

WEB BASED COMMUNITY CENTER MANAGEMENT SYSTEM

PRESENTED

BY

ALLAHMA IQBAL

ID: 152-15-6094

This Report Presented in Partial Fulfillment of the Requirements for the
Degree of Bachelor of Science in Computer Science and Engineering

Supervised By

NAZMUN NESSA MOON

Assistant Professor

Department of CSE

Daffodil International University



DAFFODIL INTERNATIONAL UNIVERSITY

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APPROVAL

This Project titled **Web Based Community Center System**, submitted By **Allahma Iqbal**, **ID No: 152-15-6094** to the Department of Computer Science and Engineering, Daffodil International University has been accepted as satisfactory for the partial fulfillment of the requirements for the degree of B.Sc. in Computer Science and Engineering and approved as to its style and contents. The presentation has been held on **07 October 2020**.

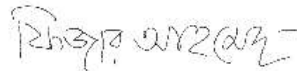
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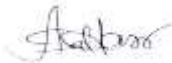
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Faculty of Science & Information Technology
Daffodil International University



Dr. Fizar Ahmed
Assistant Professor

Internal Examiner

Department of Computer Science and Engineering
Faculty of Science & Information Technology
Daffodil International University



Abdus Sattar
Assistant Professor

Internal Examiner

Department of Computer Science and Engineering
Faculty of Science & Information Technology
Daffodil International University



Dr. Mohammad Shorif Uddin
Professor

External Examiner

Department of Computer Science and Engineering
Jahangirnagar University

DECLARATION

We hereby declare that, this project has been done by us under the supervision of **Nazmun Nessa Moon, Assistant Professor, Department of CSE** Daffodil International University.

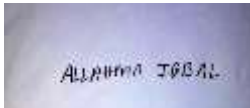
We also declare that neither this project nor any part of this project has been submitted elsewhere for award of any degree or diploma.

Supervised by:



Nazmun Nessa Moon
Assistant Professor
Department of CSE
Daffodil International University

Submitted by:



ALLAHMA IQBAL
ID: 152-15-6094
Department of CSE
Daffodil International University

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ABSTRACT

This project “**Web Based Community Center Management System**” is a system for reducing the complexities of booking process of a community center. This project is for a community center so that people can book this using web sites. Now-a-days there are large number of community centers and convention centers in Bangladesh but they have no online based management system. But most of the community center provides only addresses, a few of community center has booking system. For these reasons, I have developed a web base platform for a community center with many features. This web sites will be helpful for both users and owner of the community center. To develop this project, I have used MySQL database, PHP (Laravel Frame Work), HTML, CSS, JQuery as programming language and Visual Studio, Brackets, Atom as Editor; Firefox and Google Chrome as testing Browser. This web sites tested in many ways after implementation and it works successfully.

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CHAPTER 1

INTRODUCTION

1.1 Introduction

Web applications especially websites are becoming very popular day by day. A large number of people are interested to deal with community center to arrange programs. There are huge number of community centers in Bangladesh and continue their business. But in this business process they have no online based community management system. So, I have developed websites for a community center management system. My websites have many features. I have been provided many facilities, like checking availability of the community center for reservation, checking many food packages offered by the community center, user account creation, booking a day or evening slot, admin account creation, booking check etc.

In this web sites two types of users in this web sites. There are admin users and customers users. Customers users need to register through registration or sign up process of the websites. From the successful log in through the website, customer users will be able to book the community center and the features related to database will be available to them. For data security, only authenticated users are allowed to read the database. Without logging in, people will be able to use this website but only limited features will be available to them. Features related to database will not be available to them. There is a separate logging system for the admin. Only admin will be able to log in through this, others will be denied. Admin features like booking confirmation, cancellation, booking history deletion, updating rental information, photo upload in gallery etc. will be available after successful log in by an admin. Admin is able to book any date.

1.2 Motivation

A large number of community center increasing day by day. But most of them has no online management system. For this reason, I want to build a system for a community center.

In this platform people can get the opportunity to booking the community center, checking availability, food packages, price, review, send message.

In our country peoples very aware of their time. So that sometimes we don't have enough time to visit any community center and get information asking them one by one. Only technology can reduce complexities of community center's customers and owners. Here I realize that an online platform is the best solution for both users and community center owner to reduce complexities of the booking process. As websites are the most popular platform in the recent time, so websites will be convenient for the users and owners.

1.3 Objectives

- To check full overview of community center management.
- To get full information of community center.
- To get booking community center on any specific date.
- To get an assumption about the cost checking packages.
- To reduce complexities of the booking process complexities and doing business efficiently.
- To check available facilities of the community center
- To save time and money.
- To check review from others customers.

1.4 Expected Outcome

1. By using this website community centers owner or admin of sites will be able to manage the system of community center
2. Customers will get the opportunity to check facilities provided by the community center owners.
3. Customers will be able to check packages, booking community center being at home or office or anywhere by using my web site.
4. Communicating with the community center through the web site is possible using message option.

5. People will not need to go to the community center physically.
6. It will save their time, complexities, money and other things.

1.5 Report Layout

Chapter 1: Introduction

Motivation, objectives and the expected outcome of the project have been discussed in this chapter. The report layout has been mentioned in the last part of this chapter.

Chapter 2: Background

Background circumstances of my project have been discussed here. Related work, comparing with other web sites, the scope of the problem and challenges of the project are explained here.

Chapter 3: Requirement Specification

This chapter discusses about the requirements. Business process modeling, the requirement collection and analysis, the use case model of the project with description, the logical relational database model and the design requirements are the topics of this chapter.

Chapter 4: Design Specification

This chapter consists of all the designs of the project. These are Front-end design, back-end design, Interaction design and UX and the implementation requirements.

Chapter 5: Implementation and Testing

Implementation of database, front-end designs and interactions, testing implementation, test results and reports are the contents of this chapter.

Chapter 6: Conclusion and Future Scope

It is the last chapter where conclusion and future scope of the project have been discussed.

CHAPTER 2

BACKGROUND

2.1 Introduction

I need to study and research about related projects and work done by previously, for starting a development project. This chapter background is very important for completing a project properly. I can get relevant works information which is needed to complete this project from others previous works which are related to my project. So firstly, I need check if anyone did this type of web sites. And I get many related web sites from google. Then I focus on which are limitation of their projects or work. After identifying their limitation, I worked on their limitation. I remove the limitation and improve or develop the web site. And finally, I can build a new management system web site. Without researching related works, I will not get the ideas on existing features of the related projects. As a result, we may have a very narrow scope to improve existing features and adding new ones. For these reasons, background of the project plays a vital role to build a successful project.

2.2 Related Work

Here some of related web sites which are provides the address of many community centers in our country. Most of them has limited features as like address, photo, marketing process etc. But they didn't provide any management related features. Some platforms for finding community centers in Bangladesh are:

- BestInn.com [1]
- Mediabangladesh.net [2]
- Biyebazaar.com [3]
- Thebride.com [4]
- Communitycenterbd.com [5]
- Venu.com[6]

Features: These websites are basically common platforms to find community center. They are not managed by any specific one community center.

- Provides only the addresses of community center.
- Some has limited features.
- Can search community center in an area

Problems:

- Most of them are third party media
- Cannot directly book through the websites.
- Cannot directly communicate with authority of the community center.

There are almost no own management web sites for a community Bangladesh. Which is run by the community centers authentic authority. Here is one of related community center Senamalancha [6] is a community center in Dhaka, Bangladesh which runs through a website shown in figure 2.1 but they some limitation in this web sites.



Figure 2.1: website of Senamalancha community center

Features:

- Online reserve is possible.
- Information is available.
- Photo gallery.
- Contact option.

Problems:

- They have no food packages related features.
- They have no messaging system.
- They have no registration features for users.
- They have risk to security issues.

2.3 Comparative Studies

In my website have many features. Some are similar and some different comparing to the mentioned web sites. Moreover, I have developed it with full information which is more user friendly to users, admin, authentic of community centers authority.

- A customer can reserve community center directly to check the available date through my project. But there has some project where a customer need to send request for reserve, then the admin or authority replies to customers ensuring availability and reserving.
- A customer can check food packages with price which offered by the center is not available in other projects, but I have included this feature in my project. And admin will be able to change the offer of food packages.
- Customers can give their rating after taking a service from the community center in my projects. Service rating is also a new feature comparing the existing websites.
- Security is an important issue. I have used MySQL database system for users which is managed by authority of the community center owner.
- A customer can check his booking history (upcoming, current and previous) and cancel if it is not confirmed. This is also a new developing feature of my project comparing to others.

2.4 Scope of the problem

I have faced many problems to complete this project. But I have overcome these difficulties. Where I need to know about the reserving process of the community centers. So, I collected information about the community centers in Bangladesh. Database choice is also a crucial decision. I have selected MySQL to use as database. Visual studio as editor, I have used in my project have various programming language for development which are needed PHP, JAVASCRIPT, LARAVEL (PHP Framework). I have to used Markup language for designing this web site. As like HTML, CSS. I have used some library function of JAVASCRIPT as like JQuery for designing this web site. I have chosen this

programming language because it has been easy to handle for developers. As this website is based on user friendly, I hope many people will use this type of web site which will reduce their complexities.

2.5 Challenges

Here is some challenges which I have faced are mentioned below:

- MySQL database was a new tool for me. As I have to use this database in our project, so I needed to learn a lot about this database.
- To create a beautiful design and unique features.
- To developing an user friendly interface.
- Handling two parts, common users and admin in one web site.
- Ensuring data security.
- Blocking unauthorized users from reading, writing and deleting data from database.

CHAPTER 3

REQUIREMENT SPECIFICATION

3.1 Business Processing Model

Business Process Model is a flowing diagram or model which is very important tool to build a project or system. Business Process Model is a mapping concept which defines us actual flow of data. In this process we can create a structural view of a process or system. Everyone developers need to create a business process model before starting a project or system.

From the booking page of my system, a user can book the community center checking the availability on any specific date. Then admin can cancel or confirm the booking request. The following figure 3.1 shows the business process model for this process.

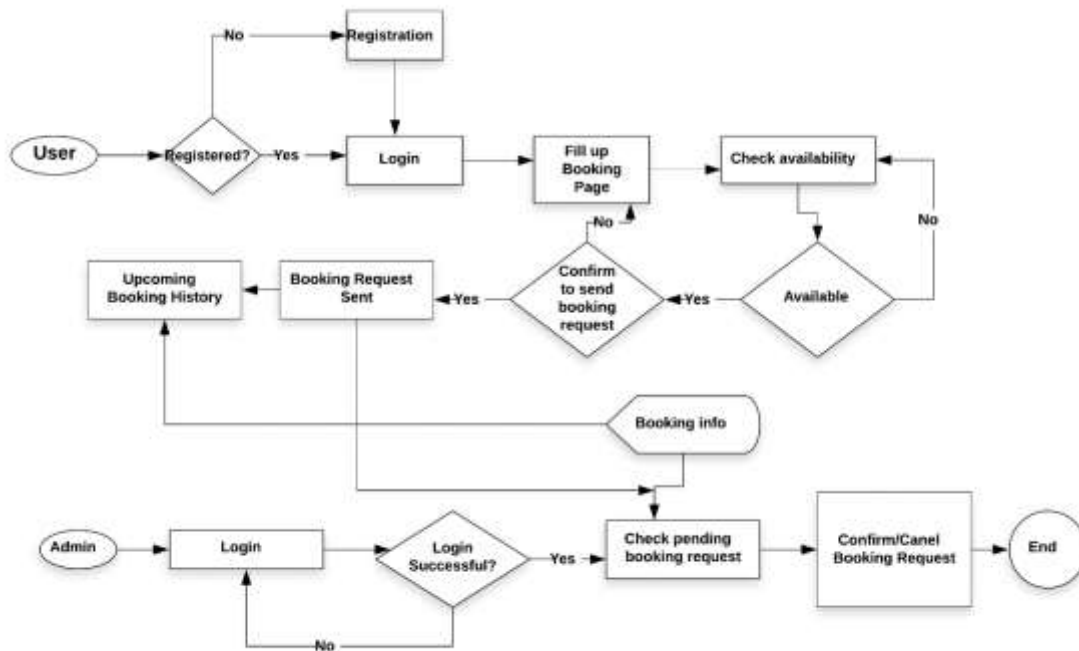


Figure 3.1: Business Process Model for booking process

3.2 Requirement Collection & Analysis

We need to collecting specifying the requirement for the initial work for any developing project. I need to requirements to draw a graphical view of the project. It is difficult to implement a project without graphical view. I have faced many problems to collect the requirements. It was a very big challenge to me. Because I was alone to collect requirement information though it was more tough when I saw requirement is not available everywhere. For this reason, there is a chance to get wrong information. So, I have to collect information from proper sources. And, I need to be very careful about requirement collection. For my project named community center management system. Before starting develop my project I collected all the requirement. I collected information from many sources. I searched websites of community centers and websites that provide information about community centers located in Bangladesh. I have to collect information physically visit some community center. I need to collect managers contact number and contact with them to get some more specific and accurate information about customers and owner requirement. I knew about the booking process and services that a community center provides. Collecting requirements, I analyzed these. After analysis, I was prepared many methods models to represent the system. For doing a successful project, we need to collect requirement, then we need to analyze the collected requirements and specify the method for the project.

3.3 Use Case Modeling and Description

Use case diagram is a behavioral UML diagram type. Use Case diagram is used to do analysis on any systems. These diagrams show us to detect the different types of role in a system and interact us with the systems which is help us to realize the useful of the systems. At the one point, purposes of this diagram help us to identify the functions and how to work those roles. Use case diagram is very important for development of any project. Use case diagram is a high view of the system. Internal and external factors can be identified by this diagram [7].

For this project, I have created two use case diagrams. Here, first use case diagram for users of customer and second is for user of admin. where Figure 3.2 shows us Use case model for user (Customers) and Figure 3.3 shows us Use case model for User of Admin.

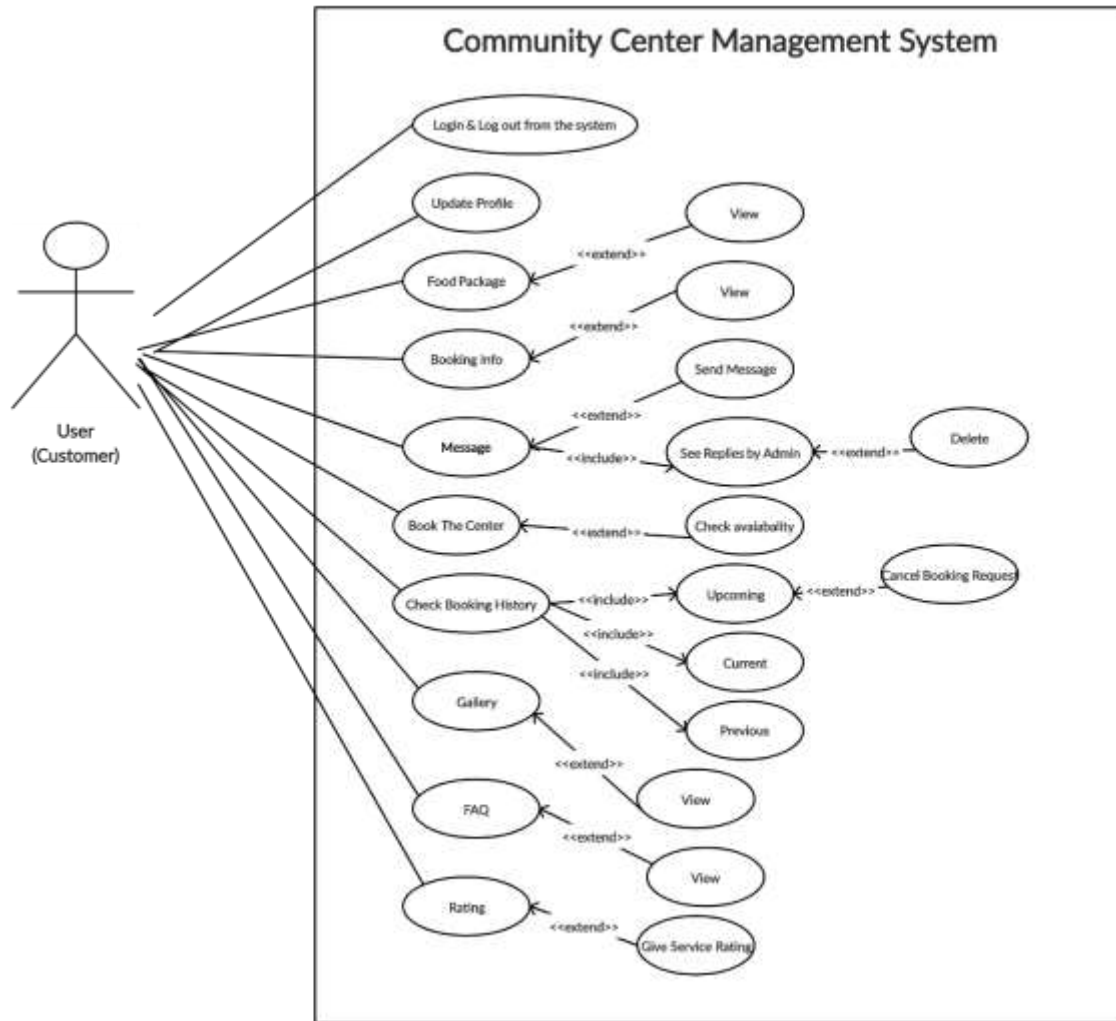


Figure 3.2: Use Case Model for Users (customers)

In this diagram figure 3.2, I try to show that many functions for users which is implemented in my project. A customer has two options for sign up or sign in. And they can log in by sign in into the system. After Log in they are able to check their profile and update their information which is provide in their registration form. From the Package part, they can choose their suitable packages. From the booking part they can provide their requirement of the booking form. They have also booking information from the booking info page. In the contact pages they have full information of contact to authority. And they can send message or their review or give suggestion to admin or authentic authority. Admin is able to read their messages.

The use case named book the center has a condition that the center has to be vacant. There are also some use cases named check booking history, gallery, FAQ, rating. Users have only the view option for gallery and FAQ. They can give rating if they've taken a service from the community center. They can cancel a booking request if the booking status is Not Confirmed.

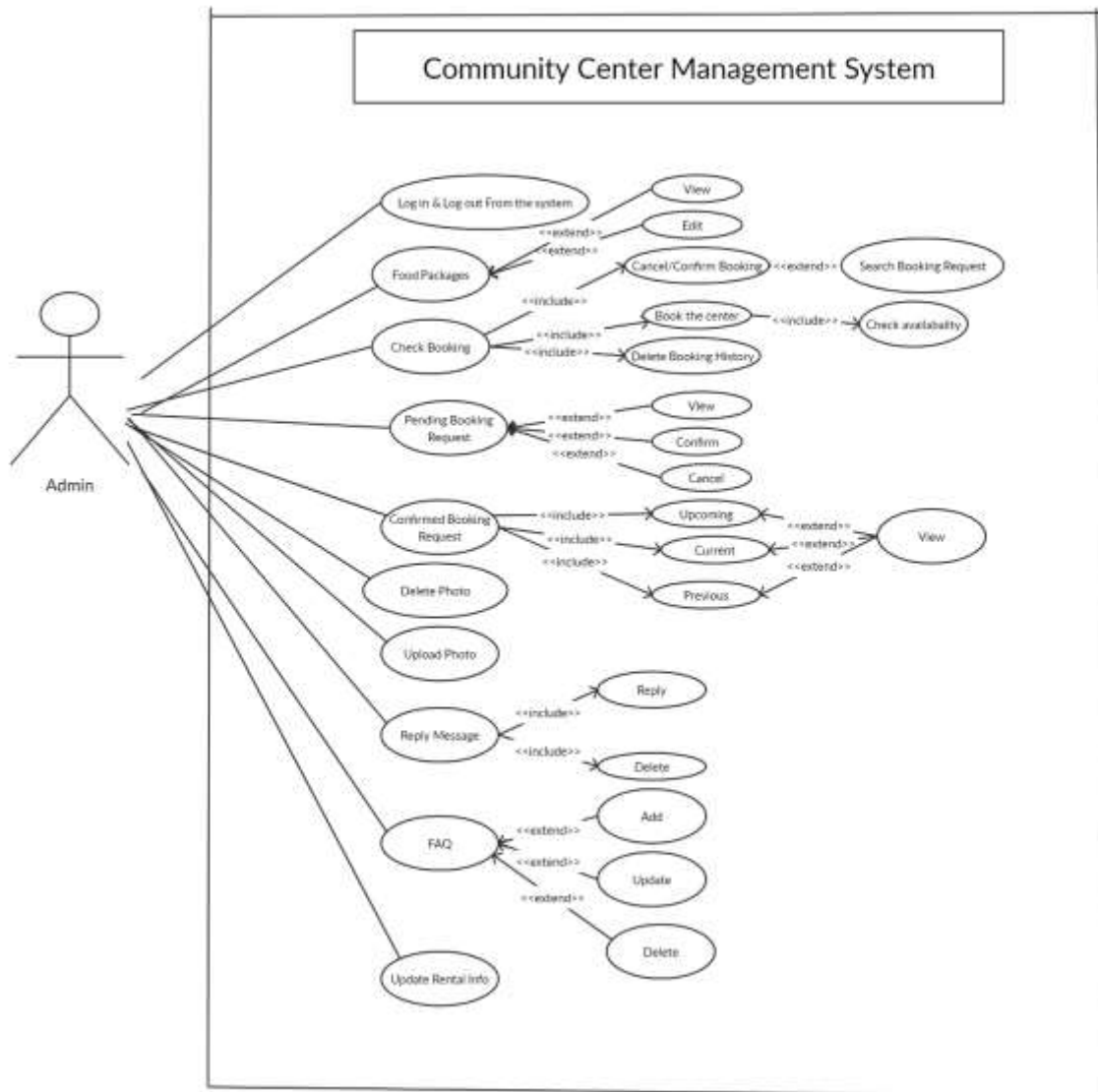


Figure 3.3: Use Case Model for Admin

In this diagram figure 3.2, I try to show that many functions for Admin which is implemented in my project. From this diagram we can see the activities of admin. Admin can view and edit or delete food packages, booking information, prices, slot etc. Admin has many other options which we can see from the use case model in figure 3.3.

3.4 Logical Data Model

In the business sector we need to reporting, from the Logical Data Model we can reporting the database elements. The entities and the relationships shared by them are the center elements of ER models [8].

The Entity Relationship Diagram (ERD) is a logical data model. ER diagram of my project is shown in figure 3.4.

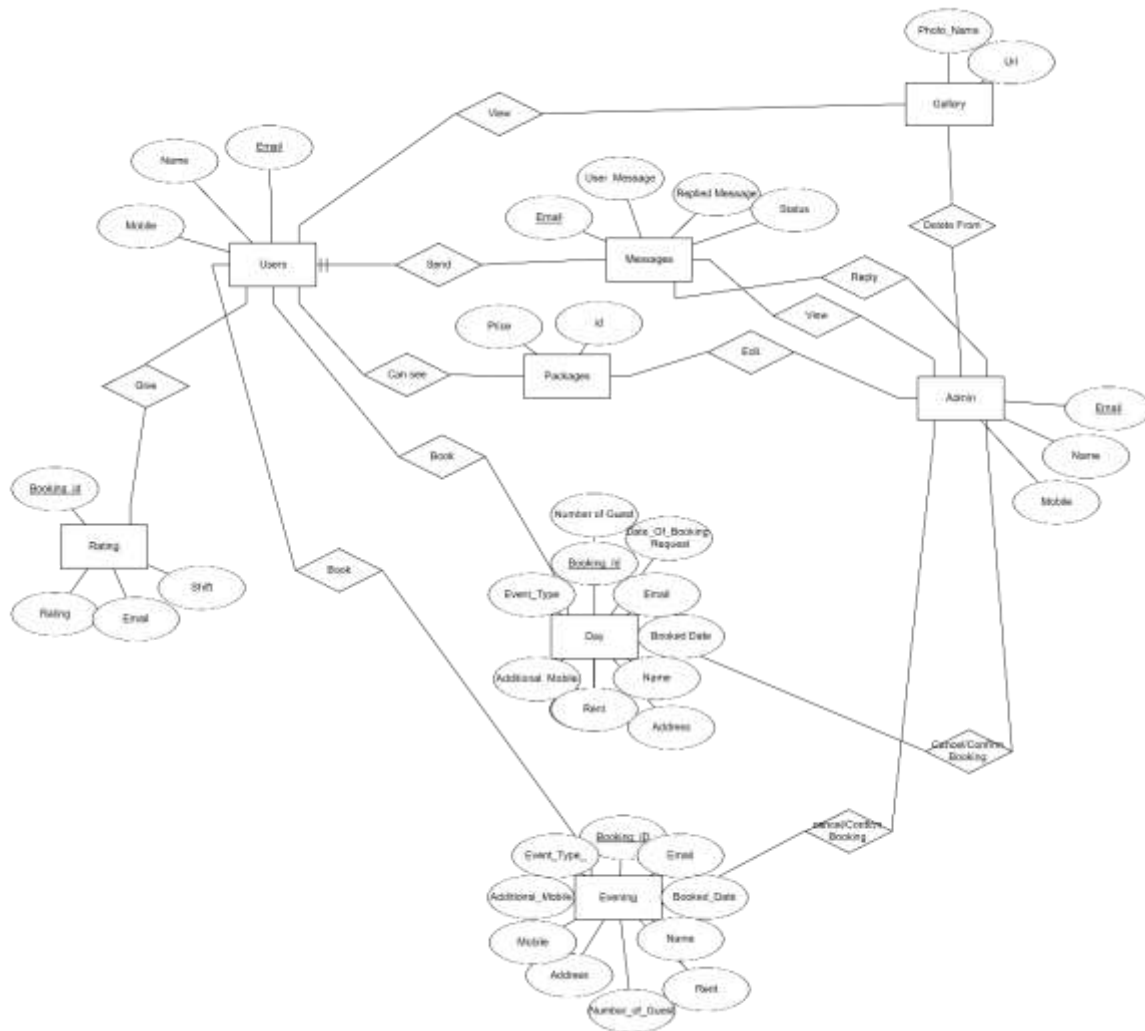


Figure 3.4: ER diagram of the system

3.5 Design Requirements

- In this system has two users, customers user and admin users.
- General users have registration or sign up option.
- Admin users also have to registration or sign up option.
- After sign in, users can show their profile information.
- Customers can check the availability on any specific date of community center.

- After login, a customer user can check the booking information from upcoming option of booking info page from banner part.
- A customer user can give rating or suggestion for the service in the contact page.
- A customer user will be able to view food packages with price, see demo picture of platter.
- A customer user will be able to send message to the admin. And admin replies the message to a customer.
- An authentic admin is able to edit food packages, price, picture of platter.
- An admin is able to confirm booking request, edit booking information or cancel booking order request.
- An admin can edit or delete booking info and booking history from the database.
- An admin can also book the center just choosing shift and available date.
- Admin able to check pending and confirmed booking list from the database.
- All customer user message will display in the admin home page, admin is able replies or delete the message or clean the message option.
- Admin is able to upload picture to the gallery, food packages and delete from gallery and food packages picture.
- Admin is able add, update, delete an FAQ.
- Admin is able update or edit booking information.

When I started to designing the project, I always tried to make the project simple and user friendly for the all users. Efficiency is important. So I keep it in my mind so that my project can run in the web sites efficiently and smoothly.

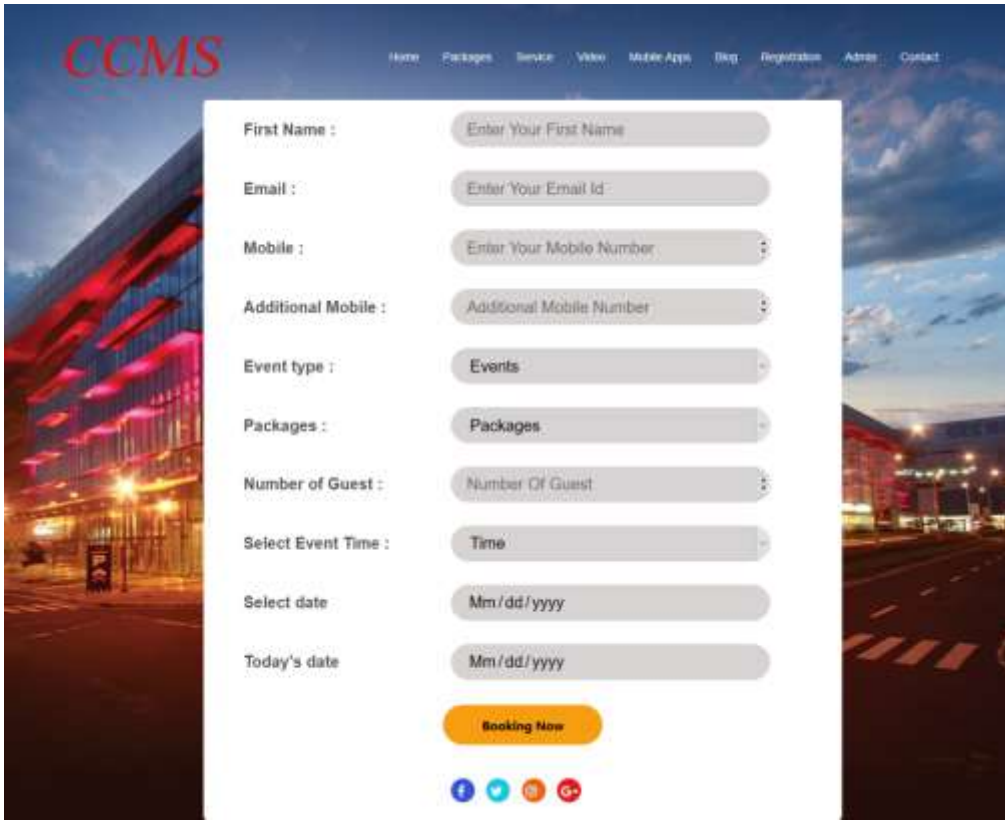


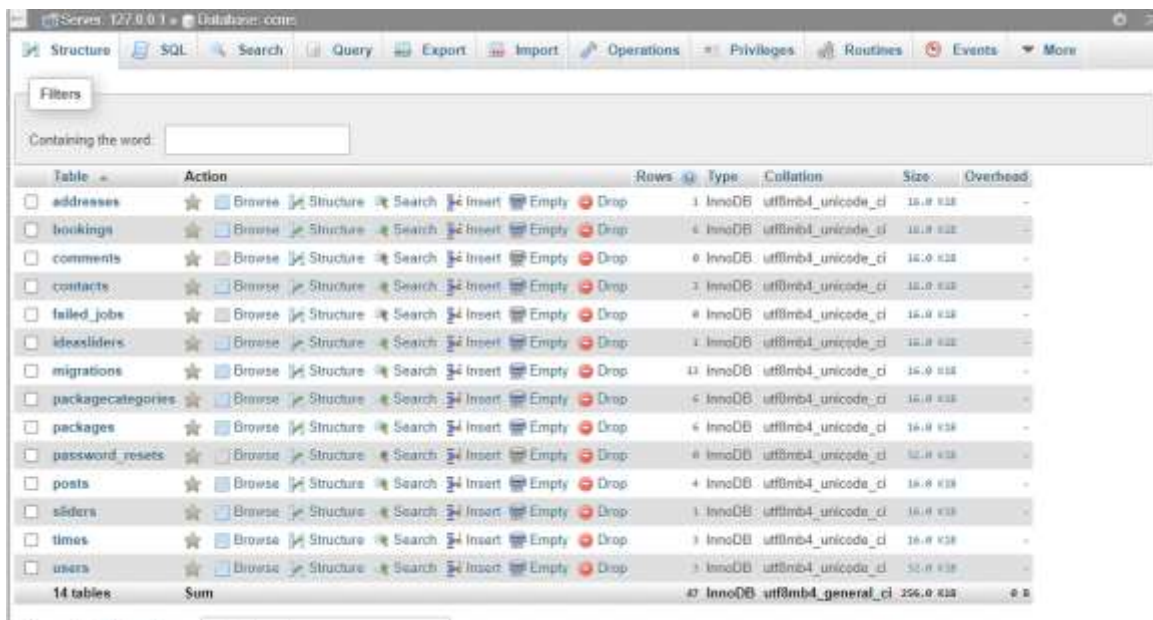
Figure 4.2: Booking Page from Android Studio

This is the design of our Booking Page. Here, I have shown just part of HTML and CSS code in the figure 4.2.

4.2 Back-End Design

In This Back-End Part has performed for the all logical part of this project. Database connection, using database, database maintaining etc. all these database related codes are done in back-end part. In my project I have used PHP (Laravel framework) as the programming language for the back-end coding.

For maintaining the back-end part, I have used MySQL database for this project. MySQL provides us user authentication system.



The screenshot shows the MySQL Database Main Page. At the top, there is a search bar labeled 'Filters' with the text 'Containing the word:'. Below this is a table listing 14 tables. Each table row includes a checkbox, a star icon, a 'Browse' button, and icons for 'Structure', 'Search', 'Insert', 'Empty', and 'Drop'. The table columns are: Table, Action, Rows, Type, Collation, Size, and Overhead. The tables listed are: addresses, bookings, comments, contacts, failed_jobs, ideassliders, migrations, packagecategories, packages, password_resets, posts, sliders, times, and users. A summary row at the bottom shows '14 tables' and 'Sum' with a total of 47 rows, InnoDB engine, utf8mb4_general_ci collation, and a size of 256.0 KiB.

Table	Action	Rows	Type	Collation	Size	Overhead
addresses	Browse Structure Search Insert Empty Drop	3	InnoDB	utf8mb4_unicode_ci	16.0 KiB	-
bookings	Browse Structure Search Insert Empty Drop	6	InnoDB	utf8mb4_unicode_ci	16.0 KiB	-
comments	Browse Structure Search Insert Empty Drop	0	InnoDB	utf8mb4_unicode_ci	16.0 KiB	-
contacts	Browse Structure Search Insert Empty Drop	3	InnoDB	utf8mb4_unicode_ci	16.0 KiB	-
failed_jobs	Browse Structure Search Insert Empty Drop	0	InnoDB	utf8mb4_unicode_ci	16.0 KiB	-
ideassliders	Browse Structure Search Insert Empty Drop	1	InnoDB	utf8mb4_unicode_ci	16.0 KiB	-
migrations	Browse Structure Search Insert Empty Drop	11	InnoDB	utf8mb4_unicode_ci	16.0 KiB	-
packagecategories	Browse Structure Search Insert Empty Drop	6	InnoDB	utf8mb4_unicode_ci	16.0 KiB	-
packages	Browse Structure Search Insert Empty Drop	6	InnoDB	utf8mb4_unicode_ci	16.0 KiB	-
password_resets	Browse Structure Search Insert Empty Drop	0	InnoDB	utf8mb4_unicode_ci	16.0 KiB	-
posts	Browse Structure Search Insert Empty Drop	4	InnoDB	utf8mb4_unicode_ci	16.0 KiB	-
sliders	Browse Structure Search Insert Empty Drop	1	InnoDB	utf8mb4_unicode_ci	16.0 KiB	-
times	Browse Structure Search Insert Empty Drop	3	InnoDB	utf8mb4_unicode_ci	16.0 KiB	-
users	Browse Structure Search Insert Empty Drop	3	InnoDB	utf8mb4_unicode_ci	16.0 KiB	-
14 tables	Sum	47	InnoDB	utf8mb4_general_ci	256.0 KiB	-

Figure 4.4: Database Main Page

This Figure 4.4 is the main page of database. Here is all table of database. Such as address, booking,

Comments, package, packages category, post, slider, times, user etc. An admin can add new features and new table for this authentication page of database. And an admin can remove table or features from here.

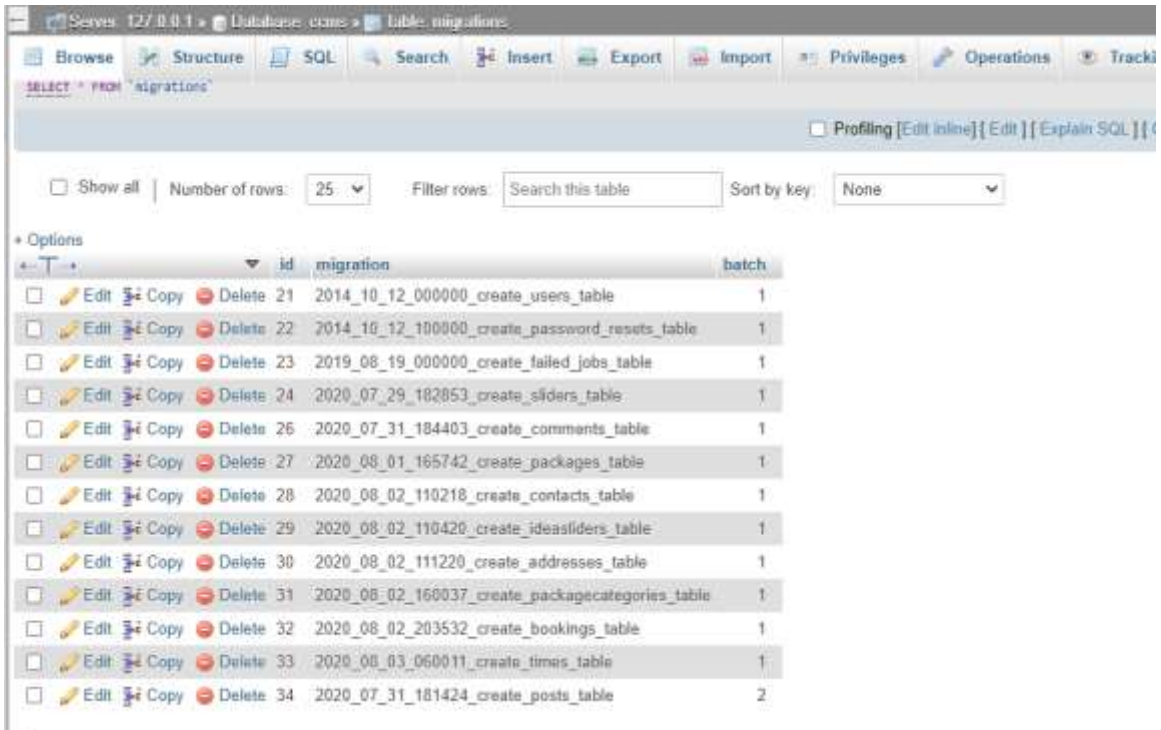


Figure 4.5: Migration Page

In this Figure 4.5; is migration database page. PHP (Laravel Frame Work) is connect with this database page. Every table data base are create table and connect with PHP (Laravel Frame Work).

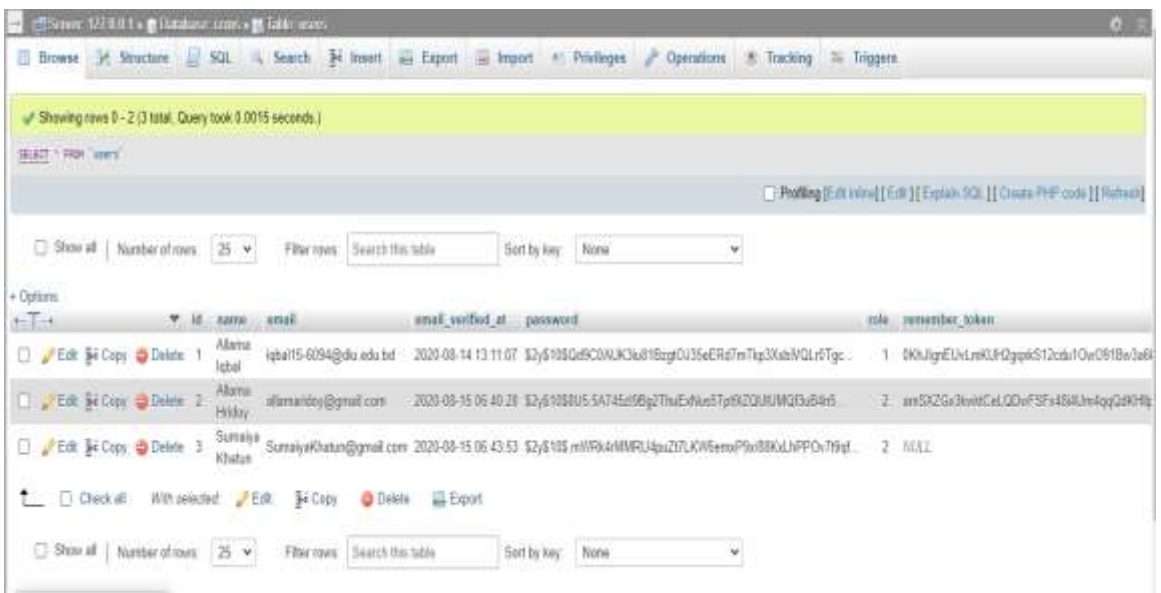


Figure 4.6: Storage of User Page

In our database has every users and admins accounts storage. Their profile, picture, a secure password, address are storage in this database.

4.3 Interaction Design and UX

User Home Page Design:

- Food Package (User can see price, picture of platter, description about food platter which offered by community center management)
- Booking (Booking form is done here for complete booking process)
- Booking Info. (Booking Information is available here)
- Message (Users can send message. Admin's reply is shown below and users can delete the messaging history).
- Contact Us (All contact information of authentication of community center is here)
- FAQ (Display frequently asked questions set by admin)
- Registration (Registration for Admin, User)
- Account create (Registration from the page and create account)
- Sign In, Sign Up
- Menu Bar (HOME, Packages, Service, Mobile app, Blog, Registration, Admin, Contact)

Admin Home Page Design:

- Log In (Admin can log in from the sign in form)
- Admin Home page (Preview of Booking List, Address, Number etc and Edit and Delete option)
- Manage Post (Admin can add or delete event function history)
- Pending Booking Request (Cancel, Confirm, details show; sort by booked date, sort by request date)
- Confirmed Booking Status (Display Upcoming, Current, Previous confirmed booking status list)

- Upload Picture (Admin can upload Picture to display in food package platters)
- Delete photo (Admin can Delete photo from food package platters)
- Reply message (Admin can see the user messages and replies their message also delete message history)
- Manage FAQ (Add, Update, Delete)
- Category List (Admin can category list, add, edit, delete)
- Idea List (Admin can change Idea, share image, content etc)
- Packages List (Admin can change packages list, price, picture, content. Admin can also edit, delete)
- Shift list (Admin can change slot, Edit, Delete)
- Log out (log out from sign out form)

UX

User Experience is the abbreviation of UX. I have tried to make a user's friendly website. I have used this web sites from various browser. Some of people have used this project, but they have given me a positive review. I have found everything okay. But as I haven't launched this web sites publicly, so I don't have enough information on user experience at this moment.

4.4 Implementation Requirements

People can use different types of Frame work or language to do any php related development project. I have used Brackets and Visual Studio as it seemed to be more convenient to us. There are a lot of built-in classes in PHP (Laravel Framework). So, it reduces your coding complexities. Design is also very easy in HTML, CSS, JAVASCRIPT Library Jquery. Requirements for the implementation of our project are discussed below:

- PHP Laravel Frame Work plays an important role in this project. It is a full package to develop a websites application. I have used current version of PHP Laravel Frame work version 7.1.0. Though I started my project with an old version, then I upgraded it to latest version 7.1.0.
- We don't need to worry about server. Because MySQL gives us the facility of server. We can use storage, database, authentication feature of MySQL very smoothly. MySQL manages server, hosting etc. I need to connect my project with MySQL.
- Emulator, a feature in visual studio, is a virtual operating system which can be created in visual studio to debug, test and run an application on different browser of visual studio.

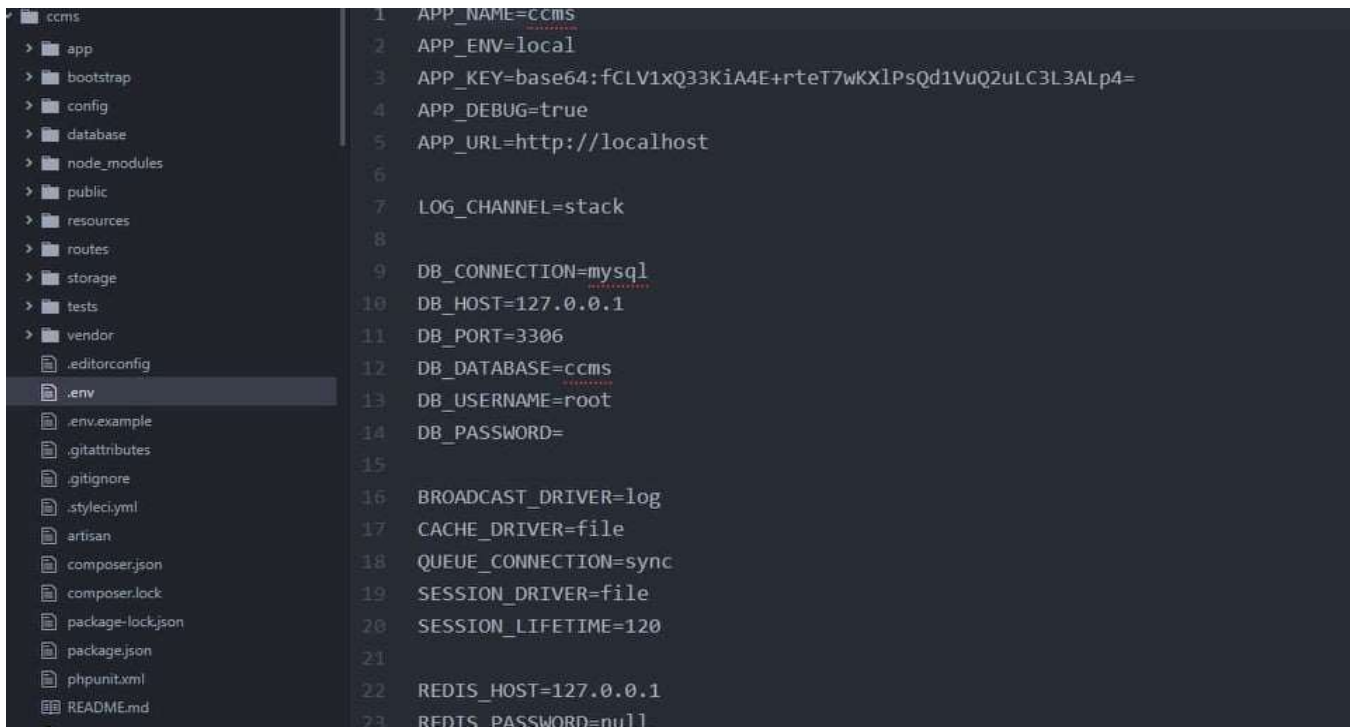
CHAPTER 5

IMPLEMENTATION AND TESTING

5.1 Implementation of Database

Database is a basic requirement for any management system project. We need to store various data in our database. We keep data and retrieve from database according to our need. Though I was developing a web application, so I need to a database. MySQL is a database. If I use MySQL database, then I need not to worry about the server and hosting. MySQL manages all these.

First of all, I have connected my project with MySQL following some steps which are available in MySQL website. We need to set different database in MySQL. Then we need to connect it to PHP Code. After confirm for authentication connected with php server. MySQL ENV files needs to migration than set up the database name to the ENV file, migration this in Laravel, and import all the table from database.



```
1 APP_NAME=ccms
2 APP_ENV=local
3 APP_KEY=base64:fCLV1xQ33KiA4E+rteT7wKX1PsQd1VuQ2uLC3L3ALp4=
4 APP_DEBUG=true
5 APP_URL=http://localhost
6
7 LOG_CHANNEL=stack
8
9 DB_CONNECTION=mysql
10 DB_HOST=127.0.0.1
11 DB_PORT=3306
12 DB_DATABASE=ccms
13 DB_USERNAME=root
14 DB_PASSWORD=
15
16 BROADCAST_DRIVER=log
17 CACHE_DRIVER=file
18 QUEUE_CONNECTION=sync
19 SESSION_DRIVER=file
20 SESSION_LIFETIME=120
21
22 REDIS_HOST=127.0.0.1
23 REDIS_PASSWORD=null
```

Figure 5.1: Database Connection PHP (Laravel Frame Work) Code

Figure 5.1 shows PHP (Laravel) code has connect to Database. which is using for MySQL authentication and create storage. It is helps to create table or more database table in MySQL and connect with PHP code.

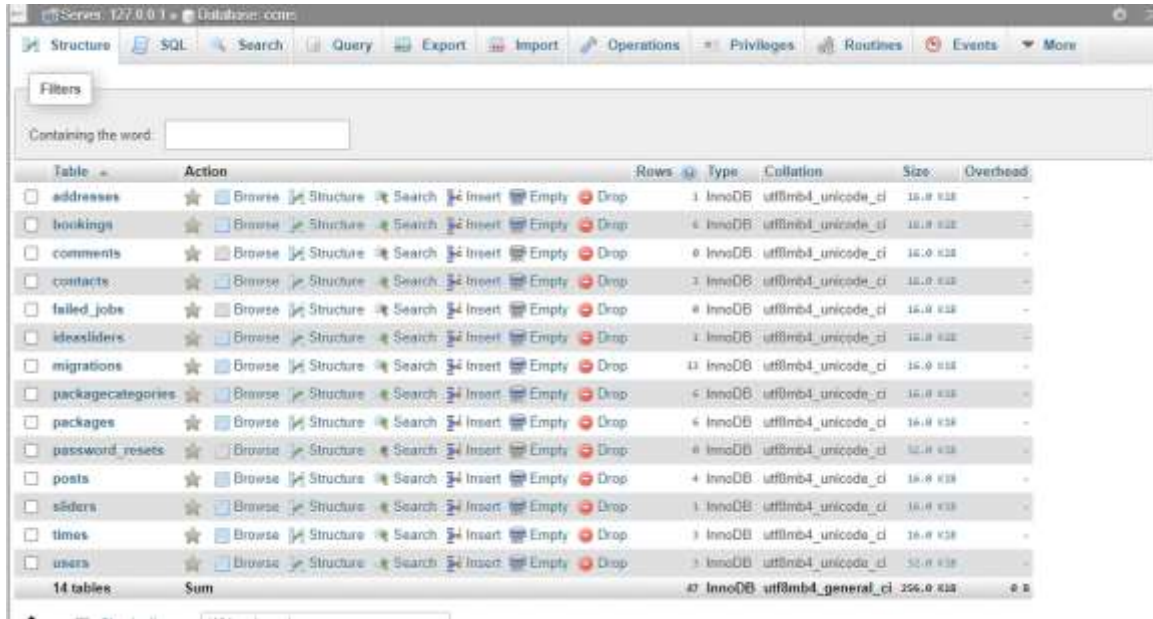


Figure 5.2: MySQL Database

This Figure 5.2 is the MySQL Database page. Here is all table of database. Such as address, booking,

Comments, package, packages category, post, slider, times, user etc. An admin can add new features and new table for this authentication page of database. And an admin can remove table or features from here.

5.2 Implementation of Front-End Design

For develop a web application is very important for success making its UI simple and easily understandable. People will not interest if it is not understandable and simple. I keep this process in my mind and making it an attractive UI for the customers. There are two types of module in this project. There are user module and admin module.

Because if there are complexities to understand the application, people will not be interested to use this. We tried our best to make an attractive UI for the users. There are two types of module in our project; user module and admin module.

User module and Admin module UI is given below Figure.



Figure 5.3: User Home Page

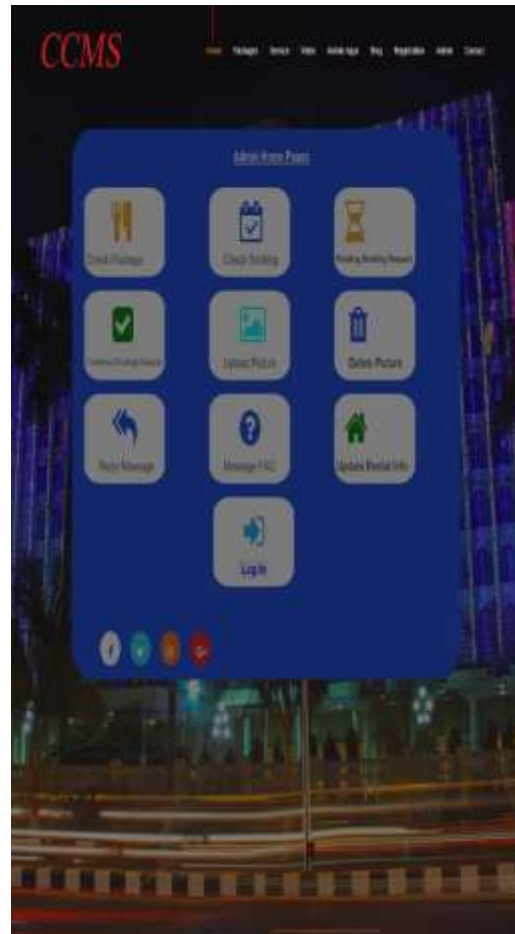


Figure 5.4: Admin Home Page

Figure 5.3 and figure 5.4 show two different home pages of this project. In this two modules I have develop many features for the users. Firstly, I'll discuss about the customers users features, after the admin features.

5.2.1 User Module

In the User Module has many features which all are not shown in figure 5.3. So, I have showed here other features of this module.



Figure 5.5: User Log In Page



Figure 5.6: User Registration Page

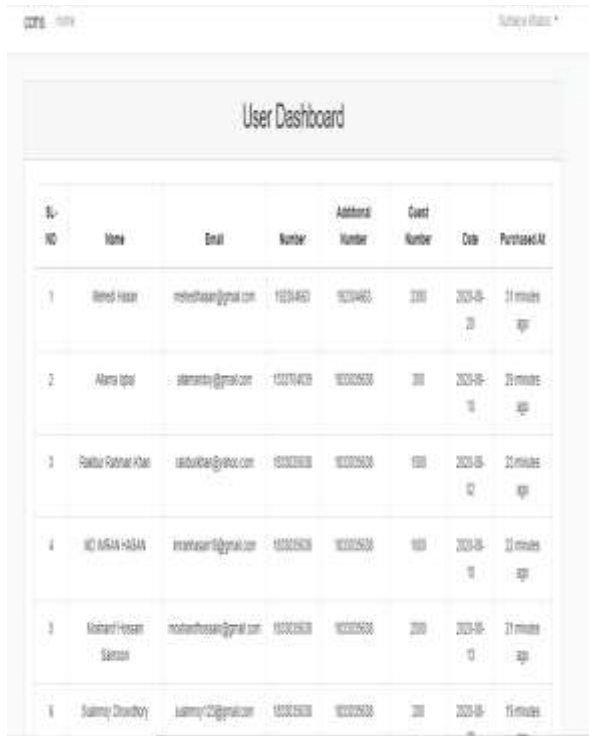


Figure 5.7: After Log In



Figure 5.8: User Profile Update

When a user provides all the correct information, user will be able to register in this web site.

After providing valid email and password, a user will be able to log in to this system. If any user provides wrong email and password, he/she will not be able to log in to the web site. An alert warning message will show in a window. If any customer forgets his password, he/she will be able to correct his password and update his user profile. This is shown in figure 5.8.

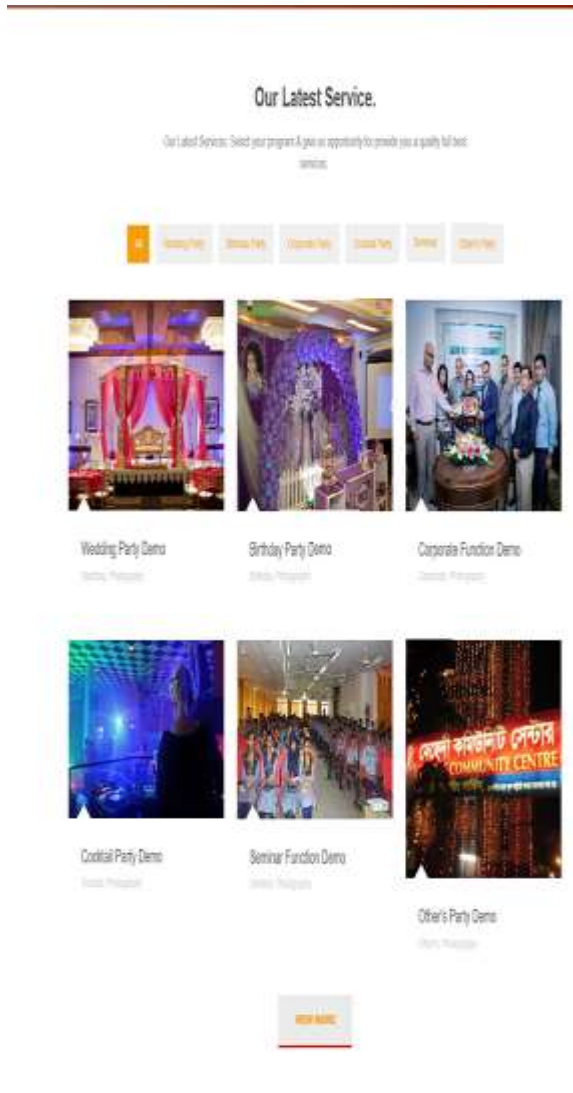


Figure 5.9: Gallery



Figure 5.10: Food Packages

In Figure 5.9 shows us the all types of picture from gallery/service part of this project. Which picture are upload by the admin of this web site.

In Figure 5.10 is we offered some food packages by community center with price, photo of platters and description of this platter. Here, I used only one package, but in this web sites we have five more different packages for the all class of customers. And any customers can choice their package as their requirements and budgets.

Rental Information
Hall booking cost (Evening Shift): 60000/=
Hall booking cost (Day Shift): 50000/=

Booking Process
1. You can book our community center online
2. You can also book contacting with manager

Online Booking Process
-> At first you need to sign up or register
-> After log in, go to booking page
-> Filling up the booking form
-> Choose available date
-> Book a date

After Online Booking Process
-> You will have to make payment within 48 hours. Otherwise, your booking may be cancelled by admin.
-> For payment, please contact with our provided contact number.
-> You can check your booking status from upcoming booking history.
-> You can cancel your booking request until booking status is Not Confirmed.
-> After successful payment, your payment status will be Paid and booking status will be Confirmed.
-> After payment, you will not be able to cancel your booking online. In that case, you will need to contact with admin.

Figure 5.11: Booking Info Page

Frequently Asked Questions

1.Question: What is the location of the community center?
Answer: It is located in Mirpur.

2.Question: How many people can it allocate?
Answer: Maximum 500 people

3.Question: How can I know about your provided food catering?
Answer: You can check it from our Packages option.

4.Question: What is the online booking process?
Answer: Check booking process

5.Question: Can I see some pictures of the community center? Is there any option in this app?
Answer: Yes. You can see photos from Gallery.

6.Question: Do you have any social media link like a page or channel or group?
Answer: Yes. You can get our Facebook page link from Contact Us option.

Figure 5.12: Frequently Ask Question

In Figure 5.11 showed us all the information of booking process. I design a Booking Info pages. And other Figure 5.12 showed us Frequently Ask Question (FAQ) pages for customers.

Figure 5.13: Booking Page

CCMS Home Contact Address Slider Newsletter Package Category Package Blog Time Alana Iqbal

Admin Homepage

SL NO	Name	Email	Number	Additional Number	Guest Number	Event Category	Event Packages	Event Time	Event Date	Event Time At
1	Melodi Hasan	mehedhasan@gmail.com	152304653	152304653	200	Wedding Party	Wedding	Night 7.00 PM-11.00 PM	2023-08-28	12 minutes ago
2	Alana Iqbal	alananoby@gmail.com	1833704838	1833856638	300	Corporate Party	Corporate	Morning 9.00AM-12.30PM	2023-08-18	10 minutes ago
3	Rakbur Rahman Khan	rakburkhan@yahoo.com	1833856638	1833856638	1500	Others Party	Other Function	Night 7.00 PM-11.00 PM	2023-08-02	4 minutes ago
4	MD MIRVAN	mirvanhasan1@gmail.com	1833856638	1833856638	100	Seminar's	Seminar	Morning	2023-	3

Figure 5.14: Booking List

Figure 5.13 showed us a form page for Booking Process. A user can Booking Community Center by User. On the other hand, Figure 5.14 is shows us the Booking List of Users. User can check slot from the User Table.

Admin Homepage

SL NO	Name	Email	Number	Additional Number	Guest Number	Event Category	Event Packages	Event Time	Event Date	Time At	Action
1	Mehedi Hasan	mehedhasan@gmail.com	192304663	192304663	2300	Wedding Party	Wedding	Night 7.00 PM- 11.30 PM	2020-08-20	12 minutes ago	Delete
2	Alama Iqbal	alamandoy@gmail.com	1833704009	1833035638	300	Corporate Party	Corporate	Morning 9.00AM- 12.00PM	2020-08-10	10 minutes ago	Delete
3	Rakibur Rahman Khan	rakiburkhan@yahoo.com	1833035638	1833035638	1500	Other's Party	Other Function	Night 7.00 PM- 11.30 PM	2020-08-02	4 minutes ago	Delete
4	MD IMRAN	imranhasan18@gmail.com	1833035638	1833035638	1000	Seminar's	Seminar	Morning	2020-	3	Delete

Figure 5.15: Users Booking Details.

In Figure: 5.15 shows the list booking by user. An admin could confirm to customer booking from this list. Admin could cancel order from this list by DELETE action. Here randomly a list of customers, who are Booking the community center. We can see here a customer given his Name, Email, Phone Number, Additional Number, Number of Guest, Event Category, Event Packages, Event Time, Event Date and Event Slot. All of information from customers Admin can check this table from Database.

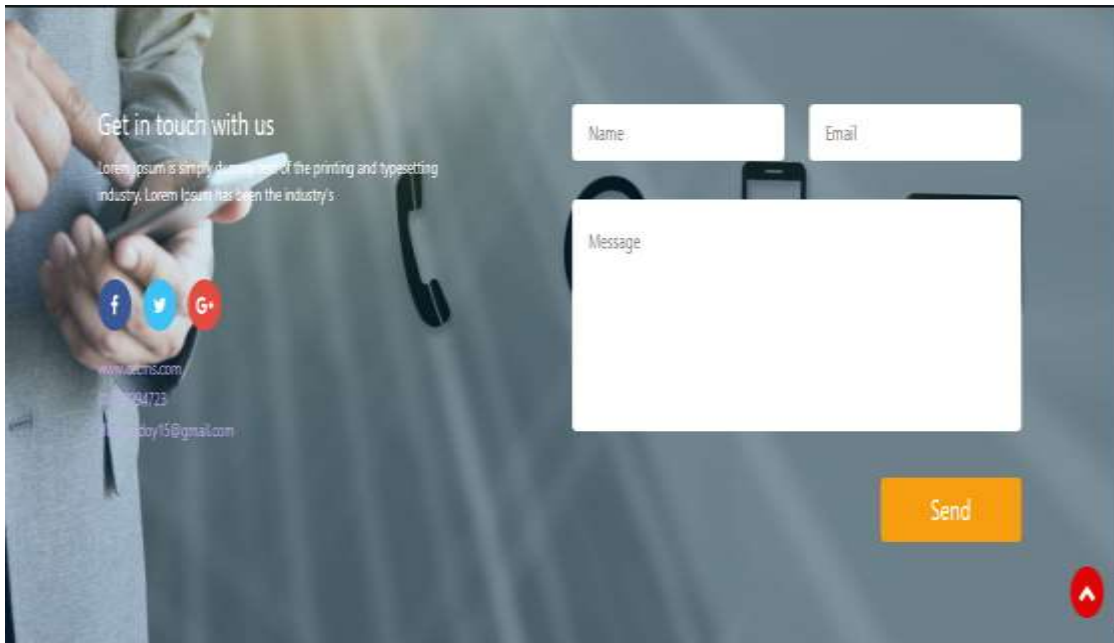


Figure 5.16: Message

ccms Home Contacts Address Sider Ideastider Package Category Package Blog Time Alama Iqbal

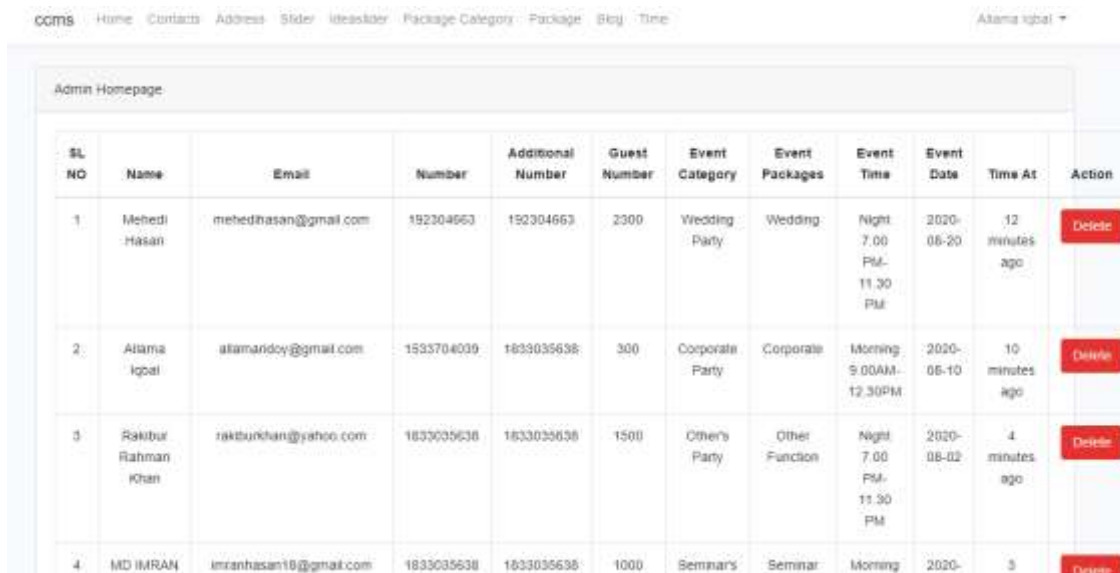
SL NO	Name	Email	Message	Time At
1	Alama Iqbal Hridoy	alamahridoy@gmail.com	We are satisfy with your services	10 hours ago
2	MD IMRAN HASAN	imranhasan18@gmail.com	ccms is a good platforms	1 minute ago
3	Rakibur Rahman Khan	rakiburkhan@yahoo.com	It is easy booking, and checking packages	7 seconds ago

Figure 5.17: Admin Message

In Figure 5.16 shows that A User can send message from the Message option. But user need to give his Name and Email Id. So, an admin can recognize the User who send the message in Figure: 5.17 shows. So, a user can send his suggestion, review or any kind of message for more information. An admin can response by getting this message from user. Admin can delete message if it increases randomly.

5.2.2 Admin Modules

We showed the Admin Modules features in figure: 5.4. Here more Discussion given Below of this part:



The screenshot shows the Admin Home Page with a navigation menu at the top: CCMS, Home, Contacts, Address, Slider, Ideaslider, Package Category, Package, Blog, Time. The main content area is titled "Admin Homepage" and contains a table with the following data:

SL NO	Name	Email	Number	Additional Number	Guest Number	Event Category	Event Packages	Event Time	Event Date	Time At	Action
1	Mehedi Hasan	mehedhasan@gmail.com	192304663	192304663	2300	Wedding Party	Wedding	Night 7.00 PM- 11.30 PM	2020-08-20	12 minutes ago	Delete
2	Alama Iqbal	alamaridoy@gmail.com	1533704039	1633035638	300	Corporate Party	Corporate	Morning 9.00AM- 12.30PM	2020-08-10	10 minutes ago	Delete
3	Rakibur Rahman Khan	rakiburkhan@yahoo.com	1833035638	1633035638	1500	Other's Party	Other Function	Night 7.00 PM- 11.30 PM	2020-08-02	4 minutes ago	Delete
4	MD IMRAN	imranhasan18@gmail.com	1833035638	1633035638	1000	Seminars	Seminar	Morning	2020-	3	Delete

Figure 5.18: Admin Home Page.

In figure 5.18 shows the Admin Home page. Here an admin has more pages like Home, Contact, Address, Slider, Idea, Package Category, Packages, Blog, Time. An authentic admin of the community center can control whole web site from this page, more over an admin needs to registration from the web sites page. Here, we see first the list of booking customers who are reserve the community center.

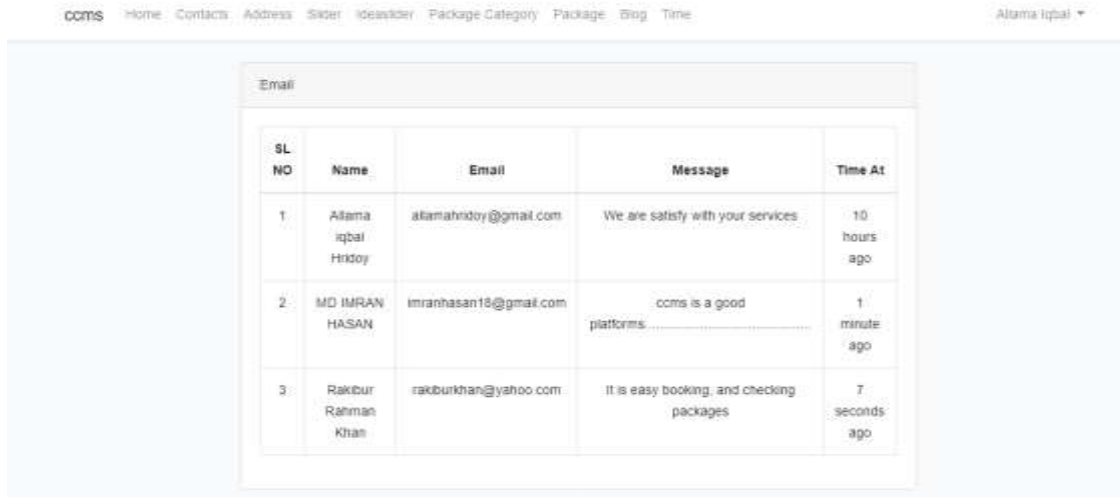


Figure 5.19: Contact page

In figure 5.19 a user sends message from contact page of user, and an admin get this from message. Admin can read this message from admin contact page. There has time for understand when customer send this message. Also, admin can read customers name and email. Admin can replies this message.

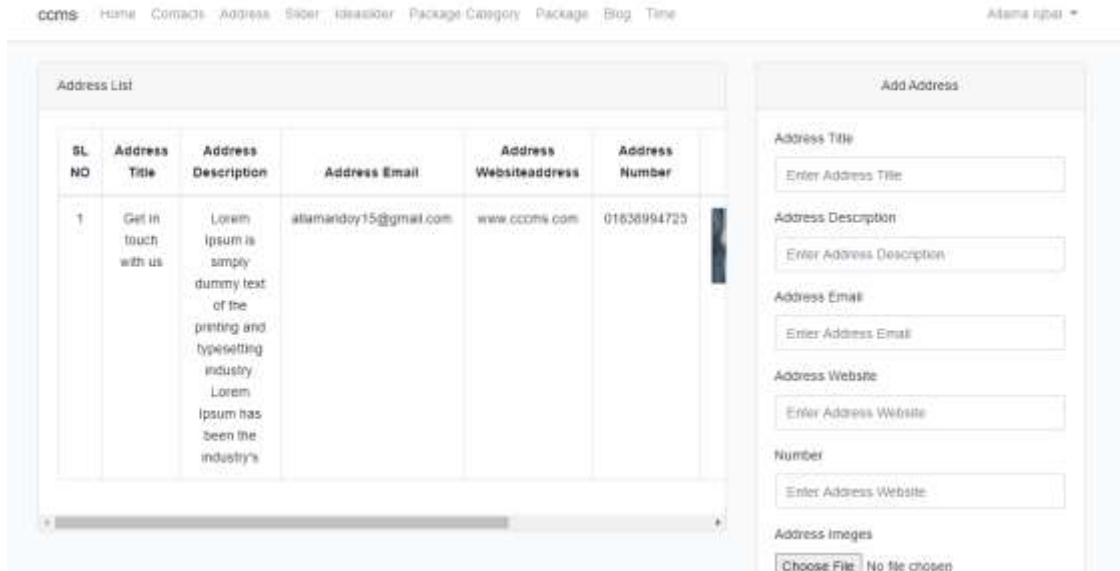


Figure 5.20: Admin Address List

In Figure 5.20 Admin can set Address of this community center. Admin can provide all the information, description, number, authentic authority email, mobile number. It will help customers for get proper information.

CCMS Home Contacts Address Slider Ideaslider Package Category Package Blog Time Altama Iqbal

Admin Homepage


SL NO	Name	Email	Number	Additional Number	Guest Number	Event Category	Event Packages	Event Time	Event Date	Time At	Action
1	Mehedi Hasan	mehedhasan@gmail.com	192304663	192304663	2300	Wedding Party	Wedding	Night 7.00 PM- 11.30 PM	2020-08-20	12 minutes ago	Delete
2	Altama Iqbal	altamandoy@gmail.com	1533704039	1833035638	300	Corporate Party	Corporate	Morning 9.00AM- 12.30PM	2020-08-10	10 minutes ago	Delete
3	Rakibur Rahman Khan	rakibkhan@yahoo.com	1833035638	1833035638	1500	Other's Party	Other Function	Night 7.00 PM- 11.30 PM	2020-08-02	4 minutes ago	Delete
4	MD IMRAN	imranhasan18@gmail.com	1833035638	1833035638	1000	Seminars	Seminar	Morning	2020-	3	Delete

Figure 5.21: Admin Confirmed Booking list

In figure 5.21 An admin could confirm to customer booking from this list. Admin could cancel order from this list by DELETE action. Here randomly a list of customers, who are Booking the community center. We can see here a customer given his Name, Email, Phone Number, Additional Number, Number of Guest, Event Category, Event Packages, Event Time, Event Date and Event Slot. All of information from customers Admin can check this table from Database.

CCMS Home Contacts Address Slider Ideaslider Package Category Package Blog Time Altama Iqbal

Slider List

SL NO	slider Title	slider Title	slider Title	slider Photo	Created At	Action
1	Welcome to our page	Community Center Management System	Your Happiness & Satisfaction will start from here. Bring your life lots of Love, Joy, Happiness.		2020-08-14 20:20:27	Edit Delete

Add Slider

Slider

Enter Slider Title

Slider

Enter Slider Title

Slider

Enter Slider Title

Slider Images

Choose File No file chosen

Submit

Figure 5.22: Slider Page

An admin changes the banner picture of the main pages, and can set slider title, description. Here has Edit and Delete option to upload and set the slider.

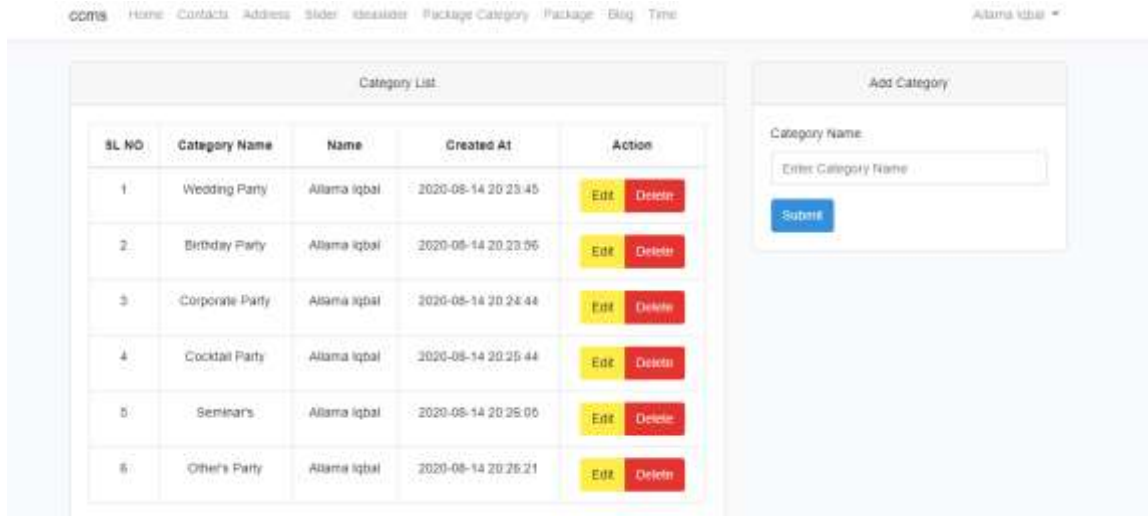


Figure 5.23: Admin Packages Category

In the figure 5.23 has category of packages. Which are provides by an authentic authority. This category will provide function which are available for the community center. Admin can set category, Edit, Delete action.

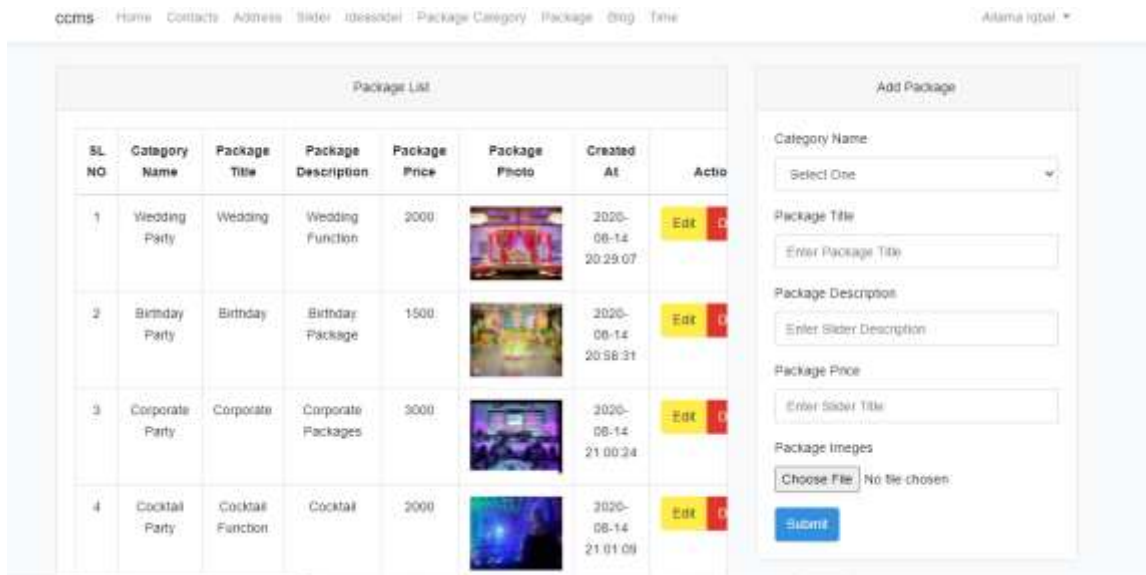


Figure 5.24: Admin Package List

In Figure 5.24 shows us the list of package list. Admin can Edit, Delete packages. Admin added packages price, picture, description. And there has time to when it set by admin.

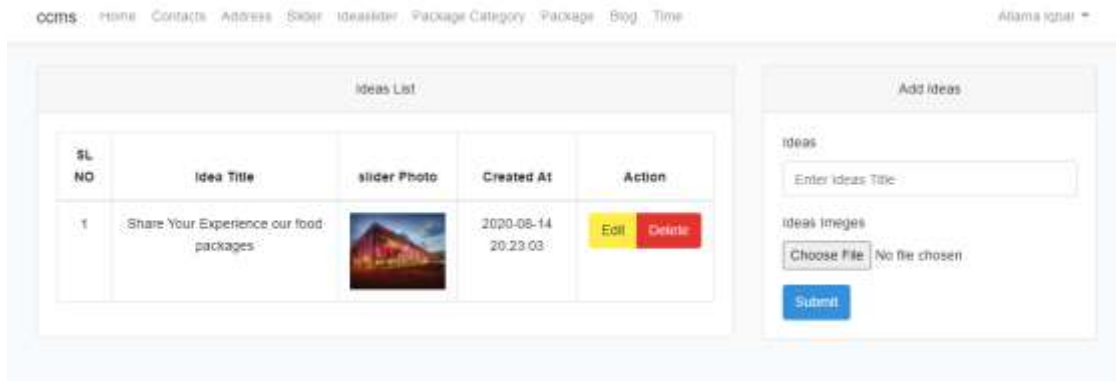


Figure 5.25: Admin Idea List

Figure 5.25 shows the page where an admin can upload a photo to idea. And an admin can set idea title and picture. Which can help people get interest for this community center. There has two option Edit and Delete for this part.

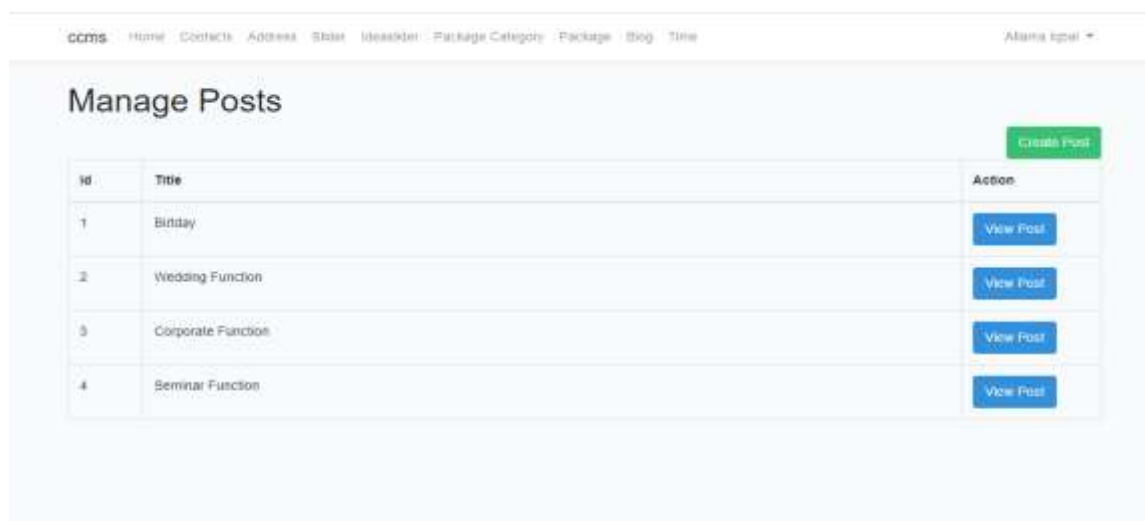


Figure 5.26: Admin Blog Parts.

In this figure 5.26 shows us blog where has category of function. And admin can create post of that category function. Admin can view post this function from here.

ccms Home Contacts Address Slider Ideaslider Package Category Package Blog Time Allama Iqbal ▾

Time List

SL NO	Event Shift Time	Created At	Action
1	Morning 9.00AM-12.30PM	2020-08-14 20:32:58	Edit Delete
2	Evening 1.00PM-6.00PM	2020-08-14 20:33:34	Edit Delete
3	Night 7.00 PM-11.30 PM	2020-08-14 20:34:20	Edit Delete

Add Time

Event Shift Time

Submit

Figure 5.27: Admin Time List.

In this figure 5.27 I showed about the time slot of the event. People can choice their event slot as their choice. Admin can set, Edit, Delete this time slot. So, admin set the time list as authentic authority permission of the community center.

5.3 Implementation of Interaction

Any project's success depends on applications interactive. So, it is very important for project success. Every people in our country who used internet, their expectation is user-friendly application. If any application have high complexity, people are not interest that application. For this reason, my interaction was given first priority of user-friendly application. So, I tried my best to make this web application as can as possible user-friendly.

5.4 Testing Implementation

After successful running this web application, I try to testing it in many ways. My whole application is tested by both module; user and admin module. Given that some of example below:

Table 5.1: Testing Information and Date

Test Case	Test Input	Expected Outcome	Obtained Outcome	Result	Tested on
1. Customers user Registration	Fill up form correctly	Successful Registration of Customer	Successful Registration	Pass	07/07/2020
2. Customers User Registration	Your email part is empty	Alert Please give your email	Form is incomplete, Please complete all field of form	Pass	07/07/2020
3. Customers User Sign In	For log in please give your correct password	Alert Please give your correct password	Log In is error	Pass	12/07/2020
3. Customers User Sign In	Please enter your address	Successful Registration of Customer	Alert message “Log In Successfully”	Pass	12/07/2020

4.Send message	Enter your text here	Click the send button for send	Successfully send your message	Pass	25/07/2020
5.Customer Booking	Enter your address	Enter your address	Alert message showed "Enter your address"	Pass	03/08/2020
5. Customer Booking	Your given all info is correct	Your booking is successful	Alert message showed Booking Successful	Pass	05/08/2020
6. Customer Booking	Your booking date is fill up	No reservation	Alert message showed already booked	Pass	05/08/2020
7. Customer Booking	Your booking slot is fill up	No reservation	Alert message showed already booked	Pass	07/08/2020
8.Admin Log In	Incorrect information	Your Access is deny.	Your Access is denied	Pass	07/08/2020

9.Admin Log In	Please Enter your correct information	You have access to log in	Alert message show Admin Log In Successful	Pass	02/07/2020
10.Edit packages List	Fill up Field	Your information is correct	Your field is correct	Pass	08/07/2020
11.Admin Booking	Select date and Slot	All Booking information successful	Your Booking Successful	Pass	08/07/2020
12.Admin confirmed booking	Press confirm booking	Shows booking confirmation	Alert message showed Booking Confirmed message	Pass	08/07/2020
12.Booking cancel by Admin	Press cancel admin	Shows Booking cancelled	Alert message showed booking cancelled	Pass	13/08/2020
13.Add new service photo by admin	Choose photo location.	Your is Photo upload successful	Alert message showed successfully uploaded	Pass	15/08/2020

14.Admin replies messages	Your message is too long..	Send message and update the list	Alert message showed removed this from list	Pass	20/08/2020
15.Delete a photo by admin	Select delete option for remove photo	Photo deleted and update Service	Alert message showed deleted and remove this from service	Pass	20/08/2020
16. Admin add a FAQ	Add a question for asking	Edit FAQ	Alert message showed successfully added	Pass	21/08/2020
17.Log Out	Click log out button	Log out the from the profile	Alert message showed Log out successful	Pass	25/08/2020

5.5 Testing Result and Reports

For finding bugs we need to Testing the application. From the testing I can faced many bugs. And I've fixed almost bugs what I've got. I need more testing my application than I can reduce more complexities. Which are showed in 5.1.

CHAPTER 6

CONCLUSION AND FUTURE SCOPE

6.1 Discussion and Conclusion

Web application of Community Center Management System will help any community center smoothly. User and Admin will benefit by using this web application. Owner and customers complexities will reduce to run their business. they will benefit with financial and time complexities. From the future we will add new features according to customers and centers owner requirements.

6.2 Scope for Further Developments

Any development project has no end to develop. So, I have also to develop this project in future. Here some of plans are given below:

- I can add Online Payment method for reservation process.
- I can add notification to all the user and admin profile.
- User will be able to booking info download.
- Event managements authority can add to booking process in this web application.
- User and admin log in system can be upgrade for develop security system.

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APPENDIX

Appendix A: Project Reflection

I began to build this project from Fall-2018. I did many research for this project. I have try to learn about management systems of a community center in Bangladesh. I have collected many information from community center in Bangladesh. Then I took the decision for build this project. Than, I choose MySQL for database, because it is basic database which is understable for any admin. Which can help authority to keep an admin for this web sites.

This is hard to try keep it user-friendly. I make a user-friendly UI for this web sites. This interface will understable for the customers. So, I hope it will reduce complexities for owner and customers. After developing new features and facilities it will very helpful to customers. It will reduce communication gap between owner and customer. So, Web Based Community Center Management System application will be popular to all customer and owner.

PLAGIARISM

Plagiarism Report

Community Center

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