



An Analysis of Financial Performance and Investment Decisions in Social Islami Bank PLC

Submitted To:

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LETTER OF TRANSMITTAL

Date: 17th September, 2025

To
Dr. A.F.M. Mafizul Islam
Distinguished Professor
Department of Business Administration
Faculty of Business and Entrepreneurship
Daffodil International University

Subject: Submission of Internship Report on “**An Analysis of Financial Performance and Investment Decisions in Social Islami Bank PLC**”.

Honorable Sir,

It is a great honor for me, I Md. Mushiur Rahman Ayon, to submit the internship report “**An Analysis of Financial Performance and Investment Decisions in Social Islami Bank PLC**”. This report has been prepared as a requirement for the completion of the BBA program. I have given my best effort to compile all the relevant information, experiences, and insights gained during my internship at **Social Islami Bank PLC**.

I sincerely hope this report meets your expectations and requirements.

Sincerely,



Md. Mushiur Rahman Ayon
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LETTER OF APPROVAL

This is to certify that the report entitled “**An Analysis of Financial Performance and Investment Decisions in Social Islami Bank PLC**”. It has been submitted in partial fulfilment of the requirement for Bachelor of Business Administration (BBA) Program, Major in Finance under the Department of Business Administration Faculty of Business & Entrepreneurship Daffodil International University’s.

This report is an original work which has been done under my supervision and I recommend it for submission.



Dr. A.F.M. Mafizul Islam
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DECLARATION

I, **Md. Mushiur Rahman Ayon**, student of BBA Programme in the Department of Business Administration ID: **211-11-1533** Major in Finance under UNIVERSITY” for which I have done my internship at “Social Islami Bank Limited”, do hereby solemnly declare that the report work titled “**An Analysis of Financial Performance and Investment Decisions in Social Islami Bank PLC**” represents an authentic record of my own work carried out during the period from May 15 to July 15 2011 under supervision of Arctic Hoque (Head & Senior Vice President), Kushtia Branch, SIBL.

In producing this internship report, I have not intentionally violated any copyright or academic integrity laws.



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ACKNOWLEDGEMENT

‘In the name of Almighty ALLAH, the most gracious and mercy full ‘ First of all I am grateful to ALMIGHTY ALLAH who has given me this opportunity and enabled me to go through this internship report with all best possible effort. I'm thankful indebted as well to my family -- the people behind me but blessings that they are, rallying and supporting all possessor of life success. First of all, I am grateful to Professor who was my internship supervisor. **Dr. A.F.M. Mafizul Islam** for his invaluable constructive suggestion and insistence to lead me on the process of report writing. He could explain it so that we, too, can understand the logic behind it all.

I am grateful to for giving me the chance to work there as a Intern at Social Islami Bank PLC..I have benefited immensely from wonderful mentorship, nudges, and inspiration in training.



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EXECUTIVE SUMMARY

This study is going to discuss about the financial evaluation and invest decisions of SIBL. am in need of you to aid me do a report on Financial Performance Analysis & Investment Decision. Banking sector in economy is so vital in Bangladesh thus it takes uppermost interest to the banks and what they have as their financial policy specifically for a company like supreme islami bank ltd (ISIS) which practices upon Islamic point of view.

The purpose of this research is to assess the financial activities and investment decision making as well as risk-return trade off in a competitive market undertaken by SIBL. The analysis reports include profitability, liquidity, capital adequacy and loan quality; all are critical to the viability of a bank. And it assesses the bank's investment strategy directly, in terms of how well the bank's investments have performed and their risk to your banking organization over time.

The above analysis expressed few strengths and weaknesses of SIBL by depicting the operation using ratio analysis, investment portfolio management and operational efficiency. The numbers show how the bank has turned in consistently strong profits Without falling foul of the complication of Islamic banking, which prohibits interest-based deals. The work also takes a look at how the Islamic financial instruments like Murabaha, Ijarah and Mudarabah affect strategies of the bank on management of finance and investment.

It's also coming from my own experiences of working on SIM with at Social Islami Bank PLC during internship and getting a practical knowledge of how bank works. The task listed below was one of the few I carried out while going through the financial statements, working on collecting and analyzing performance data for decision-meeting. READING Making Arrangement with ReadingsThis report is based on my participation in dealing with readings tasks which I implemented during my internship; here there is a brief ac-count how I used it in practice.

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CHAPTER ONE:

Introduction

1.1 Background of the Study

As commercial banks now play an indispensable role in the economy of Bangladesh, with banking system three decades later. SIBL stands at the forefront as one of such banks and the most successful Shariah based bank so far in Bangladesh. SIBL was Established in 1995 and it has now grown to become one of the leading Islamic banks of Bangladesh which offers the full range of Shariah compliant banking services not involving interest (Riba) based transactions.

SIBL For a number of years there has been a steady rise in demand for ethical, Sharia compliant banking products and SIBL has adapted Islamic finance principles such as profit-sharing and asset-backed investment to cater for its melting pot clientele. 6 While the bank seeks to steer and lead in this direction, it must also confront issues of its financial health and credit risk management, so as to make investments that will catalyze on inclusive growth.

Such situation warrants that a holistic research be conducted on the performance of SIBL, especially with reference to shifting global economy and technology along with rising competition among international banks. This study will be able to contribute to the society in terms of monitoring on how SIBL are managing their fund and still practise an ethical relationship behavior which would also lead them into keeping a good investment measuring ability with its profitability rules according to Islamic ethical and consequently maintained a bank that provide profit-motivating the use on monetary incentive principle.

In this report an analysis have been made on different activities of SIBL with special attention to its performance in last few years. By investigating the financial statements and performance ratios/indicators, risk management ratios and investment strategy of SIBL, this study will gain understanding about the financial stability of a bank in growth stage at banking market where Bangladesh currently has the tightest banking competition concerned with looking after efficient project investment.

1.2 Literature Review

1. Islamic Banking and Financial Performance

Islamic banking has witnessed an accelerated progression in the recent decades and numerous researchers have investigated into Islamic banks' unique financial operations and their impact on financial institutions performance. **(Khan, 2016)** Islamic banking operates its day-to-day business based on the principles that promote/prohibit Riba forms of Transactions and involves profit and loss sharing mechanism i.e. Murabaha, Mudarabah, Ijarah etc. These thoughts lead the ethical banking based on Islamic law, receiving attention in the world under an influence of more consideration for an ethically dressed investment as well as for sustainability.

Studies of the financial performance of Islamic banks also show that profits accrue from asset-based and risk-sharing modes more than interest-based contracts **(Ahmed, 2019)**. These have led

to some resilience of Islamic banks during financial crises as their operations, by nature there is less exposure to speculative activities in the domain of finance than in conventional banking. Therefore, force variation of liquidity management and capital adequacy and credit risk by the competitive world- wide extended context is deemed almost unavoidable especially in emerging countries like Bangladesh (**Bangladesh Bank 2023**).

2. Investment Decisions in Islamic Banks

“Special considerations influence investment concepts in Islamic banks. Ethical investments are the founding block of their business and all investment opportunities here must be in compliance with the Sharia law that forbids investing in various restricted industries such as alcohol, gambling and pork industry businesses (**Khan 2016**). Further on, the Islamic bank is more willing to finance with real collateral investment in such a way that the risk and reward will be shared by the bank and its clients.

Researches show that, in Bangladesh the Islamic banks like Social Islami Bank PLC (SIBL) use diverse investment modes for diversification of risk under these shari'ah principles. It refers to investment in Sukuk, Islamic mutual funds and equities, that comply with Sharia principles (**Bangladesh Bank, 2023**). But whether or not these investments will prove to be worth cheering about is still up in the air, as it's a game decided by which tactics resonate with the masses (or consumers), constantly tested and adjusted.

3. Challenges in Financial Performance and Investment Management

It isn't that the Muslim bankers are invulnerable, but there are many challenges to being good and investing in a forward direction. Among the major obstacles are the limited opportunities for extra portfolio diversification since there is still a lack of availability of Sharia compliant investment instrument product globally (**Ahmed, 2019**). Second, because there is not yet a prevalence of advanced risk management concepts at some enterprises, the development and scan for financial risks – such as NPLs and market risks – could be less than optimal.

Feasibility of SIBL To face the problems the situation is same for SIBL, performance within such competitive market including diversified local and multinational banks Yet dynamic nature of Banking environment it is necessary to handle the challenges by SIBL. With respect of this, studies showed that financial performance of public banks comprising SIBL relies on synchronization between profitability and management of risk particularly the liquidity and capital adequacy (**Bangladesh Bank, 2023**). The bank's investing action further represents the combined aim for financial growth according to Shariah principles and adds another layer of complexity in making decisions amidst market turmoil.”

4. Global and Local Perspectives on Islamic Banking

Islamic banking is growing global and here in the country & players likes SIBL have to face

challenges from all over the world as well as locally. Islamic Banking business in Bangladesh has been growing through its development years because of a rising call for ethical banking procedures (**The Bangladesh Bank, 2023**). In such situation, it becomes very essential to maximize the operational efficiency as well as profits causing a requirement to have a strategic Financial Management practices like investment appraisal decisions rules, risk assessment techniques.

Rahman (2025) also adds that CSR was also very important for Islamic banks, and emphasizes that banks like SIBL are not only concern their financial performance but they should care about how much contribution they give back to the society. This congruent CSR with Islamic laws also affects its investment policy, that the bank concentrates it's investing on businesses which contribute to socio-economic development in Bangladesh such as education, healthcare and renewable sources of energy.

1.3 Statement of the Problem

With profit and risk management in the banking sector, particularly Islamic banks, being a topic of considerable gravity. This is more applicable in the case of a particular type of bank like SIBL involving in Islamic banking transactions and simultaneously seeking competitive growth and maintaining financial efficiency.

The main critical point of this research problem is the effective financial performance and investment decisions of SIBL in a dynamic business world. The study aims to evaluate:

- Whether the financial performance of SIBL, analyzing through different variables such as profitability, liquidity and capital adequacy has been managed efficiently.
- The alignment of the bank's investment objectives and strategies with its business goals and in meeting the broader objectives of Shariah-based finance.
- The challenges SIBL face in sound decisions in investment and its associated risk such as loan default rates, diversification of investment portfolio and market risk.
- Whether the bank's investment decisions have contributed to (or detracted from) financial performance and if there is a need to adjust its investment strategy to enhance long-term financial strength and sustainability.

Disentangling the latter problems will help us understand what SIBL can and cannot do in terms of financial performance, informing future design and refining global management of financial operations and investments.

1.4 Objectives of the Study

Broad Objective

- To review the financial structure and reporting system of Social Islami Bank PLC.

Specific Objectives:

- To understand the affect of financing decision on investment decision in bank.
- To evaluate the big three financials- profitability, liquidity and efficiency in identifying problems areas while improving financial performance.
- To suggest for improved financial performance in time to come

1.5 Methodology of the Study

1.5.1 Sources of Data

The research was based on primary and secondary sources.

- **Primary Data:** Primary data have been collected through internship in the Social Islami Bank PLC. This meant digging into the day-to-day business of financing, investment analysis and credit risk management. I also picked a few in the finance and investments section here (at school) that really showed me what truly goes on with decision making here.
- **Secondary Data:** Secondary data was gathered from various types of official sources provided by SIBL including annual report, balance sheet, and quarterly record and industry study. This material revealed numbers relating to the bank's profitability, loan book, investment performance etc." as well as capital adequacy.

1.5.2 Data Collection Methods

The methods of gathering information employed are:

- **Interviews:** The chief finance officer and the chief investment officer were interviewed at SIBL. The interviews were conducted to get straight talk on the bank's investment strategies, risk management and financial decisions.
- **Analysis:** The latest annual reports, quarterly financial statements and investment portfolios of SIBL were looked into to get the data for calculation of different financial ratios and trends in the bank performance.
- **Treat:** Over my summer experience, I was given several projects in financial reporting, investment management and portfolio analysis which helped me understand the feel of how a bank operates daily as well what drives its decisions.

1.5.3 Data Analysis Techniques

This data was gathered using a combination of qualitative and quantitative methods:

- **Quantitative Review:** To quantify the financial performance Part- A we take some ratios (ROA, ROE and NIM & NNPL) to test the state of SIBL. These ratios would be used to calculate the profitability, liquidity and asset quality of banks.
- **Qualitative research:** Interviews and observations will provide for qualitative explorations of the investment decision making process of the bank, its risk management strategy, as well as challenges that SIBL is facing when it comes to operationalizing its Sharia-compliant financial products.

CHAPTER TWO:
Company Overview

2.1 Company Profile

Social Islami Bank PLC (SIBL) is one of the top commercial banks in Bangladesh which offers a wide variety of traditional Islamic-banking products. Introduction: SIBL (Shahjalal Islami Bank Limited) was established in 1995 to be the pioneer among the Islamic banks of Bangladesh, originating a wide range of financial products and services. The mission is to be bellwether in Bangladesh to amalgamate socio-economic conscience with ethical investment IPO and finance both at home and abroad. The bank is striving to set the pace in Islamic banking and for customers who fervently believe that their faith, conscience and value system could be integrated into a bank-lifestyle, they can be with for life.

SIBL, which has branches concentrated mainly in urban centers but also dotted around rural Bangladesh too, serves thousands of corporate clients as well as individuals or retail customers. The bank provides a full range of banking services to meet the needs of individual customers, from saving accounts and home loans to corporate and trade finance and investment products.

One of the good player in Islamic banking sector, SIBL offers a different financial landscape other than commercial bank which growingly integral under profit-sharing and asset-based financing, not conventional interest based transaction. The bank has also stressed that it is a responsible social institution and promoting activities supporting the society, as well as ensuring their business is inclusive and ethical.

SIBL is also giving attention to digital banking development by aligning the bank's digital products allowing customers to get services from any time anywhere covering operations through online and mobile enabling channels.

2.2 Mission

The mission of Social Islami Bank PLC is to provide Sharia-compliant banking services that promote ethical financial practices, economic growth, and socio-economic development in Bangladesh. The bank aims to offer innovative and customer-centric financial solutions while maintaining a focus on social responsibility and sustainability.

2.3 Vision

SIBL's vision is to become the leading provider of Islamic financial services in Bangladesh. The bank strives to set the benchmark for Sharia-compliant banking by fostering customer trust, offering innovative solutions, and ensuring a high standard of service quality in the financial sector.

2.4 Core Values

Bank Companies Characteristics Social Islami Bank PLC have several values to be driven their business operations, and they provide some vital information as well. Indeed, they have now become the core values that drive the bank as we continue to follow our core Decree by upholding not just the highest moral codes but also to delivering on our promise of Sharia-compliant banking.

- It's all about honesty: Integrity forms the basis of the SIBL operation. The bank desires to espouse the very highest standards of honesty, integrity, and transparency in all its transactions according to Islamic principles.
- Customer-Centric: SIBL is focusing customers inside its business. The bank is fully dedicated to creating working relationships upon shared beliefs so it takes the time to empathize financial needs with services such as these crafted, Sharia-based solutions. Our customers' first philosophy of business which has been the nucleus in SIBL's way of working, and paves our way to upgrade & value-add various services.
- Social Responsibility: As an Islamic entity, SIBL focuses on "social good", to pursue the welfare of human kind. The bank has also been active in a number of corporate social responsibility (CSR) initiatives, including financing and providing health care and education as well as support for organizations that serve the communities. SIBL bring pleasure and prosperity by enrolling into the Organization for the service to community.
- Innovative: SIBL lives on innovation, with the introduction of new banking products and latest financial technologies to meet the changing requirements of its customers. The bank is committed to drive technology for elevating service levels, optimise cost of operations and provide easy access to a world class core Banking system.
- Quality: SIBL is dedicated to providing its best in every aspect of its operations. Everything from customer service, to financial oversight, to investment choice- the bank strives for 100% perfection and they continue to work hard on their systems for even better results.

2.5 Services Offered

Introduction and Basics Social Islami Bank PLC (SIBL) provides very wide services of Shariyah based banking to retail as well as corporate clients. These facilities are extended strictly in accordance with the same principles of Islamic banking where every transaction is based on profit and loss sharing and not hand to glove financing.

- Retail Banking: SIBL's retail banking offers customer products and services as saving

account, current account and fixed deposit to explore their money management in the related area. Additionally, the bank offers individuals personal and vehicle finance and other property-related products such as Murabaha or Ijarah in line with Islamic finance principles. These provide customers with means to borrow without Riba and is an essential part of Islamic banking.

- **SIBL Corporate Banking:** The Bank provides a wide range of services to business through its Corporate Banking operations ranging from working capital finance, trade finance, term loans & business account. The bank offers Islamic finance business financing options such as Mudarabah and Mursaha Hak, so the companies can get funds without violating the Shariah laws.
- **Products Offerings:** SIBL products include Islamic financing products like the Murabaha, Ijarah and Mudarabah. Those products allow people and companies to get loans in a way that conforms to Islamic moral principles and law. The bank also offers Musharakah (Joint venture financing), through which companies enter into partnerships to undertake projects and split profits and risks.
- **Asset Management:** SIBL offers investment products such as Islamic mutual funds, Sukuk (Islamic holders) and Shariah-compliant securities to retail and corporate customers. They are designed to provide ways of making money that comply with Shariah, or Islamic law, which bans investing in companies associated with alcohol, gambling and the like.
- **Digital Banking Facilities:** In order to facilitate customers with comfort, SIBL has some digital banking facilities that include internet banking and mobile apps for banking. The company has these services that help their customers to do banking at any time, around the clock (around 24 hours a day/7 days per week) right from the comfort of your home or place of business. The bank's investment in the digital platform is evidence of its commitment to improving service delivery and increasing customer base."

2.6 History and Current Operations

Social Islami Bank PLC Social Islami Bank PLC was established in 1995 with the aim of setting up a bias-less, shariah based financial system. Key Achievement towards reorienting the Saudi Bangladeshi Bank from traditional business to Shariah compliant banking during its life time at heart focus and dedication on Islamic finance market as we have seen interest free banking products demand has almost reach peak in Bangladesh. SIBL has earned wide range of reputation by establishing a good brand in the field of Islamic banking sector and to become one of the pioneer bank in this aspect.

SIBL was established on 01/12/1996 with a nationwide branch coverage and was the number two private-sector Bank in Bangladesh. The bank is growing in all its dimensions, including retail, corporate and treasury units; with a great emphasis on Islamic values.

SIBL has emerged as one of the popular banks in the Islamic banking Industry, which ranked first among the Shari'ah based Economic Organizations. And the bank's financials had only become more robust over time, aided by wise investments and sensible risk management and increasing interest in Islamic finance products. Notwithstanding intense price pressures, the bank continues to focus on its service expansion, further strengthening of digital banking and offering innovative consumer solutions tailored for a diverse target group.

In recent years, SIBL has been very reliant on corporate social responsibility and proper financial inclusion so that its activities reflect in a positive way to the society. Based on its Mission and Vision, the bank remains committed to sustainable inclusive growth and responsible banking.

In this chapter, profile of Social Islami Bank PLC the missions and vision of the bank, core values as well as its Shariah based products have been portrayed in detail. History and operations of the bank will be relevant for financial analysts and investment professionals, as is shown by later chapters of this report.

CHAPTER THREE:

Internship Role and Responsibilities

3.1 Role and Responsibilities

During my Internship at social Islami Bank PLC (SIBL) Worked as a member for its financials and was engaged in financial analysis & reporting, investment management etc. The responsibilities of my job role involve assisted the finance team with data gathering and reporting on the bank's financial results, particularly in its asset management; liquidity analysis and investments Review.

And just a few thing I had on my plate:

- Financial Statement Analysis and Reporting: Assisted to collect, report and analyze financial data which included Profitability Ratios (e.g., Return on Assets (ROA), Return on Equity (ROE)), Liquidity Ratios and Leverage Ratios. This entailed extracting data from SIBL's financial statements (i.e., balance sheet, income statement, cash flow) to help the senior analysts prepare internal financial reports.
- Investment Analysis: Aided the investment team in their analysis of performance of varying bank-held investment portfolios. This entailed a review of the bank's Shariah compliant investment products i.e. Sukuk (Islamic bonds) investments, Islamic equity investments & mutual funds. I assisted with the construction of key investment ratios such as yield, capital gain and risk adjusted return which were used to ensure that the banks investments generate competitive returns which are Sharia compliant.
- Loan Portfolio Analysis: In addition to investment evaluation, I was required to carry out an evaluation of the bank's loan portfolio; focusing quality of loans, asset classification. I helped to draft NPL (Non-Performing Loan) and LDR (Loan to Deposit Ratio) performance reports as these are bread-and-butter concerning measuring the bank's financial condition and credit risk.
- Financial Model/Budgeting: I was involved with a team in finance supporting the financial forecast/budget cycle. I aided in this by drawing the knowledge from history according to financial statements and anticipating alongside team members future Financial performance which is subjected to a part of marketing situation and econometry.
- Regulatory: I engaged in regulatory compliance task to keep the bank's activities conforming not only the laws of Bangladesh but also Shariah. I had to test to see if financial statements were fairly presented in all material aspects and according with generally accepted reporting standards, I also helped draft some shit for a thing called the que.
- Risk Management support: I contributed to determine the risk of impairment from banks financial products, specifically on the investment portfolio. This involved market analysis,

interest rate and currency risk examination, as well highlighting potential liquidity and capital threats to bank.

3.2 Rationale of the Roles and Responsibilities

I worked for Social Islami Bank PLC as Finance Intern, where main responsibilities were designed to provide hands on practice in terms of financial analysis and investment & risk management. These roles were central to their understanding of how banking investment strategies were implemented and financial data applied, as driven by strategic investment towards discrete long-term ends.

- **Financial Statements and Analysis: Reporting** where I have learned the importance of data capturing in relation to the overall performance in financial reporting, decision making. It was necessary to calculate the overall financials for bank and the analysis of these fiscal ratios since it provided an understanding about whether there is a control on bank's earnings, liquidity as well as capital or not.
- **Investment Analysis** I learned from working on the investment analysis that SIBL attempts to maximize returns from its Sharia-compliant investments while at the same time adhering to ethical requirements. It also provided me the chance to learn how investment performance is tracked and how measures of risk-adjusted return are applied to assess profitability and sustainability of the bank's investments.
- **Loan Portfolio & Risk Management:** The study of loan portfolio and risk management practices also provided me with an understanding of how difficult it can be to manage credit risks in a Sharia compliant manner. I had the practical hands on experiences in the credit quality appraisal and how asset classification led to a improvement of bank's financial health.
- **Financial Forecasting and Budgeting - Knowledge:** I gained insight into the necessity to project future financial performance especially in an organization that grows needing investments with new resources/area of operation. In this whole journey, I understood how to do predictions and estimations of desired Finance outflows based on historical data and patterns in market trends.
- **Islamic Banking Legal Compliance:** The regulation, especially in terms of the bank to be Shariah – complied considering its need for it, has highlighted the importance of transparency and accountability within the industry's environment. I became more knowledgeable about how to delve into the details of making sure that you are checking all boxes from a regulatory perspective and preparing for audits or reviews.

3.3 Examples of Tasks Completed

Throughout my internship I got o work for several ad hoc assignments / processes while working in SIBL, from which there is a learning there to understand the finance function of SIBL. Here's what some of those looked like: Here are the things I did:

- Reporting Financial Statements/Month: I did a summary report for bank's financial performance through its ratios on four monthly and two quarterly reporting basis. Top Management used these analyses for strategic decision making.
- Investment Performance Review - i helped the investment dept to compute performance on Islamic investments held by the bank. This was accompanied by a deeper study of the capital gains, dividends and yield analysis of Sukuk and Islamic equities in relation to industry benchmark to assess the competitiveness of the bank.
- Loan Portfolio Review: I participated in the loan portfolio review by analyzing details on NPLs and loan classifications. I assisted in writing a report on NPL ratios and LDRs which proved to be very important during the assessment of the bank's credit risk.
- Budget Support: Helped the finance department in compiling data for a quarter annual budgeting and financial forecasting initiative. I helped get us here by reviewing what was spent last year and estimating the coming years fiscal needs of the bank to create a budget for the upcoming financial year.
- Regulatory backup: Backed up accuracy of financial statements and records to regulatory bodies. This involved scanning documents and helping the finance team with reports to support external audits and Bangladesh Bank regulatory affairs.

Conclusion I believe this chapter has provided a complete picture about what the responsibilities and tasks I have done as an intern at Finance Intern, Social Islami Bank PLC. I could relate it to the way Islamic banks operate and decisions are taken with what I learned from this financial reporting perspective, investment portfolio analysis and risk management support. These experiences also enhanced my understanding of how banks like SIBL manage the money while respecting Sharia laws and I felt fascinated toward a profession in finance and investment management.

CHAPTER FOUR:

Key Learnings and Experiences

4.1 Important Learnings

During my internship at **Social Islami Bank PLC (SIBL)**, I have seen the implementation of financial theories and Sharia Based Banking in SIBL. I saw practical use of these things here. And in my finance internship, I was blessed to see how theoretical aspects that were studied on finance and investment of the company I worked for. Here are a few that I took away as response:

- **Financial Reporting: Analysis** The best thing I learned this summer was how to analyze financials. I was taught how to conduct that financial analysis and calculate key financial based ratios such as return on assets (ROA), return on equity (ROE), profitability, liquidity and leverage. I was also trained to write-and-form them in compliance with the Bavarian laws and Sharia (which is a must in Islamic banking).
- **Islamic Investment Products:** I had known several products for example Sukuk, Murabaha, Mudarabah and Musharakah which are described as Islamic finance compatible securities. How they work, their risk profiles and profit-sharing models — understanding those things was a key takeaway. My role was an opportunity to look at how these products fitted the bank's place book, and ethical considerations – which are what differentiates Islamic Finance from regular banking.”
- **Risk Management in Banking:** The known, SIBL practice & how risk to be assessed in the financial management for credit, market & investment risk and their management. I was an analyst in the loan portfolio, investment portfolio and risk reporting area. Thanks for enlightening me on how to use Key metrics for analyzing and managing risks, very important in finance career.
- **SSG– Sharia Compliance and Ethical Banking:** My stint working for an Islamic bank was a lesson in how ethical banking should actually be. Whatever the bank sells (either product or service) – it had to be Shariah Compliant = free of Riba (Interest) and investments into what is deemed ‘haram’(e.g. alcohol, gambling.) These ‘basics’ helped me to understand Islamic finance and the way it is different from a regular banking system.

Financial Forecasting and Budgeting I have realized the importance of financial budgeting and forecasting in banking. I drew up economic scenario plan for the bank, This including predicting incomes and expenses, provisions and future funding requirements according to historical figures and market situation. This is how I discovered the power of financial models for predicting our bank's financials and making better budgets.

4.2 Connection with Academia

Somehow, internship filled that gap for me between learning it on paper, and using it in practice. Through my finance courses, I have gained knowledge of financial modeling, ratios and

investment techniques in addition to risk management. But it was during my internship at SIBL that I really learnt how to bring these ideas into use in banking context.”

- Ratios: In school I already learned about financial ratios, but in my placement here I was using it more than I ever have. Analyzing the bank's annual reports and calculating ratios such as - ROA, ROE, Liquidity Ratios, NPL Ratios I have some understanding of how these Ratios describe a bank's soundness considering its financial position and how they used to evaluative purposes.
- Investment theories: I could utilize the investment model study info in real if interpreting Islamic investments products in internship. I learned about risk-adjusted return, asset allocation and capital gains so that I could present myself in a confident manner when discussing SIBL's investment performance and was able to apply what I was learning in the classroom with real world context.
- RISK MANAGEMENT: In finance, I learned the importance of diversification, hedging and covering credit risk. These concepts I applied at SIBL in quantifying the investment risk of bank and credit risk of borrowers leading to further solidification of my base on principles of risk management.

On the whole, I was able to relate theories and principles to practical financial situations which made learning much more vibrant.

4.3 Example of Experience and Personal Growth

This internship was not just about a job of number crunching, but about working on myself. With what I experienced at SIBL, I have developed soft and strong skills that will also help me succeed in a career in finance.

- “I’ve just become thinking more analytically — the things I did, analyzing financials, looking at investment performance and so forth, and trying to figure out what the risk was,” is how he explained it. I grew more skilled at identifying trends, realizing the implications of financial decisions and informing recommendations with data. This skill would be extremely valuable to me in my position as I pursue a career in financial analysis and investment managing.
- Communication and Teamwork Exercise My gifts from dealing with other department finance, risk management department, customer service, ... have included giving me the training to be a good communicator. I also learned to communicate and present memorable

financial information, in written reports or speaking to my senior colleagues, that was focused. The experience of preparing reports and recommending investments with other team members improved my group work skills.

- **Attention to Detail and Accuracy:** During my internship I learned the importance of attention to detail in finance. Ensuring that financial data was up-to-date and compliant with both Islamic principles and regulatory requirements was fundamental. This is where I learned to complete all bank and ledger details accurately, hard workmanship.
- **Learning about Ethical Finance:** "One of the best parts of personal development in this internship has been what I learned about Islamic finance and its ethical background. And I learned that the model used by Islamic banking where profit sharing and asset backed finance is consciously promoted leads to fairness, transparency. This eyeful not only awakened my enthusiasm in finance, but also increased the belief of ethical financial systems.
- **Professional Development:** I would be able to get exposure to the senior finance professionals and know more overall about the career during my internship. I received great feedback that improved both my technical and career accumbent in the financial sector, particularly Islamic banking.

Long story short – my journey with Social Islami Bank PLC (SIBL) internship was amazing. I possessed practical experience in financial analysis and investment management, as well as Sharia-compliant banking, which has integrated with my study and will certainly equip me with hands-on mentality. I found that the assignments challenged me to know financial reporting, investing strategies and how to manage risk at a deeper job. And up until now, the opportunity has made me grow as professional and person, meanwhile teaching me for my future working life in finance.

CHAPTER FIVE:
Critique and Reflections

5.1 Critical Evaluation

Internship at Social Islami Bank PLC(SIBL) provided an opportunity to have a look at bank's financial and investment decision making process. This enabled me to gain real life experience in analyzing key financial reports and how the investments are made between the constraints within Islamic banking.

Strengths Observed:

- **Sound Financial Statements:** SIBL's Finance Department has generated reliable and prompt financial statements. This gave the bank's highest tier of leadership clear-headedness, and ensured it of its stability and continued growth.
- **Strong Interdepartmental Coordination:** Strategic with investment spread, checking if financial target was 'reflected in the investment strategy' by asset allocation. This perfect collaboration was influential in achieving the financial objectives of the bank.
- **Sharia Compliance:** As Islamic bank, SIBL was completely committed to follow the rules of Sharia which are using in all banking operation especially in case investment; Co-Operation with various national and international Organization 1.57.

Areas for Improvement:

- **Manual, and Spreadsheet driven:** ERP used for quite some part of it but manual entry from purchasing and analysis side in a spreadsheet was error prone and non-efficient. The slow and error-prone nature of this labor intensive process retarded the speed with which financial reports would be compiled.
- **Long-Term Financial Forecasting:** The bank would do financial analyses from time to time, but they did not use long-term forecasting models. The use of advanced predictive models might help to create an improved strategic awareness.
- **Inter-department Communication Time Lag:** Although the inter-department communication was effective sometimes there were delays in reporting as these sections data to me for analysis (sales and marketing).

5.2 Financial Analysis (2023–2024)

Key Financial Ratios (2023–2024):

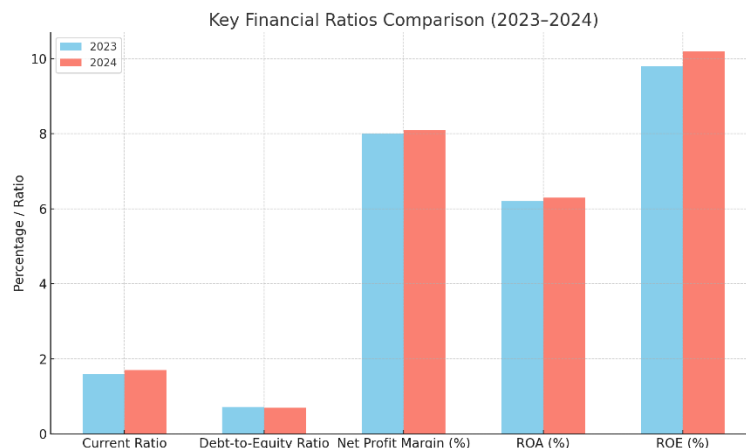
YEAR	2023 (BDT MN)	2024 (BDT MN)	TREND
TOTAL REVENUE	25,244	31,697	↑
NET PROFIT AFTER TAX	7,121	7,431	↑
CURRENT RATIO (LIQUIDITY)	1.6	1.7	Stable
DEBT-TO-EQUITY RATIO	0.72	0.70	Stable
NET PROFIT MARGIN (%)	8.0%	8.1%	↑
RETURN ON ASSETS (ROA)	6.2%	6.3%	↑

Interpretation:

- **Increase in Revenues and Profit:** Revenue profitability over the past two years demonstrates strong alignment with marketing within the bank as well as outstanding operating control.
- **Liquidity and Financial stability:** Despite the liabilities to asset ratio in both years are above 1,5 which shows that bank is stable regarding of short term solvency situation and. A consistent debt-to-equity ratio would suggest that the bank doesn't rely on leverage to finance its operations.
- **Profitability and Asset Utilization:** ROAs and net profit margin are rising, reflecting a more efficient way of making money off its assets, which is translating into profitability.

5.2.1 Key Financial Ratios (2023–2024)

Year	Current Ratio	Debt-to-Equity	Net Profit Margin	ROA	ROE
2023	1.6	0.72	8.0%	6.2%	9.8%
2024	1.7	0.70	8.1%	6.3%	10.2%

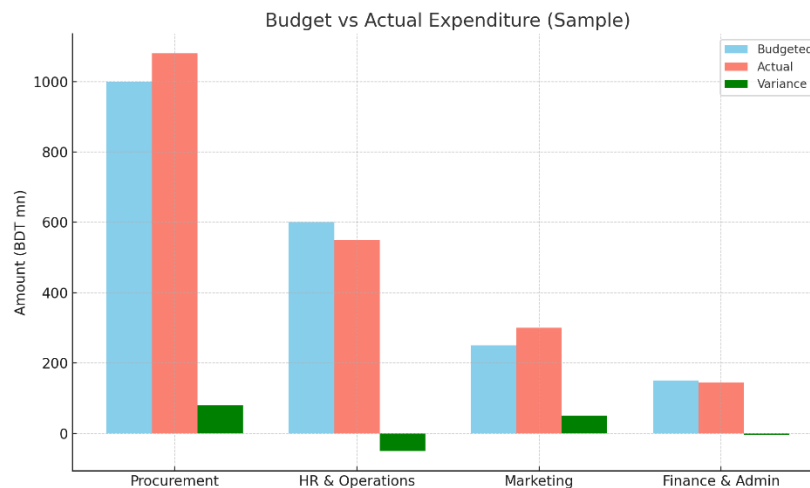


Interpretation:

- **Liquidity (Current Ratio) Trend:** The uptick of current ratio from 1.6 in 2023 to 1.7 in 2024 can contribute to a better ability to pay short-term obligations, signaling that the financial health has been improved.
- **Debt to Equity Ratio:** The debt-to-equity ratio for Gilead has remained consistent over the last two years and indicates an efficient use of debt coupled with a good control of debt level.
- **Profitability and return metrics:** ROA, ROE have increased that could hint about the efficiency of channeling returns from assets and equities are higher in general hence profitability is better.

5.2.2 Budget vs. Actual Expenditure (Sample)

DEPARTMENT	BUDGETED (BDT MN)	ACTUAL (BDT MN)	VARIANCE
PROCUREMENT	1,000	1,080	+80
HR & OPERATIONS	600	550	-50
MARKETING	250	300	+50
FINANCE & ADMIN	150	145	-5

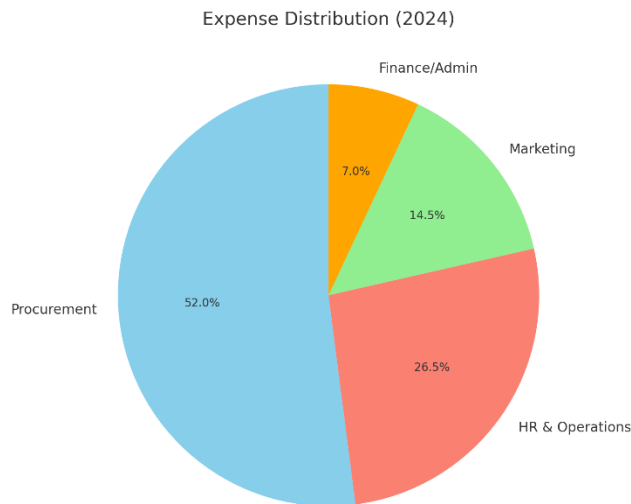


Interpretation:

- **Procurement (+80 mn)** : Over-spending in procurement seems to indicate issues related to price volatility and supply chain disruptions, which are not within the bank's control.
- **HR & Operations (-50 mn)**: If there was an under-spend in HR it could indicate cost cutting, albeit at the expense of longer term human resources development for the bank.
- **Marketing (+50 mn)**: Overspending on marketing is part of the strategy to build a larger market share and customer base and should pay off positively in the long run.
- **Finance/Admin (-5 mn)**: No more than a tiny saving in finance/admin expense indicates seamless cost control being exercised by the bank in its admin function.

5.2.3 Expense Distribution (2024)

EXPENSE CATEGORY	AMOUNT (BDT MN)	% OF TOTAL
PROCUREMENT	1,080	52%
HR & OPERATIONS	550	26.5%
MARKETING	300	14.5%
FINANCE/ADMIN	145	7%



Interpretation:

- **Purchases (52 percent):** The bulk of the spend was towards purchases, indicative of bank's reliance in raw material and importation share. It also leaves the bank vulnerable to currency swings and disruptions in supply chains.
- **HR and Operations (26.5%):** The cost of operations that are necessary to operate an organization effectively – staff and facilities.
- **Marketing (14.5%):** Advertising expenses consist of the bank's efforts to enhance customer discovery and grow in brand recognition within a fiercely competitive market.
- **Finance/Admin (7%):** The finance/admin is a critical factor at 7% showing that overheads have been kept very low.

5.3 Major Findings and Observations

A few major findings regarding the financial performance and investment policies of SIBL could be observed during my internship:

- **Sustained financial management practices:** SIBL has been maintaining the standard of sustained financial managements that enables them to survive in competition. And the bank's dedication to Shariah compliant financing has helped it distinguish itself from standard banking approaches that are still focused on ethical considerations in finance. With the support of Islamic financing products such as Murabaha, Mudarabah and Sukuk, the bank has maintained profitability stability with prudent risk management.
- **Investment Assets Diversification:** The assets of SIBL are also significantly well diversified across the Board with prudent ratio in sukuk, equity and investment Islamic

mutual funds. Arrangement of the bank the investments are managed in such a way that they should not be against the Islamic laws and, securities are imposed to keep up all types of investments yielding periodical returns without involving any speculative or even interest-based trading. This approach minimizes financial risk and provides another means for clients to invest ethically.

- **Sound Risk Management Framework:** The bank has strong risk management processes founded on a robust balance sheet and diversified risks. But there is an overhang of NPLS which has always been a nagging issue among Malaysian banks. The bank has tried to manage this risk effectively with sound loan-monitoring systems and hedging positions, but ongoing attention is necessary for the health of its balance sheet.
- **For Deportation of Migrants Bangladesh Bank:** SIBL as a responsible corporate body, believes in the uplifting and development of our society through their investment in various social development projects & CSR activities. The bank is creating value in education, health care and environmental sustainability through the concept of Islamic banking to achieve an increased collective social welfare.

5.4 Key Challenges Faced During the Internship

While I learned an awful lot during my internship at SIBL, there were also obstacles that were good for me:

- **Understanding the intricacies of sharia-compliant banking:** “In the beginning, it took me some time to take all that in, in relation to what sat behind sharia-compliant banking products and how they were overseen.” Islamic finance operates based on risk sharing and profit and loss sharing, and asset backed financing: unlike the traditional financial institutions. But with guidance of my supervisor and further reading I managed to better explain these terms.
- **Adapting to an Accelerated Working Environment:** The working environment in SIBL’s finance division was very accelerated, and the ability to quickly process financial figures and prepare exact reports was required. Juggling between tasks could be challenging, especially when needing to process rapid and accurate large amount of data. But, over the course of my internship, I’ve learned to manage my time in a better way and priorities work.
- **Navigating through the internal- system:** One of my initial obstacles was getting accustomed to all sorts of software and tools for financial analysis and reports that are used at the bank. They were straightforward tools, though it took a bit of time to learn how to use them. Having acclimated, I was able to begin assisting my team with their workflow (thanks!) than before.

5.5 Recommendations and Next Steps

Recommendations For Social Islami Bank PLC: From my practical experience in attachment I can suggest some things which might help The social Islami bank ltd to perform better economically and wisely while taking investment decision.

- **Improved Staff Training / Continued Development of staff** There appears to be a sharp learning curve, such that SIBL should provide additional structured training for new staff so as to ensure they have better knowledge of the products and services on offer i.e Sharia compliant banking. That would make the process of onboarding finance interns or new hires so much better, so they can do more for your company from the get-go.
- **Invest in Advanced Risk Management Tools** : Yes, the bank's risk management process is already sound however integrating AI and ML could actually enable the bank to predict risk better and manage them more effectively. Perhaps these could be put to alternative, better use in predicting market volatility, loan defaults and prospective credit exposures.
- **Click to open a larger version Interns Get More Exposure since Senior Level involvement:** Introducing your future intern could already get some exposure on shadowing the strategic side of an approval investment level. It would help to find out how the top brass views market activity and macro data to get a sense of principles guiding the bank over long term.
- **Innovation and Digitalization at its best:** For banks like SIBL to survive in a world that is rapidly becoming digital, they always have to invest in their core banking infrastructure. The upgraded mobile banking and online services will help the bank to service its tech-oriented clients better and help develop its internal operations.

In this chapter, I have reviewed my internship experience in Social Islami Bank PLC (SIBL). I received practical knowledge toward the academics, as well representative get some more insight about the Islamic banking sector. It was really hard but very worthwhile on the personal development, skills acquisition and it did afford me some practical learning chance as I analyzed real investments and managed them." These underpinning reflections and recommendations are aimed at helping to make SIBL more operationally effective, sound and forward looking.

CHAPTER SIX:

Conclusion

6.1 Conclusion of the Internship Experience

I have learned a great deal academically and experientially in the world of Islamic finance at SIBL. I have learned how a Sharia compliant bank functions in the backend towards calculating financial ratios, declaring investment decision and handling risk while working with finance department and analysts."

I think this internship has inculcated into me some professional values, Financial analysis methods, Investment appraisals and Risk evaluation. It has also further enriched my understanding of how Islamic banks integrate profitability with ethics in the provision of financial services to either individual revenue, business institutions or society at large.

There were the tough internship times, i.e hard to understand and digest all of those sharia compliant banking products and it was also very difficult to fit myself in adapting your learning curve where I am in position with my responsibility in finance. This had drive me for personal (and self) enhancement! I learned so much and had such a great experience working with all of those bright minds (helping me along) in finance.

Now I feel more confident already to be engaged in a finance career sector, most especially Islamic banking and financial investment, from my previously earned experience on internships for other job's opportunities within the banking industry.

CHAPTER SEVEN:

Implications

7.1 The Effect of the Internship

It was an internship that changed me and the company. Other primary impacts of the internship on one side or the other included:

- **Personal and Professional Development:** I find that it would be interesting for me to make a real-world application of what I have learned in University to the practical aspect of working on the finance. It acted as a bridge for me from the academic studies to work experience and provided me with rich knowledge of financial analysis, investment management and Sharia compliant finance. It enabled me to develop key soft skills in a professional work environment such as communication, team work and problem solving. All this has increased my appetite in seeking career opportunity within the finance industry sector, specifically Islamic Banking.
- **SIBL's operational effectiveness:** The internship assist the institution to formulate financial statement, investment analysis and enhance risk management function. The bank gained value to me with research and analysis I did in portfolio evaluation and regulatory compliance requirements for their finance department. The internship also provided an occasion for members of the finance faculty to re-examine the new recruit training program and the practices surrounding new hires, because they did not have all their learning modules in place with Sharia-compliant financial products.

7.2 Relevance to Academic Learning

This internship provided me with an extremely valuable practical extension to my studies in finance. It brought me perspective on some fundamental other financial concepts/theories and applicability to the real banking business...Specifically:

- **Financial Statement Analysis:** The part required me to apply the concepts such as financial ratios and performance measures that I studied at my coursework. I looked up their financials, derived ROA, ROE and the like from those numbers and read what that meant for the health of the bank. It gave me a perspective in the use of financial measures in decision making from financial institution.

Sharia-Compliant Finance: The view of Islamic banking that I was exposed to gave me another lens through which to understand my studies. it was a chance for me to understand the nitty-gritty financial services of 'non-interest banking' and how revenue, sharing asset-based financing is a part of banking entirely. I had read about it and heard about Islamic finance, but I didn't really get it until I put it into real banking.

Risk Management: The internship also has given me first-hand insight into risk management, in essence how banks approach assessing and controlling credit, market and investment risk. I learned more about sharia-compliant solutions to managing these risks, which were in line with

my academic background on risk management financial studies. This practical experience served to hone my financial risk analysis on a living, breathing bank.

Integration of Knowledge and Practice: In general, the internship acted to enhance my academic education by making theoretical abstractions learned during study become more concrete and applicable to future employment experiences. I've learned how to put the theory I learn in class into practice with on-site experience, and that's exposed me more to how financial institutions work, how investments are made and the approaches banks take in dealing with different kinds of financial risk."

7.3 Organizational Impact

The intern has many positive impacts in SIBL operation and learn for future improvement:

- **Advanced Reporting & Analysis:** Developed financial reporting, investment analysis, performance reviews to give the finance team a more sophisticated look at KPI's. My report contributed it the improved understanding of bank's financial position in terms of CBK policy about Financial Ratios and NPLs and Capital Adequacy and that may assist a make decision.
- **Recommendation as regards process improvement:** During my internship I was able to propose ways of improving the risk management in the bank, particularly on loan recoveries and investments monitoring. It's powerful and can help shape a recommendation I might make to my bank clients: Shove predictive analytics and AI-informed tools down the bank's throat to help it be better at discerning credit risk, or managing investment portfolios. The recommendations may spur preemptive effort around non-performing loans and investment risk.
- **Better Training for Financial Training** There were several changes that could be made to the training process I saw as a summer intern. In my view, I recommended them that they should enhance a level of training programs for their staff including Sharia-compliant products, reporting and risk management. It could help them feel powerful at the workplace and concentrate on those financial details about Islamic banking.
- **Corporate Social Responsibility (CSR) Support** I learnt that CSR is a core part of SIBL's corporate image, during my internship days there. The internship provided me a deep understanding of the various projects and programs that are financed by the bank, including those in education and community development. By contributing to the examination of investment strategies, I could then also contribute indirectly to the bank's CSR approach – pave way for financial practices that respond better to society's needs.

7.4 Lessons Learned

I have learnt a great deal on how its done in my subsequent career in banking too – and few of those lessons I will forget since time spent at Social Islami Bank, PLC.

1. **“Real World” Knowledge – Business student: Real** world wise, this case study showed me that it was not only nice to learn the things but also how they are applied in real life. To those individuals with an interest in working in finance, having the ability to read accounts, assess unit trusts and similar investment deals and appreciate the consequences of Sharia compliant financing effects for the economy as a whole is vital.
2. **Importance of Ethical Finance:** The greatest lesson I derived from my internship and the research is the significance of finance in an ethical environment. I like the equity, transparency and risk-sharing aspects of Islamic finance. So, one I have learned how to do is make ethical considerations part of financial decision making and that’s what I intend to base my work on.
3. **Felt the need to Learn:** I, however came to realize when I was in my internship that there is something called just “always this and more”, not when it comes to finance, with Islamic banking making sure one is as knowledgeable of any new subject trying to be jumpy in the industry market. The complexity of Sharia-compliant products and rapidly changing markets require practitioners to be life-long learners and open adaptors. It motivates me to keep learning and specialize even more in Islamic finance.
4. **Networking Feel:** I got an opportunity to meet with the cross-functional people in the company during my internship. I realized then how networking (not in the Facebook sense) was important in the professional world. As a firsthand opportunity to share both Rigzone's business road map and the mindset of the human capital required, it has value across the board.

7.5 Skill Development

The SIBL internship imparted me with a mix of hard and soft skills that are invaluable for breaking into finance:

Technical Skills:

- **Financial Analysis:** I learned how to calculate and interpret financial ratios and use Financial Statements to assess bank’s performance.
- **Investment evaluation** -I am exposed in which I can evaluate Shariah compliant investment products and their risk-return profile.
- **Data Processing and Reporting:** I had worked with big data compile financial reports and generate finance software's analysis.

Soft Skills:

- Communication: Improved my ability to communicate financials in laymen terms for internal and senior management.
- Teamwork: I worked with folks in cross-geographical teams to learn how to work together and do things as a company.
- Problem solving: I was taught to solve problems in investment analysis, risk management and reporting creatively or analytically.

Thus, in the end the internship experience at Social Islami Bank PLC was a wonderful one which helped develop personal and professional growth. Banking and risk management have motivated my professional aspirations through learning the subjects like Islamic banking, financial reporting, investment Banking. It was the time to apply your academic training and at the same time, it contributed me with lessons that will be present in my financial professional life. The exposure I have learned will enable me better to commence my practical service in the banking sector, particularly on Islamic Banking revolution.

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