



**Daffodil**  
*International*  
**University**

## **Rental Service Portal**

### **Submitted By**

**Golam Rasul Anik**

**ID: 171-35-1963**

### **Supervised By**

**Dr. Imran Mahmud**

Associate Professor & Head In-Charge

Department of Software Engineering

Daffodil International University

This Project report has been submitted in fulfillment of the requirements for the Degree of  
Bachelor of Science in Software Engineering.

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## **APPROVAL**

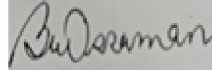
This Project titled as “**Rental Service**”, submitted by **Golam Rasul Anik** to the Department of Software Engineering, Daffodil International University, has been accepted as satisfactory for the partial fulfillment of the requirements for the degree of B.Sc. in Software Engineering and approved as to its style and contents.

## **BOARD OF EXAMINERS**



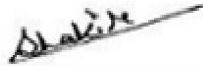
Chairman

Dr. Imran Mahmud  
Associate Professor and Head  
Department of Software Engineering  
Daffodil International University



Internal Examiner 1

Khalid Been Md. ~~Badruzzaman Biplob~~  
Senior Lecturer  
Department of Software Engineering  
Daffodil International University



Internal Examiner 2

Asif Khan ~~Shakir~~  
Senior Lecturer  
Department of Software Engineering  
Daffodil International University



External Examiner

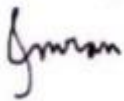
Professor Dr. M ~~Shamim~~ Kaiser  
Institute of Information Technology  
~~Jhangirnagar~~ University

## DECLARATION

I, hereby state that, I have taken this project under the supervision of **Dr. Imran Mahmud, Associate Professor & Head In-Charge**, Department of Software Engineering, Daffodil International University

. I also state that I have submitted neither this project nor any part of it for award of any degree.

### Supervised by:



**Dr. Imran Mahmud**  
Associate Professor & Head In-Charge,  
Department of Software Engineering,  
Daffodil International University

### Submitted by:



**Golam Rasul Anik**  
ID: 171-35-1963  
Batch: 22<sup>nd</sup>  
Department of Software Engineering  
Faculty of Science and Information  
Technology Daffodil International University

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## ACKNOWLEDGEMENT

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I would like to express my heartiest gratitude to other faculty members and the staffs of SWE department of Daffodil International University.

I would like to thank my entire course mates in Daffodil International University, who took part in this discuss while completing the course work.

Finally, I must acknowledge with due respect the constant support and patience of my family. This work would not have been possible without their constant support.

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## EXECUTIVE SUMMARY

The “**Rental Service**” is a web-based project that will help the people by hiring a car . The development process of “**Rental Service**” is started from April, 2021. I had to think about a relevant problem regarding to problem that a person can’t hire one more car at a time Then I have tried to develop my idea as detail as much. This documentation is the final result of that idea.

The main purpose of “**Rental Service**” is described in the chapter one. By going through it, one can understand the project Overview, Background, Goals and Benefits of the project. It also introduces the Stakeholders of the project. One can also get rough idea by going through the system model in this section.

The second chapter contains all the requirements of the stakeholders. These requirements were needed to be fulfilled by the system. These are mainly the functional requirements and non-functional requirements.

The third chapter contains the system analysis part. This part will describe the Use Case Diagram with description, Activity Diagram and Sequence Diagram. This part is based on analysis.

The fourth chapter contains the Development Tools and Technology. One can also find the Entity Relationship Diagram and Class Diagram.

The fifth chapter has system test case. Because developing is not the end of the project. It has to work perfectly before we can call it a functional project. For this, we have to make sure the quality of the product by undergoing various test cases.

The last chapter lists the conclusion part including, Project Summary, Limitations and Future Scope. I also included the list of all the resources as references that helped me to complete my project here.

## Table of Contents

APPROVAL .....	ii
DECLARATION .....	iii
ACKNOWLEDGEMENT .....	iv
EXECUTIVE SUMMARY .....	v
Chapter - 1 .....	ix
Introduction .....	ix
1.1 Purpose.....	ix
1.2 Project Scope.....	ix
1.3 Goal .....	ix
1.4 Overview .....	ix
1.2 Stakeholders & Characteristics .....	10
2.1.1 Admin .....	10
2.1.2 Vehicle Owner.....	10
2.1.3 Customer .....	10
Chapter – 2.....	11
System Analysis.....	11
2.1 Use Case Diagram .....	11
2.2 Use Case Description.....	12
2.2.1 Registration.....	12
Use Case .....	12
2.2.2 Admin Login.....	12
Use Case .....	12
2.2.3 Store Car Owner Info .....	13
Use Case .....	13
2.2.4 Store Car Info.....	14
Use Case .....	14
2.2.5 Store Customer Info.....	14
Use Case .....	14
2.2.6 Vehicles Booking.....	15
Use Case .....	15
2.2.7 Manage Profile.....	16
Use Case .....	16
2.3 Activity Diagram .....	16
2.3.1 Activity Diagram for Registration .....	16
2.3.2 Activity Diagram for Login .....	17
2.3.3 Activity Diagram for Admin .....	18
2.3.4 Activity Diagram for Owner.....	19
2.3.5 Activity Diagram for Customer.....	19
2.4.1 Sequence Diagram for Admin .....	20
2.4.2 Sequence Diagram for Owner.....	21
2.4.3 Sequence Diagram for Customer.....	22

Chapter – 3.....	23
Software Requirements Specification (SRS).....	23
3.1 Functional Requirements.....	23
3.1.1 Admin Log In.....	23
3.1.2 Store Car Owner Information.....	23
3.1.3 Store Customer Information .....	23
3.1.4 Manage car info .....	24
3.1.5 Car Owner Registration.....	24
3.1.6 Vehicles Booking .....	24
3.1.7 Manage Profile.....	24
3.2 Performance Requirements.....	25
3.2.1 Speed & Latency Requirements.....	25
3.2.2 Capacity Requirements.....	25
3.3 Dependability Requirements .....	25
3.3.1 Reliability Requirements.....	25
3.3.2 Maintainability Requirements .....	25
3.3.3 Availability Requirements.....	26
3.4 Security System Requirements .....	26
3.4.1 Usability Requirements .....	26
Chapter – 4.....	27
System Design Specification .....	27
4.1 Design & Implementation Constraints.....	27
4.1.1 Operating Environment .....	27
4.1.2 Software Language Used.....	27
4.1.3 Development Tools: .....	27
4.2 Entity Relationship Diagram .....	28
4.3 Class Diagram.....	29
Chapter – 5.....	30
System Test.....	30
5.1 Testing Features .....	30
5.1.1 Guest Features .....	30
5.1.2 Admin Features.....	30
5.1.3 Owner Features .....	30
5.1.4 Customer Features .....	31
5.2 Black Box Testing.....	32
5.2.1 Registration.....	32
5.2.2 Login.....	32
5.2.3 Store Owner Information .....	33
5.2.4 Update Info .....	34
5.2.5 Logout.....	34



Chapter – 6.....	36
UI Design .....	36
6.1 Homepage .....	36
6.2 Login .....	36
6.3 Owner all vehicles .....	37
6.4 Vehicle type.....	37
6.5 Super admin profile .....	38
6.6 Customer Booking.....	38
6.7 Owner view Booking.....	39
Chapter – 7.....	40
Conclusion .....	40
7.2 Limitation.....	40
7.3 Future Scope.....	40
References .....	40

### **List of Figures**

Fig 2.1: Use Case Diagram .....	11
Fig 2.2: Activity diagram for Registration .....	17
Fig 2.3: Activity Diagram for Login.....	17
Fig 2.4: Activity Diagram for Admin .....	18
Fig 2.5: Activity Diagram for Owner .....	19
Fig 2.6: Activity Diagram for Customer .....	19
Fig 2.7: Sequence Diagram for Admin.....	20
Fig 2.8: Sequence Diagram for Owner .....	21
Fig 2.9: Sequence Diagram for Customer .....	22

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## **Chapter - 1**

### **Introduction**

#### **1.1 Purpose**

The aim and objective of this rental system are to prepare a portal where customer can hire the car . The website must be like vehicle owner can rent their vehicles.

Customer can hire more cars at a time . They can collect from a particular place.

#### **1.2 Project Scope**

This system is mainly focused where people can find all types of vehicles easily on the spot.

Where owner can rent their vehicles & can manage the vehicle booking

Admin will store all information and update information daily.

#### **1.3 Goal**

Make an easy access portal.

Where people can find their rental vehicles easily.

#### **1.4 Overview**

This system is designed to be a facility for maintaining donated medicine, patient's information and help needy people. The rest of the SRS examines the specifications of the Online Medicine Donation System Portal in detail

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## **1.2 Stakeholders & Characteristics**

### **2.1.1 Admin**

Admin will play a significant role in this system.

Admin will store manage car owner info ,manage car info, manage customer info, manage vehicles booking , manage profile .

### **2.1.2 Vehicle Owner**

Owner will sign up in system and will see their car information & customer information. System will save this information.

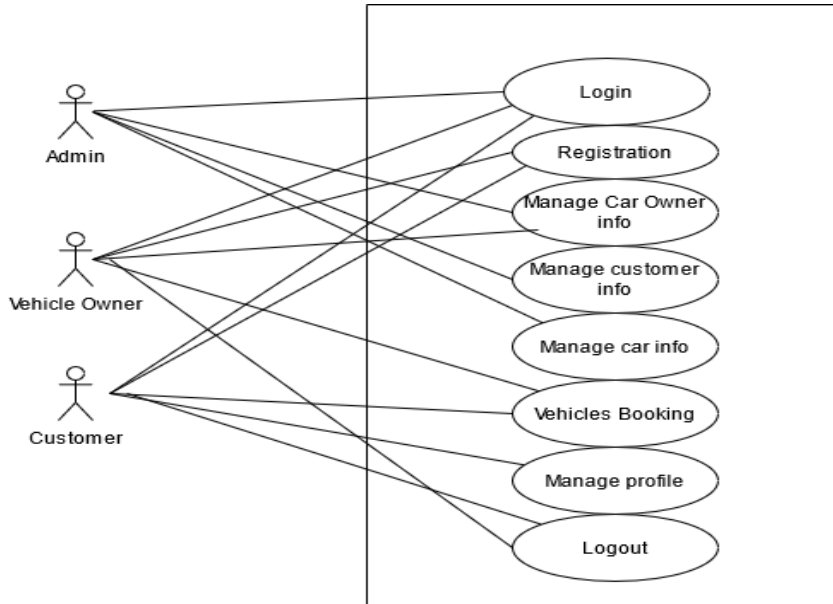
### **2.1.3 Customer**

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## Chapter – 2 System Analysis

### 2.1 Use Case Diagram



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*Fig 2.1: Use Case Diagram*

## 2.2 Use Case Description

### 2.2.1 Registration

<b>Use Case</b>	Registration for car owner and customer	
<b>Goal</b>	Make register new car owner and customer.	
<b>Preconditions</b>		
<b>Success End Condition</b>	A super admin can make car owner & customer registered by fill up their information.	
<b>Failed End Condition</b>	Typing mistake, system error.	
<b>Primary Actors:</b>	Admin	
<b>Secondary Actors:</b>		
<b>Trigger</b>	Click Registration.	
<b>Description / Main Success Scenario</b>	<b>Step</b>	<b>Action</b>
	1	Click on registration form.
	1.1	Successfully fill up required field.
	2	Click register button.
	2.1	Done registration process.

### 2.2.2 Admin Login

<b>Use Case</b>	Login	
<b>Goal</b>	Admin can successfully login.	
<b>Preconditions</b>		
<b>Success End Condition</b>	Admin give user name and password and successfully login.	
<b>Failed End Condition</b>	Admin give user name only and failed to login. Admin may do typing mistake and can't login successfully.	
<b>Primary Actors:</b>	Admin	
<b>Secondary Actors:</b>		
<b>Trigger</b>	Admin give user name and password and successfully login.	
	<b>Step</b>	<b>Action</b>

<b>Description / Main Success Scenario</b>	1	Click user name and password field and also fill up it.
	1.1	Successful user name and password
	2	Admin login successful.
	2.1	Now he has access to use the system.

### 2.2.3 Store Car Owner Info

<b>Use Case</b>	<b>Store car owner info</b>	
<b>Goal</b>	Admin can collect all car owner information and store it to the database.	
<b>Preconditions</b>		
<b>Success End Condition</b>	Admin take needed person's personal information and his /her car name and save it to his database.	
<b>Failed End Condition</b>	Admin can't collect needed persons full info .	
<b>Primary Actors:</b>	Admin	
<b>Secondary Actors:</b>		
<b>Trigger</b>	Admin take needed person's info and stored it.	
<b>Description / Main Success Scenario</b>	<b>Step</b>	<b>Action</b>
	1	Click car owner's info field and also fill up it.
	1.1	Successfully fill up
	2	Admin click submit button.
	2.1	Stored successful.

### 2.2.4 Store Car Info

<b>Use Case</b>	<b>Store Car Info</b>	
<b>Goal</b>	Admin collect car info from the car owner and store car info details	
<b>Preconditions</b>		
<b>Success End Condition</b>	Admin take car info from car owner and store car info successfully.	
<b>Failed End Condition</b>	Admin take car info from car owner but failed to share the information to the owner	
<b>Primary Actors:</b>	Admin	
<b>Secondary Actors:</b>		
<b>Trigger</b>	Admin take car info and store car info into database.	
<b>Description / Main Success Scenario</b>	<b>Step</b>	<b>Action</b>
	1	Click car info field and also fill up it.
	1.1	Successfully fill up
	2 2.1	Admin click submit button Successfully stored

### 2.2.5 Store Customer Info

<b>Use Case</b>	<b>Store Customer Information</b>
<b>Goal</b>	Admin can collect all customer information and store it to the database
<b>Preconditions</b>	
<b>Success End Condition</b>	Admin take needed person's personal information and his /her car name and save it to his database.

<b>Failed End Condition</b>	Customer can see car info not car owner details.	
<b>Primary Actors:</b>	Admin	
<b>Secondary Actors:</b>		
<b>Trigger</b>	Admin take needed person's info and stored it.	
<b>Description / Main Success Scenario</b>	<b>Step</b>	<b>Action</b>
	1	Click customer's info field and also fill up it
	1.1	Successfully fill up.

### 2.2.6 Vehicles Booking

<b>Use Case</b>	<b>Vehicles Booking</b>	
<b>Goal</b>	Admin can provide car to patient and ensure that car is available and also confirm distance.	
<b>Preconditions</b>	Have to available the car .	
<b>Success End Condition</b>	Admin provide car by showing customer order.	
<b>Failed End Condition</b>	Admin provide car to the customer but can't provide unavailable car .	
<b>Primary Actors:</b>	Admin	
<b>Secondary Actors:</b>		
<b>Trigger</b>	Admin provide car to the customer	
<b>Description / Main Success Scenario</b>	<b>Step</b>	<b>Action</b>
	1	Check order and provide car
	1.1	Check the vehicles are available or not
	2	Check the destination



	2.1	Successfully provide the car
--	-----	------------------------------

### 2.2.7 Manage Profile

<b>Use Case</b>	<b>Customer &amp; owner Can manage their profile</b>	
<b>Goal</b>	They can update their profile	
<b>Preconditions</b>	Customer or owner Registration.	
<b>Success End Condition</b>	Owner & customer required original info.	
<b>Failed End Condition</b>	Stored failed/system error.	
<b>Primary Actors:</b>  <b>Secondary Actors:</b>	Customer	
<b>Trigger</b>	Click on manage profile	
<b>Description / Main Success Scenario</b>	<b>Step</b>	<b>Action</b>
	1	Click manage profile info field and also fill up it.
	1.1	Successfully fill up
	2 2.1	owner click submit button Successfully stored

## 2.3 Activity Diagram

### 2.3.1 Activity Diagram for Registration

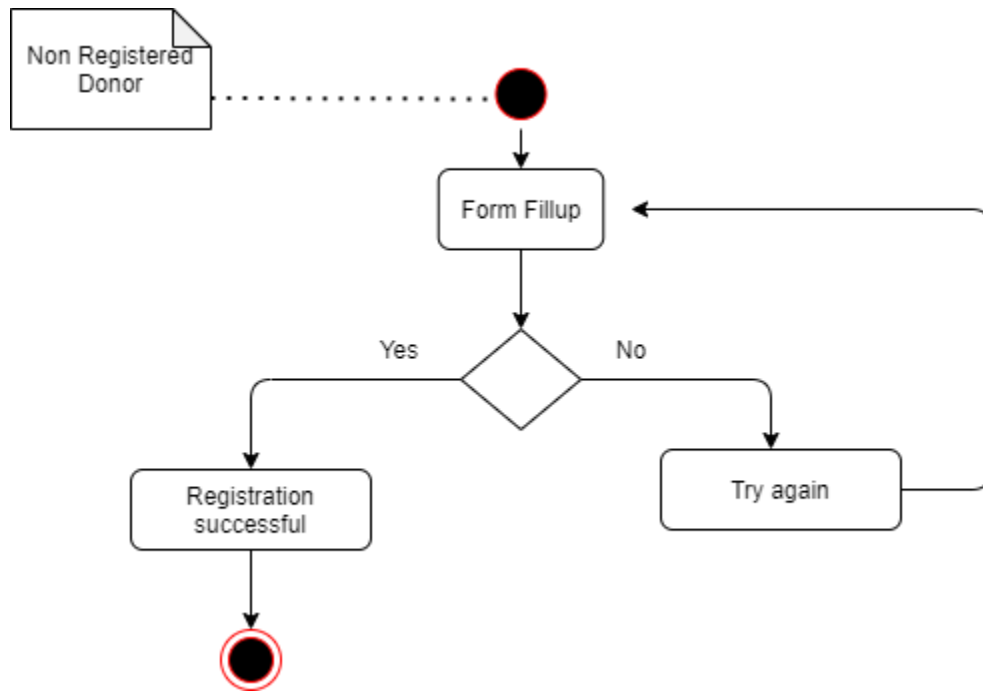


Fig 2.2: Activity diagram for Registration

### 2.3.2 Activity Diagram for Login

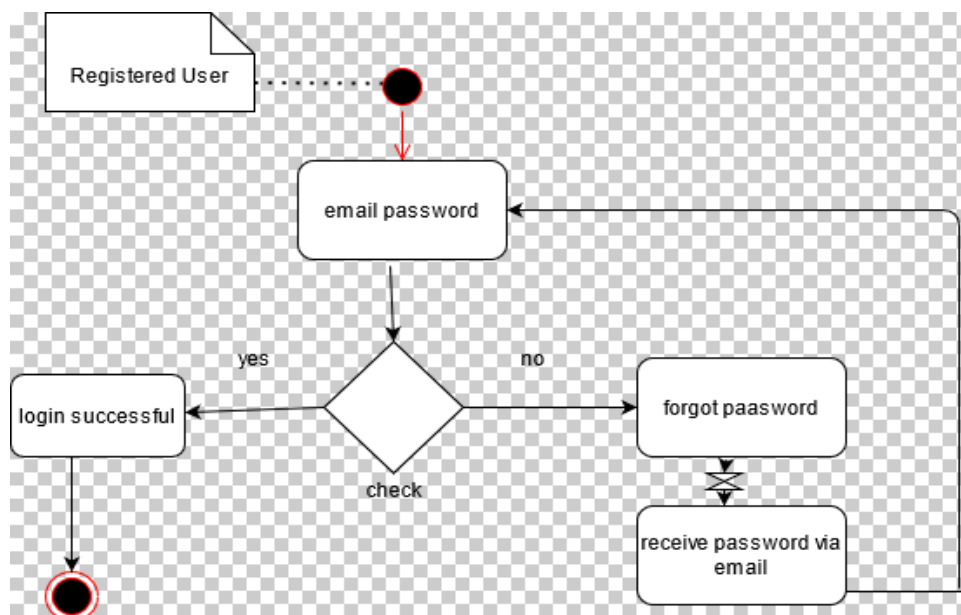


Fig 2.3: Activity Diagram for Login

### 2.3.3 Activity Diagram for Admin

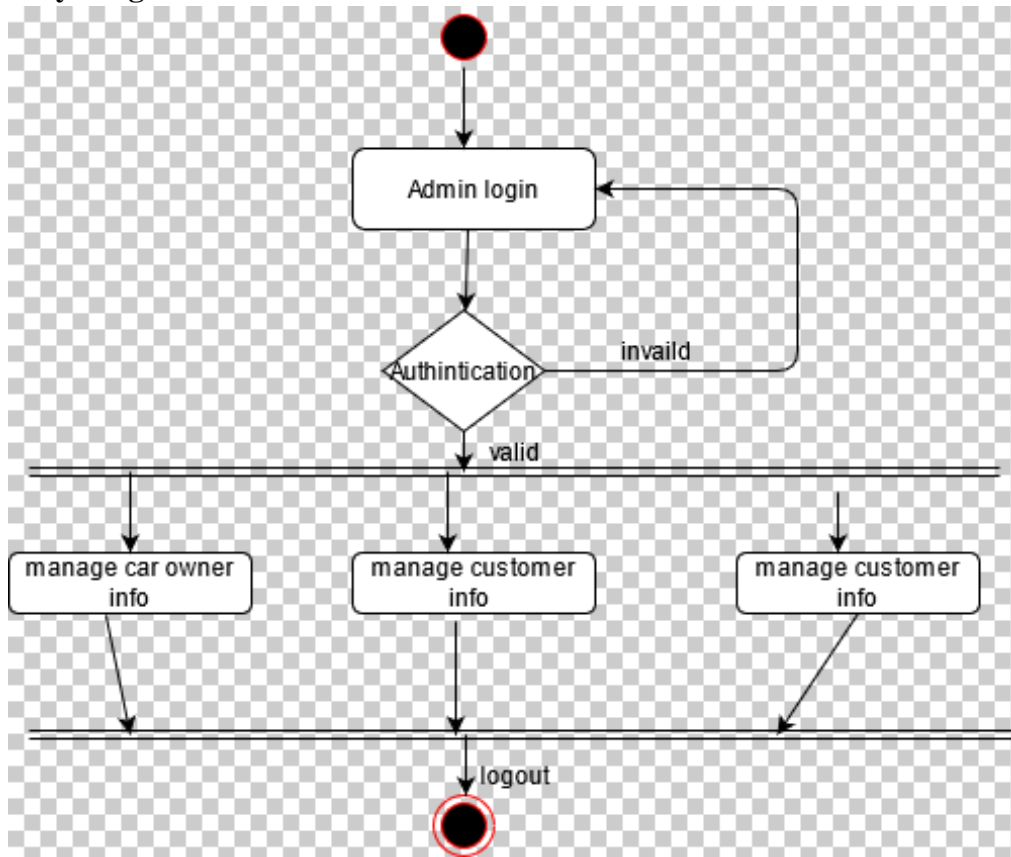


Fig 2.4: Activity Diagram for Admin

### 2.3.4 Activity Diagram for Owner

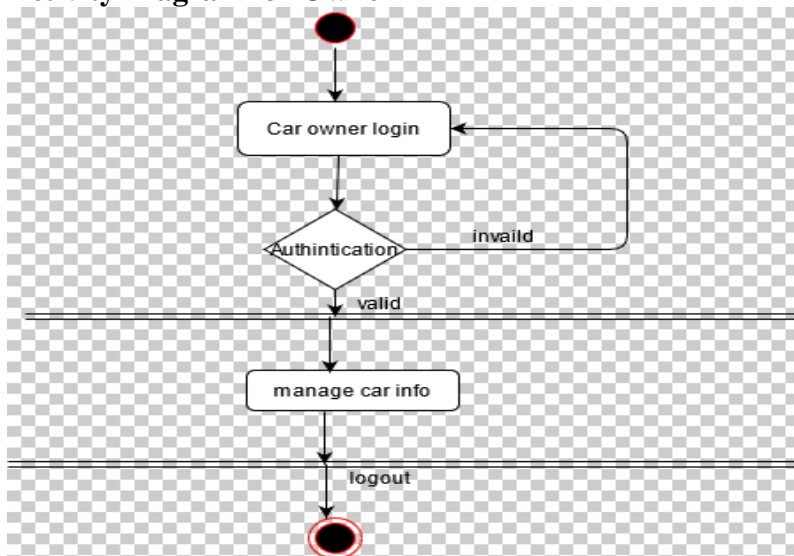


Fig 2.5: Activity Diagram for Owner

### 2.3.5 Activity Diagram for Customer

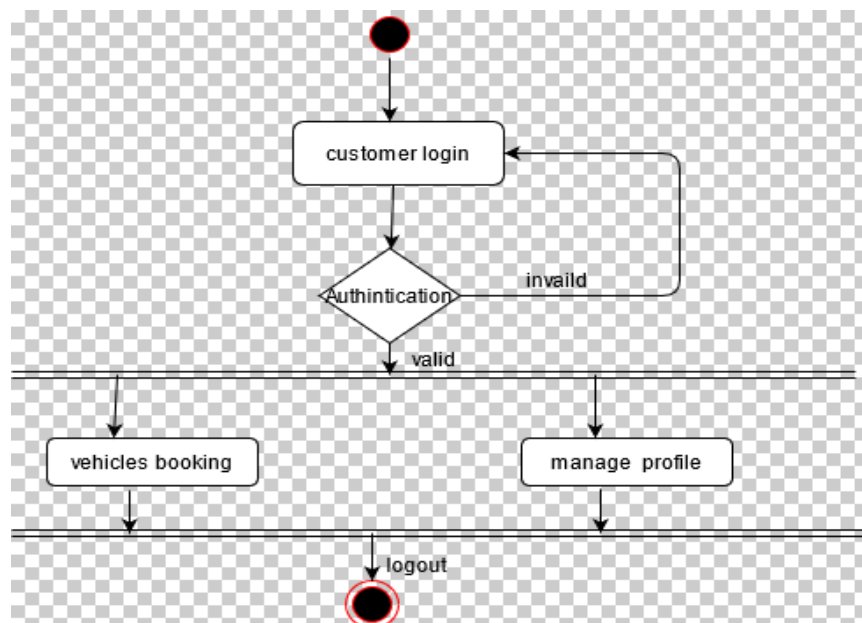


Fig 2.6: Activity Diagram for Cutomer

## 2.4 Sequence Diagram

### 2.4.1 Sequence Diagram for Admin

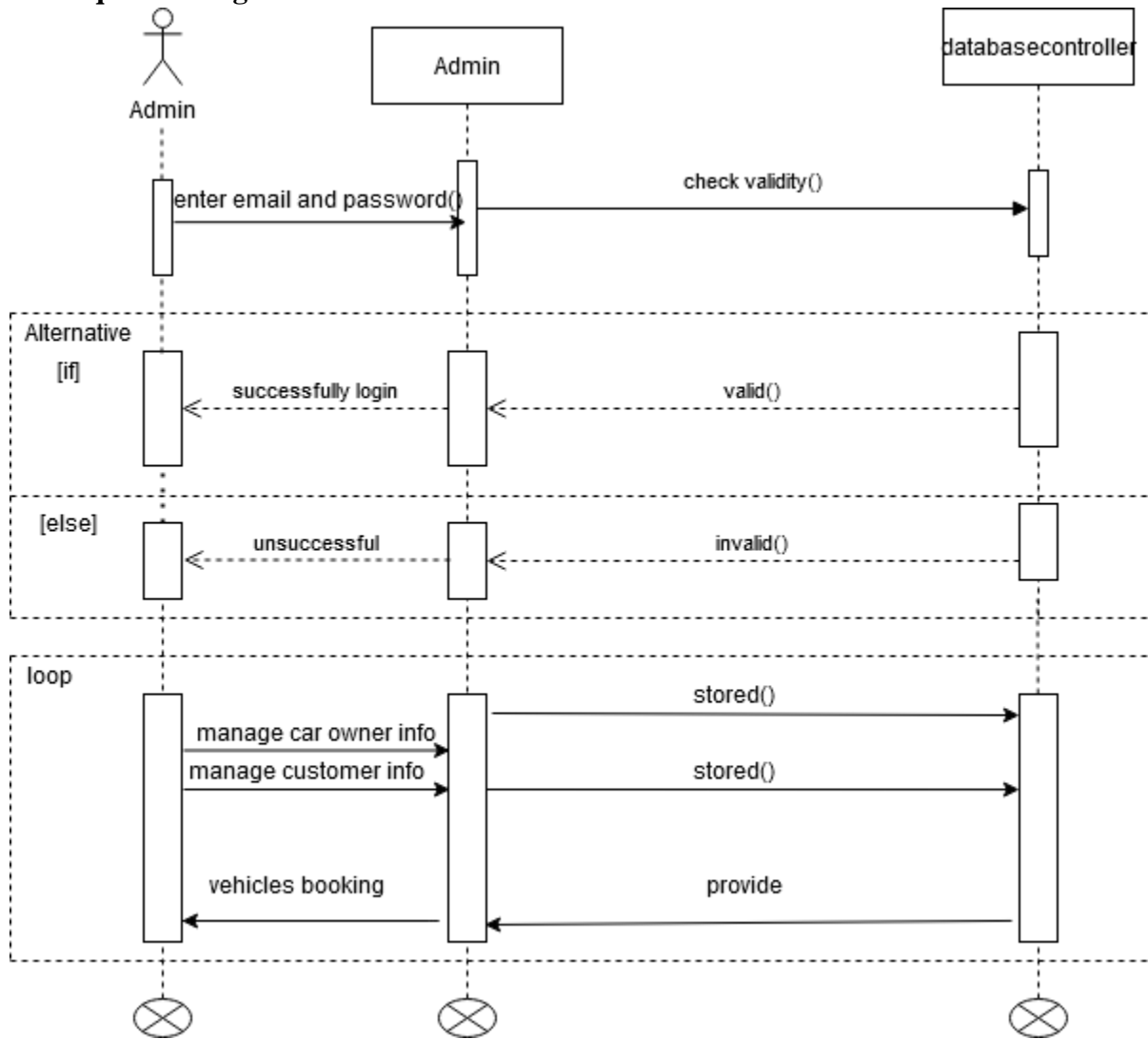


Fig 2.7: Sequence Diagram for Admin

## 2.4.2 Sequence Diagram for Owner

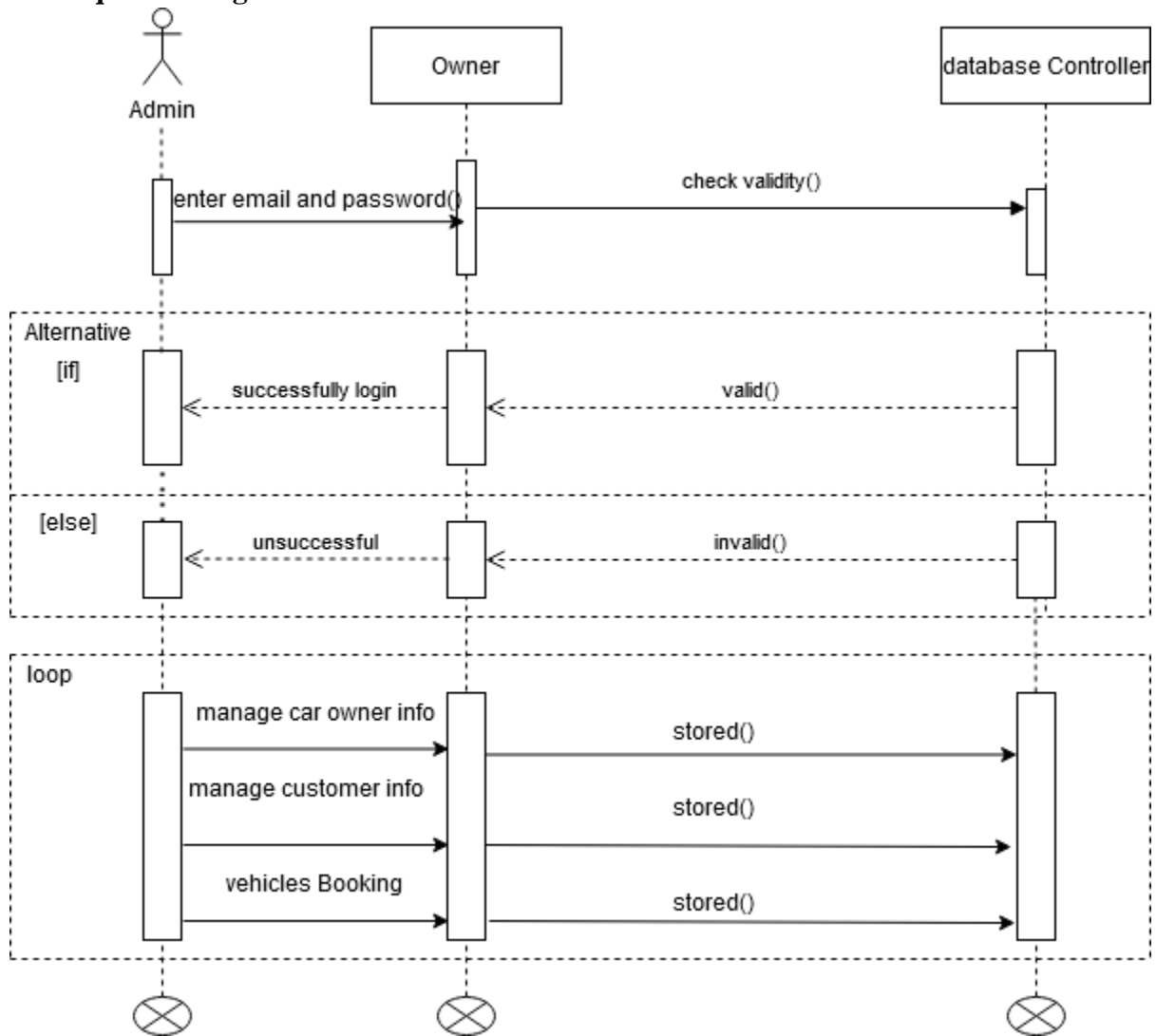


Fig 2.8: Sequence Diagram for Owner

### 2.4.3 Sequence Diagram for Customer

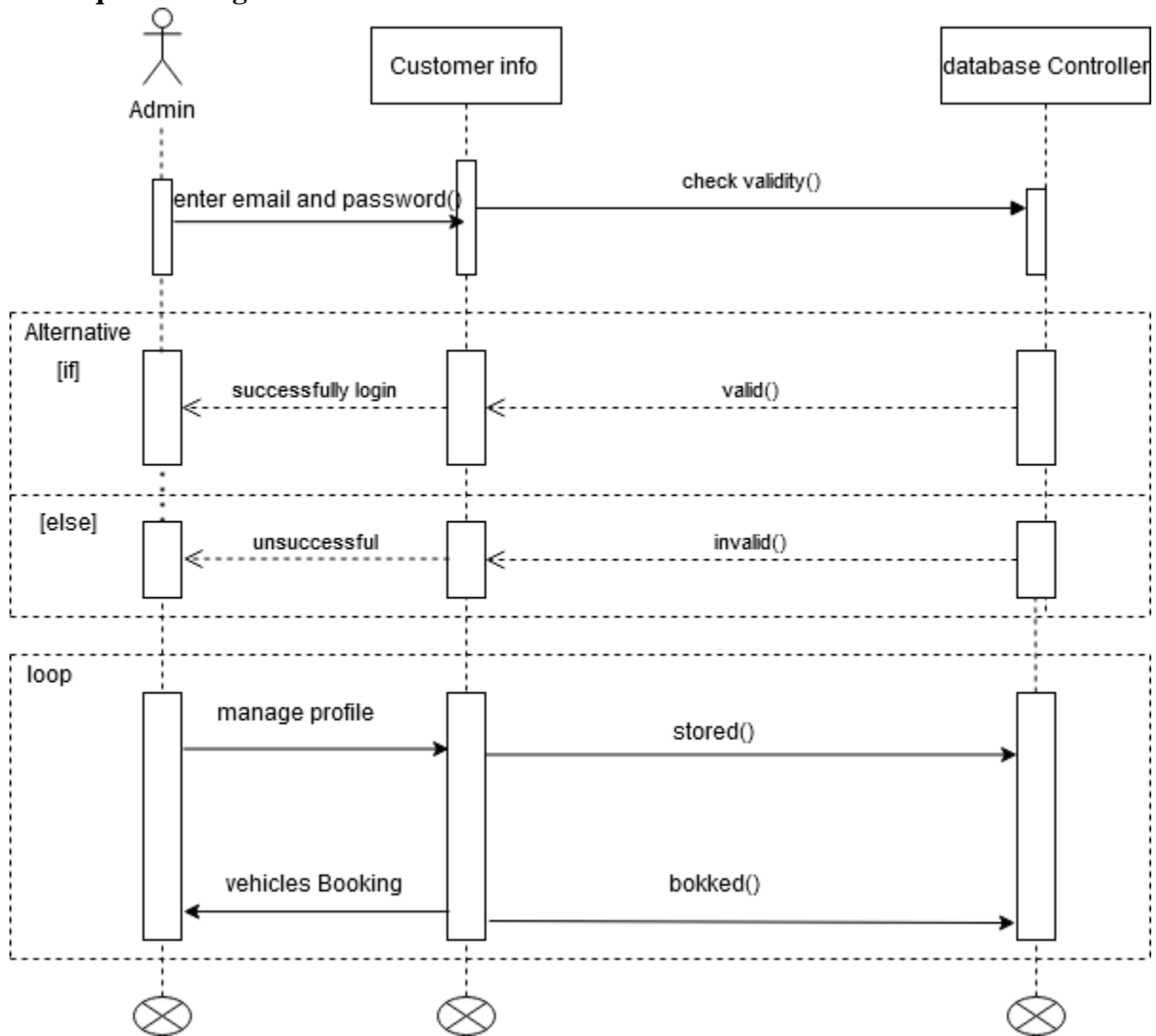


Fig 2.9: Sequence Diagram for Customer

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**Chapter – 3**  
**Software Requirements Specification (SRS)**

**3.1 Functional Requirements**

**3.1.1 Admin Log In**

<b>FR-01</b>	When log in match the username and password.
<b>Description</b>	Module helps admin to log in the system
<b>Stakeholders</b>	Admin

**3.1.2 Store Car Owner Information**

<b>FR-02</b>	Add car owner information as id, name, age, gender, address, phone number, car number.
<b>Description</b>	This module helps admin to store car owner information.
<b>Stakeholders</b>	Admin

**3.1.3 Store Customer Information**

<b>FR-03</b>	Add customer information as id, name, age, gender, address, phone number, car number.
<b>Description</b>	This module helps admin to store customer info.
<b>Stakeholders</b>	Admin



### 3.1.4 Manage car info

<b>FR-04</b>	Admin can view available car.
<b>Description</b>	This module helps admin to manage car info & available car.
<b>Stakeholders</b>	Admin

### 3.1.5 Car Owner Registration

<b>FR-05</b>	Admin will store the car owner registration
<b>Description</b>	This module helps car owner to update information
<b>Stakeholders</b>	Car Owner

### 3.1.6 Vehicles Booking

<b>FR-06</b>	A customer can booking their vehicles with the area where he will go
<b>Description</b>	This module helps customer for rent the car.
<b>Stakeholders</b>	Customer

### 3.1.7 Manage Profile

<b>FR-07</b>	Customer can update & manage their profile which approved by admin
<b>Description</b>	This module helps admin to see seeker information.
<b>Stakeholders</b>	Admin

## 3.2 Performance Requirements

### 3.2.1 Speed & Latency Requirements

<b>PR-1</b>	<b>Form and result should be visible in less than a second.</b>
<b>Description</b>	If any admin or car owner want to fill up form and want to see the info after must be shown in less than a second.
<b>Stakeholders</b>	Admin ,Car owner, Customer

### 3.2.2 Capacity Requirements

<b>PR-2</b>	<b>System should be capable of hold minimum 1000 users at once.</b>
<b>Description</b>	Ensure that system must be able to maintain 1000 users at a time without any lagging.
<b>Stakeholders</b>	Customer, Admin, Owner.

## 3.3 Dependability Requirements

### 3.3.1 Reliability Requirements

<b>DR-1</b>	<b>System should be provide reliable information</b>
<b>Description</b>	All the information shown at the system should be reliable
<b>Stakeholders</b>	Owner ,Customer , Admin.

### 3.3.2 Maintainability Requirements

<b>DR-2</b>	<b>System should be easy maintainable.</b>
<b>Description</b>	System should provide maintenance issue.
<b>Stakeholders</b>	Owner, Customer, Admin.

### 3.3.3 Availability Requirements

<b>DR-3</b>	<b>System must be available when required.</b>
<b>Description</b>	System must be available 24/7.
<b>Stakeholders</b>	Customer, Owner, Admin.

### 3.4 Security System Requirements

#### 3.4.1 Usability Requirements

<b>SR-1</b>	<b>System must be usable y all users.</b>
<b>Description</b>	System must be easy to use.
<b>Stakeholders</b>	Customer, Owner, Admin

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## **Chapter – 4**

### **System Design Specification**

#### **4.1 Design & Implementation Constraints**

##### **4.1.1 Operating Environment**

The RENTAL SERVICE will be web based system. Thus anyone having a browser can hit the precise link and may get access theret . Thus it'll ensure its best usage and can ease the means of getting access to the system. Moreover it'll remove the complexities of running the system in multiple platforms because it are going to be deployed during a web server

##### **4.1.2 Software Language Used**

The application will be developed using Django Framework. The used language will be Python and besides Bootstrap, HTML, CSS also be used.

##### **4.1.3 Development Tools:**

For the development purpose Pycharm: Python IDE for community edition will be used.

## 4.2 Entity Relationship Diagram

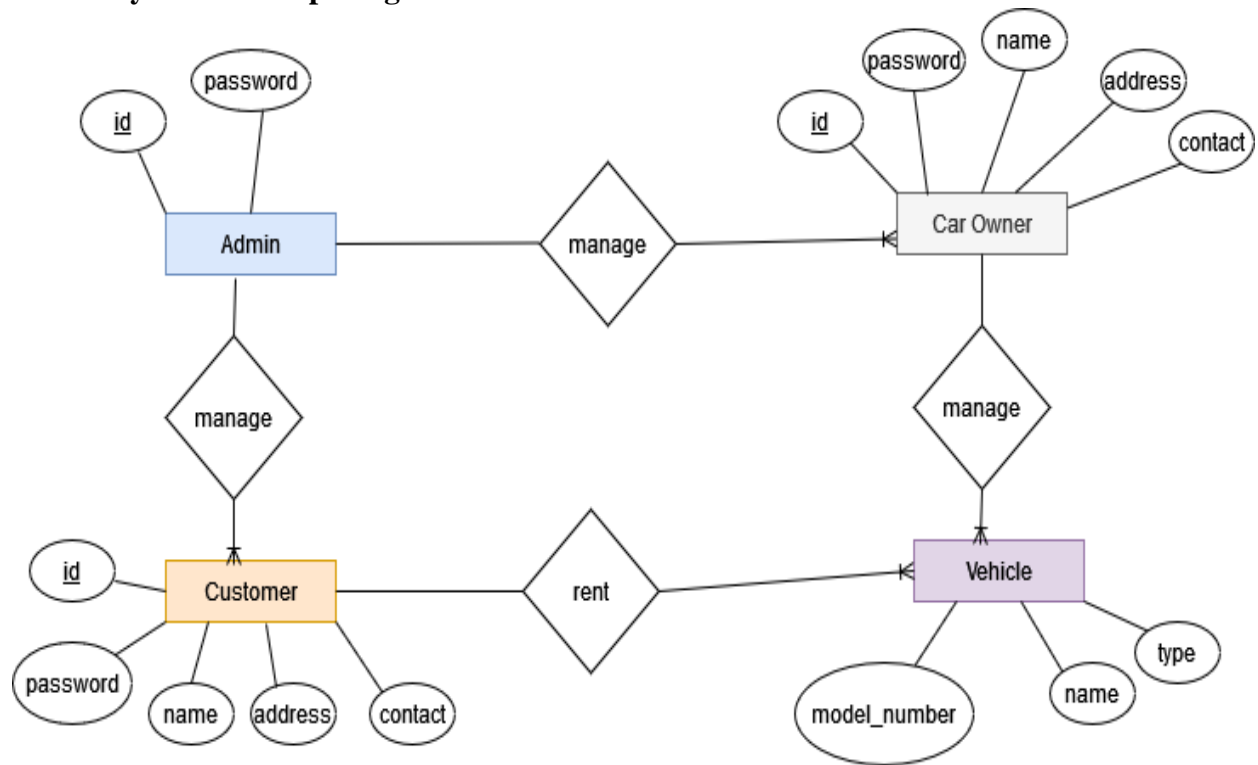


Fig 4.1: Entity Relationship Diagram

### 4.3 Class Diagram

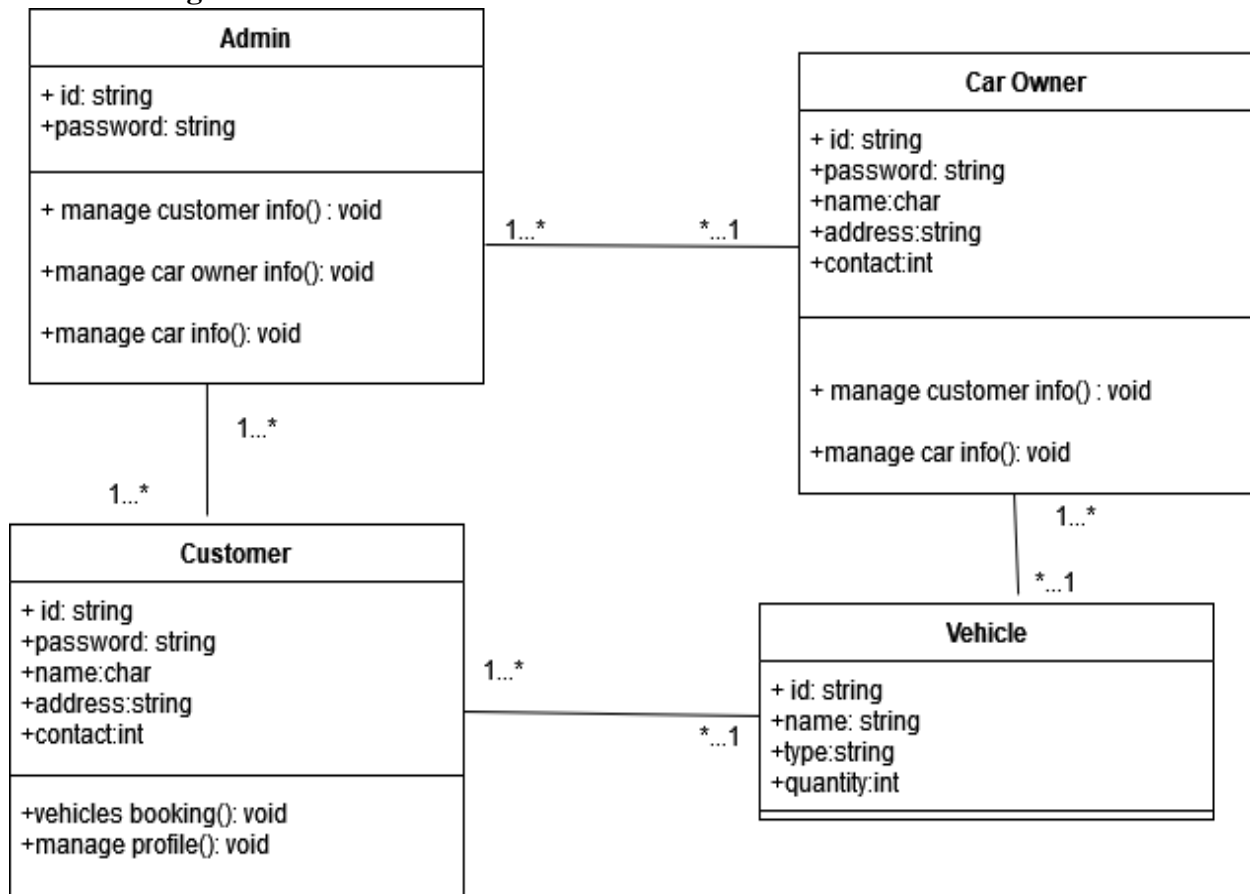


Fig 4.2: Class Diagram

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## Chapter – 5 System Test

### 5.1 Testing Features

#### 5.1.1 Guest Features Features

	Priority	Description
View System Homepage	2	Guest user can see the system homepage and other info
View Available Information	2	Guest user can see available information for non-registered user.
FAQ	3	It is mandatory for the users to ask any question to the system.

#### 5.1.2 Admin Features Features

	Priority	Description
Login	3	Authentic user should be logged in.
Store Car Owner Info	3	Admin can store car owner info.
Store Customer Info	3	Admin can store Customer info.
Manage Car Info	3	Admin can manage car info.

#### 5.1.3 Owner Features Features

	Priority	Description
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Registration	3	System must validate the user
Login	3	Authentic user should be logged in
Manage info	3	Owner can upload their info.
Vehicle Booking	3	Can rent their vehocle

#### 5.1.4 Customer Features

Features	Priority	Description
Registration	3	System must validate the user
Login	3	Authentic user should be logged in
Vehicles Booking	3	Customer can hire their vehicles .
Manage Profile	3	Can manage their profile .



## 5.2 Black Box Testing

### 5.2.1 Registration

<b>Test Case:</b> 5.2.1		<b>Test Case Name:</b> Registration			
<b>System:</b> Rental Service		<b>Subsystem:</b>			
<b>Designed by:</b> Golam Rasul Anik		<b>Design Date:</b>			
<b>Executed by:</b>		<b>Execution Date:</b>			
<b>Description:</b> Unregistered users can register for the system access.					
<b>Pre-condition:</b> <ul style="list-style-type: none"><li>• Email address must be unique</li><li>• Password must be 8 characters</li></ul>					
Step	Email	Password	Response	Pass/Fail	Comment
1	Mdanik33553@gmail.com	12345678	Registration Successful	Pass	
2	anik@#gmail.com	12345678	Invalid email	Fail	
3	anik@gmail.com	1234	Password must contain 6 characters	Fail	
<b>Post-condition:</b> User has been registered successfully.					

### 5.2.2 Login

<b>Test Case:</b> 5.2.2		<b>Test Case Name:</b> Login			
<b>System:</b> Rental service		<b>Subsystem:</b>			
<b>Designed by:</b> Golam Rasul Anik		<b>Design Date:</b>			

<b>Executed by:</b>		<b>Execution Date:</b>			
<b>Description: Registered users can Login to the system.</b>					
<b>Pre-condition:</b>					
<ul style="list-style-type: none"> <li>Registration Successful.</li> </ul>					
Step	Email	Password	Response	Pass/Fail	Comment
1	Mdanik33553@gmail.com	12345678	Registration Successful	Pass	
2	anik@@gmail.com	12345678	Invalid email	Fail	
3	anik@gmail.com	1234	Password must contain 6 characters	Fail	
<b>Post-condition: Login successful.</b>					

### 5.2.3 Store Owner Information

<b>Test Case: 5.2.3</b>		<b>Test Case Name: Store ownerInfo.</b>			
<b>System: Rental Service</b>		<b>Subsystem:</b>			
<b>Designed by: Golam Rasul Anik</b>		<b>Design Date:</b>			
<b>Executed by:</b>		<b>Execution Date:</b>			
<b>Description: Admin/Agent can store medicine info.</b>					
<b>Pre-condition:</b>					
<ul style="list-style-type: none"> <li>Login to System</li> </ul>					
Step	Form Fill-up	Response	Pass/Fail	Comment	

1	Fill-up required field	Information Stored	Pass	
2	Fill-up the required form except one/more field.	All field must be filled.	Fail	

**Post-condition:** Information stored successfully.

#### 5.2.4 Update Info

<b>Test Case:</b> 5.2.4		<b>Test Case Name:</b> Update Info.		
<b>System:</b> Rental Service		<b>Subsystem:</b>		
<b>Designed by:</b> Golam Rasul Anik		<b>Design Date:</b>		
<b>Executed by:</b>		<b>Execution Date:</b>		
<b>Description:</b> Admin can update profile info.				
<b>Pre-condition:</b>				
<ul style="list-style-type: none"> <li>Login to System.</li> <li>Medicine information must be stored.</li> </ul>				
Step	Action	Response	Pass/Fail	Comment
1	Update info	Updated Successfully	Pass	
2	Nothing Updated	Nothing Updated	Fail	
<b>Post-condition:</b> Information should be update successfully.				

---

### 5.2.5 Logout

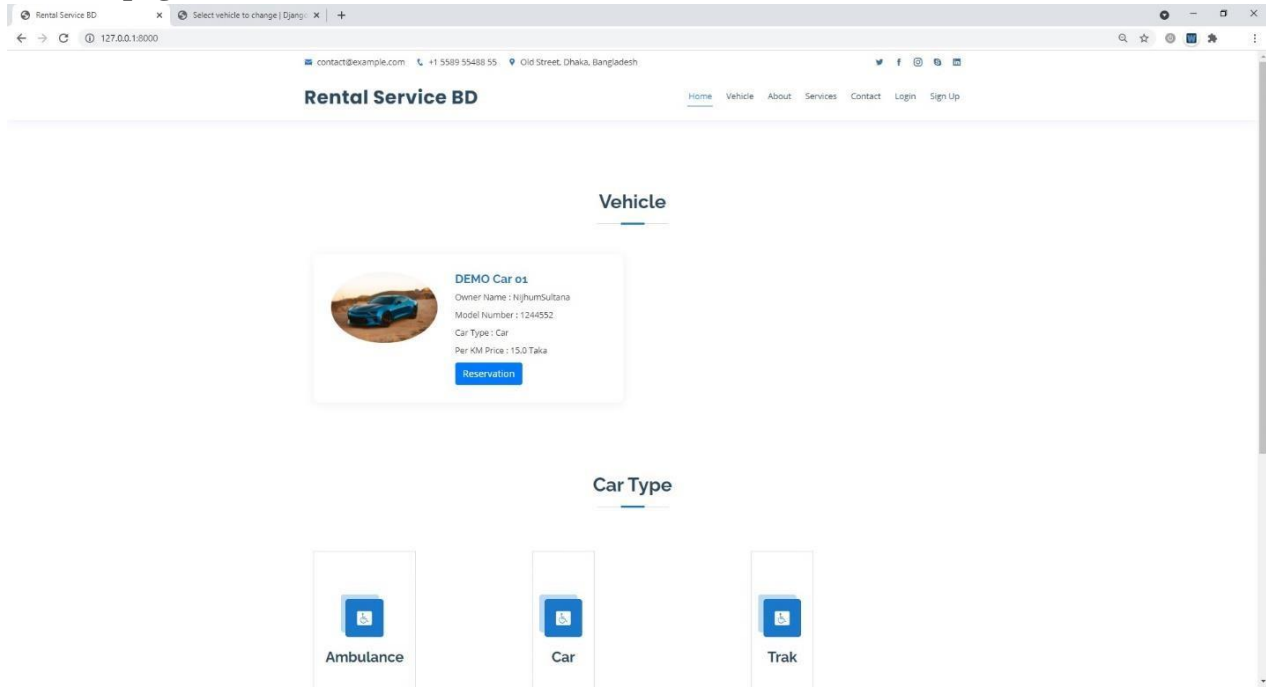
<b>Test Case:</b> 5.2.5	<b>Test Case Name:</b> Logout
<b>System:</b> Rental Service	<b>Subsystem:</b>

<b>Designed by:</b> Golam Rasul Anik		<b>Design Date:</b>		
<b>Executed by:</b>		<b>Execution Date:</b>		
<b>Description:</b> Admin can update info.				
<b>Pre-condition:</b>				
<ul style="list-style-type: none"> <li>Login to System.</li> </ul>				
<b>Step</b>	<b>Action</b>	<b>Response</b>	<b>Pass/Fail</b>	<b>Comment</b>
1	User Clicks on 'Logout' Button	Logged Out and take back to the login page.	Pass	
<b>Post-condition:</b> Logged out from system.				

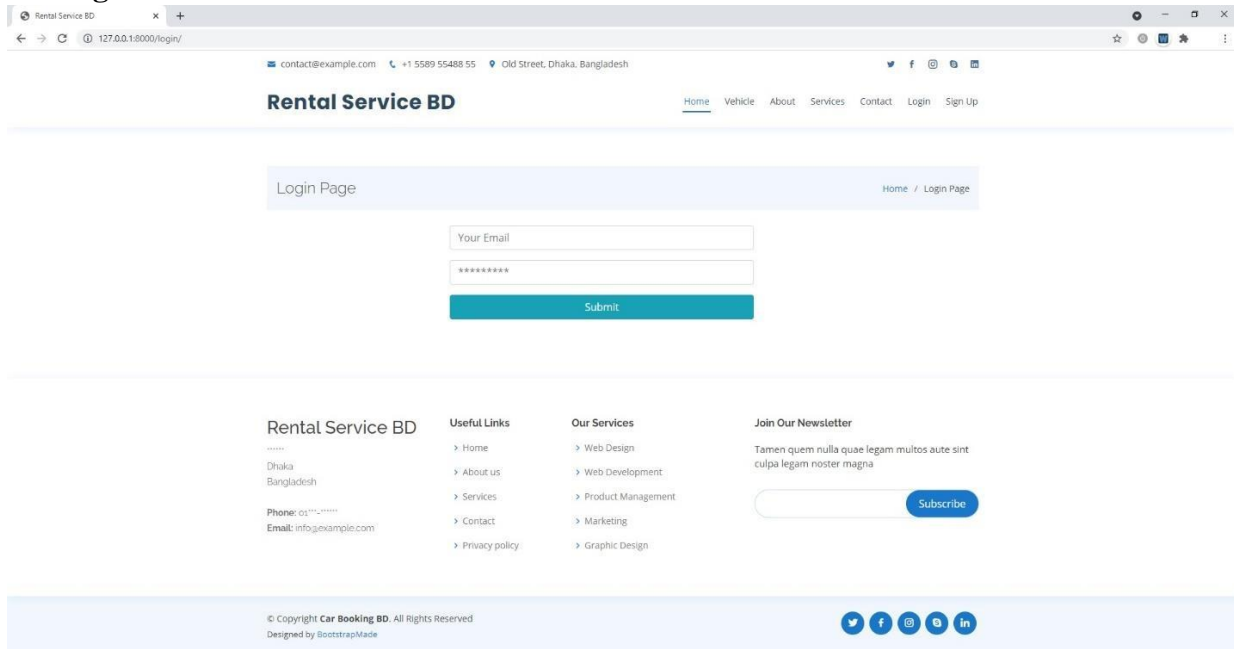
# Chapter – 6

## UI Design

### 6.1 Homepage



### 6.2 Login



## 6.3 Owner all vehicles

Rental Service BD

Vehicle List Page

Car Name:  Model Name:  Vehicle Type:

S. No.	image	Car Name	Model Number	Car Type	Price in Km	Vehicle Approval Status	Update	Delete	Booking List
1		DEMO Car 01	1244552	Car	15.0	Approved	<input type="button" value="Update"/>	<input type="button" value="Delete"/>	<input type="button" value="Reservation List"/>

Rental Service BD  
Dhaka, Bangladesh  
Phone: 02-.....  
Email: info@example.com

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## 6.4 Vehicle type

Rental Service BD

Vehicle Type List Page

Vehicle Type:

S. No.	Vehicle Type	Update	Delete
1	Ambulance	<input type="button" value="Update"/>	<input type="button" value="Delete"/>
2	Car	<input type="button" value="Update"/>	<input type="button" value="Delete"/>
3	Trak	<input type="button" value="Update"/>	<input type="button" value="Delete"/>

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## 6.5 Super admin profile

The screenshot shows the 'Profile' page for a super admin. The user's name is 'nirjhoranik' with an email 'golam35-1963@diu.edu.bd' and phone number '01734433553'. There is an 'Update Profile' button. The page includes a navigation menu with items like Home, Vehicle, About, Services, Contact, Customer, Car Owner, Vehicle List, Vehicle Type, My Dashboard, and Sign Out. A footer section contains 'Rental Service BD' information, 'Useful Links', 'Our Services', and a 'Join Our Newsletter' form.

## 6.6 Customer Booking

The screenshot shows the 'Reservation List Page' for a customer. It features a table with reservation details. The table has columns for S. No., Car Name, Model Number, Car Type, Price In Per KM, Reservation User Name, Reservation Phone Number, Date, From, To, Total Price, and Approval Status. One reservation is listed for 'DEMO Car 01' on July 2, 2021, with a total price of 3000 and a status of 'Pending'. The page also includes a navigation menu, a footer with contact information, and a 'Join Our Newsletter' form with a 'Subscribe' button.

S. No.	Car Name	Model Number	Car Type	Price In Per KM	Reservation User Name	Reservation Phone Number	Date	From	To	Total Price	Approval Status
1	DEMO Car 01	1244552	Car	15.0	toufiquislamnoyon	01792761414	July 2, 2021	Dhaka	Borishal	3000	Pending



## 6.7 Owner view Booking

The screenshot shows a web browser window with the following details:

- Browser tabs: Rental Service BD, Select vehicle to change | Django
- Address bar: 127.0.0.1:8000/car-owner/reservation\_list/1/
- Page title: Rental Service BD
- Navigation menu: Home, Vehicle, About, Services, Contact, My Vehicle, My Dashboard, Sign Out
- Breadcrumbs: Home / Reservation List
- Table with 12 columns: S. No., Car Name, Model Number, Car Type, Price In Per KM, Reservation User Name, Reservation Phone Number, Date, From, To, Total Price, Approval Status, Status.
- Footer: Rental Service BD, Useful Links, Our Services, Join Our Newsletter, Copyright Car Booking BD.

S. No.	Car Name	Model Number	Car Type	Price In Per KM	Reservation User Name	Reservation Phone Number	Date	From	To	Total Price	Approval Status	Status
1	DEMO Car 01	1244552	Car	15.0	toufiquislamnoyon	01792761414	July 2, 2021	Dhaka	Borishal	3000	Pending	<a href="#">Change Status</a>

**Rental Service BD**  
Dhaka, Bangladesh  
Phone: 0211-11111111  
Email: info@example.com

**Useful Links**

- Home
- About us
- Services
- Contact
- Privacy policy

**Our Services**

- Web Design
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## Chapter – 7 Conclusion

### 7.2 Limitation

Tried my best to make this project perfect but there are some limitations like UI Design.

### 7.3 Future Scope

- Add home rent system

Github link: <https://github.com/NirjhorANIK/Rental-services.git>

## References

*<https://docs.djangoproject.com/en/3.2/>*

*[w3schools.com](https://www.w3schools.com/)*

*[stackoverflow.com](https://stackoverflow.com/)*

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