

An Internship Report  
on  
**Internship Experience at an Education Consultancy Firm**

[This report is submitted to the Department of English in partial fulfillment of the requirements for the degree of Bachelor of Arts (Hons) in English]

Submitted by:

**Mst. Shahara Khatun**

ID No: 191-10-356

Department of English

Faculty of Humanities & Social Science

Daffodil International University

Submitted to:

**Mohammad Elius Hossain**

Assistant Professor

Department of English

Faculty of Humanities & Social Science

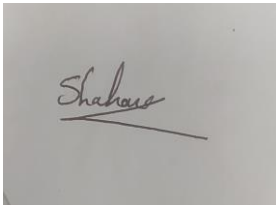
Daffodil International University

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## Statement of Original Authorship

This is to declare that this internship report on “Internship Experience at Education Consultancy Firm” is done by me as partial fulfillment of the requirements of the BA program from Daffodil International University. The report has been prepared under the supervisor of Mohammad Elius Hossain, Assistant Professor of the Department of English.

I affirm that the work has been my authentic writing, and it has not been submitted anywhere else for any degree or certificate purposes.

A rectangular box containing a handwritten signature in cursive script that reads "Shahara". A horizontal line is drawn underneath the signature.

Mst Shahara Khatun

ID: 191-10-356

BA program In English

## **Certificate of Supervisor**

This is to endorse that Mst. Shahara Khatun, ID No: 191-10-356, a student of the Department of English Daffodil International University, has completed her internship report titled “Internship experience at an education consultancy firm” under my supervision. I approve the formation and contents of this internship report.

I am glad to state that she has gone through all the necessary and required steps to accomplish the report and the report contains all the data, information, analysis and findings from authentic sources. As a result, the report seems to have been completed on a successful note.

I wish her success in every sphere of life.



Mohammad Elius Hossain  
Assistant Professor  
Department of English  
Daffodil International University

## **Acknowledgement**

I might want to communicate my profound applause to the All-powerful Allah who has given me the capacity to finish my undertaking work and the chance to concentrate in this subject.

I'm thankful to my honorable internship supervisor, Mohammad Elius Hossain, Assistant Professor, Department of English, Daffodil International University for his brilliant directions and his help in finishing the project.

I also wish to offer my respect to all of the teachers of Daffodil International University and thankful to other members for their excellent cooperation with us.

Finally, I would like to express my gratitude towards my parents and other family members for their kind cooperation and encouragement which helped me in completion of this project.

## **Dedication**

To my parents who always encourage me in every sphere of my life

## **Abstract**

This report is crucial since it will offer trustworthy details on my IUAC Global internship experience. A student can explore and enhance their career while learning new skills through an internship. I was given a job throughout my internship at the Uttara branch of IUAC Global Limited's General Consulting Centre (IUAC Global) have been working internationally for more than ten years as a reputable approved University partner in Bangladesh. I was constantly in charge of several responsibilities for the institution during my internship, which I made an effort to do perfectly. I had a good experience working as an intern at a business like IUAC Global. I had never worked in a corporate environment before. While skill does, education does not guarantee employment. I made an effort to use the abilities I developed during my academic career in the company.

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Chapter 1  
**Introduction**

## **1.1 Introduction**

The responsibilities I have been completed throughout the three-month internship at IUAC Global Limited, which began on 20<sup>th</sup> September 2022, are fully documented in this internship report. It is the result of my internship at the English Department for the Bachelor of Arts program at Daffodil International University's Faculty of Humanities and Social Science. An internship program is a requirement for almost all degrees. I am extremely fortunate to have the fantastic opportunity to finish my internship at IUAC Global. This international educational consultant center gave me the chance to put my academic knowledge to use and informed me about the vast business world. My overall experience improved my self-awareness while also expanding my knowledge of computers. However, creating this report and taking part in the whole program weren't easy undertakings. Bless the Almighty, my supervisors and teammates helped me to find trustworthy information and gave me the right direction. I gave it mine all when writing the report, trying to assemble as much facts and information as I could to enhance it. Working in the consultant industry, in my opinion, was a huge learning opportunity that has improved both my knowledge and experience. I think these experiences have given me the self-assurance I need to work in any respectable professional field.

## **1.2 Purpose of the Internship**

A professional learning opportunity known as an internship provides students with relevant, hands-on work that is connected to their area of study or career interest. A student can explore and enhance their career while learning new skills through an internship.

## **1.3 Significance & Scope of the Report**

### **1.3.1 Significance**

This report is crucial since it will offer trustworthy details on my IUAC Global internship experience. In addition, English is used in Bangladesh's every industry. as details on the trustworthy financial & consultant organization IUAC Global. It will also include my study of the English terminology used in consultation firm. As this research depicts the actual image of many English phrases used in the immigration consultation business, those who are passionate about the value of the English language

in our nation's financial sectors can easily observe the state of this study. Furthermore, by identifying their areas of strength, weakness, opportunity, and threat from my analysis, the IUAC Global regulator may help to carry through with effective decisions. The primary objective of the internship program and documentation is, in general, to link the academic knowledge acquired over the past four years with actual work experience. In addition, the program stipulates that applicants must hold a bachelor's degree. I'm fortunate to be able to apply my academic knowledge to real-world situations. This report is also relevant since it will provide me the chance to express my viewpoint to the audience and gain their feedback on how well I did when I delivered it. Additionally, I will share my expertise working in a different industry as well as my solid command of the English language in this report. This report will wrap up by going over the whole incident from my point of view. As a result, the readers will benefit from reading this paper. Additionally, the potential intern will learn from and prepare themselves appropriately thanks to my knowledge and experience of the internship. I must therefore conclude that an internship report is important since it provides a student with real-world experience for later usage.

### **1.3.2 Scope**

I was given a job throughout my internship at the Uttara branch of IUAC Global Limited's General Consulting company. It deals with customers directly and over the phone, clears operations, uses Exchange programming, collects bills, processes pay orders, etc. in the General HR sector. Additionally, it has discussed SIBL's products and services as well as their systemic functions' structure, management, and description. It comprises their plans, processes, and different operations. As an intern, I was required to complete a variety of tasks, including account opening records, updating forms, corresponding with clients, data entry, locating codes for various payment schemes, entering data in the register book, providing account statements, getting ready payment books, writing LC registers and others.

It is really challenging for an intern to consider the full financial system in this short amount of time, but I must admit that I made an attempt to consider this area as I drew up my report related to my academic subjects with my professional learnings. The

report has been finished exclusively for educational and requirement-fulfillment objectives for the degree.

Additionally, it shows some additional contexts in which the report may be applied:

- To be aware of IUAC Global activity.
- For IUAC Global to enhance the areas where suggestions have been made.
- For other English department students who are interested in learning about how the English language is used in the Education consultant business.

#### **1.4 Specific objective**

I've always wished That knew more about many topics and had the opportunity to work in a variety of professions. The internship program for my BA(Hons) in English from DIU fortunately gave me the opportunity, therefore mine goal was achieved. I did a good deal of research on the subject of English language and literature. In furthermore, I now know which industries I can work in with the help of English. I made the decision to contest the idea that even Though I have a foundation in English, I must complete my internship as a teacher since I have a desire to learn more. However, I desired to work elsewhere, so I seized the chance to complete my internship at IUAC Global when it was presented to me. My academic background also helped me in the IUAC internship program. Examples of topics that helped me think critically and explicitly include linguistic terminology, EAP, Jargon, conversation, and literature. When I joined as an intern, I strayed from it a little. As follows:

- To know the usage of English in the Human resource sector.
- To apply the academic learnings practically in my internship program.
- To analyze the importance of English in a Human consultation organization.
- To know about the reputed organization IUAC Global.
- To gather knowledge about IUAC Global and how it functions.
- To work with experts in the Human consultation sector and acquire practical knowledge from them.

- To adopt the practical implementation of the knowledge gathered in the theoretical course. Hence the internship program worked as the link between theory and practice.
- To get used to pressure-oriented work and environment.
- To understanding working with colleagues.
- To progress and apply my computer skills in the professional line.
- To improve my communication skills and use them properly.
- To build me for the future with patience, energy, and motivation.

### **1.5 Summary of the chapter**

This chapter included basic introduction on internship programmed in IUAC Global. It is educational consultancy firm. This chapter included purpose of the internship that means describe my internship goal. This chapter also included Significance, Scope & Specific objective of the Report.

Chapter 2  
**Literature Review**

## **2.1 Professional Soft Skills**

Together with complementary hard skills, soft skills help employees perform well and accomplish their goals. Soft skills consist of people skills, social skills, communication skills, character or personal characteristics, behaviours, career attributes, and social and emotional intelligence quotients. For the introduction of novel ideas, products, and products, it is crucial to employ a team of creative and critical thinkers. In addition, the World Economic Forum put critical and creative thinking skills as second and third on its list of the key skills that workers will need to succeed in the fourth industrial revolution. Skills in creativity and critical thinking will become more and more important as corporate automation and artificial intelligence advance. Furthermore, there is a lack of analytical and creative thinking abilities. A research from the Society for Human Resource Management indicated that 84% of HR practitioners felt that job seekers lacked critical and creative thinking abilities.

## **2.2 Overview on Literature review**

Workers who take part in training and development initiatives report greater levels of organizational support and job happiness. Employers who make training and growth investments in their workforce report improvements in employee performance and attitude. A developmental assignment may enable a worker to advance to a new level of competence if they have the desire to learn. Assignments made to assist workers develop as leader's increase employees' skills. A corporation may provide training and mentorship opportunities to assist a new hire in getting up to speed. These events are the responsibility of the HR department, which is also charged with giving managers who are receptive to learning new skills a set of assignments intended to help them advance their careers and make a greater contribution to the success of the company. A number of HR tasks and human resource (HR) advancement have a positive correlation. Due to this, organizations must pay closer attention to HR practices in order to achieve their goals. Businesses should create and implement human resource policies, processes, and strategies to enhance employees' education and skills in order to promote their careers. You need to become acquainted with local business and social customs if you want to



flourish in an international company. To help its employees better fit into the culture, the corporation is working to instruct and train them. The worker's development can be attained in a number of ways. The goal for managers should be to fully integrate into the group's culture and sub - cultures. The customs of the nation in which they are employed is a condition of employment with a multinational firm. Understanding and overcoming different cultures has become essential for success in any global organization as the world gets increasingly integrated. Since the turn of the century, many businesses have seen how the training techniques used by public sector organizations have affected their human resource management processes. These training techniques help the company's staff members develop. Training and development can be used to proactively engage human resource management. Studies have demonstrated that training is a key component of HRM strategies and programs. The effects of public policy on employees' development are becoming more and more important. Training is highly valued by many companies as part of their human resource management.

### **2.3 Motivation for the Report**

In the 2022, I effectively completed my undergraduate internship at the IUAC Global Limited. My internship is already over, and I'm feeling quite enthusiastic about myself. I have improved, which is advantageous for my work career. In order to overcome my anxiety of social interaction, working at IUAC gave me the motivation to venture outside of my comfort zone. I now understand how to communicate with clients and keep up a friendship with a coworker. As I was writing this report, I received suggestions and a ton of knowledge on the internship program, which drove me to work toward excellence and allowed me to finish the assignment.

Chapter 3  
**Methodology**

### **3.1 Methodology**

I have chosen to complete my internship in the HR sector with a reputable company because the BA(Hons) program requires it for a specified amount of time. I considered hiring a consulting company for schooling. I finally decided on IUAC Global for my internship. I'm lucky enough such that they gave me the chance to work as an intern with IUAC Global. I learned about the report-writing process from my two supervisors during the course of my internship. I first went to IUAC to visit Syed Imran Ahmed, who would later become my office manager. he presented me to the leadership and employees of IUAC. I have studied these things in this way, and I have also watched how they provide services, how they interact with clients, how much they speak and write in English, how they utilize the English language in the HR sector, and other things. I have gathered all the data I will need to write my internship report.

### **3.2 Data Collection of the Report**

In order to produce the research titled "Internship Experience at IUAC Global Limited," material from both primary and secondary sources was consulted. The methodology used to create this report combined qualitative and quantitative methods. I gathered data for this study from both primary and secondary sources. In the report, I used primary data as a qualitative method and secondary data as a quantitative way.

### **3.3 Data Processing of the Report**

In order to produce the research titled "Internship Experience at IUAC Global Limited," material from both primary and secondary sources was consulted. The methodology used to create this report combined qualitative and quantitative methods. I gathered data for this study from both primary and secondary sources. In the report, I utilized raw data as a qualitative method and secondary data as a quantitative way.

### **3.4 Sources of Data Collection**

The data are collected from two different sources:

#### **Primary sources:**

- The practical working experience in consultancy firm.
- Interaction with the IUAC Global employees.
- Personal observation.

#### **Secondary sources:**

- Annual report, articles, materials for training
- Periodical statements, brochures, booklets, etc.
- Official IUAC Global Limited website.
- IUAC Global Limited Documentary File.

### **3.5 Limitations of the study**

#### **There were several restrictions, including the following:**

- Inadequate information; staff members are always busy and keep their IUAC personal details to themselves.
- A lack of information on the IUAC website.
- Subordinates have not shared knowledge since it is private because they are following company policy.
- It was my first time in a practical employment field, therefore I was anxious about approaching them with a question and writing the report.
- The actual article is centered on yearly reports and information found online.

## Chapter 4

# **Organizational Overview**

#### **4.1 Consultancy firm Overview**

The New Way Consultancy Company is accredited by the British Council and has affiliations with several well-known international organizations. This company has ten years of experience in the education industry and has learned a lot along the way. In various parts of the world, IUAC Global has created a number of branches. In Bangladesh, IUAC Global has three main locations: Sylhet, Dhaka, and Moulvibazar. Dhaka is one of the locations. Additional worldwide locations for this company include Nigeria, London, India, and Birmingham. It is a London-based company that provides students worldwide with expert education consulting services, albeit these services are more popular in the Middle East, Africa, and Asia.

IUAC Global have been working internationally for more than ten years as a reputable approved UK University partner in Bangladesh. For Bangladeshi students, we provide a variety of undergraduate, graduate, and postgraduate programs in the UK. 0 commission. neither a service fee nor a fee after visa. Explore your choices by getting in touch with our student consultants in Bangladesh today. They welcome submissions from Bangladesh for admission to more than 120 universities and educational institutions for the January and May intake. Anyone can contact with student agents at three offices in Dhaka, Sylhet, Moulvibazar, and Chattogram if you're looking for the top student agents in Bangladesh for hassle-free end-to-end admission assistance.

I'm doing an internship, so I had chosen IUAC Global Limited to host my internship. I had the good fortune to be given the chance to serve as an intern at IUAC Global.

#### **4.2 Historical Related of IUAC Global**

With a group of British graduates from prestigious UK Universities, dynamic and encountered key personnel, IUAC Global Bangladesh is one of the top-rated education consultancy firms in Dhaka and Sylhet (British Council Listed Education Agent). The company began its journey in 2012 and is now one of the going to lead and fastest-growing overseas leading educational consultancy firms in Bangladesh. began with the idea of realizing every aspirant student's dream of getting into a top institution or university by helping students get admission easily, swiftly, and effectively. We currently have a wealth of information and expertise in the field. Although our headquarters are in

London, we seek for international students of all countries who are studying in the UK (almost). In essence, this has improved our understanding of many nationalities and increased our market share.

#### **4.3 Mission of IUAC Global**

Top educational consulting IUAC Global Bangladesh provides private schools and colleges throughout the world with the source of knowledge. IUAC Global Bangladesh provides access to prestigious institutions and colleges that have long been a draw for international students and offers a variety of information about educational opportunities for students planning to continue their further education in the UK, USA, Canada, and New Zealand etc. By mobilizing information and social services, to support social benefit groups; to deliver the finest customer service in the quickest time feasible.

#### **4.4 Vision**

Allowing pupils to fulfill their potential and realize their ambitions in whatever they pursue. to offer academic quality that is unmatched. to encourage moral behavior and the growth of social accountability and consciousness in all of our pupils.

#### **4.5 Working responsibility of this organization & Organogram**

Some employees may be given more responsibilities than others, but everyone must maintain the basic requirements of a productive worker.

- Evaluating curricula, resources, student outcomes, and instructor performances to make sure they are in line with the objectives.
- Collecting data from teachers, assistants, students, and parents.
- Examining academic systems in great detail and reporting to the necessary parties.
- Delivering workshops and educational resources to enhance the administration and delivery of courses.
- Creating new, improved learning objectives, instructional strategies, and curriculum.
- Providing guidance on how to use eLearning resources effectively to instructors, students, and parents.
- Attending classrooms to look at the lessons and offer commentary.

- Advising teachers on how to handle both children who need special care and those who are incredibly bright.

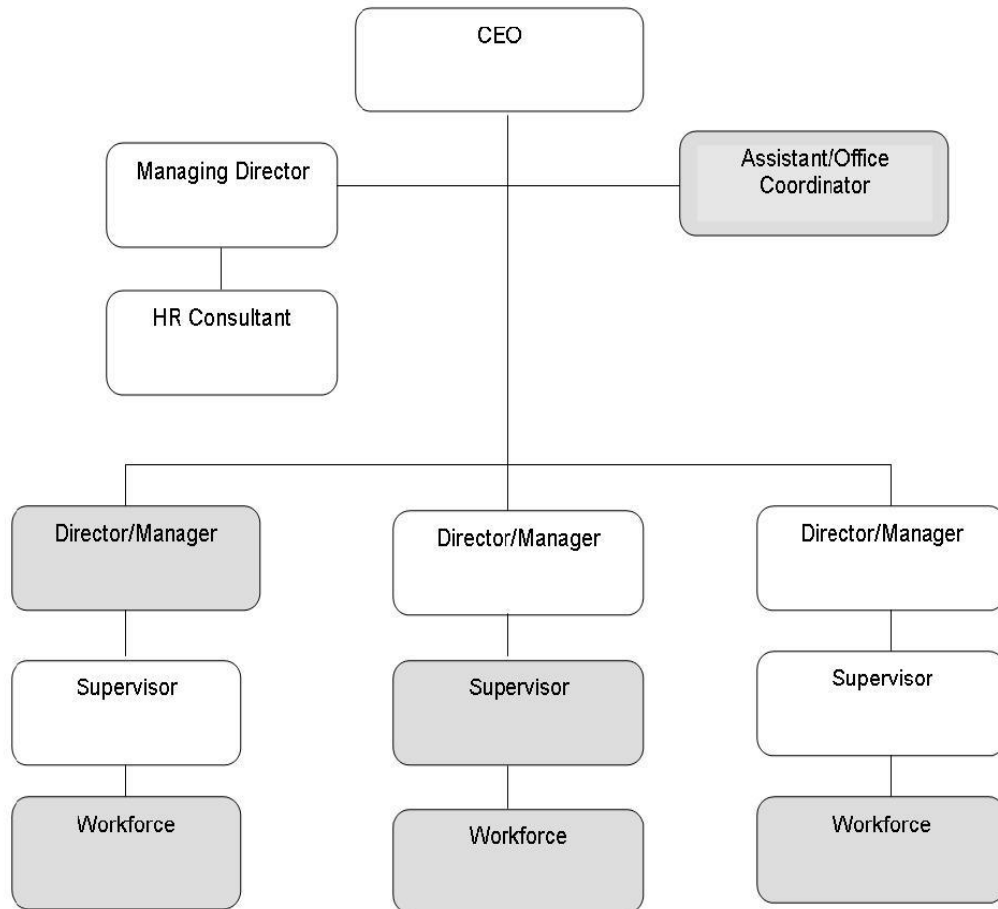


Figure 1: Organogram of this education consultant firm



Chapter 5  
**Internship Activities**

## 5.1 My Internship Experience

This report is a thorough breakdown of all the duties I undertook while working as an intern at IUAC Global Limited. I was able to use my skills and practical knowledge thanks to this organization, while simultaneously getting better myself. My three-month internship with IUAC Global began on 20<sup>th</sup> September, 2022, and it ended on 20<sup>th</sup> November, 2022. Finishing my internship in a consultancy institution was a difficult undertaking, at least in terms of my own experiences. My English heritage and lack of experience in the HR sector made it a considerable problem for me. But I made the conscious decision to overcome my fear because I wanted to dispel the myth that English department students must attend a school in order to intern as teachers. I was anxious about how I would manage everything because it was my first day. Then I met Syed Imran Ahmed, my boss. He is incredibly gracious and sweet. The managing director, a really kind man, was presented to me by him. Then I got to know the other workers. I was given a few assignments to complete with the help of IUAC Global workers, especially Sanjeeda Ali Sadia (HR) that helped me learn about the Consultancy firm system. Throughout my internship, I was conscious of the fact that I needed to pay attention to every aspect of the workplace in order to concentrate on my goals and finish all of my given tasks. I also used a watch a lot, and I kept track of my daily tasks and the things I learnt from the day. Because I enjoy learning something new and expanding my skills, I saw my new practical knowledge as a fantastic learning environment. Additionally, I may learn more about who I am and my level of suitability for the position. I gave it my all to write a report focused on my internship experience while also highlighting the use of the English language in the Consultancy industry and my job responsibilities, going above and beyond what was required of me. I had an amazing professional experience at IUAC Global. Additionally, IUAC Global residents are really kind, affable, encouraging, and compassionate. Particularly Syed Imran Ahmed took very good care of me. Initially, I was unsure of how I would manage things, but they were always encouraging and kind to me.

## **5.2 My Farm Duties at IUAC Global**

I was constantly in charge of several responsibilities for the institution during my internship, which I made an effort to do perfectly.

The following is a list of these obligations:

### **Aid in Registering New Users**

An important aspect of the whole consultancy firm is the build a relationship with a customer through the opening of an application. My part in this was to help consumers by explaining what is needed to sign up, where they sign the registration form, gathering the relevant paperwork for the profile, attaching a photo and other documentation, and other things. I used to give the forms to clients who requested a registration process. I helped them fill out the opening form with all the necessary client data.

### **Paperwork**

I helped customers who needed help completing the registration opening form. I accelerated the opening procedure by having customers complete the paperwork more quickly. I also recheck the registration form.

### **Consumer Assistance**

I had to say hello to the patrons. I extended a seat to them. Pay special attention to the wants and specifications they have. those who lacked understanding and couldn't understand the education migration system I always made an effort to assuage their uncertainty. I led clients to the proper service counter and desk. I had to talk to new clients about Masters programs in different famous country when there was a surge of client service.

### **Provide Support**

I did everything I could as an intern to be seen and to help the officers anytime they required it. I constantly tried to make an effort to provide my help when people needed it. I believe I helped them with anything they needed. When the staff members were occupied with customers, I sometimes used work on the computer. Providing

confirmation, paycheck stubs, and printing any required documentation are a few examples. I also went to get renowned officers' signatures.

### **Keeping Up a Good Relationship**

I utilized to have good communication with my superiors and my boss. Being the youngest, I had respect for every IUAC Global member. I used to report to my boss after finishing a work and always demanded permission before going home.

### **5.3 Skill Developed**

I had a good experience working as an intern at a business like IUAC Global. I had never worked in a corporate environment before. While skill does, education does not guarantee employment. I made an effort to use the abilities I developed during my academic career in the company.

### **Managing of Time**

In the corporate environment, effective time management is crucial for completing tasks on time. The institution places a lot of emphasis on time management. It's because there are a lot of clients who come in and a lot of activities that need to be managed and correctly provided on time. I tried to show off my time management skills during my internship. I made an attempt to get to work on time and finish all of my duties in the allocated amount of time. I always tried my best to finish the tasks I was given within the allotted time. My mother, who stressed the value of punctuality in my life, taught me how to do this. My allocated division commended me for this important talent, which helped me throughout my internship.

### **Communication Strengths**

Communication Strengths it has been a fantastic opportunity to interact with users in the actual corporate world, convince them, and meet their demands. I made an effort to apply the communication abilities I had picked up during my graduation to my internship. My renowned lecturers helped me as a BA (Hons) English student to advance my communication and speaking abilities. My boss and other company employees have also given me advice on how to strengthen my communicative skills. I was always in

contact with others, including clients and officers. I must admit that in my work life, effective communication skills were crucial. I came to understand that it is a crucial component of my career's progress.

### **Technical Expertise**

I learned a lot of specialist knowledge during my educational life, and I can now use them in my professional life. I made an effort to use such skills to participate in IUAC Global. These skills came in very handy for me during my internship. I used my computer abilities to give verification, enter data, create assertions, and other tasks using programs like Microsoft Word and Excel as well as their institution software. I made an effort to use my prior knowledge of these things in my internship, which helped me grasp their function and garner recognition for my efforts.

### **Writing Abilities**

I frequently had to compose the full client profile since I had to update opening papers where I had to fill in missing details. I used it to write as fast as I could to maximize my productivity.

### **Capacity for Responsibility**

Throughout my internship at IUAC Global, I was required to execute a number of duties. I had to accurately amend registration opening documents, issue profile codes to new customers, maintain track of thereof in a registry, and more. These positions in the HR sector are particularly responsible. And I'm appreciative that my boss and the other cops saw my talent and gave me a challenging duty.

### **Rapid Learning Ability**

After spending some time watching them at work, I was able to handle clients without the cops. I quickly picked up all of the fundamental knowledge needed for consultant, including how to recall the codes for output kinds. I can claim that it is yet another crucial ability of mine for which I have never experienced any difficulty picking up new information, and everyone has consistently commended my work.

## **Adaptation Ability**

I found it difficult to work in the consultancy sector. Despite the fact that I was working in a professional setting for the first time in my life, I encountered many difficulties and made every effort to adjust to my surroundings and the difficulties I was facing. And I think I could do it flawlessly. I was able to gain so much knowledge in a short period of time and win everyone over with my efforts.

## **5.4 Professional Competencies**

During my internship, IUAC Global provided me with the following competencies:

### **Attitude**

- I well-educated to work under pressure and became habituated to working extensive hours.
- I knowledgeable how to exertion well with others.
- I educated how to preserve fortitude and focus.
- I have established the pattern of attending and intellectual.
- I have well-educated proficiency.
- I have got self-motivation.

### **Skill**

- My communication skills improved, and I formed the practice of coming up with ideas quickly.
- I enhanced my capacity for analysis and problem-solving.
- I developed my ability to operate in a team.
- One of the most significant lessons I took away was the importance of ethical workplace conduct.

**Knowledge**

- I acquired knowledge about the consultancy firm and how it operates.
- I learned a lot about IUAC Global Limited and how things work in terms of HR strategy.
- I gained knowledge of the profession and was able to determine for myself whether or not qualified for the position thanks to my first-ever working experience, which allowed me to sample corporate life.

My supervisors were quite helpful. They never stopped attempting to educate me on proper education consultancy and office conduct. I think that my internship experience and the skills I learned from it will help me in my future career, whether I end up working for someone else or starting my own business.

Chapter 6  
**Observations and Findings**



## **6.1 My Observations**

I spent a lot of time observing the IUAC Global environment throughout my internship. I found it challenging to make the connection between my academic understanding and the consultancy firm because I was from another academic credentials. At first, I used to ponder a lot about how to get away. My personal advisor, Sayed Imran Ahmed, and I spoke. he instructed me to monitor my place of employment while attempting to recall and apply what I had studied in university. I had tried my best to finish the tasks I had been given at the institution while also considering how I could relate what I had learned in university to the industry.

The following are some observations I have made at work:

- IUAC Global working environment.
- The relationship between the consultancy firm and the clients.
- The most frequently used English words by officers and clients.
- How do they maintain relationships between the senior and junior officers.

## **6.2 Use of Academic Knowledge**

I have made an effort to connect my academic understanding with my practical work experience in the education consultancy firm. I am knowledgeable about the English language because I am an English background student. Consequently, because all of the information regarding the operation is written in English, it assisted me with data entry as well as with all of the consultancy firm procedures. The professional language codes, the manner of speaking of a professional figure, etc. are other things I've learned from taking specific courses, along with how to observe the workplace and environment and act accordingly, how to develop contact with my senior and junior coworkers, how to behave with customers, etc. Additionally, I've created tasks in Microsoft Word, PowerPoint, and Excel and have experience utilizing both online and offline applications. I also have computer abilities that I employed in my academic career. I learned a lot

during my academic career, information that I applied in my internship. And I'm happy to be able to properly use my academic knowledge in my professional life.



Chapter 7  
**Conclusion and Recommendations**

## **7.1 Conclusion**

I had a good experience working as an intern at IUAC Global Limited. I believe that my entire internship at IUAC Global was quite informative, and I gained a lot of knowledge that can benefit the education consultancy sector. I greatly respect IUAC Global Uttara leadership. Thank you to the managing director, manager, and everyone else for their support and confidence in me. I have made a few proposals that will all enhance IUAC Global service. I have a prayer I can say about this. I truly hope and believe that IUAC will soon seize the chance presented by its difficulties in order to continue providing its esteemed clients with top-notch services. IUAC Global will soon enhance its smartphone service to a new level, assisting customers who live far away or are unable to visit the firm due to age or lack of mobility. I can only conclude by stating that I tried to write this internship report in accordance with the requirements. I worked really hard to complete the report-writing assignment by relying solely on observation and analysis throughout my internship. It taught me a lot, and I have no doubt that it will eventually help me make wiser choices for my professional life.

## **7.2 Recommendations**

From my perspective, I have seen the entire Education consultancy firm environment during my internship, and I have some suggestions for how the IUAC Global may recover.

The following are the suggestions:

- If they set up a particular desk for the intern, that would be splendid.
- They might increase the number of female fresh rooms.
- They can alter some interior design features to make more space available.
- To make their service more customer-friendly, they can make improvements.
- Increase the number of officers at general consultancy firm to help expand customers.

These are my own personal views, with the sole purpose of assisting IUAC Global.

## Appendices

### Appendices 1: Plagiarism Report

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