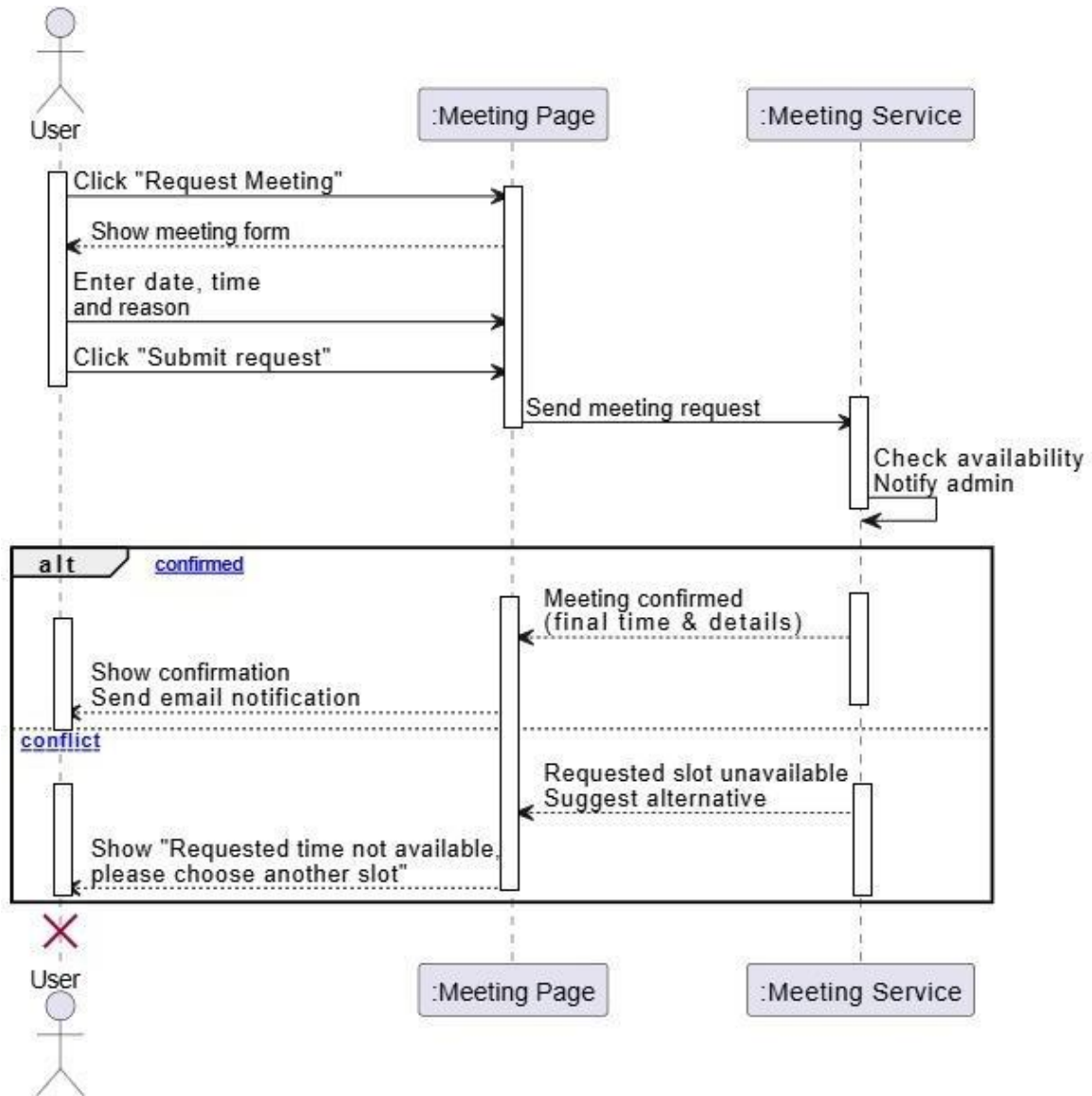
## Sequence Diagram - 05: Upload document



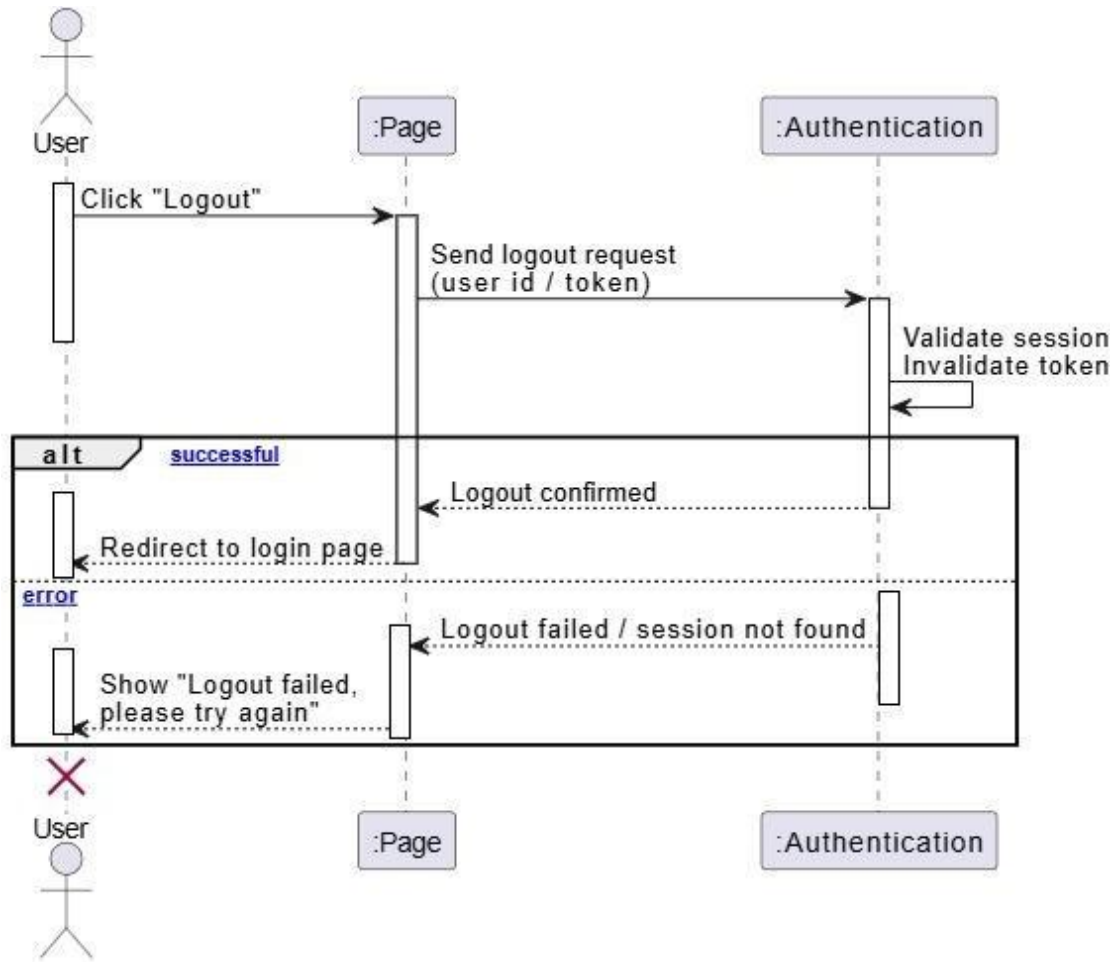
## Sequence Diagram - 06: Get Subscription



## Sequence Diagram - 07: Meeting Fix



## Sequence Diagram - 08: Logout



# Chapter - 3

## Software Testing

### Login Route

#### 200 User

Load: 200 VUs for 31.3 seconds

Performance: **100%** success rate, **982ms** average response time, **1.57s** 95th percentile

```
checks
✓ 'rate0.98' rate=100.00%

http_req_duration
✓ 'p(95)<2000' p(95)=1.57s

http_req_failed
✓ 'rate0.01' rate=0.00%

TOTAL RESULTS
checks_total.....: 11118 358.66808/s
checks_succeeded.....: 100.00% 11118 out of 11118
checks_failed.....: 0.00% 0 out of 11118

✓ status is 200
✓ has taken in response

HTTP
http_req_duration.....: avg=982.31ms min=178.98ms med=958.95ms max=3.01s p(90)=1.4s p(95)=1.57s
{ expected_response:true }.....: avg=982.31ms min=178.98ms med=958.95ms max=3.01s p(90)=1.4s p(95)=1.57s
http_req_failed.....: 0.00% 0 out of 5559
http_reqs.....: 5559 177.33024/s

EXECUTION
iteration_duration.....: avg=1.1s min=279.42ms med=1.05s max=3.11s p(90)=1.54s p(95)=1.71s
iterations.....: 5599 177.33024/s
vus.....: 36 min=36 max=200
vus_max.....: 200 min=200 max=200

NETWORK
data_received.....: 5.3 MB 169 kb/s
data_sent.....: 855 kb 27 kb/s

running (0m31.3s), 000/200 VUs, 5559 complete and 0 interrupted iterations
default ✓ [=====] 200 VUs 30s
```

#### 400 Virtual Users

Load: 400 VUs for 32.1 seconds

Performance: **100%** success rate, **2.02s** average response time, **3.13s** 95th percentile

```
checks
✓ 'rate0.98' rate=100.00%

http_req_duration
✗ 'p(95)<2000' p(95)=3.13s

http_req_failed
✓ 'rate0.01' rate=0.00%

TOTAL RESULTS
checks_total.....: 11194 348.53317/s
checks_succeeded.....: 100.00% 11194 out of 11194
checks_failed.....: 0.00% 0 out of 11194

✓ status is 200
✓ has taken in response

HTTP
http_req_duration.....: avg=2.02s min=87.33ms med=2.03s max=3.93s p(90)=2.83s p(95)=3.13s
{ expected_response:true }.....: avg=2.02s min=87.33ms med=2.03s max=3.93s p(90)=2.83s p(95)=3.13s
http_req_failed.....: 0.00% 0 out of 5597
http_reqs.....: 5597 174.26659/s

EXECUTION
iteration_duration.....: avg=2.22s min=144.64ms med=2.19s max=5.35s p(90)=3.06s p(95)=3.51s
iterations.....: 5597 174.26659/s
vus.....: 36 min=36 max=400
vus_max.....: 400 min=400 max=400

NETWORK
data_received.....: 5.9 MB 185 kb/s
data_sent.....: 966 kb 30 kb/s

running (0m32.1s), 000/400 VUs, 5597 complete and 0 interrupted iterations
default ✓ [=====] 400 VUs 30s
```

## 800 Virtual Users

Load: **800 VUs** for **33.9** seconds

Performance: **100%** success rate, **4.16s** average response time, **6.32s** 95th percentile

```
checks
✓ 'rate0.98' rate=100.00%

http_req_duration
✗ 'p(95)<2000' p(95)=6.32s

http_req_failed
✓ 'rate0.01' rate=0.00%

TOTAL RESULTS
checks_total.....: 11130 320.704093/s
checks_succeeded.....: 100.00% 11130 out of 11130
checks_failed.....: 0.00% 0 out of 11130

✓ status is 200
✓ has token in response

HTTP
http_req_duration.....: avg=4.16s min=192.99ms med=4.2s max=7.86s p(90)=5.86s p(95)=6.32s
{ expected_response:true }.....: avg=4.16s min=192.99ms med=4.2s max=7.86s p(90)=5.86s p(95)=6.32s
http_req_failed.....: 0.00% 0 out of 5565
http_reqs.....: 5565 164.352027/s

EXECUTION
iteration_duration.....: avg=4.57s min=439.23ms med=4.48s max=9.59s p(90)=6.38s p(95)=7.39s
iterations.....: 5565 164.352027/s
vus.....: 1 min=1 max=800
vus_max.....: 800 min=800 max=800

NETWORK
data_received.....: 7.1 MB 211 kb/s
data_sent.....: 1.2 MB 34 kb/s

running (0m33.9s), 000/800 VUs, 5565 complete and 0 interrupted iterations
default ✓ [=====] 800 VUs 30s
```

## 1000 Virtual Users

Load: **1000 VUs** for **35.95** seconds

Performance: **99.89%** success rate, **4.76s** average response time, **7.65s** 95th percentile

```
http_req_duration
✗ 'p(95)<2000' p(95)=7.65s

http_req_failed
✓ 'rate0.01' rate=0.10%

TOTAL RESULTS
checks_total.....: 11882 330.020683/s
checks_succeeded.....: 99.89% 11870 out of 11882
checks_failed.....: 0.10% 12 out of 11882

✗ status is 200
  | 99% - ✓ 5935 / ✗ 6
✗ has token in response
  | 99% - ✓ 5935 / ✗ 6

HTTP
http_req_duration.....: avg=4.76s min=8s med=4.63s max=9.77s p(90)=7.14s p(95)=7.65s
{ expected_response:true }.....: avg=4.77s min=423.22ms med=4.63s max=9.77s p(90)=7.14s p(95)=7.65s
http_req_failed.....: 0.10% 6 out of 5941
http_reqs.....: 5941 165.810342/s

EXECUTION
iteration_duration.....: avg=5.5s min=790.1ms med=5.17s max=18.27s p(90)=7.76s p(95)=8.8s
iterations.....: 5941 165.810342/s
vus.....: 14 min=14 max=1000
vus_max.....: 1000 min=1000 max=1000

NETWORK
data_received.....: 8.1 MB 225 kb/s
data_sent.....: 1.3 MB 37 kb/s

running (0m35.9s), 0000/1000 VUs, 5941 complete and 0 interrupted iterations
default ✓ [=====] 1000 VUs 30s
```

## Chat Route

### 50 Virtual Users

Load: 50 VUs for 33.3 seconds

Performance: 100% success rate, 2.1s average response time, 2.88s 95th percentile

```
http_req_duration
✓ 'p(95)<5000' p(95)=2.88s

http_req_failed
✓ 'rate<0.05' rate=0.00%

TOTAL RESULTS

checks_total.....: 1466 44.067274/s
checks_succeeded.....: 100.00% 1466 out of 1466
checks_failed.....: 0.00% 0 out of 1466

✓ status is 200
✓ response body not empty

HTTP
http_req_duration.....: avg=2.1s min=1.39s med=1.97s max=12.84s p(90)=2.64s p(95)=2.88s
{ expected_response:true }.....: avg=2.1s min=1.39s med=1.97s max=12.84s p(90)=2.64s p(95)=2.88s
http_req_failed.....: 0.00% 0 out of 733
http_reqs.....: 733 22.033637/s

EXECUTION
iteration_duration.....: avg=2.11s min=1.39s med=1.97s max=12.84s p(90)=2.7s p(95)=2.96s
iterations.....: 733 22.033637/s
vus.....: 1 min=1 max=50
vus_max.....: 50 min=50 max=50

NETWORK
data_received.....: 682 kB 21 kB/s
data_sent.....: 140 kB 4.2 kB/s

running (0m33.3s), 00/50 VUs, 733 complete and 0 interrupted iterations
default ✓ [=====] 50 VUs 30s
```

### 100 Virtual Users

Load: 100 VUs for 34.0 seconds

Performance: 100% success rate, 2.64s average response time, 4.13s 95th percentile

```
http_req_duration
✓ 'p(95)<5000' p(95)=4.13s

http_req_failed
✓ 'rate<0.05' rate=0.00%

TOTAL RESULTS

checks_total.....: 2346 69.062177/s
checks_succeeded.....: 100.00% 2346 out of 2346
checks_failed.....: 0.00% 0 out of 2346

✓ status is 200
✓ response body not empty

HTTP
http_req_duration.....: avg=2.64s min=1.47s med=2.46s max=7.37s p(90)=3.62s p(95)=4.13s
{ expected_response:true }.....: avg=2.64s min=1.47s med=2.46s max=7.37s p(90)=3.62s p(95)=4.13s
http_req_failed.....: 0.00% 0 out of 1173
http_reqs.....: 1173 34.531085/s

EXECUTION
iteration_duration.....: avg=2.67s min=1.47s med=2.46s max=8.24s p(90)=3.7s p(95)=4.16s
iterations.....: 1173 34.531085/s
vus.....: 1 min=1 max=100
vus_max.....: 100 min=100 max=100

NETWORK
data_received.....: 1.2 MB 34 kB/s
data_sent.....: 236 kB 7.0 kB/s

running (0m34.0s), 000/100 VUs, 1173 complete and 0 interrupted iterations
default ✓ [=====] 100 VUs 30s
```

### 200 Virtual Users

Load: **200** VUs for 35.8 seconds

Performance: **94.38%** success rate, **4.18s** average response time, **6.42s** 95th percentile

```
http_req_duration
X 'p(95)<5000' p(95)=6.42s

http_req_failed
X 'rate<0.05' rate=11.23%

TOTAL RESULTS

checks_total.....: 3008 83.963794/s
checks_succeeded.....: 94.38% 2839 out of 3008
checks_failed.....: 5.61% 169 out of 3008

X status is 200
  ↓ 88% - ✓ 1335 / X 169
✓ response body not empty

HTTP
http_req_duration.....: avg=4.18s min=1.43s med=3.98s max=8.68s p(90)=5.87s p(95)=6.42s
  { expected_response:true }.....: avg=4.07s min=1.43s med=3.79s max=8.68s p(90)=6s p(95)=6.51s
http_req_failed.....: 11.23% 169 out of 1504
http_reqs.....: 1504 41.981897/s

EXECUTION
iteration_duration.....: avg=4.27s min=1.43s med=4.09s max=8.68s p(90)=6.03s p(95)=6.58s
iterations.....: 1504 41.981897/s
vus.....: 4 min=4 max=200
vus_max.....: 200 min=200 max=200

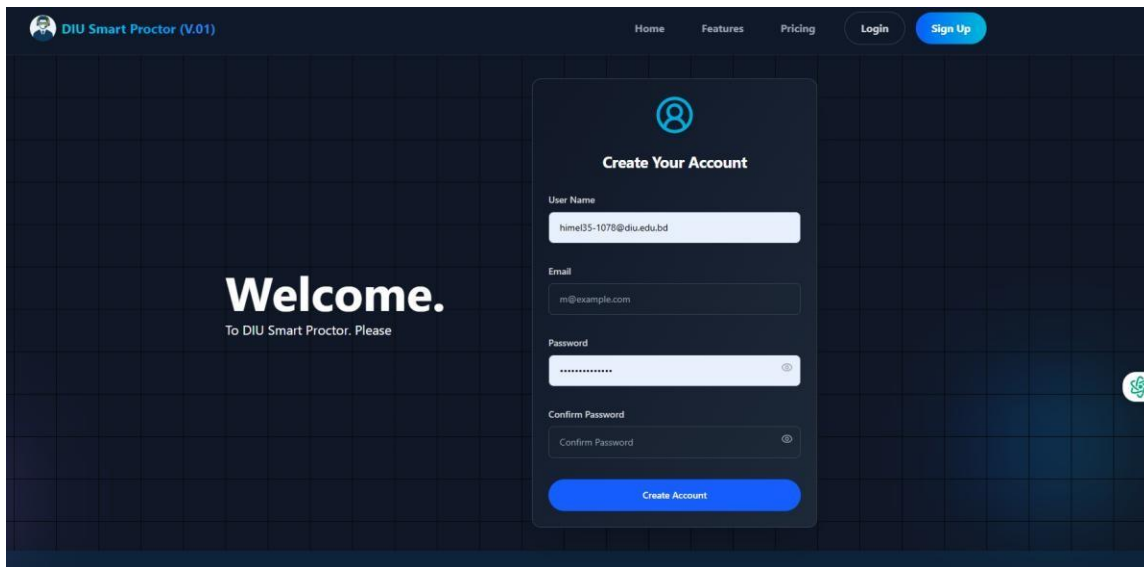
NETWORK
data_received.....: 1.7 MB 47 kB/s
data_sent.....: 357 kB 10 kB/s

running (0m35.8s), 000/200 VUs, 1504 complete and 0 interrupted iterations
default ✓ [=====] 200 VUs 30s
ERRO[0036] thresholds on metrics 'http_req_duration, http_req_failed' have been crossed
```

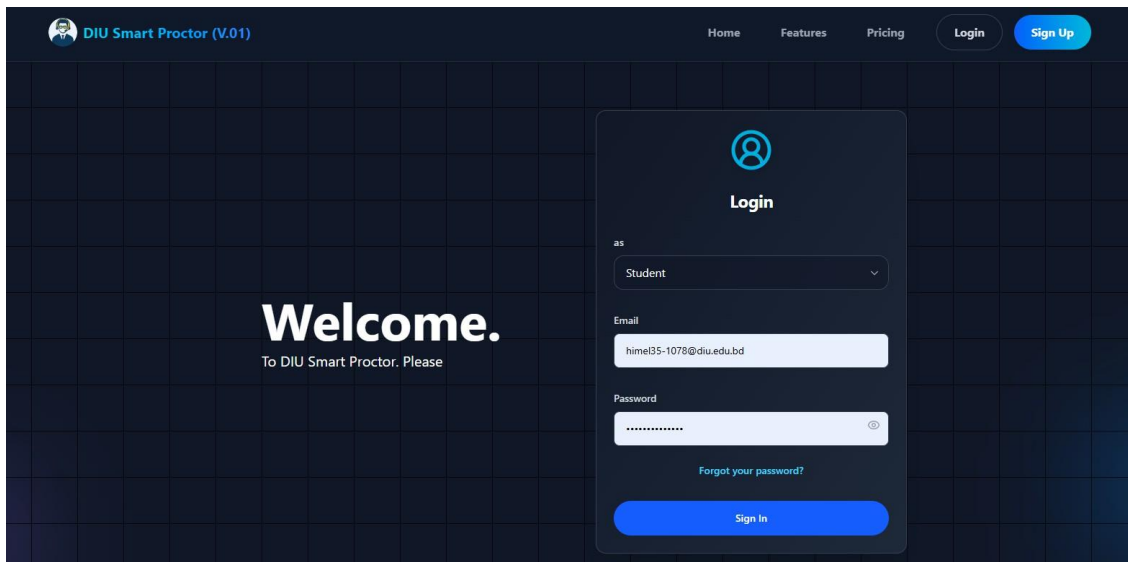
# Chapter – 4

## User Manual

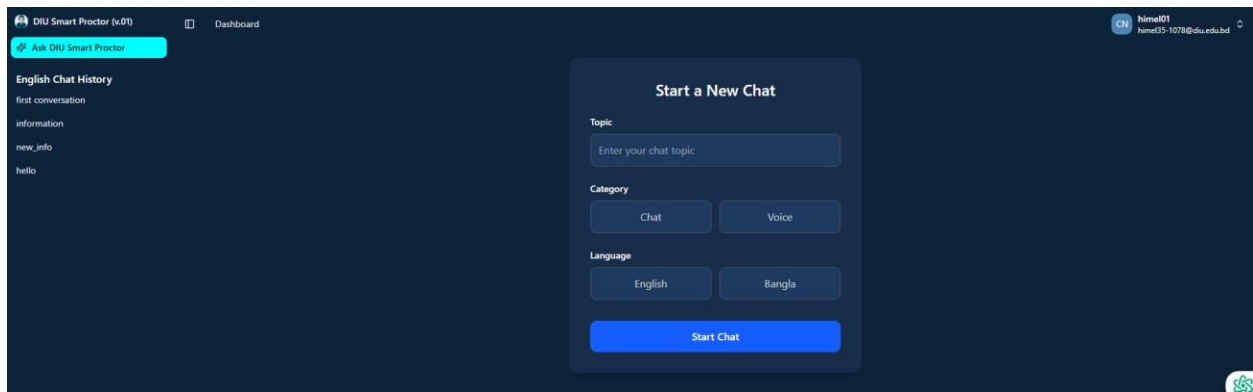
### User Registration:



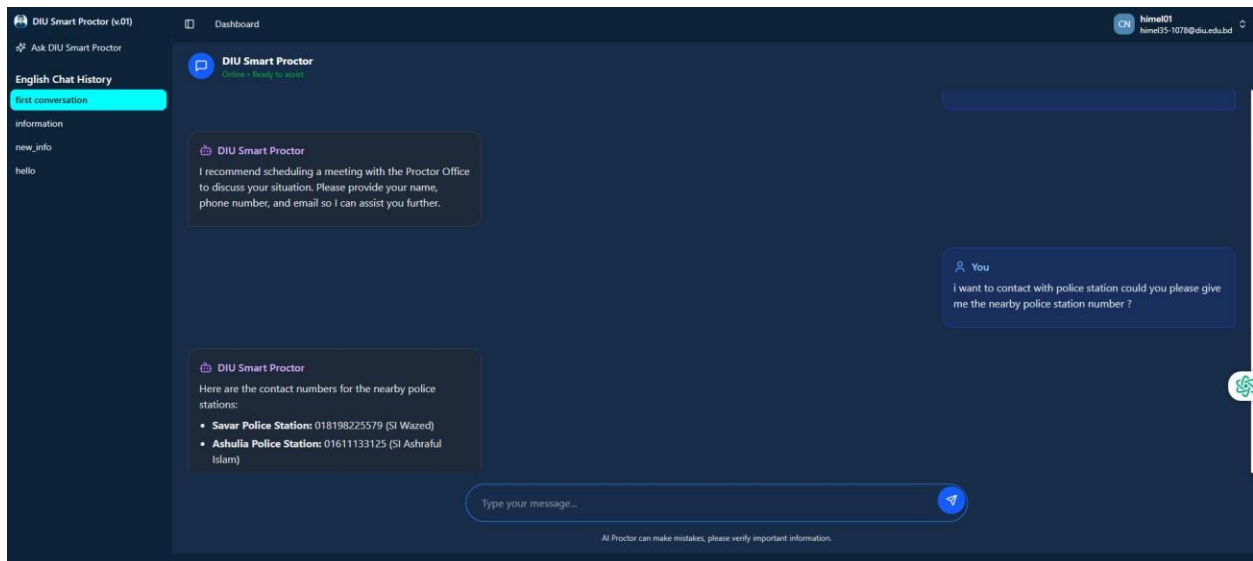
### User Login:



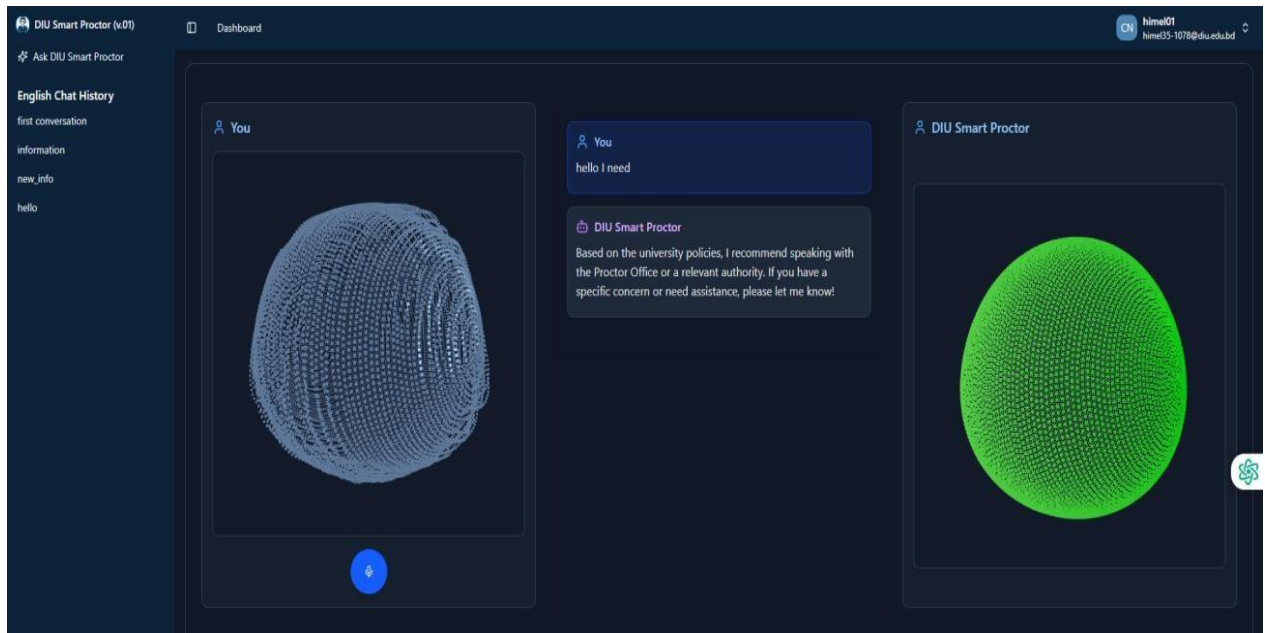
## Homepage:



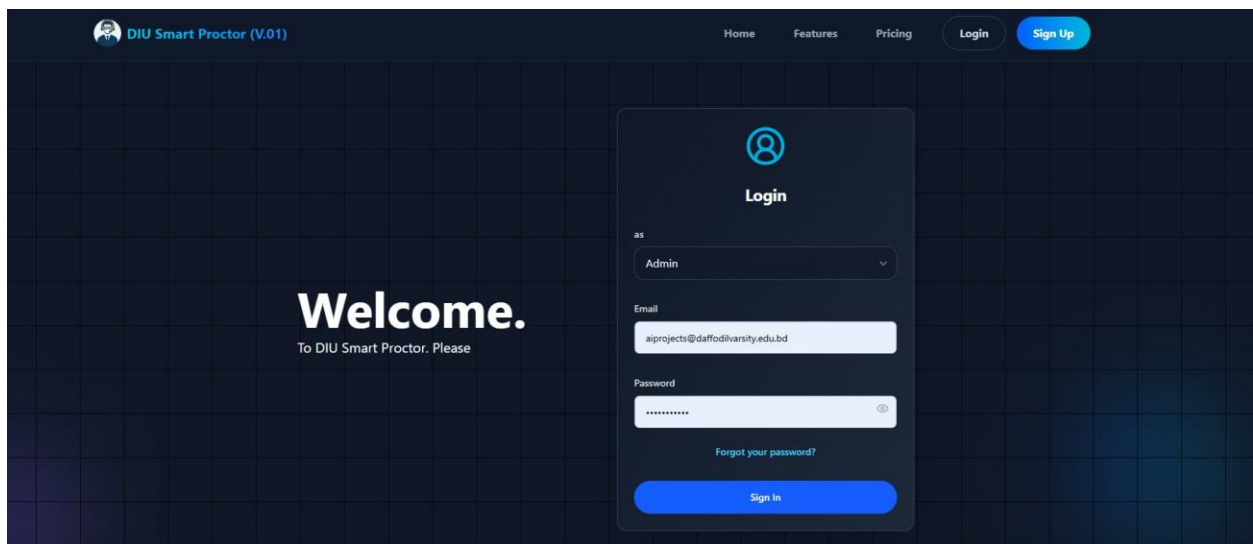
## Chat:



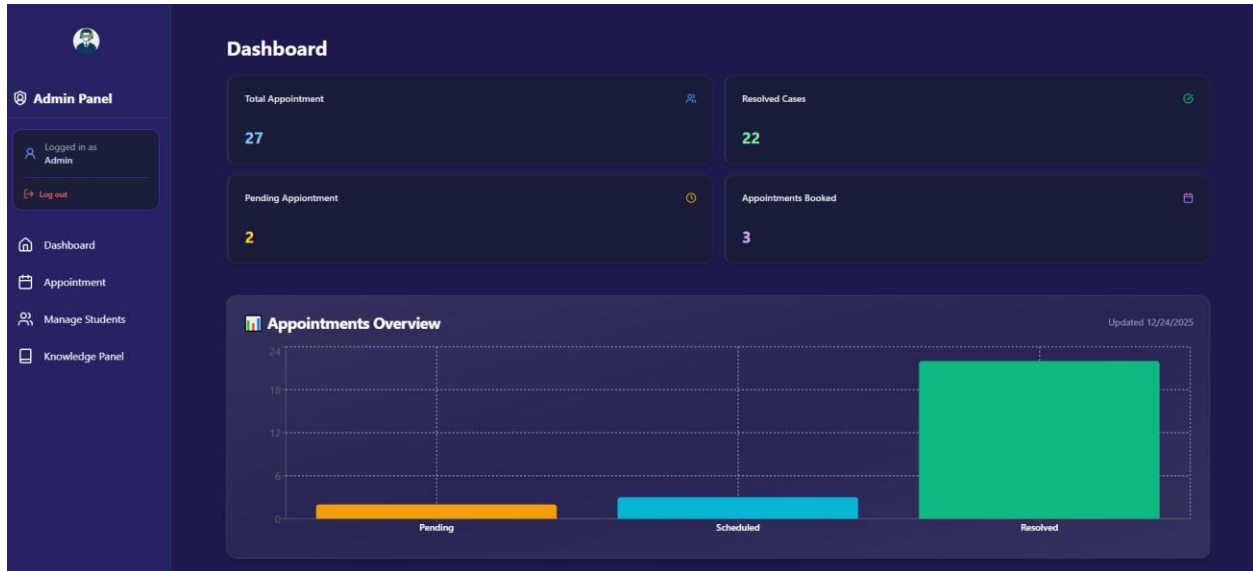
## Voice:



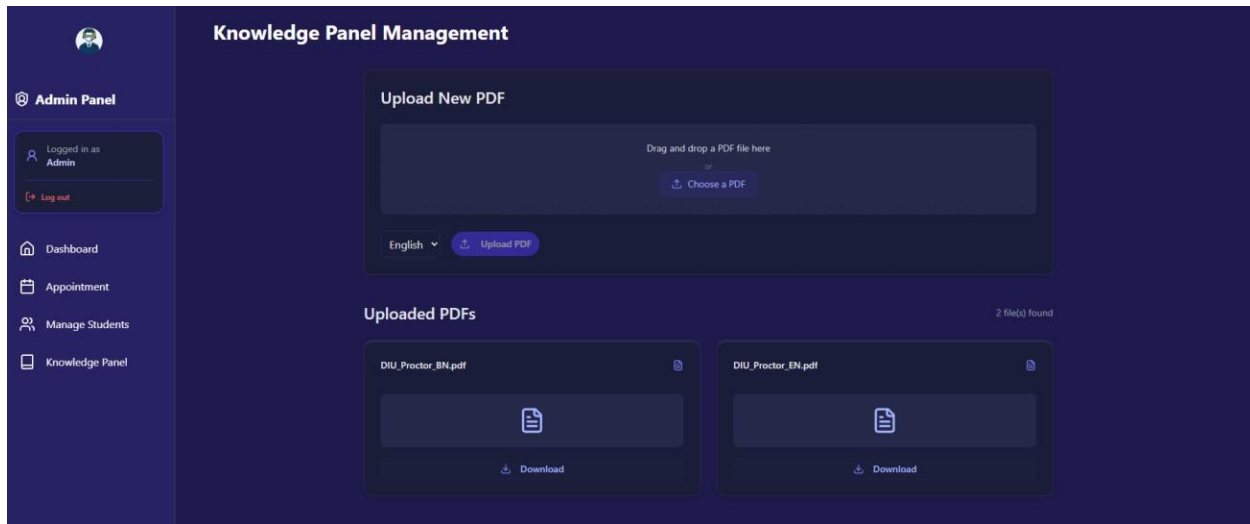
## Admin Login:



## Admin Panel:



## Knowledge Base:



# **Chapter – 5**

## **Project Summary**

### **Introduction:**

This is about the design of an AI-based proctor support system that assists university students any time even after office hours. It supports Bangla as well as English languages, and it allows students to question, inquire about rules, and also request a meeting with the proctor office through chat as well as voice communication.

### **Project Limitation:**

Based on the limited timeframe, budget, and the limited personnel involved, not all the ideas that came up were included during the development of this version of the system. Some additional sophisticated functionalities, such as integration with all the softwares available within the university, detailed dashboards, etc., have not yet been implemented.

### **Scope**

At present, this project involves handling user registration and login functionality, bi-lingual chat and voice services, search functionality for policy documents, meeting scheduling functionality, notification functionality, and multi-tenant functionality for various universities. It has not yet involved mobile apps, AI-based call handling functionality, or complex reporting tools for admins

### **Future Work**

In the future, an AI call agent can be incorporated so that students can make a normal call and receive assistance from AI without even using a browser. The speech support of the Bangla language can be enhanced so that it can understand any accent, slang, and speech pattern of Bangladesh

### **Conclusion**

This project has successfully produced a functional AI Proctor system for students, providing them with quick assistance at all times and also helping staff members manage cases more seamlessly. In the process, they proved the value of clear requirements, simple designs, and robust security for university software.

## **Reference**

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# Achievement

Home > News > DIU Agentic AI Excellence Awards 2025 distribution ceremony held

## DIU Agentic AI Excellence Awards 2025 distribution ceremony held



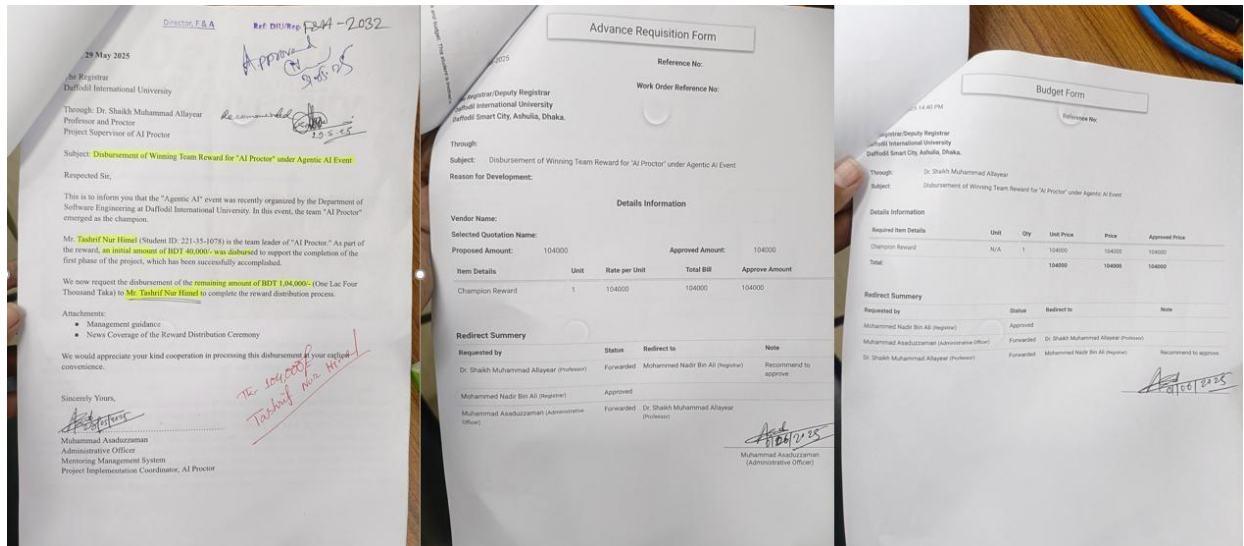
Dr. Md. Sabur Khan, Chairman, Board of Trustees, Daffodil International University handing over the Champion Award to the winners of DIU Agentic Excellence Award 2025 jointly organized by Software Engineering Department and Daffodil HR of Daffodil International University.

Based on the theme -Celebrating innovation, impact and intelligence in the Age of AI, Software Engineering Department and Daffodil HR of Daffodil International University jointly organized DIU Agentic Excellence Award 2025 distribution ceremony on April 12, 2025 at Kazi Nazrul Eduplex of the university. Dr. Md. Sabur Khan, Chairman, Board of Trustees, Daffodil International University was present as the chief guest at the program and handed over the prizes among the winners. Professor Dr. Imran Mahamud, Head, Department of Software Engineering presided over the program. The program was also attended by Professor Dr. Syed Akter Hossain, Dean, Faculty of Science and Information Technology (FSIT), Professor Mr Kabir of Civil Engineering Department and Md. Shohel Arman, Assistant Professor & Director, Data Science Lab of the Software Engineering Department.

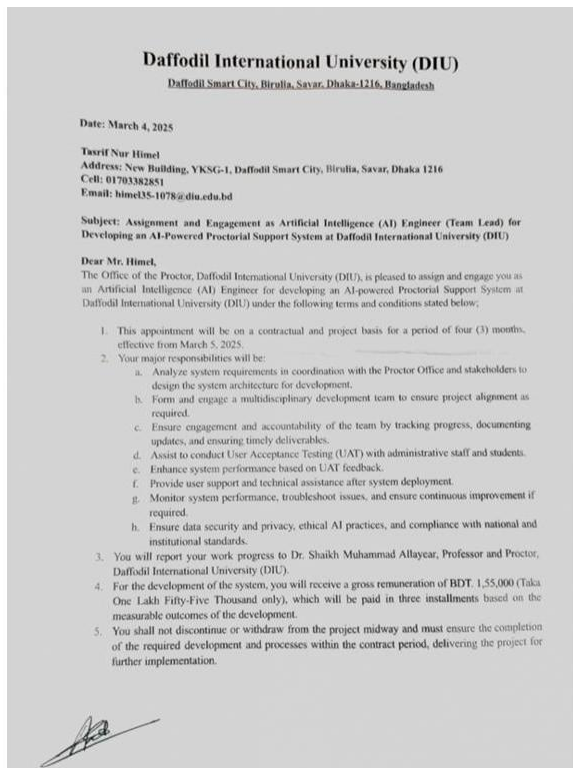
In the Competition in total of 17 good quality project was submitted by the students of which 'AI Proctor' became Champion, 'Libra AI' became 1<sup>ST</sup> Runner Up and 'Wisdomc AI' became 2<sup>nd</sup> Runner Up.


# Contract

1.



2.



Thanking You,  
  
**Muhammad Asaduzzaman**  
 Administrative Officer  
 Office of the Proctor  
 Daffodil International University

**Acknowledgment and Acceptance:**

I, Tasrif Nur Himel, hereby acknowledge and accept the offer of appointment as Artificial Intelligence (AI) Engineer for the development of the AI-Powered Proctorial Support System at Daffodil International University (DIU), along with the terms and conditions outlined above.

Signature: Himel  
 Date: 04/03/2025

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