

Internship Report On

Online Class Observation and Conduction in English during the Outbreak of Covid-19

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This Report is Submitted in Partial Fulfillment of the Requirements for the Degree of B.A (Honors) in English

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Certificate of Approval

I am satisfied to certify that the Internship Report on "Online Class Observation and Conduction in English during the Outbreak of Covid-19" administered by Md Mostofa Kamal holding ID: 181-10-1686 of English Department is an original record of his work based on his practical experience. He has successfully completed his project under my supervision during the Summer Semester 2021.

I am glad for the authenticity of his work and that I strongly recommend this work for vivavoce and academic commendation.

I wish him every attainment in life.

Tabia Tasmia

Lecturer and Supervisor

Department of English

Daffodil International University

Acknowledgement

First of all, I would like to thankmy creator, Almighty for giving me the strength, ability and patience for completing my internship and preparing this internship report successfully. Secondly, I convey my gratitude to my supervisor Ms. Tabia Tasmia, Lecturer, Department of English, DIU for being so humble, encouraging and supportive during preparing my internship report andI believe that without her help it would have become very difficult for me to complete this internship report. She provided me all the detailed information and detailed feedback for preparing this internship report more efficiently. Thirdly, I am very grateful to my project group members Sifat Akter and Mehrunnesa Urmi whose classes I observed and both of them conducted their classes very effectively which made me more confident during conducting my own class. Finally, I would like to thank the students of Batch 46, Department of Textile Engineering who participated in my class and cooperated with me to conduct an effective and practice-based class. The journey of preparing this internship report was a very amazing and unique experience of my life and I am thankful to everyone who helped me in every phase of preparing this internship report.

Abstract

The internship report entitled "Report on Online Class Observation and Conduction in English during the Outbreak of Covid-19" has been prepared to find the effectiveness and limitations of online classes and using English in online classes during this pandemic outbreak. To serve the purpose, I have conducted one online class and observed two classes conducted by my peers. After observing classes and conducting one class I found some effectiveness as well as limitations of online English classesduring this pandemic outbreak and also found some solutions for those limitations which I have illustrated in this internship report.

Declaration by the Intern

I hereby declare that the internship report entitled "Report on Online Class Observation and Conduction in English during the Outbreak of Covid-19" issubmitted to the Department of English, DIU and it is a record of an original work done by me under the supervision of Ms. Tabia Tasmia, Lecturer, Department of English, DIU. This Internship report is submitted as part of the requirement for the award of the degree of B.A (Hons.) in English for the course Project Paper(ENG 334). The findings embodied in this report have not been submitted to any university or institute for the award of any degree or diploma.

ML

Signature of the Intern

Date: 25/07/2021

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Introduction

English is one of the widely used language all over the world and is considered as the international lingua franca because about 360 million people use English as their first language and around 1.5 billion people use English as their second language for communication purposes and in professional fields. This massive and vast usage of English language in the communication and professional field reflects the importance of learning this language. In Bangladesh, English has the status of a foreign language. Inmajority of the contexts, in the terms of communication and professional purposes, people uses the Bengali language. Although there are some universities and schools where English is used as a mode of communication but the percentage is very low. This poor number of English speakingcontextsis hindering Bangladeshi people to achievedesired proficiency in English. However, some of the institutions are working for creating English speaking environmentand my university is one of them which always tries to come up with innovative strategies and techniques to boost thde use of English for communication as well as professional purposes for assisting the students to acquire English language proficiently. During the outbreak of Covid-19, all educational institutions suspended their physical academic activities obeying the government order and most of the private institutions and some public institutions become dependent on online classes and assessment for keeping their academic activities functioning. That is why, it has become essential for finding out the effectiveness and limitations of online classes and using the English language in online classes for the teachers and students.

I have prepared this project paper titled "Online Class Observation and Conduction in English During the Outbreak of Covid-19" to find out the effectiveness and limitations of online classes and using the English language in online classes for the students and

teachers. To find out the result I have conducted one online class and observed two online classes of Sifat Akter & Mehrunnesa Urmiat Daffodil International University.

I am so much thankful to Daffodil International University for giving me the opportunity to conduct and observe classes in their institutions and I am also thankful to my supervisor for giving positive feedbacks and being so kind and helpful to me during preparing this project paper.

Objectives

The project has been prepared to attain the following objectives:

- 1. To find out the strength and limitations of online classes for teachers and students.
- 2. To understand the student's psychology during attending the online class.
- 3. To understand the effectiveness and limitation of conducting a whole class in English.
- 4. To understand the role of the teacher during preparing a proper lesson plan, various content and activities to conduct an effective class.

Methodology

The methodology which have been used to prepare this project paper is given below:

- With the help of my supervisor, I got an opportunity to conduct one class on
 "Sentence: Definition, Types and Structures" with the students of the 46th batch of the
 Textile Engineering Department.
- After getting the opportunity I made a whole plan on how I could conduct the class
 more efficiently and effectively. Hence, I prepared a lesson plan so that I can utilize
 my time and teach them efficiently and effectively.
- 3. I also prepared a PowerPoint presentation and a Google form. I used the PowerPoint presentation as a teaching material and used the Google form for assessing my teaching andthe stuents' learningoutcome.
- 4. As I conducted my class on 'sentence', I had put some multiple choice questions (MCQ) in my slides. After teaching specific types of the sentence I asked the students to participate in the quiz so that I could assess their understanding and make them engaged throughout the whole class. At the end of the class, I took a short quiz through the Google formto understand their overall learning about the topic and to evaluate my teaching efficiency.
- Most of the time I have used formal English in the class but in some situations I had
 to switch between codes for assuring their 100% understanding. Thus, I used our
 native language Bangla as well.
- 6. I observed two classes of my group mates and they took their classes on "Cover Letter Writing" and "Phrases".
- 7. After conducting the class my supervisor appreciated me and she was so happy because throughoutentire I was able to make the students engaged with me.

8. It was an excellent experience for me that I could complete my internship with the

Institution Details

Name	Daffodil International University
Location	Daffodil Tower, Shukrabad, Mirpur Road, Dhanmondi, Dhaka-1207.
	(City Campus & Administrative Building)
Time of Establishment	Got approval by UGC in 2002 and Ministry of Education, Bangladesh.
Number of Campuses	2
Students	Around 24,000
Number of teachers	Around 930
Teacher's qualification	All of them have Master's Degress with good academic results from different
	institutions and many have PhD degree as well.
Dress code	No specific dress code.
Economic issue	It is a private university.
Social issues	Most of the students belong to middle-class family and some belong to upper
	class and upper-middle class.
Extracurricular Activities	The university has so many clubs for extracurricular activities like All-Stars
	Daffodil (Theatre club), Cultural Club, ELC (English Language Club),
	Speaking Club, Debate Club, Bondhushova, and so on.
Playground	There is no playground in the Citycampus but the Permanent campus has a big
	playground.
Library	Separated Central Library Building.
CCTV Monitoring	The whole university is under CCTV surveillance 24/7.
Shift	Yes
Prayer Room	Yes

Computer Lab	Yes
Staff's Room	Yes
Canteen	Yes

Chapter - 5

Class Observation

5.1: First-class observation

The first class I observed was conducted by Sifat Akter on June 09,2021, with the students of the MCT Department. Around 19 students were present in her class. In the beginning of her class, she was very welcoming to the students for making them comfortable and breaking ice. She conducted her class on the topic "Writing Cover Letter" and it was such an amazing moment for me for observing my fellow mate conducting a class as a teacher. In her class, she tried to imply every possible thing to make her class effective and during her class, she used PowerPoint slides, one youtube video and a real-life job circular from a website to practice writing a cover letter.

I found her best strategy was the way she organized her PowerPoint slide, using youtube videoas well as a real-life job circular. She used these materials in three different sections. In the beginning of the class, she used her PowerPoint presentation to make the students learn about cover letter writing and while explaining her slides she used English language and in some necessary situations, she switched her code. In the second segment of her class, she showed and explained a YouTube animation video that conveyed the same information that she taught earlier. However, it helped the students understand the topic more clearly and it ensured learning for all the students. Lastly, she used a real-life job advertisement from bdjobs.com and with the participation of the students, she wrote a cover letter on that job advertisement.

During her class, she faced some technical issues but she smartly handled those problems.

Moreover, she tried to imply every possible thing to make her class more effective, it cost her some extra time to complete her class.

It was a privilege that I got the opportunity to observe her class and it helped me a lot during conducting my own class for my internship project.

5.2: Second Class Observation

I observed the second class on June 17, 2021. The class was on "Phrases" and it was conducted by Mehrunnesa Urmi.

The class started at 9:30am in Google Meet. Around 16 students were present in her class and she started her class by asking topic related questions so that she could understand how much students are awareof the topic and the result was amazing because most of the students had prior knowledge about phrases.

In her lecture, she discussed about phrases, their characteristics, types, and showed various examples of different types of phrases by using aPowerPoint presentation. I personally loved the way she organized her PowerPoint slides with such mandatory information which helped the students understand and relate her lecture with the presented slide. In her class, she gave much effort to engage with the students and the class was so interactive. During her class, she used Bangla most of the time. At the end of her lecture, she provided a task in Google Meetfor the students so that she couldevaluate their learning. The participation of students and the outcome was good.

Overall she did well in her teaching and I really want to appreciate her for herPowerPoint slides and her engagement with the students. However, she could have been more enthusiastic during her class. Besides, if she had explained her slide more elaborately, it could have been a more effective lesson for the students.

I am so glad that I got the opportunity to observe her class and I believe that somehow it will help me in my future.

Teaching Experience

On 10th June 2021, Thursday Iconducted a class on "Sentence" with the students of Batch 46 of Textile Engineering Department under the supervision of Ms Tabia Tasmia. I conducted the class on Google Meet. During my class, I used formal English to conduct my lecturemost of the time. In some situations I switched my codewhere I thought using the Bangla language would be better for explaining a certin content. I started the class at 09:34am and finished at 10:30am and around 20 students attended the class on that day.

Before conducting my class, I took a lot of preparations. I prepared my lesson plan, PowerPoint slides and Google form so that my lecture looked very organized and students could learn effectively by doing different activities related to the topic in the class. Before starting the class, my supervisor introduced meto the students. ThenI started my class byasking questions about the topic and the weather of that day. It helped me a lot to engage with the students and the students became so much comfortable and communicative. As my topic was "Sentence, I discussed about the elements of a sentence by examining a sentence from my PowerPoint slides. The way I examined the sentence, I could see the students became veryenthusiastic about the topic and they started collaborating. I asked them what they already knew about sentence and their types and structires. The most interesting part is, everyone was very responsive and shared their knowledge. After that, Idiscussed about different types of the sentence and showed various examples. We also examined how that sentence became that particular type of sentence by taking help from myPowerPoint slides. In my PowerPoint slide, I addedeight different activities on different types of sentences. After discussing about a specific type of sentence, I asked them to find out the specific type of sentence from the slide. I became astonished to see that everyone gave correct answers in all the activities. In the end of my class, I provided a Google Form Link to evaluate their learning and get a rating on my teaching. Surprisingly 16studentsparticipated and everyone was able to give the correct answer. According to my class conduction, 93.8% of students gave me a 5-star rating and 6.3% of students gave me a 4-star rating which made me feel amazing.

However, It was really an amazing moment of my life and Icould complete my whole task within the designated time. Before conducting my class, I was very worried about my time management and student participation. I wanted to conduct an activity-based class where the student would learn by doing different activities. That is why, participation of the students was mandatory and time management was difficult. Nonetheless, the students were very communicative and enthusiastic about the topic and it helped me to conduct an activity-based class within given time. Finally, by the blessing of Almighty and the support of my supervisor Ms Tabia Tasmia I executed my lesson plan and conducted asuccessful class.

Overall Findings

There are some facts that I have found through conducting and observing online classes during this pandemic situation and those facts are:

- In an online class, students feel more comfortable to communicate with their teachers about their queries or problems.
- Teachers can use various materials and techniques to conduct their classes more effectively.
- Students are getting some extra leisure time, as they do not have to commute to
 university for attending classes physically. Thus, they can utilize that time in some
 productive activity.
- Conducting whole class in English sometimescreates problems for students as they
 may fail to understand a lesson due to lack of English language proficiency.
- As teachers and students are always connected through social media and other
 platforms, there is a strong communicative connection between teachers and students.
 Students can easily reachout to their teachers with any kind of queries or problems
 anytime.
- Engaging the students is very important during an online class.
- By attending online classes students are becoming familiar with various technology and different software and undoubtedly it would help the students in their careers.
- Students get the class recordings and necessary learning materials from their teachers.
- In online examinations, students get the opportunity to practice their analytical skills because they have to sit for an open book examination.

- Some students tendnot to listen to the class lecture properly, they just join the class and appear after the lecture to get their attendance.
- The expense of internet packs sometimes brings problems for the students who are financially not affluent.
- Network connectivity and load-shedding are one of the major problems for students and teachers during an online class.
- In an online class, lack of technical knowledge of teachers can bring problems for both students and teachers.
- Sometimes students feel uncomfortable to participate in class because they have lacking in English speaking proficiency.

Recommendation

- 1. The university needs to organize more training programs for teachers to improve their technical knowledge and teaching process.
- 2. To ensure 100% engagement of students during class, the university needs to develop an English Speaking Club so that students can improve their English speaking skills. As a result, students would not feel shy during engaging with the teachers. Teacher's can tell the students that they can share their opinion or problems in their native language as well.
- 3. Teachers should always look after the students' weakness so that they can counsel and prepare their lesson plan accordingly. This way, both groups of students would get clear knowledge about the lecture.
- 4. Teachers must bring changes in student attendance policy so that they can identify those students who are not listening to the lecture properly or students who are not able to understand the topic. By doing this, teachers can takethe necessary steps to solve thestudents' problems accordingly. In my opinion, teachers can set various activities during the lecture for ensuring participation and attention from the students and without active participation, students will not be able to get attendance for that particular lecture.
- 5. Universities can develop a portal where teachers and students can get emergency internet balance or packages. Later, universities can include emergency internet pack bills with students semester fees so that no one has to miss their class because of the internet issues.

- 6. Conducting whole class in English sometimes becomes difficult for students to understand lectures properly. That is why, teachers can conduct their classes in English but in some necessary situations, they can switch their code to Bangla.
- 7. Teachers must prepare a daily lesson plan and during class, they must give some reallife examples which are related to the lecture.
- 8. Student engagement is very essential whether it is an online or offline class.
 Therefore, in the beginning of the class, teachers can conduct a warm up session related to the lecture so that students become more engaged and enthusiastic about the lecture.
- Teachers and students must buy extra data packs and use a powerbank to avoid problems like internet connectivity and load-shedding.
- 10. Teachers must give homework to the studentsafter the lecture and to ensure 100% participation of the students in homework teachers can count homework as students assignments.

Conclusion

Every action has both positive and negative outcomes. Similarly, online classes also have some advantages and disadvantages. If we think about our traditional classroom situation, we will find some drawbacks such asduring examinationmost of the students try to memorize things, students have to spend money, time and energy to attend classes. It also becomes very difficult for teachers to identify and work on an individuals weakness etc. On the other hand, if we think about online classes, there are also some drawbacks. For example, duringan online class, students can easily play an inattentive role as teachers cannot see what they are doing. Sometimes students leave the class without any reason and come back during attendance time. When teachers ask where that student had been, they make lame excuses likethey got disconnected because of poor internet connection. So, conducting an effective online class does depend solely on teachers rather it is a mutual effective contribution of teachers, students and institution whether it is an online class or physical class. My father always told me that a teacher should be like a lump of clay where they can take any form to ensure students' learning. This way, students can easily reachoutto teachersfor their problems as humans can easily reach to the clay. It was my first experience of conducting class with the university students and I tried to follow my fathers quote. I tried to teach the students by becoming one of them and I expressed myself in a way so that for any issues they can feel free to reach me. My overall experience was very satisfactory and it helped me increase my confidence level as a teacher. As I have conducted one class and observed two classes of my peers and wrote this report on the basis of my experience, I think this experience will help me shaping my skills towards a better future and becoming a good teacher.

I am very thankful to all the teachers of my department who were there for me from the beginning and I would like to thank my supervisor Ms Tabia Tasmia for her support, guidance, encouragement, and inspiration in every step of preparing this project paper and making me realize how capable I amas a teacher. To conclude, I am very happy that during this pandemic situation, I have successfully completed my project paperby the blessing of Almighty and the initiatives of my university.

Appendices

Appendix A – Lesson Plan

Appendix B – Class Observation Checklist

Appendix C – Screenshots of my class conduction and observation

Appendix D – Online Quiz and Feedback Form

Appendix E – Links of Class Recordings

Appendix F- Library Confirmation Form

Appendix G- Plagiarism Report

Appendix A

Lesson Plan:

Title: Sentence Number of students: 30

Overall Aim: By the end of this lesson the students will be able to identify different types of sentence according to their structure and function

Prepared by: Md Mostofa Kamal Date: 10 June 2021

Class Time: 09:30 AM

Time: 60 Minutes.

Timing	Aim	Procedure	Interaction
	Stage Aim:	- Introducing myself	Teacher-student
	- Ice-Breaking	- ask them about our topic then tell them about	Student teacher
04	- Engaging Students	what is our topic and why we need to learn	
Minutes		this.	
		- Talk about the weather	
	04	Stage Aim: - Ice-Breaking 04 - Engaging Students	Stage Aim: - Introducing myself - Ice-Breaking - ask them about our topic then tell them about what is our topic and why we need to learn Minutes this.

		Stage Aim:	- presenting a slide, examine a sentence "He is	Teacher-student
		- student will learn about	playing football" will show them that a	Student-teacher
	08	basic elements of sentence	sentence contains group of words, a subject, a	
Stage-2	Minutes	-will get clearer concept	predicate and expresses a complete thought.	
		about independent clause	- asking them about clause	
		and dependent clause	- showing difference between sentence and	
			clause then I will discuss independent clause	
			and dependent clause	
		Stage Aim:	showing 2 sentences from slide and asking	Student- teacher
		instant feedback	them to identify independent clause and	
Stage-3	2		dependent clause	
	Minutes			

		Stage Aim:	-will show 2 sentence from slide, examine	Teacher-Student
		students will learn about	those sentence and show them their function	
Stage-4	5Minutes	types of sentence according	and structure.	
		to function and structure.	-discuss different types of sentence according	
			to function and structure by giving real life	
			example	
		Stage Aim:	showing slide, will refer to previous slide and	Teacher- student
		student will learn types of	make them understand about sentence function	
Stage-5	3	sentences according to	and discuss on 4 type of sentence and how they	
	Minutes	function	function with example.	

		Stage Aim:	- showing 4 individual slides about 4 types of	Teacher- student
		student can identify different	sentences based on their structure with	Student- teacher
Stage-6	11	types of sentences according	example	
	Minutes	to their function	- after discussing each type of sentence	
			function from slide, will ask them to identify	
			specific sentence type from examples.	
		Stage Aim:	presenting slides, referring to previous slide	Teacher- student
		student will learn about 4	and showing 4 types of sentences according to	
Stage-7	3	types of sentence according	structure with example.	
	Minutes	to structure		

		Stage Aim:	- showing 4 individual slides regarding 4 types	Teacher-student
		making students able to can	of sentences according to structure with	Student- teacher
Stage-8	14	identify different types of	examples.	
	Minutes	sentence according to their	- after discussing each type of sentence from	
		structure	slide, will ask them to identify specific	
			sentence type from examples.	
Stage-9	05	Stage Aim:	provide a Google form link where 4 different	Teacher-student
	Minute	Evaluate their learning	sentences will be put and students will be	Student-teacher
			asked for indentifying their types.	
Stage-10	05 min	Stage Aim:	- asking to share their difficulties	Teacher- student
		-identifying whether they	- end class with thanks	Student-teacher
		faced any difficulty		
		understanding the topic		
		- end class		

Appendix B

Daffodil International University

Department of English

Internship on

"Report on Online Class Observation and Conduction in English during the
Outbreak of Covid-19"

Checklist for Class Observation: 01

Institution	Institution Name: Daffodil International University					
Teacher's	Teacher's Name: Sifat Akter					
Class: M	CT Secti	on:	No. of Students Present: 19			
Course Ti	tle & Code:English II (Writing a	nd Comprehension)): ENG 102			
	Room No: Google I	Meet				
Peer/Obse	erver: Md Mostofa Kamal					
Date and	Time: June 09, 2021, 02:30 PM.					
Objective	es of the lesson (as perceived):					
i.	Student will know about the to	pic and its importan	ce.			
ii.	ii. Student will learn about necessary contents, format, do and don't, and necessary					
	steps while writing a cover letter.					
iii. Students will able to write a cover letter in response to any job advertisement.						
Were the objectives achieved and to what extent (in your view)?						
Yes, the objectives were achieved. In the beginning of her class, she explains everything						
about the topic and its importance very clearly and she presented a YouTube video where the						

importance of a cover letter and how to write an effective cover letter has shown. After that, she presents a cover letter format in her slide and explains it very carefully to the students so that the student can relate to her lecture and the presented YouTube video. Lastly, with the help of students, she writes a cover letter from a real-life job advertisement so that student can understand how to write, what to write, and what to avoid in a cover letter.

S/N	Review Section	In what ways? (Specific examples/ clarifications)
1	SUBJECT MATTER CONTENT	I have seen a good amount of time and a lot of
	(shows good command and	dedication is being used to teach the students and
	knowledge of subject matter;	make them able to write a cover letter. She presented
	demonstrates breadth and depth of	herself as a teacher who has in-depth knowledge and
	mastery; tries to develop a knowledge	experience in writing a cover letter by explaining and
	seeking behavior among students)	describing about the importance of a cover letter,
		necessary steps while writing a cover letter, contents
		of a cover letter, paragraphs of a cover letter and most
		importantly she wrote a cover letter from a real-life
		job advertisement during the class.
2	ORGANIZATION	Content organization is one of the key things in a
	(organizes subject matter; states clear	classroom and she shows her mastery on that but she
	objectives; emphasizes and	faced a little bit of problem in time management. She
	summarizes main points, meets class	divided her contents into 4 sections. In the first
	at scheduled time, starts and finishes	section, she explains what a cover letter is and its
	the lesson properly with an attractive	importance. In the second section, she showed a video
	warm up and a conclusive end- how	and a sample of a cover letter and provides a

the objectives of the lesson met/ what they have learned today)

detailed explanation of each part of the cover letter. In the third section, she engages the students to write a cover letter from a real-life job advertisement and lastly in the fourth section she end up the class by asking questions and giving some effective tips and tricks to develop themselves in writing a cover letter.

3 RAPPORT

(holds interest of students; is respectful, fair, and impartial; provides feedback, encourages participation; interacts with students, shows enthusiasm, both teacher and students are ready for the class not only on subject matter but also in manner, etiquette and attitude)

She showed her ability in engaging students and make them enthusiastic to learn the topic by explaining the importance of a cover letter, asking questions and generating a cover letter during class time.

4 TEACHING METHODS

(uses relevant teaching methods, aids, materials, techniques, and technology; includes variety, balance, imagination, group involvement; encourages questions from students and responds with interest; is open to ideas; uses real life examples that are simple, clear, precise, and

By presenting slide and video, she shared the importance of a cover letter, the format of a cover letter, things to do or not do in a cover letter and the most appreciable thing she done is collecting a real-life job advertisement from bdjobs.com and with the participation of students, she wrote a cover letter on that particular advertisement.

	appropriate; stays focused on and	
	meets stated objectives)	
5	PRESENTATION	Her pronunciation was perfect and the pitch was clear
	(establishes classroom environment	and very understandable. The students did not face
	conducive to learning; ensures	any problem understanding the topic because she uses
	learners' interests, maintains eye	standard English and in some necessary situation, she
	contact; uses a clear voice, strong	uses Bengali.
	projection, proper enunciation, and	
	standard English)	

MANAGEMENT

Was the time spent properly?

She spends her time properly but she was unable to cover her topic completely in the given time. She took 1 hour 17 min to complete her topic.

What were the main stages of the lesson? What tasks and activities did the teacher do during each stage? (Optional: Draw a diagram to show main stages of the lesson and time spent on each)

The class was on writing a cover letter. In the beginning, she describes the importance, format, what to do or what to avoid in a cover letter from her slide. After that, she presented a video and a sample of a cover letter and explains every part of a cover letter in details which was included in the presented video and sample. Lastly, with the participation of the students, she wrote a cover letter from a real-life job advertisement.

CRITICAL EVENT (If took place)

Was there any 'critical event' in the lesson? (a point where communication broke down and there was a confusion). How did the teacher handle the situation?

She faces some critical events during her class time and she handled everything very smartly. The first critical event appeared when she tried to present a video from YouTube. During that time student were unable to listen to the audio of that video because she was presenting her entire screen but instantly with the help of our supervisor she solves the problem.

Second critical event happened during showing the student how to setup page size during writing a cover letter. She was unable to find the option to setup page size and she instantly asks help from the students and peer after that one of her peers helped her to find the option.

Last critical event she faced when she asked the students to write the first paragraph of a cover letter from a real-life job advertisement. During the practice session, there was a long pause between her and students and the responses were very poor, on that situation to overcome this problem she decided to write the cover letter by taking ideas from the students.

Strengths observed of Online Classes:

- 1. Well organized content.
- 2. Smartly handled the critical event.
- 3. Slides were very easy to understand and filled with effective information.
- 4. Engaged with students to write a cover letter from a real-life job advertisement during class.
- 5. Effective way of explaining things.

Suggestions for improvement of Online Classes:

There is no doubt that she conducted an effective and well-organized class. The way she organized her content and the way she presented and engaged with the students is must beappreciable but I think in future if she became more careful about time management then her class will be more effective.

Overall impression of Online teaching effectiveness:

The way she organizes her content and the way she explains her topic to the student was very effective to understand. In the beginning of the class, she became engaged with the students and it helps her to explain her content more effectively. Overall she perfectly fulfils her objectives, ensures learning and practice.

Daffodil International University

Department of English

Internship on

"Report on Online Class Observation and Conduction in English during the

Outbreak of Covid-19"

Checklist for Class Observation: 02

Institution Name: Daffodil International University

Teacher's Name: Meherunnesa Urmi

Class: 46th batch (Textile Department) Section: A No. of Students

Present: 16

Course Title & Code: English I, ENG 101 Room No: Google

Meet

Peer/Observer: Md Mostofa Kamal

Date and Time: June 17, 2021, 09:30 AM.

Objectives of the lesson (as perceived):

i. Student will understand the definition, characteristics and types of phrases.

ii. Student will learn about different types of phrases.

iii. Students will able to identify and write different types of phrases.

Were the objectives achieved and to what extent (in your view)?

Yes, the objectives were achieved. At the beginning of her class, she discussed about the phrase, their characteristics and types. after that, she explains different types of phrases and asked the student to generate some examples from specific types of phrase and lastly, she asked the students to generate a sentence which has aphrase and write the types of that phrase.

S/N	Review Section	In what ways? (Specific examples/ clarifications)
1	SUBJECT MATTER CONTENT	She tried her level best to show her good command
	(shows good command and	and knowledge of the topic. Her PowerPoint slides
	knowledge of subject matter;	were enriched with effective information about the
	demonstrates breadth and depth of	topic but somehow she was unable to explain those
	mastery; tries to develop a knowledge	things appropriately.
	seeking behavior among students)	
2	ORGANIZATION	She showed her mastery in organizing her content and
	(organizes subject matter; states clear	I think because of that her objectives were fulfilled
	objectives; emphasizes and	properly. Throughout the whole class, she presented
	summarizes main points, meets class	her PowerPoint slide which was enriched with
	at scheduled time, starts and finishes	valuable information about the phrase, its types,
	the lesson properly with an attractive	characteristics and examples and it helps the students
	warm up and a conclusive end- how	to understand the topic on their own and makes them
	the objectives of the lesson met/ what	able to successfully participate in the question-answer
	they have learned today)	session and she finished her lesson in 50 minutes.
3	RAPPORT	Throughout the whole class, she gave much effort in
	(holds interest of students; is	engaging with students by giving tasks and she got
	respectful, fair, and impartial;	positive and engaging responses from the students.
	provides feedback, encourages	
	participation; interacts with students,	
	shows enthusiasm, both teacher and	
	students are ready for the class not	

	only on subject matter but also in	
	manner, etiquette and attitude)	
4	TEACHING METHODS	Her method of teaching was very simple and effective.
	(uses relevant teaching methods, aids,	Throughout the whole class, she uses PowerPoint slide
	materials, techniques, and	and discussed about the phrase, its characteristics, its
	technology; includes variety, balance,	types and example and asked the students to write
	imagination, group involvement;	specific types of phrase in the chatbox.
	encourages questions from students	
	and responds with interest; is open to	
	ideas; uses real life examples that are	
	simple, clear, precise, and	
	appropriate; stays focused on and	
	meets stated objectives)	
5	PRESENTATION	She tried her level best to make the classroom
	(establishes classroom environment	environment conducive to learning but I think she was
	conducive to learning; ensures	nervous, her voice was trembling and most of the time
	learners' interests, maintains eye	she produced unfinished sentences. Throughout the
	contact; uses a clear voice, strong	class most of the time she used Bengali and rarely
	projection, proper enunciation, and	used English.
	standard English)	

MANAGEMENT

Was the time spent properly?

Yes, the time spent properly and she finished her lesson 10 minute earlier than the given time.

What were the main stages of the lesson? What tasks and activities did the teacher do during each stage? (Optional: Draw a diagram to show main stages of the lesson and time spent on each)

Stage	Time
Discussed about the definition, characteristics and types of phrases.	12 Min
Explains 6 types of phrases with example and asked the students to generate some examples	27 Min
Asked the students to write one example from any type of phrase	7 Min
and mention the type of phrase.	/ IVIII
Ending Class	4 Min

CRITICAL EVENT (If took place)

Was there any 'critical event' in the lesson? (a point where communication broke down and there was a confusion). How did the teacher handle the situation?

Did not face any kind of critical	l event during class time.
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Strengths observed of Online Classes:

- 1. Well organized content.
- 2. Her effort to engaging with the students.

Suggestions for improvement of Online Classes:

There is no doubt that she tried her level best to make her class more effective for the student which was very appreciable but I think because of her nervousness she failed to explain the topic, examples, and students responses properly so I think if she overcomes her nervousness then in future she will be able to conduct classes more effectively.

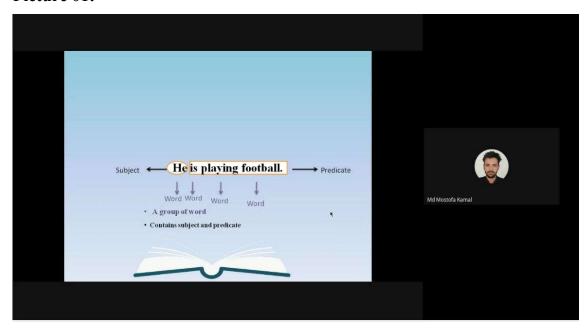
Overall impression of Online teaching effectiveness:

The way she prepared her lesson and the question-answer session it declares that she has the potential to conduct an effective class and the organization of her slide and using understandable sentence in slide makes the student understand the topic and it helped her to fulfill her objectives though because of her nervousness she failed to explain her slide and feedback of students properly.

Appendix C

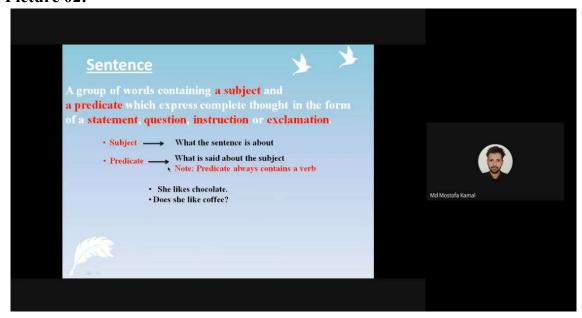
Picture of Online Class Conduction

Picture 01:



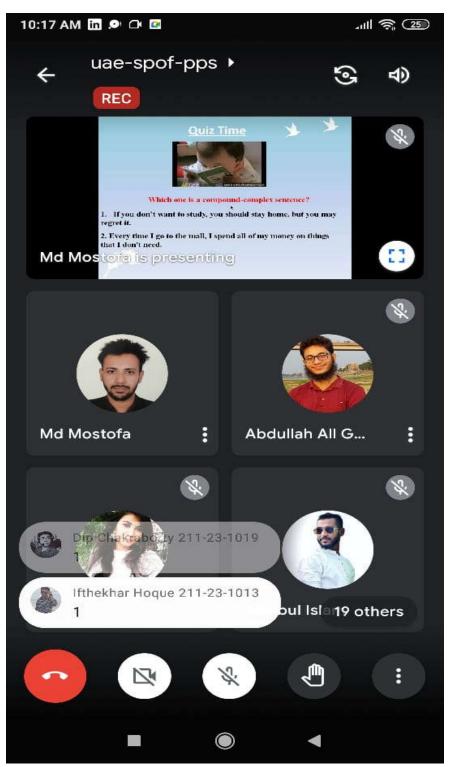
Explaining elements of a sentence

Picture 02:



Discussing about sentence

Picture 03:



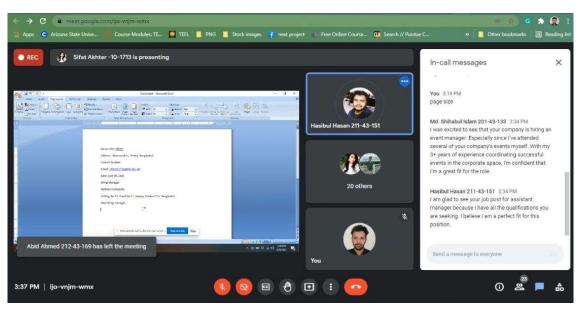
Students are participating in class activity

Pictures of Online Class Observation

First Class Observation:

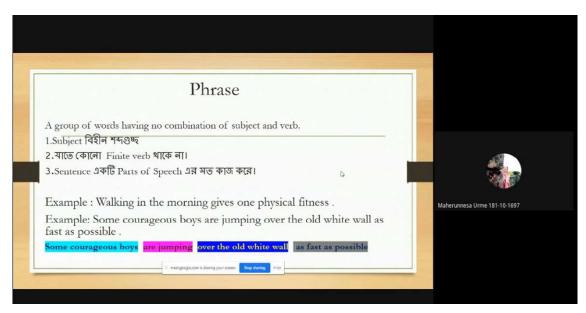


She is discussing the usefulness of writing a cover letter

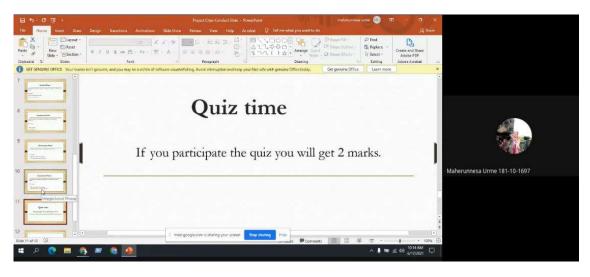


Students are helping her by giving suggestion in chat box to generate a cover letter

Second Class Observation



She is discussing about phrases



She is providing task

Appendix D

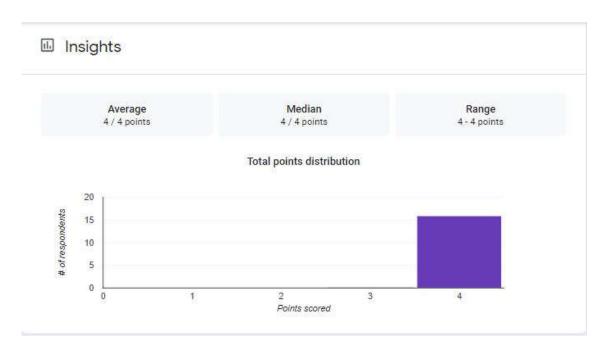
Online Quiz and Feedback Form

Picture 01:

Which one is a simple	sentence?*				1 point
☐ I like coffee.					
Tom reads novel, bu	t jack reads c	omics.			
Which one is an interro	ogative sent	ence?*			1 point
Does she like me?					
Please sit down!					
Which one is a compo	und sentend	æ?*			1 point
Tom reads novel; ho	wever jack rea	eds comic.			
Jack reads comic					
Which one is a compo	und-comple	x sentence?			1 point
We missed our plane	e because we	were late.			
O Tom reads novel but	jack reads co	omic because	books are too	difficult.	
Rate my class. *					
op.	2	3	4	5	
0	0	0	0	0	

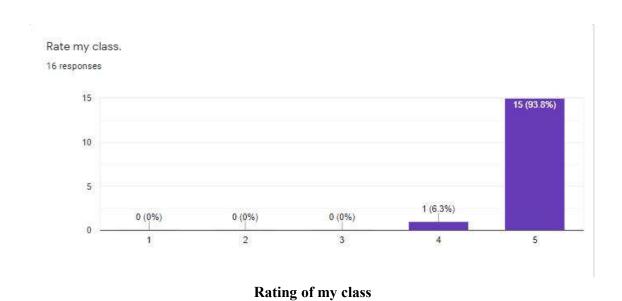
Feedback Form

Picture 02:



Result of Google form quiz

Picture 03:



Appendix E

Recorded class links:

https://drive.google.com/file/d/1VuoOt SK0PsKVTy4abzg3G6pPEZcCBBs/view

Sifat Akter: 09th June, 2021.

https://drive.google.com/file/d/1F q VC0bxlg-7SWAI7Wn2PwkQ5t4VXOv/view

Md Mostofa Kamal: 10th June, 2021

https://drive.google.com/file/d/1vSZVBEX2Zzn5NcM9hz4 Azev-UUMC6mK/view

Mehrunnesa Urmi: 17th June 2021

Appendix F

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	Outbreak of Covid-19			
2. Internship Title				
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Project Supervisor	7			
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Appendix G

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Internship Report On Online Class Observation and Conduction in English during the Outbreak of Covid-19 Course Code: ENG 334 Course Title: Project Paper Semester: Summer 2021 Intern: Md Mostofa Kamal ID: 181-10-1686 Batch: 43 Program: B.A in English Department of English Supervised by: Ms. Tabia Tasmia Lecturer Department of English Faculty of Humanities and Social Sciences Daffodil International University This Report is Submitted in Partial Fulfillment of the Requirements for the Degree of B.A. (Honors) in English Date of Submission: 25/07/2021 i @HASH(0x7f2eaa571250) "Online Class Observation and Conduction in English during the Outbreak of Covid-19" administeredby Md Mostofa Kamal holding ID: 181-10-1686 of English Department HASH(0x7f2eaa570f68) glad for the authenticity of his work and that I strongly recommend this work for viva- voce and academic commendation. I wish him every attainment in life. _ Tabia Tasmia Lecturer and Supervisor HASH(0x7f2eaa5746e0) patience for completing my internship and preparing this internship report successfully. Secondly, I convey my gratitude to my supervisor Ms. Tabia Tasmia, Lecturer, Department of English, DIU for being so humble, encouraging and supportive during HASH(0x7f2eaa575800) have become very difficult for me to complete this internship report. She provided me all the detailed information and detailed feedback for preparing this internship report more efficiently. Thirdly, I am very grateful to my project group members Sifat Akter and Mehrunnesa Urmi whose classes I observed and both of them conducted their classes very effectively which made me more confident during conducting my own class. Finally, HASH(0x7f2eaa5748c0) of Textile Engineering who participated in my class and cooperated with me to conduct an effective and practice-based class. The journey of preparing this internship report was a very amazing and unique experience of my life and I am thankful to everyone who helped me in every phase of preparing this internship report. iii © Daffodil International University Abstract The internship report entitled "Report on Online Class Observation and Conduction in English during the Outbreak of Covid-19"has been prepared HASH(0x7f2eaa574950) online classes during this pandemic outbreak. To serve the purpose, I have HASH(0x7f2eaa5764d8) and conducting one class I found some effectiveness as well as limitations of online English classesduring this pandemic outbreak and also found some solutionsfor those limitations which I have illustrated in this internship report, iv © Daffodil International University HASH(0x7f2eaa574908), Tabia Tasmia, Lecturer, HASH(0x7f2eaa5763d0); 25/07/2021 HASH(0x7f2eaa5795f0)- 5.1; 1st Class Observation 8-9 Chapter- 5.2: 2ndClass Observation 9 HASH(0x7f2eaa57a998)-C Photos of Class Conduction and Observation 33-37 Appendix-D HASH(0x7f2eaa57ab18) 41 Appendix-F Library Confirmation Form 42-43 Appendix-G Plagiarism Report 44 vi @ Daffodil International University Chapter 1 Introduction English is one of the widely used language all over the world and is considered as the international lingua franca because about 360 HASH(0x7f2eaa57b7c0) for communication purposes and in professional fields. This massive and vast usage of English language in the communication and professional field reflects the importance of learning this language. In Bangladesh, English has the status of a foreign language. Inmajority of the contexts, in the terms of communication and professional purposes, people usesthe Bengali language. Although there are some universities and schools where English is used as a mode of communication but the percentage is very low. This poor number of English speakingcontextsis hindering Bangladeshi people to achievedesired proficiency in English. However, some of the institutions are working for creating English speaking environmentand my university is one of them which always tries to come up with innovative strategies and techniques to boost thde use of English for communication as well as professional purposesforassisting the students to acquire English language proficiently. HASH(0x7f2eaa57e638) suspended their physical academic activities obeying the government order and most of the private institutions and some public institutions become dependent on online classes and assessment for keeping their academic activities functioning. That is why, it has become essential for finding out the

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effectiveness and limitations of online classes and using the English language in online classes for the teachers and students. I have prepared HASH(0x7f2eaa57e6f8) "Online Class Observation and Conduction in English During the Outbreak of Covid-19" HASH(0x7f2eaa57e298) and using the English language in online classes for the students and @ Daffodil International University, I teachers. To find out the result I have conducted one online class and observed two online classes of Sifat Akter & Mehrunnesa Urmiat Daffodil International University, I am so much thankful to Daffodil International University HASH(0x7f2eaa57ed40) in their institutions and HASH(0x7f2eaa57a9c8) being so kind and helpful to me during preparing this project paper. @ Daffodil International University 2 HASH(0x7f2eaa57f238): @Daffodil International University 44

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