Design, Implementation and Monitoring of ISP's Network Scenario

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This Report Presented in Partial Fulfillment of the Requirements for the Degree of Bachelor of Science in Computer Science and Engineering

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APPROVAL

This Internship titled **"Design, Implementation and Monitoring of an ISP's Network Scenarion**, submitted by Shakil Ahmed to the Department of Computer Science and Engineering, Daffodil International University, has been accepted as satisfactory for the partial fulfillment of the requirements for the degree of B.Sc. in Computer Science and Engineering (BSC) and approved as to its style and contents.

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DECLARATION

I hereby declare that, this internship report is completed by me, Shakil Ahmed, ID No: 152-15-6178 to the department of Computer Science and Engineering, Daffodil International University has been done by me and under the supervision of Muhammad Muhaiminul Islam, Lecturer, Department of CSE Daffodil International University.

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ABSTRACT

This report focuses on design, implementation and monitoring of an ISP's network. Ensuring minimal downtime and maximum continuity of a network service is the main goal of an Internet Service Provider Company. Internet Service Provider (ISP) can provide various services like data connectivity service, Internet service, Security ensures, Fiber optic networks, Network infrastructure design and maintenances and support. In enterprise network infrastructure, ISPs provide backup links that can keep up a network even when unplanned outage occurs. To ensure maximum availability of a designed network it is difficult when power outage or load shedding occurs. If we can design a network that is more beneficial, more secure, highly reliable and faster, then it will be more useful for any organizations. Besides, if we can ensure maximum continuity of a network by using redundant links, power backup by using renewable energy source and proper monitoring then the quality of service of the network will also increase.

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Chapter-1

Introduction Part

In this part brief description about Information and Technology (IT) and importance of IT will be discussed. Computer networking is a major part of Information and Technology.

1.1 Background of the Study: We live in "Data and Technology" century. In this century data and innovations is a fundamental piece of our cutting edge life. We won't advance without Information and Technology. IT has diverse sorts of classes, among them Computer Networking is its significant piece framework. Presently every single association is very relying upon Computer Networking. A considerable lot of different associations are adjusting PC organizing innovations. Furthermore, they are winning a considerable measure of income from these administrations. I had a chance to work with most driving IT and Internet Service Provider (ISP) specialist co-op that is Prisma advanced system. I see myself as opportune to get an opportunity to investigate their advancement strategies, working models, bargains and mechanical conduct. Also, I was meaning to investigate the Networking Industry and what it would seem that like basically, how they cooperate with their customers, how they outline a framework and what are their guidelines in their ecological work.

1.2 Statement of Problems: I found the opportunity to work in Network Operation Center (NOC) in Prisma digital system. We know PC organizing is the primary piece of our cutting edge life. I chose to think about PC systems administration and how can it function, how to outline a wide region system and spine arrange, what are the imperative keys to plan a gainful system, how might I configuration practical system and how to alleviate downtime of a system. We know arrange downtime relies upon numerous different issues. One of them is control issue. Because of absence of power stack shedding can be happened and that has caused numerous gadgets disconnected. We can utilize UPS for reinforcement control, yet it has just temporarily then again fuel of generator is all the more exorbitant to long time keep up that gadgets.

1.3 What is network

Framework is an aggregation of PCs, servers, unified PCs, mastermind devices, peripherals, or diverse contraptions related with each other to allow the sharing of data. An awesome instance of a framework is the Internet, which relates countless wherever all through the world.

1.4 Type network

1.Local Area Network(LAN)

A neighborhood, or LAN, comprises of a PC arrange at a solitary site, normally an individual office building. A LAN is extremely valuable for sharing assets, for example, information stockpiling and printers. LANs can be worked with generally modest equipment, for example, center points, arrange connectors and Ethernet.

2.Metropolitan Area Network(MAN)

A metropolitan district framework, or MAN, includes a PC orchestrate over an entire city, school grounds or little region. A MAN is greater than a LAN, which is regularly confined to a single building or site. Dependent upon the course of action, this kind of framework can cover a domain from a couple of miles to a few miles. A MAN is every now and again used to interface a couple of LANs together to shape a more prominent framework. Exactly when this kind of framework is especially proposed for a school grounds, it is every so often suggested as a grounds zone sort out.

3.Wide Area Network(WAN)

A wide district framework, or WAN, has an immense domain, for instance, an entire country or the entire world. A WAN can contain different more diminutive frameworks, for instance, LANs or MANs. The Internet is the best-known instance of an open WAN.

1.5 OSI MODEL

There seven layer of osi model I will describe osi model.

Application (Layer 7)

OSI Model, Layer 7, supports application and end-customer shapes. Correspondence assistants are recognized, nature of organization is perceived, customer approval and security are considered, and any prerequisites on data sentence structure are recognized. Everything at this layer is application-specific. This layer gives application organizations to record trades, email, and other framework programming organizations. Telnet and FTP are applications that exist absolutely in the application level. Layered application structures are a bit of this layer.

Presentation (Layer 6)

This layer gives autonomy from contrasts in information portrayal by making an interpretation of from application to organize configuration, and the other way around. The introduction layer attempts to change information into the frame that the application layer can acknowledge. This layer designs and encodes information to be sent over a system, giving opportunity from similarity issues. It is at times called the sentence structure layer.

Session (Layer 5)

This layer sets up, oversees and ends associations between applications. The session layer sets up, organizes, and ends discussions, trades, and discoursed between the applications at each end. It manages session and association coordination.

Transport (Layer 4)

OSI Model, Layer 4, gives straightforward exchange of information between end frameworks, or has, and is in charge of end-to-end mistake recuperation and stream control. It guarantees finish information exchange.

Network (Layer 3)

Layer 3 gives exchanging and steering advances, making sensible ways, known as virtual circuits, for transmitting information from hub to hub. Steering and sending are elements of this layer, and additionally tending to, internetworking, blunder dealing with, clog control and parcel sequencing.

Data Link (Layer 2)

At OSI Model, Layer 2, information bundles are encoded and decoded into bits. It outfits transmission protocolknowledge and administration and handles mistakes in the physical layer, stream control and edge synchronization. The information connect layer is separated into two sub

layers: The Media Access Control (MAC) layer and the Logical Link Control(LLC) layer. The MAC sub layer controls how a PC on the system accesses the information and consent to transmit it. The LLC layer controls outline synchronization, stream control and mistake checking.

Physical (Layer 1)

OSI Model, Layer 1 passes on the bit stream - electrical drive, light or radio flag — through the system at the electrical and mechanical level. It gives the equipment methods for sending and getting information on a bearer, including characterizing links, cards and physical viewpoints. Quick Ethernet, RS232, and ATM are conventions with physical layer parts.

1.6 What is routing

In internetworking, the way toward moving a parcel of information from source to goal. Steering is typically performed by a devoted gadget called a switch. Directing is a key component of the Internetbecause it empowers messages to go starting with one PC then onto the next and in the long run achieve the objective machine. Every middle person PC performs directing by going along the message to the following PC. Some portion of this procedure includes examining a steering tableto decide the best way.

1.7 What is Switching

In exchanging parcels are transfered from source to goal utilizing MAC address. Exchanging is done inside the system.

Chapter-2

Literature Review

I will examine about the foundation research of our task. We will likewise talk about various kinds of systems administration gadgets that are usually use in systems administration segment. To plan a business arrange what are the necessities and configuration process that will be talked about here.

2.1 Background Research

In this cutting edge age, Computer correspondence and data are the most vital and gainful parts for systems administration and in addition on financial division. For the interconnection of individuals, to speak with each other and to meet the every day prerequisites of day by day life, systems are winding up more critical. The business systems must have be proportional as for time and ought to be constantly under immaculate upkeep and checked to see amid the difference in rush hour gridlock stack. In this way, appropriate arranging is must to outline a business organize before execution happens. A decent system dependably has the majority of its documentation for future reference and very much arranged.

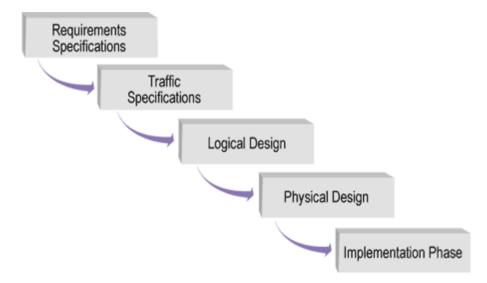
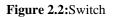


Figure 2.1: Network design steps.

2.2 Network Device

<u>Switch:</u> In systems administration part, Switch is a PC organizing gadget that interfaces different gadgets together on a PC arrange, by utilizing bundle changing to get, process and forward information to the goal device.Multiple information links are connected to a change to empower correspondence between various organized gadgets.





<u>Router:</u> In internet or in a packet switched networks, a router is call a device or software in a computer, which specifies the next free destination point on the network to which a packet should be forwarded. In OSI (Open System Interconnection) model, a router performs as Network Layer. Commonly Cisco, Juniper, HP, Delink and Blink, Netgear, Nortel, Linksys ets.



Figure 2.3: Mikrotik Router



Figure 2.4: Router

Media Converter: Media Converters is such a kind of networking device which enable connections of UTP copper-based Ethernet equipment over a fiber optic link to take advantage of the benefits of fiber by extending links over greater distances using fiber optic cable, protecting data from noise or any interference and making advantage for increasing additional bandwidth capacity for the future wide network.(Media converter batter lazer -7 to -20 anoter lazer not support).



Figuer 2.5: Media Converter

DB Meter: In every practical sense every estimation in fiber optics implies optical power assessed in db. Power in a fiber optic structure looks like voltage in an electrical circuit. It's indispensable to have enough power, however not too much. Too little power and the gatherer will in all likelihood be not able perceive the banner from confusion; a considerable measure of vitality over-loads the recipient and causes botches too.

Measuring power

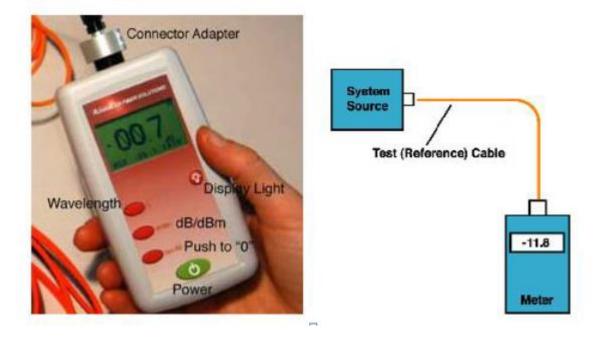


Figure 2.6:DB meter

<u>ONT</u>



Figure 2.7:ONT

Basic ONT/Modem Information and Troubleshooting. The ONT (additionally called the modem) associates with the Termination Point (TP) with an optical fiber link. It interfaces with your switch by means of a LAN/ethernet link and deciphers light flags from the fiber optic line from your TP into electronic signs that your switch can read.

2.3 Cabling

Isp or network system mainly use many type of cabling system .I will describe for two type

Fiber Optic: An optical fiber is an adaptable, straightforward fiber made by drawing glass (silica) or plastic to a measurement somewhat thicker than a human hair. Optical filaments are utilized regularly as a way to transmit light between the two finishes of the fiber and find wide utilization in fiber-optic correspondences, where it allow transmission over longer separations and at higher transfer speeds than wire links.

Advantage of fiber optic:

- 1. Transmission of higher data transmission to longer separation.
- 2. Information can be transmitted carefully as opposed to analogically.
- 3. Costs less to keep up.
- 4. Considerably lighter and more slender than different links.

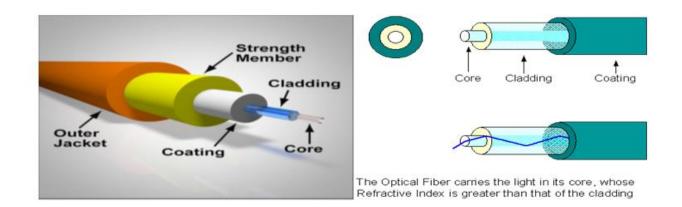


Figure 2.8: Fiber optical cable

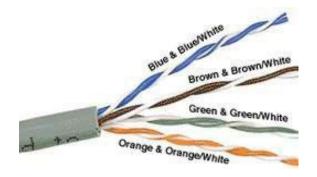


Figure 2.9:Internal Cable Structure and Color Coding

We utilize UTP (Unshielded Twisted Pair) Ethernet link of at any rate Category 5 (Cat 5). Feline 5 is required for fundamental 10/100 usefulness, you will need Cat 5e for gigabit (1000BaseT) activity and Cat 6 or higher gives a measure of future sealing.

RJ45 Pin #	Wire Color (T568B)	Wire Diagram (T568B)	10Base-T Signal 100Base-TX Signal	1000Base-T Signal
1	White/Orange		Transmit+	BI_DA+
2	Orange		Transmit-	BI_DA-
3	White/Green		Receive+	BI_DB+
4	Blue		Unused	BI_DC+
5	White/Blue		Unused	BI_DC-
6	Green		Receive-	BI_DB-
7	White/Brown		Unused	BI_DD+
8	Brown		Unused	BI_DD-

Figure 2.10: Table of Color Coding

Chapter-3

Internship Activities

This report is about ISP organize plan and support from Network Operation Center (NOC). The fundamental works of NOC is to guarantee the best possible upkeep benefit, giving dependable association with the customers, guarantee high security of the system and giving required data identified with the system to customer.

3.1 ISP NOC support technique: Monitoring of the whole network is the main task of NOC department. For monitoring purposes Prisma digital NOC uses Network Performance Monitoring tools like Wathermap, bandwath , uplink and Downlink of optical fiber and Cacti.

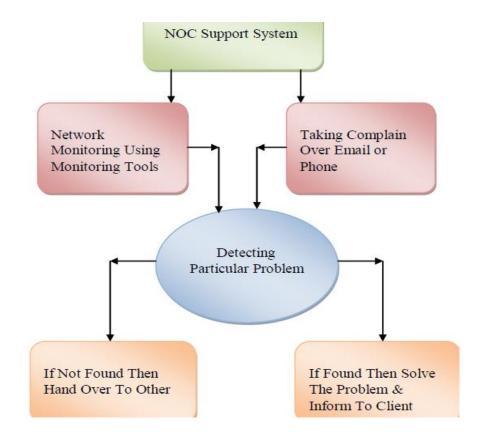


Figure 3.1: ISP NOC support technique

3.2 Network Monitoring Using Monitoring Tools: Firstly i will deceive network monitoring tools.

- 1.Cacti
- 2.Weathermap
- 3. MRTG
- 4. Winbox
- 5. Switch port status

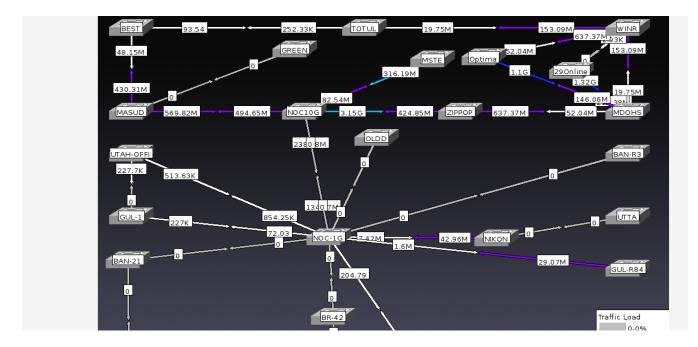
<u>Cacti</u>: Cacti is an entire system diagramming arrangement intended to outfit the energy of RRDTool's information stockpiling and charting usefulness. Prickly plants give a quick poller, propelled diagram tinplating, numerous information obtaining strategies, and client administration highlights. The greater part of this is wrapped in a basic and simple to utilize interface that bodes well for LAN-scrutinized establishments to complex systems with several gadgets



Figure 3.2: Cacti

Monitoring pop in cacti software . This software pop and down work. If pop is going down then maintenance work have to be down. POP down cacti software found red single pop up monitor found green single .

Weathermap:Weathermap is cabling monitoring software.monitoring to see sites are going smoothly or not.Checking bandwidth by wathermap .Also checking there is fiber cut or not by weathermap.



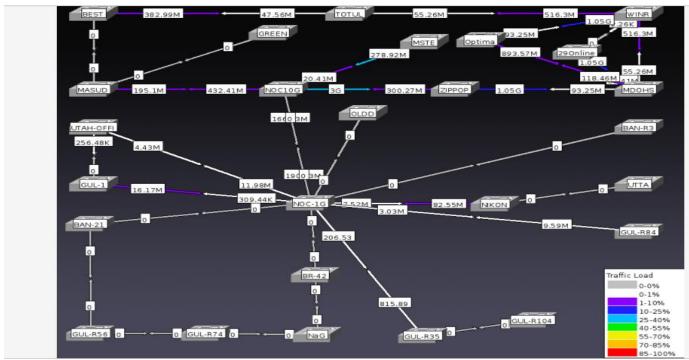


Figure 3.4:Weathermap

MRTG: MRTG remains for Multi Router Traffic Grapher, is an utility that is basically works for heads and clients to monitor the information exchange happening through a switch or other sort of gadget. The gadgets that help the Simple Network Management Protocol can be liable to observing through MRTG.

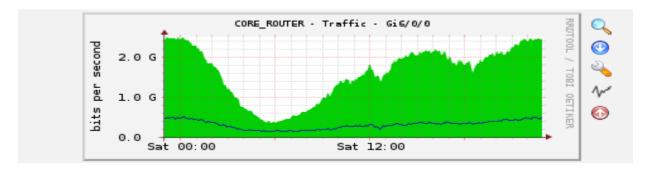
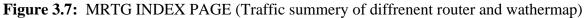


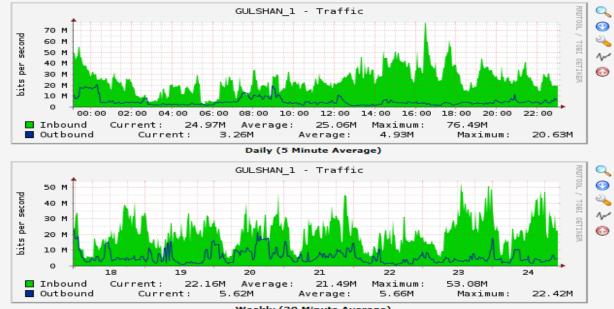
Figure 3.5:MRTG

Figure 3.6:	Traffic analysis	for individual	link showing o	on MRTG
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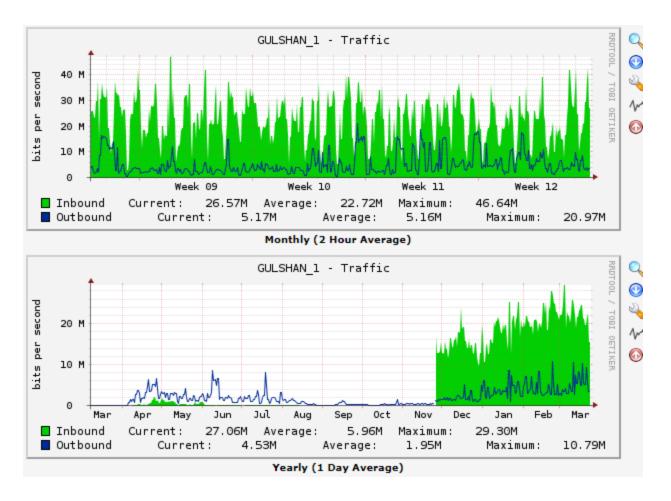


Figure 3.8:The image below is call customer manageable software .Through this image the customer can see how much bandwidth use is doing.

Console								
Create	You are now logged into Cacti. You can follow these basic steps to get started.							
New Graphs	Create devices for network							
Management	Create graphs for your new devices							
Graph Management	View your new graphs							
Graph Trees								
Data Sources								
Devices								
Weathermaps								
Collection Methods								
Data Queries								
Data Input Methods								
Templates								
Graph Templates								
Host Templates								
Data Templates								
Import/Export								
Import Templates								
Export Templates								
Configuration								
Settings								
Plugin Management								
Utilities								
System Utilities								
User Management								
Logout User								

console graphs weathermap monitor

Logged in as admin (Logout)

and a second	
onsole ->	Devices

eate	Devices									Ado
w Graphs	Type: Any	▼ Status: Any	Search:		Row	s per Page: 30 🔹	Go Clear			
nagement										
aph Management	<				Showing Rows	1 to 22 of 22 [1]				Next >
aph Trees ata Sources	Description**	ID Graphs	Data Sources	Status	In State	Hostname	Current (ms)	Average (ms)	Availability	l l
vices	ARRIS	34 2	2	Up	-	124.6.224.40	2.63	1.84	99.89	(
athermaps	BAR_POP	25 6	6	Up		124.6.224.229	1.86	2.11	95.72	(
lection Methods	BEST_10G	17 5	5	Up		124.6.224.250	2.62	3.45	99.4	(
a Queries	CCR_L3	8 4	4	Up		124.6.235.241	7.18	26.57	99.88	(
a Input Methods	CORE_ROUTER	30 6	6	Up		124.6.224.33	1.11	19.09	93.91	
nplates ph Templates	GREEN	26 2	2	Up		124.6.224.228	4.95	3.72	97.74	
pn Templates t Templates	GULSHAN-56	36 2	2	Up		124.6.224.237	2.53	5.21	99.19	
a Templates	GULSHAN_1	29 3	3	Up		124.6.224.253	1.97	2.3	99.49	
ort/Export	Localhost	1 5	5	Up		127.0.0.1	0.12	0.48	100	
ort Templates	MASUD_POP	21 6	6	Up		124.6.224.245	2.16	3.89	90.41	
ort Templates	MA_10G	15 2	2	Up		124.6.224.240	1.82	3.5	96.33	
figuration	MDOHS	40 4	4	Up		124.6.224.252	1.66	2.66	99.37	
ings in Management	NIKONJA	23 2	2	Down	0d 9h 5m	124.6.224.246	1.18	1.39	98.89	
ities	NOC1	2 25	25	Up		124.6.224.247	2.76	7.27	99.92	
em Utilities	NOC_10G	14 7	7	Up		124.6.224.226	1.59	4.88	99.73	
Management	OLDDOHS	28 2	2	Up		124.6.224.242	5.35	3.1	97.3	
out User	PRISMA_CCR	22 8	8	Up		124.6.224.60	7.07	25.86	99.87	
	Samdado	33 2	2	Up		124.6.224.234	9.42	15.34	99.43	
	UTAH OFFICE	39 2	2	Up		124.6.224.243	2.47	5.61	99.57	
	UTTARA	24 1	i	Down	0d 9h 5m	124.6.224.235	1.68	2.27	98.69	
	winner	4 8	8	Up		124.6.224.238	124.52	6.95	99.18	
91	zip	3 4	4	Up		124.6.224.239	1.67	3.58	99.49	
	<< Previous				Chowing Down	1 to 22 of 22 [1]				Next >

Winbox: Winbox is one of the interfaces to design the Mikrotik Operating System switch which is as of now a prevalent running on the working framework Microsoft windows and MAC. It is more useful for graphical UI and furthermore has comfort framework. Here are a few particulars of Mikrotik switch utilizing Winbox.

CM Safe Mode							✓ Hide Passwords
Sate Mode							Hide Passwords
🗑 Quick Set	Queue Li	st					
î CAPsMAN	Simple C	Queues Interface Queues Queue Tree Queue Types					
Interfaces	+ -	🖌 🖌 🖾 🧊 00 Reset Counters 00 Reset All Counters					Fin
📜 Wireless	#	Name	Target	🗸 Upload Max Limit 🔻	Download Max Limit	Upload	Download
Bridge	363	🗟 501592 Abdul Wahid	124.6.229.112	2M	2M	0 bps	0 bps
	360	🛢 501490 zulfikar	124.6.229.115	2M	2M	0 bps	0 bps
📫 PPP	457	501707 Nasent Garden 4	124.6.229.117	2M	2M	0 bps	0 bps
🙁 Mesh	373	500120-Asheque Uz Zaman	124.6.229.120	2M	2M	535 bps	451 bps
•	334		124.6.229.125	2M	2M	0 bps	0 bps
≝9 IP ♪	412	🖀 500524-Israt akram	124.6.229.133	2M	2M	0 bps	0 bps
vé IPv6 🗈	411	🖀 501628-Mir Salauddin Rakha	124.6.229.135	2M	2M	0 bps	0 bps
·	385	501934 col lotfor rahman	124.6.229.136	2M	2M	262 bps	467 bps
🖉 MPLS 💦 🖹	384	503121-AMT Engineering CSC	124.6.229.137	2M	2M	1918 bps	8.2 kbps
2 OpenFlow	383	502946-Keya Group (Residence)	124.6.229.138	2M	2M	1320 bps	0 bps
.	380	503084-Wing , Com, Rtd , Akm Shahidul Islam	124.6.229.140	2M	2M	0 bps	0 bps
🦚 Routing 💦 🖹	351	502313-Dr.MD.Hossain Anoewr	124.6.229.143	2M	2M	0 bps	0 bps
System	488	502501-Syed Musawr Aman	124.6.229.150	2M	3M	0 bps	0 bps
	429	500696-Abdul Moniam	124.6.229.152	2M	2M	0 bps	135 bps
Queues	263	a 500261-SARA ALAM	124.6.229.158	2M	2M	757 bps	1117bps
📄 Files	262	a 502268 Zinnat Ali	124.6.229.159	2M	2M	6.0 kbps	3.3 kbps
	259	502101-DR. Selim Gulshan 2	124.6.229.162	2M	2M	0 bps	0 bps
Log	257	501324-Dr. Mizanur Rahman-Gul	124.6.229.164	2M	2M	0 bps	0 bps
🤼 Radius	256	2 501986 COI TAREQ	124.6.229.165	2M	2M	0 bps	0 bps
🕻 Tools 🗈 🕅	254	🖀 501711 Ashudur rahman	124.6.229.168	2M	2M	0 bps	0 bps
TOOIS	249	2 501650 M A hasib	124.6.229.171	2M	2M	29.2 kbps	11.8 kbps
New Terminal	248	🛢 501736 razia sultana	124.6.229.173	2M	2M	0 bps	0 bps
LCD	233	■ 502998-Avon.	124.6.229.174	2M	2M	0 bps	0 bps
	243	amasud monipuri para (complementory)	124.6.229.179	2M		0 bps	0 bps
Partition	242	a 501162-Razzak.	124.6.229.180	2M		0 bps	0 bps
📜 Make Supout.rif	238	\$502012 nazrul islam	124.6.229.184	2M		0 bps	0 bps
- ·	447	503072-Eng. Murad (Subastu Mahbuba)	124.6.229.193, 124.6.229.235	2M		5.1 kbps	55.0 kbps
🖗 Manual	423	a 502670-Hafizul Islam	124.6.229.195	2M		0 bps	0 bps
Exit	443	1 501662 Amob Farhad	124.6.229.214	2M		0 bps	0 bps
g un	440	2 502158 Amob Farhad 2	124.6.229.215	2M		0 bps	0 bps
	386	502602-Sherin Dream	124.6.229.224	2M		0 bps	0 bps
	392	502184-Shahadat HossainVIP	124.6.229.227	2M		13.4 kbps	86.9 kbps
	408	502190 Abida sultana	124.6.229.232	2M		0 bos	0 bos
	398	502210 Savdul Baridhara	124.6.229.242	2M		888 bps	322 bps
	461	502598-Rashed Hague -problemmm##################################	124.6.229.251	2M		0 bps	0 bps
	464	BIBRAHIM_HOME	124.6.229.254	2M		0 bos	0 bps
	471	\$ 500635 HUMYARA KHALEQ	124.6.231.8	2M		0 bps	0 bps
	289	502706-Admark International Ltd	124.6.231.10	2M		930 bps	1034 bps
	220	s (1 selected) 0 B queued	104 0 001 04	21		01	01

Figure 3.9: Winbox

Winbox Work to increase the bandwidth and reduce the customer MAC address. If we get customers message we understand that the internet is working and the internet dose not work if there is no MAC address.

Figure 3.10: The picture below shows how bandwith is offered to customer.

C* Safe Mode										✓ Hide Pa	asswords 🧮
Quick Set	Queue L	ist									6
CAPsMAN	Simple	Queues Interface Queues Queue Tree Queue Type	88								
m Interfaces	+ -	- 🖌 🗶 🗂 🍸 oo Reset Counters oo	Reset All Counters								Find
1 Wireless	#	Name		Target		(Uploar	l Mav limit ⊽	Download Max Limit	Upload	Download	
Bridge	363	501592 Abdul Wahid	124.6.229.112 2M				a max came	2M	0 bps	0 bps	
	360	501490 zulfikar	124.6.229.115 2M				2M	132 bps	214 bps		
🚅 PPP	457	501707 Nasent Garden 4		124.6.229.117		2M		2M	0 bps	0 bps	
° 🖇 Mesh	373	500120-Asheque Uz Zaman		124.6.229.120		2M		2M	0 bps	0 bps	
-	334	502115 Nuruzzam		124.6.229.125		2M		2M	0 bps	0 bps	
st IP 🗈 🗈	412	500524-Israt akram		124.6.229.133		2M		2M	0 bps	0 bps	
vé IPv6 ►	411	501628-Mir Salauddin Rakha	Simple Queue <50)1324-Dr.Mizanur Rahman-Gul >					0 bps	6.4 kbps	
	385	501934 col lotfor rahman							122 bps	180 bps	
W MPLS I	384	503121-AMT Engineering CSC	General Advan	ced Statistics Traffic Total 1	otal Statistics		0	<	35.5 kbps	1938.2 kbps	
OpenFlow	383	502946-Keya Group (Residence)	Name	501324-Dr Mizanur Rahman-Gul					2.0 kbps	0 bps	
Routing	380	503084-Wing . Com. Rtd . Akm Shahidul Islam	Name:	pu1324-Dr.Mizanur Rahman-Gul			Can	cel	0 bps	0 bps	
A houring	351	502313-Dr.MD.Hossain Anoewr	Target:	124.6.229.164		₹ \$	App		0 bps	0 bps	
🏐 System 🗈	488	502501-Syed Musawr Aman	-					·	659 bps	758 bps	
Queues	429	500696-Abdul Moniam	Dst.:			•	Disa	bla	0 bps	167 bps	
+	263	500261-SARA ALAM					Disa	Die	609 bps	899 bps	
📄 Files	262	502268 Zinnat Ali		Target Upload	Target Download		Comn		1152 bps	1342 bps	
E Log	259	502101-DR. Selim_Gulshan 2	Max Limit:	214	2M	∓ bits/s			0 bps	0 bps	
600J -	257	501324-Dr.Mizanur Rahman-Gul	Max Limit:	214	ZIVI		Cop		0 bps	0 bps	
📌 Radius	256	501986 COI TAREQ	-A- Burst				Rem		0 bps	0 bps	
🗶 Tools 🛛 🗈	254	501711 Ashudur rahman	Burst Limit:	unlimited T	unlimited	▼ bits/s	Rem	ove	0 bps	0 bps	
New Terminal	249	501650 M A hasib							11.1 kbps	4.7 kbps	
New Terminal	248	501736 razia sultana	Burst Threshold:	unlimited Ŧ	unlimited	▼ bits/s	Reset Co	ounters	0 bps	0 bps	
💻 LCD	233	502998-Ayon.	Burst Time:	0	0	8	Reset All (Counterr	109 bps	109 bps	
Partition	243	masud monipuri para (complementory)		0	U		THOSE PUT		0 bps	0 bps	
•	242	501162-Razzak.	-▼- Time				Ton	ch 🛛	0 bps	0 bps	
💄 Make Supout.rif	238	502012 nazrul islam					L		134 bps	6.3 kbps	
Manual	447	503072-Eng. Murad (Subastu Mahbuba)							1587 bps	1369 bps	
	423	502670-Hafizul Islam							18.0 kbps	107.2 kbps	
📕 Exit	443	501662 Amob Farhad	enabled						0 bps	0 bps	
	440	502158 Amob Farhad 2		124.0.223.213		214		211	0 bps	0 bps	
	386	502602-Sherin Dream		124.6.229.224		2M			0 bps	98 bps	
	392	502184-Shahadat HossainVIP		124.6.229.227		2M		2M	24.7 kbps	799.2 kbps	
	408	502190 Abida sultana		124.6.229.232		2M		2M	0 bps	0 bps	
	398	502210 Saydul_Baridhara		124.6.229.242		2M			3.8 kbps	1236 bps	
	461	502598-Rashed Haque -problemmmm#################################		124.6.229.251		2M			0 bps	1415 bps	
	464	BRAHIM_HOME 500635 HUMYABA KHALEQ		124.6.229.254		2M 2M			0 bps	0 bps	
	471			124.6.231.8					0 bps	0 bps	
	289	502706-Admark International Ltd 502706-0		124.6.231.10		2M		2M	0 bps	712 bps	

<u>Switch port status</u>: Switch port status, transmit and receive alert for individual nodes.

Device Status	System Information		
Device Info	Device Type	SWITCH	
Interface State Interface Flow	BIOS Version	0.4.0	
Mac Address Table	Firmware Version	2.2.0A	
Log Query	Serial No.	20013062273	
Basic Config	MAC Address	00E0.0F3F.B628	
Port Config	IP Address	124.6.224.245	
L2 Config	Current Time	1970-1-22 10:32:4	
L3 Config	Uptime	21 Day -10 Hour -32 Minute -4 Second	
Advanced Config	CPU Usage	11%	
Network Mgr.	Memory Usage	50%	
Diagnostic Tool			
System Mgr.	Refresh		

Figure 3.11: switch device information

Here is the situation of various port status on an individual switch. On the left side, green shading comments the UP status of switch port, red shading comments the down status and red crossed image characterizes the shutdown status for the switch ports.

SWITCH			g0/12 g0/14 g0/16	90/18 90/20 90/22 90/24	tg0/2 tg0/4	Save All English #	h文 Iogout	Dort Danal Abou	ut
	Interface Sta	ite					r X Euguar		R
	g0/7		Enable	Down	00E0.0F3F.B62F			Off	-
Device Status	g0/8		Enable	Down	00E0.0F3F.B630			Off	
D	g0/9		Enable	Down	00E0.0F3F.B631			Off	
Device Info Interface State	g0/10		Enable	Down	00E0.0F3F.B632			Off	
Interface Flow	g0/11		Enable	Down	00E0.0F3F.B633			Off	
Mac Address Table	g0/12		Enable	Down	00E0.0F3F.B634			Off	
Log Query	g0/13		Enable	Down	00E0.0F3F.B635			Off	
	g0/14		Enable	Down	00E0.0F3F.B636			Off	
Basic Config	g0/15		Enable	Down	00E0.0F3F.B637			Off	
Port Config	g0/16		Enable	Connect	00E0.0F3F.B638	100Mb/s	Full	Off	
L2 Config	g0/17		Enable	Down	00E0.0F3F.B639			Off	
L3 Config	g0/18		Enable	Down	00E0.0F3F.B63A			Off	
-	g0/19		Enable	Down	00E0.0F3F.B63B			Off	
Advanced Config	g0/20		Enable	Down	00E0.0F3F.B63C			Off	
Network Mgr.	g0/21		Disable	Down	00E0.0F3F.B63D			Off	
Diagnostic Tool	g0/22		Enable	Down	00E0.0F3F.B63E			Off	
System Mgr.	g0/23	MASUD	Enable	Down	00E0.0F3F.B63F			Off	
-,	g0/24		Enable	Down	00E0.0F3F.B640			Off	
	tg0/1	BEST POP	Enable	Connect	00E0.0F3F.B641	10000Mb/s	Full	Off	
	tg0/2		Enable	Down	00E0.0F3F.B642			Off	
	tg0/3	NOC BANANI	Enable	Connect	00E0.0F3F.B643	10000Mb/s	Full	Off	
	tg0/4	Green Road POP	Enable	Connect	00E0.0F3F.B644	10000Mb/s	Full	Off	

Figure 3.12: Switch port status for one node.

3.3 Taking Complain Over Email or Phone

When the customer is complien customer service Then call her ID number.(example :506178).Customer service compline send the customer Support is the first check customer complien.Then update the latter in taket box with problem And try to solve its problem.For example the picture below .

INDEX OPEN TICKET VIIEW TICKET IP INFORMATION TICKET LIST

LOGOUT

			S	EARCH	22-01-2018	PICK DATE		
			S	EARCH	22-01-2018	PICK DATE		
	_				Opened Ticket			
SL		Ticket ID (EDIT)	Client Name (Detai	i) Co	mplain/Problem			STATUS
1		12242017- 170947	Bio Dent503100		w Connection Form forward	d to Mr. Mamun	and IbrahimHasan	PENDING
2		01222018- 115552	SAS Group-502482	No	Connection			PENDING
3		01222018- 111241	MD. Azizur Rahman502985	т. (D.C To Re Connection	Form Fo	rward to Mr. Zakir Ref: Siraj Biling	PENDING
4		01222018- 111130	DMD Mujibur Rahman	n NO	CONNACTION			PENDING
5		01222018- 105747	Roswitha Amels (Gern Emb)	man T.D	O.C. From Forwarded To Mr	.Zahidul	Rubel	PENDING
6		01222018- 105700	Mehrin-501877	No	Connectivity			PENDING
7		01222018- 105248	Cor.Salam-502419	No	Connectivity			PENDING
8		01222018- 105228	A B M Shajahan	D.C	C. From Forwarded To Mr.Z	ahidul	Rubel	PENDING
9		01222018- 083633	Col Salam 50238	5 No	Connectivity			PENDING
10		01212018- 210947	Sohel500549	No	Connectivity			PENDING
11		01212018- 203542	Shabir Hussain501	1003 No	Connectivity			PENDING

Ticket ID	: 12242017-170947
Customer Name	: Bio Dent503100
Open Date	: 24-12-2017
Open Time	: 05-09 pm
Complain (Trouble)	New Connection Form forward to Mr. Mamun and IbrahimHasan
Action (CS)	:
Action (Support)	[need to collect A Type MC for house from Zakir vhai] Talk with customer he will inform us after 18-01- 18Zahedul15-01-18 Talk with customer he will inform us after 24-1- 18Shakil22-1-18
Remark (If any)	[need to collect A Type MC for house from Zakir vhai] :
Set Ticket Status	: SET - Problem Status
Probable Solve Date	: 25-01-2018
Concern Department	: 02 - CUSTOMER_SUPPORT
Ticket Open By	: rubel

Figure 3.13: Taking System

Chapter-4

Methodology

In this chapter, we will discuss about the design process of a corporate network, process of the downtime of network and security of the network.

4.1 Backbone Network Design: To design a corporate network, we need to follow some rules that create a network more efficient. A designed corporate network has some goals.

- 1. Scalability
- 2. Redundancy
- 3. Performance
- 4. Security
- 5. Manageability
- 6. Maintainability

4.2 Hierarchical network is mainly divided into three layers.

Core layer: The center layer is a rapid exchanging spine and ought to be intended to switch bundles as quick as could be expected under the circumstances. This layer essentially interfaces the other conveyance layer gadgets. Center Layer comprises of greatest, speediest, and most costly switches with the most astounding model numbers and Core Layer is considered as the foundation of systems

Distribution layer This layer interconnects the littler nearby systems with center layer. Dissemination Layer is situated between the entrance and center layers. Dissemination layer gadgets likewise regularly oversee singular branch-office WAN associations

Access layer: This layer gives availability to arrange has and opposite end gadgets. Access layer incorporates get to switches which are associated with the end gadgets (Computers, Printers, and Servers and so forth). Access layer switches guarantees that bundles are conveyed to the end gadgets

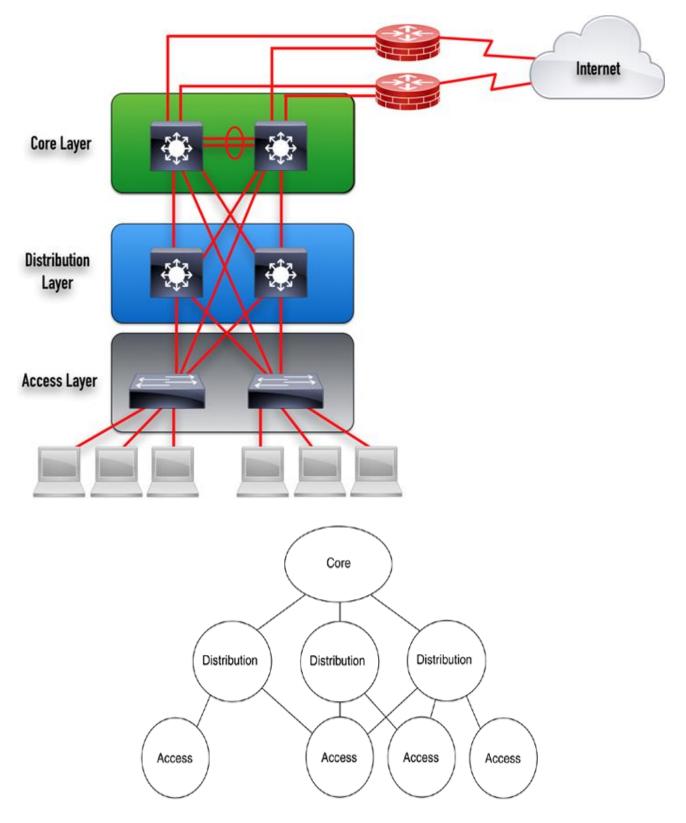


Figure 4.1: Hierarchical network layer.

Design of Core Layer

- The key characteristics of core-layer are following:
- Quick transport and huge measure of information
- Redundancy
- High dependability and accessibility
- Low inactivity and great sensibility
- Fault resistance
- Limited and reliable measurement

Devices of Core Layer

Top of the line switches and switches

- Layer-3 switches
- Gateways and media converters
- Soft Switches for IP phone

Design of Distribution Layer

key characteristics of distribution-layer are as following:

- Hiding inside system numbers by course separating
- Static steering
- QoS instruments, for example, need based lining
- Redundancy and load adjusting
- Aggregation of LAN wiring storerooms and WAN associations
- Security sifting
- Route rundown
- Routing between virtual LANs (VLAN)
- Redistribution between steering areas.

Devices Distribution Layer:

- LAN Router
- Layer 3 Switches
- Bridge
- Filter (Like Firewall)
- VPN Access Router

Design of Access Layer

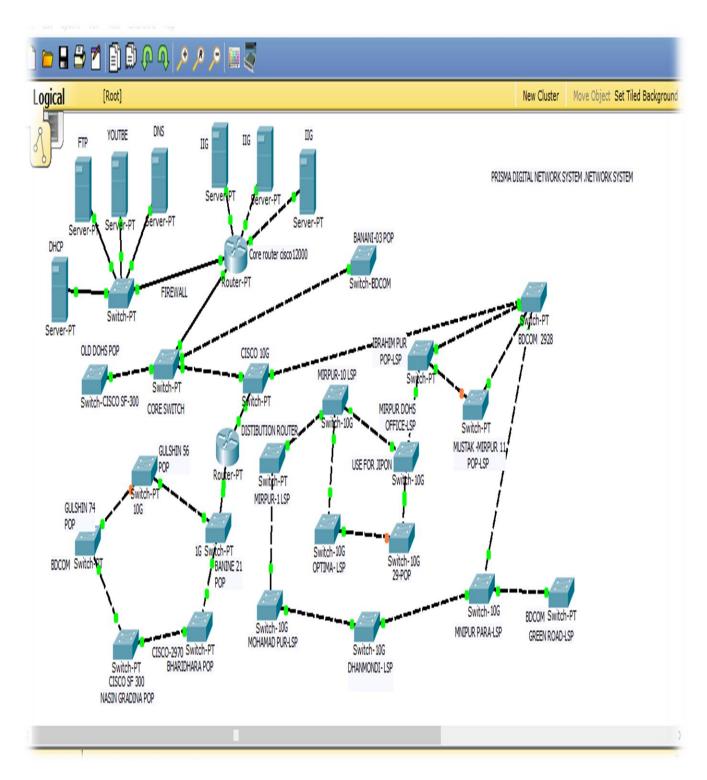
key characteristics of access-layer are as following:

- High accessibility
- Layer 2 exchanging
- Port security
- Broadcast concealment
- Rate constraining/policing
- Address Resolution Protocol (ARP) investigation
- Spanning tree convention (STP)
- Power over Ethernet (PoE) and assistant VLANs for VoIP

Devices of Distribution Layer

- End Devices (Desktop, Laptop, IP Camera, Printer)
- WEB, FTP, Email Server
- Repeater
- Hub Database Server
- Video conferencing
- IP communication

4.2 Figure:Complete Network Design of Prisma Digital Network ltd.



CHAPTER-5

Conclusion and Future Scope

5.1 Conclusion and Discussion: In survey this temporary position has been a phenomenal and remunerating background. I have possessed the capacity to meet and system with such a large number of individuals that I am certain will have the capacity to help me with circumstances later on. One primary concern that I have learned through this temporary job is time administration abilities and in addition self-inspiration. When I initially began I didn't imagine that I would have been ready to influence myself to sit in an office for eight hours per day, five days seven days. When I understood what I needed to do I sorted out my day and work with the goal that I was not covering or squandering my hours. I discovered that I should have been composed and have questions prepared for when it was the right time to get criticism. From this temporary position and time administration I needed to figure out how to rouse myself through being in the workplace for such huge numbers of hours. I concocted different proposition and thoughts that the association is as yet investigating utilizing. Everywhere on these, this entry level position make me certain and enlivened to grow up my bearer with systems administration. I feel that each IT foundation understudy ought to go for some down to earth preparing or entry level position that can grow his useful information and more honed specialized and administrative expertise

5.2 Future Scope

At display I am utilized of prisma computerized network.I am as yet keeping my alternatives open for new openings. I appreciate this profession, however I don't know whether there is sufficient space to develop through this association. I will keep on working hard in my position and want to keep on learning about the division and meet new individuals. This was a magnificent ordeal and I trust that different understudies received as much in return as I did! There are a colossal number of Network organizations in our nation and they select a great deal number of Network Professionals. Each vast organization or Govt. Association additionally selects various system proficient for keeping up their Enterprise Network System. Plan, Implementation and Monitoring of an ISP's Network Scenario.So I think this temporary job gives a promising future to me and help to advancement my expert bearer in future.

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