



**Internship Report**  
**On**  
**Investment Management Process**  
**Of**  
**NRB Global Bank**



**Daffodil International University**

**Investment Management Process**  
**of**  
**NRB Global Bank Ltd.**

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**Date of Submission:**

**Letter of Transmittal**

Date\_ 28-05-19\_ \_

Mr MahbubParvez  
Associate Professor  
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**Subject: Submission of Internship Report “Investment Management Process of NRB Global Bank Limited”.**

Dear Sir;

Here is the internship report that I have completed as a part of completing the requirement for the Internship course. It is a great pleasure and privilege to present the internship report titled **“Investment Management Process”** which was assigned to me as a partial requirement for the competition of my Bachelor of Business Administration Program.

Throughout the study, I have tried with the best of my potency to accommodate as much information and relevant issues as possible and tried to follow the instructions as you have suggested. I tried my best to build this report as much informative as possible. I sincerely believe that it will gratify your requirement. I however sincerely believe that this report will serve the motive of my internship program.

I am thankful to you for your direction and kind co-operation at every step of my endeavor on this report. I shall remain deeply grateful if you kindly put some attempt to go through the report and evaluate my performance.

All of my efforts will be successful if the report can serve its purpose accurately.

Sincerely Yours,

.....

Most. RowjatunJannat

ID: 153-11-4897

Daffodil International University

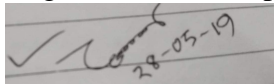
## Letter of Ratification

This is to certify that the internship report titled “Investment management process of NRB Global Bank” has been successfully completed by Most. RowjatunJannat, ID: 153-11-4897, Batch: 42nd, Major in Finance from Daffodil International University as partial fulfillment of the requirement of Bachelor of Business Administration (BBA) degree. The Report has been equipped under my guidance. I am glad to state that Most. RowjatunJannat worked hard in preparing this report and she has been able to present a good scenario of the concern organization. The data and findings presented in the report seem to be authentic and reliable.

Now she is permitted to submit the internship report. I wish her all success in her future endeavors.

This report or the Information will not be used for any other intention or purpose.

Signature of the Supervisor



Supervisor

Mr MahbubParvez  
Associate Professor  
Department of Business Administration  
Faculty of Business & Entrepreneurship

## Acknowledgement

As earlier my gratitude to Almighty Allah for presenting me the strength and opportunity to complete the BBA program and finally this internship report successfully. I am taking this privilege to deliver my gratefulness to each and every people who are involved with me in every step of our lives. I am grateful to my beloved parents whose continuous encouragement and blessings enrage me to make a right move in my life.

Then, I would like to express my indebtedness and a sound sense of gratitude to my honorable supervisor Assistant Professor MahbubParvez, Daffodil International University, whose scholastic supervision, kind and sympathetic guidance, warm advice and inspiration, have enabled me to grow this report successfully.

I would like to express my sincere gratefulness to all executives, officers, and employees of NRB Global Bank, who had responded cordially to meet my needs relating to the report and gave me feeling that I am not alone in this great responsibility. I would like to mention some of them –

1. HumayraChinu ( Vice President)
2. Md.Tayub (SPO and Operation Manager)
3. Barnaly Chowdhury (Senior Officer)

They are given me full support to cope up with the activity of the whole procedure of the investment of banking. By this internship period, I have got a lot of practical knowledge which will give in this report exactly.

Finally, I would like to thank Daffodil International University & it's faculties of Business Administration Department for giving me an opportunity to fulfill my BBA Degree and give me scope to gather practical experience and enhance my knowledge.

I would like to thank from the deep of my heart to those people who are directly and indirectly connected with the making of this report and make it a success.

## Executive Summary

The internship report is an indistinct requirement for the Bachelor of Business Administration. An internship report is very important & essential for acquiring experience through learning and spreading the motive of knowledge. As a part of the internship program, I was at Panthapath Mahila Branch of NRB Global Bank Limited.

The primary objective of this report is to know how this NRB Global Bank is doing its investment sector. I have prepared this report based on my practical job experiences at NRB Global Limited. This Internship program helped me a lot to learn about the current situation of a financial institution. I have also accomplished my theoretical knowledge into a practical and realistic work environment. Banks play a crucial role in the economy of the country. Countries development greatly relied on the activities of the bank. Commercial Banks take a deposit and pay loans. These banks help in savings and Savings create investment. The bank provides the clients with the safety, liquidity, and profitability by means of several savings media offering different degrees of a mix of liquidity return and safety of savings. The saving banks use as their key to business activities. They invest the savings at a higher rate of return and maximize their profit in business. This is descriptive research planned to evaluate the promotional strategy of NRB Global Bank based on observed facts and figures. This Bank is also registered by the central bank; Bangladesh Bank. It obeys the rules and regulations prescribed by the Bangladesh Bank. The functions of the bank cover an extensive range of banking and functional activities to individuals, firms, corporate bodies, and other multinational agencies.

Investment results of NRB Global Bank Limited have a few confinements what I have composed generally all through my temporary position report.

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# **Chapter “One”**

## **Introductory Part**

### **of**

## **the Report**

## 1.1 Introduction

A Bank is a very much inevitable organization in the modern economy. It plays a very authentic role in the economic development of a country and forms the core of money market in an advanced economy and also helps to accelerate the motion of development by securing the continuous supply of financial resources to people engaged in numerous economic activities. The tremendous growth of the world and the banking process and its area of operation are flourishing days by day. It is also changing due to technological variation, deregulation, globalization, etc. All these are happening because of its greed.

Basically, the bank takes deposits from customers against interest and lend it to the borrowers against interest for a definite period of time. Forgetting a loan, both individuals and organizations rely on banks. After detailed exploration banks grant a loan to borrowers and disburse it among them. Besides loan banks give diverse types of services to their customers. The tremendous growth that the world economy has experienced is availed by these financial institutions. The role of banking is matchable to what an artery system does in the human body.

Now a day's banking sector is modernizing and expanding its hand in diverse financial events every day. At the same time, the banking movement is becoming faster, easier and is becoming wider. In order to survive in the competitive field of the banking sector, all organizations are looking for better service opportunities to provide their fellow clients or customers who rely on the banking sector. So it has become essential for every person to have some idea on the bank and banking context otherwise they have to suffer for their wrong decision to invest or loan purpose.

The economy of Bangladesh is still surviving to get rid of the world's most unfledged economics. One of the main contentions may be its underdeveloped banking system. Since 1990, Bangladesh government has taken a lot of financial sectors reproducing measures for making the financial sector, as well as banking sector more sound & transparent, a formulation & implementation of this reform activities, have also been participated by a diverse international organization like World Bank, IMF, ADB, etc.

Bangladesh Bank is the central bank of Bangladesh and the boss administrative adept in the segment, which is in charge of advancing sound development and prosperity of the managing an account is one of the most newly created leading banks in the banking area of Bangladesh. A bank is one of the most important financial intermediaries; so I have selected NRB Global Bank Ltd, "PanthapathMahila Branch" which is one of the most newly created leading banks in the banking area of Bangladesh.

## 1.2 Origin of the report

The internship is a whole part of the BBA, MBA, Engineering and medical education programs all over the world. For the indispensable of Bachelor of Business Administration course, it's a 3 months perishable job program to present the understudies with the sterling business organization. This internship period provides me with valuable insights into the professional and bank oriented practical sense and experience to fulfill the academic requirements of my internship program, each department contributes as per program for working and inspecting support and stimulate me to get a successful end result of the report.

After completion of all the required courses of the BBA program under “Daffodil International University”, it is an obligatory part to get involved in a practical and professional environment. So I had joined in the NRB Global Bank, PanthapathMahila Branch, Dhaka for three months to complete the BBA program. This branch performs the various banking activities including General Banking, Foreign Exchange and Credit & Loan department.

As a result, one can easily gain knowledge of both simple and complicated banking operations from the activities of the bank. So I choose NRB Global Bank Ltd, PanthapathMahila Branch, Dhaka, as sampling area to prepare this internship report. This report is the output of my practical experience which I gathered during the internship period. If I apply these knowledge which I gathered it will definitely help me in my every step of my career.

An internship report for the business program includes an outline of the banking industry for which I worked, summarize the work and discuss the specific relevant perspective of my internship period. These guidelines attempt to explain the purpose of the internship report, it includes recommendations on the concentration my report have taken in to fulfill the academic requirements associated with the internship and it offers a suggestion on improving my writing style. I'm pleased to fill in as an intern with NRB GB LTD & I hope this experience helps me a lot in my future.

## 1.3 Objectives of the study:

The main objective of the study is to analyze the investment management process of NRB Global Bank Limited.

### **Specific Objectives:**

Specific Objectives are as follows:

- ✚ To symbolize the investment happenings of NRB Global Bank Limited, PanthapathMahila Branch.
- ✚ To materialize the current instrument investment modes of the bank.
- ✚ To count the act of investment system of the bank.

To propose corrective dimensions for the upgrading of the complete manner of the investment section.

#### 1.4 Scope of the study:

The report covers the topic “Investment Management Process of NRB Global Bank Limited. To conduct a study on the investment management process of NRB Global Bank Limited, I have settled valuable information from my working branches.

Despite this topic, there are several sectors for working and analysis here, like :

- An outline of NRB Global Bank Limited.
- The financial contribution of the bank.
- Investment Scenario of NRBGB Limited.

## 1.5 The methodology of the study

The report is explicit in nature. There are two types of data which are used to organize this report such as primary and secondary data.

### **Data gathering**

To formulate this report the figure has been composed of two sources these are the primary source and secondary source.

#### **Primary Sources:**

- ✚ Officers
- ✚ Administrators
- ✚ Supervisors
- ✚ Consumers

#### **Secondary Sources:**

- ✚ Plucking Information from their banking website.
- ✚ Yearly Report of NRB Global Bank Limited.
- ✚ Periodicals obtained from the internet.

#### **Data Session Context:**

- ✚ Personal meeting and conversation with employees of the organization.
- ✚ Face to face conversation with several officers.
- ✚ Practical deskwork.
- ✚ Software: MS Word, Microsoft Excel.

#### **Data Investigation Procedure:**

Stored documents studied by utilizing MS Word, MS Excel and chronologically plot, by pie chart

**Chapter “Two”**

**Corporate Review**

**of**

**NRB Global Bank Limited**

## 2.1 Historical Background of NRB Global Bank Limited:

NRB Global Bank Limited got final approval on July 25, 2013, from the regulatory body to run the banking business in Bangladesh. They got it after the hard labor of almost three years complying with all regulatory rules and regulations. In the period of Globalization, no one can survive alone. Modern Technology and foreign policies have brought the people of the universe very close to each other. Now, this universe is a global village.

The previous time the communication among people is very faster and connectivity are very crucial in this village. So keeping all these in mind, Bangladesh Bank permitted nine banks as fourth generation bank in which, three banks have the funding of non-resident Bangladesh (NRB) people. NRB Global Bank Limited is one of those three banks to actualize the dream of people having the goal to keep Bangladesh well connected with other advanced nations.

It is the brainchild of 25 (twenty-five) famous visionary Non-Resident Bangladeshi (NRB) people residing in several countries of the world. It has been permitted by the regulatory bodies in 2012 to operate a business in banking of Bangladesh. Its head office was situated at Khandker Tower, 94 Gulshan Avenue, Gulshan 1, Dhaka 1212, which is a great ideal of postmodern structure. This is one of the finest buildings in Bangladesh. Even, this bank has revealed its first branch at the same premise on October 23, 2013.

Thereafter, Bank relocated its Head Office and Gulshan Corporate Branch to Saiham Tower on May 6, 2018, to assure its operational convenience. Mr. Nizam Chowdhury is the Chairman of this bank having a long professional experience of 26 (twenty-six) years in the U.S.A and other Directors are also well renowned in their own sectors of business.

## 2.2 Corporate Information of NRB Global Bank

Name of the company	NRB Global Bank
Chairman	Mr.NizamChowdhuri
Vice Chairperson	Mrs.MaimunaKhanam
Established	25 <sup>th</sup> July 2013
Legal status	Private limited company
Authorized Capital	12,000.00
Paid up Capital	4,250.00
Registered office	Saiham Tower H # 34, R # 136, B # S.E. (C-1) Gulshan Model Town Gulshan -1, Dhaka-1212, Bangladesh
Number of employees	1001
Number of branches	48
Number of subsidiaries	02
Website	<a href="http://www.nrbglobalbank.com">www.nrbglobalbank.com</a>



## 2.3 VISION

The vision of this bank is to become an exceptional brand in the financial sector by offering service excellence and inventing value for everybody surrounding customers, shareholders, partners, society and economy through transparency, technology, innovation & integrity.

## 2.4 MISSION

The mission of this bank is to build confidence among the NRBs for investment. The bank has some mission to achieve organizational goals. Some of them are :

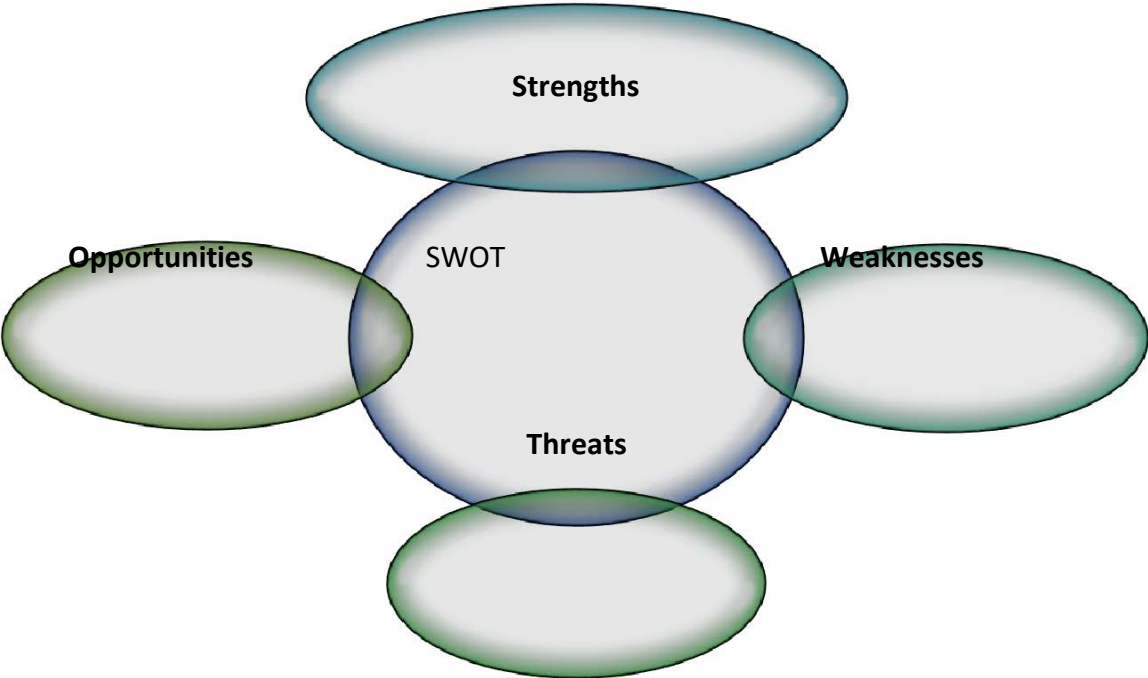
- ✚ Provide fast, accurate and decent customer service upholding business ethics and transparency.
- ✚ Strengthen the inrush of remittance.
- ✚ Create value for communities, societies, and economies in which we conduct by ensuring growth and sustainability.
- ✚ Resembling technology with the help of well-educated professionals and experienced sponsors of the bank.

## 2.5 GOAL

The main goal of NRB Global Bank is to Provide “Great Experience” of Banking at Home and Abroad.

2.6 SWOT Analysis of NRB Global Bank:

Measuring the SWOT analysis is a must for every company as it plays a crucial role in determining the business strategies and planning. Here in Bangladesh banking industry is a fully grown and swiftly developing with tough competitors and stakeholders. So without assessing the internal and external factors, it is impossible to give any decision about any bank. Strength – Weakness-Opportunity-Threat investigation of NRB Global Bank Limited are as follows:



**Strengths:**

1. Professional management team and satisfactory performance.
2. Multi-product financial institution and a strong distribution channel.
3. Satisfactory IT soft, hard infrastructure, multinational and institutional ownership, and adequate capital base
4. The key strength of the NRB Global Bank has contributed heavily towards the growth and development of the bank.
5. Strong network throughout the country and service quality of service to every level of customer.
6. Many branches are located in retail business places and highly commercial areas.
7. Relationship with existing clients is very strong.
8. They have developed a professional relationship with their customers, which includes emotional touch.
9. From the very beginning, NRB Global Bank tries to furnish their work surroundings with modern equipment and facilities and technologies. Online banking is one of the main attractions, which help this bank to create a better position among private banks.
10. Employees share a good understanding with each other and it gave them a reason to work efficiently and become more devoted to work.
11. It has been developed the principles of profit and loss sharing and equal distribution of the assets among depositors, employees and managing directors.

**Weaknesses:**

1. Dependence on high cost bearing fixed deposits and higher interest rate in case of consumer loan.
2. Higher service charge in some areas of banking operation than that of nationalized banks disappointed customers from opening or maintaining accounts with this bank.
3. Not sufficient employees in credit department.
4. According to Bangladesh, bank rules the spread be a loan against FDR rate should not more than 3%. But, the bank sometimes charges more than that spread rate for a loan which is the main weakness for this bank. Because it discourages the customer to rely on them.
5. Not sufficient branches like other banks and ATM Booths.
6. Growth rate are also not so satisfactory.

**Opportunities:**

1. The credit facility offered by NRB Global Bank has attracted security and status concern businessmen and as well as service holders with higher income group.
2. Tremendous untapped suburban and rural market Small and Medium Enterprise.
3. Such government concern will facilitate the long term vision of NRB Global Bank.
4. Government of Bangladesh has observed its full support to the banking sector for a sound financial status of the country, as it is becoming one of the essential sources of employment in the country now.
5. The bank can recruit experienced, efficient and knowledgeable workforce as it offers to catch compensation package and good working environment.
6. It will also facilitate a wide area network between the buyer and the production unit of NRB Global Bank to smooth operation to meet the desired need with least movement.

**Threats:**

1. Supply gap of foreign currency and increased competition in the market for quality assets.
2. Conventional banks can easily copy the product offering of NRB Global Bank. Therefore the bank is in continuous product innovation to gain a temporary advantage over its competitors.
3. Default culture is known in our country which is harmful to any bank.
4. As NRB Global Bank is new, it has not faced it seriously yet. However, as the bank grows older it might become a great problem.
5. The worldwide tendency of mergers and acquisition in financial institutions is causing concentration the industry and competitors are increasing in power in their respective areas.

## 2.7 Products and Services of NRB Global Bank Ltd.

### Products (Consumer, SME, and NRB)

#### ❖ **CONSUMER PRODUCTS**

##### **Consumer Liabilities**

1. NGB DPS
2. NGB Current Account
3. NGB Savings Account
4. NGB Junior
5. NGB Queen
6. NGB Perfect
7. NGB Freshers Account
8. NGB Double Benefit Scheme
9. NGB Salary Account
10. NGB Monthly Benefit Scheme

##### **Consumer Assets**

1. NGB Executive Loan
2. NGB Professionals
3. NGB Adhoc Loan
4. NGB Marriage Loan
5. NGB Travel Loan
6. NGB Festival Loan
7. NGB Home Loan
8. NG Auto Loan
9. NRB Swadesh

#### ❖ **NRB Products –**

##### **NRB Liability**

##### **NRB Assets**

1. NRB Health Support Loan
2. NRB Home Loan
3. NRB Migrant Loan
4. NRB Shohayota Loan
5. NRB Student Education Loan
6. NRB Utshaho Loan

## ❖ SME PRODUCTS –

### 🌈 Assets

1. NGB Uddom (SME Business Loan)
2. NGB Kishan (Agri Loan)
3. NGB Proshar (Linkage Finance)
4. NGB Nandini (Loan for Women Entrepreneurs)

## ❖ Retail Banking Products:

**This bank offers various products of retail banking such as-**

- NGB DPS (Allow to build up savings through regular monthly deposit) □
- NGB Double Benefit ( Help to double deposited money on maturity) □
- Fixed Deposit (Higher interest on savings for long term investment) □
- NGB Professionals Loan (Personal loan facility for self-employed professionals like doctors, IT Professionals, engineers & mariners, etc.)
- NGB Monthly Benefit (Helps to earn extra income from every month of deposited money which lets to earn yearly benefit every month)
- Senior Citizen Benefit Plan (Benefit plan for the senior citizen to carry out day-to-day banking transactions independently).
- NGB Pre-Paid Card
- NGB Debit Card
- NGB Executive (term loan facility for any legitimate purpose designed especially for Salaried Executives at different Corporate both permanent & contractual) □
- NGB Salary (employer can credit monthly salary/paycheck every month will credit to account)
- NGB Festivals (to meet festival expenses)
- NGB Fresher's (For students)
- NGB Junior (For children aged between 3 to 18 years but the account is operated by parents until Child attain his/her maturity (Age 18))
- NGB Marriage Loan (for covering the marriage expenses)
- NGB Perfect (Allows an individual to manage savings and transaction simultaneously)
- NGB Queen ( An interest bearing account designed exclusively for a woman)
- NGB Travelers (A “Travel purpose” loan which means the applicant has to declare his/her Inland/Outland travel purpose.

**❖ Loan products:****The loan and advance products are:**

- Personal Loan
- Car Loan
- House Loan
- Education Loan
- Project Financing
- Working Capital Financing
- Agricultural Financing
- Consumer Financing
- Lease Financing
- SME Financing
- House Building Financing
- Import Financing
- Export Financing
- NGB Travel Loan
- NGB Marriage Loan
- NGB Executive Loan
- NGB Festival Loan

**Foreign Trade product:****Foreign Trade Products that are offered by NRB are as under:**

- Letter of Credit (L/C)
- Back to Back Letter of Credit (BTB L/C)
- Foreign Demand Draft (FDD)
- IDBC (Inland Brick to Brick Local L/C)
- IDBP (Inland Documents Bill Purchase)
- Remittance products
- Pay Order (PO)
- Demand Draft (DD)

**Other Service Products:**

- Corporate Banking
- Tele Banking

- SMS Banking
- ATM card.



## 2.8 Financial performance NRB Global Bank From 2017 to 2013

### Financial performance NRB Global Bank in the Year of 2017

SL NO	Particulars	2017
1	Paid-up capital	4,250.00
2	Total capital	5,638.93
3	Capital surplus / (deficit)	632.87
4	Total asset	79,132.60
5	Total deposits	68,980.11
6	Total loans and advances	59,328.38
7	Total Contingent liabilities and commitment	7,387.02
8	Credit deposit ratio	85.00%
9	Percentage of classified loans against total loans and advances	1.31%
10	Profit after tax and provision	389.64
11	Amount of classified loans during the current year	774.83
12	Provisions kept against classified Loan	332.87
13	Provision surplus / (deficit)	...
14	Cost of fund	9.65%
15	Interest earning assets	71,751.13
16	Non-interest earning assets	7,381.47
17	Return on investment (ROI)	6.60%
18	Return on assets (ROA)	0.15%
19	Income from investment	425.84
20	Earnings per share (Taka)	0.92
21	Net Income per share (Taka)	0.94
22	Price Earning Ratio (Taka)	....

## Financial performance NRB Global Bank in the Year of 2016

SL NO	Particulars	2016
1	Paid-up capital	4,250.00
2	Total capital	5,005.19
3	Capital surplus / (deficit)	1,006.21
4	Total asset	49,266.65
5	Total deposits	42,880.27
6	Total loans and advances	34,958.31
7	Total Contingent liabilities and commitment	4,908.83
8	Credit deposit ratio	81.68%
9	Percentage of classified loans against total loans and advances	0.42%
10	Profit after tax and provision	423.03
11	Amount of classified loans during the current year	146.33
12	Provisions kept against classified Loan	19.33
13	Provision surplus / (deficit)	...
14	Cost of fund	9.61%
15	Interest earning assets	44,824.93
16	Non-interest earning assets	4,441.83
17	Return on investment (ROI)	7.09%
18	Return on assets (ROA)	0.26%
19	Income from investment	305.29
20	Earnings per share (Taka)	1
21	Net Income per share (Taka)	1
22	Price Earning Ratio (Taka)	10.05

## Financial performance NRB Global Bank in the Year of 2015

SL NO	Particulars	2015
1	Paid-up capital	4,250.00
2	Total capital	4,380.16
3	Capital surplus / (deficit)	380.18
4	Total asset	31,430.04
5	Total deposits	26,687.09
6	Total loans and advances	20,846.14
7	Total Contingent liabilities and commitment	1,491.14
8	Credit deposit ratio	78.03%
9	Percentage of classified loans against total loans and advances	0.65%
10	Profit after tax and provision	18.98
11	Amount of classified loans during the current year	132.40
12	Provisions kept against classified Loan	41.66
13	Provision surplus / (deficit)	...
14	Cost of fund	11.55%
15	Interest earning assets	27,962.15
16	Non-interest earning assets	3,467.90
17	Return on investment (ROI)	0.44%
18	Return on assets (ROA)	0.03%
19	Income from investment	217.37
20	Earnings per share (Taka)	0.05
21	Net Income per share (Taka)	0.05
22	Price Earning Ratio (Taka)	224.03

## Financial performance NRB Global Bank in the Year of 2014

SL NO	Particulars	2014
1	Paid-up capital	4,250.00
2	Total capital	4294.38
3	Capital surplus / (deficit)	294.38
4	Total asset	18300.56
5	Total deposits	13906.92
6	Total loans and advances	10238.3
7	Total Contingent liabilities and commitment	1171.02
8	Credit deposit ratio	76.89%
9	Percentage of classified loans against total loans and advances	0.01%
10	Profit after tax and provision	74.64
11	Amount of classified loans during the current year	....
12	Provisions kept against classified Loan	....
13	Provision surplus / (deficit)	....
14	Cost of fund	11.53%
15	Interest earning assets	16029.85
16	Non-interest earning assets	2270.75
17	Return on investment (ROI)	-1.78%
18	Return on assets (ROA)	-0.18%
19	Income from investment	128.45
20	Earnings per share (Taka)	0.19
21	Net Income per share (Taka)	0.20
22	Price Earning Ratio (Taka)	...

## Financial performance NRB Global Bank in the Year of 2013

SL NO	Particulars	2013
1	Paid-up capital	4,250.00
2	Total capital	4269.99
3	Capital surplus / (deficit)	269.99
4	Total asset	7497.20
5	Total deposits	3176.76
6	Total loans and advances	2580.03
7	Total Contingent liabilities and commitment	467
8	Credit deposit ratio	83.78%
9	Percentage of classified loans against total loans and advances	0.01%
10	Profit after tax and provision	10.77
11	Amount of classified loans during the current year	...
12	Provisions kept against classified Loan	...
13	Provision surplus / (deficit)	...
14	Cost of fund	11.89%
15	Interest earning assets	5358.9
16	Non-interest earning assets	2138.40
17	Return on investment (ROI)	-48.00%
18	Return on assets (ROA)	-0.28%
19	Income from investment	...
20	Earnings per share (Taka)	0.04
21	Net Income per share (Taka)	0.04
22	Price Earning Ratio (Taka)	...

**Chapter “Three”**  
**Learning Part**  
**of**  
**Investment Management Process**  
**of**  
**NRB Global Bank Limited**

### 3.1 Investment

Investment is the action of deploying funds with the motive and expectation that they will earn a positive return for the owner and funds may be invested in either real assets or financial assets. When resources are used for purchasing fixed and current assets in a production intent or for a trading purpose, then it can be termed as a real investment. The establishment of a factory or the purchase of raw materials and machinery for production motives are examples in point.

On the other hand, the purchase of a legal right to receive income in the figure of capital gains or dividends would be indicative of financial investments. Ultimately, savings of investors in financial assets are invested by the respective company into real assets in the figure of the expansion of plant and equipment to earn a profit.

### 3.2 Factors Related with Investment

**There are some factors which are related to investment. Some of these given below:**

- ❖ Risk
- ❖ Collateral
- ❖ Operating Expense
- ❖ Legal Considerations
- ❖ Inflation
- ❖ Time
- ❖ Interest Rate.

### 3.3 Investment of NRB Global Bank

As we know that when money is deposited with a bank, the bank, in turn, makes investments in different forms approved by the bank with the motive to earn a profit Not only a bank but also an organization or individual can use its modes of investment to earn profits for wealth maximization. Some popular modes of NRB Global Bank are discussed below.



### 3.4 Importance of Investment

The investment shows a strong part in a country's economic development in the subsequent methods. Some of these are discussed below:

- ❖ It introduces social equity.
- ❖ It grants working capital for industrialization.
- ❖ It helps to build employment opportunities.
- ❖ Investment monitors almost all kinds of production activities of the country.
- ❖ Cash generation enters for its successful performance.
- ❖ Advancement of the value of living.
- ❖ The business cycle can run well only by the support of the lending system.

### 3.5 Investment Management

Speculation the executives is a self-motivated field where a definite standard of long-range arranging is expected to allocate the reserve in various field and to limit the hazard and amplifying the arrival on the contributed store. Ceaseless supervision, observing and follow-up is exceptionally required for guaranteeing the expedient repayment and lessening the default. The general accomplishment in the venture the executives relies upon the bank's advances. Subsequently, while investigating speculation approach venture technique and efficiency.

### 3.6 Goals and standards:

Every bank has some goals and standards and employees are always trying to achieve their goal. These goals and standard are as follows:

1. To raise its portfolio by the size of speculation, by areas (open and private), by financial reason, by securities and by land territory including modern, business and rural.
2. To guarantee common advantage both for the bank and speculation customer by an expert appraisal of the venture and observing.
3. To fund different improvements plans for neediness easing, business age and pay with a view to quickening practical financial development and elevating of the public.



4. To make speculation keeping the financial prerequisite of the nation in view and to build the quantity of potential financial specialists by making participatory and lucrative speculation.
5. To set resources into the type of merchandise and products as opposed to giving out cold hard cash to the venture customers.
6. To support social inspiring undertakings and to disregard even very beneficial interest in fields prohibited under bank rules.

### 3.7 Types of Account

#### **Current Account**

Current Account is entirely demanded deposit account because the bank is bound to pay the amount to the account holder on demand at any time. It is running and active account which may be operated upon any times during a working day. There is no boundary on the number and the number of withdrawals from a current account. If the amount of deposit is lower than taka 1,000 on an average the bank has authority to cut taka 50 from each account as subsidiary charge after every six months.

Against this account loan facility can be ensured and usually one can start this account with only 500 taka. One can open this form of account through check or cash. All the banks pursue almost the same rules for opening a current account.

#### **Savings Account**

Usually, clients open this form of account at a low interest for security. This is also an initiative to generate people's savings tendency. Generally, this account is to be opened at taka only 1000 and interest is to be paid in June and December after every six months. If money is withdrawn twice a week or more than taka 10000 is withdrawn then interest is not paid.

This account guarantees loan and almost all the banks adopt the same rules in the field of savings account, except foreign banks for dissimilar deposit. On average all the banks serve around six percent interest.



## Short Term Deposit Account

Customers /clients deposit money for a shorter period of time. STD account can be treated as semi-term deposit and STD should be kept for at least thirty days to get interest. The interest offered for STD is less than that of savings deposit and in practice, NRB Global offers 5.00% rate of interest for STD account. It may be raised depending on the fund. The volume of STD A/C is high than another account.

In NRB Global Bank, Several Big Companies, Organizations, Government Department keep money in STD accounts. For this account requires prior notice for any withdrawal because here frequent withdrawal is not allowed.

## Term Deposit

The fixed deposit account is repayable after the expiry of a predetermined period fixed by the client itself. The time varies from three months to three years. The customer may open or start his or her account for different time periods which may be for three months, six months, one year, two years and three years. General characteristics are as follows:

1. Popularly this is known as Fixed Deposit Receipt or FDR and term deposits are made with the bank for a specific and fixed period of time.
2. The bank need not maintain cash reserves against term deposits and therefore, bank offers or gives high-interest rate for this term deposit.
3. In NRB Global Bank fixed deposit account is opened in customer choice time.

## Fixed Deposit

Fixed deposit is one, which is repayable after the expiry of the preset period fixed by him. The period varies from 1 month to 1 year and these deposits are not repayable on demand but they are withdrawal subject to a period of notice. It is popularly known as a “Time Deposit” or “Time liabilities”. The depositor has to fill up an application form which contains amount in figures, beneficiary’s name and address, period, date of issue, rate of interest, date of maturity, how the amount will be operated (jointly or singly) signature (s), F.D.R no special instructions.

After fulfilling the mentioned information and depositing the amount, FDR account is started and an FDR receipt issued and it is recorded in the FDR register which contains FDR account number, Fixed Deposit Receipt number, Name of the FDR holder with address, maturity period, maturity date and interest rate. In the case of FDR (Fixed Deposit Receipt) account the bank does not have to maintain a cash reserve. So NRB serves 7% interest rate in FDR (Fixed Deposit Receipt).

## **Common Performs of NRB Global Bank Limited in Mobilization of Funds:**

### **NGB Current Account:**

NGB Current Account has some features and some main features are as follows:

1. The main features of NGB Current Account are that the personal current account can be opened either singly or jointly with one or more person.
2. Then account must be introduced by existing NGB account holders. For this account opening balance for personal BDT 5000/- and for corporate BDT 1000/-.
3. A/C, Maintenance Fee: BDT 500 half yearly and A/C Closing Charge: BDT 300.
4. ATM Card Charge: BDT 300 (yearly) and ATM Withdrawal limit BDT 5000 and POS.

### **NGB Savings:**

The main features of NGB Savings are given below:

Firstly, The account more person is opened either singly or jointly, with one or more person.

Secondly, Here interest is 6% and interest will be disbursed on a half yearly basis.

Thirdly, Here opening balance BDT 1000/-.

Fourthly: ATM card charge :BDT 300 (yearly).

### **NGB Junior /School Banking/Minor Account:**

- ✚ This account would be operated singly by parents until the child attains Maturity (Age 18 years).
- ✚ This account must be introduced by existing NGB account holders.
- ✚ This account will be operated by a legal guardian.
- ✚ Here opening balance is BDT 100/-only.
- ✚ For this account A/C Maintenance fee, Cheque Book Charge, ATM Card Charge, and A/C Closing Charge are free.
- ✚ Here ATM withdrawal limits BDT 2000 and POS.BDT 2000 per day, Maximum BDT 5000/-as parents request.

### **B Queen:**

### NGB Queen:

- ✚ For this account monthly minimum balance for interest, accrual is BDT 2500/-
- ✚ In this account opening balance is BDT 2000/-
- ✚ An only female citizen of BD allowed for this account and age 18+
- ✚ A/C Maintenance Fee: BDT 300 half yearly and A/C Closing Charge: BDT 300.
- ✚ ATM Card Charge BDT 300 (yearly) and ATM Withdrawal limit BDT 150000.
- ✚ In this account, locker fee will be waived by 30% (1st year).

### NGB Salary Account:

- ✚ Opening Balance for this account Nil and that account will be opened SINGLY.
- ✚ Interest Rate 6% and will be disbursed on a quarterly basis.
- ✚ There are no fees on purchase foreign currency, required for travel purpose (limits apply).
- ✚ Here A/C Maintenance Fee: As per the corporate agreement.
- ✚ In this account A/C Closing Charge: BDT 200/-
- ✚ ATM Card Charge: BDT 200 (yearly) and ATM Withdrawal BDT 100000 and POS.BDT100000 Per day, Per Transaction Maximum Withdrawal BDT 20000.

### NGB Fresher:

- ✚ Opening Balance for this Account is BDT 1000/-
- ✚ For this account, age need to be 18-25 years.
- ✚ This is for Students of various Institutions and the account will be opened SINGLY.
- ✚ Interest rate same like NGB Salary Account and Interest will be disbursed on half yearly basis.
- ✚ For NGB Fresher monthly minimum balance for interest, accrual is BDT 5000/-
- ✚ Student file processing charge fee and A/C maintenance fee are free.
- ✚ A/C Closing Charge is BDT 200.
- ✚ ATM Card Charge is BDT 200 and ATM –Withdrawal limit BDT 50000 and POS BDT 100000 Per day, Per Transaction Maximum Withdrawal limit BDT 20000/-.

### NGB Deposit Pension Scheme (DPS):

- ✚ Minimum Monthly Installment BDT is 500.
- ✚ Here Maximum Amount any multiples of BDT 500 /-and upper ceiling BDT 25000.
- ✚ Tenor: Any tenure from 3-5 -8 years and 10 years.
- ✚ If the customers fail to pay the customer will have to pay 5% of Tk.500.00( whichever is lower)
- ✚ If the bank fails to actualize three consecutive installments from the correspondent account by the stipulated time the account will be closed automatically and the self-deposited amount will be transferred to the linked transactional amount.

- ✚ The loan limit is 80% of self deposited amount.

### **NRB Double Benefit Scheme:**

- ✚ For NRB Double Benefit scheme minimum amount BDT 50000 /- and Maximum Amount multiples of BDT 50000/- not upper ceiling.
- ✚ Need to have current or savings account with NRB Global Bank.
- ✚ Tenor : Tenor is 5years 3months.
- ✚ Here joint applicant is allowed.
- ✚ An individual client can open more than 1 double benefit scheme.
- ✚ Under this scheme there is no benefit including interest shall be allowed for premature encashment date.
- ✚ The loan limit is 90% of self –deposited amount and spread will be prevailing FD rate +2%.

### **NRB Monthly Benefit Scheme:**

- ✚ Minimum Amount is BDT 50000/-and Maximum Amount multiples of BDT 50000/- No upper ceiling.
- ✚ Monthly earnings per lac BDT 1000 (B.T) and must have current or savings account with this bank.
- ✚ Client or customer can open more than one Monthly Benefit Scheme.
- ✚ The tenor is 3 and 5years.
- ✚ The loan limit is 70% of self –deposited amount and interest rate 15% processing fee: BDT 500.

### **NRB Fixed Deposit:**

- ✚ The minimum account is BDT 50000/- and the maximum amount is not an upper ceiling.
- ✚ For this deposit must have current or savings account with NRB Global Bank.
- ✚ Tenor: 3-6 months and 12 months.
- ✚ One client can open more than EDR with NRB Branches.
- ✚ Loan limit is 90%of self –deposited amount and spread will be prevailing FD rate +2%.



### **NRB Student Education Loan:**

NRB Student Education Loan Scheme is designed to help potential students willing to accomplish their dreams by pursuing higher education in Bangladesh. The loan will be allowed to leverage the cost of higher education of NRB's child, only at Bangladesh, that covers Admission fee, Tuition fee, Semester Fees, other fees as stated by Educational Institutions, Living/Loading.

### **Who Can Apply For NRB student education loan Non-Resident**

Bangladeshis to leverage the cost of education for their children.

### **Key Features of NRB student education loan scheme**

- ✚ Availability of term facility.
- ✚ Age limit is 18 years to 55 years
- ✚ Loan limit Minimum is BDT 50,000 to BDT 5,00,000
- ✚ Interest rate is low
- ✚ Flexible loan tenor duration 12/24/36 months
- ✚ Processing fee is low
- ✚ With/without Mortgage-backed facility is available
- ✚ Joint borrower is allowed
- ✚ Equal monthly installment payment is allowed.

### **NRB Shohayota Loan:**

NRB Shohayota Loan is an EMI based Loan Scheme invested to the returnee migrant people of Bangladesh to help the migrant get back on their feet. It will be given to the person with or without any secured property or mortgage to protect them.

### **Who Can Apply for NRB Shohayota Loan**

Migrants who have returned home within the last five years planning for any allowable business in start-up / running business level. Migrants have to have vocational & other training or experience and expertise relating their respective businesses otherwise they will not be able to apply.

### Key Features of NRB Shohayota Loan

- ✚ Its Applicable for migrants returned home in last 5 years
- ✚ Age limit is 18 to 55 years
- ✚ Capital finance for start-up/running business only
- ✚ Loan limit is BDT 50,000 – BDT 3,00,000 (backed by personal guarantee) BDT 3,00,000 – BDT 10,00,000az (backed by mortgage security)
- ✚ Interest rate is low
- ✚ Flexible loan tenor is 12/24/36 months
- ✚ Equal monthly installment payments available.

### NGB Marriage Loan:

NGB Marriage Loan will enable you to satisfy your long-cherished priorities and expenditures of your wedding. You can avail the loan with competitive rates, convenient features and simple process.

### Key Features of NGB Marriage Loan

- ✚ Loan amount ranges from BDT 100,000 to BDT 500,000
- ✚ Repayment tenure from 24 months to 36 months
- ✚ Availability of competitive interest rate
- ✚ Automatic realization of monthly installments from NGB account
- ✚ One personal guarantor
- ✚ The early full and partial settlement allowed
- ✚ Minimal documentation needed
- ✚ There is no hidden charge
- ✚ Loan processing time is short.

### Any Credit Worthy Individual Like

- ✚ Salaried executives: Minimum one year experience with 6 months of employment with present employer
- ✚ Self Employed: Doctors, Architects, Engineers, Chartered Accountant and Certified Consultant & IT professionals: Minimum 2 years of experience
- ✚ Business person: Minimum 2 years of involvement in business

## **AGE**

- ✚ Minimum age is 21 years
- ✚ Maximum age is 55 years

## **Minimum Gross Monthly Income**

- ✚ BDT is 20,000

## **NGB Professional Loan:**

GB Professionals loan is any motive personal loan facility (EMI based) for self – employed professionals (Doctor, IT professionals, Engineers, and Mariners, etc.).

## **Key Features of Professionals Loan**

- ✚ The loan amount ranges from BDT 100,000
- ✚ Repayment tenure of 12 months to 60 months
- ✚ Interest rate is competitive
- ✚ Automatic realization of monthly installments from NGB account
- ✚ One Personal guarantor required
- ✚ The early full and partial settlement allowed
- ✚ Minimal documentation needed.

## **ELIGIBILITY:**

Self Employed, Doctors, Architects, Engineers, Chartered Accountant and Certified Consultant, Mariners & IT Professionals.

Minimum 2 years of experience needed.

Minimum age is 21 years.





## NRB Home Loan:

NRB home loan is a term financing facilities to individuals for acquiring apartment or house, office Space and shop or chamber or building construction.

### Who Can Apply For NRB Home Loan

Bangladeshi nationals living abroad in any country of the world engaged in service or business with valid income source are allowed to apply for this loan. Co-applicant is mandatory and must stand in Bangladesh, may or may not be the income generator.

### Key features

- Special home loan for nonresident Bangladeshi not for resident.
- Age limit is 18 years to 55 years

### Loan limit:

- Up to BDT 500,000 Rural Areas
  - Up to BDT 2,000,000 Municipal areas
  - Up to BDT 10,000,000 Urban areas
- 
- Interest rate is low
  - Flexible loan tenor is 7-10 years
  - Maintain equal monthly installment payments
  - It has mortgage/Wage Earner Bond backed security
  - Flexible acceptable securities is allowed.

## NRB Utshaho Loan:

NRB Global Bank always tries to accentuate NRB's welfare. Individual returnee migrant people who already doing some business in Bangladesh but can't spread it well for lack of fund, NRB Global Bank Ltd introduces this loan product for actual support to that returnee migrant entrepreneur to run their business smoothly. NRB Utshaho Loan is an EMI based loan scheme given by NRB Global Bank Ltd to individual returnee migrant people get back on their feet properly. It will be given to the persons or individual with secured property or mortgage.

NRB's who have returned home within last three years.

### **Key Features of NRB Utshaho Loan**

- ✚ It has a term loan facility
- ✚ Clients age limit 18years to 55years
- ✚ Loan limit is BDT -1,000,000 to BDT -10,000,000 secured by mortgage
- ✚ Loan category:
  1. NRB Utshaho term loan
  2. NRB Utshaho working capital loan.
- ✚ For maximum 60months or 5years
- ✚ Here processing fee is low
- ✚ Offer mortgage-backed security facility
- ✚ Joint borrower or client allowed
- ✚ Monthly installment payment is equal.

Speculation the executives is a self-motivated field where a definite standard of long-range arranging is expected to allocate the reserve in various field and to limit the hazard and amplifying the arrival on the contributed store. Ceaseless supervision, observing and follow-up is exceptionally required for guaranteeing the expedient repayment and lessening the default .The general accomplishment in the venture the executives relies upon the bank's advances. Subsequently, while investigating speculation approach venture technique and efficiency.

Borrowing money can help us to do things, but the process can be complicated .Mistakes cam be expensive ,and they can cause our loan request to be rejected .For this reason every bank follow some steps to maintain a proper process without any mistake .These steps are as follows:

1. Finding prospective loan clients.
2. Evaluating a prospective client's character and sincerity of purpose.
3. Making site visits and evaluating a client's credit record.
4. Evaluating prospective client's financial condition.
5. Measuring possible loan collateral and signing the loan agreement.
6. Monitoring compliance with the loan agreement and other client service needs.

### **1. Finding prospective loan clients**

Most loans to individual arise from a direct request from a client who approaches a member of the lender's staff and asks to fill out a loan application. There are some procedure activities of applications. These are given below:

1. Measuring capital requirements .
2. Forming bank loan applications
3. Applying for a bank loan.
4. Closing the bank loan.
5. Bank loan service and reporting.
6. Bank loan analysis.

### **2. Evaluating a prospective client's character and sincerity of purpose**

Once a client decides to request a loan ,an interview with a loan officer usually follows ,giving the client the opportunity to explain his or her credit needs.That interview is particularly important because it provides an opportunity for the loan officer to assess the client’s character and sincerity of purpose.

If the client appears to lack sincerity in acknowledging the need to adhere to the terms of a loan,this must be recorded as a strong factor weighing against approval to the loan request.

### **3. Making site visits and evaluating a prospective client’s credit record**

IT a business or mortgage loan is applied for ,a loan officer often makes a site visit to assess the clint’s location and the condition of the property and to ask clarifying questions.The loan officer may contact other creditors who have previously loaned money to this client to see what their experience has been.A previous payment record often reveals much about the client’s character ,the sincerity of purpose and sense of responsibility in making use of credit extended by a lending institution.

### **4.Evaluating a prospective client’s financial condition.**

If all is favourable to this point,the client is asked to submit some crucial documents the lender or bank needs in order to fully evaluate the loan request ,including complete financial statements and in the case of a corporation,board of director’s resolutions authorizing the negotiation of a loan with the bank.

Once all documents are on file ,the lender’s credit analysis division conducts a throughout financial analysis of the applicant,aimed at ascertaining whether the client has sufficient cash flow and backup assets to repay the loan.

The credit analysis division then prepares a brief summary and recommendation,which goes to the suitable loan committee for approval.

On large loans, members of the credit analysis division may give an oral presentation and conversation will ensue between staff analysis and the committee over the strong and weak points of a loan request.

### **5.Measuring possible loan collateral and signing the loan agreement**

If the loan committee approves the client’s request ,the loan officer or the credit committee will usually check on the property or other assets to be pledged as collateral in order to assure that the bank has immediate access to the collateral or can acquire title to the property involved if the loan agreement has defaulted.

Once the loan officer and the loan committee of the bank are satisfied that both the loan and the proposed collateral are sound ,the note and other documents that make up a loan agreement are prepared and signed by all parties to the agreement.

## **6. Monitoring compliance with the loan agreement and other client service needs**

The new agreement must be monitored continuously to ensure that the terms of the loan are being followed and that all required payments of principal and interest being made as promised, for larger commercial credits ,the loan officer will visit the client's business periodically to check on the firm's progress and see what other services the client may need.

Usually a loan officer or other staff members enter information about a new loan client in a computer file known as a customer profile or client profile.

This profile shows what services the client is currently using and contains other information required by management to monitor a client's progress and financial service needs.

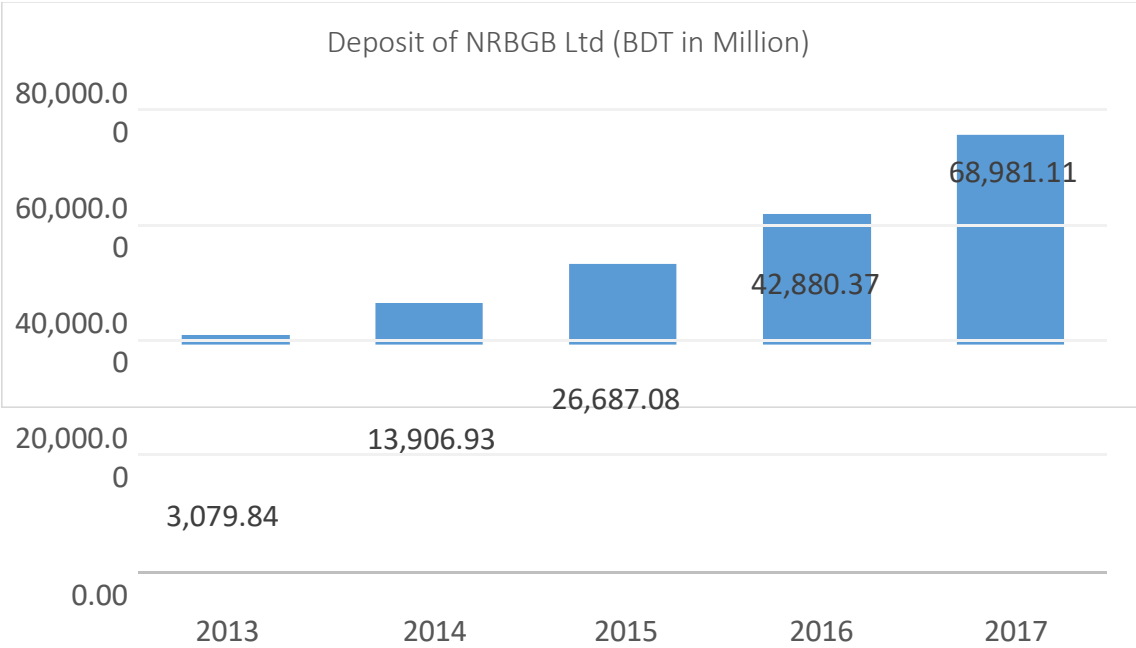
In order to analysis, the investment performance of NRB Global Bank LTD trend analysis has been used. There is a list of Deposits, investments, sector-wise investment, division wise investment and list of another different kind of investment related aspects of the year 2013 to 2017 which is used in this study.

**Year wise Trend of Deposits and Growth Rate of Deposits:**

Year	2013	2014	2015	2016	2017
Deposit (BDT in Million)	3,079.84	13,906.93	26,687.08	42,880.37	68,981.11
Growth Rate (%)	7.12%	10.23%	8.27%	11.39%	11.10%

Table: The trend of deposits of NRB Global Bank Ltd.

**Graphical Presentation**



**Figure: The trend of deposits of NRB Global Bank Ltd.**

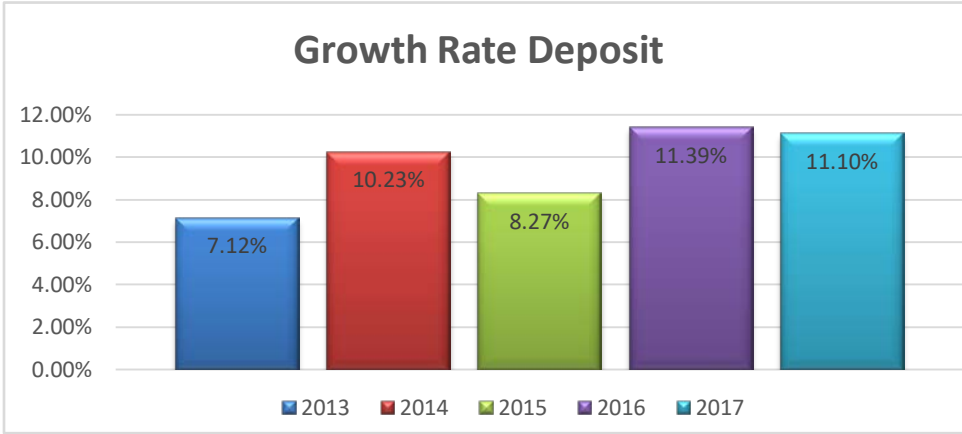


Figure: The Growth Rate Of Deposit Of NRBGB Ltd.

**Interpretation:**

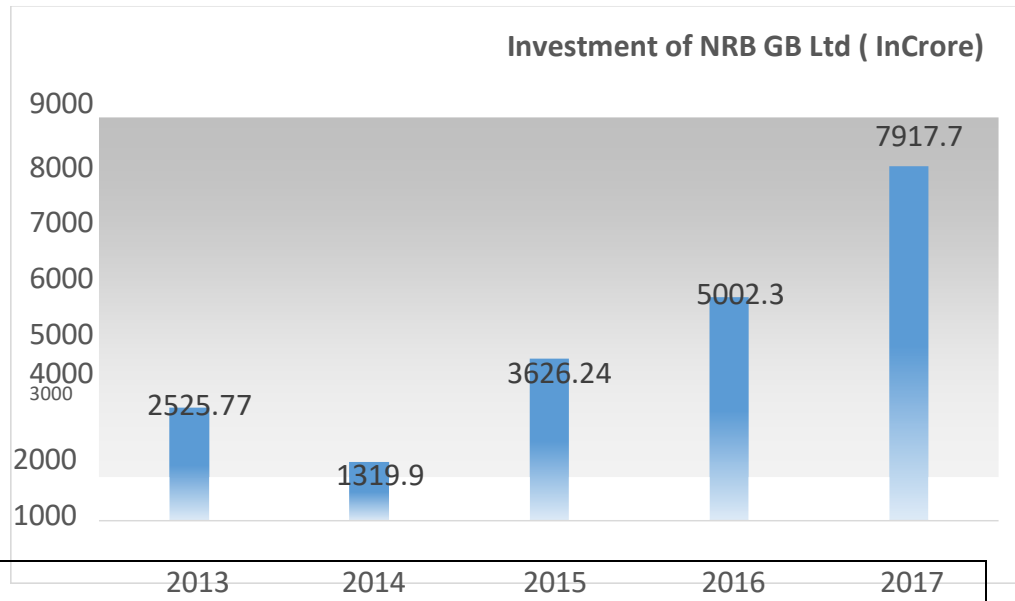
According to figures shown above ,the deposit amount of NRB Global Bank Ltd has an increasing trend .Considering 5 years of trend ,the growth rate fluctuates ,but in last three years the trend of growth rate in rising.It means the bank’s deposit is getting well .If it runs consistently, the bank's earnings will be increased.

**Year-wise Trend of Investments and Growth rate of investments**

Year	2013	2014	2015	2016	2017
Investment ( in Crore)	2525.77	1319.9	3626.24	5002.3	7917.7
Growth Rate	0%	0.52%	2.75%	1.38%	1.58%

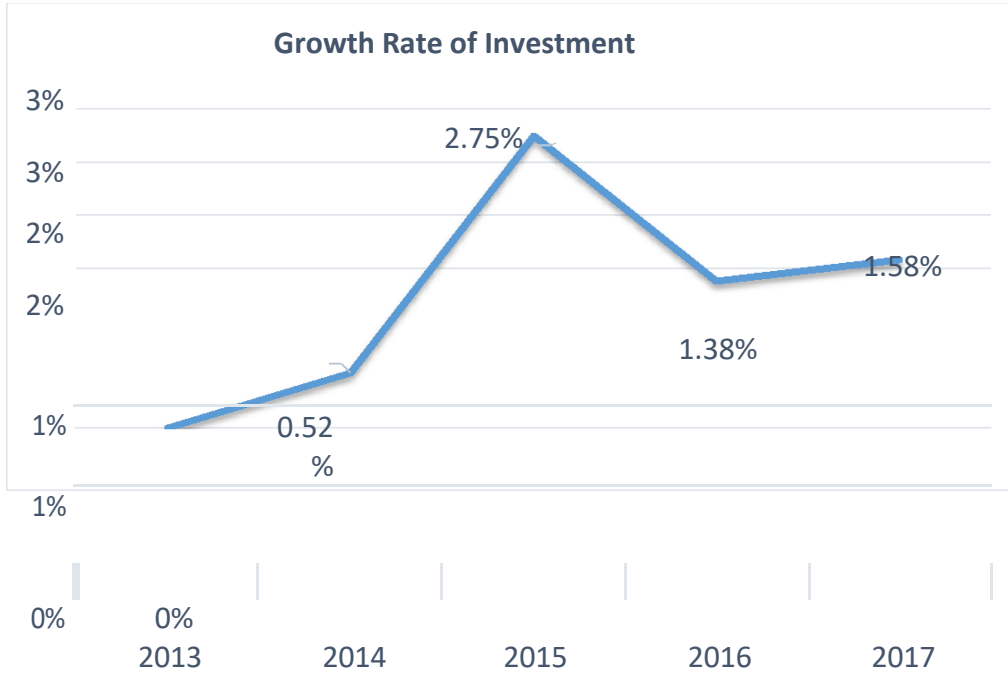
Table:The trend of investments in NRB Global Bank Ltd.

**Graphical Presentation :**



**Figure: Thetren of investments of NRB GB Ltd.**





**Figure:Growth rate of investment of NRB GB Ltd.**

**Interpretation:**

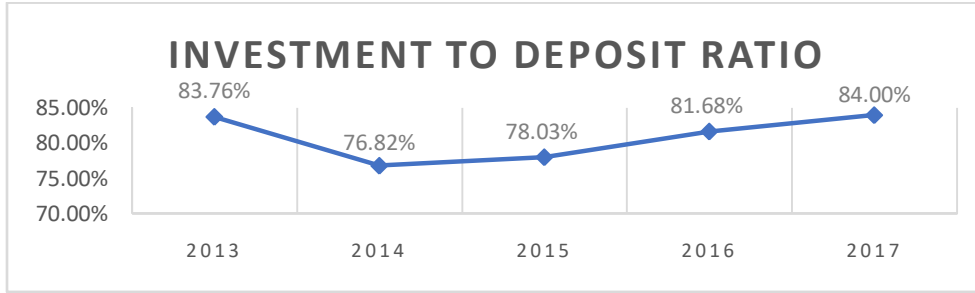
The rate of growth is increasing every year except 2014 because in 2014 the amount of investment was also lower than another year. But after 2014 every year amount of investment is increasing so growth rate is also increasing.

**Investment To Deposit Ratio:**

Year	2013	2014	2015	2016	2017
Investmer	83.76%	76.82%	78.03%	81.68%	84.00%

Table:Investment To Deposit Ratio of NRBGB

**Graphical Presentation :**



**Figure: Investment To Deposit Ratio of NRB Global Bank Ltd.**

**Interpretation:**

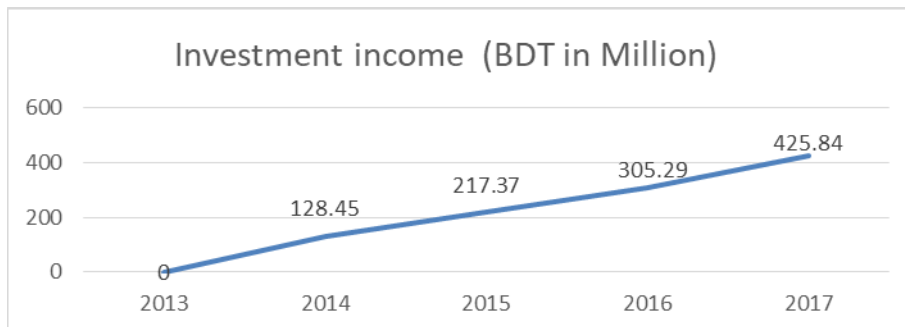
The figure shows that the investment to deposit ratio of NRB Global Bank Ltd is gradually increasing year-by-year from after the year 2014. This happened due to increased rate deposits of the bank as well as the investment growth rate is high.

**Investment income:**

Year	2013	2014	2015	2016	2017
Investment	0	128.45	217.37	305.29	425.84

Table: Investment income of NRBGB

**Graphical Presentation :**



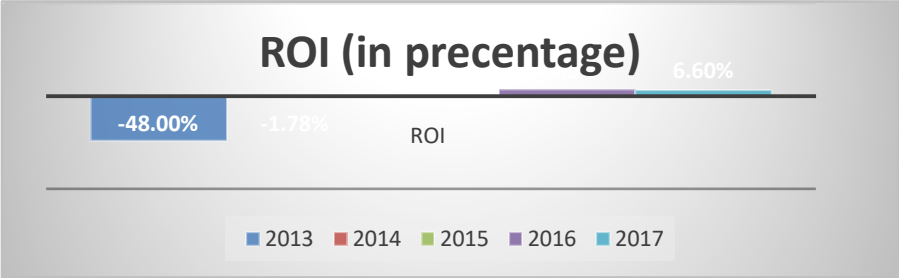
**Figure: Investment income of NRB Global Bank Ltd**

**Interpretation :** This figure shown that After the 1<sup>st</sup> year the investment income of this bank is increasing which is good for any bank and every bank actually looking forward to this situation

**Return on Investment 2013-2017:**

Return on investment is primarily an indicator of managerial sufficiency. It indicates how proficient management has been in covering assets into net earnings. The higher the bank's return on investments is better.

Year	2013	2014	2015	2016	2017
ROI	48.00%	-1.78%	0.44%	7.09%	6.60%



**Figure:ROI of NRB Global Bank Ltd.**

**Interpretation:**

From the figure shown above, the ROI of NRB Global Bank Ltd is not stable in 2013,2014. But after this two year ROI is increasing but in 2017 the ROI again fall. The bank should concentrate on its investment process and its alarming situation otherwise it will create a huge problem.

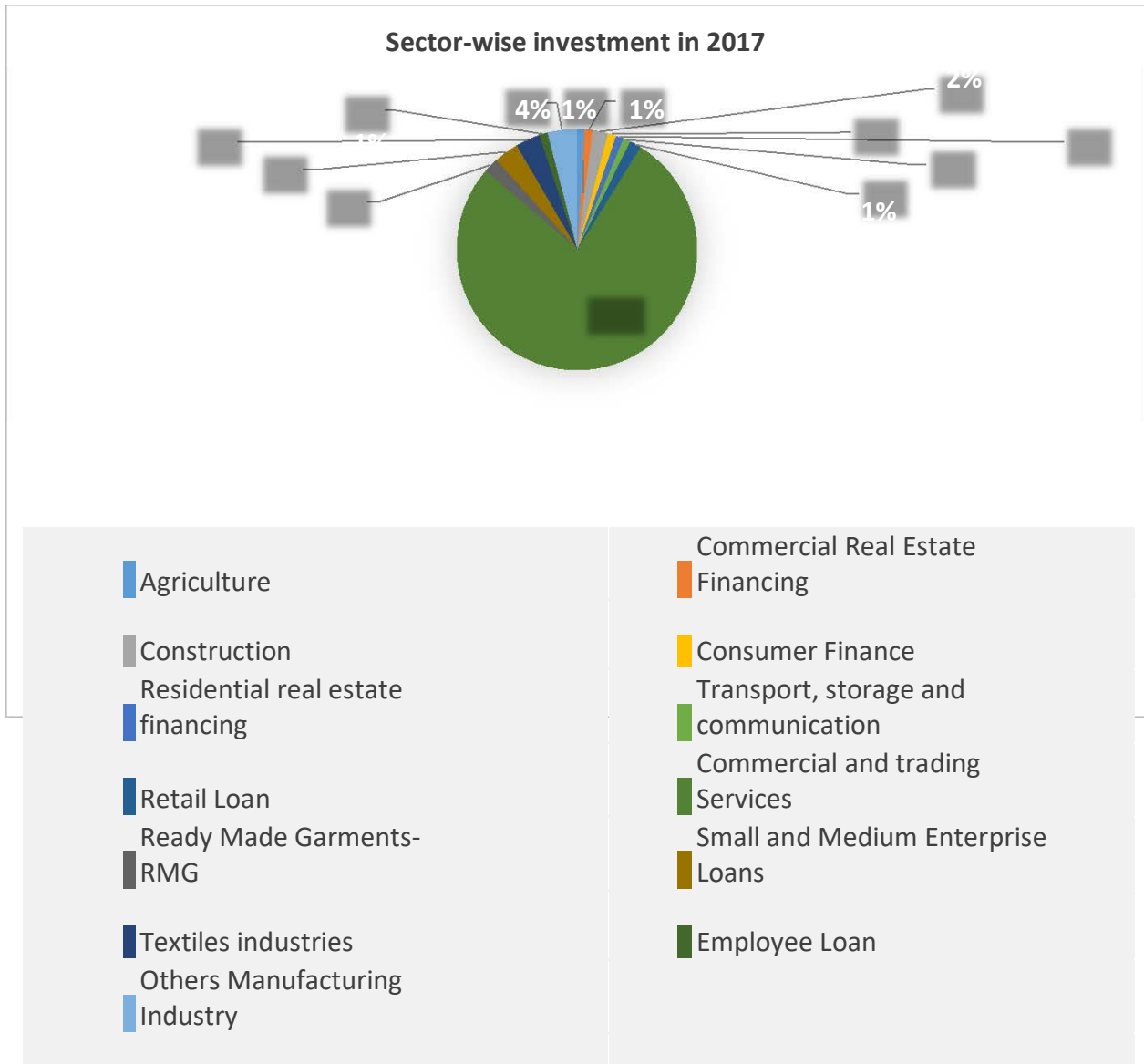
Sector-wise Investment in the year of 2017:

Sector in crore	Amount	Percentage
Agriculture	61.73	1.04%
Commercial Real Estate Financing	60.55	1.02%
Construction	122.19	2.06%
Consumer Finance	67.71	1.14%
Residential real estate financing	60.16	1.01%
Transport, storage and communication	60.9	1.04%
Retail Loan	88.1	1.49%
Commercial and trading Services	4601.06	77.57%
Ready Made Garments-RMG	118.81	2.00%
Small and Medium Enterprise Loans	196.65	3.32%
Textiles industries	195.7	3.30%
Employee Loan	59.89	1.01%
Others Manufacturing Industry	238.12	4.01%
<b>Total</b>	<b>5931.57</b>	<b>100</b>

**Table: Sector Wise Investment of NRBGB Ltd. in 2017**



**Graphical Presentation**



**Figure:Sector –wise investment of NRBGB Ltd.**

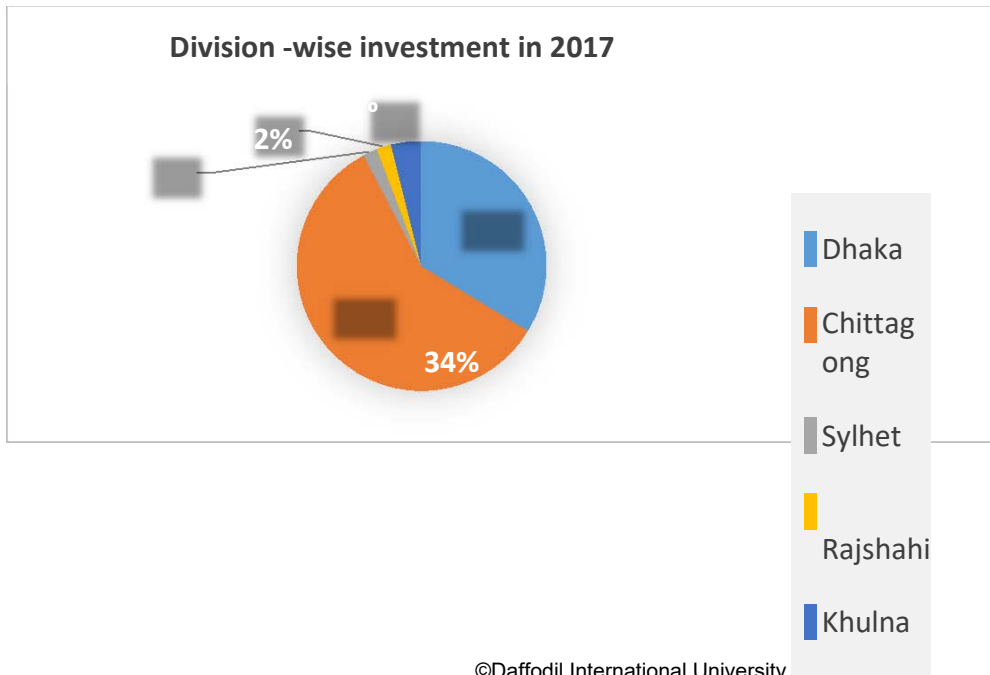
**Interpretation:**

According to the figure mentioned above ,the bank mostly invest in the commercial and trading service sector due to its development and lower investment in employee loan and residential real estate financing .

Division -wise Investment in the year of 2017 & 2016:

Division	2017		2016	
	Investment (BDT in Core)	% of Total Investment	Investment (BDT in Core)	% of Total Investment
Dhaka	1999.0	33.70%	1361.4	41.12%
Chittagong	3475.1	59%	1750.24	52.87%
Sylhet	106.6	1.95%	51.2	1.55%
Rajshahi	115.6	1.95%	56.06	1.69%
Khulna	235.3	3.97%	91.59	2.77%
Total	5931.57	100	3310.49	100

Graphical Presentation

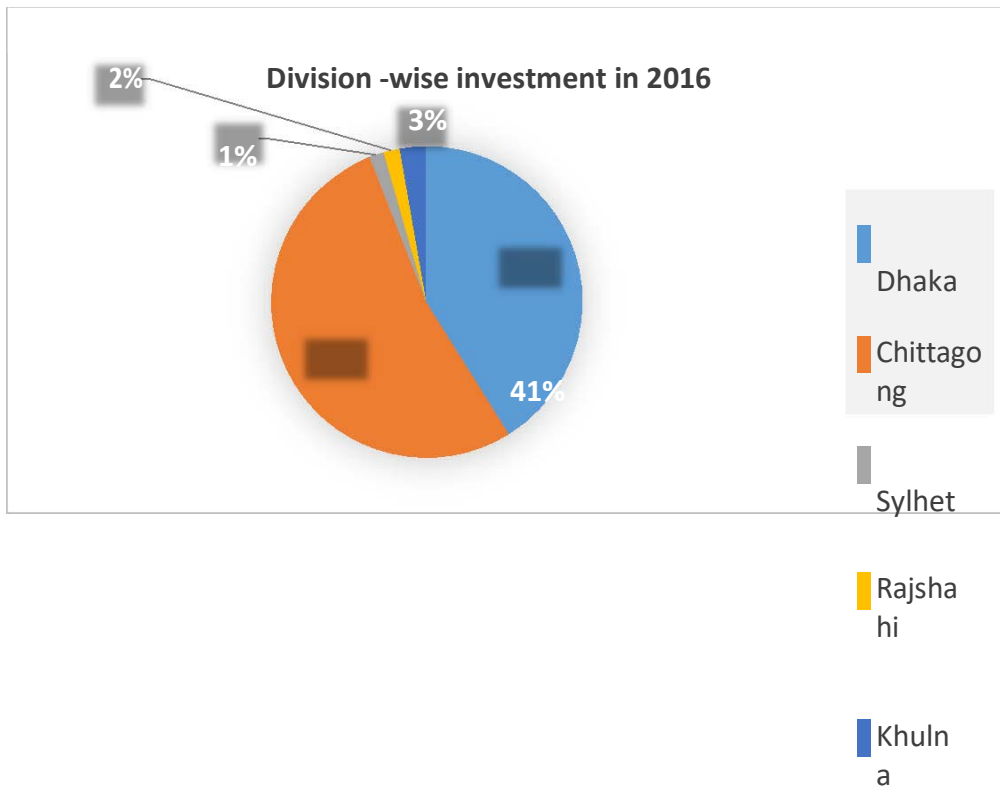


**Figure:Division –wise investment of NRB GB Ltd in 2017.**



**Interpretation:**

The figures mentioned above show that the bank invests more in Chittagong and Dhaka divisions. Because of the commercial and trading service development, the bank invests more in these two divisions mainly. But the bank should also concentrate on other divisions like Sylhet and Rajshahi because of the lower rate of investment in these two divisions.



**Figure: Division-wise investment of NRB GB Ltd in 2016.**

**Interpretation:**

The figures mentioned above show that the bank invests more in Chittagong and Dhaka divisions in 2016 also. But investment amount is higher than 2016 here. But this bank needs to concentrate also on other divisions like Dhaka and Chittagong.

<b>Summarized key operating and financial data of prior 5 years of NRB GB Ltd</b>						
Sl No	Particulars	2017	2016	2015	2014	2013
1	Authorized Capital	11,998.00	11,998.00	11,998.00	11,998.00	11,998.00
2	Paid-Up Capital	4,249.00	4,249.00	4,249.00	4,249.00	4,249.00
3	Total Capital (Tier-I & II)	5,637.93	5,005.19	4,381.17	4,292.37	4,270.98
4	Capital Surplus (deficit)	632.87	776.49	379.17	293.37	269.98
5	Capital adequacy ratio (CAR)	11.25%	11.84%	16.08%	27.35%	72.22%
6	Total assets	79,131.60	49,265.75	31,429.03	18,290.57	7,497.19
7	Total Deposits	68,921.11	42,881.37	26,686.08	13,906.92	3,176.77
8	Total loans and advances	59,329.38	34,957.29	20,847.13	10,236.20	2,581.02
9	Investments deposit ratio	84.99%	81.66%	78.03%	76.82%	83.76%
10	Return of investment (ROI)	6.58%	7.09%	0.44%	-1.76%	-0.48%
11	Return on assets (ROA)	0.14%	0.25%	0.02%	-0.16%	-0.27%
12	Income from investments in shares and securities	425.95	425.3	216.36	12.85	--
13	Earnings per share (Taka)	0.92	1.01	0.04	0.17	0.02
14	Operating Profit per share (Taka)	0.93	0.099	0.03	0.17	0.02
15	Net Asset Value Per Share (NAVPS)	11.76	10.85	9.93	9.81	9.4
16	Number of employees	1001	745	648	460	106

# **Chapter “Four”**

## **Critical Observation, Findings**



#### 4.1 Critical Observation:

As a BBA student, I always put forward to do a job in a financial organization. So, obviously, banks get the first priority to me. Working in a bank, like NRB Global Bank is a great way to exhibit interest in the sector and for me to learn more about the job I would be doing on a routine basis. During the working period, employees of NRB Global Bank are very supportive & always helped me to learn and they are so friendly. But it was not possible for me to know about all the departments within a definite section in a specific time period. In the follows I found out some problem over in the NRB Global Bank as a critical observation.

#### 4.2 Major Findings:

While taking a shot at NRB Global Bank, PanthapathMahila Branch, Dhaka , I picked up a more up to date sort of understanding. Discoveries are gathered in the wake of distinguishing and breaking down the investment Management Process of NRB Global Bank Limited, which are totally from my experience.

1. For proper investment need to find out prospective loan clients but in some cases they failed to do that .This problem arise because of not maintaining proper process of fill out a loan application or for avoiding any important step .
2. Making site visits and evaluate a prospective clients credit record is needed for any bank to know about the clients properly. Because previous credit record shows the clients character which is mandatory.
3. Step by step new up and coming banks are drawing nearer with their new venture /dare administrations, which would be the dangers for the bank, in light of the bank that NRB Global Bank Limited has constrained venture plans.
4. NRB Global Bank Limited is committed to their prospective customer to honor its cheque within a very short time after submission but most of the time they are unable.
5. Sometimes they failed to evaluate a prospective clients financial condition because lack of information about their clients.
6. They failed to evaluate a prospective customers character and sincerity of purpose because they avoid the interview part with the customers.
7. Performance of NRB Global Bank Limited is not satisfactory for lack of efficient employees in their bank.

8. Modern technology is hardly used in this bank for maintaining documentation. They are using register-based document which actually creates some problem.

9. Many projects are sanctioned loan due to influence of political group and sometimes the amount of loan sanction is more than that is required by the project because of over invoicing from the part of sponsors.

10. There is lack of training for their employees which actually increase their default rate.

11 NRB Global Bank has already established a favorable reputation in the banking industry in the country and most of the clients in NRB Global Bank are satisfied with the service of giving statement except some critical issue.

12. The presence of modern data processing and communication equipment's is inadequate in NRBGB which causes a considerable degree of inefficiency in the bank's performance.

# **Chapter 5**

## **Recommendations, Conclusion, Bibliography.**



## 5.1 Recommendations:

On the basis of my observation, I would like to present some recommendations as I had the practical exposure in NRB Global Bank for 3 months.

1. Persons involved in loan department should have more expertise and practical knowledge about their work.

2. The time of loan sanction should be minimized, it should not be more than 20-30 days. Central observation committee can be established to analyze, evaluate loan recovery. Over invoicing should be checked and find out by expertise.

3. NRB Global Bank ought to select an adequate number of ladies workers to bargain ladies business people and experts. They need to hire a specialist to maintain investment related tasks. Because it helps them to achieve their goals easily.

5. To lower the advance handling time they can report online credit application, accommodation, and individual credit preparing office.

6. By shortening credit handling charges they can attract clients than others which actually helps to highlight their positive sides to the clients.

7. The bank may organize face to face discussion or mouth to mouth instructional workshops or seminars or classes for the potential clients chosen by the branches with the end goal to advance Investment Plans at the foreseen level.

8. The bank should take initiative to develop an effective research and development centre related to investment to get innovative ideas to capture the competitive market.

9. The entire department of loan should be well informed regarding their goal and objectives and it is essential to execute company objective into individual target. Otherwise they won't be able to reach their goal.

10. They should think deeply before invest any purpose because investment hampers the whole activities if they follow any wrong process.

Finally, Bank managers need to remain up to date with future trends; in other words, they need to have marketing intelligence. If automated service quality converges and becomes an automated service quality, customer satisfaction and their relationship with financial performance standard and non-differentiated sign among all banks, it will be easy for customers to compare and switch from one bank to another. If so, it will be tough for Banks to maximize their profits out of the quality aspects of automated services. So every employee in any bank needs to have the proper knowledge to achieve their goal.

## 5.2 Conclusion:

From the beginning of a greater change in the world economic structure, NRB Global Bank is trying to develop the banking sector via welfare and servicing to the people. NRB Global Bank is performed towards the excellence in the service with efficiency, accuracy, and proficiency. NRB Global Bank, being a bank of twenty-first century helps to the advancement of the socioeconomic condition of the country like other banks.

In order to have an imagination into how effectively the bank is doing its investment activities, this study has been conducted. The study discloses that there is an upward trend in its investment. However, there is minimizing trend in its classified investment. Therefore bank should concentrate on the investment recovery process in order to shorten its classified investment and provision against classified investment.

Finally, Bank managers need to remain up to date with future trends; in other words, they need marketing intelligence. If automated service quality converges and becomes an automated service quality, customer satisfaction and their relationship with financial performance standard and non-differentiated attribute among all banks, it will be easy for customers to compare and switch from one bank to another. If so, it will be difficult for banks to maximize their profits out of the quality aspects of automated services.



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