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Remote Doctor

By

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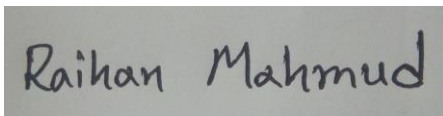
A project submitted in partial fulfillment of the requirement for the degree of
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DECLARATION

We hereby declare that we have taken this project under the supervisor of **Md. Anwar Hossen**, Senior Lecturer, **Department of Software Engineering, Daffodil International University**. We also declare that neither this thesis/project nor any part of thesis has been submitted elsewhere for award of any degree.



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Chapter 1

Introduction

1.1 Project Overview

Healthcare should be simple, fast and uncomplicated. But in Bangladesh, the medical sector is not that fast and affordable for the general people of our country. So we have decided to solve this existing problem by a web application named Remote Doctor.

This system will make it easy to visit a doctor in minutes through our web and get access to quality healthcare without ever leaving your home, your job or wherever you are. You can't plan when you'll get sick, but you can take your doctor with you and get the care you need anywhere in Bangladesh through this system.

The main purpose of this project is to utilize modern technology to take medical expertise to remote communities in Bangladesh, which in other words, means reshaping and improving primary health care for all.

The existing system is based on manual work and all the processes are done manually, so they maintain registers and files for recording all the details of the system. But this system is a lengthy process and like any time lose all data. So when they are using this website then they can easily solve their problem.

1.2 Project Purpose

Remote doctor system development has begun to change the healthcare industry landscape. Remote doctor is a subset of telehealth, which uses a broad range of modern technologies and specializes in providing medical services from a distance with the help of software and communication tools.

1.2.1 Background

Due to the huge number of population, we face many problems in the medical sector. It becomes more difficult to find a specialist doctor in rural areas because most of the time a specialist is not available. Using this system people of rural areas can easily get a specialist doctors' appointment and treatment.

1.2.2 Benefits and Beneficiaries

The main objective is to utilize modern technology to take medical expertise to remote communities in Bangladesh, which in other words, means reshaping and improving primary health care for all. Benefits and beneficiaries are given below:

- Doctor create her schedule

- Patient can see doctor details to choose doctor

- Patient can take appoint via Coordinator

- Doctor can check appointments list for accept appointment

- Doctor can see patient live pathology report

- Doctor can prescribe or refer to another doctor

- Appointment via video or chatting

- Patient can upload reports and previous prescription

Doctor can check patients previous medical history
Admin can see all record history

1.2.3 Goals

Using Remote Doctor system easily takes medical treatment rural area people. And another side we want to extend this service in world wide. Like anyone can want to take the appointment in USA doctor then he or she can be using this system than can easily be taking an appointment.

1.3 Stakeholders

Four stakeholder in this system. They are given below:

Admin

Patient

Coordinator

Doctor

Admin: Admin can monitor and control all user information of this system. Also can add Department, Doctor, Patient, Coordinators. And see all transaction information.

Patient: Patients can see doctor details to choose a doctor. After registration patient can take an appointment. Get treatment using video or text conversation, also can submit pathology reports, upload reports, and previous prescriptions.

Coordinator: Patients can take appointments via registered Coordinators. Submit patient pathology reports, upload reports and previous prescriptions which appointment was taken by the coordinator.

Doctor: A registered doctor can accept appointment request, after accepting request can see patient pathology reports. Using video or text conversation doctor can give treatment or refer to another doctor.

1.4 Proposed System Model

This model describe how to works full system.

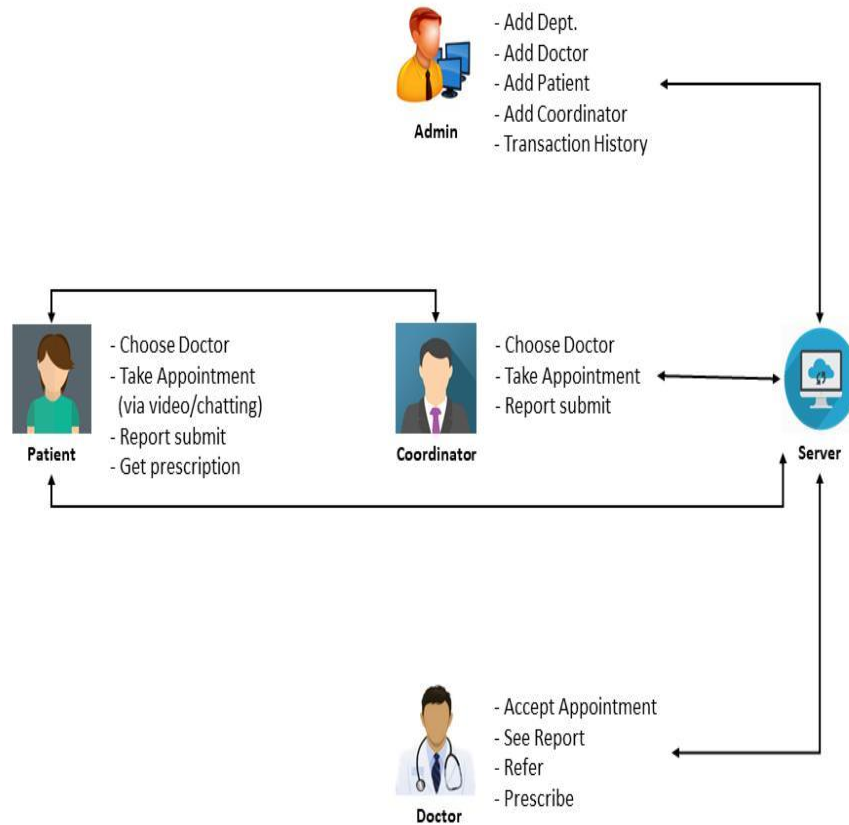


Figure 1.1: Proposed system model.

1.5 Project Schedule

In software development project scheduling is very important, for completing the project at perfect time. In our project, we make a Gantt chart and set release plan for as per version release. Here we show first version of our project Gantt chart and release plan.

1.5.1 Gantt Chart

This project I follow Gantt chart for minting time and release process properly. Our Gantt chart given below:

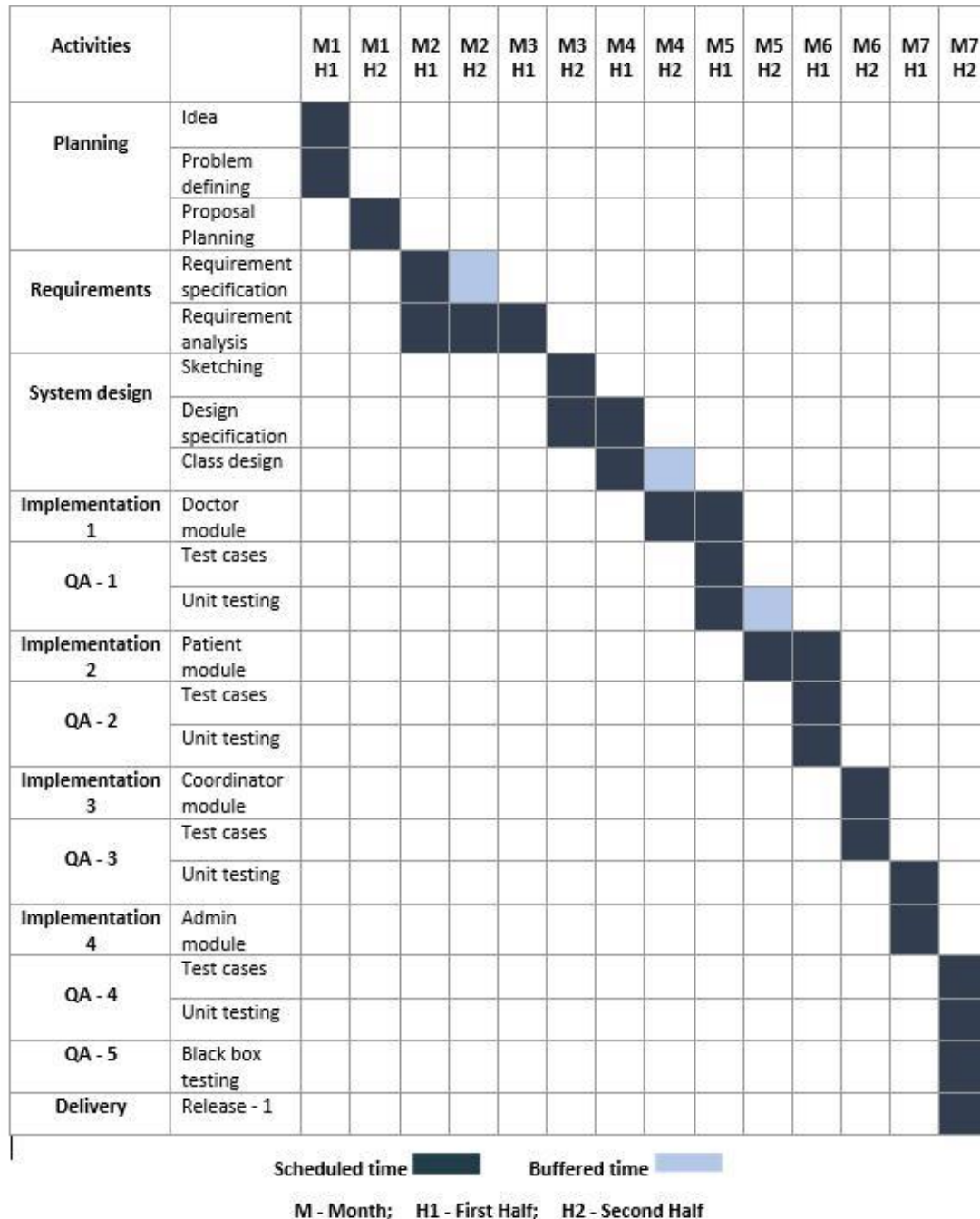


Figure 1.2: Gantt chart.

1.5.2 Release Plan or Milestone

First version of our project release plan or milestone given below:

Activities	Duration in Month	Total Month
Planning	First month	1
Requirements	Second month – Third month(First Half)	1.5
System design	Third month(Second Half) – Fourth month	1.5
Implementation	Fourth month(Second Half) – Seventh month(First Half)	3
Quality Assurance	Fifth month – Seventh month	3 (Include in implementation)
Release - 1	Seventh month	7

Chapter 2

Software Requirements Specification (SRS)

2.1 Functional Requirements

Functional requirement means basic behavior of the system. In our project have functional requirements. Now, we are going to discuss functional requirements of our project.

2.1.1 Priority Chart

Using priority matrix we can easily find out which function should get High Priority, which one is Medium and which one is Low.

In Priority Matrix there is two part one is “Important” another one is “Urgent”.

If any function is:

Important also Urgent	High Priority
Important but Not Urgent	Medium Priority
Not Important but Urgent	Low Priority
Not Important and Not Urgent	Ignore

Priority of our system features based on Priority Chart:

Functional Requirement ID	Important	Urgent	Priority
FR01	Yes	Yes	High
FR02	Yes	Yes	High
FR03	No	Yes	Medium
FR04	No	Yes	Medium
FR05	Yes	Yes	High
FR06	Yes	Yes	High
FR07	No	Yes	Medium
FR08	No	Yes	Medium
FR09	Yes	Yes	High
FR10	Yes	Yes	High
FR11	No	Yes	Medium
FR12	No	Yes	Medium
FR13	Yes	Yes	High
FR14	Yes	Yes	High
FR15	Yes	Yes	High
FR16	Yes	Yes	High
FR17	Yes	Yes	High
FR18	No	Yes	Medium
FR19	Yes	Yes	High
FR20	Yes	Yes	High
FR21	Yes	Yes	High
FR22	Yes	Yes	High
FR23	Yes	Yes	High

2.1.2.1 Login for Admin

FR01	Login for Admin		
Description	System admin created admin account and provide username, password to admin. Then admin can login to admin panel.		
Stakeholders	Admin	Priority	High

2.1.2.2 Add Doctor

FR02	Add Doctor		
Description	Admin or doctor can create a doctor account and provide email, password to the doctor. Then doctor can verify his account and login to the doctor panel.		
Stakeholders	Admin, Doctor	Priority	High

2.1.2.3 View Doctors Information

FR03	View Doctors Information		
Description	Admin can view all registered doctors information. Like name, reg no etc.		
Stakeholders	Admin	Priority	Medium

2.1.2.4 Update Doctor Information

FR04	Update Doctor Information		
Description	Admin or doctor can edit or add all registered doctor information. Like name, reg no etc.		
Stakeholders	Admin, Doctor	Priority	Medium

2.1.2.5 Delete Doctor Profile

FR05	Delete Doctor Profile		
Description	Only admin can delete doctor profile.		
Stakeholders	Admin	Priority	High

2.1.2.6 Add Coordinator

FR06	Add Coordinator		
Description	Admin or coordinator can create a coordinator account and provide email, password to the coordinator. Then coordinator can verify his account and login to the coordinator panel.		
Stakeholders	Admin, Coordinator	Priority	High

2.1.2.7 View Coordinators Information

FR07	View Coordinators Information		
Description	Admin can view all registered coordinators information. Like name, address etc.		
Stakeholders	Admin	Priority	Medium

2.1.2.8 Update Coordinator Information

FR08	Update Coordinator Information		
Description	Admin or coordinator can edit or add all registered coordinator information. Like name, address etc.		
Stakeholders	Admin, Coordinator	Priority	Medium

2.1.2.9 Delete Coordinator Profile

FR09	Delete Coordinator Profile		
Description	Only admin can delete coordinator profile.		
Stakeholders	Admin	Priority	High

2.1.2.10 Add Patient

FR10	Add Patient		
Description	Admin or patient can create a patient account and provide email, password to the patient. Then patient can verify his account and login to the patient panel.		
Stakeholders	Admin, Patient	Priority	High

2.1.2.11 View Patients Information

FR11	View Patients Information		
Description	Admin can view all registered patients information. Like name, address etc.		
Stakeholders	Admin	Priority	Medium

2.1.2.12 Update Patient Information

FR12	Update Patient Information		
Description	Admin or patient can edit or add all registered patient information. Like name, address etc.		
Stakeholders	Admin, Patient	Priority	Medium

2.1.2.13 Delete Patient Profile

FR13	Delete Patient Profile		
Description	Only admin can delete patient profile.		
Stakeholders	Admin	Priority	High

2.1.2.14 View Transactions History

FR14	View Transactions History		
Description	Only admin can view all transactions history.		
Stakeholders	Admin	Priority	High

2.1.2.15 Login for Coordinator

FR15	Login for Coordinator		
Description	After creating account coordinator can login to her panel using email and password.		
Stakeholders	Coordinator	Priority	High

2.1.2.16 Login for Patient

FR16	Login for Patient		
Description	After creating account patient can login to her panel using email and password.		
Stakeholders	Patient	Priority	High

2.1.2.17 Login for Doctor

FR17	Login for Doctor		
Description	After creating account doctor can login to her panel using email and password.		
Stakeholders	Doctor	Priority	High

2.1.2.18 Search Doctor

FR18	Search Doctor		
Description	Coordinator or patient can search doctor by doctor name.		
Stakeholders	Coordinator, Patient	Priority	Medium

2.1.2.19 Take an Appointment

FR19	Take an Appointment		
Description	For taking an appointment search and choose doctor then sent request for the appointment.		
Stakeholders	Coordinator, Patient	Priority	High

2.1.2.20 Appointment Request

FR20	Appointment Request		
Description	Doctor can accept appointment request and set appointment schedule for treatment.		
Stakeholders	Doctor	Priority	High

2.1.2.21 Upload Report or Previous Prescription

FR21	Upload Report or Previous Prescription		
Description	Coordinator or patient can upload report or previous prescription.		
Stakeholders	Coordinator, Patient	Priority	High

2.1.2.22 Live conference

FR22	Live conference		
Description	Patient can share her problem using video/live chat with doctor.		
Stakeholders	Doctor, Patient	Priority	High

2.1.2.23 Prescription or Refer

FR23	Prescription or Refer		
Description	Doctor can prescribe to a patient or refer to another doctor.		
Stakeholders	Doctor	Priority	High

2.2 Data Requirements

For achieve the model objectives data requirements prescribed scope and level of detail required. What data is required for building the model can be known by gathering system data. Instead of gathering general system data it's better to gathering specific system data. An overall process flow can provide more detailed information.

We focus some of main points. Such as:

- Route locations and their capacity
- Routing decision
- The type of entity and their attributes
- Types of resources
- Quantity of data
- What activity
- Entities movement

2.3 Performance Requirements

Following performance requirement to maintain performance of a software. In our project most of the features must be maintain performance requirements.

2.3.1 Speed and Latency Requirements

For user satisfaction an application response time is very important.

SLR01	Live conference connected less than 5 seconds		
Description	When patient and doctor got to the live conference, the call will be connected in less than 5 seconds.		
Stakeholders	Doctor, Patient	Priority	High

SLR02	Text conversation sent and receive in less than 2 seconds		
Description	When patient and doctor are in the text conversation, the message will be sent and receive less than 2 seconds.		
Stakeholders	Doctor, Patient	Priority	High

2.3.2 Precision or Accuracy Requirements

PAR01	Appointment information must be accurate		
Description	Doctor received appointment information must be accurate.		
Stakeholders	Doctor	Priority	High

PAR02	Prescription must be accurate		
Description	Patient received prescription data must be accurate.		
Stakeholders	Patient	Priority	High

2.3.3 Capacity Requirements

CR01	Certain amount of appointment take		
Description	Coordinator can take up to 10 appointments and patient can take up to 3 appointments daily.		
Stakeholders	Coordinator, Patient	Priority	High

2.4 Dependability Requirements

The dependability is measured based on four dimensions. Such as:

- Reliability
- Availability
- Durability
- Security
- Safety

2.4.1 Reliability Requirements

RR01	System must be failure-free		
Description	The system must be failure-free operation system and technical error free over a specified time within this type of environment.		
Stakeholders	Admin, Doctor, Coordinator and Patient	Priority	High

2.4.2 Availability Requirements

AR01	The ability of the system to deliver service when requested		
Description	The system must be available on 24 X 7. The ability of the system to deliver service when requested.		
Stakeholders	Admin, Doctor, Coordinator and Patient	Priority	High

2.4.3 Robustness or Fault-Tolerance Requirements

RFTR01	Ensure that system can handle all user access or any external tolerance.		
Description	The system can cope with error during execution. Also ensure that the system continue properly even of the failure of some of its components.		
Stakeholders	Admin, Doctor, Coordinator and Patient	Priority	High

2.5 Maintainability & Supportability Requirements

Maintenance is the activity of modifying a software product after initial delivery.

2.5.1 Maintenance Requirements

Its main purpose is to modify and update software application after delivery to correct faults and to improve performance. Ensure the all type of maintenance requirements

- Corrective Maintenance
- Adaptive Maintenance
- Perfective Maintenance
- Preventive Maintenance

2.5.2 Supportability Requirements

Software Supportability is the capability of supporting a software system over its whole product life. It covers the following key aspects associated to the system

- Operation (install, loading or unloading, configuration, error recovery and execution)
- Logistics Management (once a new baseline has been produced)
- Modification (fixing bugs, or adding/changing functionality due to changing user needs)

2.6 Security Requirements

System security is most important requirements. For lack of security the data would be stealing, manipulating data and causing denial of service.

Some security related categories

- Permission to access
- data Verification
- Securing information
- Security policies

2.6.1 Access Requirements

Reduce unauthorized access there have some barrier. There remain some authentication and authorization techniques.

- Strong Access Control Measures
 - Maintain an Information Security Policy
 - Regularly Monitor and Test Networks
 - Build and Maintain a Secure Network

2.6.2 Integrity Requirements

Ensure that data and communications are not intentionally corrupted via unauthorized creation, deletion, modification.

We use Hash value for sensitive data.

2.6.3 Privacy Requirements

Privacy requirements are mostly needed for a system. In our system we associate the admin, doctor, patient and coordinator area and everyone can see only the area that is associated with them.

2.7 Usability and Human-Interaction Requirements

The system can be failed for Usability. User Experience is one of the most important factors to any system. The system must be easy to use, easy to understand and easy to learn.

2.7.1 Ease of Use Requirements

Our system is very easy to use and easy to understandable. There is no long process to complete a task. User can complete their action with a few steps.

2.7.2 Personalization and Internationalization Requirements

In our Project there are no personalization and internationalization requirements.

2.7.3 Understandability and Politeness Requirements

We made this system based on a targeted area and all of those targeted area people have known about our system because this system is make their life easier. User can understand this system by own.

2.7.4 Accessibility Requirements

The requirements for how easy it should be for people and our system is very much easy to use and understand.

2.7.5 User Documentation Requirements

Gather the user expects and must do it in system properly is mandatory because this requirement given by user directly. And after the complete the system user can give new requirements then it's also be added in system.

2.7.6 Training Requirements

If it's need to training the user for use the system properly then it's must to training them properly.

In our project we don't need this type of training for user but a simple guide for them.

Chapter 3

Requirement Analysis

3.1 Use Case Diagram

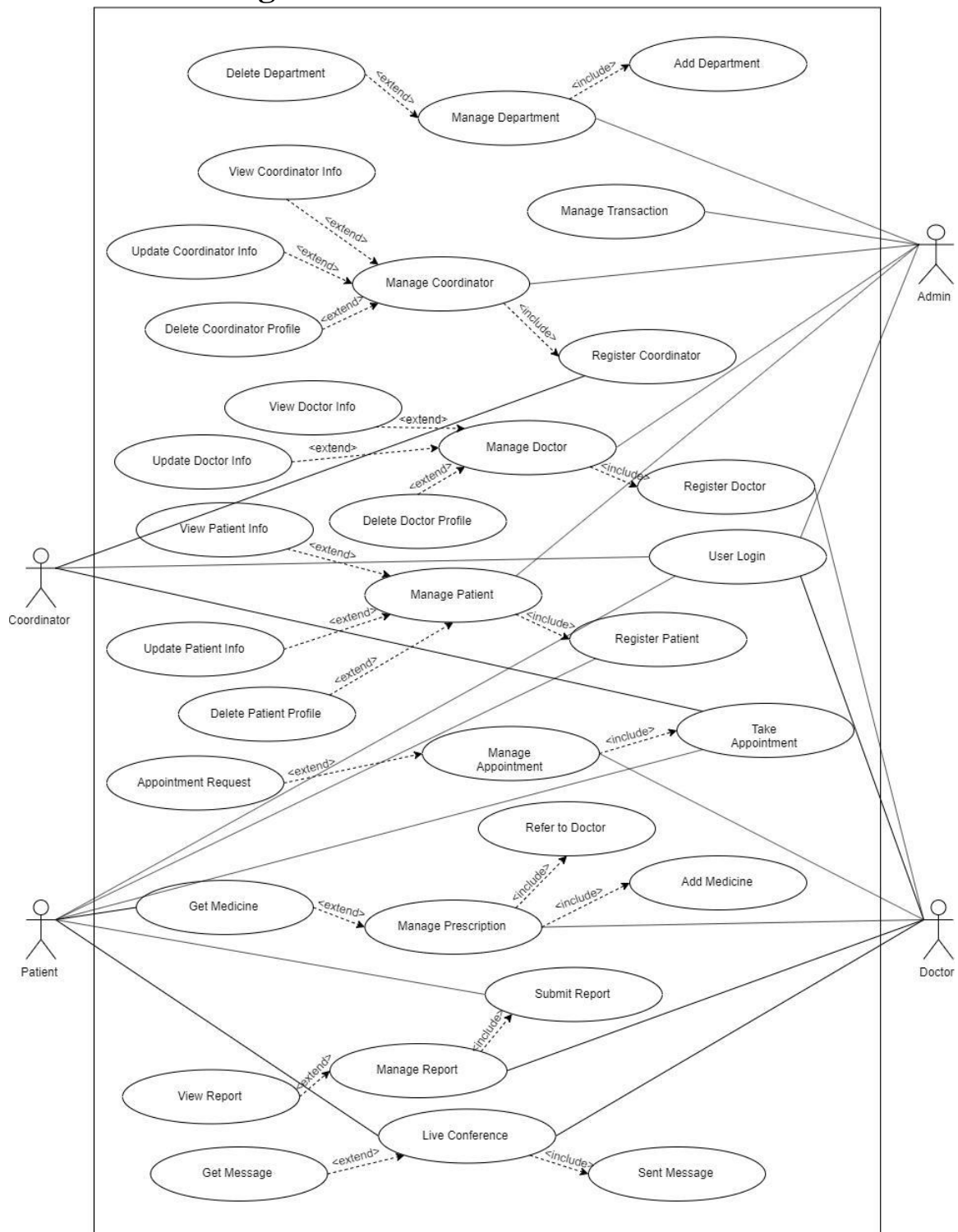


Figure 3.1: Use case diagram.

Use Case Description

3.1.1 User Login

Use Case Title	User Login	
Goal	User successfully login to the user panel	
Preconditions	User must have an verified account	
Success End Condition	User access the user panel	
Failed End Condition	Email and password invalid	
Primary Actors: Secondary Actors:	Coordinator, Patient Admin, Doctor	
Trigger	Login	
Description / Main Success Scenario	Step	Action
	1	System show login page
	2	Enter email, password and click login button
	3	System show user panel
Alternative Flows	Step	Branching Action
	3a	System show email and password invalid
Quality Requirements	Step	Requirements
	1	N/A

3.1.2 Manage Doctor

Use Case Title	Manage Doctor	
Goal	Control doctors profile	
Preconditions	Admin must have logged in	
Success End Condition	View doctors information	
Failed End Condition	Not show registered doctors information	
Primary Actors: Secondary Actors:	Doctor Admin	
Trigger	Doctors	
Description / Main Success Scenario	Step	Action
	1	Register doctor account
	2	View doctors information
	3	Update doctor information
	4	Delete doctor profile
Alternative Flows	Step	Branching Action
	1a	Email already exist
	3a	Fill up required fields
Quality Requirements	Step	Requirements
	1	N/A

3.1.3 Manage Coordinator

Use Case Title	Manage Coordinator	
Goal	Control coordinator profile	
Preconditions	Admin must have logged in	
Success End Condition	View coordinators information	
Failed End Condition	Not show registered coordinators information	
Primary Actors:	Coordinator	
Secondary Actors:	Admin	
Trigger	Coordinators	
Description / Main Success Scenario	Step	Action
	1	Register coordinator account
	2	View coordinators information
	3	Update coordinator information
	4	Delete coordinator profile
Alternative Flows	Step	Branching Action
	1a	Email already exist
	3a	Fill up required fields
Quality Requirements	Step	Requirements
	1	N/A

3.1.4 Manage Patient

Use Case Title	Manage Patient	
Goal	Control patient profile	
Preconditions	Admin must have logged in	
Success End Condition	View patients information	
Failed End Condition	Not show registered patients information	
Primary Actors:	Patient	
Secondary Actors:	Admin	
Trigger	Patients	
Description / Main Success Scenario	Step	Action
	1	Register patient account
	2	View patients information
	3	Update patient information
	4	Delete patient profile
Alternative Flows	Step	Branching Action
	1a	Email already exist
	3a	Fill up required fields
Quality Requirements	Step	Requirements
	1	N/A

3.1.5 Manage Department

Use Case Title	Manage Department	
Goal	Control all department	
Preconditions	Admin must have logged in	
Success End Condition	View departments information	
Failed End Condition	Not show registered departments information	
Primary Actors:	N/A	
Secondary Actors:	Admin	
Trigger	Departments	
Description / Main Success Scenario	Step	Action
	1	Added department and department details
	2	View departments information
	3	Delete department
Alternative Flows	Step	Branching Action
	1a	Department already exist
	1a	Fill up required fields
Quality Requirements	Step	Requirements
	1	N/A

3.1.6 Manage Transaction

Use Case Title	Manage Transaction	
Goal	Control all transaction	
Preconditions	Admin must have logged in	
Success End Condition	View transactions history	
Failed End Condition	Not show previous transaction history	
Primary Actors:	N/A	
Secondary Actors:	Admin	
Trigger	Transactions	
Description / Main Success Scenario	Step	Action
	1	Show total transactions list
Alternative Flows	Step	Branching Action
	1a	Expired session
Quality Requirements	Step	Requirements
	1	N/A

3.1.7 Manage Appointment

Use Case Title	Manage Appointment	
Goal	Successfully take an appointment	
Preconditions	Patient/Coordinator and doctor must have logged in	
Success End Condition	Patient or Coordinator take an appointment	

Failed End Condition	Submit invalid information	
Primary Actors:	Patient, Coordinator	
Secondary Actors:	Doctor	
Trigger	Appointments	
Description / Main Success Scenario	Step	Action
	1	Patient or Coordinator search and sent appointment request to a doctor.
	2	Doctor accept appointment request
	3	Patient or Coordinator submit required information of appointment.
Alternative Flows	Step	Branching Action
	3a	Patient or Coordinator submit invalid required information of appointment.
Quality Requirements	Step	Requirements
	1	N/A

3.1.8 Manage Prescription

Use Case Title	Manage Prescription	
Goal	Providing treatment to the patient	
Preconditions	Patient and doctor must have logged in	
Success End Condition	Providing prescribe to the patient	
Failed End Condition	Not providing prescribe to the patient	
Primary Actors:	Patient	
Secondary Actors:	Doctor	
Trigger	Prescription	
Description / Main Success Scenario	Step	Action
	1	Click solution and provide medicine to the patient.
Alternative Flows	Step	Branching Action
	1a	Click refer and referred to another doctor
	1a	Fill up required fields
Quality Requirements	Step	Requirements
	1	N/A

3.1.9 Manage Report

Use Case Title	Manage Report	
Goal	Providing treatment to the patient	
Preconditions	Patient and doctor must have logged in	
Success End Condition	Providing report to the doctor	
Failed End Condition	Not providing report to the doctor	

Primary Actors:	Patient	
Secondary Actors:	Doctor	
Trigger	Reports	
Description / Main Success Scenario	Step	Action
	1	Doctor give medical test to the patient
	2	Patient submit the test report
	3	Doctor provide medicine to the patient
Alternative Flows	Step	Branching Action
	3a	Click refer and referred to another doctor
Quality Requirements	Step	Requirements
	1	N/A

3.1.10 Live Conference

Use Case Title	Live Conference	
Goal	Conference with expected user	
Preconditions	Patient and doctor must have logged in	
Success End Condition	Successfully connected with expected user	
Failed End Condition	Connection time out	
Primary Actors:	Patient	
Secondary Actors:	Doctor	
Trigger	Chat	
Description / Main Success Scenario	Step	Action
	1	Take appointment get connected expected user
	2	Select user and sent message or video call
	3	Get received message or video call
Alternative Flows	Step	Branching Action
	2a	Time out of video calling
Quality Requirements	Step	Requirements
	1	Wait 2 second for connected

3.2 Activity Diagram

We are preparing activity diagram as per use case. Those activity diagrams represent workflow of behavior our system.

3.2.1 User Login

Users login to the user panel through email and password that are prepared after verifying the account.

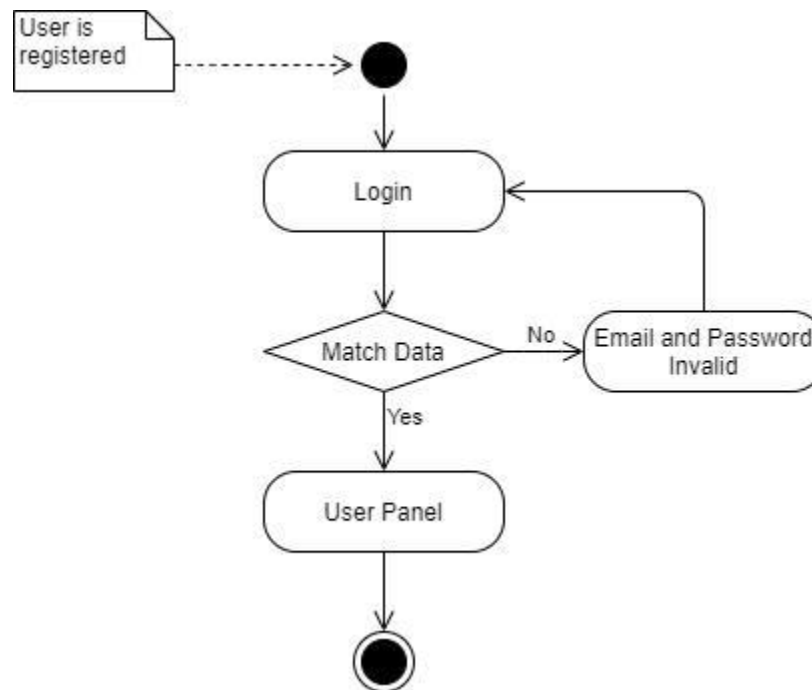


Figure 3.2: Activity diagram for User Login.

3.2.2 Manage Doctor

Admin fully control and monitor doctors profile for verification purpose.

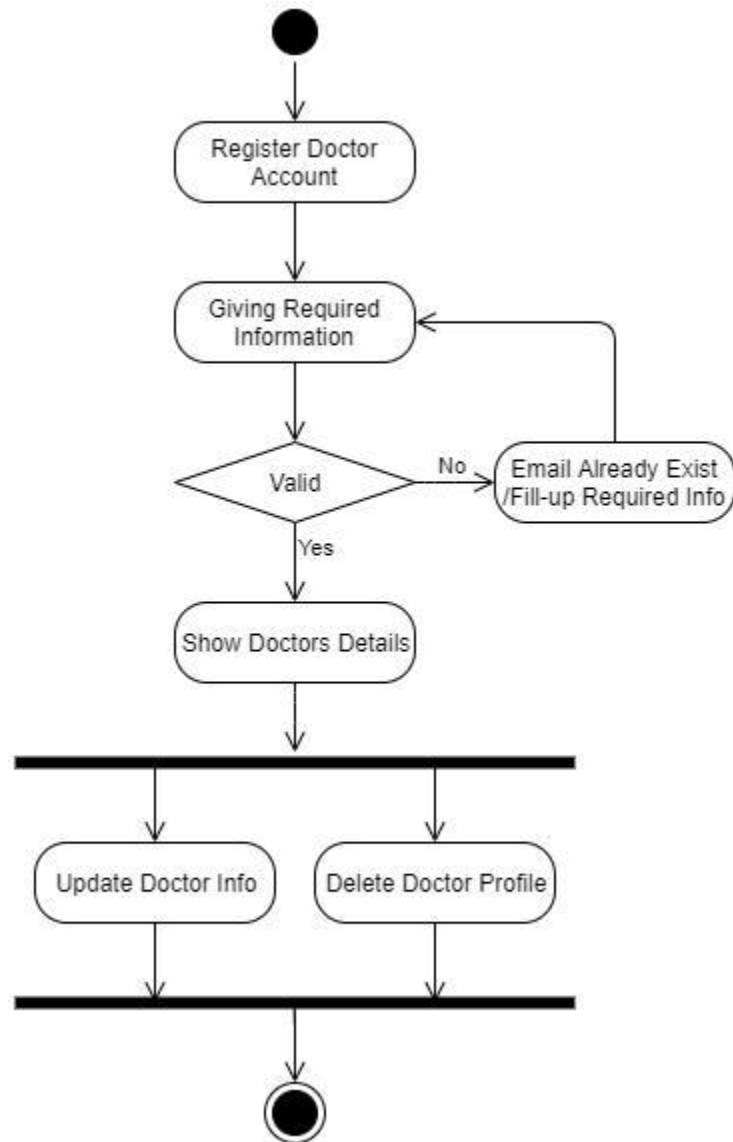


Figure 3.3: Activity diagram for Manage Doctor.

3.2.3 Manage Coordinator

Admin fully control and monitor coordinator profile for verification purpose.

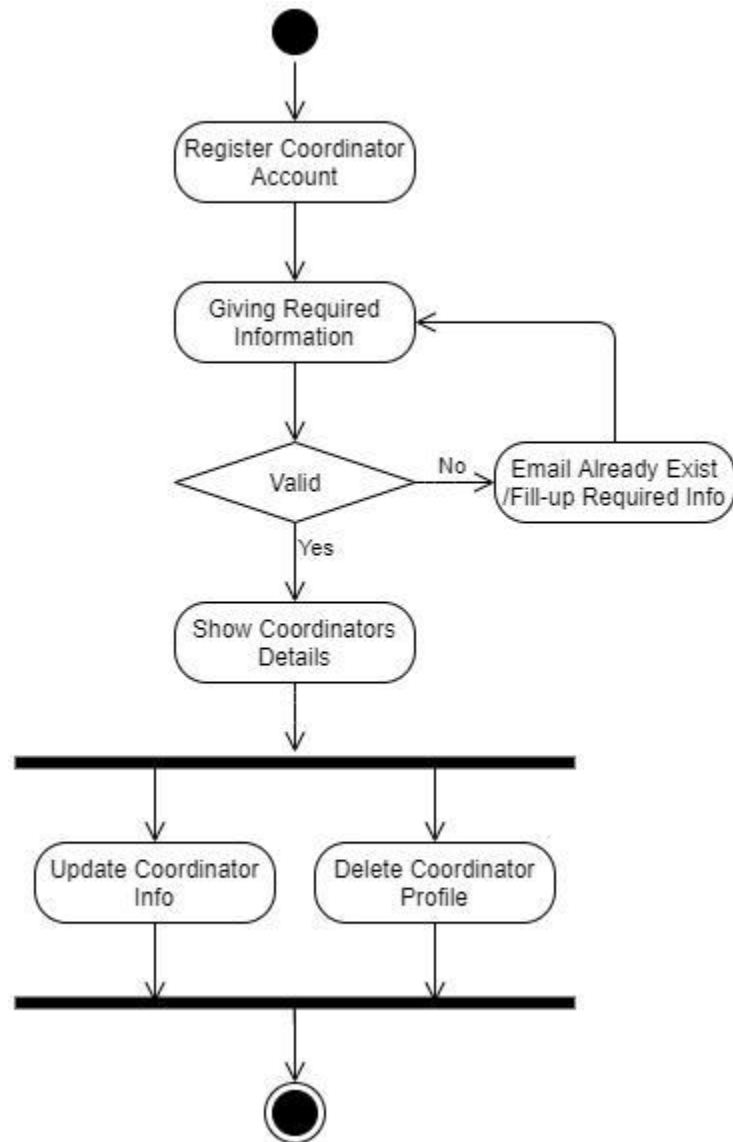


Figure 3.4: Activity diagram for Manage Coordinator.

3.2.4 Manage Patient

Admin fully control and monitor patient profile for verification purpose.

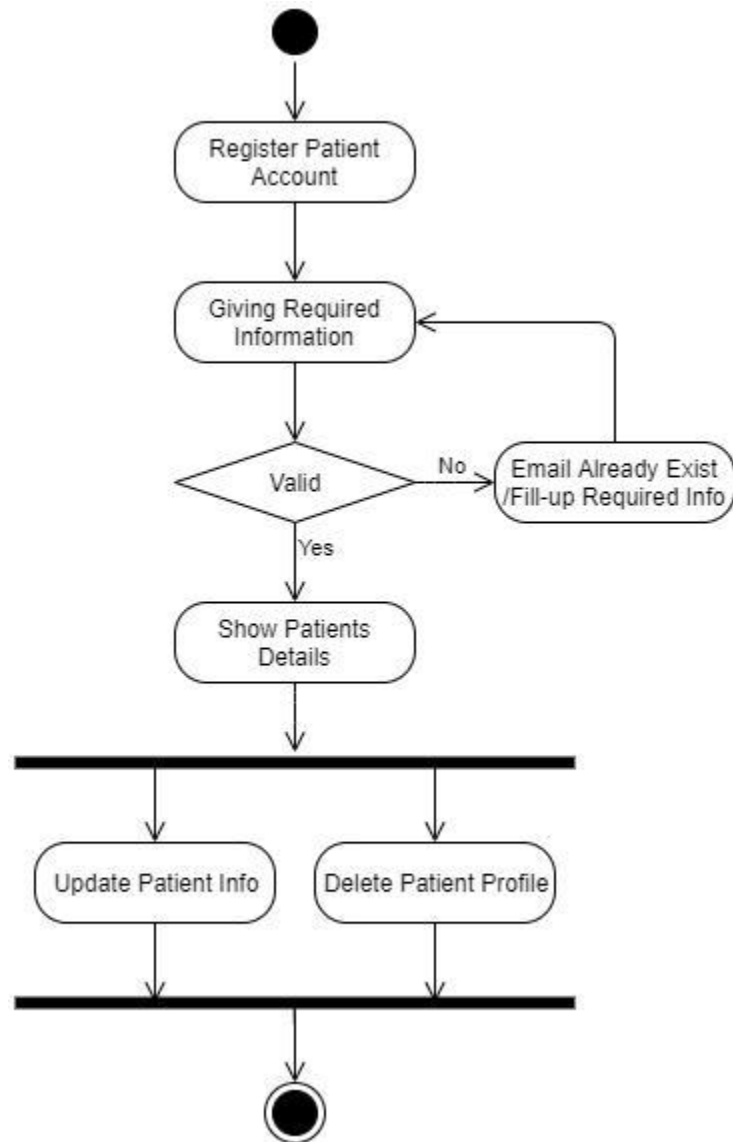


Figure 3.5: Activity diagram for Manage Patient.

3.2.5 Manage Department

Admin fully control department list, added new department or delete department.

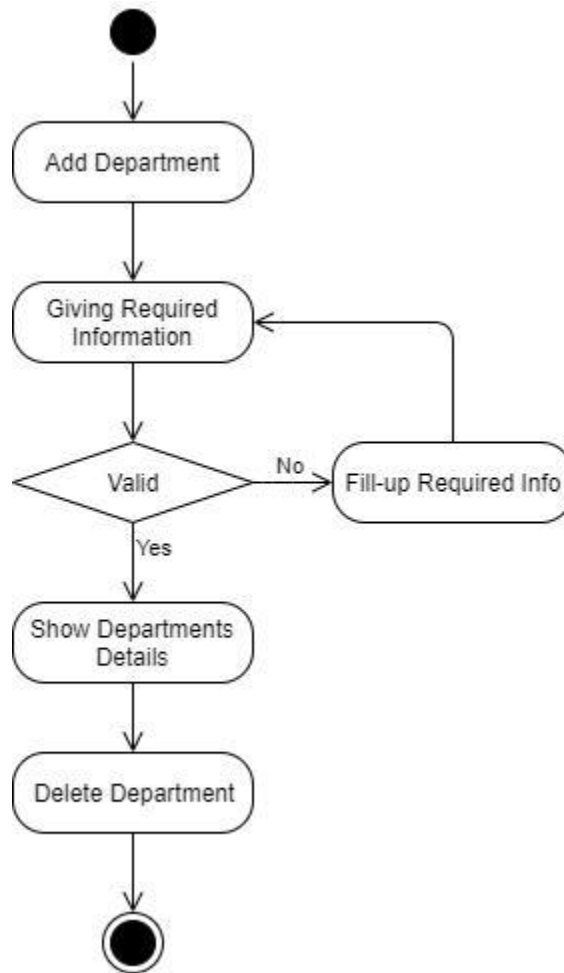


Figure 3.6: Activity diagram for Manage Department.

3.2.6 Manage Transaction

Admin fully control and monitor transaction and transaction history.

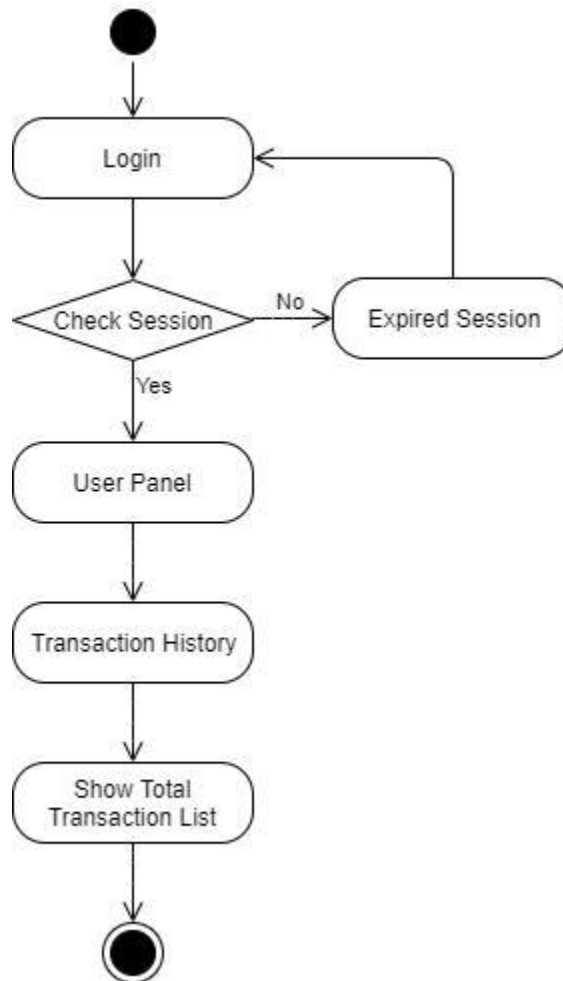


Figure 3.7: Activity diagram for Manage Transaction.

3.2.7 Manage Appointment

Patient or coordinator sent an appointment request to a doctor then doctor accepts the appointment request. After accepting the appointment request patient or coordinator submit required information.

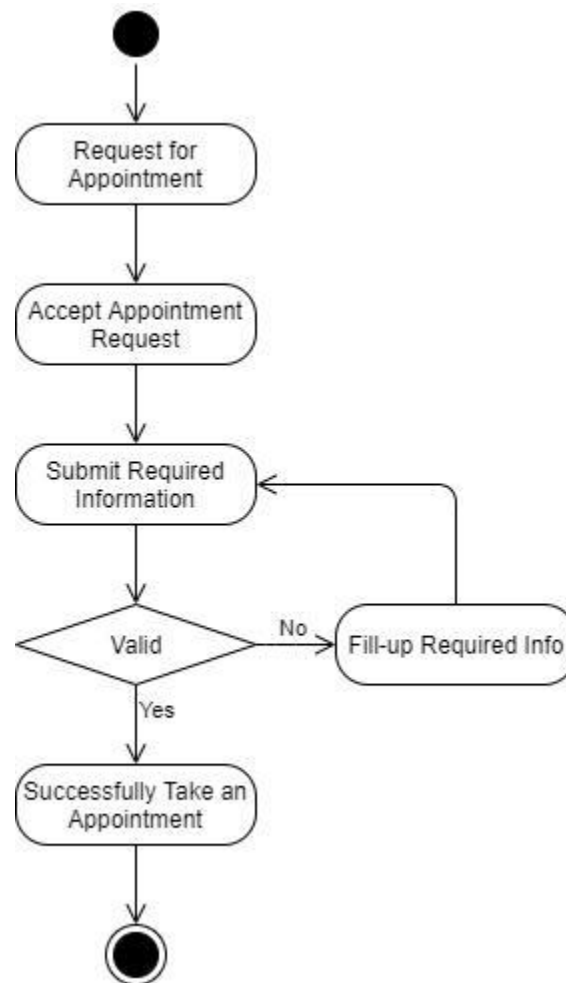


Figure 3.8: Activity diagram for Manage Appointment.

3.2.8 Manage Prescription

Doctor can give treatment for specific disease or refer to another doctor.

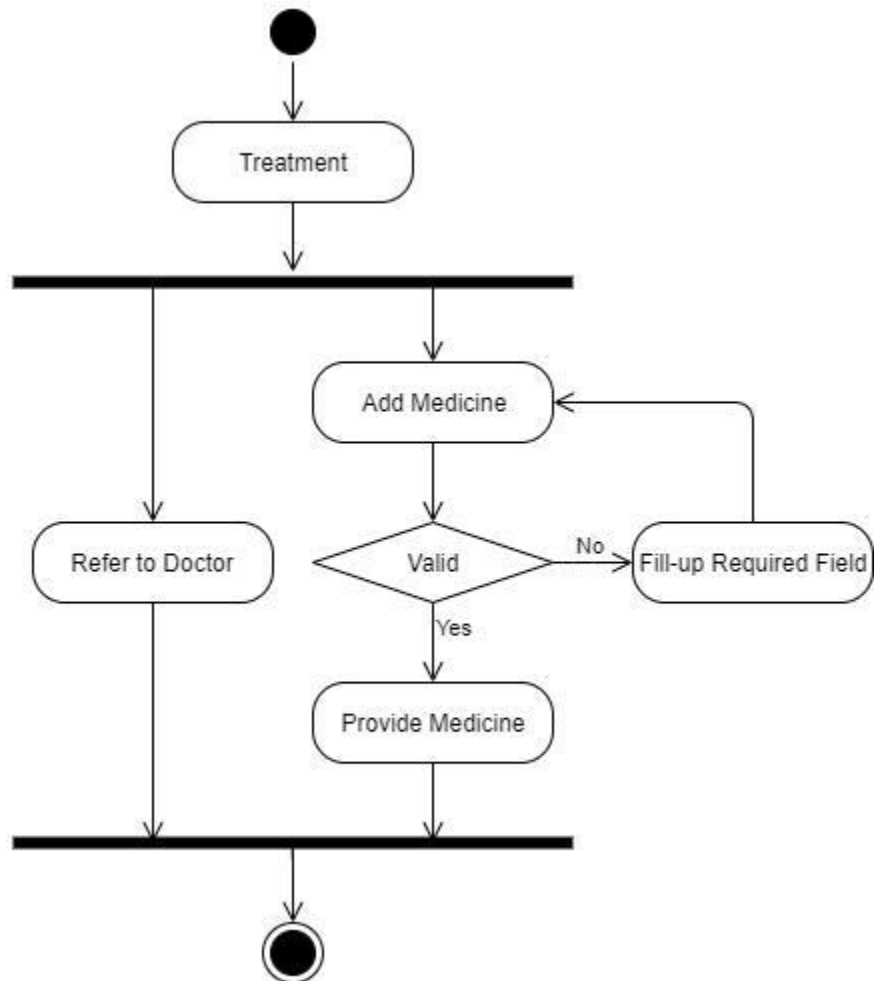


Figure 3.9: Activity diagram for Manage Prescription.

3.2.9 Manage Report

Doctor give medical test to patient for identifying disease, patient submit this test report as picture to the doctor.

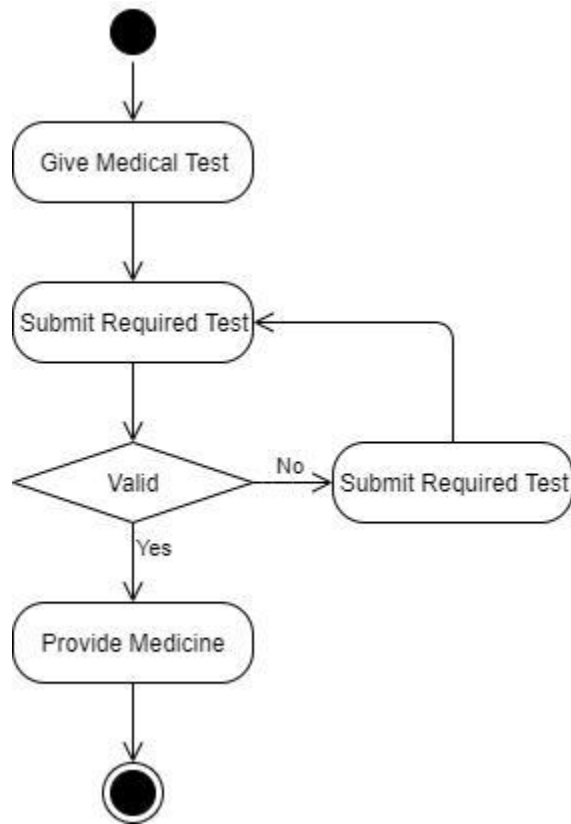


Figure 3.10: Activity diagram for Manage Report.

3.2.10 Live Conference

After taking an appointment doctor and patient communicate via text chat or video conferencing.

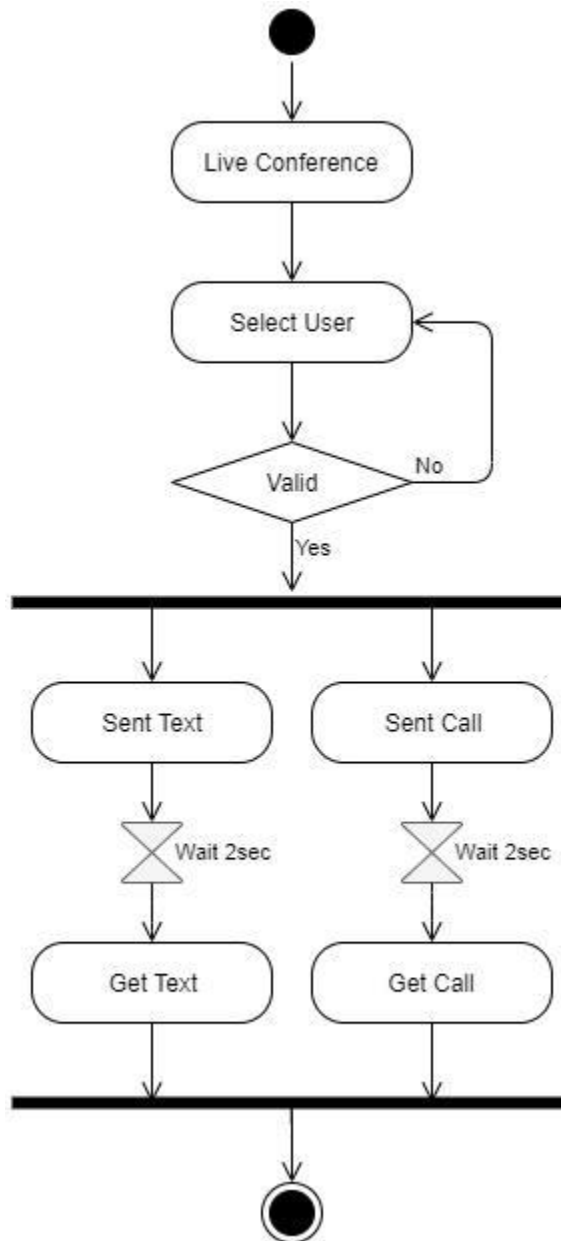


Figure 3.11: Activity diagram for Live Conference.

3.3 Sequence Diagram

We are preparing sequence diagram according to activity diagram. Those sequence diagrams represent object interactions arranged in time sequence.

3.3.1 User Login

Users login to the user panel through email and password that are prepared after verifying the account.

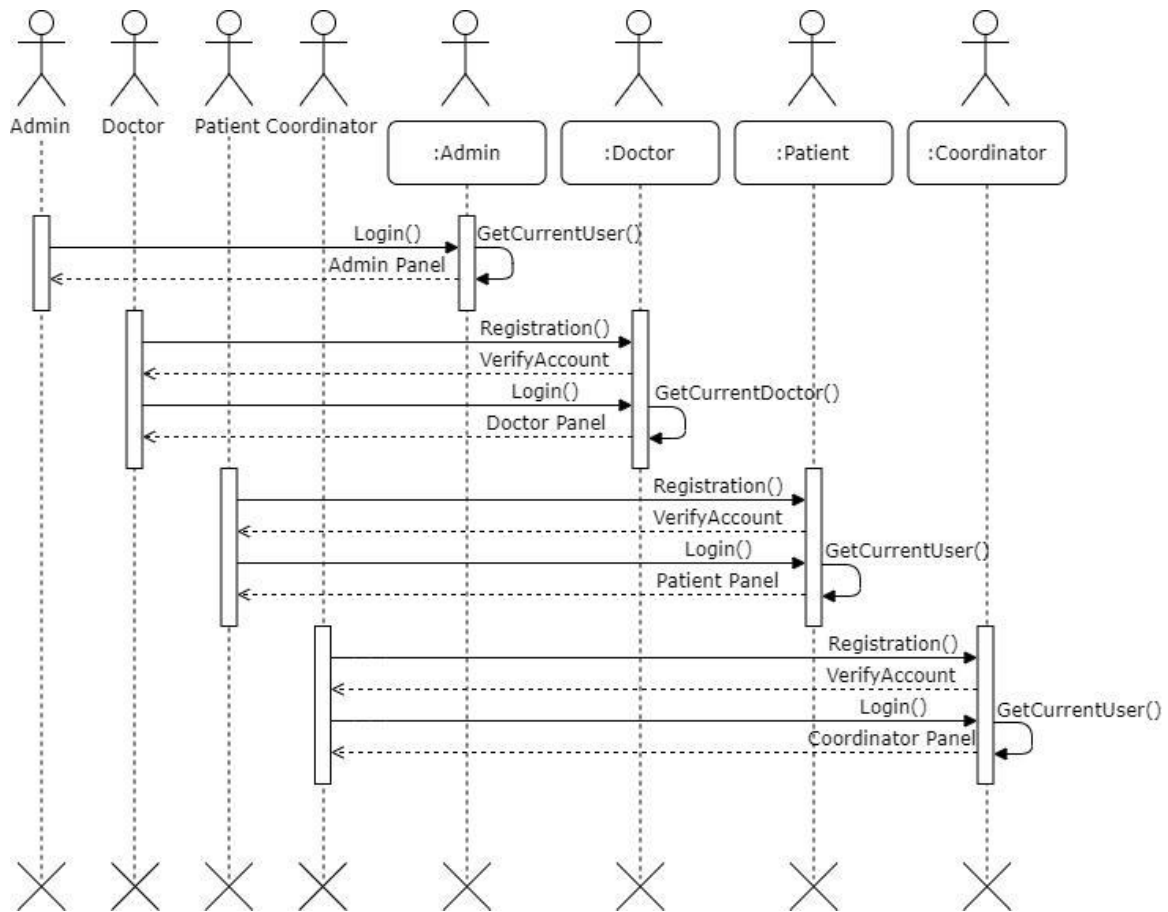


Figure 3.12: Sequence diagram for User Login.

3.3.2 Manage Doctor

Admin fully control and monitor doctors profile for verification purpose.

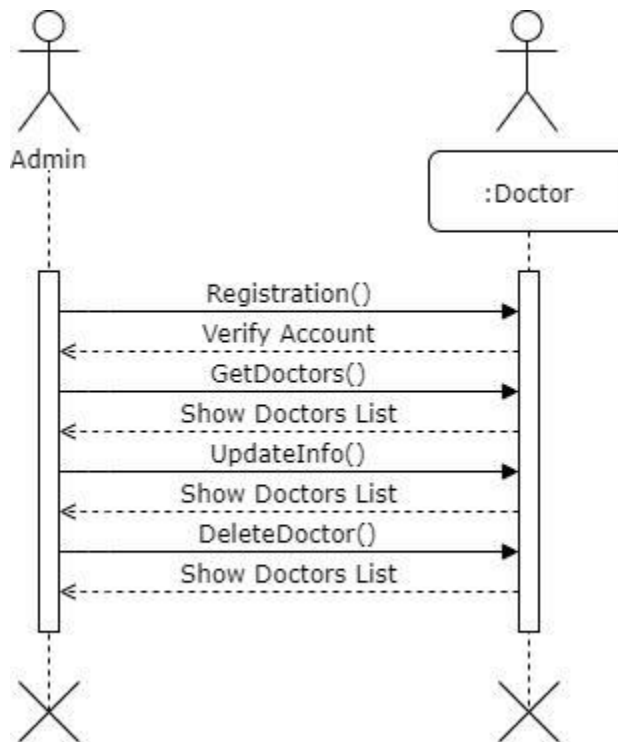


Figure 3.13: Sequence diagram for Manage Doctor.

3.3.3 Manage Coordinator

Admin fully control and monitor coordinator profile for verification purpose.

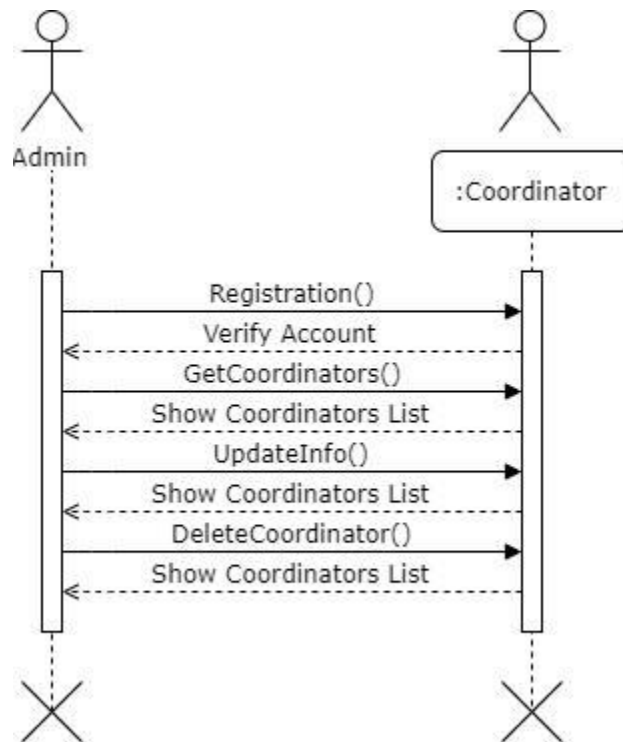


Figure 3.14: Sequence diagram for Manage Coordinator.

3.3.4 Manage Patient

Admin fully control and monitor patient profile for verification purpose.

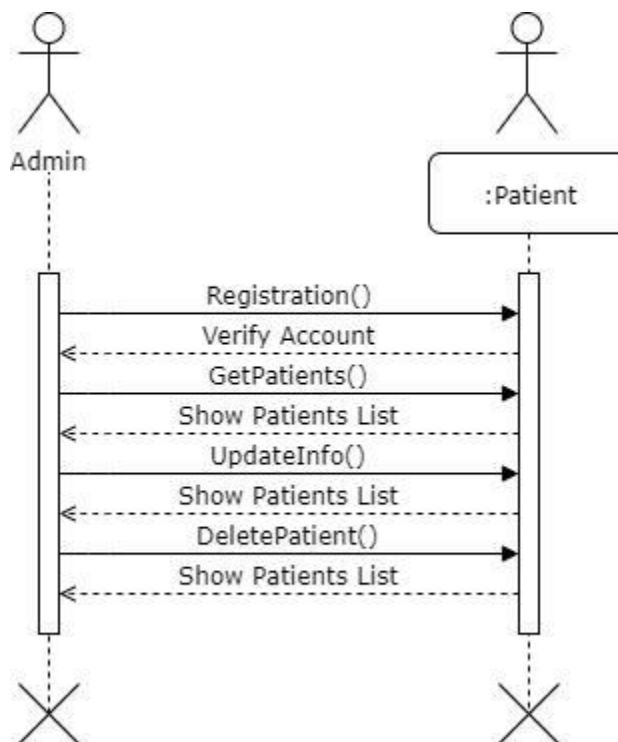


Figure 3.15: Sequence diagram for Manage Patient.

3.3.5 Manage Department

Admin fully control department list, added new department or delete department.

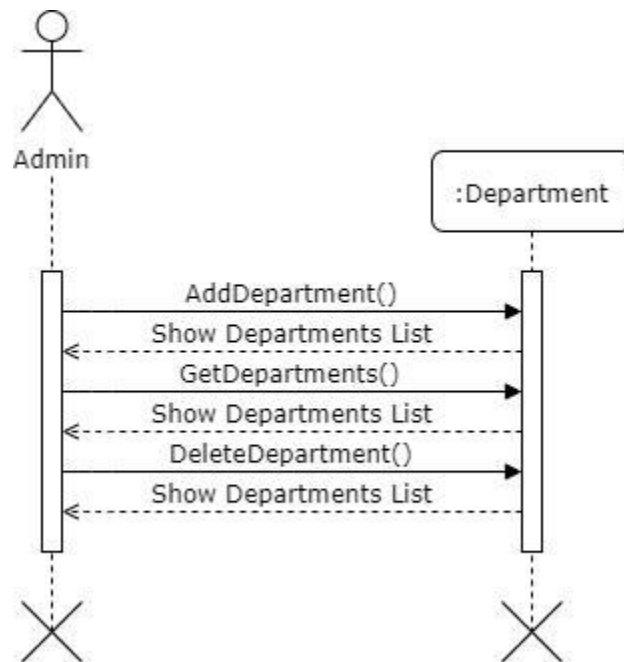


Figure 3.16: Sequence diagram for Manage Department.

3.3.6 Manage Appointment

Patient or coordinator sent an appointment request to a doctor then doctor accepts the appointment request. After accepting the appointment request patient or coordinator submit required information.

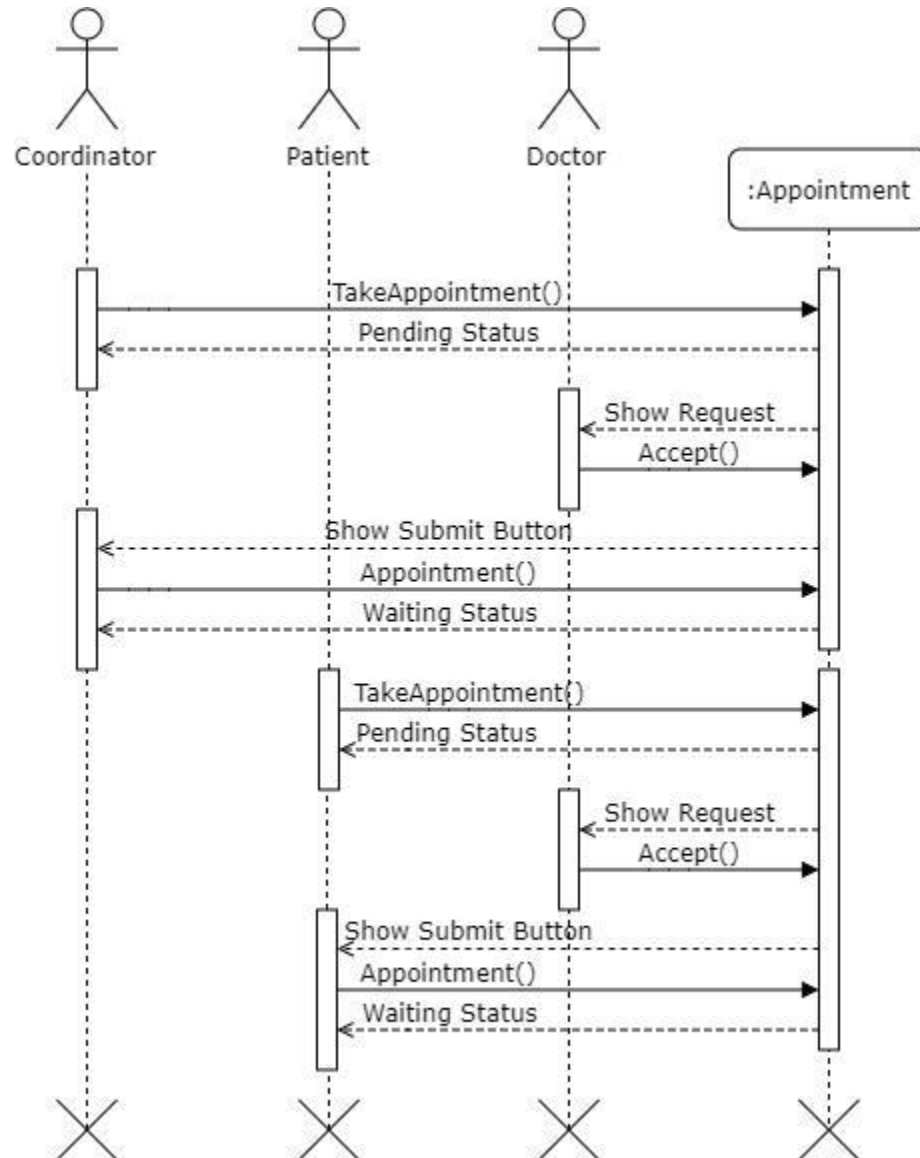


Figure 3.17: Sequence diagram for Manage Appointment.

3.3.7 Manage Prescription

Doctor can give treatment for specific disease or refer to another doctor.

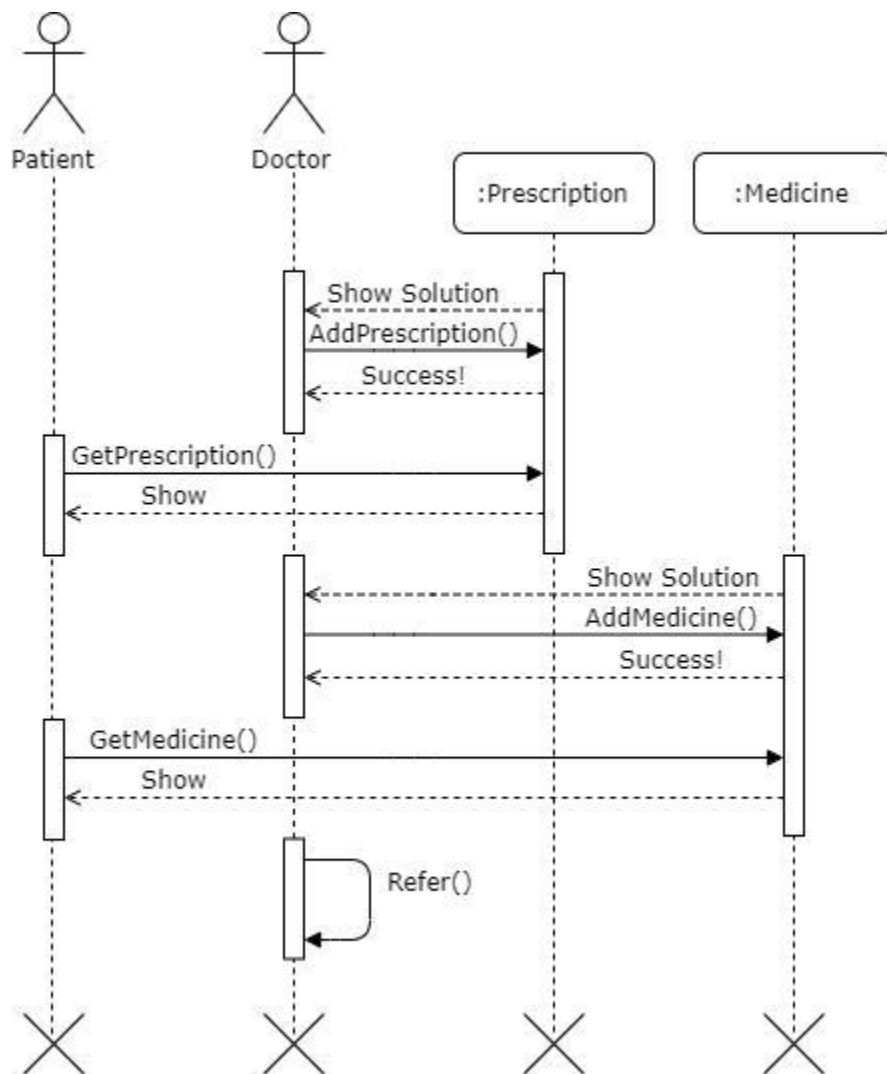


Figure 3.18: Sequence diagram for Manage Prescription.

3.3.8 Manage Report

Doctor give medical test to patient for identifying disease, patient submit this test report as picture to the doctor.

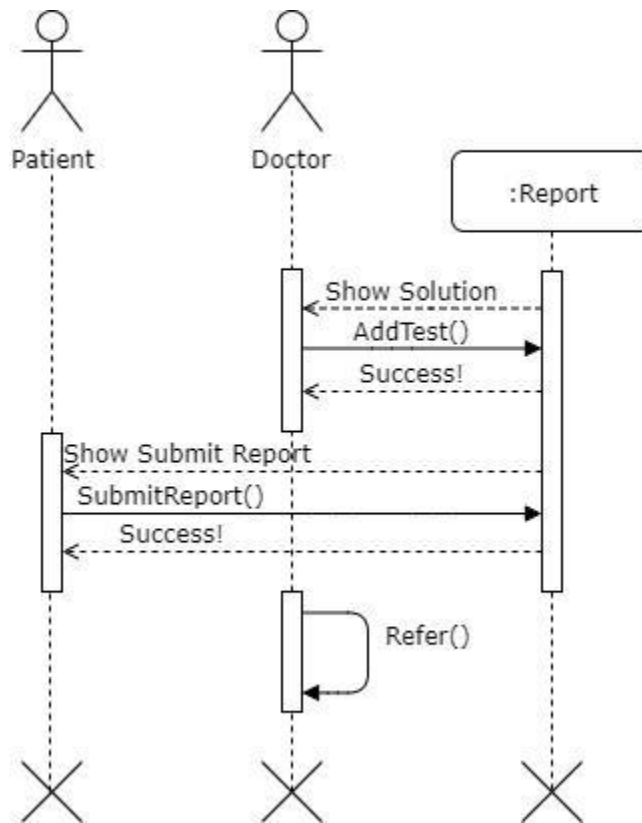


Figure 3.19: Sequence diagram for Manage Report.

3.3.9 Live Conference

After taking an appointment doctor and patient communicate via text chat or video conferencing.

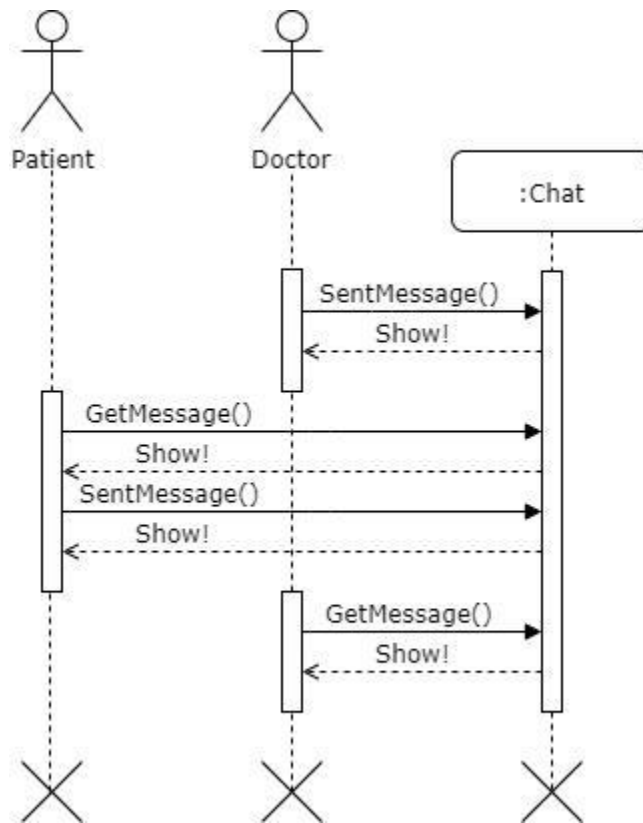


Figure 3.20: Sequence diagram for Live Conference.

Chapter 4

System Design Specification

4.1 Development Tools and Technology

Tools are essential for software development. Day by day many kinds of technology release for developed software easy and smoothly. Using this technology developer can developed software efficiently.

We have used some of those tools and technologies to implement our project.

4.1.1 User Interface Technology

User interface represents functionality of a system. The main point of user interface in a system is how much easy is to use and how simple it is.

4.1.1.1 Front-end

We have used HTML Helpers, CSS, Bootstrap, JavaScript for front-end development.

4.1.1.2 Programming Language

Programming language is the most important part to make a software functional.

We have used C# programming language for back-end site.

4.1.2 Implemented Tools and Platform

We have used .Net MVC Framework and Node.js for back-end and Entity Framework (Code First) for manage and design database. For testing purpose we have used Unit Testing.

4.1.2.1 IDE

Integrated Development Environment (IDE) is essential for software development. That amalgamates basic tools required to write and test software.

We have used Visual Studio 2019 Community and Visual Studio Code for developing our project. It is a free version for students powered by Microsoft.

4.1.2.2 Web Server

A web server is a server software that delivers content or service to end users over the internet.

We have used IIS Server and js Server. We have used Visual Studio for developing our project so IIS Server and js Server is free for local host.

4.1.2.3 Database Server

In our project we have used SQL Server 2017 database. It is free version for students powered by Microsoft.

4.2 Class Diagram

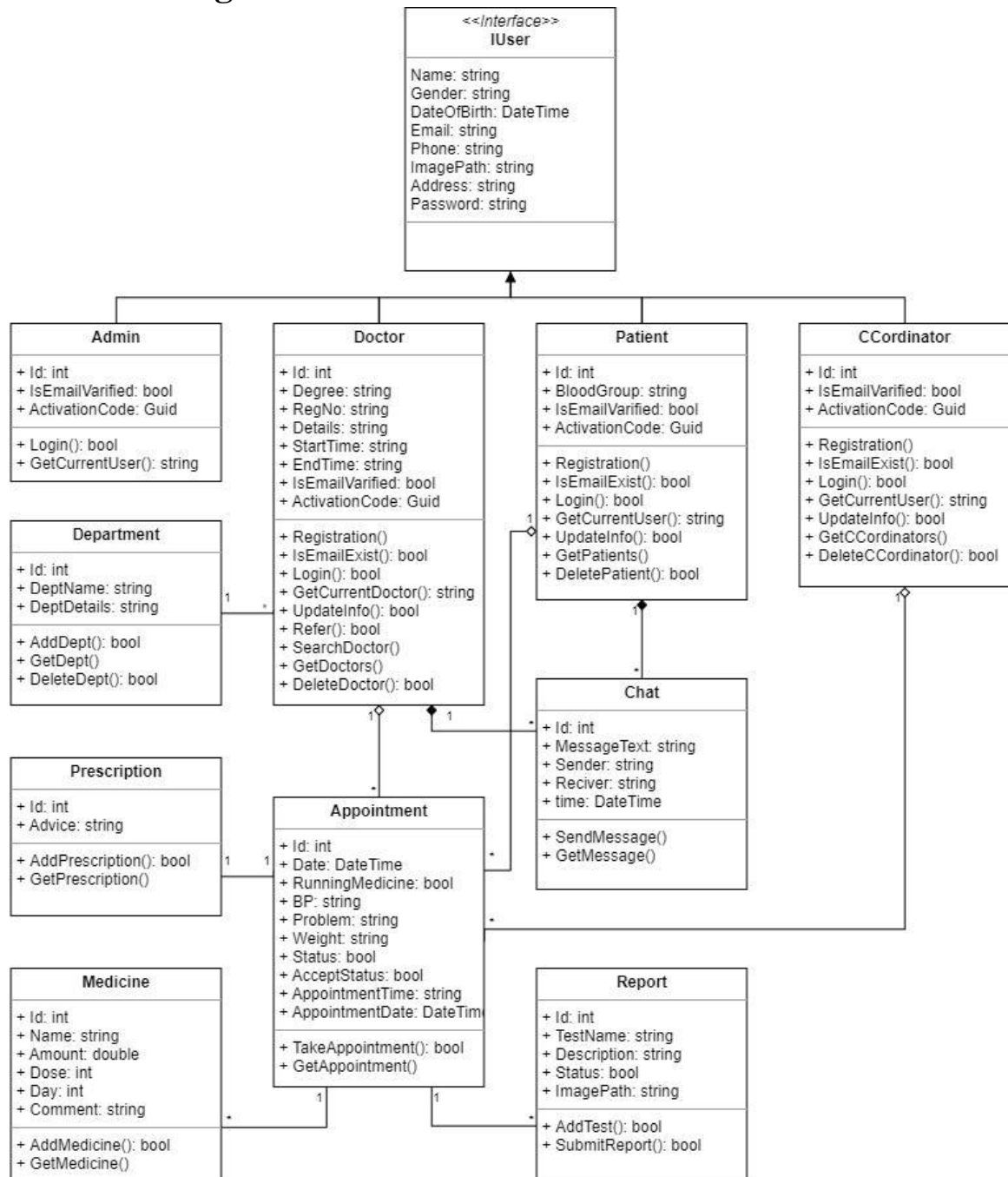


Figure 4.1: Class diagram.

4.3 Entity Relationship Diagram (ERD)

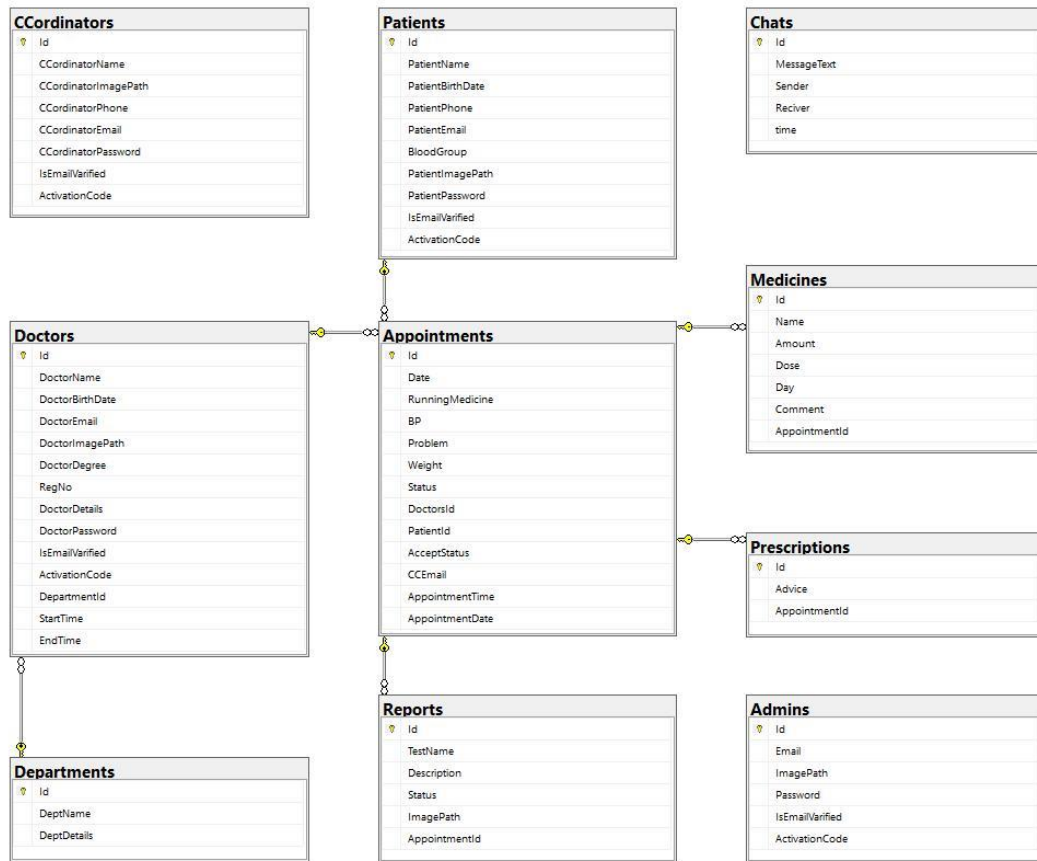


Figure 4.2: ER diagram.

Chapter 5

System Test

5.1 Testing Features

Feature Testing means the procedure of making changes in application system to add many new features or to make interchange in the already existing features. Almost all feature and function different type and every functions have an objective. Using feature tests find out how much useful, reliable, intuitive, secured, effective and scalable an application.

5.1.1 Feature to be tested

Admin Part

Features	Priority	Description
Login	3	Admin must be authenticated by login
Logout	2	Cookies must be destroyed after logout
Add Department	3	Department data inserted properly
View Departments	2	Show departments list and information
Delete Department	3	Department remove properly
Doctors Registration	3	Doctor information inserted properly
View Doctors List	2	Show doctors list and information
Update Doctor Info	1	Doctor information edited properly
Delete Doctor Profile	2	Doctor profile remove properly
Patients Registration	3	Patient information inserted properly
View Patients List	2	Show patient list and information
Update Patient Info	1	Patient information edited properly
Delete Patient Profile	2	Patient profile remove properly
Coordinators Registration	3	Coordinator information inserted properly
View Coordinators List	2	Show coordinator list and information
Update Coordinator Info	1	Coordinator information edited properly
Delete Coordinators Profile	2	Coordinator profile remove properly

Doctor Part

Features	Priority	Description
Registration	3	Doctor information inserted properly
Login	3	Doctor must be authenticated by login
Logout	2	Cookies must be destroyed after logout
View Profile	1	Show doctor information
Update Profile	1	Doctor information edited properly
Patient History	2	Show previous patients treatment history
Accept Appointment	3	Show accept list and data inserted properly
Prescribe	3	Prescription data inserted properly
Live Conference	3	Message data inserted properly and show

Patient Part

Features	Priority	Description
Registration	3	Patient information inserted properly
Login	3	Patient must be authenticated by login
Logout	2	Cookies must be destroyed after logout
View Profile	1	Show patient information
Update Profile	1	Patient information edited properly
Take Appointment	3	Take appointment data inserted properly
Submit Report	3	Report data inserted properly
View Prescription	3	Show prescription data
Live Conference	3	Message data inserted properly and show

Coordinator Part

Features	Priority	Description
Registration	3	Coordinator information inserted properly
Login	3	Coordinator must be authenticated by login
Logout	2	Cookies must be destroyed after logout
View Profile	1	Show coordinator information
Update Profile	1	Coordinator information edited properly
Take Appointment	3	Take appointment data inserted properly

Here,

3	High Priority
2	Medium Priority
1	Low Priority

5.2 Testing Strategy

Test Strategy is an outline that explains the testing approach and determines how testing needs to be done.

5.2.1 Test approach

Test approach is an implementation process of test strategy. Determines how to be tested an application. There are two technique of testing approach:

Preventive: In the case of preventive method, tests are designed prior to software development.

Reactive: In the case of reactive method, tests are designed after design and coding are completed.

5.2.1.1 Black Box Testing

Black box testing strategy is the behavior testing of a software. In black box testing, tester test the software without internal knowledge and implementation knowledge.

In our project we have test black box testing after fully completed the project. We have tested our project following the requirement specification.

5.2.1.2 White Box Testing

White box testing strategy is the logical testing of a software. In white box testing, tester has knowledge about internal knowledge and implementations of the software. White box testing can be categorized at some levels:

Unit Testing

Integration Testing

System Testing

In our project we used unit testing during development time. Using unit testing we checked out every method in our project work properly or not.

5.2.2 Pass or Fail Criteria

The software tester will determine the pass and fail criteria. They will prepare pass or fail criteria based on which feature perfectly work and which feature not work perfectly. Now I will give the pass or fail criteria below:

If system crash, will not be considered as pass case.

If any feature pass 100% times, then it will be considered as pass criteria only.

If data can't be displayed to the application properly, then it is also to be considered as fail criteria.

5.3 Testing Schedule

Test Phase	Time
Testing plan create	1 week
Test specification	2 week
Unit testing	During development time
Component test	1 week
Validating use cases	1 week
Testing user interfaces	1 week
Load testing	1 week
Performance testing	1 week
Release to production	1 week

5.4 Trace Ability Matrix

Admin Part

Project Manager			Business Analyst Lead		
QA Lead			Target Implementation Date		
BR#	Category/ Functionality/Activity	Requirement Description	Use Case Reference	Test Case Reference	Comments
BR-1	Functional	Login	Use-case 3.1.1	Test-case 5.6.1	
BR-2	Functional	Add Department	Use-case	Test-case	

			3.1.5	5.6.2	
BR-3	Functional	View Departments	Use-case 3.1.5	Test-case 5.6.3	
BR-4	Functional	Delete Department	Use-case 3.1.5	Test-case 5.6.4	
BR-5	Functional	Doctors Registration	Use-case 3.1.2	Test-case 5.6.5	
BR-6	Functional	View Doctors List	Use-case 3.1.2	Test-case 5.6.6	
BR-7	Functional	Update Doctor Info	Use-case 3.1.2	Test-case 5.6.7	
BR-8	Functional	Delete Doctor Profile	Use-case 3.1.2	Test-case 5.6.8	
BR-9	Functional	Patients Registration	Use-case 3.1.4	Test-case 5.6.9	
BR-10	Functional	View Patients List	Use-case 3.1.4	Test-case 5.6.10	
BR-11	Functional	Update Patient Info	Use-case 3.1.4	Test-case 5.6.11	
BR-12	Functional	Delete Patient Profile	Use-case 3.1.4	Test-case 5.6.12	
BR-13	Functional	Coordinators Registration	Use-case 3.1.3	Test-case 5.6.13	
BR-14	Functional	View Coordinators List	Use-case 3.1.3	Test-case 5.6.14	
BR-15	Functional	Update Coordinator Info	Use-case 3.1.3	Test-case 5.6.15	
BR-16	Functional	Delete Coordinators Profile	Use-case 3.1.3	Test-case 5.6.16	

Doctor Part

Project Manager			Business Analyst Lead		
QA Lead			Target Implementation Date		
BR#	Category/ Functionality/Activity	Requirement Description	Use Case Reference	Test Case Reference	Comments
BR-1	Functional	Registration	Use-case 3.1.2	Test-case 5.6.17	
BR-2	Functional	Login	Use-case 3.1.1	Test-case 5.6.18	
BR-3	Functional	View Profile	Use-case 3.1.2	Test-case 5.6.19	
BR-4	Functional	Update Profile	Use-case	Test-case	

			3.1.2	5.6.20	
BR-5	Functional	Patient History	Use-case 3.1.8	Test-case 5.6.21	
BR-6	Functional	Accept Appointment	Use-case 3.1.7	Test-case 5.6.22	
BR-7	Functional	Prescribe	Use-case 3.1.8	Test-case 5.6.23	
BR-8	Functional	Live Conference	Use-case 3.1.10	Test-case 5.6.24	

Patient Part

Project Manager			Business Analyst Lead		
QA Lead			Target Implementation Date		
BR#	Category/ Functionality/Activity	Requirement Description	Use Case Reference	Test Case Reference	Comments
BR-1	Functional	Registration	Use-case 3.1.4	Test-case 5.6.25	
BR-2	Functional	Login	Use-case 3.1.1	Test-case 5.6.26	
BR-3	Functional	View Profile	Use-case 3.1.4	Test-case 5.6.27	
BR-4	Functional	Update Profile	Use-case 3.1.4	Test-case 5.6.28	
BR-5	Functional	Take Appointment	Use-case 3.1.7	Test-case 5.6.29	
BR-6	Functional	Submit Report	Use-case 3.1.9	Test-case 5.6.30	
BR-7	Functional	View Prescription	Use-case 3.1.8	Test-case 5.6.31	
BR-8	Functional	Live Conference	Use-case 3.1.10	Test-case 5.6.32	

Coordinator Part

Project Manager			Business Analyst Lead		
QA Lead			Target Implementation Date		
BR#	Category/ Functionality/Activity	Requirement Description	Use Case Reference	Test Case Reference	Comments
BR-1	Functional	Registration	Use-case 3.1.3	Test-case 5.6.33	

BR-2	Functional	Login	Use-case 3.1.1	Test-case 5.6.34	
BR-3	Functional	View Profile	Use-case 3.1.3	Test-case 5.6.35	
BR-4	Functional	Update Profile	Use-case 3.1.3	Test-case 5.6.36	
BR-5	Functional	Take Appointment	Use-case 3.1.7	Test-case 5.6.37	

5.5 Testing Environment

Testing environment is the environment that support to execution the test with software, hardware and network configures.

For set up the environment of testing, some key area need. Those are:

Test Data

Database server

Client's operating system

Front end running
environment Brower

Network

System and application

Documentation is also required. Like: user manual, installation guideline etc.

People are involve with test environment setup. Those are:

System Admins

Developers

Testers

5.6 Test Cases

Test case means set some rules and regulations or conditions by which it can be determined whether a system can be able to meet the works or requirements under test cases correctly.

5.6.1 Login for Admin

Test case #1		Test case name: Login			
System: Remote Doctor		Subsystem:			
Designed by: Raihan Mahmud		Designed date: 15-Nov-2019			
Executed by: Raihan Mahmud		Executed date: 15-Nov-2019			
Short description: Admin needs to login for access to the admin panel and before login system check authentication.					
Pre-conditions: User type must be admin Assume that, the email is <u>raihan35@gmail.com</u> and password “1234567”					
Step	Email	Password	Response	Pass/Fail	Comment

1	<u>raihan@gmail.com</u>	1765432	Wrong email or password	Fail	
2	<u>raihan@gmail.com</u>		Wrong email or password	Fail	
3		1234567	Email required	Fail	
4	<u>raihan35@gmail.com</u>	1234567	Show admin panel	Pass	

Post-conditions: Admin will successfully login to the admin panel

5.6.2 Add Department

Test case #2		Test case name: Add Department		
System: Remote Doctor		Subsystem:		
Designed by: Raihan Mahmud		Designed date: 15-Nov-2019		
Executed by: Raihan Mahmud		Executed date: 15-Nov-2019		
Short description: Admin can added new department				
Pre-conditions: User type must be admin Admin must be authorized Admin must be login Admin must have information about the new department				
Step	Action	Response	Pass/Fail	Comment
1	All required field are not filled yet	Show required message	Fail	
2	All input field is filled up	Show dept. list	Pass	
Post-conditions: Admin added new department information successfully				

5.6.3 View Departments

Test case #3		Test case name: View Departments		
System: Remote Doctor		Subsystem:		
Designed by: Raihan Mahmud		Designed date: 15-Nov-2019		
Executed by: Raihan Mahmud		Executed date: 15-Nov-2019		
Short description: Admin can view departments list				
Pre-conditions: User type must be admin Admin must be authorized Admin must be login There must be some departments				
Step	Action	Response	Pass/Fail	Comment
1	Click “Departments” option	Empty list show	Fail	This is an initial stage. So here, no

				department was recorded.
2	Click “Departments” option	Show dept. list	Pass	
Post-conditions: Admin able to see list of department				

5.6.4 Delete Department

Test case #4		Test case name: Delete Department		
System: Remote Doctor		Subsystem:		
Designed by: Raihan Mahmud		Designed date: 15-Nov-2019		
Executed by: Raihan Mahmud		Executed date: 15-Nov-2019		
Short description: Admin can delete department				
Pre-conditions: User type must be admin Admin must be authorized Admin must be login There must be some departments				
Step	Action	Response	Pass/Fail	Comment
1	Go to departments and hit the “Delete” button.	Show “Are you wants to delete?”	Pass	Click Yes
Post-conditions: Admin has successfully deleted the department				

5.6.5 Doctors Registration

Test case #5		Test case name: Doctors Registration		
System: Remote Doctor		Subsystem:		
Designed by: Raihan Mahmud		Designed date: 16-Nov-2019		
Executed by: Raihan Mahmud		Executed date: 16-Nov-2019		
Short description: Admin can register new doctor				
Pre-conditions: User type must be admin Admin must be authorized Admin must be login Admin must have information about the new doctor				
Step	Action	Response	Pass/Fail	Comment
1	All required field are not filled yet	Show required message	Fail	
2	All input field is filled up	Check email	Pass	
Post-conditions: Admin has successfully registered a new doctor				

5.6.6 View Doctors List

Test case #6		Test case name: View Doctors List		
System: Remote Doctor		Subsystem:		
Designed by: Raihan Mahmud		Designed date: 16-Nov-2019		
Executed by: Raihan Mahmud		Executed date: 16-Nov-2019		
Short description: Admin can view doctors list				
Pre-conditions: User type must be admin Admin must be authorized Admin must be login There must be some registered doctor				
Step	Action	Response	Pass/Fail	Comment
1	Click “Doctors” option	Empty list show	Fail	This is an initial stage. So here, no doctor was registered.
2	Click “Doctors” option	Show list	Pass	
Post-conditions: Admin able to see list of doctors				

5.6.7 Update Doctor Info

Test case #7		Test case name: Update Doctor Info		
System: Remote Doctor		Subsystem:		
Designed by: Raihan Mahmud		Designed date: 16-Nov-2019		
Executed by: Raihan Mahmud		Executed date: 16-Nov-2019		
Short description: Admin can updated doctor information				
Pre-conditions: User type must be admin Admin must be authorized Admin must be login Admin must have updated information about the doctor				
Step	Action	Response	Pass/Fail	Comment
1	All required field are not filled yet	Show required message	Fail	
2	All input field is filled up	Show doctors list	Pass	
Post-conditions: Admin successfully updated doctor information				

5.6.8 Delete Doctor Profile

Test case #8		Test case name: Delete Doctor Profile		
System: Remote Doctor		Subsystem:		

Designed by: Raihan Mahmud		Designed date: 16-Nov-2019			
Executed by: Raihan Mahmud		Executed date: 16-Nov-2019			
Short description: Admin can delete doctor profile					
Pre-conditions:					
User type must be admin					
Admin must be authorized					
Admin must be login					
There must be some registered doctor					
Step	Action		Response	Pass/Fail	Comment
1	Go to doctors and hit the “Delete” button.		Show “Are you wants to delete?”	Pass	Click Yes
Post-conditions: Admin has successfully deleted the doctor profile					

5.6.9 Patients Registration

Test case #9		Test case name: Patients Registration		
System: Remote Doctor		Subsystem:		
Designed by: Raihan Mahmud		Designed date: 17-Nov-2019		
Executed by: Raihan Mahmud		Executed date: 17-Nov-2019		
Short description: Admin can register new patient				
Pre-conditions:				
User type must be admin				
Admin must be authorized				
Admin must be login				
Admin must have information about the new patient				
Step	Action	Response	Pass/Fail	Comment
1	All required field are not filled yet	Show required message	Fail	
2	All input field is filled up	Check email	Pass	
Post-conditions: Admin has successfully registered a new patient				

5.6.10 View Patients List

Test case #10	Test case name: View Patients List
System: Remote Doctor	Subsystem:
Designed by: Raihan Mahmud	Designed date: 17-Nov-2019
Executed by: Raihan Mahmud	Executed date: 17-Nov-2019
Short description: Admin can view patients list	
Pre-conditions: User type must be admin Admin must be authorized	

Admin must be login There must be some registered patient				
Step	Action	Response	Pass/Fail	Comment
1	Click “Patients” option	Empty list show	Fail	This is an initial stage. So here, no patient was registered.
2	Click “Patients” option	Show list	Pass	
Post-conditions: Admin able to see list of patients				

5.6.11 Update Patient Info

Test case #11		Test case name: Update Patient Info		
System: Remote Doctor		Subsystem:		
Designed by: Raihan Mahmud		Designed date: 17-Nov-2019		
Executed by: Raihan Mahmud		Executed date: 17-Nov-2019		
Short description: Admin can updated patient information				
Pre-conditions: User type must be admin Admin must be authorized Admin must be login Admin must have updated information about the patient				
Step	Action	Response	Pass/Fail	Comment
1	All required field are not filled yet	Show required message	Fail	
2	All input field is filled up	Show patients list	Pass	
Post-conditions: Admin successfully updated patient information				

5.6.12 Delete Patient Profile

Test case #12		Test case name: Delete Patient Profile		
System: Remote Doctor		Subsystem:		
Designed by: Raihan Mahmud		Designed date: 17-Nov-2019		
Executed by: Raihan Mahmud		Executed date: 17-Nov-2019		
Short description: Admin can delete patient profile				
Pre-conditions: User type must be admin Admin must be authorized Admin must be login There must be some registered patient				
Step	Action	Response	Pass/Fail	Comment

1	Go to patients and hit the “Delete” button.	Show “Are you wants to delete?”	Pass	Click Yes
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Post-conditions: Admin has successfully deleted the patient profile

5.6.13 Coordinators Registration

Test case #13		Test case name: Coordinators Registration		
System: Remote Doctor		Subsystem:		
Designed by: Raihan Mahmud		Designed date: 18-Nov-2019		
Executed by: Raihan Mahmud		Executed date: 18-Nov-2019		
Short description: Admin can register new coordinator				
Pre-conditions: User type must be admin Admin must be authorized Admin must be login Admin must have information about the new coordinator				
Step	Action	Response	Pass/Fail	Comment
1	All required field are not filled yet	Show required message	Fail	
2	All input field is filled up	Check email	Pass	
Post-conditions: Admin has successfully registered a new coordinator				

5.6.14 View Coordinators List

Test case #14		Test case name: View Coordinators List		
System: Remote Doctor		Subsystem:		
Designed by: Raihan Mahmud		Designed date: 18-Nov-2019		
Executed by: Raihan Mahmud		Executed date: 18-Nov-2019		
Short description: Admin can view coordinator list				
Pre-conditions: User type must be admin Admin must be authorized Admin must be login There must be some registered coordinator				
Step	Action	Response	Pass/Fail	Comment
1	Click “Coordinators” option	Empty list show	Fail	This is an initial stage. So here, no coordinator was registered.
2	Click “Coordinators” option	Show list	Pass	

Post-conditions: Admin able to see list of coordinators
--

5.6.15 Update Coordinator Info

Test case #15		Test case name: Update Coordinator Info		
System: Remote Doctor		Subsystem:		
Designed by: Raihan Mahmud		Designed date: 18-Nov-2019		
Executed by: Raihan Mahmud		Executed date: 18-Nov-2019		
Short description: Admin can updated coordinator information				
Pre-conditions: User type must be admin Admin must be authorized Admin must be login Admin must have updated information about the coordinator				
Step	Action	Response	Pass/Fail	Comment
1	All required field are not filled yet	Show required message	Fail	
2	All input field is filled up	Show coordinators list	Pass	
Post-conditions: Admin successfully updated coordinator information				

5.6.16 Delete Coordinator Profile

Test case #16		Test case name: Delete Coordinator Profile		
System: Remote Doctor		Subsystem:		
Designed by: Raihan Mahmud		Designed date: 18-Nov-2019		
Executed by: Raihan Mahmud		Executed date: 18-Nov-2019		
Short description: Admin can delete coordinator profile				
Pre-conditions: User type must be admin Admin must be authorized Admin must be login There must be some registered coordinator				
Step	Action	Response	Pass/Fail	Comment
1	Go to coordinators and hit the “Delete” button.	Show “Are you wants to delete?”	Pass	Click Yes
Post-conditions: Admin has successfully deleted the coordinator profile				

5.6.17 Registration for Doctor

Test case #17		Test case name: Registration		
System: Remote Doctor		Subsystem:		
Designed by: Raihan Mahmud		Designed date: 01-Sep-2019		
Executed by: Raihan Mahmud		Executed date: 19-Nov-2019		
Short description: Doctor can create her account				
Pre-conditions: User type must be doctor				
Step	Action	Response	Pass/Fail	Comment
1	All required field are not filled yet	Show required message	Fail	
2	All input field is filled up	Check email	Pass	
Post-conditions: Doctor has successfully created her account				

5.6.18 Login for Doctor

Test case #18		Test case name: Login			
System: Remote Doctor		Subsystem:			
Designed by: Raihan Mahmud		Designed date: 02-Sep-2019			
Executed by: Raihan Mahmud		Executed date: 19-Nov-2019			
Short description: Doctor needs to login for access to the doctor panel and before login system check authentication.					
Pre-conditions: User type must be doctor Assume that, the email is <u>raihan35@gmail.com</u> and password “1234567”					
Step	Email	Password	Response	Pass/Fail	Comment
1	<u>raihan@gmail.com</u>	1765432	Wrong email or password	Fail	
2	<u>raihan@gmail.com</u>		Wrong email or password	Fail	
3		1234567	Email required	Fail	
4	<u>raihan35@gmail.com</u>	1234567	Show admin panel	Pass	
Post-conditions: Doctor will successfully login to the doctor panel					

5.6.19 View Profile for Doctor

Test case #19	Test case name: View Profile
System: Remote Doctor	Subsystem:
Designed by: Raihan Mahmud	Designed date: 03-Sep-2019
Executed by: Raihan Mahmud	Executed date: 19-Nov-2019
Short description: Doctor can view her profile	

Pre-conditions: User type must be doctor Doctor must be authorized Doctor must be login				
Step	Action	Response	Pass/Fail	Comment
1	Click “Profile” option	Show profile	Pass	
Post-conditions: Doctor able to see her profile				

5.6.20 Update Profile for Doctor

Test case #20		Test case name: Update Profile		
System: Remote Doctor		Subsystem:		
Designed by: Raihan Mahmud		Designed date: 04-Sep-2019		
Executed by: Raihan Mahmud		Executed date: 19-Nov-2019		
Short description: Doctor can updated her information				
Pre-conditions: User type must be doctor Doctor must be authorized Doctor must be login				
Step	Action	Response	Pass/Fail	Comment
1	All required field are not filled yet	Show required message	Fail	
2	All input field is filled up	Show profile	Pass	
Post-conditions: Doctor successfully updated her information				

5.6.21 Patient History

Test case #21		Test case name: Patient History		
System: Remote Doctor		Subsystem:		
Designed by: Raihan Mahmud		Designed date: 05-Sep-2019		
Executed by: Raihan Mahmud		Executed date: 19-Nov-2019		
Short description: Doctor can view previous patient history				
Pre-conditions: User type must be doctor Doctor must be authorized Doctor must be login There must be previous prescribed patient				
Step	Action	Response	Pass/Fail	Comment
1	Click “Patients” option	Empty list show	Fail	This is an initial stage. So here, no

				patient was recorded.
2	Click “Patients” option	Show list	Pass	
Post-conditions: Doctor able to see patients history				

5.6.22 Accept Appointment Request

Test case #22		Test case name: Accept Appointment		
System: Remote Doctor		Subsystem:		
Designed by: Raihan Mahmud		Designed date: 06-Sep-2019		
Executed by: Raihan Mahmud		Executed date: 19-Nov-2019		
Short description: Doctor can accept appointment request and set appointment schedule.				
Pre-conditions: User type must be doctor Doctor must be authorized Doctor must be login Must be patient sent appointment request				
Step	Action	Response	Pass/Fail	Comment
1	Click “Appointment” option	There are no appointment request show	Fail	This is an initial stage. So here, no appointment was recorded.
2	Click “Appointment” option, accept appointment request and set schedule.	Show list	Pass	
Post-conditions: Doctor successfully accepted appointment request				

5.6.23 Prescribe

Test case #23		Test case name: Prescribe		
System: Remote Doctor		Subsystem:		
Designed by: Raihan Mahmud		Designed date: 07-Sep-2019		
Executed by: Raihan Mahmud		Executed date: 19-Nov-2019		
Short description: Doctor can prescribe to patient				
Pre-conditions: User type must be doctor Doctor must be authorized Doctor must be login Must be patient submit required information				
Step	Action	Response	Pass/Fail	Comment

1	Click “Appointment” option	There are no treatment request show	Fail	This is an initial stage. So here, no appointment was recorded.
2	Click “Appointment” option, click “Solution” button and prescribe or give test to the patient. Or refer to another doctor.	Show list	Pass	

Post-conditions: Doctor has successfully prescribed to patient

5.6.24 Live Conference for Doctor

Test case #24		Test case name: Live Conference		
System: Remote Doctor		Subsystem:		
Designed by: Raihan Mahmud		Designed date: 08-Sep-2019		
Executed by: Raihan Mahmud		Executed date: 19-Nov-2019		
Short description: Doctor can live conference with patient				
Pre-conditions: User type must be doctor Doctor must be authorized Doctor must be login Must be patient appointment with doctor				
Step	Action	Response	Pass/Fail	Comment
1	Click “Chat” option	There are no patient show	Fail	This is an initial stage. So here, no patient was recorded.
2	Click “Chat” option, choose patient and connected with patient.	Show list	Pass	
Post-conditions: Doctor successfully conference with patient				

5.6.25 Registration for Patient

Test case #25		Test case name: Registration		
System: Remote Doctor		Subsystem:		
Designed by: Raihan Mahmud		Designed date: 01-Oct-2019		
Executed by: Raihan Mahmud		Executed date: 20-Nov-2019		
Short description: Patient can create her account				
Pre-conditions: User type must be patient				
Step	Action	Response	Pass/Fail	Comment

1	All required field are not filled yet	Show required message	Fail	
2	All input field is filled up	Check email	Pass	

Post-conditions: Patient has successfully created her account

5.6.26 Login for Patient

Test case #26		Test case name: Login			
System: Remote Doctor		Subsystem:			
Designed by: Raihan Mahmud		Designed date: 02-Oct-2019			
Executed by: Raihan Mahmud		Executed date: 20-Nov-2019			
Short description: Patient needs to login for access to the patient panel and before login system check authentication.					
Pre-conditions: User type must be patient Assume that, the email is <u>raihan35@gmail.com</u> and password “1234567”					
Step	Email	Password	Response	Pass/Fail	Comment
1	<u>raihan@gmail.com</u>	1765432	Wrong email or password	Fail	
2	<u>raihan@gmail.com</u>		Wrong email or password	Fail	
3		1234567	Email required	Fail	
4	<u>raihan35@gmail.com</u>	1234567	Show admin panel	Pass	
Post-conditions: Patient will successfully login to the patient panel					

5.6.27 View Profile for Patient

Test case #27		Test case name: View Profile		
System: Remote Doctor		Subsystem:		
Designed by: Raihan Mahmud		Designed date: 03-Oct-2019		
Executed by: Raihan Mahmud		Executed date: 20-Nov-2019		
Short description: Patient can view her profile				
Pre-conditions: User type must be patient Patient must be authorized Patient must be login				
Step	Action	Response	Pass/Fail	Comment
1	Click “Profile” option	Show profile	Pass	
Post-conditions: Patient able to see her profile				

5.6.28 Update Profile for Patient

Test case #28		Test case name: Update Profile		
System: Remote Doctor		Subsystem:		
Designed by: Raihan Mahmud		Designed date: 04-Oct-2019		
Executed by: Raihan Mahmud		Executed date: 20-Nov-2019		
Short description: Patient can updated her information				
Pre-conditions: User type must be patient Patient must be authorized Patient must be login				
Step	Action	Response	Pass/Fail	Comment
1	All required field are not filled yet	Show required message	Fail	
2	All input field is filled up	Show profile	Pass	
Post-conditions: Patient successfully updated her information				

5.6.29 Take Appointment for Patient

Test case #29		Test case name: Take Appointment		
System: Remote Doctor		Subsystem:		
Designed by: Raihan Mahmud		Designed date: 05-Oct-2019		
Executed by: Raihan Mahmud		Executed date: 20-Nov-2019		
Short description: Patient can take appointment from the doctor				
Pre-conditions: User type must be patient Patient must be authorized Patient must be login Doctor must be available				
Step	Action	Response	Pass/Fail	Comment
1	Click “Appointment” option, choose doctor and confirm appointment.	Show status “Pending”	Pass	
Post-conditions: Patient successfully took an appointment				

5.6.30 Submit Report

Test case #30	Test case name: Submit Report
System: Remote Doctor	Subsystem:
Designed by: Raihan Mahmud	Designed date: 06-Oct-2019
Executed by: Raihan Mahmud	Executed date: 20-Nov-2019
Short description: Patient can submit the report by taking picture	

Pre-conditions: User type must be patient Patient must be authorized Patient must be login				
Step	Action	Response	Pass/Fail	Comment
1	Click “Reports” option	Empty report list show	Fail	This is an initial stage. So here, no test was recorded.
2	Click “Reports” option, click “Submit Report” button and submit.	Show list	Pass	
Post-conditions: Patient submitted the report successfully				

5.6.31 View Prescription

Test case #31		Test case name: View Prescription		
System: Remote Doctor		Subsystem:		
Designed by: Raihan Mahmud		Designed date: 07-Oct-2019		
Executed by: Raihan Mahmud		Executed date: 20-Nov-2019		
Short description: Patient can view her prescription				
Pre-conditions: User type must be patient Patient must be authorized Patient must be login				
Step	Action	Response	Pass/Fail	Comment
1	Click “Prescription” option	Empty prescription show	Fail	This is an initial stage. So here, no prescription was recorded.
2	Click “Prescription” option	Show prescription	Pass	
Post-conditions: Patient able to see her prescription				

5.6.32 Live Conference for Patient

Test case #32	Test case name: Live Conference
System: Remote Doctor	Subsystem:
Designed by: Raihan Mahmud	Designed date: 08-Oct-2019
Executed by: Raihan Mahmud	Executed date: 20-Nov-2019
Short description: Patient can live conference with doctor	
Pre-conditions: User type must be patient	

Patient must be authorized Patient must be login Must be patient appointment with doctor				
Step	Action	Response	Pass/Fail	Comment
1	Click "Chat" option	There are no doctor show	Fail	This is an initial stage. So here, no patient was recorded.
2	Click "Chat" option, choose doctor and connected with doctor.	Show list	Pass	
Post-conditions: Patient successfully conference with doctor				

5.6.33 Registration for Coordinator

Test case #33		Test case name: Registration		
System: Remote Doctor		Subsystem:		
Designed by: Raihan Mahmud		Designed date: 09-Oct-2019		
Executed by: Raihan Mahmud		Executed date: 21-Nov-2019		
Short description: Coordinator can create her account				
Pre-conditions: User type must be coordinator				
Step	Action	Response	Pass/Fail	Comment
1	All required field are not filled yet	Show required message	Fail	
2	All input field is filled up	Check email	Pass	
Post-conditions: Coordinator has successfully created her account				

5.6.34 Login for Coordinator

Test case #34		Test case name: Login			
System: Remote Doctor		Subsystem:			
Designed by: Raihan Mahmud		Designed date: 10-Oct-2019			
Executed by: Raihan Mahmud		Executed date: 21-Nov-2019			
Short description: Coordinator needs to login for access to the coordinator panel and before login system check authentication.					
Pre-conditions: User type must be coordinator Assume that, the email is <u>raihan35@gmail.com</u> and password “1234567”					
Step	Email	Password	Response	Pass/Fail	Comment
1	<u>raihan@gmail.com</u>	1765432	Wrong email or password	Fail	

2	<u>raiha@gmail.com</u>		Wrong email or password	Fail	
3		1234567	Email required	Fail	
4	<u>raiha35@gmail.com</u>	1234567	Show admin panel	Pass	

Post-conditions: Coordinator will successfully login to the coordinator panel

5.6.35 View Profile for Coordinator

Test case #35		Test case name: View Profile		
System: Remote Doctor		Subsystem:		
Designed by: Raihan Mahmud		Designed date: 11-Oct-2019		
Executed by: Raihan Mahmud		Executed date: 21-Nov-2019		
Short description: Coordinator can view her profile				
Pre-conditions: User type must be coordinator Coordinator must be authorized Coordinator must be login				
Step	Action	Response	Pass/Fail	Comment
1	Click “Profile” option	Show profile	Pass	
Post-conditions: Coordinator able to see her profile				

5.6.36 Update Profile for Coordinator

Test case #36		Test case name: Update Profile		
System: Remote Doctor		Subsystem:		
Designed by: Raihan Mahmud		Designed date: 12-Oct-2019		
Executed by: Raihan Mahmud		Executed date: 21-Nov-2019		
Short description: Coordinator can updated her information				
Pre-conditions: User type must be coordinator Coordinator must be authorized Coordinator must be login				
Step	Action	Response	Pass/Fail	Comment
1	All required field are not filled yet	Show required message	Fail	
2	All input field is filled up	Show profile	Pass	
Post-conditions: Coordinator successfully updated her information				

5.6.37 Take Appointment for Coordinator

Test case #37		Test case name: Take Appointment		
System: Remote Doctor		Subsystem:		
Designed by: Raihan Mahmud		Designed date: 13-Oct-2019		
Executed by: Raihan Mahmud		Executed date: 21-Nov-2019		
Short description: Coordinator can take appointment from the doctor				
Pre-conditions: User type must be coordinator Coordinator must be authorized Coordinator must be login Doctor must be available				
Step	Action	Response	Pass/Fail	Comment
1	Click “Appointment” option, choose doctor and patients email field are not filled yet.	Show required message	Fail	
2	Click “Appointment” option, choose doctor and confirm appointment.	Show status “Pending”	Pass	
Post-conditions: Coordinator successfully took an appointment				

Chapter 6

User Manual

6.1 Home Page

Home page describe all kind of information about Remote Doctor application.

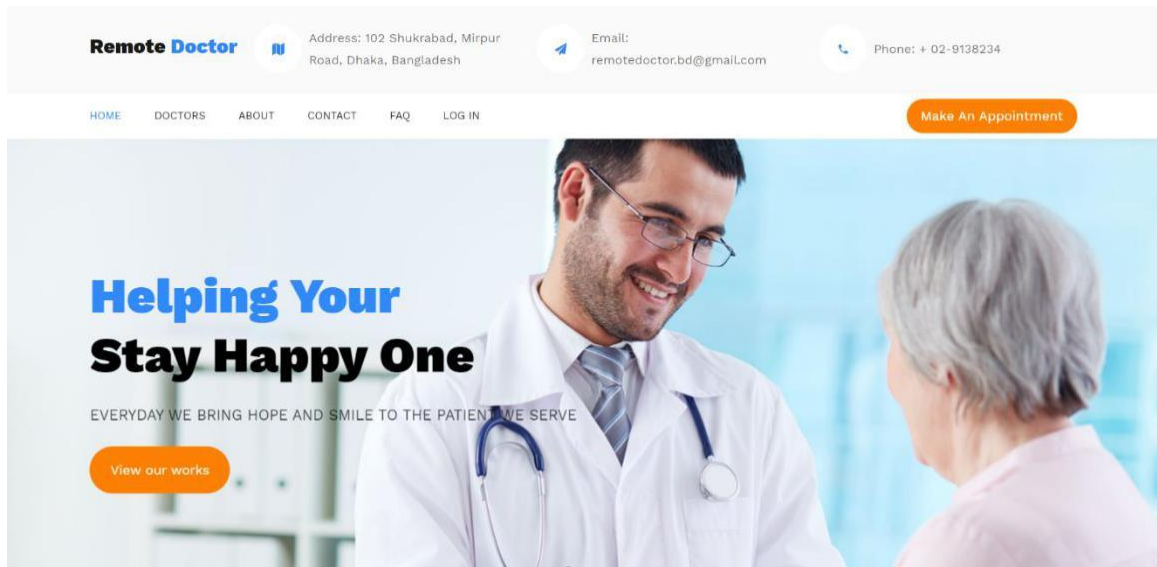


Figure 6.1: Home page.

6.1.1 Doctors Page

In doctors page display registered doctor profile. Patient or coordinator can find doctor for appointment.

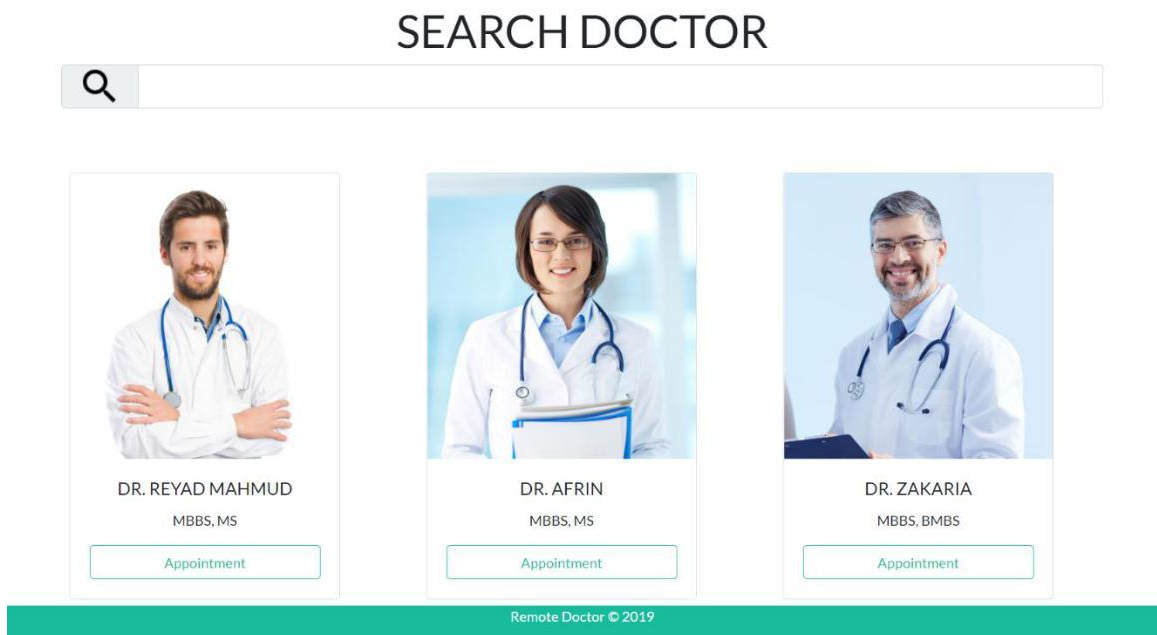


Figure 6.2: Doctors page.

6.1.2 Contact Page

Can any kind of query or feedback to admin using Contact page.

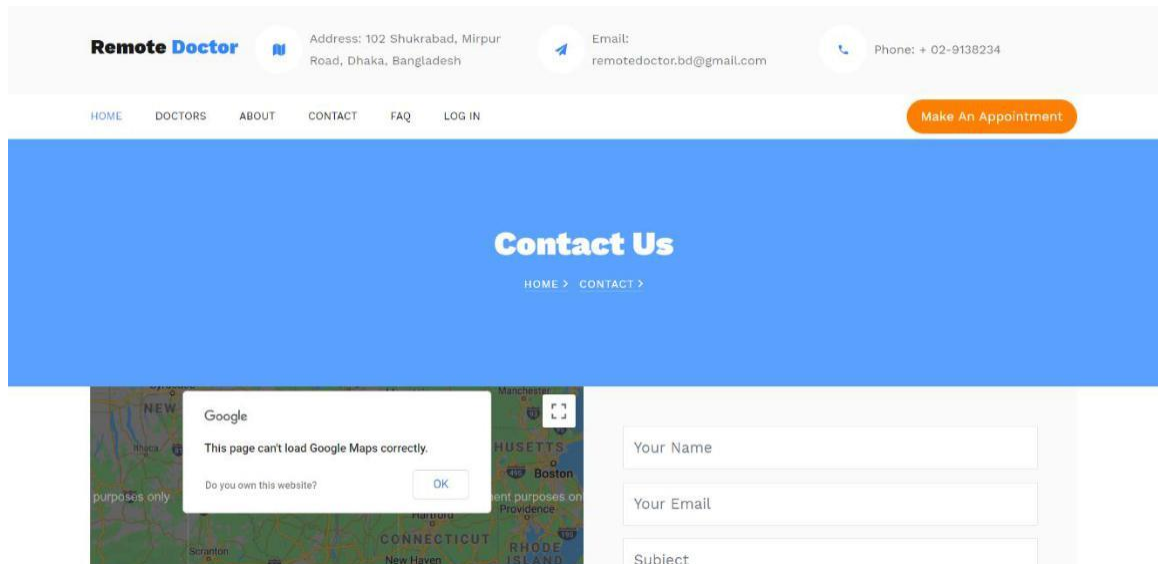


Figure 6.3: Contact page.

6.2 Admin module

6.2.1 Login for Admin

Enter valid email and password admin can enter admin panel.

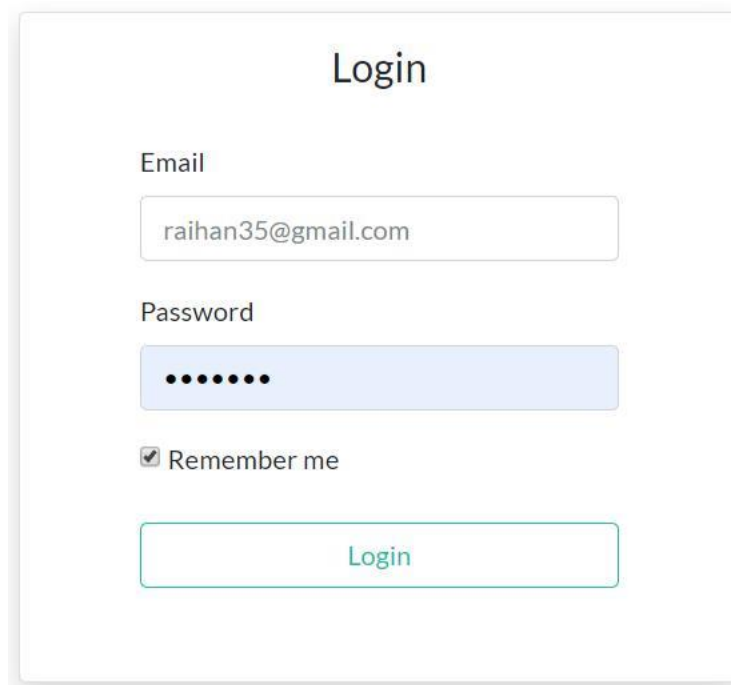


Figure 6.4: Login page for admin.

6.2.2 Admin Panel

After login display admin dashboard. Dashboard show real time weather, date and total number of registered user.

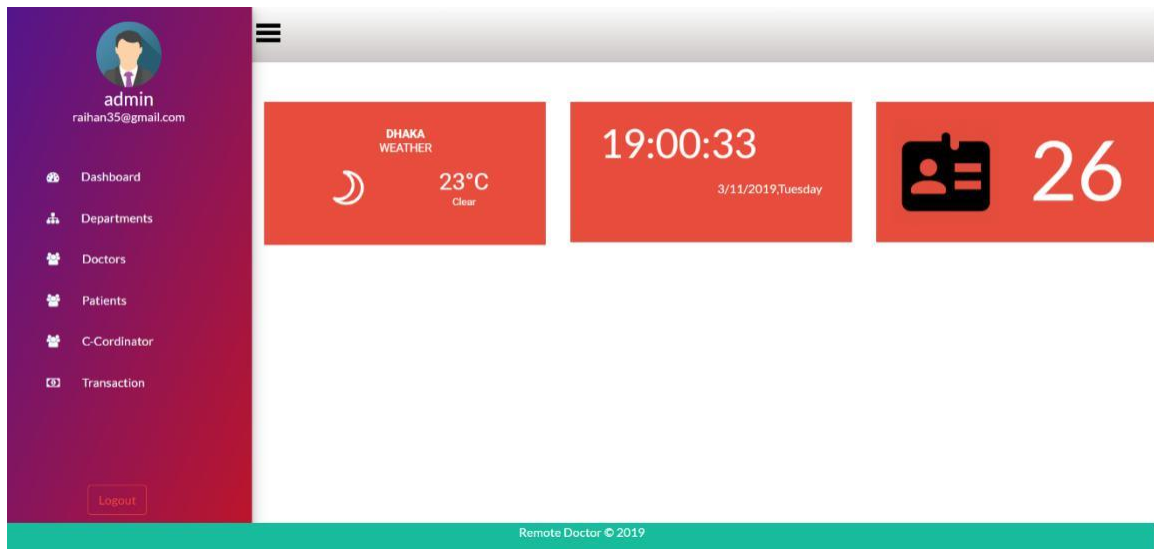


Figure 6.5: Admin dashboard page.

6.2.3 Doctors

Click “Doctors”, display list of doctors and Add Doctor, Edit, Delete option. Admin can register new doctor and edit doctor info, delete doctor. As same as departments, patients, coordinator features.

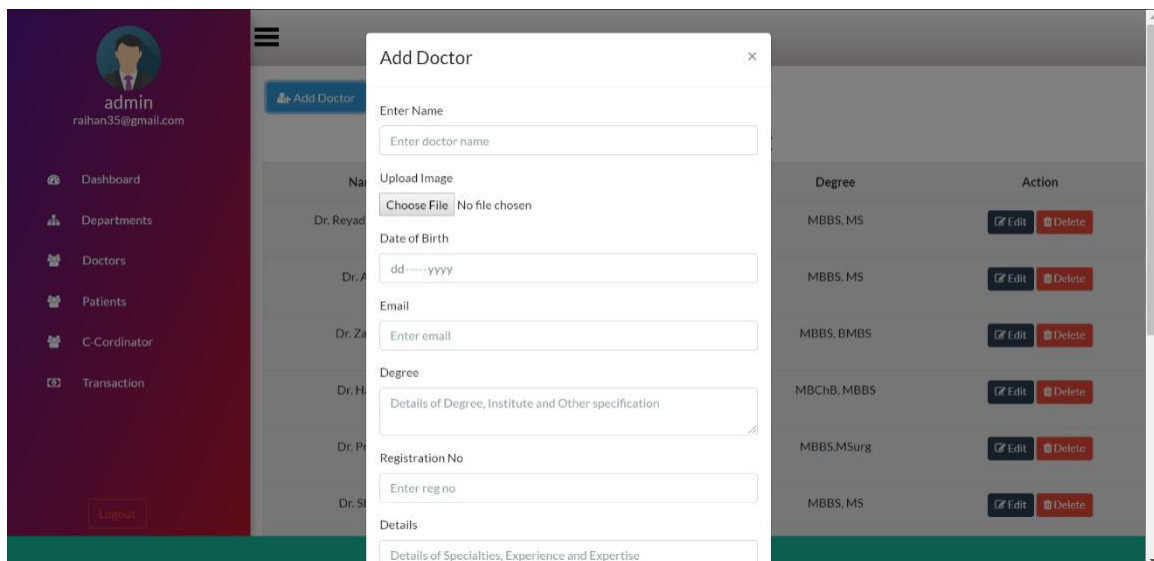
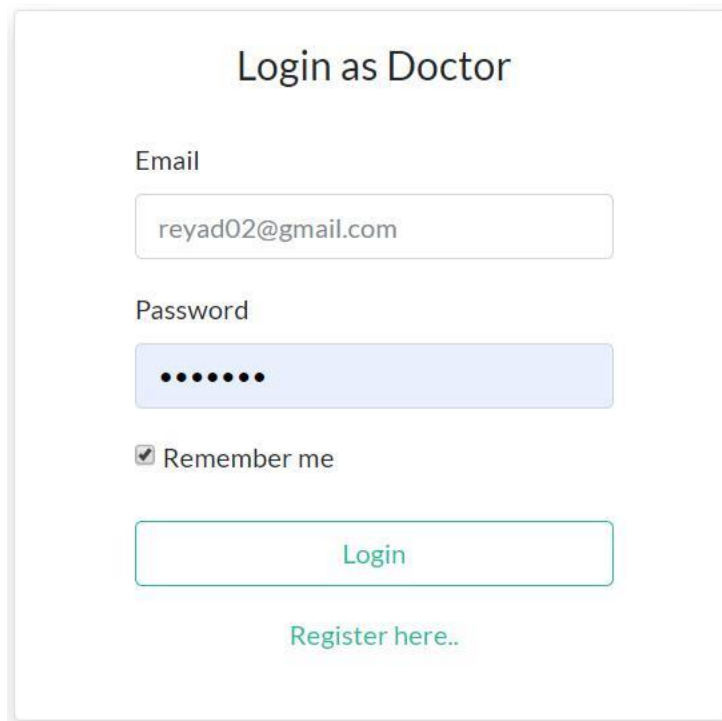


Figure 6.6: Doctors page.

6.3 Doctor module

6.3.1 Login for Doctor

Go to **Home >> LOG IN**, enter valid email and password register doctor enter doctor panel. If not register create account click “Register here” and enter valid info.



The image shows a login form titled "Login as Doctor". It contains two input fields: "Email" with the value "reyad02@gmail.com" and "Password" with masked characters. Below the password field is a checkbox labeled "Remember me" which is checked. At the bottom of the form is a green "Login" button and a link "Register here.." in green text.

Figure 6.7: Login page for doctor.

6.3.2 Doctor Dashboard

Dashboard show real time weather, date and total number of appointment request.

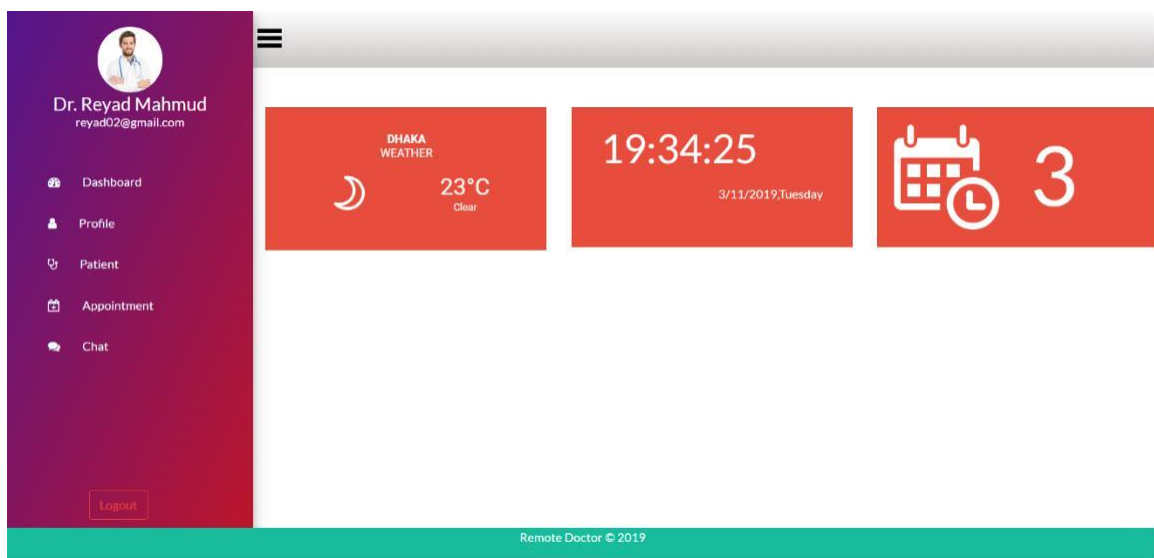


Figure 6.8: Doctor dashboard page.

6.3.3 Doctor Profile

Click “Profile”, display information of authorize doctor. Doctor can update her info click “Update Information”.

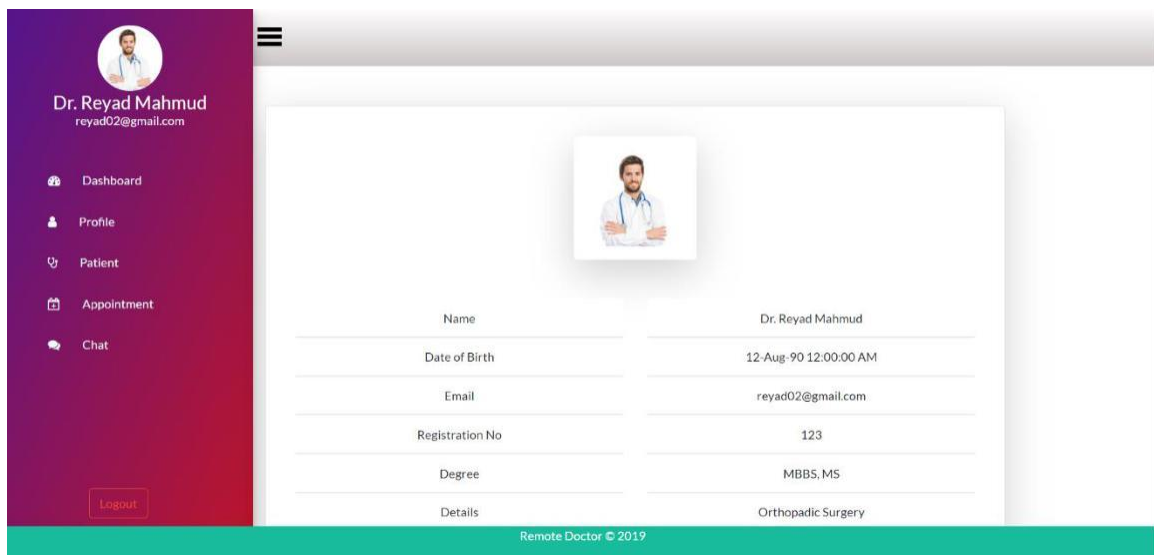


Figure 6.9: Doctor profile page.

6.3.4 Treatment History

Click “Patient”, display previous patients list and action show treatment history.

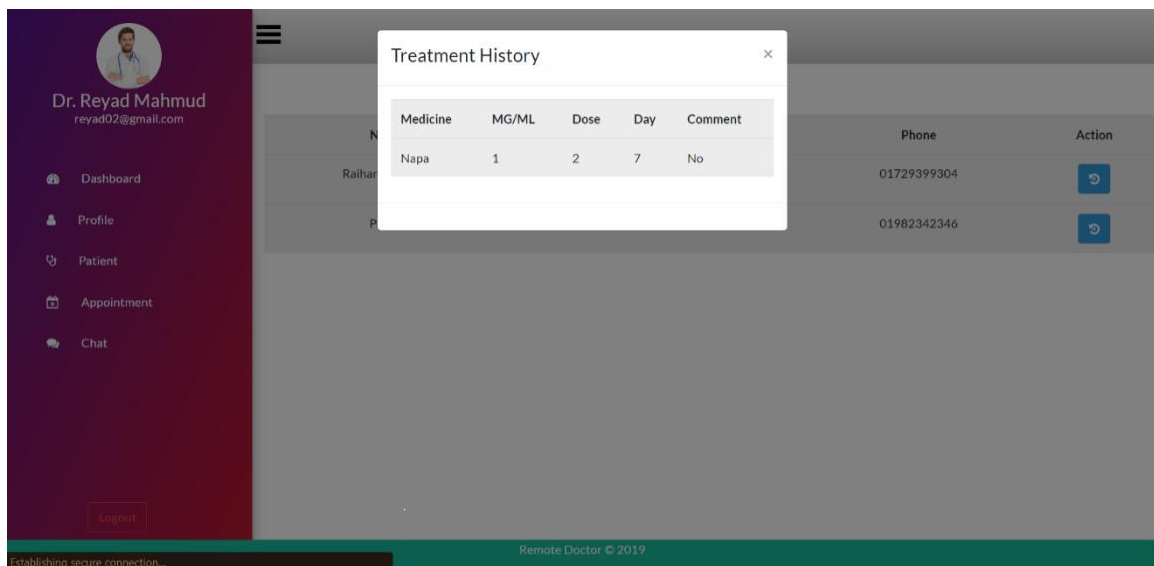


Figure 6.10: Treatment history page.

6.3.5 Appointment

Click “Appointment”, display list of treatment request in left site and appointment request in right site. After treatment status show “Success” otherwise “Not done” and accepting request status show “Pending”.

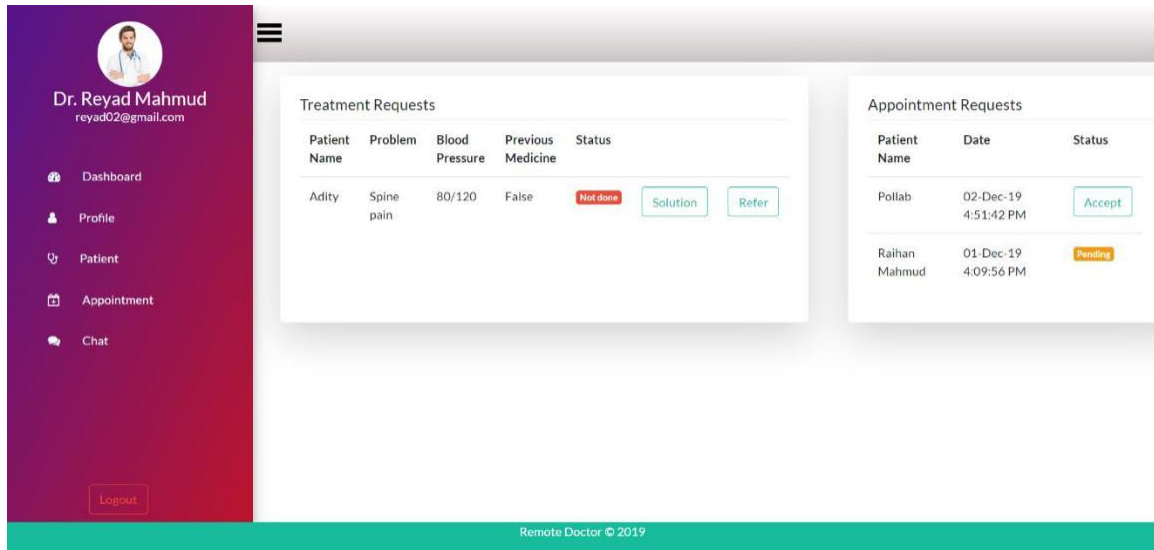


Figure 6.11: Appointment page for doctor.

6.3.6 Appointment Requests

Click “Accept” button, doctor can set appointment schedule.

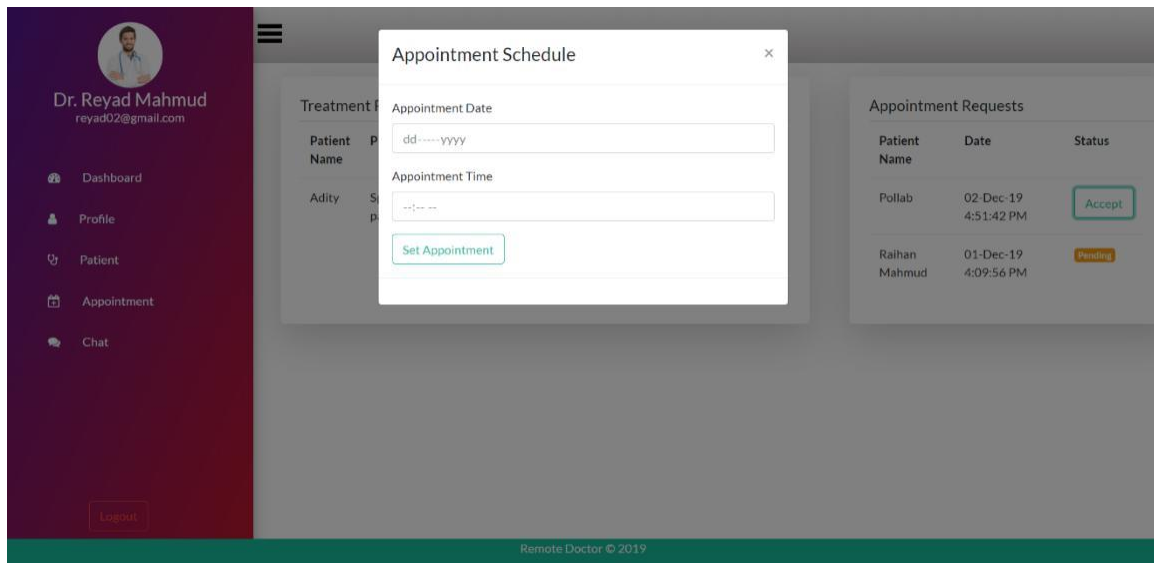


Figure 6.12: Accept appointment page.

6.3.7 Treatment

Click “Solution” button, show this page. Doctor can prescribe, test and advice to patient. After click “Submit” button all medicine, test and advice passed to the patient. Otherwise click “Refer” button, doctor can refer patient to another doctor.

The screenshot shows the 'Remote Doctor' interface for the 'Treatment' section. The header bar is teal with links for 'Home', 'Doctor', 'About', and 'FAQ'. The main content area is divided into three columns: 'NEW MEDICINE', 'MEDICAL TEST', and 'ADVICE'. On the left, a patient profile for 'Adity' is shown with contact details and a 'Problem' section listing 'Spine pain'. The 'NEW MEDICINE' column has input fields for 'Medicine name', 'MG/ML', 'Dose', 'Day', and 'Comment', with an 'Add Medicine' button. The 'MEDICAL TEST' column has input fields for 'Test name' and 'Test description', with an 'Add Test' button. The 'ADVICE' column has a large text area for 'Test description' and an 'Advice' button. A 'Submit' button is located at the bottom right of the main content area. The footer bar is teal and contains the text 'Remote Doctor © 2019'.

Figure 6.13: Treatment page.

6.3.8 Live Conference

Click “Chat”, display list of appointments patient. Doctor can chat with specific patient or connected with patient via video call after click on video icon.

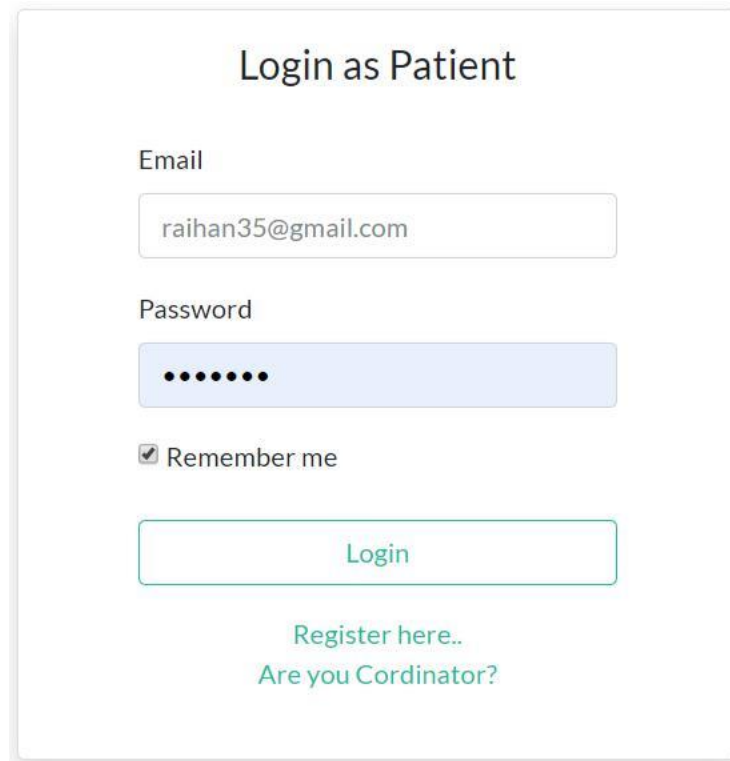
The screenshot shows the 'Remote Doctor' interface for the 'Live chat' section. The header bar is teal with links for 'Home', 'Doctor', 'About', and 'FAQ'. On the left, a sidebar menu is visible with a doctor's profile for 'Dr. Reyad Mahmud' and a 'Logout' button. The main content area is divided into two columns: 'Patient List' and a chat window. The 'Patient List' column shows a list of patients with their names and video call icons. The chat window shows a conversation with a patient named 'Raihan Mahmud'. The chat window has a text input field for 'Write your message..', a 'SEND' button, and a 'Hello' button. The footer bar is teal and contains the text 'Remote Doctor © 2019'.

Figure 6.14: Live chat page for doctor.

6.4 Patient module

6.4.1 Login for Patient

Go to **Home >> Make An Appointment**, enter valid email and password register patient enter patient panel. If not register create account click “Register here” and enter valid info.



The image shows a login form titled "Login as Patient". It contains two input fields: "Email" with the value "raihan35@gmail.com" and "Password" with masked characters. Below the password field is a checkbox labeled "Remember me" which is checked. A green "Login" button is positioned below the checkbox. At the bottom of the form, there are two links: "Register here.." and "Are you Cordinator?".

Figure 6.15: Login page for patient.

6.4.2 Patient Dashboard

Dashboard show real time weather, date and total number of appointment.

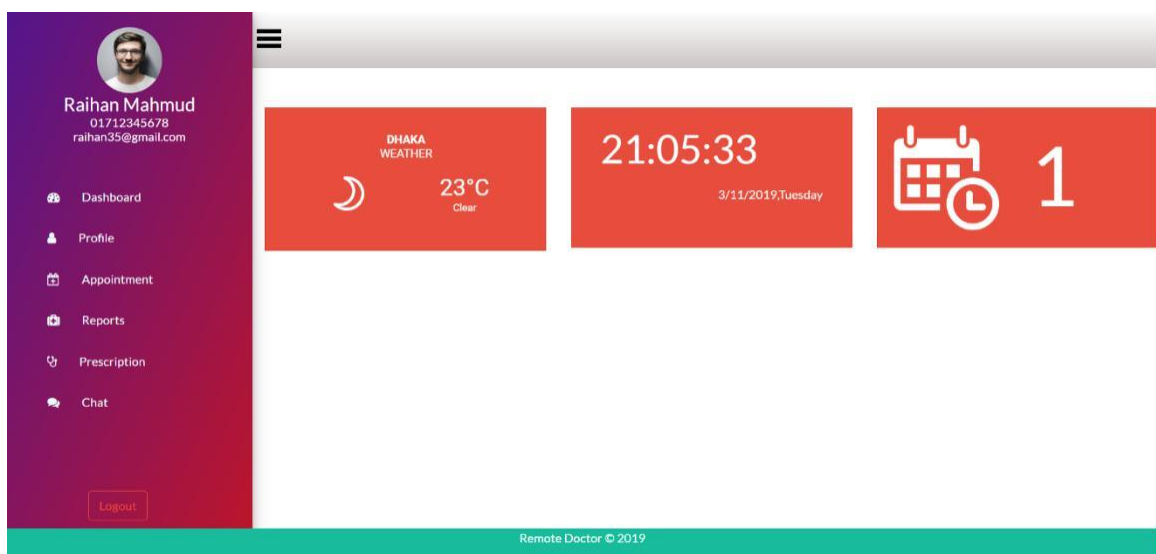


Figure 6.16: Patient dashboard page.

6.4.3 Patient Profile

Click “Profile”, display information of authorize patient. Patient can update her info click “Update Information”.

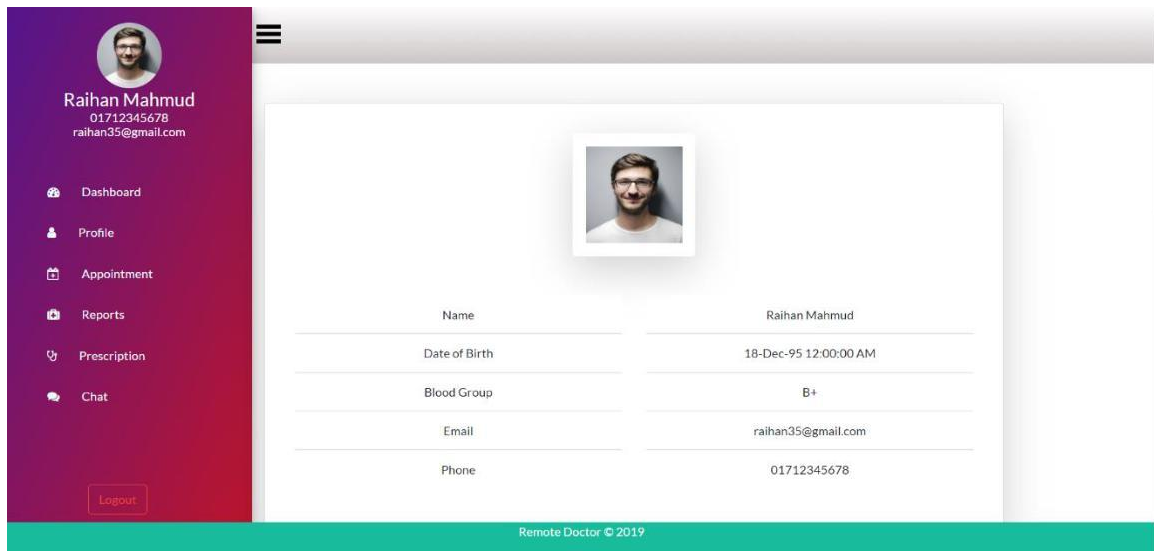


Figure 6.17: Patient profile page.

6.4.4 Appointment

Click “Appointment”, display list of last 10 appointment. Patient can make appointment click plus button and sent appointment request to doctor, status show “Pending”. After accepting appointment request show “Submit” button and appointment time. Patient can click “Submit” button and basic required info submit to doctor for treatment. After submission status show “Waiting” and successfully treatment status show “Success”.

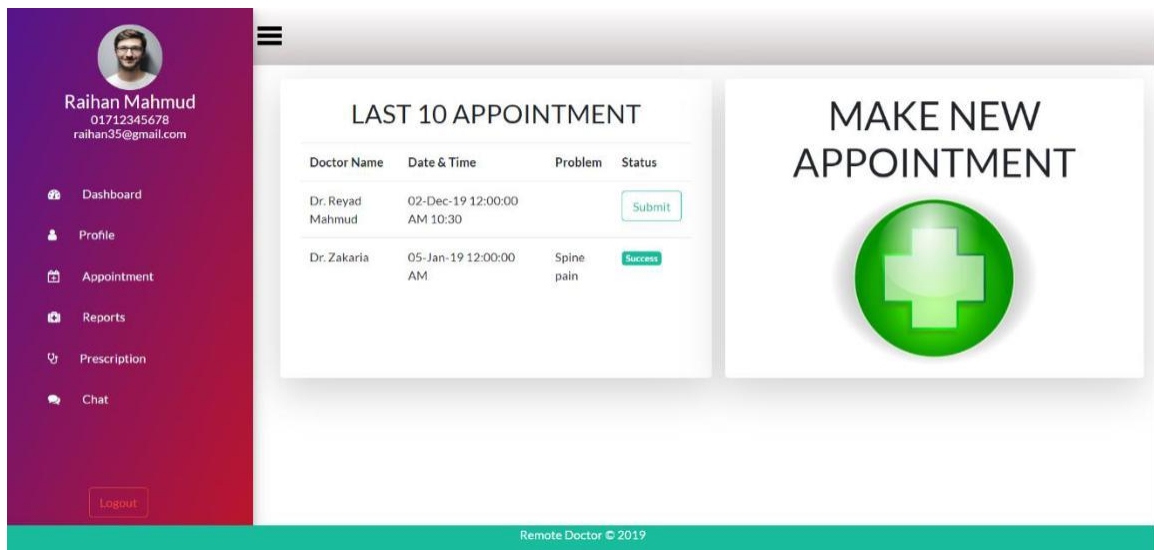


Figure 6.18: Appointment page for patient.

6.4.5 Reports

Click “Reports”, display list of reports and submission for proper treatment. After test, patient can submit test report like picture or pdf format.

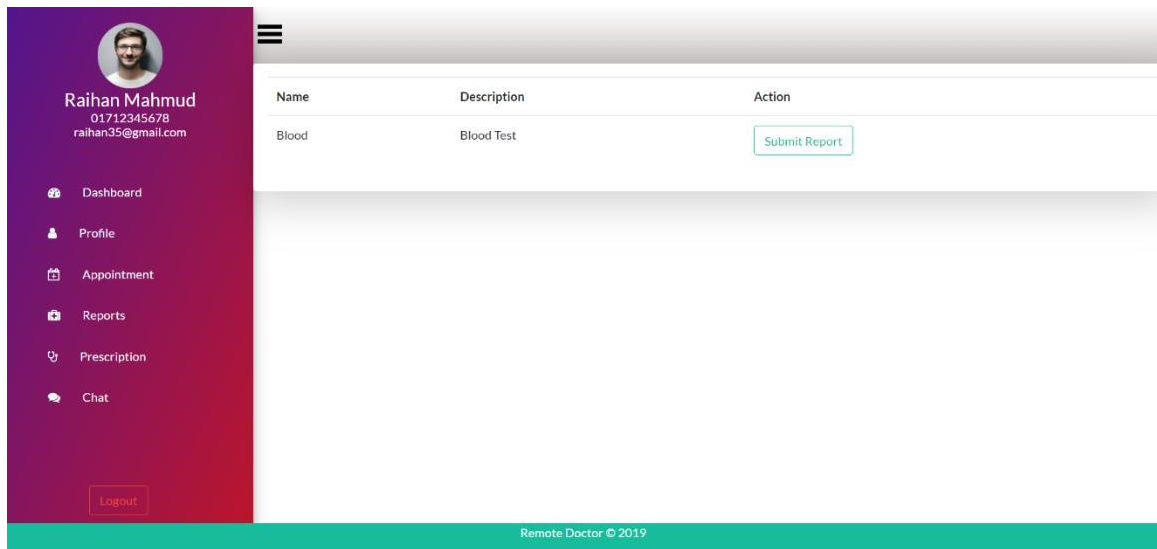


Figure 6.19: Reports page.

6.4.6 Prescription

Click “Prescription”, display list of medicine in left bottom site, test list in right bottom site, advice in right top site and medicine vs appointment ratio in left top site.



Figure 6.20: Prescription page.

6.4.7 Live Conference

Click “Chat”, display list of appointments doctor. Patient can chat with specific doctor or connected with doctor via video call after click on video icon.

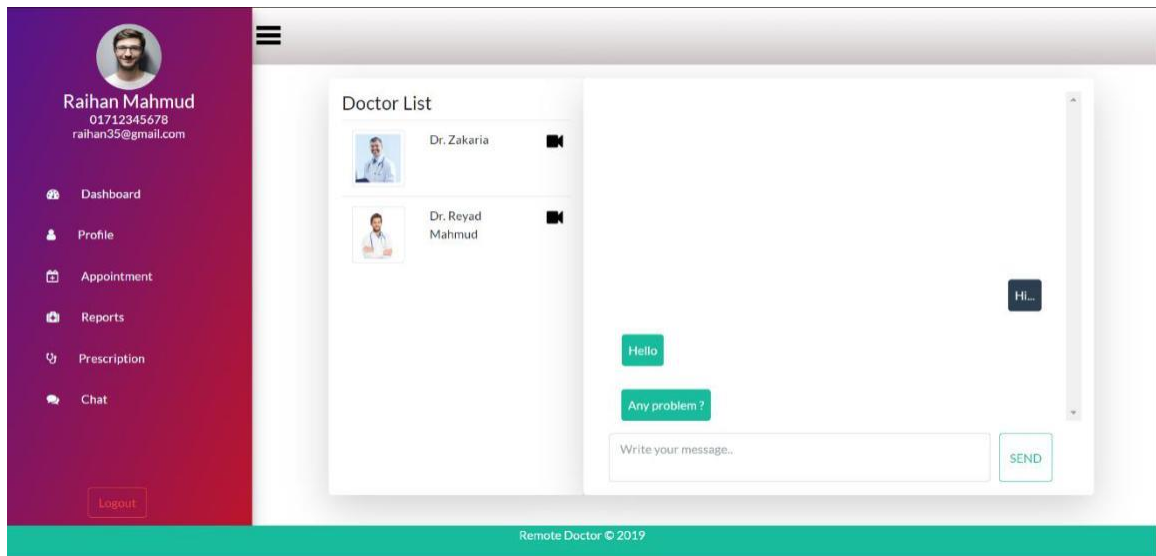


Figure 6.21: Live chat page for patient.

6.5 Coordinator module

6.5.1 Login for Coordinator

Go to **Home >> Make An Appointment >> Are you Coordinator**, enter valid email and password register coordinator enter coordinator panel. If not register create account click “Register here” and enter valid info.

Figure 6.22: Login page for coordinator.

6.5.2 Coordinator Dashboard

Dashboard show real time weather, date and total number of appointment.

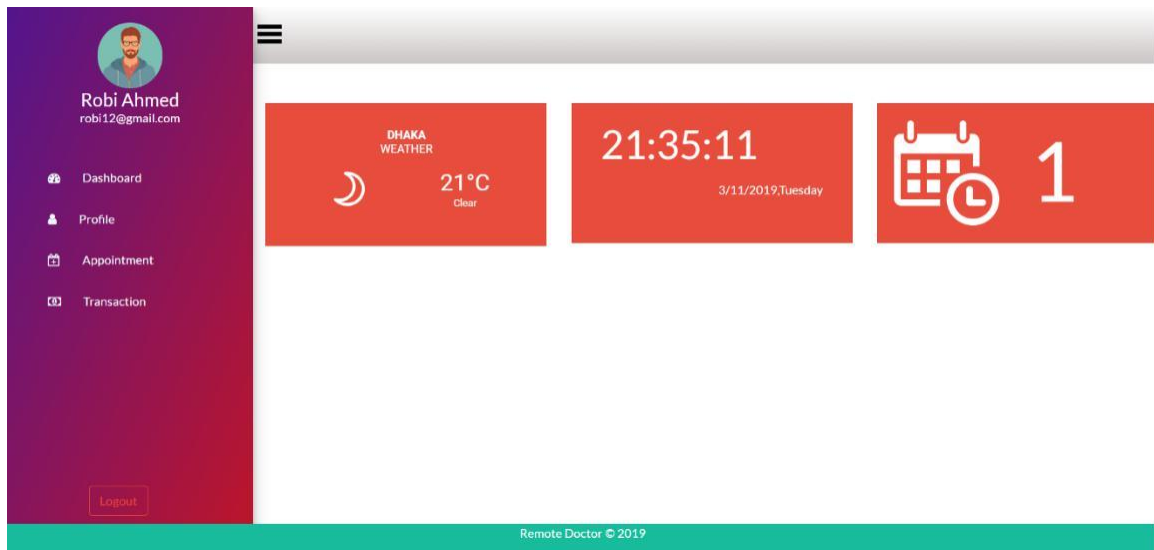


Figure 6.23: Coordinator dashboard page.

6.5.3 Coordinator Profile

Click “Profile”, display information of authorize coordinator. Coordinator can update her info click “Update Information”.

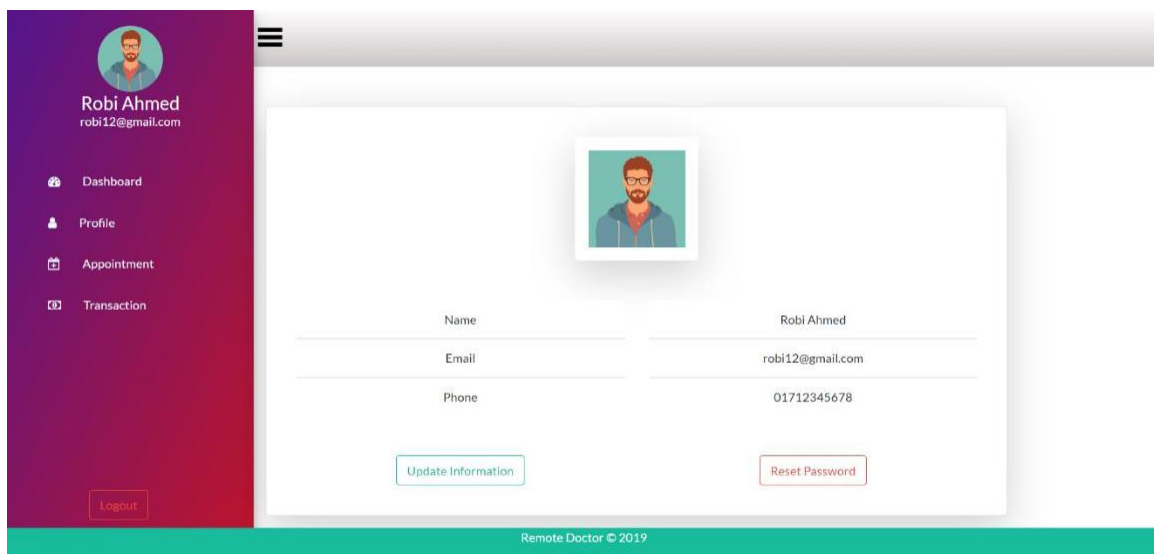


Figure 6.24: Coordinator profile page.

6.5.4 Appointment

Click “Appointment”, display list of last 10 appointment. Coordinator can make patient appointment click plus button and enter required patient email, sent appointment request to doctor, status show “Pending”. After accepting appointment request show “Submit” button and appointment time. Coordinator can click “Submit” button and basic required info submit to doctor for patient treatment. After submission status show “Waiting” and successfully treatment status show “Success”.

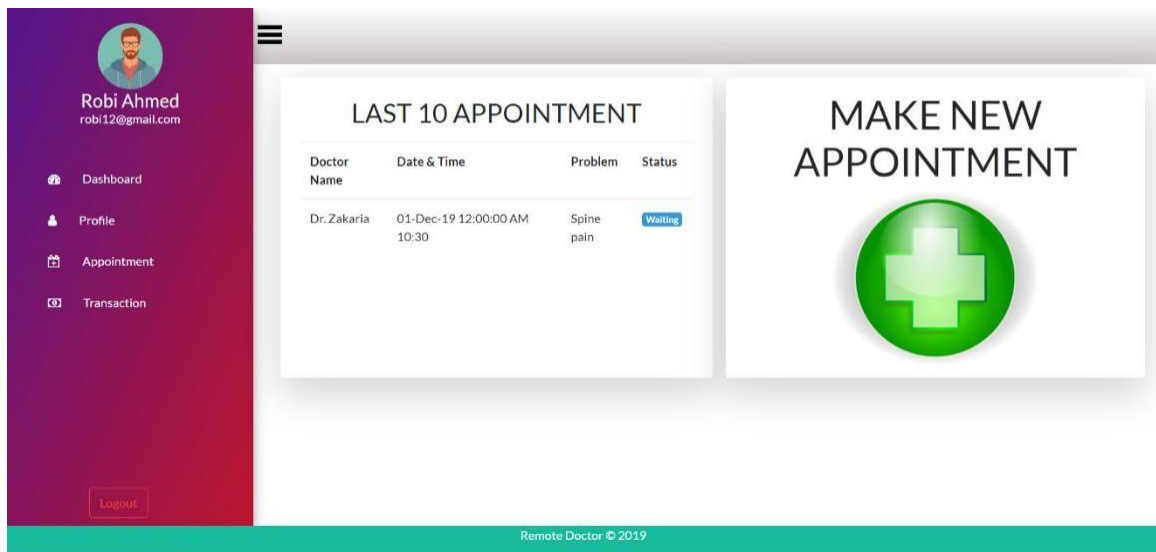


Figure 6.25: Appointment page for coordinator.

Coordinator can enter specific patient email for make an appointment.

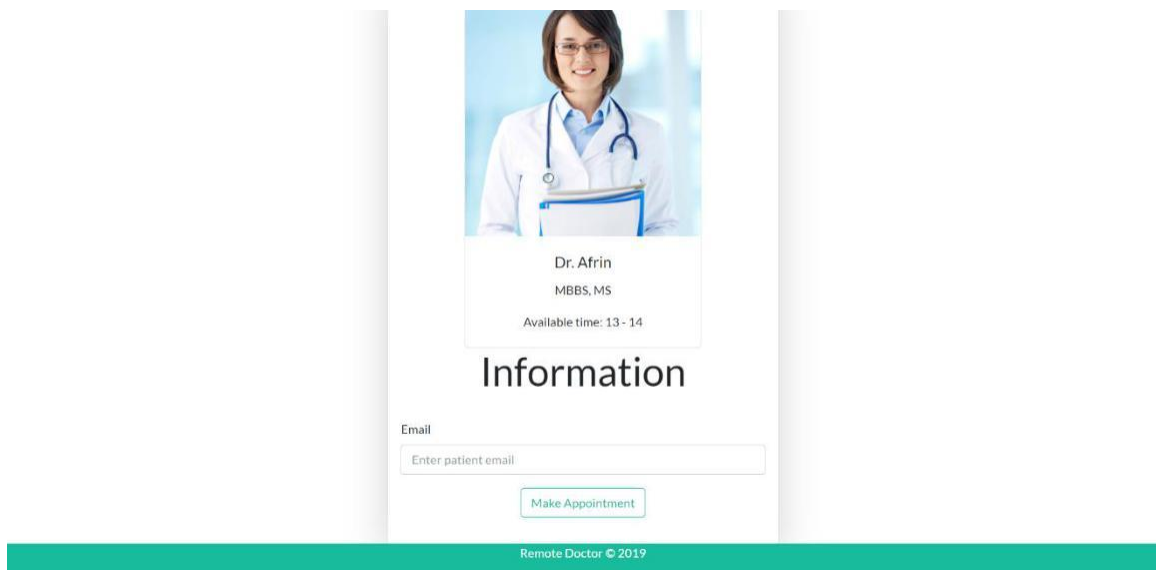


Figure 6.26: Make appointment page.

Chapter 7

Conclusion

7.1 GitHub Link

□ <https://github.com/raihanM95/Remote-Doctor>

7.2 Project Summary

I have started the development part on May, 2019. As like as any others project, you have to put yours very hard working, patience, dedication, and concentration to complete the project. There are many factors comes to when a project going to the development phase, such as fulfilling the stakeholder requirements properly, etc.

A proper requirements analysis then it helps the development phase a lot. We analysis the requirements of our project firstly then we are going to the next step design specification.

Database diagram is an important factor of any application system. That's why in the next step we are focusing to create the database design. We have designed class diagram with the proper relationship then design database using entity. In our project every module dependent on other module. So, we start development from doctor module and use dami data for uncomplete module. After that, we are checking the all thing again and move to the core functionality of the project.

It's not easy task to complete project but if it to be completed then the project is not the and actually. At the end of complete the project, you have to make sure that your project functionality works fine. For that, you have to come in the testing part, it's part of quality assurance. The responsibility of quality assurance is to find the vulnerability of the system. If any bug can be found before the system release then there is a change to fix that bug. So testing the project we have assured the quality of the project.

7.3 Limitations

For developing this project, we have faced some limitations. Now we will describe those in brief.

Payment Method: In this application, there are not having any payment method directly. So the user can't make any payment transaction through our system. User pays the payment manually.

Only Web Version: Our system in only web-based but there are many other platforms is popular such as Mobile version, iOS version, etc.

7.4 Obstacles and Achievements

When a project is developing then you have face many obstacles and those obstacle create challenges and you have to overcome this challenges. Without challenges you can't learn anything, challenge comes with opportunity and here your change to grave this opportunity.

By doing this project we have learned how collect the requirements and how to analysis them. Brainstorming is must for doing any project you have to do it for sure. The system analysis and database design that we learn properly by doing this project. My supervisor helps me in every step of this project

Also there are some obstacles and achievement in our project and that is below:

Requirements getting from stakeholders: There are many types of stakeholders in this system and everyone have different functionality. It would be better, if we could gather requirements from them directly.

Scope Change: When we check the requirements then some features has been added and a few of feature get cutting. When it was needed we did brainstorming for that.

7.5 Future Scope

I learned a lot while finishing this project. To build and improve this project, I have met some young entrepreneurs and enthusiasts. I thank all of them very much.

Besides, I am grateful to them because I have been able to complete my project by adopting their important opinions and discussions. It will help me in the future to work of this project.

References

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