

Faculty of Engineering

Department of Textile Engineering

REPORTON

'Study on the Comments of Sample Garments'

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Submitted By

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This Report Presented in Partial Fulfillment of the Requirements for the Degree of Bachelor of Science in Textile Engineering.

Advance in Apparel Manufacturing Technology

30th June, 2021

Declaration

We demonstrate that this report is totally our own work, except where we have given fully documented references to the work of others and that the materials contained in this report have not previously been submitted for assessment in any formal course of study. If we do anything, which is going to breach the first declaration, the examiner/supervisor has the right to cancel my report at any point of time.

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Approval Sheet

This research entitled "Study on the Comments of Sample Garments" at Daffodil International University,
June,2021" prepared and submitted by Md. Sohel Rana (ID#: 172-23-5043) in partial fulfillment of the requirement
for the degree of Bachelor in Science Textile Engineering has been examined and hereby recommended for
approval and acceptance.

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Abstract

Garment sample is merely important and is developed before starting the bulk production. It refers that making a sample of the garment that need to be satisfactory to the buyer. Sampling is one of the prime processes in Garment Industry and it has a significant play to attract the buyers. It is note worth that the buyers normally places the order after being satisfied with the quality of the Samples. The samples intimate the ability of a supplier. The buyer will consider the supplier and the organization nothing but the samples. Whether the samples meet the quality requirement and having reasonable price, generously the buyers are to be attracted to place the order. So it is necessary that the samples having innovative and with up to the quality. By making samples, the supplier can calculate the consumption of yarn to develop the fabric, a clear concept on costing more ever the manufacturing difficulties. Besides by developing sample, the supplier can optimize the processing parameters for bulk production, which helps to avoid all kind of bottlenecks. All these works are conducted by the sample department that deals with the buyer at the frontier

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1. Introduction

Sample section is the branch of a garment manufacturing industry that involves how to make garment better to satisfy the buyer. Sample section is also concerned with developing sample and its making method which attracts the buyer, improves quality of the products.

It is one of the main processes in garment manufacturing and it plays vital role in attracting buyers and confirming the order. It is the most crucial and most important sphere of merchandising. Sample section makes sample relying on the specification and requirement by the buyer. Sampling in merchandising may be defined as "The concept, perception and ideas of fashion designer developed into product samples, in systematic stages of product development, with technical and quality clarity in a development." Though sampling is a difficult and time bound process, it helps the supplier to get order from the buyer. Before placing any order to the factory, the buyer is keen to know whether the factory is capable of producing the styles with the desired quality levels or not. The samples imply the ability of supplier to deal with any given style of garment. The buyer accesses the capability of supplier nothing but the help of sample. If the samples are of good quality naturally the buyers will be willing to place the order to factory. Sampling also work as a bridge between the productions and marketing department, hence it has the influence of both marketing as well as production department. So it is essential that the samples should be innovative and should be manufactured with optimum quality.

1.1 Objectives of this thesis:

- > To know about the sampling parameters
- > To identify the reason of sample fails
- > To identify the most tendency for the sample fail
- > To have a statistics overview of sample failure

1.2 Scope of this thesis:

- > Study, measure and improve the individual performance
- Establish a better system to rectify the sample failure percentage
- > Specify, Predict and evaluate the works

1.3 Limitation of this thesis:

- ➤ It is a critical to be accessed
- ➤ Complexity in tolerance level

2.Literature Review

2.1. Garments Sampling

Garment sampling is very much important process. It is a model of what the bulk production is going to be done. The sampling is quite difficult but it will make the buyers to get attractiveness towards the industry. Because the buyers generally place the order after they are satisfied with the quality of the samples. Garment sampling is a very important task in an apparel manufacturing because it gives the satisfaction of the customer with respect to the product being manufactured. This is in turn important because if the buyer is not satisfied by the samples, this puts the following at risk:

- Placement of the order
- Acceptance of the some or the entire quantity of garments produced.

There may be a separate sampling department in a company. But as the merchandiser is the person who is interacting with the buyers regarding samples and other requirements, this sampling department will work under the guidance Also as the samples are to be made according to the buyers' price ranges and quality levels, merchandiser has to advise.

2.2. Purpose of Sampling

- a. To allow the buyer to judge the production capabilities of the manufacturer.
- b. To provide a means for making revisions in the bulk production process.
- c. To let the manufacturer estimate the thread and fabric consumption, and develop cost quotations.

2.3 The Details Attached to the Garment Sample

After the confirmation of order, each sample sent to the buyer has the following details attached to it, with the help of a tag. It contains the details of both, what the buyer has demanded and what the supplier fabric/trim etc they have used.

- Ref no.
- Color
- Fabric

- Composition
- Description
- Quantity
- Style no/ Size
- Store

2.4 Sampling Process

The process of sample department varies continuously, and the development process will covers a wide range of unique products from new fibers, fiber blends, new yarns, fabric structures, finishes and surface effects new technology and all types of made up products such as woven, knit wear, hosiery, cut and sewn garments, household products, technical and medical products.

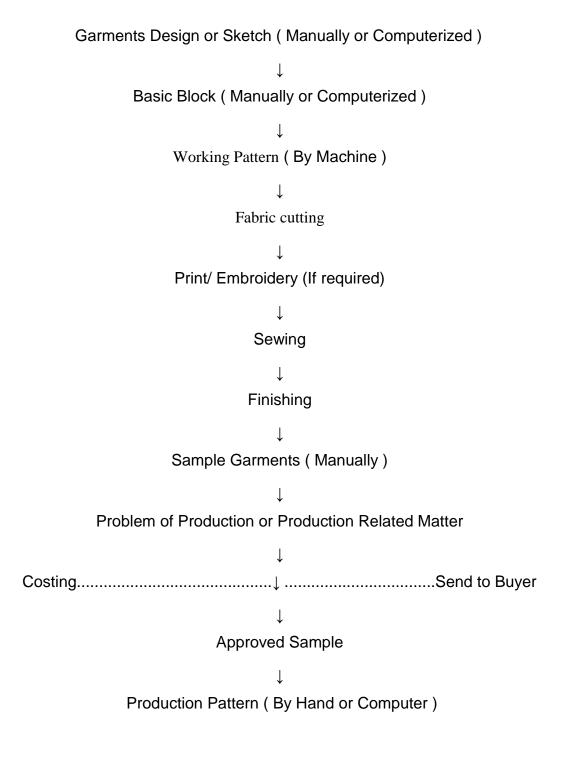
There are different phases of sampling; the first phase covers the development of the initial concept or design idea and getting the approval by the customer.

The second phase covers the process after getting acceptance of the first prototype sample and carry out the functions of sourcing and ordering component, testing the product and carry out trails once the finalized sample specifications has been drawn up.

The third and final phase includes a range of activities that are carried out before large scale or bulk production capacity outside the producer/developers if this is needed.

2.5 Flowchart of Sampling

Flow Chart of Garment Sample Making



2.6 Sampling Types

They are many types of sample like-

- Proto samples or fit samples
- Photo shoot samples
- Salesmen samples or promotional samples
- Size set samples
- Pre-production samples
- Online sample
- Shipment sample
- Counter samples or reference samples

2.6.1 Proto Samples or Fit Samples

These samples are done after getting the new order from the buyer. These samples are needed to check the measurements, style and fit. So they can be made in available similar fabrics but in the actual measurements and specifications given from the buyer.

Some buyers may need these samples if they want to print the photos of garments on packing box, hang tag, in showrooms, etc.

After sending the proto samples the buyers will conduct discussion over the samples and they will access the content of the sample and give us comment and reviews.

2.6.2 Photo shoot Sample

In this category which deals mainly with the real fitting on garments. The buyers will conduct photoshoot sessions with the samples we have sent. By this we can clearly get the fitting requirements and problems in the measurements. By doing this buyers can give us comments with the photo attachments.

2.6.3 Salesman Sample

The buyer needs these samples for getting the orders from their customers. If the buyer is having 7 salesmen in his office, then the buyer will ask us to make 7 samples in each style.

The salesmen will book the orders from their customers, by showing these samples. Buyer will place the order to us according to customer attractiveness towards the sample.

Sales samples are made with actual fabric and trims and accessories. Buyer pays for salesman samples to the developer.

2.6.4 Sizeset Samples

These sample are done after the salesman sample. In SMS we will sent samples in one size only. Hence sizeset samples are done to check the grading of all sizes are ok and the measurements are quite good.

2.6.5 Counter Sample or Reference Sample

These are the sample which are made as same as the other samples. We will sent samples to the buyer and keep one of the same sample for our reference. By getting acceptance from the buyer we can proceed the work according to the reference sample we have with us.

2.6.6 Pre-production Samples

These samples are almost like approval samples. They have to be made in actual production fabric with actual bulk trims. They will represent that the production will be like these samples.

2.6.7 Wash Sample

Wash sample is made and submitted to buyer for assessment of feel and handle of fabric after washing of Denim or shirt washing program, hence either at size set stage or PP stage washing sample is sent to buyer for approval and carry forward of washing program. If sample is not approved or approved with comments, factory needs to submit 2nd sample to get approval. After feel assessment buyer may suggest the changes in washing program.

2.6.8 Online Sample

Once production is online, few pieces is taken out in the middle of the production. Production pieces are sent to buyer as TOP sample. All buyers do not ask for TOP sample. Purpose is to cross-check whether factory is following PP sample specification or not.

2.6.9 Shipment Samples

These samples are to be sent just before shipment. They should be sent in actual packing with all labels, tags, etc. (Generally these samples will not be tested by buyer for anything). And even if we get some comments from buyers like changes in price tag or changes in the assortments we can adopt the changes in the process but it's not the risk for the supplier.

2.7 Meeting with Buyers

In this stage designer of a manufacturing house shows their creations, latest designs to buyers. On other hand if buyer already had fixed design of a style and need few changes on it related to fit, fabrics or trims they discuss those thing with the merchandiser of the manufacturing unit.

2.8 Development of Initial Samples for the Buyer

In this stage after receiving buyer's concept or instructions on the new style, samples are made with available fabrics and trims.

2.9 Development of Fabric Sample, Bit Loom, Print and Embroidery Artwork

Fabric is developed as per the buyer requirement. Fabric development means sourcing of customer specific fabric with matching properties, dyed and finished for solid colors. For the solid color lap dip approval is very important process. Until lap dip sample is approved merchants re-submit lap dips. In case of yarn dyed fabrics merchants develop fabric sample with specified design, stripes or checks. These fabric samples called as Bit Loom. Other approvals such as print and embroidery artwork approval and color approval are done. It may be done later stage at time of pre-production.

2.10 Costing of Garment (complete cost as well as manufacturing cost) Merchants prepare cost sheet with details cost break up such as raw material cost, manufacturing cost, overheads and margin. Costing is very a critical stage. Because whether a company will get order or not depends on their costing. If they garment cost is very high then manufacturer may lose the order and on other hand if factory keep their cost low, they will not earn profit from the order. Estimation of the garment cost should be done on data based.

3. Methodology

3.1. SAMPLE COMMENT OF PO. 10058607

Buyer	NKD
Item	Da. Caprilegging/ La. Caprilegging
Sample type	Fitting sample, size set sample, preproduction sample, production/ shipment, revised sample

accepted	S=substitute	
	M=missing	
Yes no	S M	Comments

Style	X			
Fitting		x		We found some measurement out of tolerance Size: 44/46 48/50 ½ knee width +0.5cm +1cm Inseam length +2cm +1cm Pls. follow the measurement chart exactly
Workmanship		X		-waistband gathering sb regular -all the stitching tension sb free
Material/quality	X			Required gsm 190, found gsm 171, -11%.pls. improve the gsm
Colour	X			
Accessories	X			
Embroidery				
Application	X			But grading should be even size wise if any
Print				
Woven-label	X			
Hangtag			X	Plz ensure to attach the missing hang tag "Laura Torelli Plus"
Size-label				
Care-label	X			Wash/Care label must be clearly visible
Price-label			X	Plz ensure to attach at bulk
Size-spec	X			
Wash-test	X			
Revised sample		X		
General remarks				Plz. Improve all mentioned points for further process

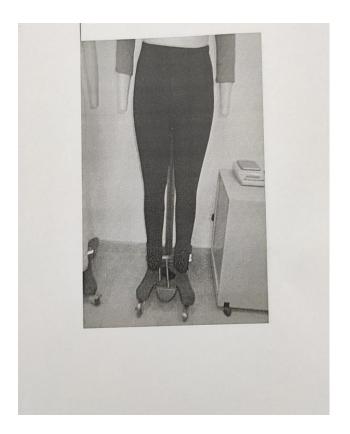


Fig. 3.1. Defect of PO 10058607(front view)

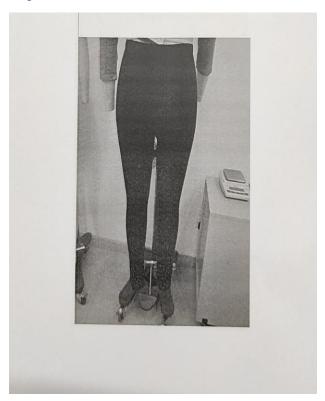


Fig. 3.3. Defect of PO 10058607(back view)

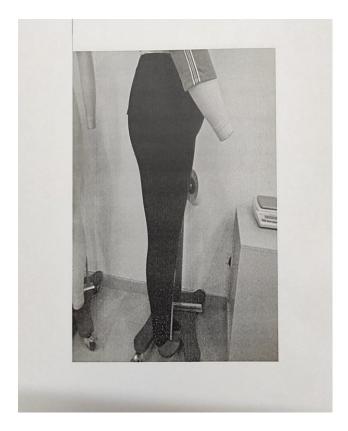


Fig. 3.2. Defect of PO 10058607(side view)



Fig. 3.4. Defect of PO 10058607(wash view)

3.2. SAMPLE COMMENT OF PO. 10061251

Buyer	NKD		
Item	Da. T-Shirt/ LW-S. Sleeves T-Shirt		
Sample type	Fitting sample, size set sample, preproduction sample, production/ shipment, revised sample		

accepted	S=substitute	
	M=missing	
Yes no	S M	Comments

Ctvlo			
Style	X		
Fitting		X	We found measurement in tolerance except neck opening seam to seam Size S M Neck opening straight seam to seam -1cm -0.5cm We don't accept that. Plz follow the MC exactly to have no deviations.
Workmanship		X	All seam tension s/b free. Sleeve turn-up height uneven not ok, its s/b even. Sleeve turn-up inside row-edge too much visible not accept. Edge s/b inside stitching. Fabric on too much naps not ok. Its s/b clean.
Material/quality	X		Found naps pls improve during bulk. Weight we found ross 179gsm, green 182gsm, yellow 170gsm, black 209gsm, is too high and some are to less not accept, we can accept +-5%
Colour	X		
Accessories	X		
Embroidery			
Application			
Print			

Woven-label	X			
Hangtag				
Size-label	X			
Care-label	X			
Price-label			X	
Size-spec	X			
Wash-test	X			
Revised sample		X		
General remarks				Plz improve all the point on pp meeting. Must be improve fabric quality.

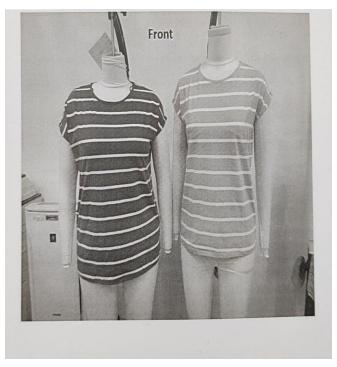


Fig. 3.5. Defect of PO 10061251

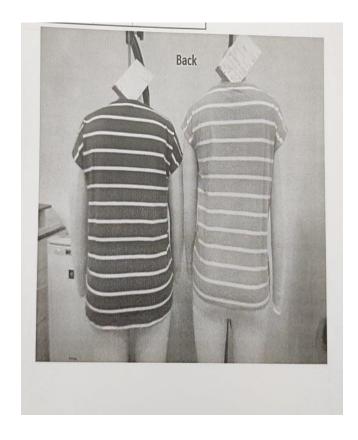


Fig. 3.7. Defect of PO 10061251



Fig. 3.6. Defect of PO 10061251

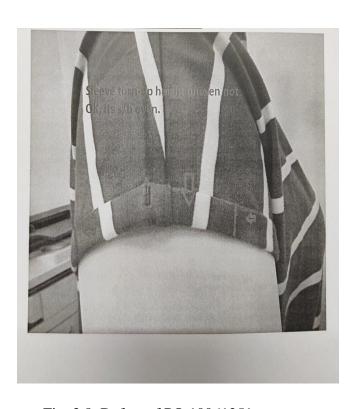


Fig. 3.8. Defect of PO 10061251

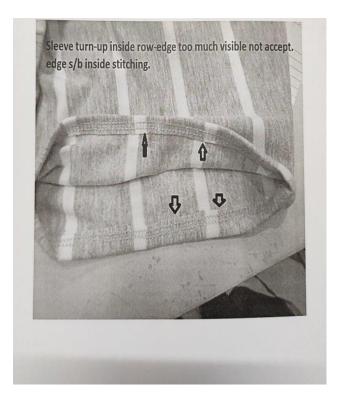


Fig. 3.9. Defect of PO 10061251



Fig. 3.10. Defect of PO 10061251

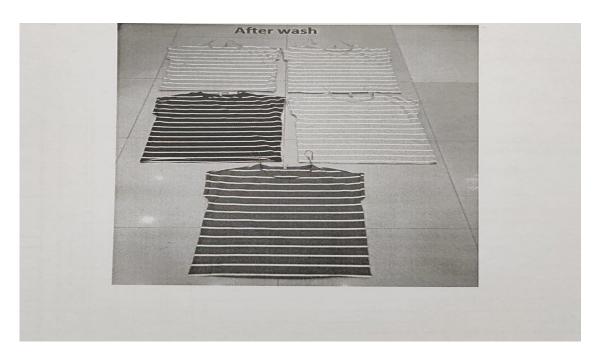


Fig. 3.11. Defect of PO 10061251

3.3. SAMPLE COMMENT OF PO. 10050307

Buyer	NKD
Item	Kinder Jungen Bermuda/ Kids Boys
Sample type	Fitting sample, size set sample, preproduction sample, production/ shipment, revised sample

accepted	S=substitute	
	M=missing	
Yes no	S M	Comments

Style	X		
Fitting		X	We found some measurement out of tolerance Size: 110/116 122/128 Zipper stitching length -0.5cm Pocket at side +0.5cm Max. visible string length +2cm +2.5cm Thigh pocket length incl.flap +0.5cm Thick pocket flap width -0.5cm -0.5cm Pls. follow the measurement chart exactly
Workmanship		X	-Waistband gathering slanted and irregular gathering, gathering must be need regular. -String edge fray out, fray out not accepted, its s/b clean finish. Plz see the attach picture and follow. -Waistband height must be even, uneven height non allow. -all the stitching tension must be free. -Spare button must be add in the zip-poly, its must be compulsory for nkd.
Material/quality	X		Gsm is ok
Colour	X		
Accessories Embroidery	X		Tape color ok. Plastic button is ok
Application			

Print				
Woven-label	X			
Hangtag				Oeko-tex hang tag s/b in English language.
Size-label	X			
Care-label			X	
Price-label				
Size-spec		X		Plz follow revise mc, update in the txt. Date:20.12.19
Wash-test	X			
Revised sample		X		
General remarks				Plz. Improve all mentioned points and send us reverence sample from the pp meeting. Follow the new spec.



Fig. 3.12. Defect of PO 10050307(front view)



Fig. 3.13. Defect of PO 10050307(side view)



Fig. 3.14. Defect of PO 10050307(back view)

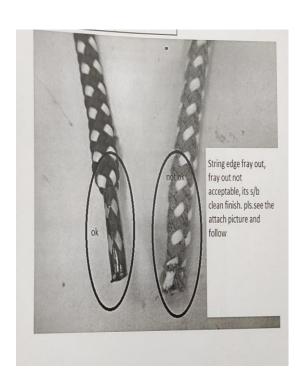


Fig. 3.15. Defect of PO 10050307

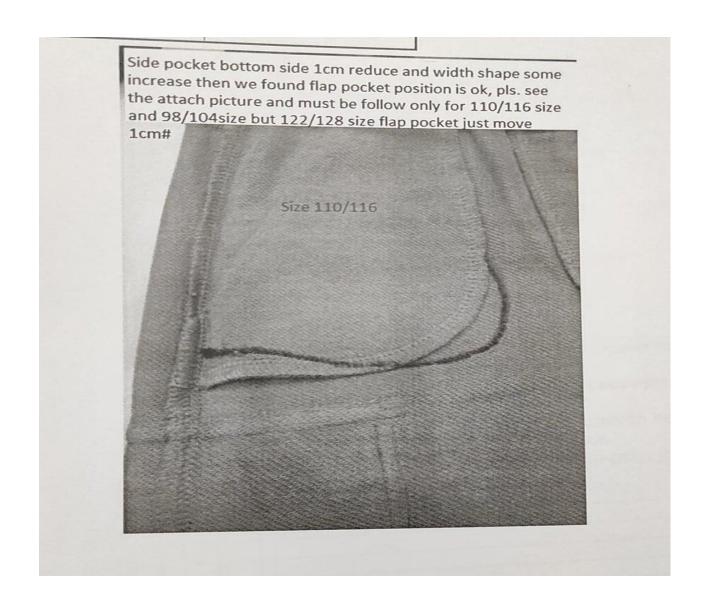


Fig. 3.16. Defect of PO 10050307

3.4. SAMPLE COMMENT OF PO. 10061058

Buyer	NKD
Item	YFW T-Shirt
Sample type	Fitting sample, size set sample, preproduction sample, production/ shipment, revised sample

accepted	S=substitute	
	M=missing	
Yes no	S M	Comments

Style	X		
Fitting		X	We found some measurement discrepancy from the size chart.
			Size: XS S Front width 15cm fm hsp +1cm +0.5cm Back width 15cm fm hsp +1cm +0.5cm 1/2 bottom width -1cm -1cm Body length from hsp +1cm +1cm Tape length +1cm +1cm Neck opening edge to edge -0.5cm -0.5cm Pls. improve pattern and work exactly from the size chart. Fitting: Sleeve head pointed, see photo, sleeve head s/b rounded shape, plz improve.
Workmanship		X	Neck shape uneven, see photo, plz improve Stripe uneven at both side neck/ shoulder, plz improve during cutting and sweing.
Material/quality	X		Weight we found 216gsm too high, require weight 180gsm and we will accept +-5%
Colour	X		
Accessories	X		
Embroidery			
Application			
Print			

Woven-label	X			
Hangtag				
Size-label	X			
Care-label	X			
Price-label			X	
Size-spec	X			
Wash-test	X			
Revised sample		X		
General remarks				Plz improve all points during pp meeting.
				Special attention: neck and armhole shape, bottom ribbon, measurement.

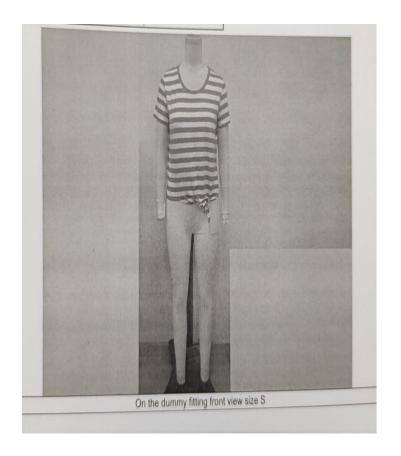




Fig. 3.17. Defect of PO 10061058

Fig. 3.18. Defect of PO 10061058

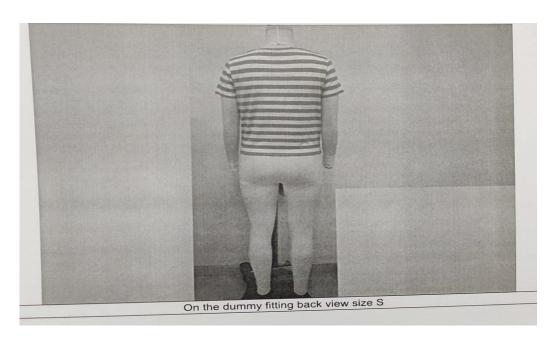


Fig. 3.19. Defect of PO 10061058

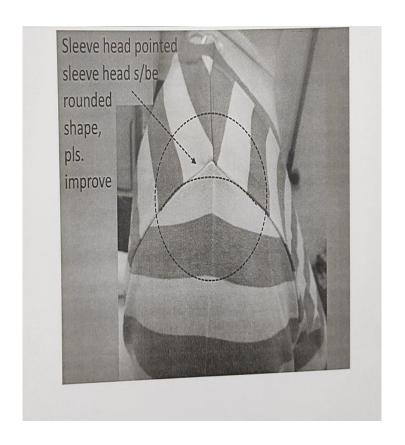




Fig. 3.20. Defect of PO 10061058

Fig. 3.21. Defect of PO 10061058

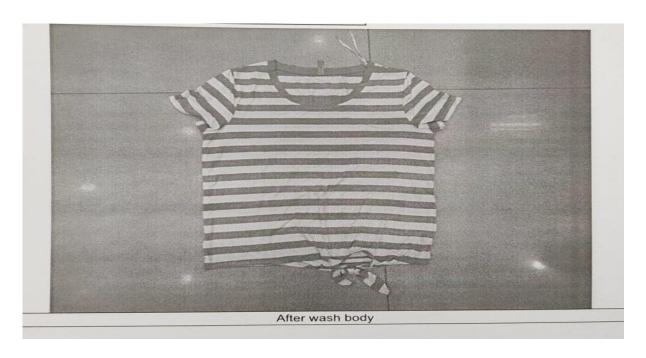


Fig. 3.22. Defect of PO 10061058

3.5. SAMPLE COMMENT OF PO. 10057699

Buyer	NKD
Item	YFW Sweatshirt 1/1 Arm / YFW
Sample type	Fitting sample, size set sample, preproduction sample, production/ shipment, revised sample

accepted	S=substitute	
	M=missing	
Yes no	S M	Comments

Style	X		
Fitting		X	We found some measurement discrepancy from the size chart.
			Size: XS S Hood height from shoulder1cm Hood height(depth) max -1cm -1cm
			Pls. improve pattern and work exactly from the size chart.
			Fitting: neck shape slop both side high low/uneven, see photo, pls. improve pattern
Workmanship		X	Hood lining joint not correct, hood lining s/b joint with shell fabric tape, pls. improve.
			Fabric stripe should be match at both side neck, sleeve and side seam, pls take care during cutting.
			Stripe uneven at front zipper joint, see photo, pls. improve.
Material/quality	X		Weight we found 291gsm high, require weight 270 gsm and we accept +-5%
Colour	X		Pls. remove the yellow tone from the ecru color & send us bulk fabric for our approval
Accessories	X		
Embroidery			
Application			

Print		X		Chest print & hood inner print not ok, we change the print & after receive rev. strike off we will approve by separately.
Woven-label	X			
Hangtag				
Size-label	X			
Care-label				
Price-label			X	
Size-spec	X			
Wash-test	X			
Revised sample		X		
General remarks				

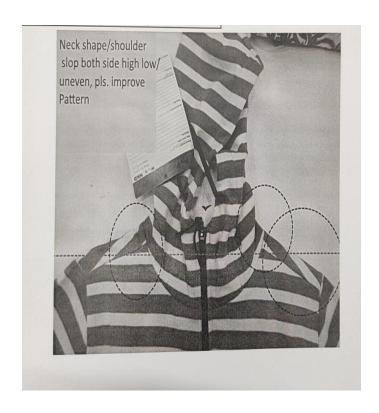




Fig. 3.23. Defect of PO 10057699

Fig. 3.24. Defect of PO 10057699



Fig. 3.25. Defect of PO 10057699

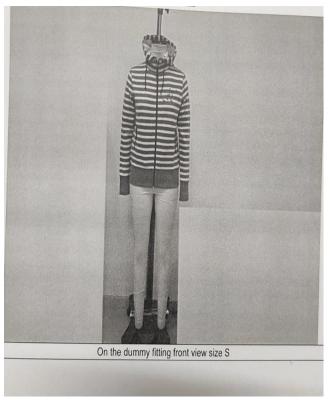


Fig. 3.26. Defect of PO 10057699



Fig. 3.27. Defect of PO 10057699

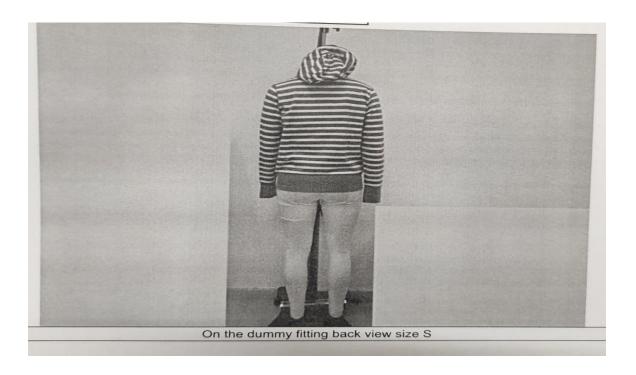


Fig. 3.28. Defect of PO 10057699

3.6. SAMPLE COMMENT OF PO. 10061193

Buyer	NKD
Item	Da. Poloshirt / LW-polo Shirt
Sample type	Fitting sample, size set sample, preproduction sample, production/ shipment, revised sample

accepted	S=substitute	
	M=missing	
Yes no	S M	Comments

Style	X				
Fitting		X	We found some measure the size chart.	rement discrep	pancy from
			Size: ½ waist width across shoulder ½ armhole straight upper arm width sleeve length from sp neck drop front hsp to s v-slit opening Pls. improve pattern and chart.	+1cm +1cm +1.2cm seam +1cm -1.5cm	+1cm -0.5cm -0.5cm
Workmanship		X	Placket high low at neck s/b even at neck point, pleat at end of placket, Printed stripe s/b even a sleeve and side seam Contrast visible at colla seam at this point AOP fabric/print cuttin	pls. improve see photo, pls at both side plant	. improve acket, neck, oto, pls. close
			Collar edge not trim promention also in sss compls. improve		

Material/quality	X			Weight we found ok both colors
Colour	X			
Accessories	X			
Embroidery				
Application				
Print	X			AOP is okay.
Woven-label	X			
Hangtag				
Size-label				
Care-label	X			
Price-label			X	
Size-spec	X			
Wash-test	X			
Revised sample		X		
General remarks				Pls. improve all points during pp meeting.



Fig. 3.29. Defect of PO 10061193



Fig. 3.31. Defect of PO 10061193

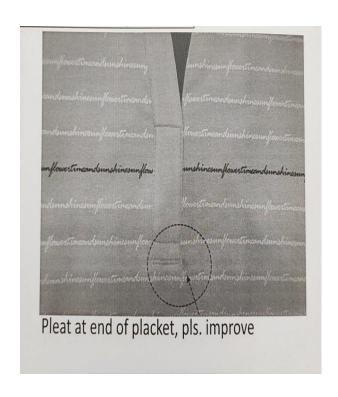


Fig. 3.30. Defect of PO 10061193



Fig. 3.32. Defect of PO 10061193



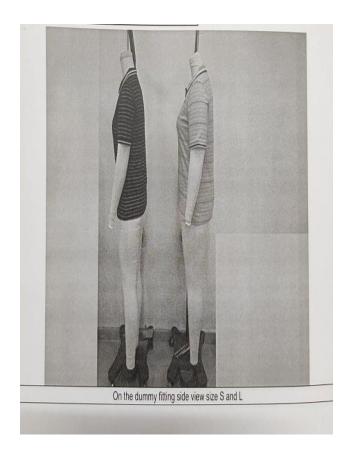


Fig. 3.33. Defect of PO 10061193

Fig. 3.34. Defect of PO 10061193

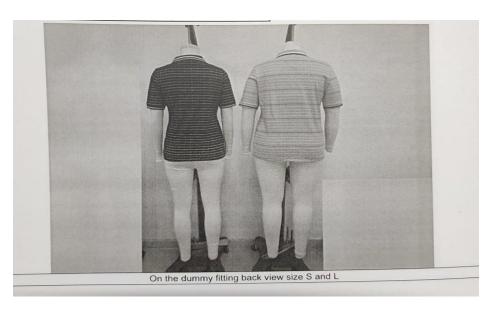


Fig. 3.35. Defect of PO 10061193

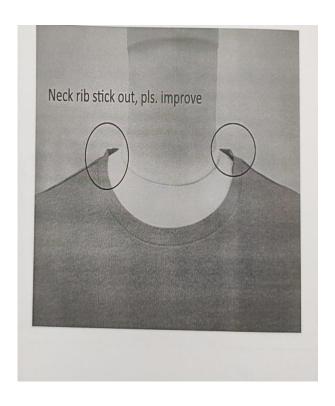
3.7. SAMPLE COMMENT OF PO. 10062793

Buyer	NKD
Item	Da. T-Shirt/ LW-S Sleeves T-Shirt
Sample type	Fitting sample, size set sample, preproduction sample, production/ shipment, revised sample

accepted	S=substitute	
	M=missing	
Yes no	S M	Comments

Style	X			
Fitting		X		We found some measurement discrepancy from the size chart.
				Size: Back width -1cm -0.5cm Arm ball total -2cm -2.5cm ½ sleeve head width +0.5cm +1cm sleeve length from sp -1cm neck opening seam to seam -0.5cm -1cm neck drop front hsp to seam -0.5cm +0.5cm Pls. improve pattern and work exactly from the size chart.
Workmanship		X		Gathering balance (both side) sleeve uneven, gathering should be even in both side sleeve. But pls. see the attached photos for gathering position and improve. Neck rib stick out, see photo, pls. improve.
Material/quality			X	
Colour				
Accessories				
Embroidery				
Application				

Print				
Woven-label		X		
Hangtag				
Size-label		X		
Care-label				
Price-label				
Size-spec	X			
Wash-test				
Revised sample		X		
General remarks				Pls. improve all points during pp meeting.



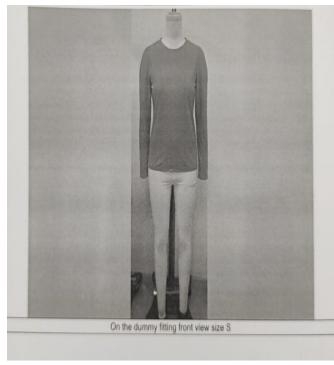


Fig. 3.37. Defect of PO 10062793 Fig.

3.36. Defect of PO 10062793



Fig. 3.38. Defect of PO 10062793



Fig. 3.39. Defect of PO 10062793

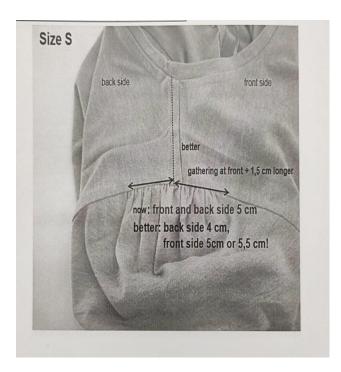


Fig. 3.40. Defect of PO 10062793

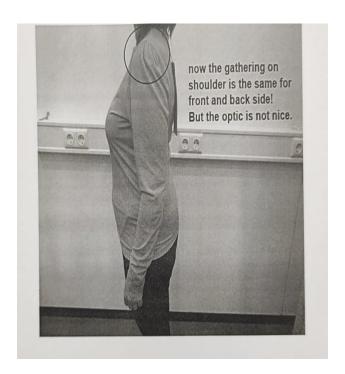


Fig. 3.42. Defect of PO 10062793

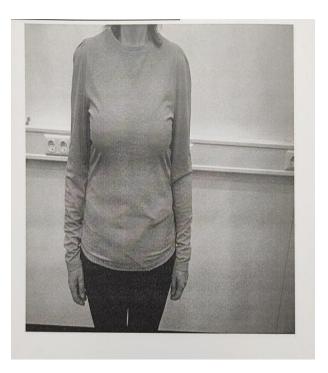


Fig. 3.41. Defect of PO 10062793

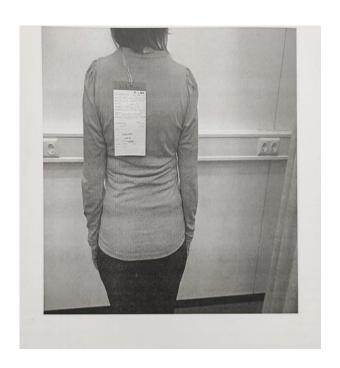


Fig. 3.43. Defect of PO 10062793

3.8. SAMPLE COMMENT OF PO. 10052581

Buyer	NKD
Item	Kids Girls Short
Sample type	Fitting sample, size set sample, preproduction sample, production/ shipment, revised sample

а	accepted	S=substitute	
		M=missing	
7	Yes no	S M	Comments

Style	X			
Fitting		X		2/128 .7cm
			Inseam hiking +0.5cm +0.	.5cm 5cm ent her
Workmanship		X	-waistband gathering irregular, gathering sb Irregular gathering not acceptableboth side pocket shape not ok, sb same. Pls attach picture and improveside seam shape both side sb same -drawstring hole distance too long, distance for kids. Pls. see the attach photo.	. see the
Material/quality	X		Required gsm 180, found gsm 188. Gsm at be Pls. take care going the bulk.	order.
Colour		X	Looks yellowish. Pls. follow the approved la	ab dips.

Accessories	X			Tape color not ok, s/b match with the approved lab dips. Lace look stretched s/b rounded like the approved swatch.
Embroidery				
Application				
Print				
Woven-label	X			
Hangtag				Need to test for the lace.
Size-label	X			
Care-label			X	
Price-label				
Size-spec	X			
Wash-test	X			
Revised sample		X		
General remarks				Pls. improve all mentioned points for further process.



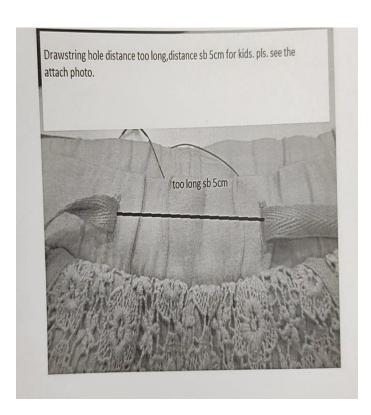


Fig. 3.44. Defect of PO 10052581

Fig. 3.44. Defect of PO 10052581

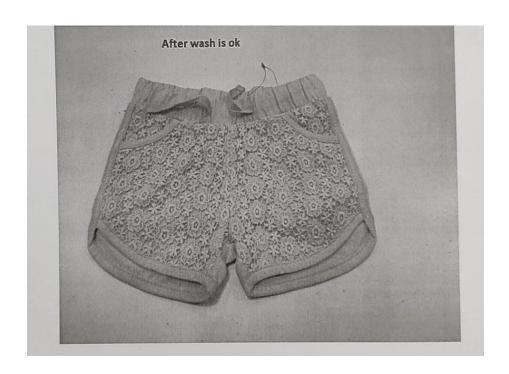


Fig. 3.45. Defect of PO 10052581

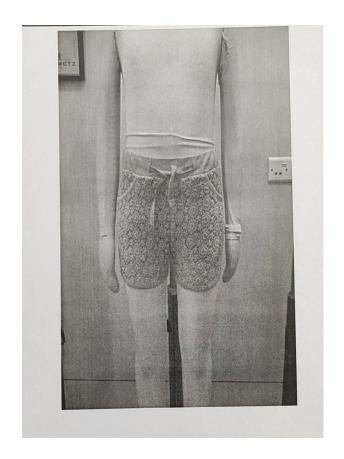


Fig. 3.46. Defect of PO 10052581

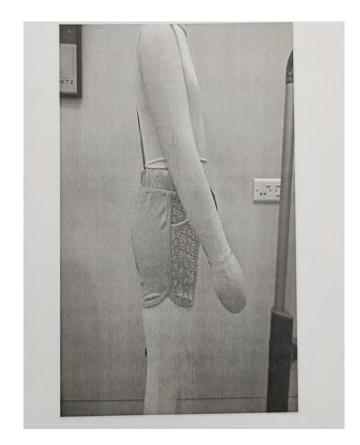


Fig. 3.47. Defect of PO 10052581



Fig. 3.47. Defect of PO 10052581

3.9. SAMPLE COMMENT OF PO. 10047868

Buyer	NKD
Item	Baby Madchen Set/ Baby Girls Set
Sample type	Fitting sample, size set sample, preproduction sample, production/ shipment, revised sample

accepted	S=substitute	
	M=missing	
Yes no	S M	Comments

Style	X		Stitching colour of pant no with body colour.	ot ok. It sho	ould be DTM
Fitting		X	Top: Measurements within toler We found some measurements the size chart. Size: ½ hip thigh pocket at side excld wb pocket along wb excld wb Plz . follow the measurements	68 +1cm +0.5cm +0.5cm	92 +0.5cm ½ +1cm +0.5cm
Workmanship		X	Top -avoid shinning mark. Use temperature accordinglyplacket at back side wavy -print position from cf nec -the frill width s/b even -the frill length and position symmetrical. Also gathering symmetrical -no curling in baby lock st shape of armhole has to be right side -the flag label joint smile f	see attachek seam s/b on both side ng and curl itch, need i	ed photo. 5cm e must be ing both side more curling on left and

			means both side gape s/b symmetrical. Pls. take care during label joint.
			Bottom -wb gathering w/b even -the flag label joint smile face s/b center of the means both side gape s/b symmetrical. Pls. take care during label joint.
Material/quality		X	Required gsm 280, found top gsm 281 bottom
			297(+6.07) accepted tolerances +-5% Bottom:
			-fabric hole found, see photo. Improve fabric quality.
Colour	X		Body colour top, body colour pant
	A		
Accessories	X		Stickers 2 pcs. 1 price
Embroidery			
Application			
Print	X		
Woven-label	X		liegelind
Hangtag			
Size-label	X		
Care-label	X		
Price-label			Selling price 9.99 euro
Size-spec	X		
Wash-test	X		
Revised sample		X	
General remarks			Pls. improve all mentioned points for further process.

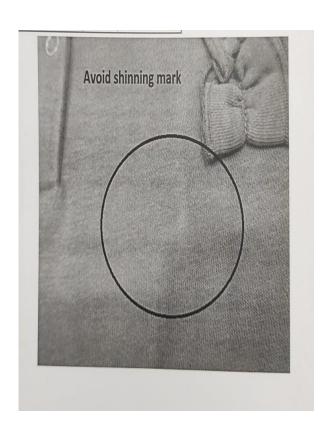


Fig. 3.48. Defect of PO 10047868

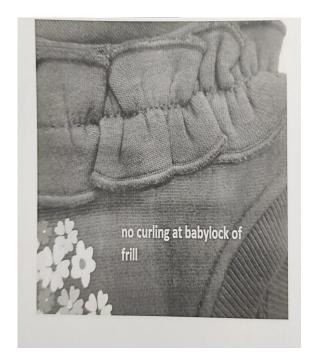


Fig. 3.50. Defect of PO 10047868



Fig. 3.49. Defect of PO 10047868



Fig. 3.51. Defect of PO 10047868



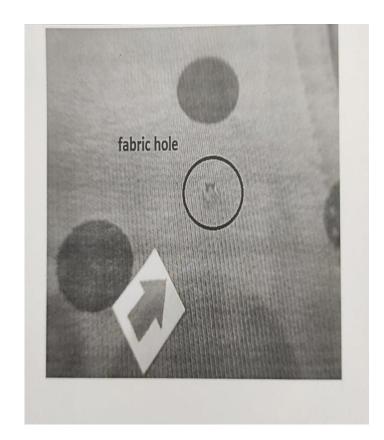


Fig. 3.52. Defect of PO 10047868



Fig. 3.54. Defect of PO 10047868

Fig. 3.53. Defect of PO 10047868



Fig. 3.55. Defect of PO 10047868

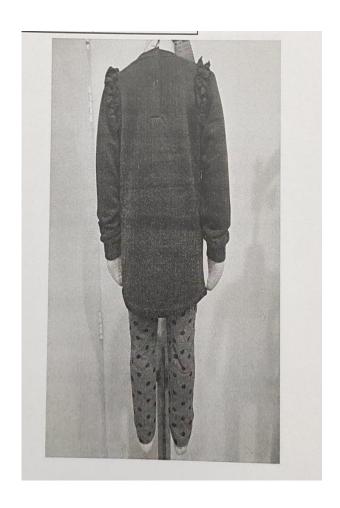


Fig. 3.56. Defect of PO 10047868



Fig. 3.57. Defect of PO 10047868

3.10. SAMPLE COMMENT OF PO. 10057787

Buyer	NKD
Item	Baby Jungen Set/ Baby boys Set
Sample type	Fitting sample, size set sample, preproduction sample, production/ shipment, revised sample

accepted	S=substitute	
	M=missing	
Yes no	S M	Comments

Style	X		
Fitting		X	Measurement partly in tolerance
Workmanship		X	JACKET -the zipper band should be less visible, ca. 3mm on each side of chain also the visible zipper tape both side must be even widthavoid zipper wavy -all the cuff joint s/b even SHIRT
			-puckering along neck hole and back opening not ok, pls. avoid neck puckering and poor neck shape - shape of armholes has to be the same on left and right side
			PANT -pocket shape both side s/b symmetrical
			All the cuff joint s/b even

Material/quality	X		-Required weight jacket 270gsm found 302 gsm too high +11.85% -Required weight shirt 160gsm found 170 gsm too high +6.25% -Required weight trouser 280gsm found 303 gsm too high +8.21% Pls. improve the fabric and check all the roll before going to bulk. We can accept +/-5%
Colour	X		Body colour jacket, body colour pant, body colour t-shirt, neck tape colour.
Accessories	X		Stickers 3 pcs. 1 price
Embroidery	X		
Application			
Print	X		
Woven-label	X		liegelind
Hangtag			
Size-label	X		
Care-label	X		
Price-label			Selling price 12.99 euro
Size-spec	X		
Wash-test	X		
Revised sample		X	
General remarks			Pls. improve all mentioned points for further process.



Fig. 3.58. Defect of PO 10057787

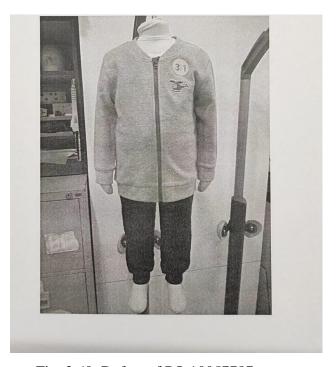


Fig. 3.60. Defect of PO 10057787



Fig. 3.59. Defect of PO 10057787



Fig. 3.61. Defect of PO 10057787

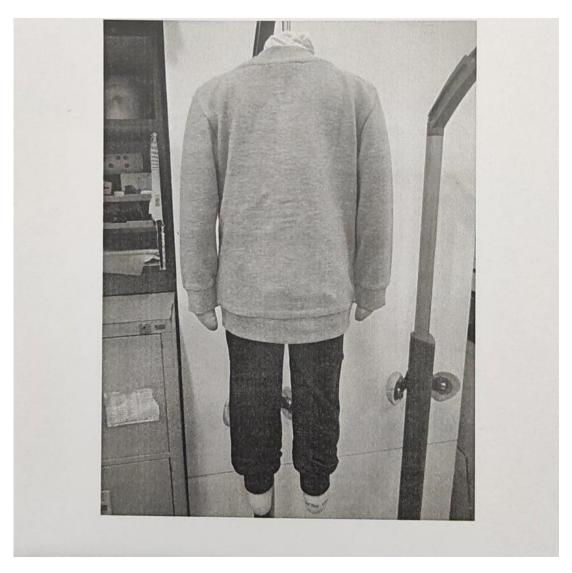


Fig. 3.62. Defect of PO 10057787

3.11. SAMPLE COMMENT OF PO. 10060017

Buyer	NKD
Item	Da. T-Shirt/ LW T-Shirt
Sample type	Fitting sample, size set sample, preproduction sample, production/ shipment, revised sample

accepted	S=substitute	
	M=missing	
Yes no	S M	Comments

Style	X				
Fitting		X	neck opening straight	44/46 -1cm -0.5cm -1cm1cm 1cm +0.	48/50 -1cm -0.8cm -1cm -1cm -1cm front
Workmanship		X	-sleeve opening lace sea front yoke inside lining part -all seam tension s/b fre -front cut & sewn seam We noticed that the lace for all pcs. Pls. find atta Please also watch that the lace sticking out on the	must be looked tension s/b for the is uneven a sched picture there are no left.	free t the shoulders
Material/quality	X		Weight we found 153gs +-5%	sm is too hig	h we can accept
Colour	X				

Accessories	X			
Embroidery				
Application				
Print				
Woven-label	x			
Hangtag			X	Plz. Ensure to attach the missing "laura torelli plus" & oeko tax tag at bulk.
Size-label				
Care-label	X			
Price-label			X	Plz. Ensure to attach the bulk.
Size-spec	X			
Wash-test	X			
Revised sample		X		
General remarks				Pls. improve all mentioned points and send us ref from pp meeting.





Fig. 3.63. Defect of PO 10060017

Fig. 3.64. Defect of PO 10060017



Fig. 3.65. Defect of PO 10060017





Fig. 3.66. Defect of PO 10060017

Fig. 3.67. Defect of PO 10060017



Fig. 3.68. Defect of PO 100560017

3.12. SAMPLE COMMENT OF PO. 10060019

Buyer	NKD
Item	Da. T-Shirt/ LW T-Shirt
Sample type	Fitting sample, size set sample, preproduction sample, production/ shipment, revised sample

а	accepted	S=substitute	
		M=missing	
7	Yes no	S M	Comments

Style	X		
Fitting		X	We found following deviations from the MC Size 44/46 48/50 across shoulder -1cm neck opening straight -1cm front neck drop -1cm -1cm front lace height from HSP +1cm +1cm -we don't accept that. Pls. follow the mc exactly to have no deviations.
Workmanship		X	-sleeve opening lace seam tension too high not ok front yoke inside lining must be loose from shell part -lace twisting, looseness not ok, pls. take care on sweing -all seam tension s/b free -front cut & sewn seam tension s/b free We noticed that the lace is uneven at the shoulders for all pcs. Pls. find attached picture. Please also watch that there are no loose parts of the lace sticking out on the shoulders.
Material/quality	X		Weight we found 151gsm is too high we can accept +-5%
Colour	X		
Accessories	X		
Embroidery			

Application				
Print				
Woven-label	X			
Hangtag			X	Plz. Ensure to attach the missing "laura torelli plus" & oeko tax tag at bulk.
Size-label				
Care-label	X			
Price-label			X	Plz. Ensure to attach the bulk.
Size-spec	X			
Wash-test	X			
Revised sample		X		
General remarks				Pls. improve all mentioned points and send us ref PPS from pp meeting.





Fig. 3.69. Defect of PO 100560019

Fig. 3.70. Defect of PO 100560019



Fig. 3.71. Defect of PO 100560019



Fig. 3.72. Defect of PO 100560019





Fig. 3.73. Defect of PO 100560019

Fig. 3.74. Defect of PO 100560019



Fig. 3.75. Defect of PO 100560019

3.13. SAMPLE COMMENT OF PO. 10045771

Buyer		NKD					
Item		Teener Bo	Teener Boys Pyjama/ Teener Boys				
Sample type			Fitting sample, size set sample, preproduction sample, production/ shipment, revised sample				
	accepted	S=substitute					
		M=missing					
	Yes no	S M	Comments				

Ctvlo			
Style	X		
Fitting	X		Measurement in tolerance
Workmanship		X	-print hand feel s/b more soft -pls. avoid neck puckering and poor neck shape - armhole shape and both side sleeve length must be even -all stitch machine tension must be relax
Material/quality	X		Weight in tolerance
Colour	X		Top & Bottom body colour ok.
Accessories			
Embroidery			
Application			
Print	X		Placement print ok.
Woven-label	X		
Hangtag			
Size-label			
Care-label	X		
Price-label			
Size-spec	X		

Wash-test	X	Wash test fail due to twisting at sleeve 3cm out of tolerance. Please improve the fabric and cutting.
Revised sample	X	
General remarks		Pls. improve all mentioned points and send us ref PPS from pp meeting.



Fig. 3.76. Defect of PO 10045771



Fig. 3.77. Defect of PO 10045771



Fig. 3.78. Defect of PO 10045771



Fig. 3.79. Defect of PO 10045771

3.14. SAMPLE COMMENT OF PO. 10045747

Buyer	NKD
Item	Te. Girls Jumpsuit
Sample type	Fitting sample, size set sample, preproduction sample, production/ shipment, revised sample

accepted	S=substitute	
	M=missing	
Yes no	S M	Comments

Style	X				
Fitting		X	We found some measurements deviations from measurement chart. Size 146/152 170/176 ½ waist crimped +1cm front rise from attachment seam -0.5cm -1cm waist stretched total visible string +1.5cm +2cm length Plz. Recheck pattern as mentioned measurements points and work exactly from the size chart.		
Workmanship		X	-armhole shape both side s/b balances symmetricalboth side strap length(shoulder and waist) s/b identical in length. bottom hem raw edge s/b cover by overlock -all stitching s/b elastic/same as fabric. Attention in bottom hem 2NSgathering s/b regular at waist		
Material/quality	X		GSM is ok.		
Colour	X		body colour ok.		
Accessories					
Embroidery					
Application					
Print	X		AOP print ok.		
Woven-label	X				

Hangtag			
Size-label			
Care-label		X	Care label missing. Pls. attached approved care label during bulk
Price-label			
Size-spec	X		
Wash-test			Pending for wash test
Revised sample		X	
General remarks			Pls. improve all mentioned points and send us ref PPS from pp meeting.





Fig. 3.81. Defect of PO 10045747

Fig. 3.80. Defect of PO 10045747



Fig. 3.82. Defect of PO 10045747



Fig. 3.83. Defect of PO 10045747





Fig. 3.84. Defect of PO 10045747

Fig. 3.85. Defect of PO 10045747



Fig. 3.86. Defect of PO 10045747

3.15. SAMPLE COMMENT OF PO. 10060314

Buyer	NKD
Item	Da. Top/ LW-Top
Sample type	Fitting sample, size set sample, preproduction sample, production/ shipment, revised sample

accepted	S=substitute	
	M=missing	
Yes no	S M	Comments

Style	X		
Fitting		X	We found some measurements out of tolerance Size 44/46 48/50 front at ½ armhole1cm back at ½ armhole1cm neck opening straight +0.5cm neck drop front0.5cm neck seam at placket seam -0.5cm -0.6cm by yoke cb +1cm +1cm Plz. Follow the measurement chart exactly
Workmanship		X	-front armhole shapes both side balance uneven not ok. Both side s/b balances. shoulder forwarded both side sb even -collar shape edge should not move in front of line, see photo and followstick out at under armhole -found looseness at top placket area, see and adjustall stitching tension sb free
Material/quality	X		GSM is ok.
Colour	X		
Accessories	X		
Embroidery			
Application			

Print				
Woven-label	X			
Hangtag			X	Plz. Ensure to attach the missing laura torelli plus hang tag.
Size-label				
Care-label		X		Must add NKD group Gmbh
Price-label			X	Plz. Ensure to attach at bulk.
Size-spec	X			
Wash-test	X			
Revised sample		X		
General remarks				Pls. improve all mentioned points and send us ref PPS from pp meeting.



Fig. 3.87. Defect of PO 10060314



Fig. 3.88. Defect of PO 10060314



Fig. 3.89. Defect of PO 10060314



Fig. 3.90. Defect of PO 10060314



Fig. 3.91. Defect of PO 10060314



Fig. 3.93. Defect of PO 10060314

Fig. 3.92. Defect of PO 10060314



Fig. 3.94. Defect of PO 10060314

4.Result & Discussion

4.1 Summary of Sample Comments Report

		•				ects/Fau						
SL	РО	A	В	С	D	Е	F	G	Н	I	J	K
1	10058607		X	X							X	
2	10061251		X	X	X						X	
3	10050307		X	X							X	
4	10061058		X	X							X	
5	10057699		X	X	X	X	X				X	
6	10061193		X	X							X	
7	10062793		X	X							X	
8	10052581		X	X		X					X	
9	10047868		X	X	X	X						
10	10057787		X	X								
11	10060017		X	X							X	
12	10060019		X	X							X	
13	10045771			X								X
14	10045747		X	X							X	
15	10060314		X	X							X	
	Total	-	14	15	3	3	1	-	-	-	12	1
%	of Defects		29%	31%	6.12%	6.12%	2.04%				24.48%	2.04%
	Total Defects=49											

Table 4.1 Summery of Sample Comments

Note:

A= Style B= Fitting

C= Workmanship D= Materials

E= Color F= All over Print/ Print

G= Accessories H= Embroidery

I= Application J= Care Label, Price Label Size Label, Hangtag, Woven Label etc. K=

Wash Test

4.2 Comments/Fault Percentage Calculation

Percentage of fault/comments

= (No. of Particular Fault $\times 100$) \div Total No. of Fault

Example: Fitting Fault Percentage

 $=(14\times100) \div 49$

= 28.57 %

= 29 %

4.3 Comments/Fault Percentage Report

SL.	Defects/Faults	Fault Percentages
1.	Style	0%
2.	Fitting	29%
3.	Workmanship	31%
4.	Material	6.12%

5.	Color	6.12%
6.	AOP/ Print	2.04%
7.	Accessories	0%
8.	Embroidery	0%
9.	Application	0%
10.	Care Label, Size Label, Hangtag, Woven Label etc	24.48%
11.	Wash Test	2.04%
	Total	100%

Table 2 : Fault Percentages Report

Pie Chart

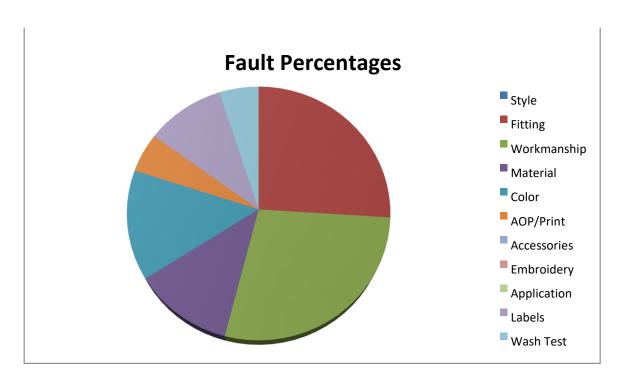


Fig 4.1 Fault Percentages in Pie Chart

4.4 Faults / Defects of Samples with Remedies

4.4.1 Fitting Problems

Reasons:

- » Less skill of the sample pattern maker
- »Less skill of the sample cutting m
- » Less skill of the sample sewing person
- » Less skill of the sample man to understand the Measurement Sheet

Remedies:

- »Have to improve the skill of pattern maker
- »Have to improve the skill of sample cutting man
- »Have to improve the skill of sample sewing person
- »Have to improve the skill of the sample man to understand the Measurement Sheet.

4.4.2 Workmanship Problems

Reason:

- » Less skill of the sample sewing person
- » Poor type of sewing thread should be used.
- » Sewing m/c miss handling properly

Remedies:

- »Have to improve the skill of sample sewing person
- Good type of sewing thread should be used.
 - » Sewing m/c should be handled properly

4.4.3 Material Problem

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Reason:

- » Less skill of the sample Knitting, Dyeing person
- » Poor type of Yarn & Chemical should be used.
- » Knitting, Compactor m/c miss handling properly

Remedies:

- »Have to improve the skill of Knitting Operators
- » Good type of yarn & chemical should be used.
 - » Compactor m/c should be handled properly.

4.4.4 Color Problem

Reason:

»Poor workmanship.

Remedy:

» Workmanship should be good.

4.4.5 AOP/Printing Problem

Reason:

- » Less skill of the Printing person
- » Poor type of Paste should be used.
- » Printing m/c miss handling properly

Remedies:

» Workmanship should be good.

Good type of paste should be used

Skilled should be improved

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4.4.6 Wash Problems

Reason:

»Poor finishing and poor quality raw material usage.

»Poor wash technique

Remedies:

- »Finishing should be good.
- »Wash technique should be very good
- »Should be used good quality of raw material.

4.4.7 Label Missing **Reason:**

- » Less skill of the sample sewing person
- » Poor type of sewing thread should be used.
- » Sewing m/c miss handling properly

Less no. of Label is used

Remedies:

- »Label Availability should be ensured
 - Have to improve the skill of sample sewing person
- » Good type of sewing thread should be
- » Sewing m/c should be handled properly.

5. Conclusion

Sampling is the heart of any export order processing. The future of any style purely depends on buyer and factory which are adding value to the samples. So it is very important to understand the sample development process to control quality and costs in the initial stage or in the sampling development. Merchandiser plays the central role in sampling process as, the only person between the buyer and factory who understands the buyer specification, technical details and time line of sampling. The process of sampling is about the eventual satisfaction of specific needs. It is about products the company can make or out-source profitably for which there is a market demand. Sampling is the best way to place an order. The purpose of sampling is not only to get bulk order and also it gives some additional benefits to the exporters. The use of technology, computer based designing, as well as innovation and creativity are important tools in driving apparel sampling.

In this report, the finding is that the measurement issue has the most prime key role to sample failure in approx. 31% cases and followed by fitting of garments (29%), Others has the impact of sample failure approx. 40%.

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